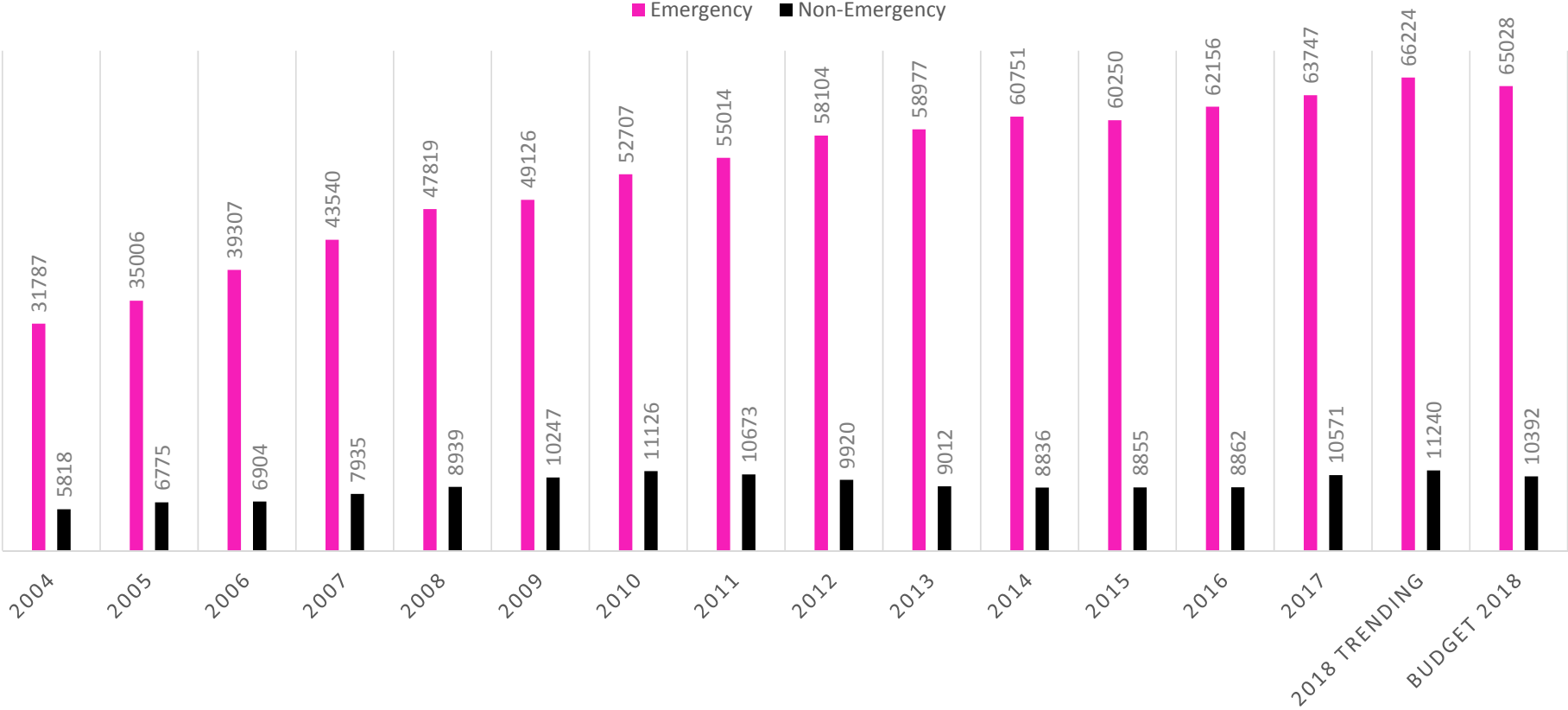


Patient Financial Services Outlook

Angela Lehman, MA, RHIA

November 2017

Eastern Division Call Volume

