

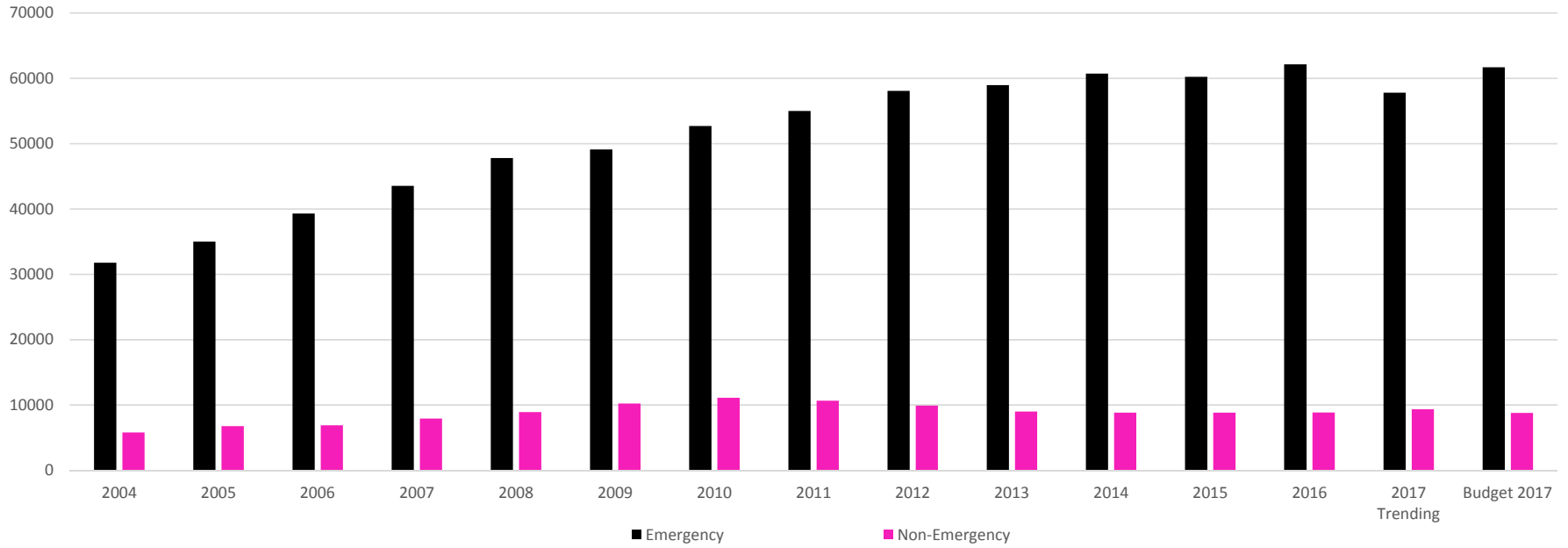
# Patient Financial Services Outlook

Angela Lehman, MA, RHIA

June 2017

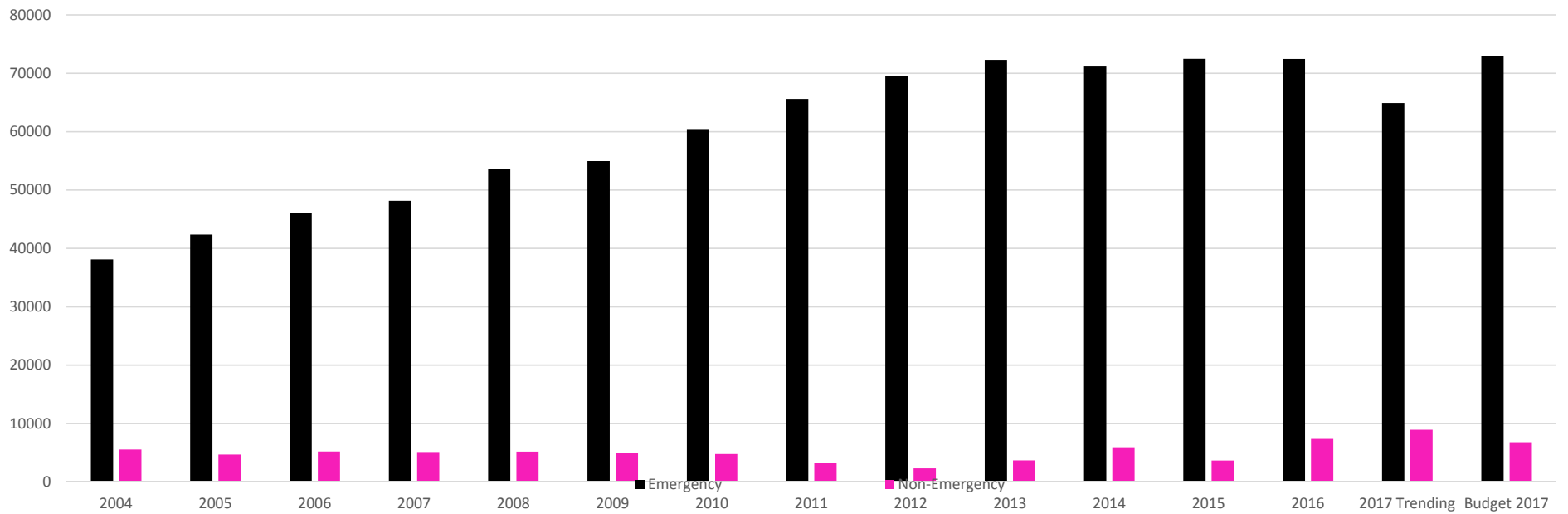
# Eastern Division Call Volume

East Call Volume  
Current Trends  
