

# Compliance Summary

From January 01, 2018 to January 31, 2018

## Eastern Division

### Overall Compliance

|                              | Priority 1   |            |            | Priority 2   |           |            | Priority 3 |           |             | Priority 4 |          |             |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|-------------|------------|----------|-------------|
|                              | Inc.         | Late       | %          | Inc.         | Late      | %          | Inc.       | Late      | %           | Inc.       | Late     | %           |
| Tulsa 1                      | 697          | 67         | 90%        | 1,119        | 9         | 99%        | 529        | 45        | 91%         | 3          | 0        | 100%        |
| Tulsa 2                      | 535          | 42         | 92%        | 888          | 19        | 97%        | 16         | 0         | 100%        | 0          | 0        | N/A         |
| Tulsa 3                      | 734          | 71         | 90%        | 1,367        | 30        | 97%        | 447        | 46        | 89%         | 12         | 0        | 100%        |
| <b>Tulsa Total</b>           | <b>1,966</b> | <b>180</b> | <b>90%</b> | <b>3,374</b> | <b>58</b> | <b>98%</b> | <b>992</b> | <b>91</b> | <b>90%</b>  | <b>15</b>  | <b>0</b> | <b>100%</b> |
| <b>Sand Springs</b>          | <b>72</b>    | <b>15</b>  |            | <b>119</b>   | <b>2</b>  | <b>91%</b> | <b>1</b>   | <b>0</b>  | <b>100%</b> | <b>2</b>   | <b>0</b> | <b>100%</b> |
| <b>Jenks</b>                 | <b>36</b>    | <b>9</b>   |            | <b>62</b>    | <b>2</b>  | <b>88%</b> | <b>2</b>   | <b>0</b>  | <b>100%</b> | <b>1</b>   | <b>0</b> | <b>100%</b> |
| <b>Bixby</b>                 | <b>38</b>    | <b>8</b>   |            | <b>78</b>    | <b>3</b>  | <b>90%</b> | <b>0</b>   | <b>0</b>  | <b>N/A</b>  | <b>0</b>   | <b>0</b> | <b>N/A</b>  |
| <b>Total Non-Beneficiary</b> | <b>146</b>   | <b>32</b>  |            | <b>259</b>   | <b>7</b>  | <b>90%</b> | <b>3</b>   | <b>0</b>  | <b>100%</b> | <b>3</b>   | <b>0</b> | <b>100%</b> |

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:26**

**Dispatched to On Scene: 8:54**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From January 01, 2018 to January 31, 2018

## Western Division Overall Compliance

|                               | Priority 1   |            |            | Priority 2   |           |            | Priority 3 |           |            | Priority 4 |          |            |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|------------|
|                               | Inc.         | Late       | %          | Inc.         | Late      | %          | Inc.       | Late      | %          | Inc.       | Late     | %          |
| Oklahoma City 1               | 1,086        | 91         | 91%        | 1,775        | 35        | 98%        | 432        | 29        | 93%        | 13         | 1        | 92%        |
| Oklahoma City 2               | 1,080        | 147        | 86%        | 1,656        | 46        | 97%        | 330        | 31        | 90%        | 6          | 1        | 83%        |
| Edmond                        | 189          | 21         | 88%        | 299          | 10        | 96%        | 79         | 7         | 91%        | 0          | 0        | N/A        |
| <b>Total OKC &amp; Edmond</b> | <b>2,355</b> | <b>259</b> | <b>89%</b> | <b>3,730</b> | <b>91</b> | <b>97%</b> | <b>841</b> | <b>67</b> | <b>92%</b> | <b>19</b>  | <b>2</b> | <b>89%</b> |
| Warr Acres                    | 0            | 0          |            | 0            | 0         | N/A        | 0          | 0         | N/A        | 0          | 0        | N/A        |
| Bethany                       | 3            | 0          |            | 3            | 0         | 100%       | 0          | 0         | N/A        | 0          | 0        | N/A        |
| Mustang                       | 40           | 10         |            | 47           | 5         | 82%        | 19         | 4         | 78%        | 0          | 0        | N/A        |
| The Village                   | 42           | 1          |            | 52           | 2         | 96%        | 0          | 0         | N/A        | 0          | 0        | N/A        |
| Nichols Hills                 | 5            | 0          |            | 6            | 0         | 100%       | 0          | 0         | N/A        | 0          | 0        | N/A        |
| <b>Total Non-Beneficiary</b>  | <b>90</b>    | <b>11</b>  |            | <b>108</b>   | <b>7</b>  | <b>90%</b> | <b>19</b>  | <b>4</b>  | <b>78%</b> | <b>0</b>   | <b>0</b> | <b>N/A</b> |
| Piedmont                      | 9            |            |            | 10           |           |            | 0          |           |            | 0          |          |            |

