

Patient Financial Services Outlook

Angela Lehman, MA, RHIA

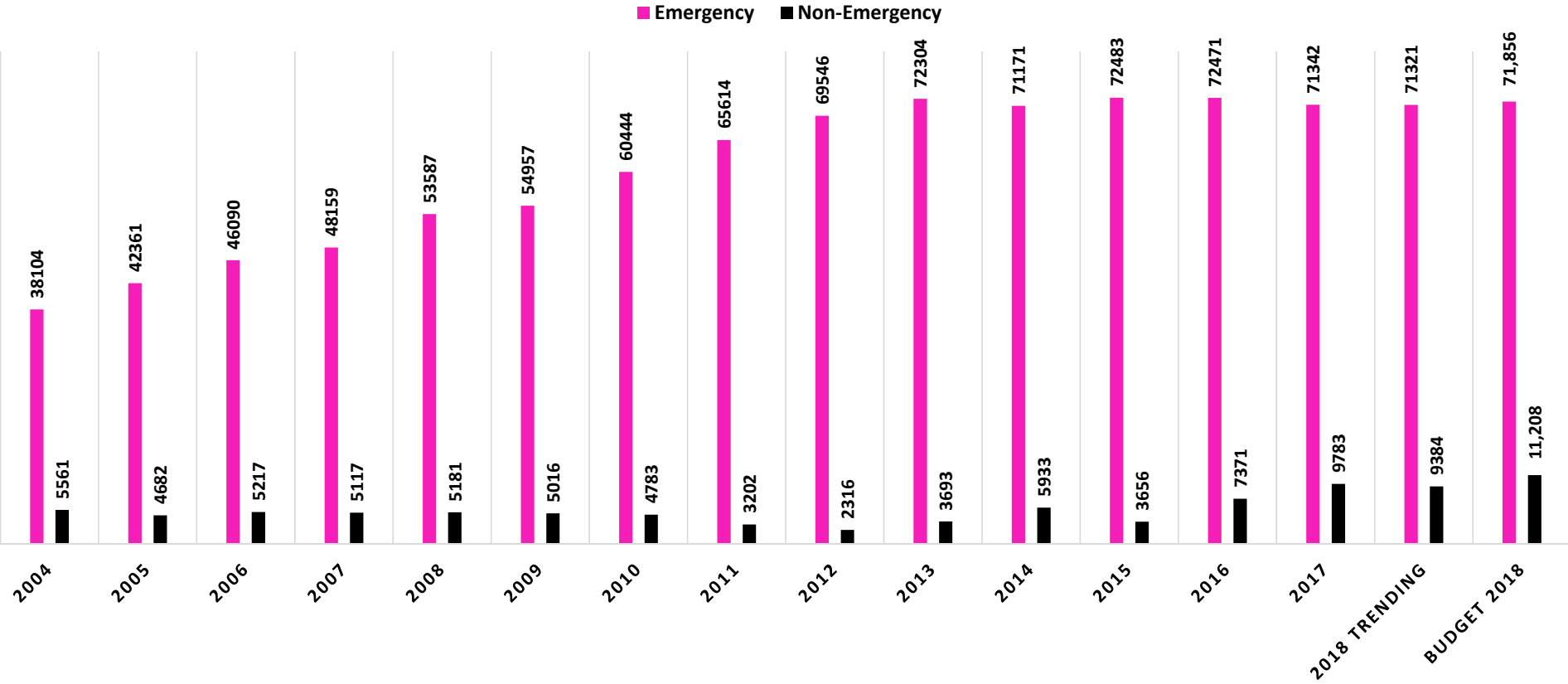
November 2017

Eastern Division Call Volume

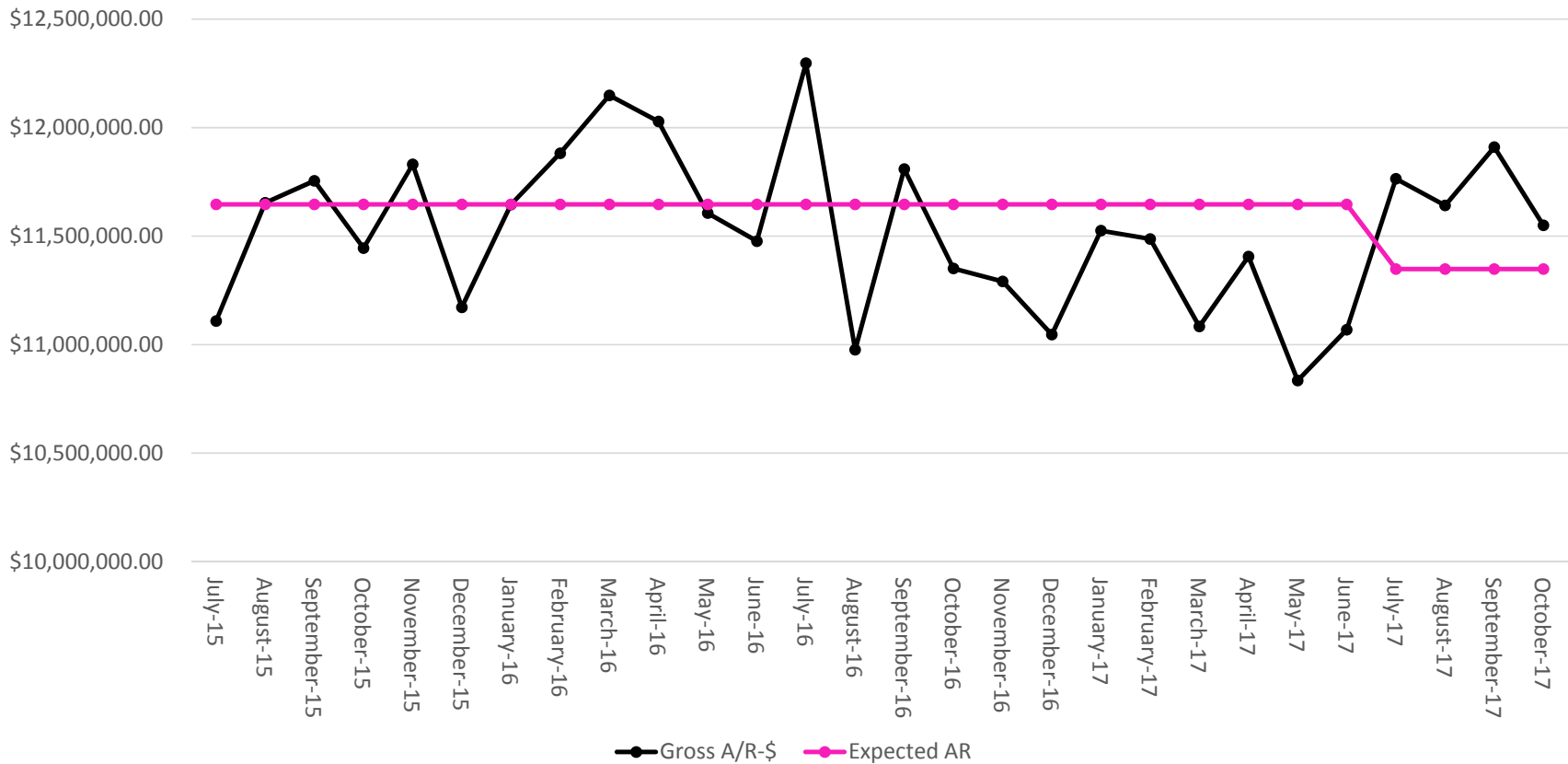