Emergency : 3 % Over Budget  
Non-Emergency: 19% Over Budget



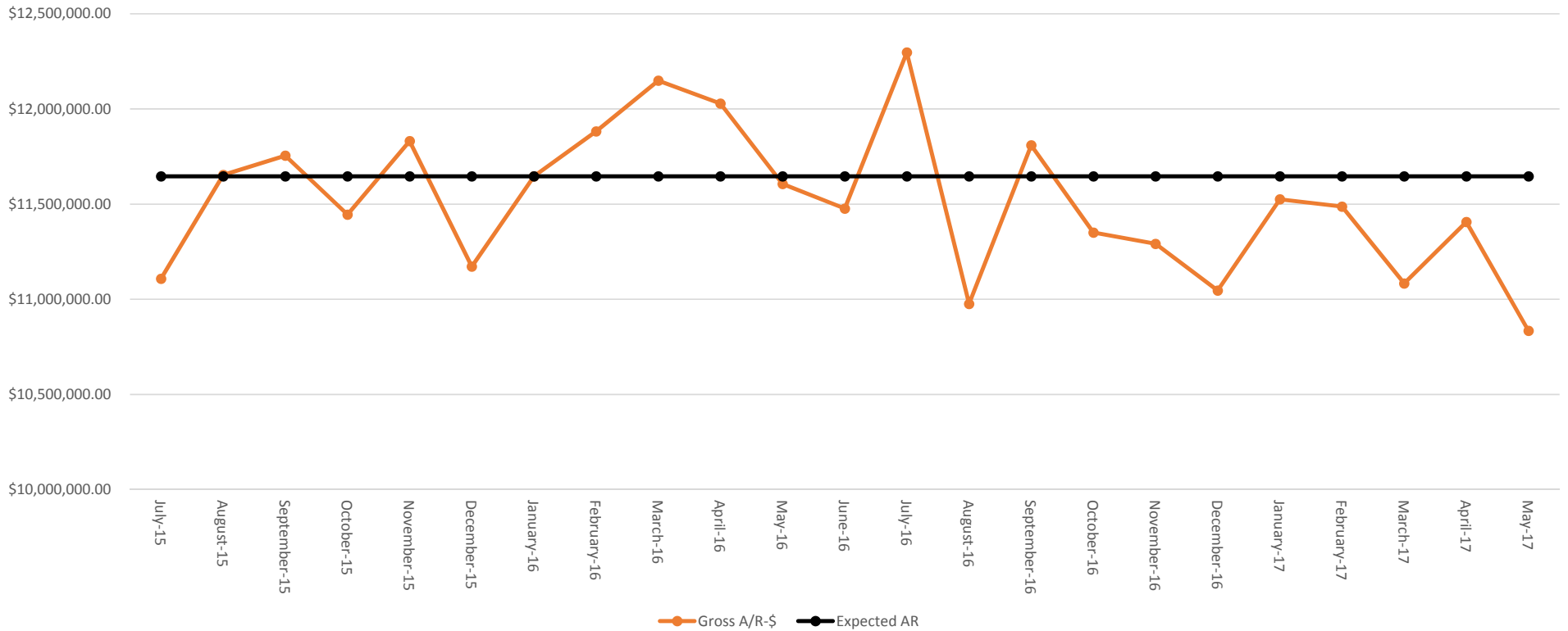
# Western Division Call Volume

West Call Volume  
Current Trends  
Emergency : -2% Over Budget  
Non-Emergency: 44% Over Budget

