

EMSA Quarterly Compliance Update

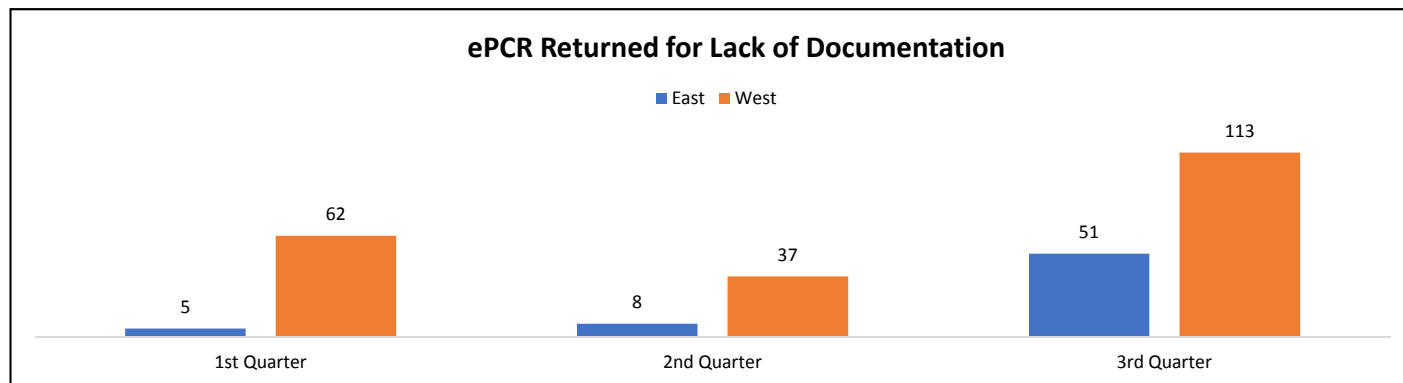
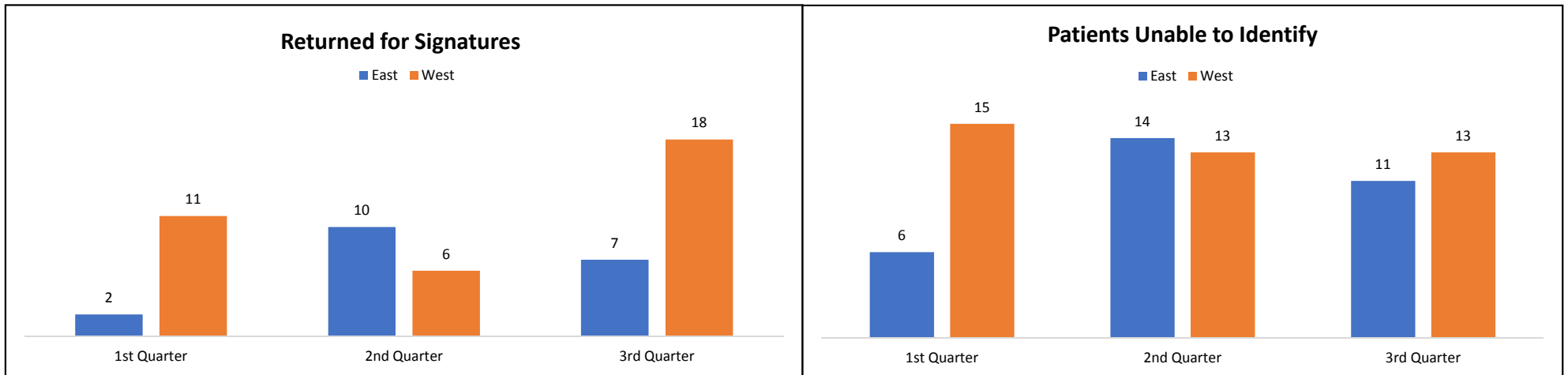
Angela Lehman, MA, RHIA
Corporate Compliance Officer

- EMSA Compliance Committee met on October 24th, 2017.
- EMSA's Documentation Committee met on October 30th, 2017 and December 11th, 2017.

Quarterly Coding Audits

- Modifier Accuracy 98.4%
- Billing HCPC's Level Accuracy 99.2%
- Appropriate Diagnosis Coding Accuracy 97.6%
- Specialty Audit-Nursing Home to Hospital ALS 99.0%
- Specialty Audit Hospital to Hospital ALS2 97.0%
- Specialty Audit Hospital to Hospital SCT 99.3%

Documentation Audits



Contracts

- Go Live with New Contract Data Base-December 1st, 2017.
- Contracts Update:
 - Facility Contracts:
 - CuraHealth
 - Event Contracts:
 - Route 66 Marathon
 - Contracts:
 - Homeland Security-MRMS
 - The Landscape Partners-Ice Removal
 - Stryker Cots

Complaints

Case Type Year to Date Report - EMSA East & West Divisions						
Breakdown of Report Type Calendar Year to Date						
		Case Type	Count Case Number	% of Total of Case Number		
		HIPAA	2	1%		
		Operations	2	1%		
		Billing	8	2%		
		Other	11	3%		
		Driving	20	5%		
		Patient Care	60	15%		
		Lost Item	78	20%		
		Compliment	82	21%		
		Customer Care	136	34%		
			399			

Other Compliance

- Trauma Fund Audit
- Novitas Audit-Non-Emergency BLS
- Mutual Aid-Subscription Programs
 - Warr Acres and Bethany