■ Emergency ■ Non-Emergency



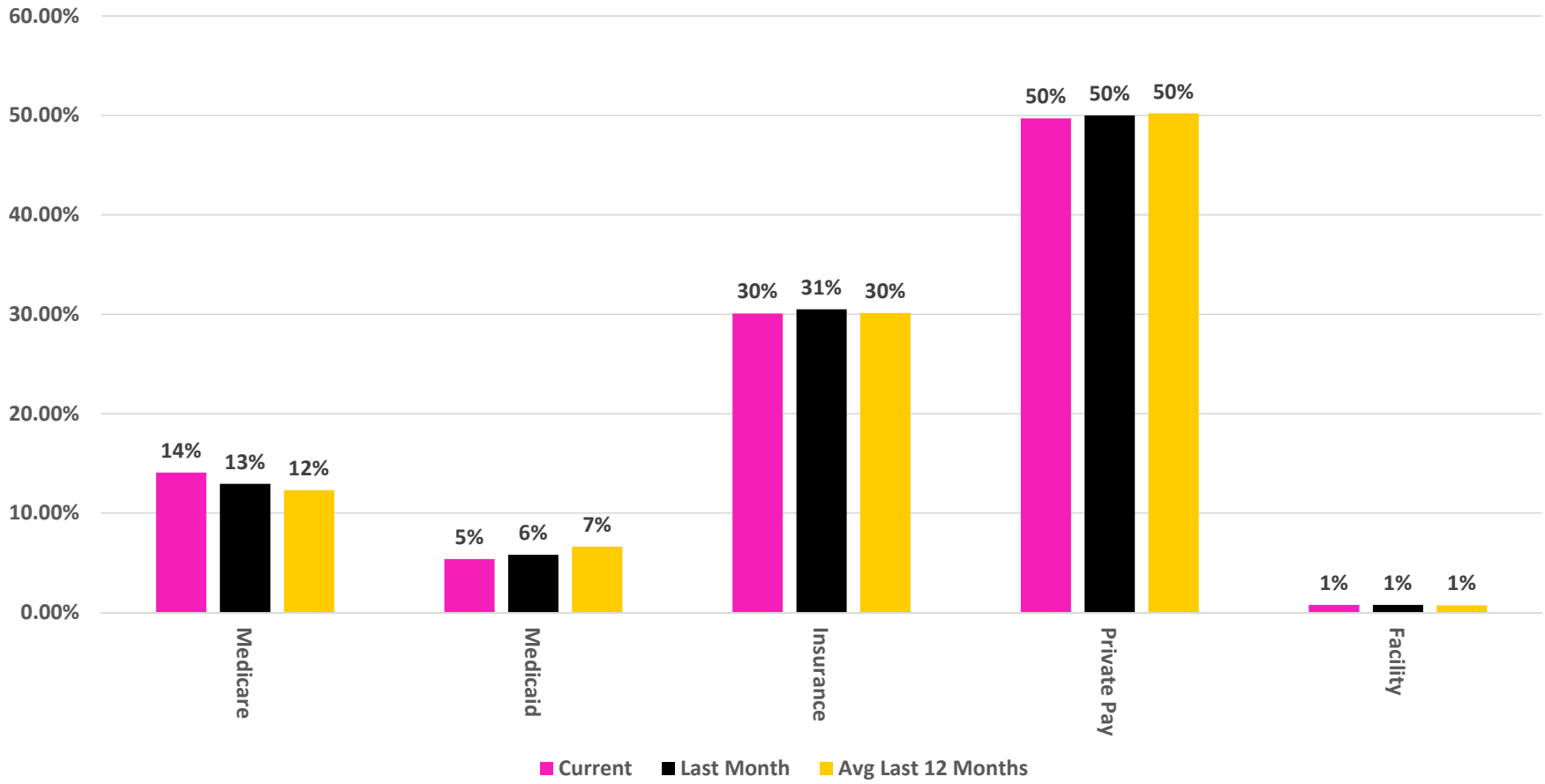
Western Division Call Volume



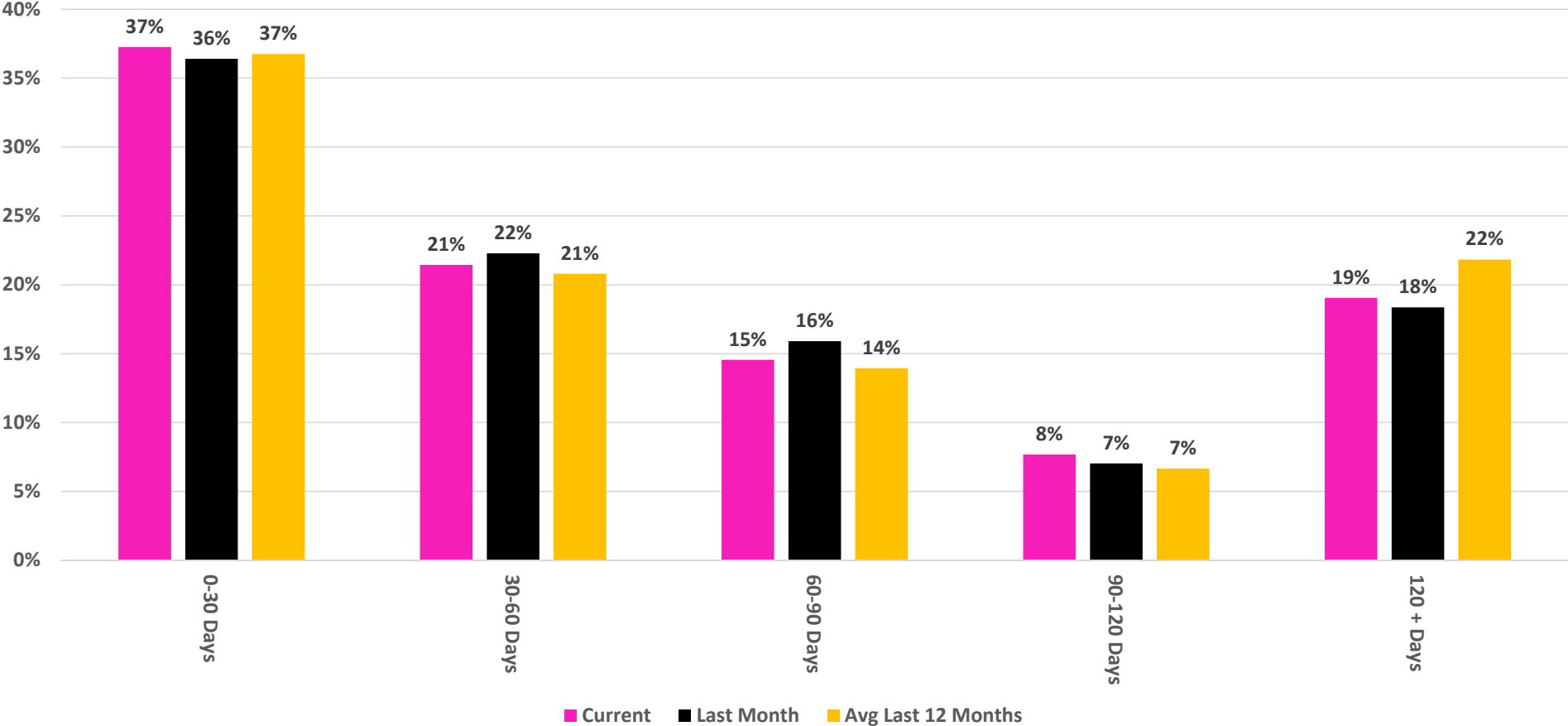