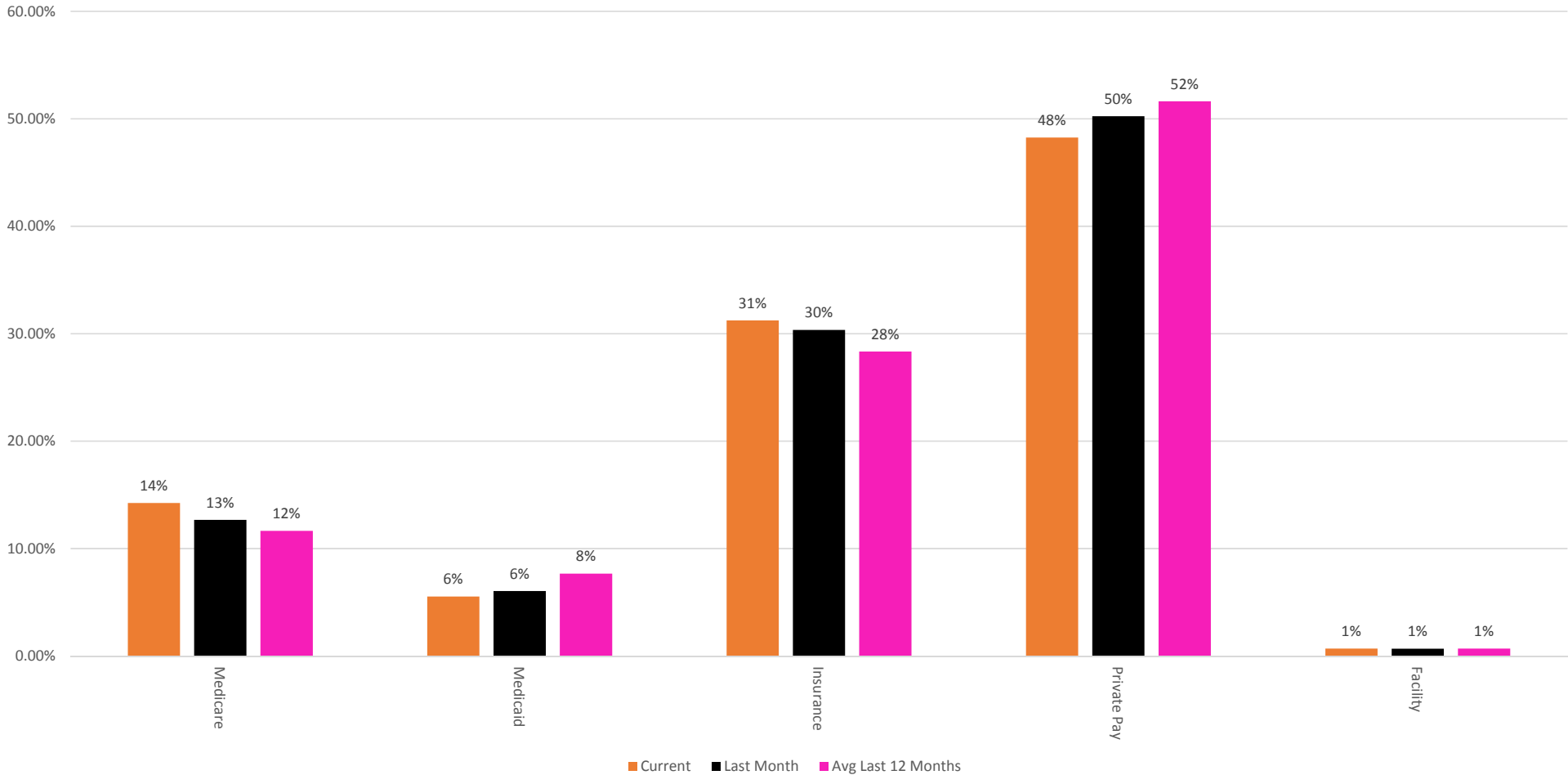


# Eastern Division-Aging

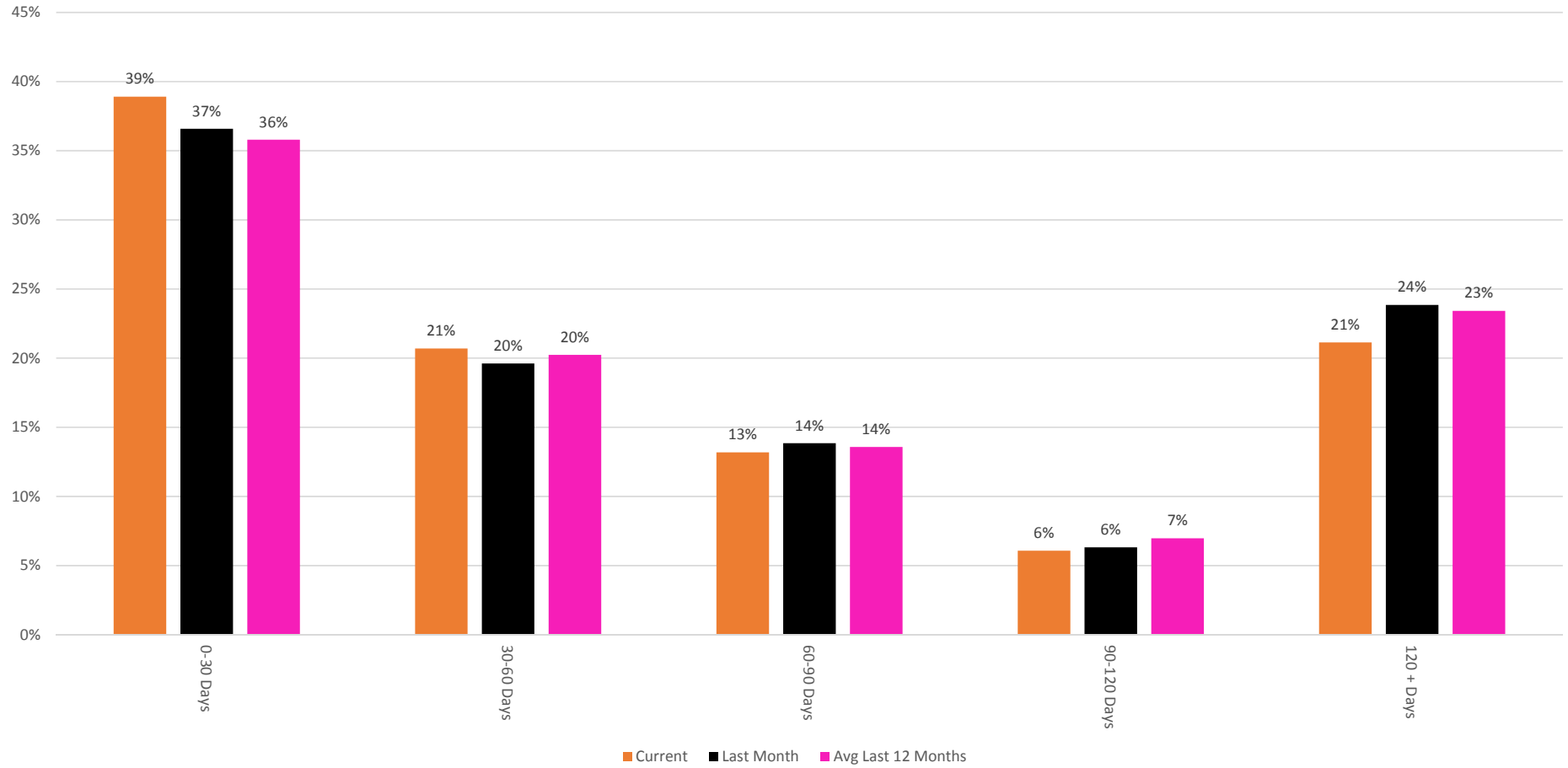