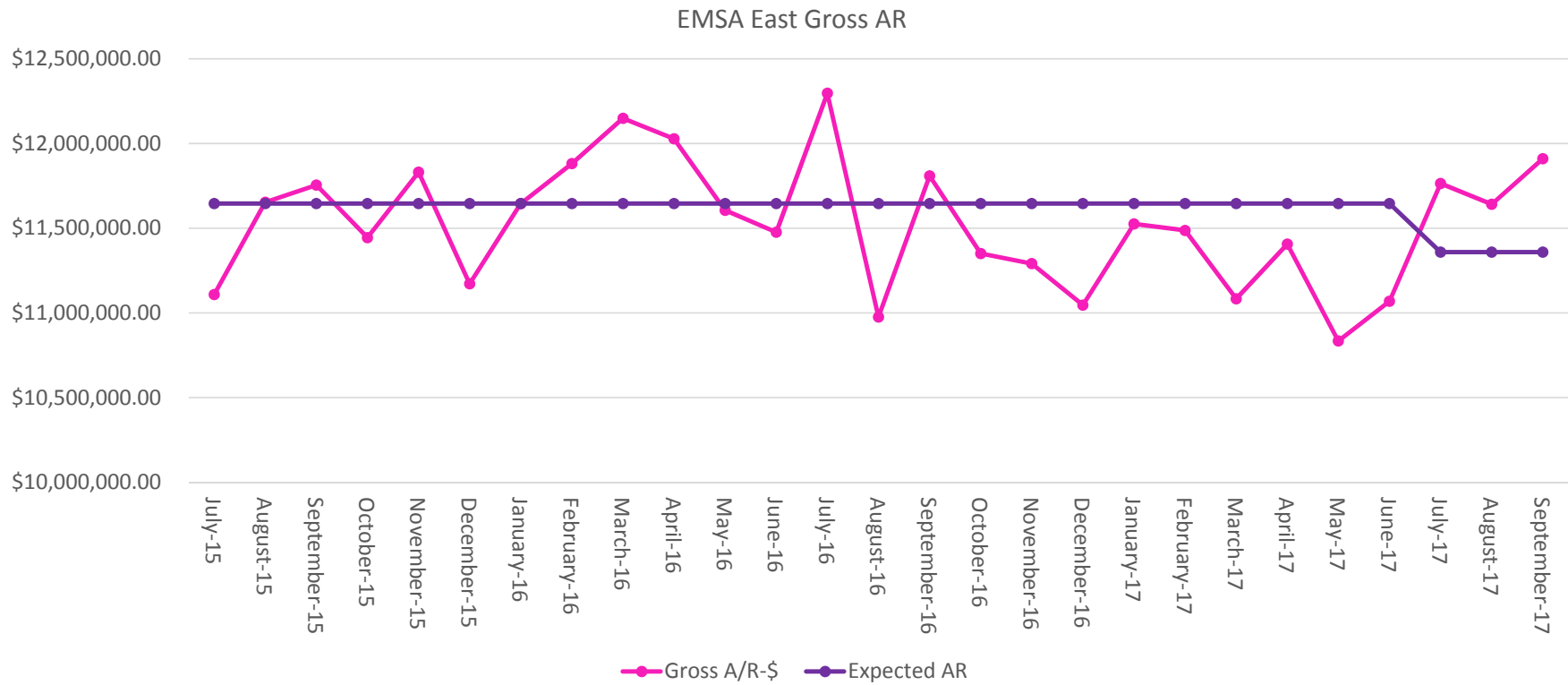


Western Division Call Volume

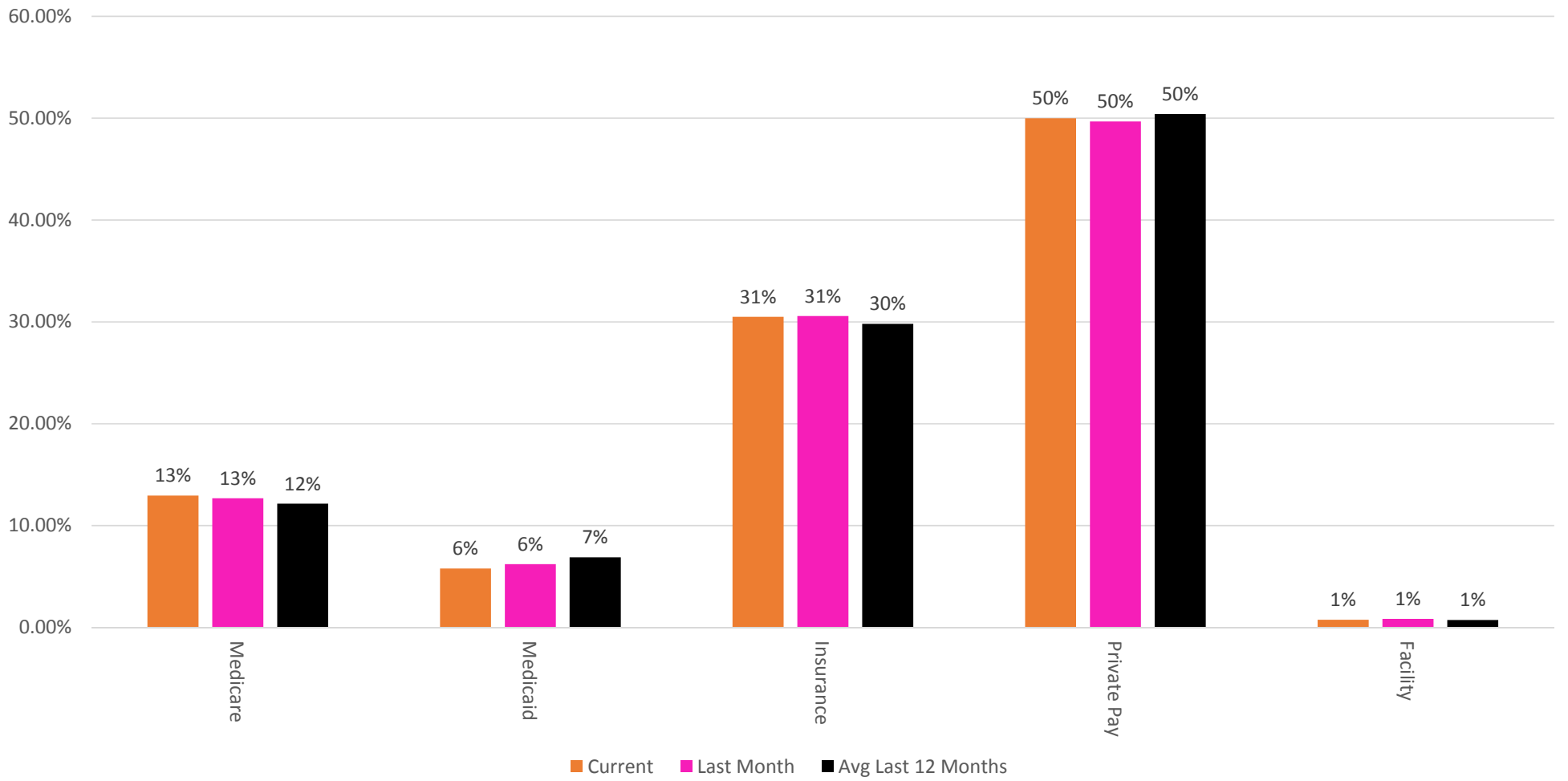
■ Emergency ■ Non-Emergency



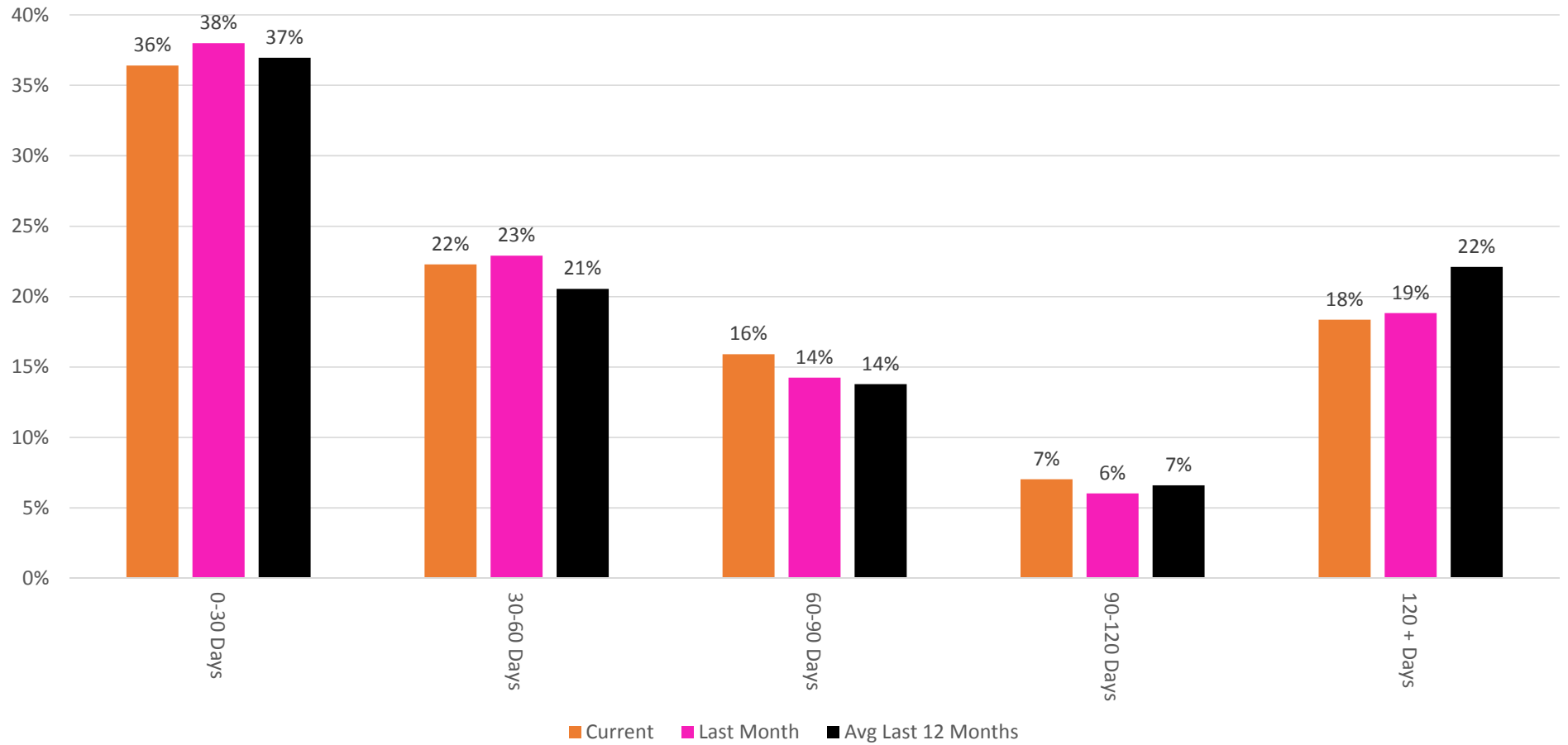