Eastern Division-Aging



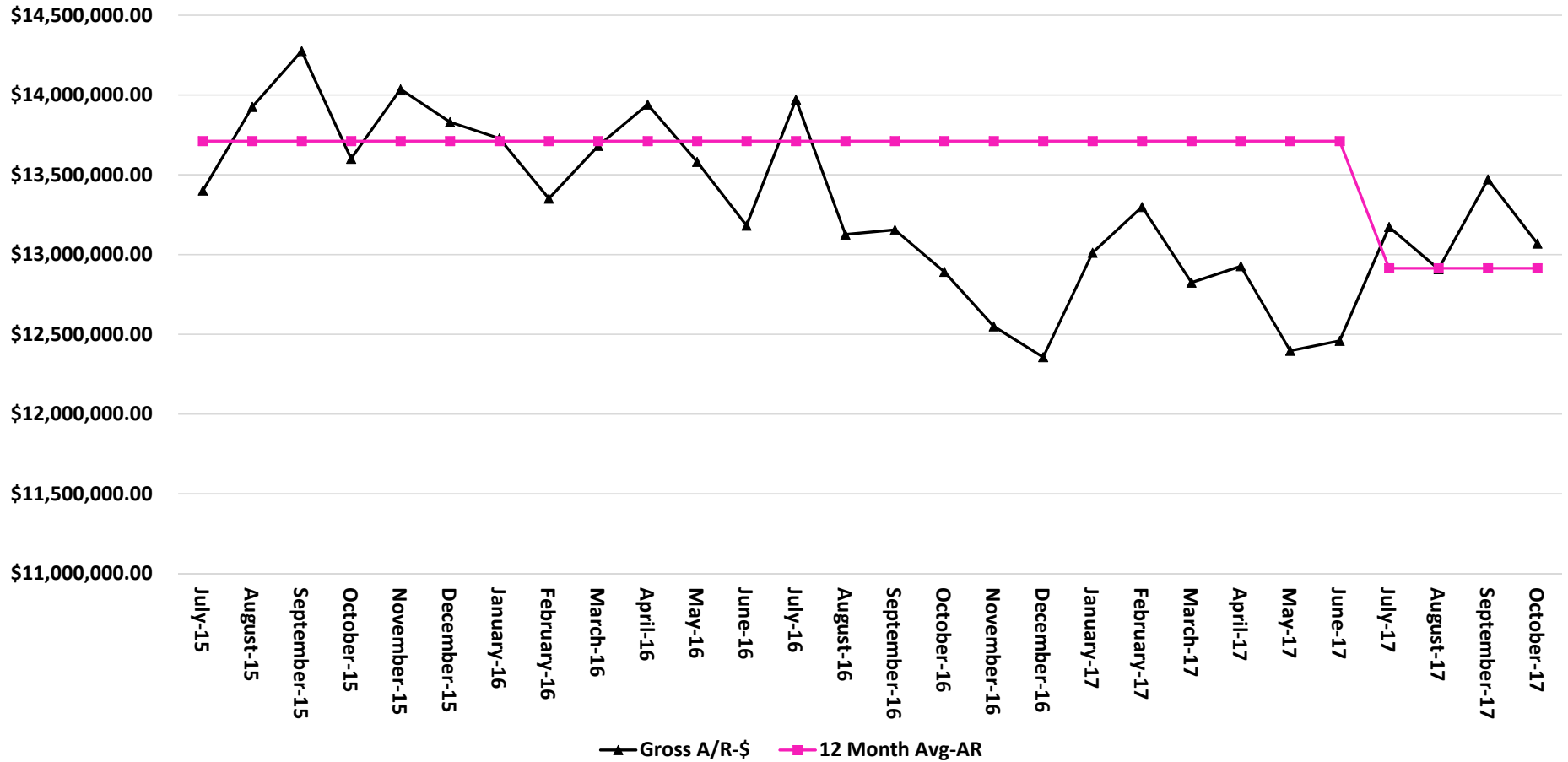
EMSA-East Aging by Payor Type



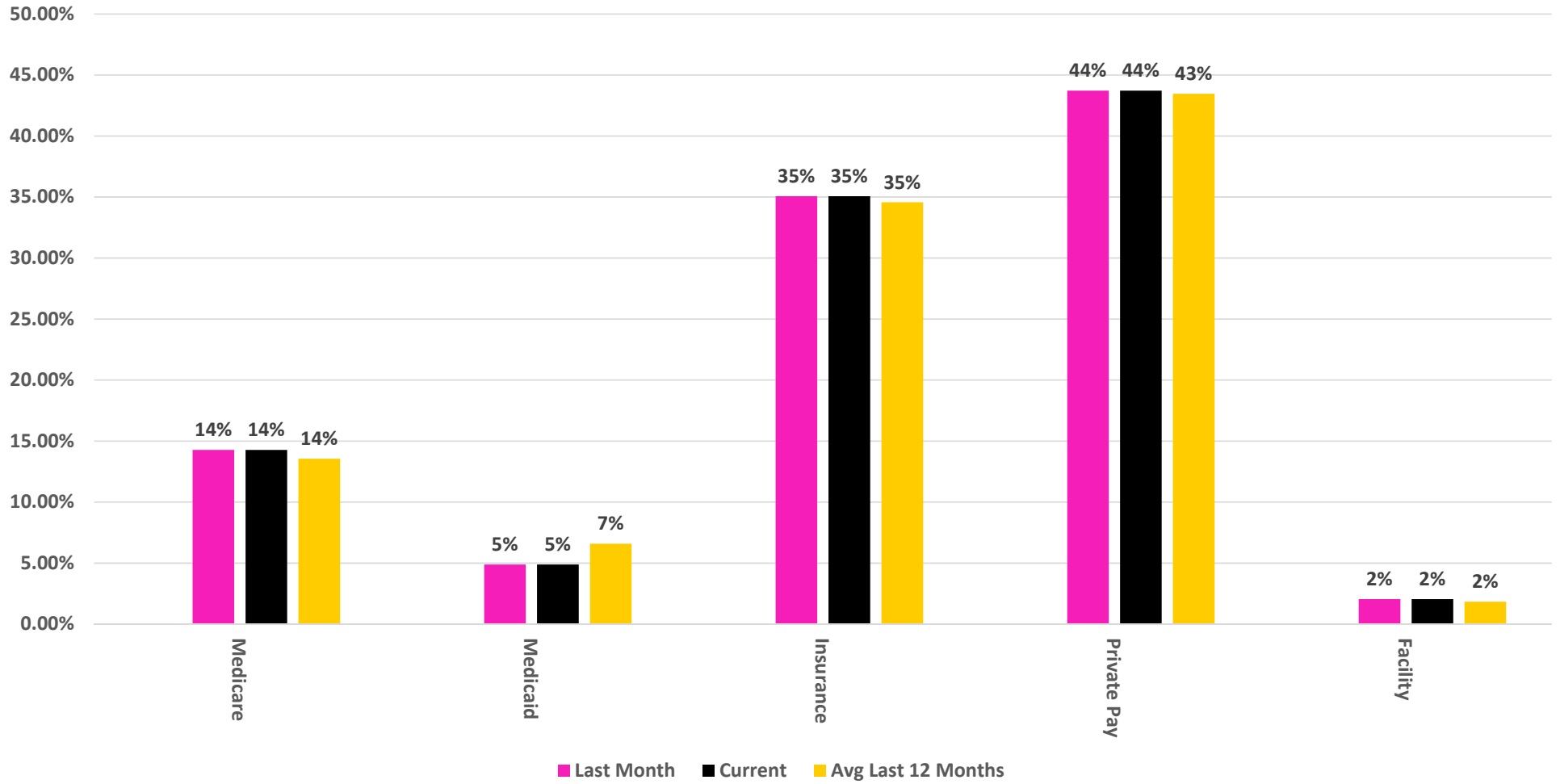
EMSA-East Aging by Date of Service