EMSA East Gross AR



### EMSA-East Aging by Payor Type

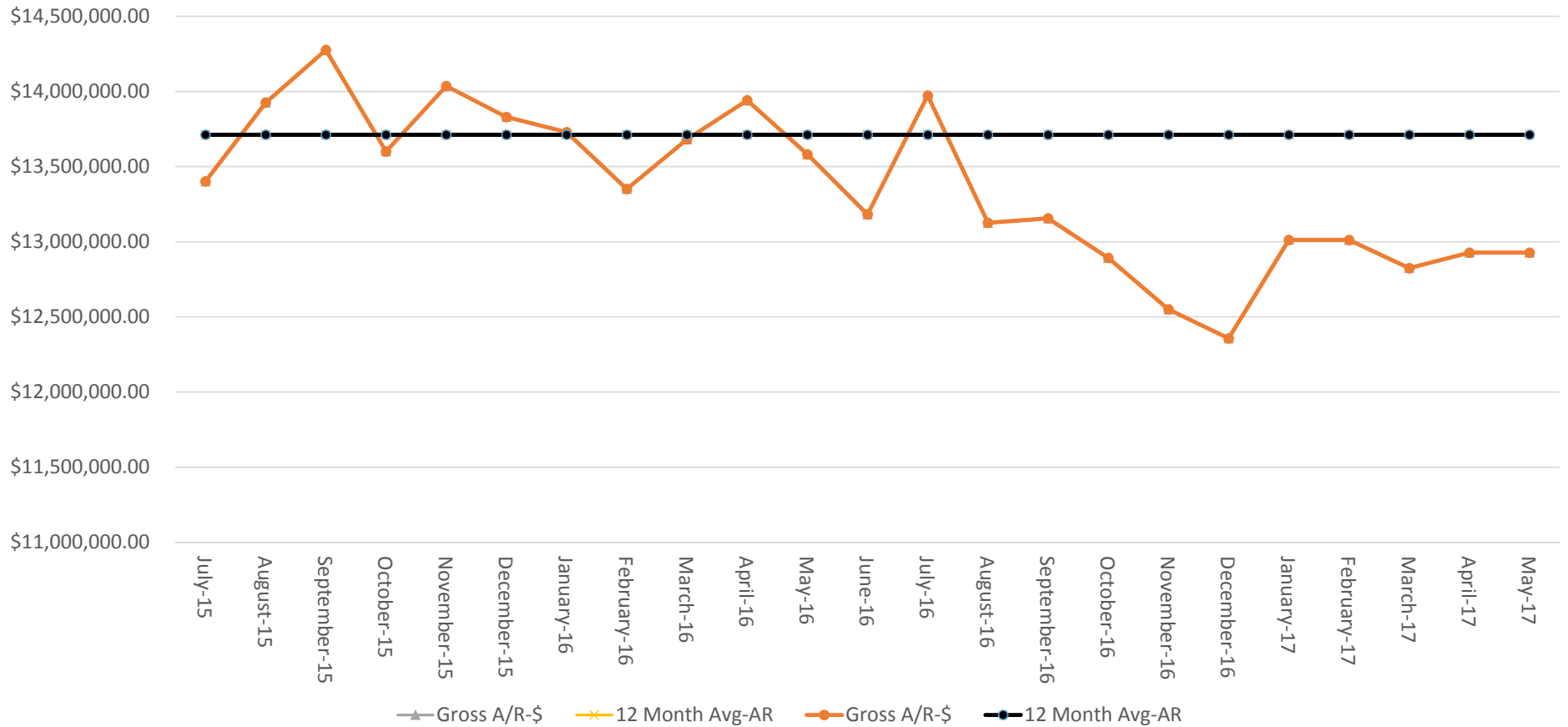