Eastern Division-Aging



EMSA-East Aging by Payor Type

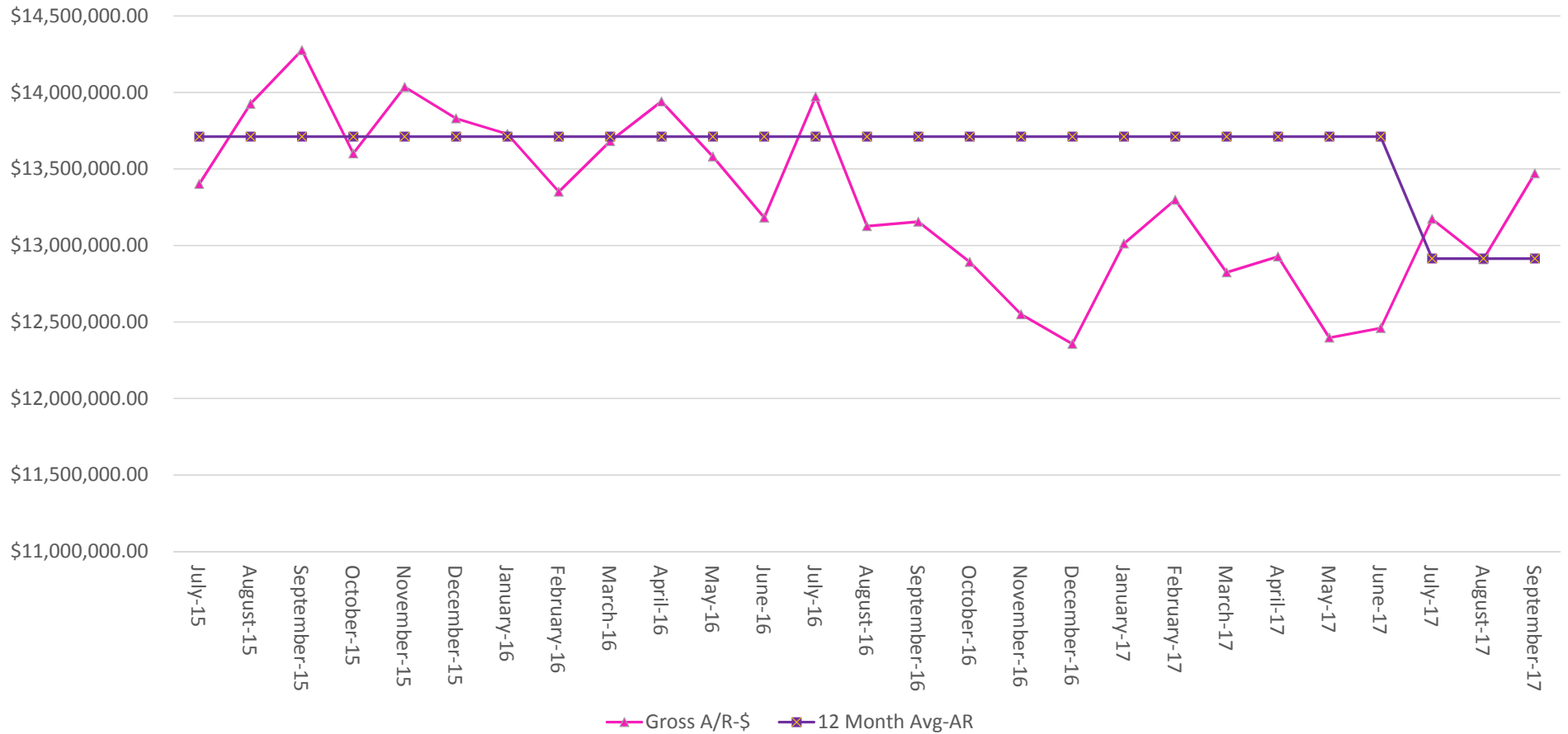


EMSA-East Aging by Date of Service