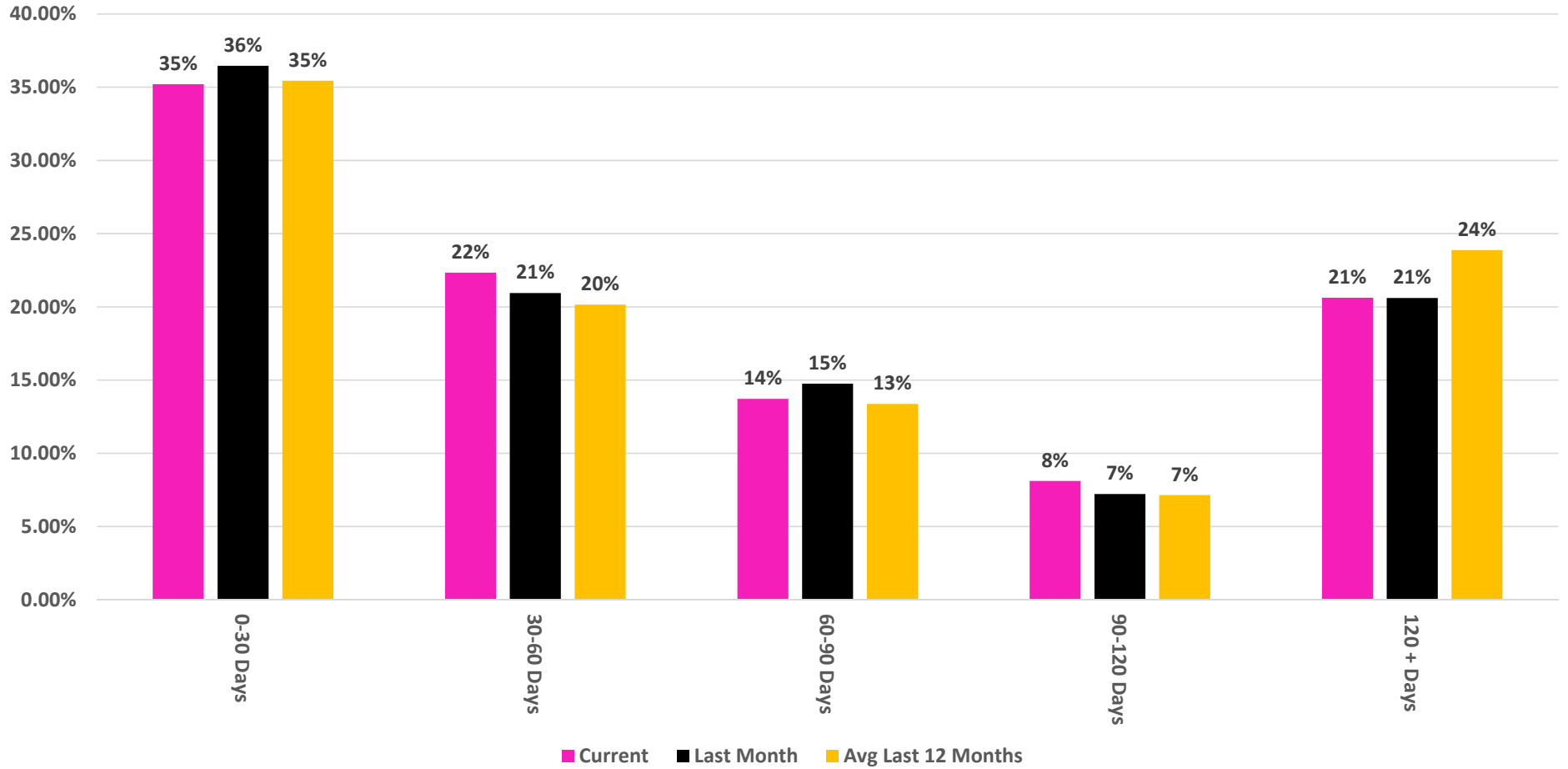
Western Division-Aging



EMSA-West Aging by Payor Type

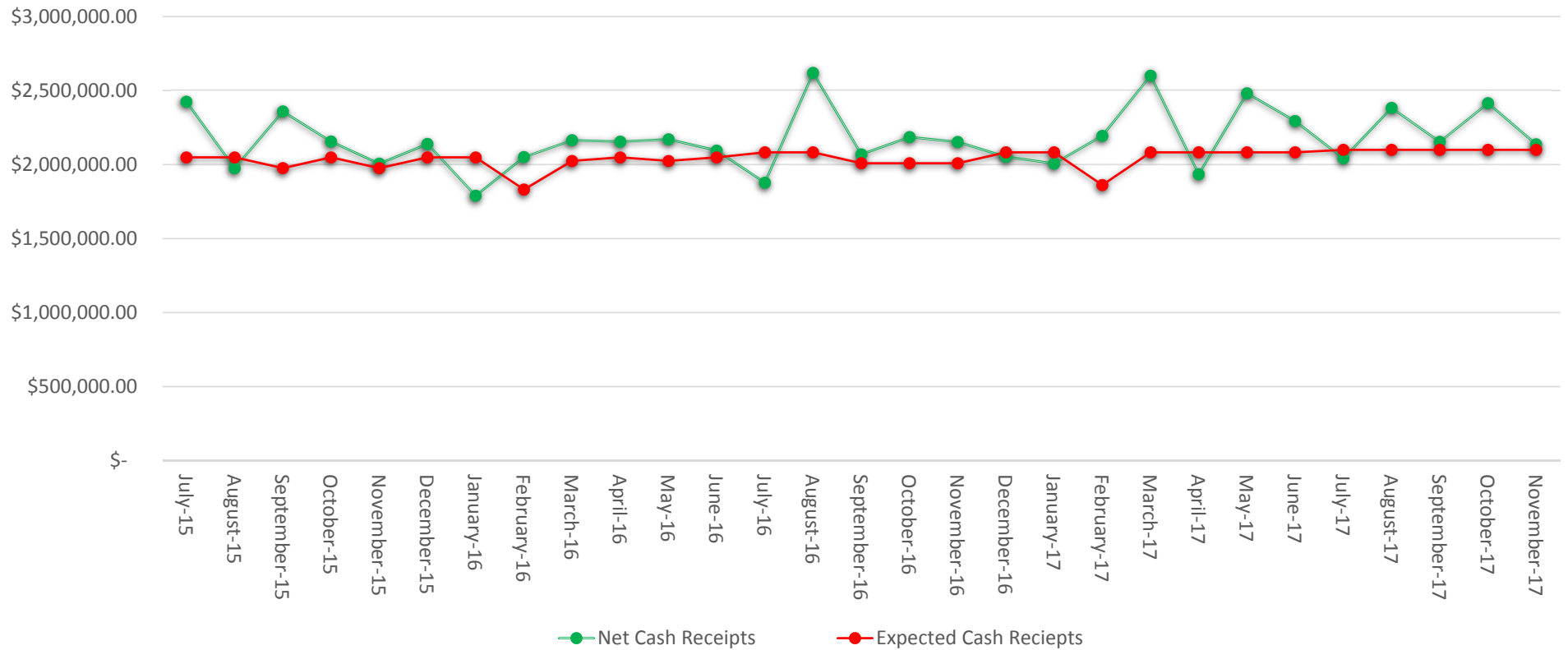


EMSA-West Aging by Date of Service