**Average Response Time Priority 1 & 2**

**Received to On Scene: 10:00**

**Dispatched to On Scene: 9:29**

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**January 1, 2018 to January 31, 2018**

**Eastern Division**  
**Non-discrimination**

| <b>Priority 1</b> |             |             |          |
|-------------------|-------------|-------------|----------|
|                   | <b>Inc.</b> | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 697         | 67          | 90%      |
| <b>District 2</b> | 5635        | 42          | 92%      |
| <b>District 3</b> | 734         | 71          | 90%      |

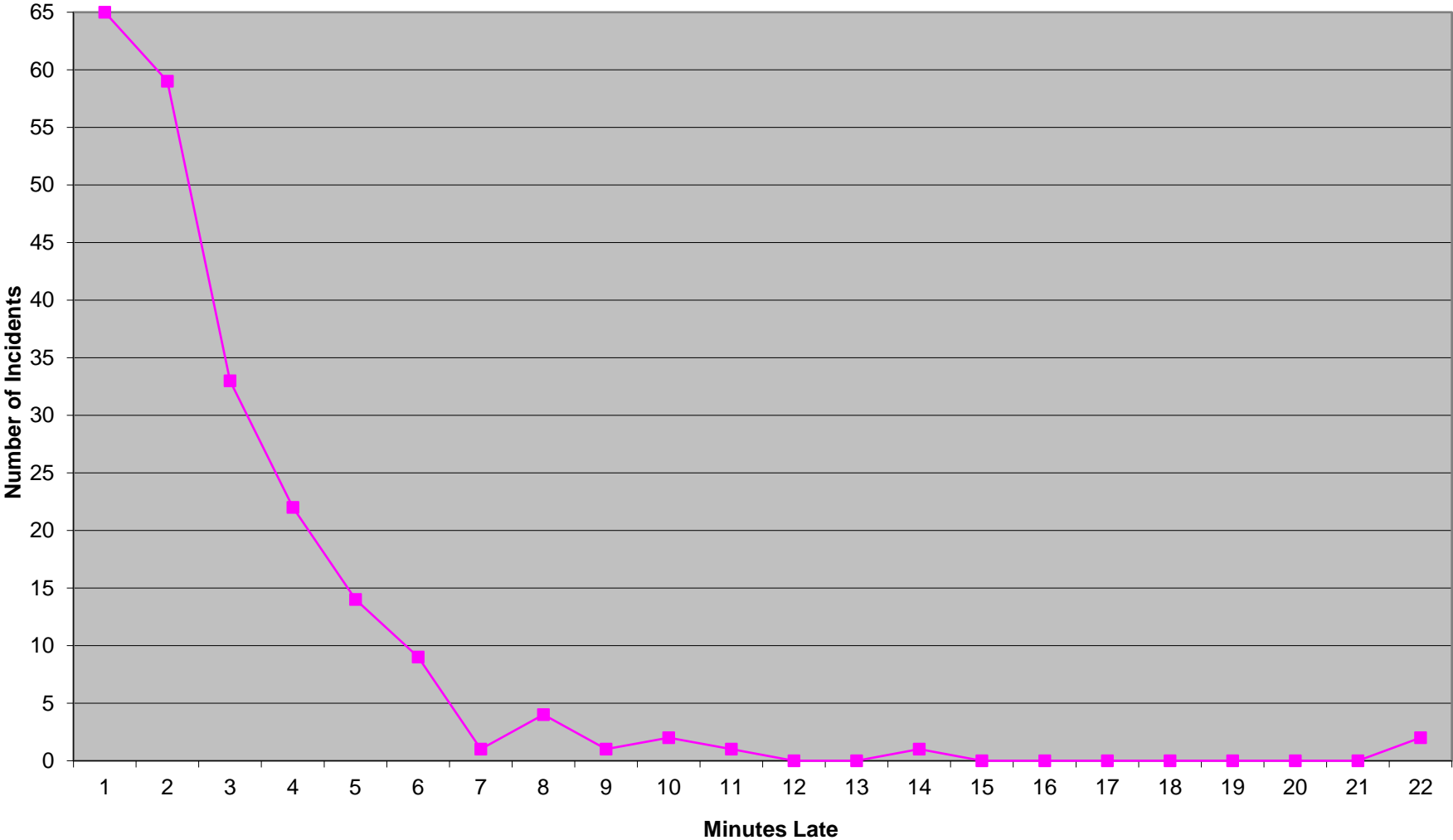
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