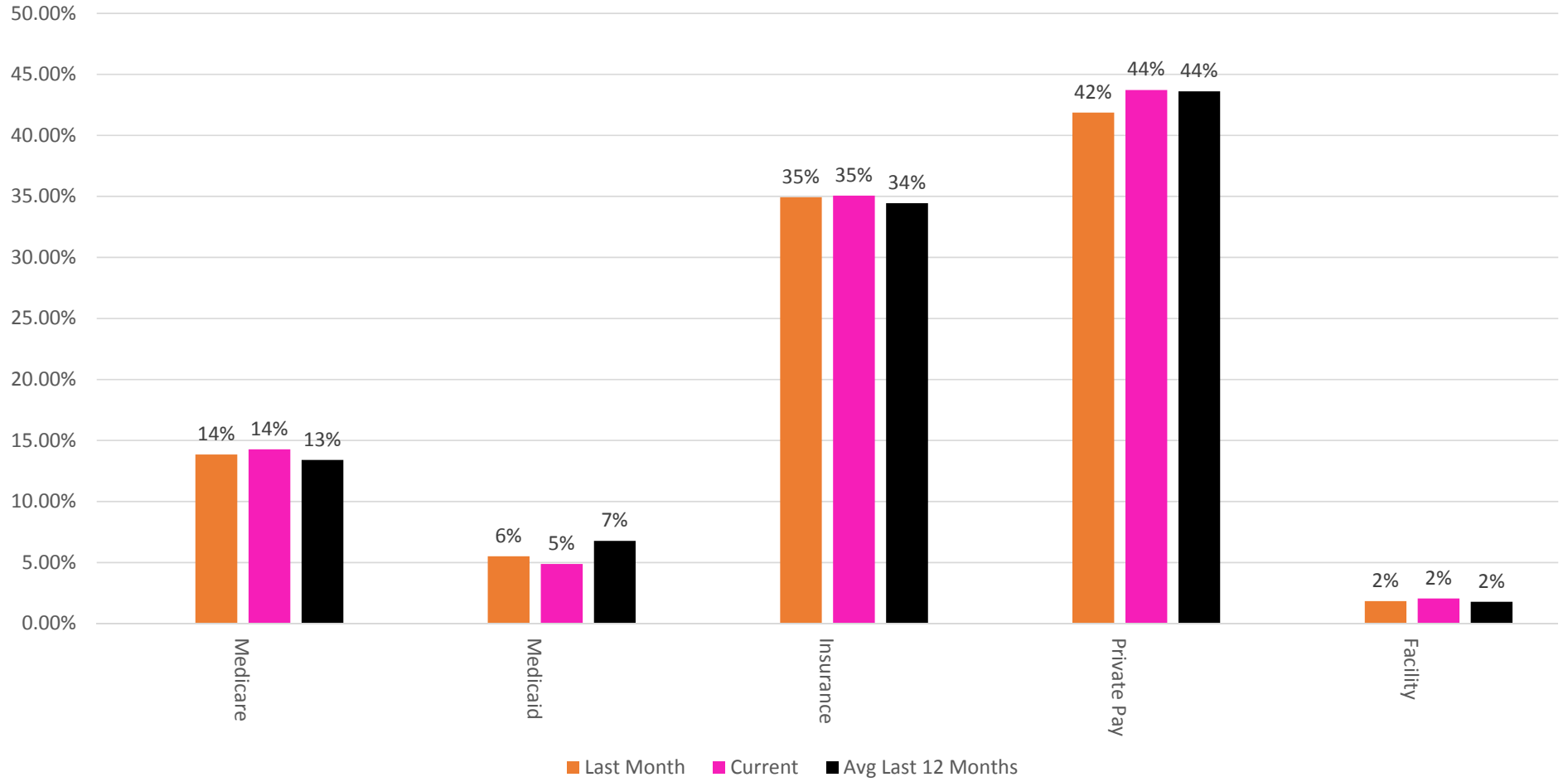


Western Division-Aging

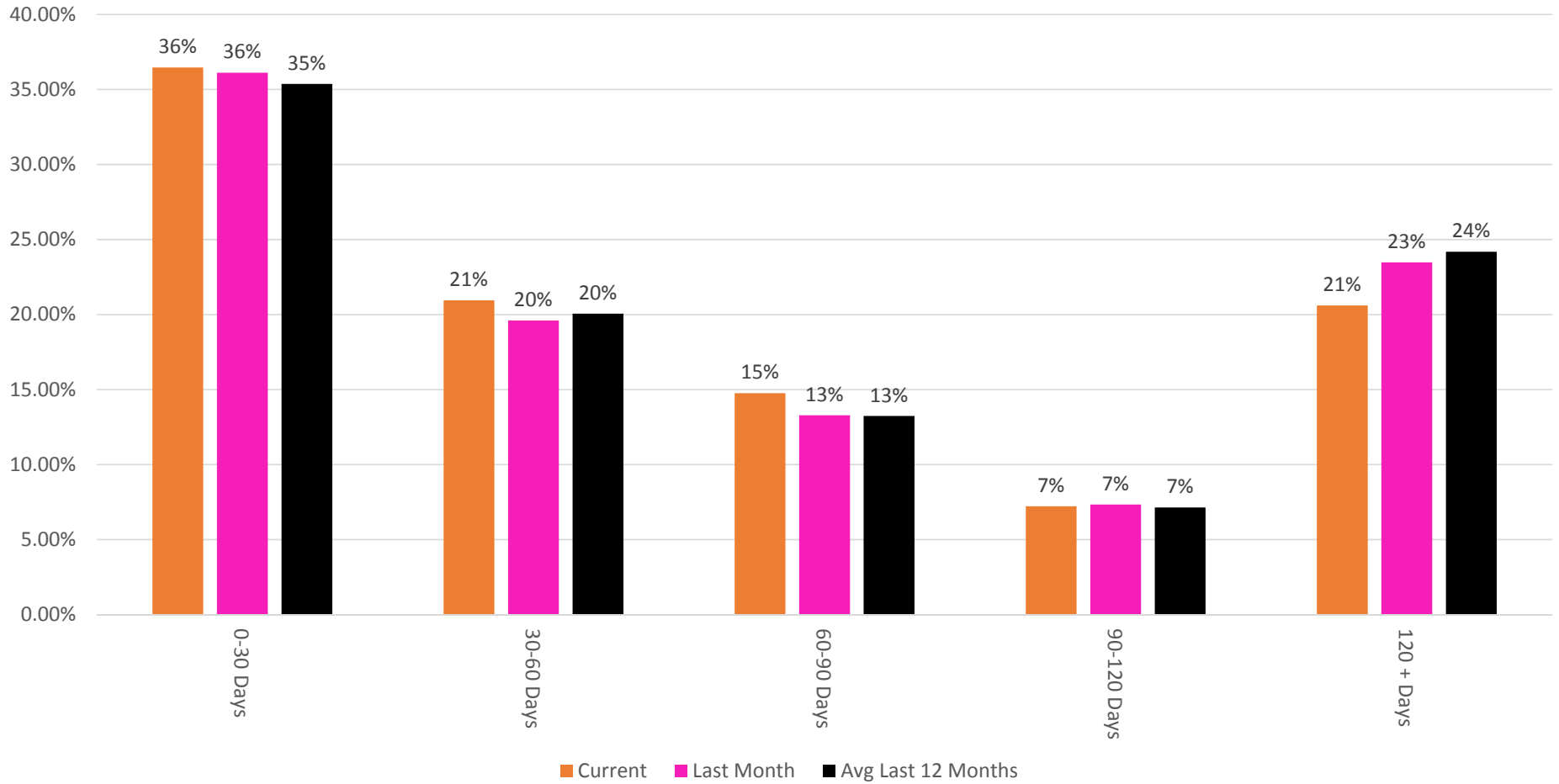
EMSA West Gross AR



EMSA-West Aging by Payor Type