### EMSA-East Aging by Date of Service

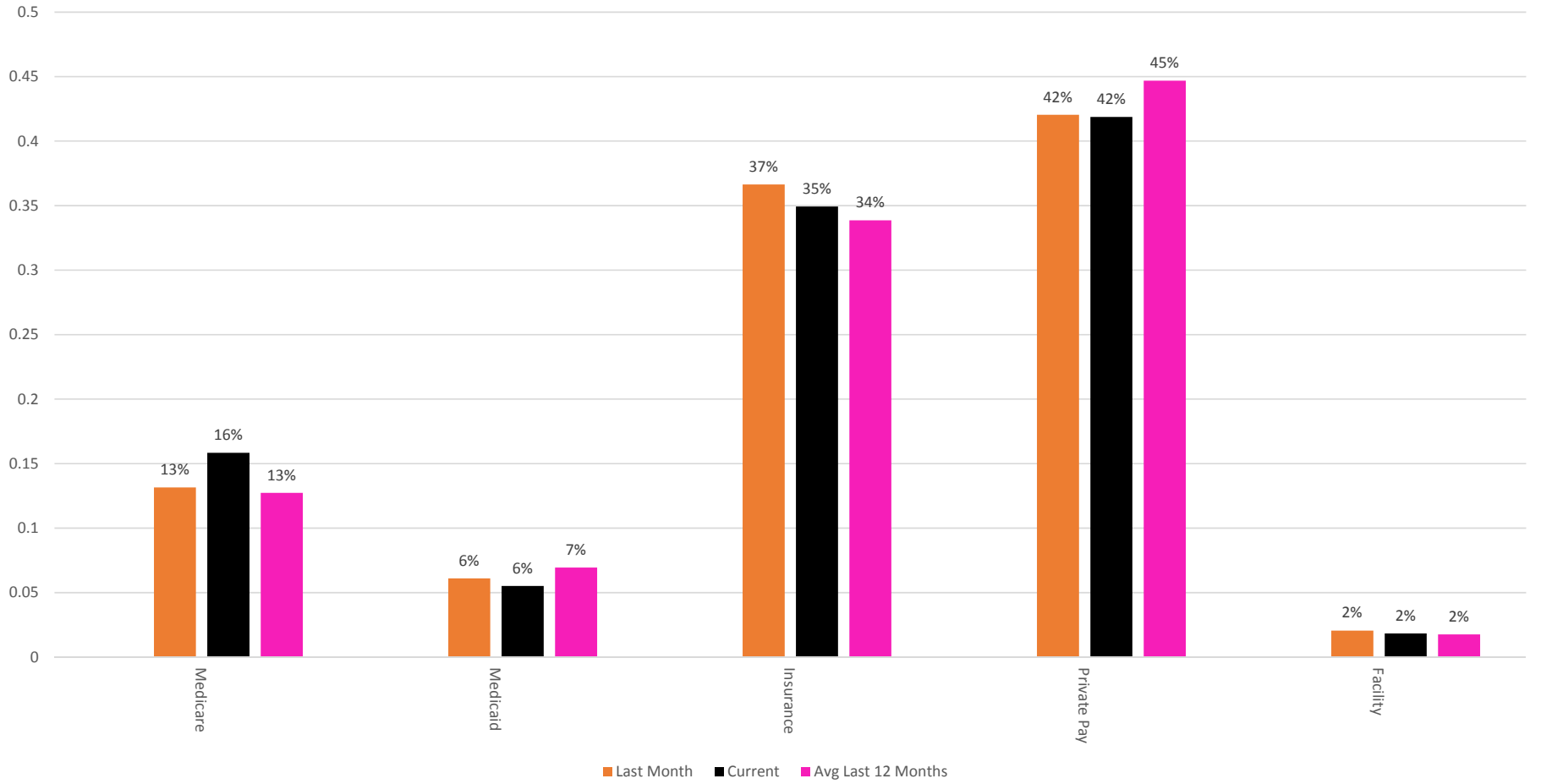


# Western Division-Aging