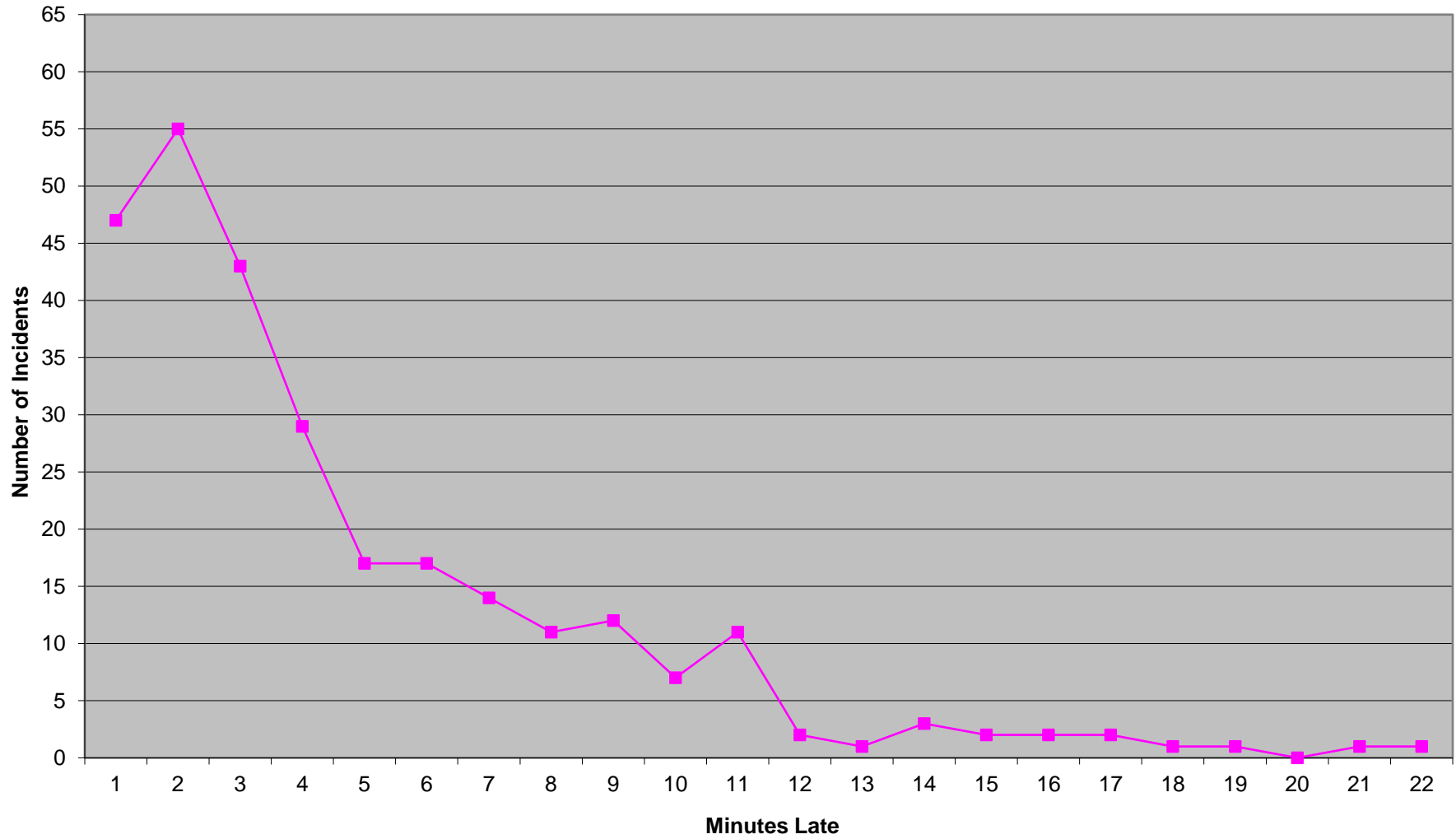
| <b>Priority 1</b> |             |             |          |
|-------------------|-------------|-------------|----------|
|                   | <b>Inc.</b> | <b>Late</b> | <b>%</b> |
| <b>District 1</b> | 1086        | 91          | 91%      |
| <b>District 2</b> | 1080        | 147         | 86%      |
| <b>Edmond</b>     | 189         | 21          | 88%      |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls  
January 2018**



### Western Division Priority 1 Late Calls January 2018



## Edmond Priority 1 Late Calls January 2018