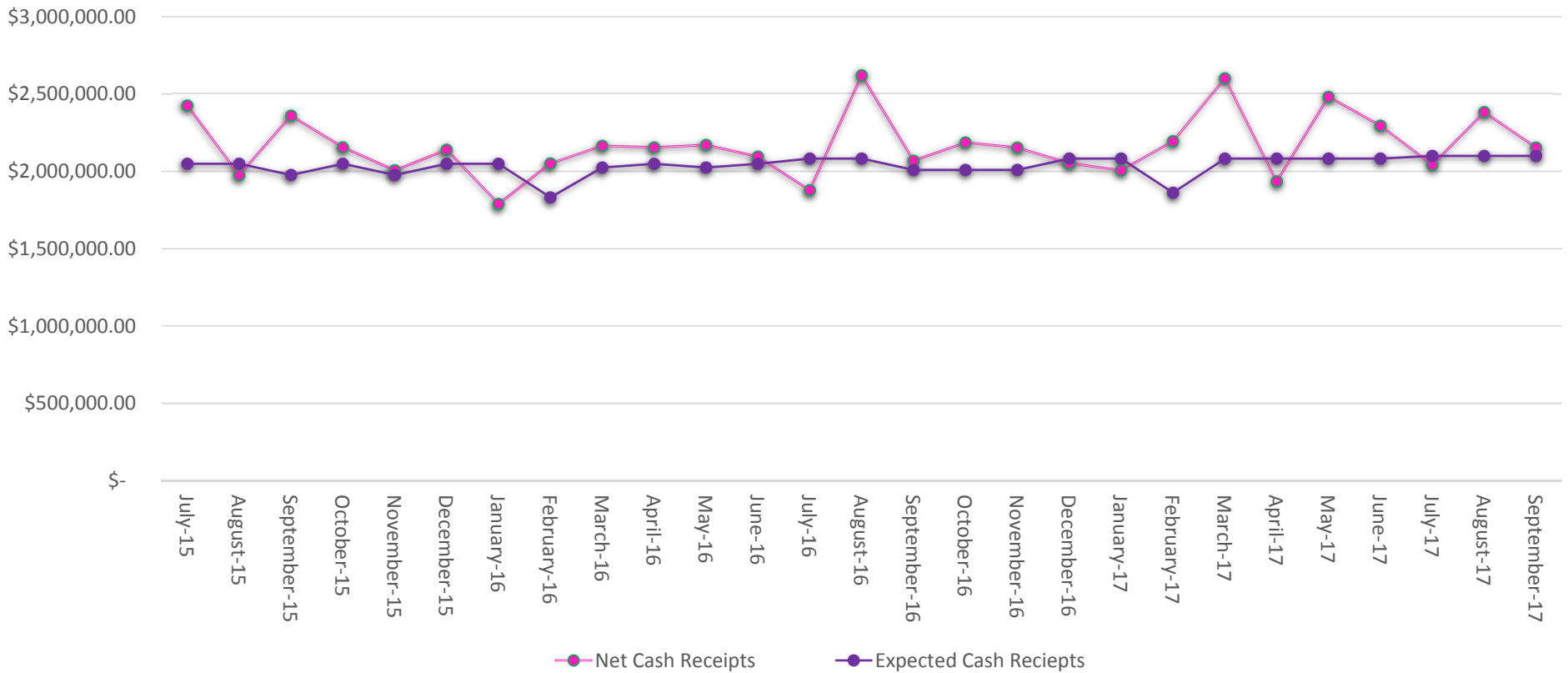


EMSA-West Aging by Date of Service



Eastern Division-**Revenue** and **Receipts**

EMSA East
Net Cash Receipts versus Exptected Cash