EMSA West Gross AR

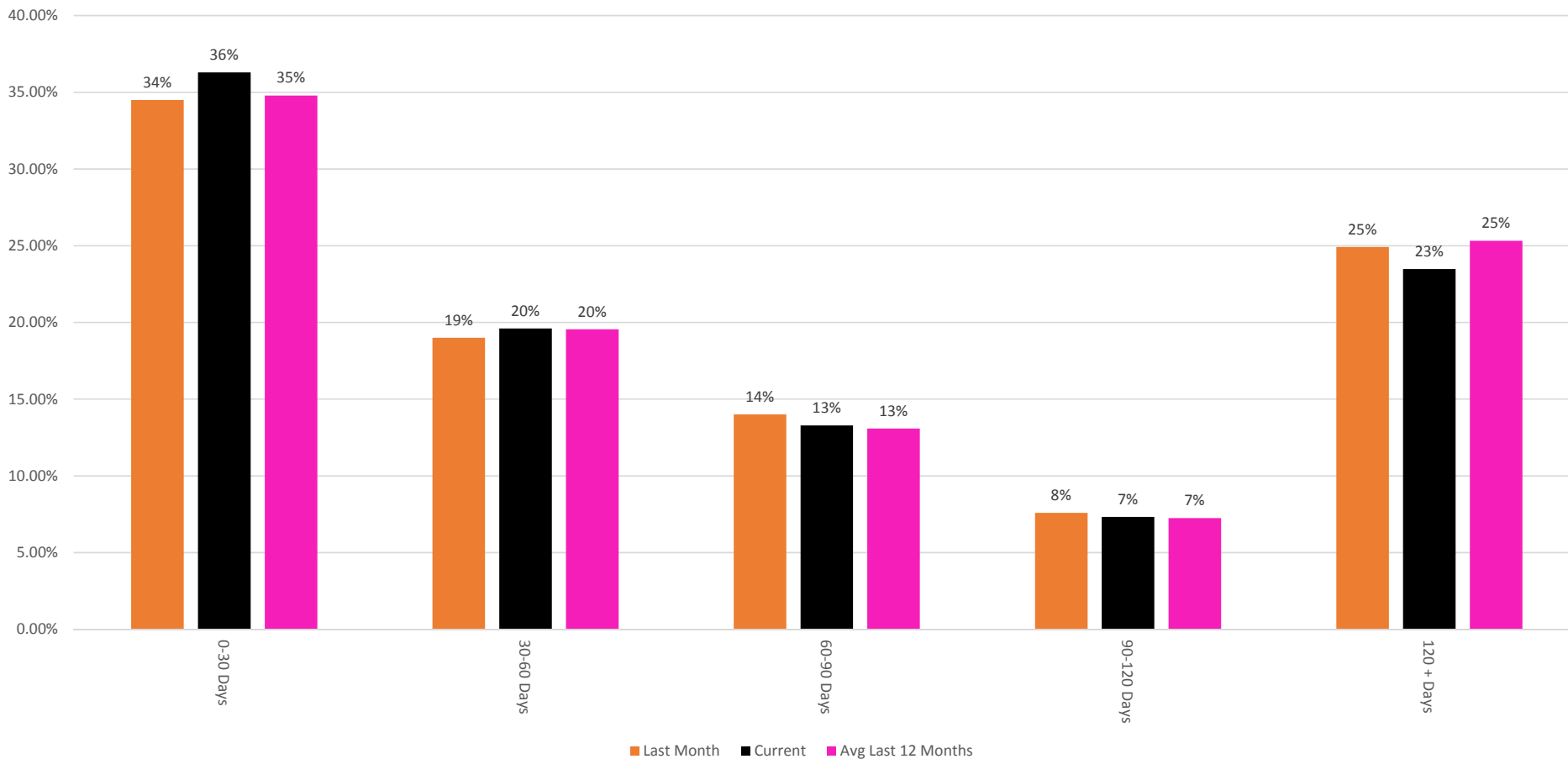


### EMSA-West Aging by Payor Type