Eastern Division-**Revenue** and **Receipts**

EMSA East
Net Cash Receipts versus Expected Cash

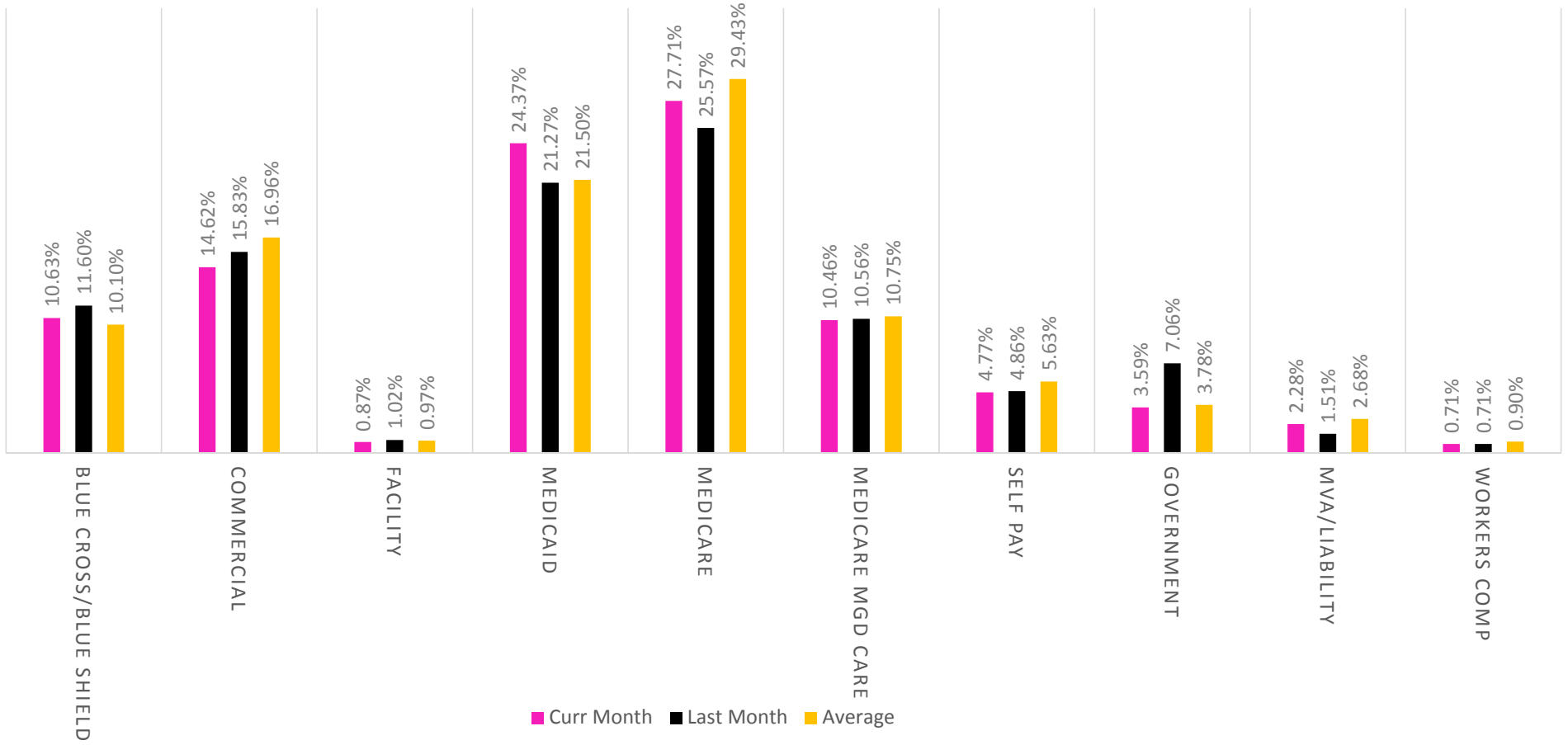


**EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