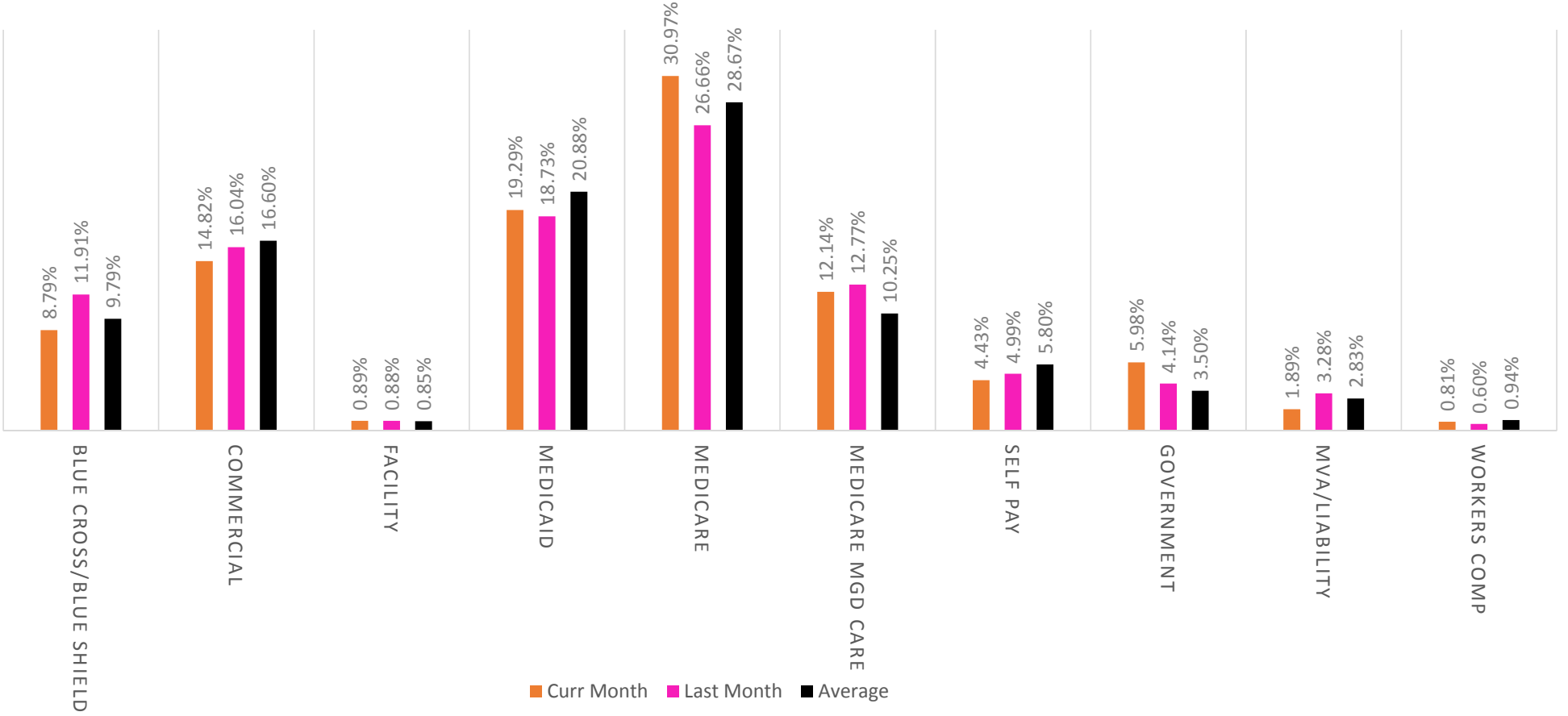


**EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**

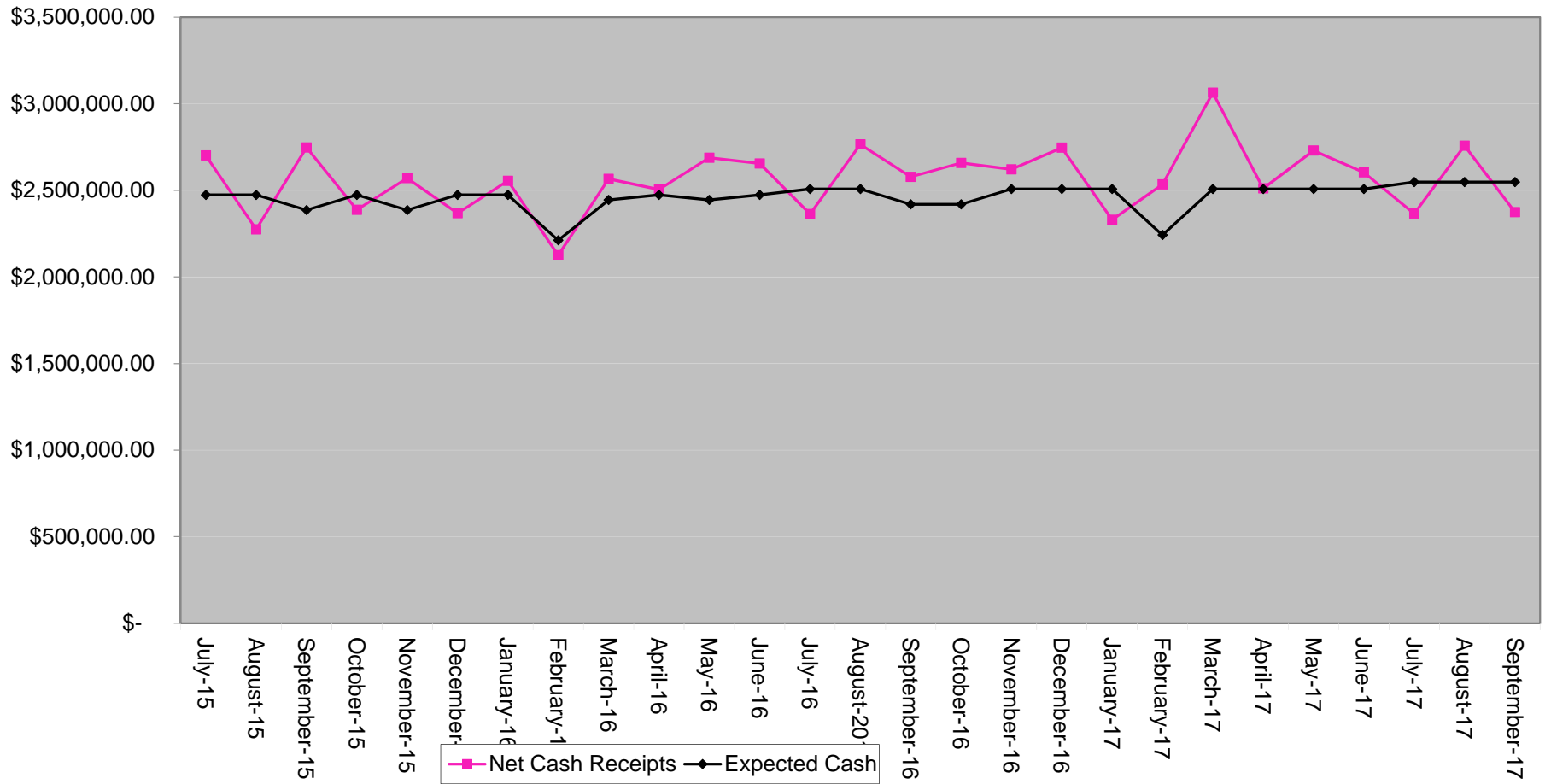