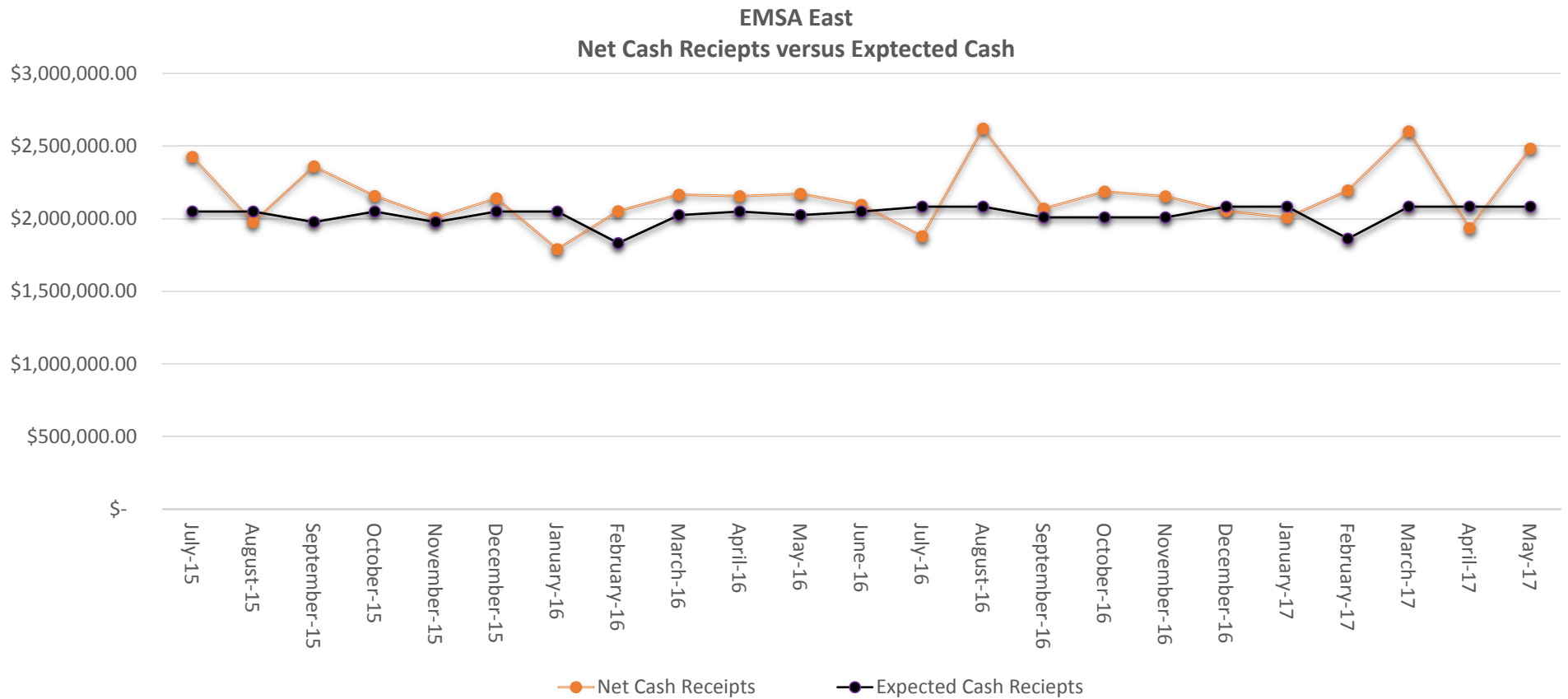




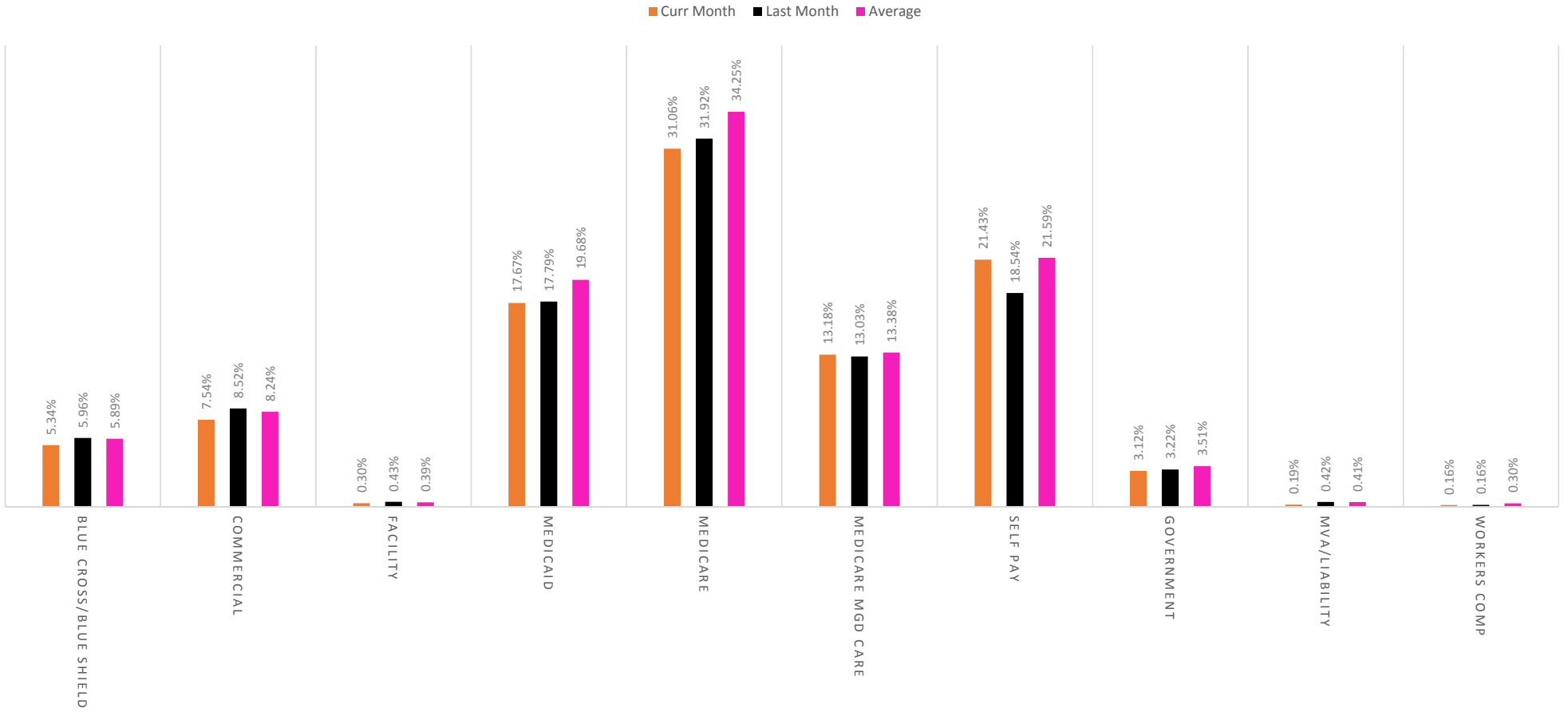
### EMSA-West Aging by Date