**

■ Curr Month ■ Last Month ■ Average

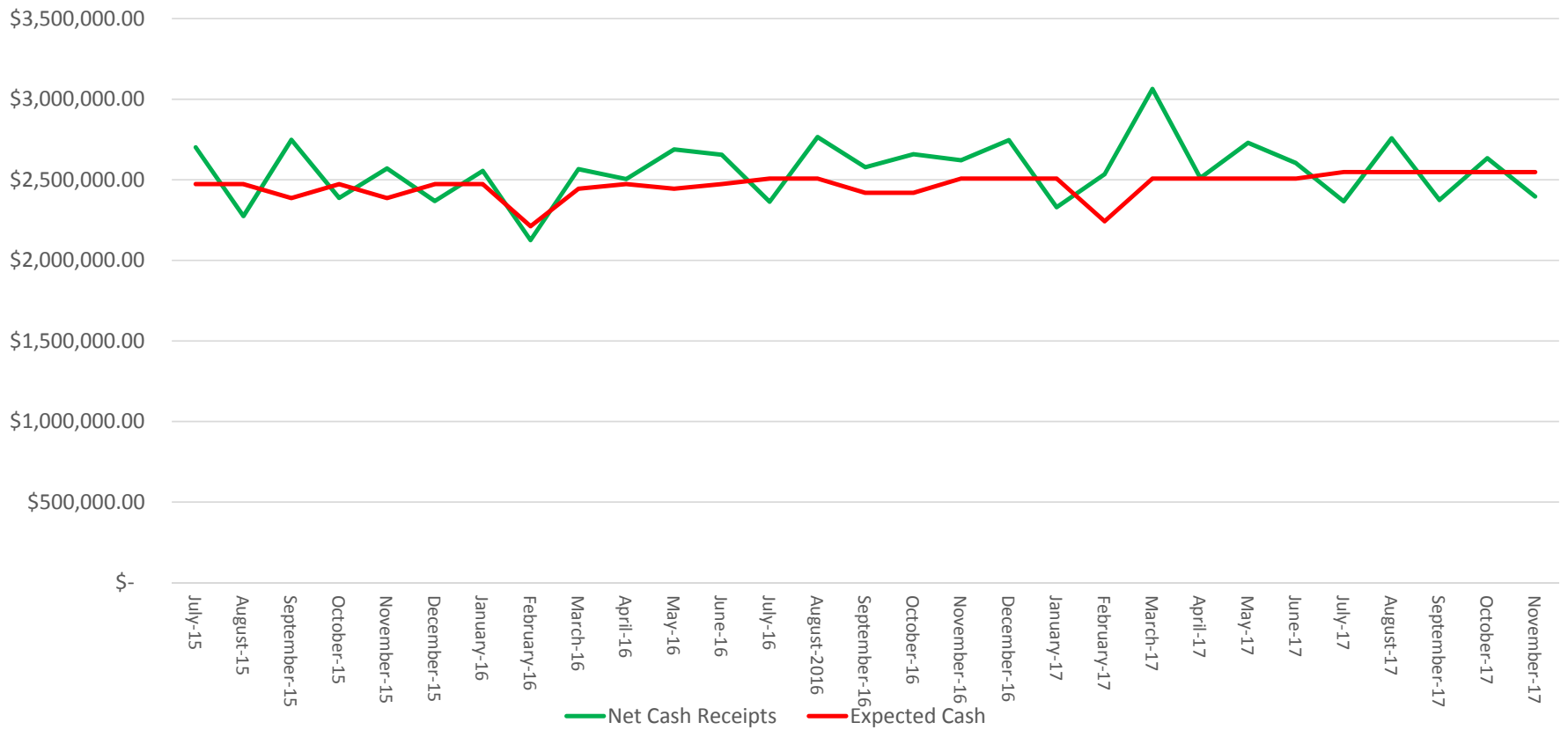


**EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**