■ Curr Month ■ Last Month ■ Average



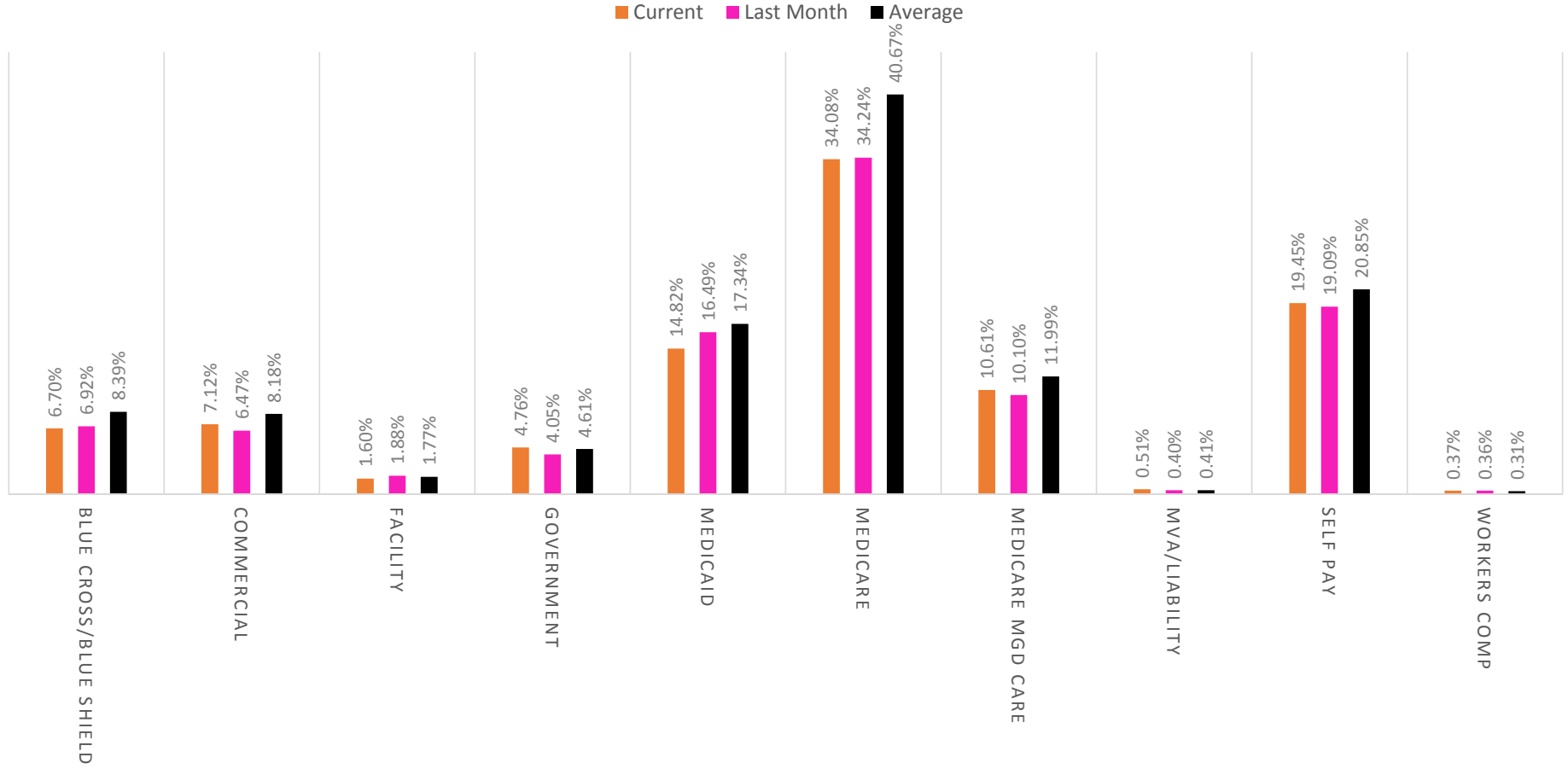
**EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**



EMSA West
Net Cash Receipts versus Expected Cash



EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



**EMSA WEST-AVERAGE CASH PER MONTH PER PAYOR CATEGORY
AVERAGE COMPARED TO CURRENT**