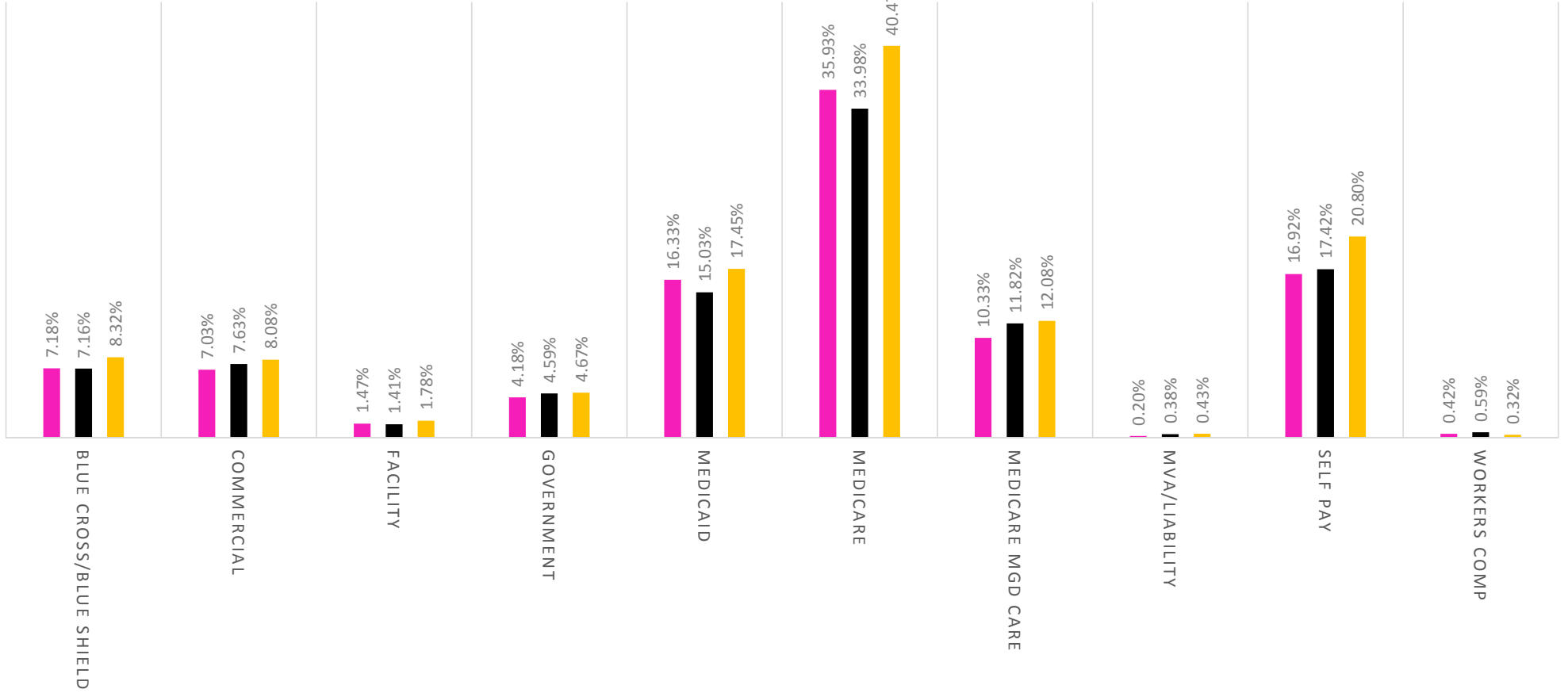
Western Division-**Revenue** and **Receipts**

EMSA West
Net Cash Receipts versus Expected Cash



EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

■ Current
 ■ Last Month
 ■ Average



EMSA WEST-AVERAGE CASH PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

■ Curr Month
 ■ Last Month
 ■ Average