of Service



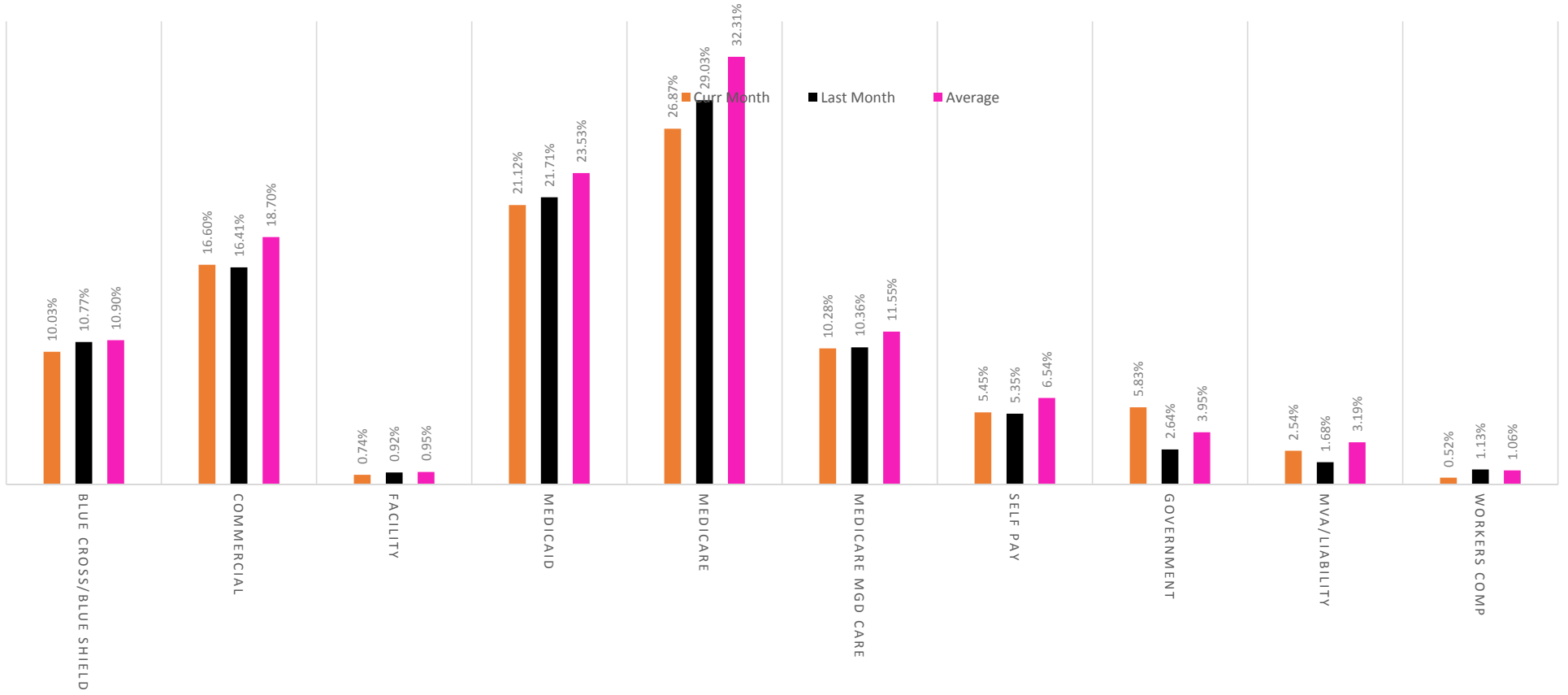
# Eastern Division-**Revenue** and **Receipts**



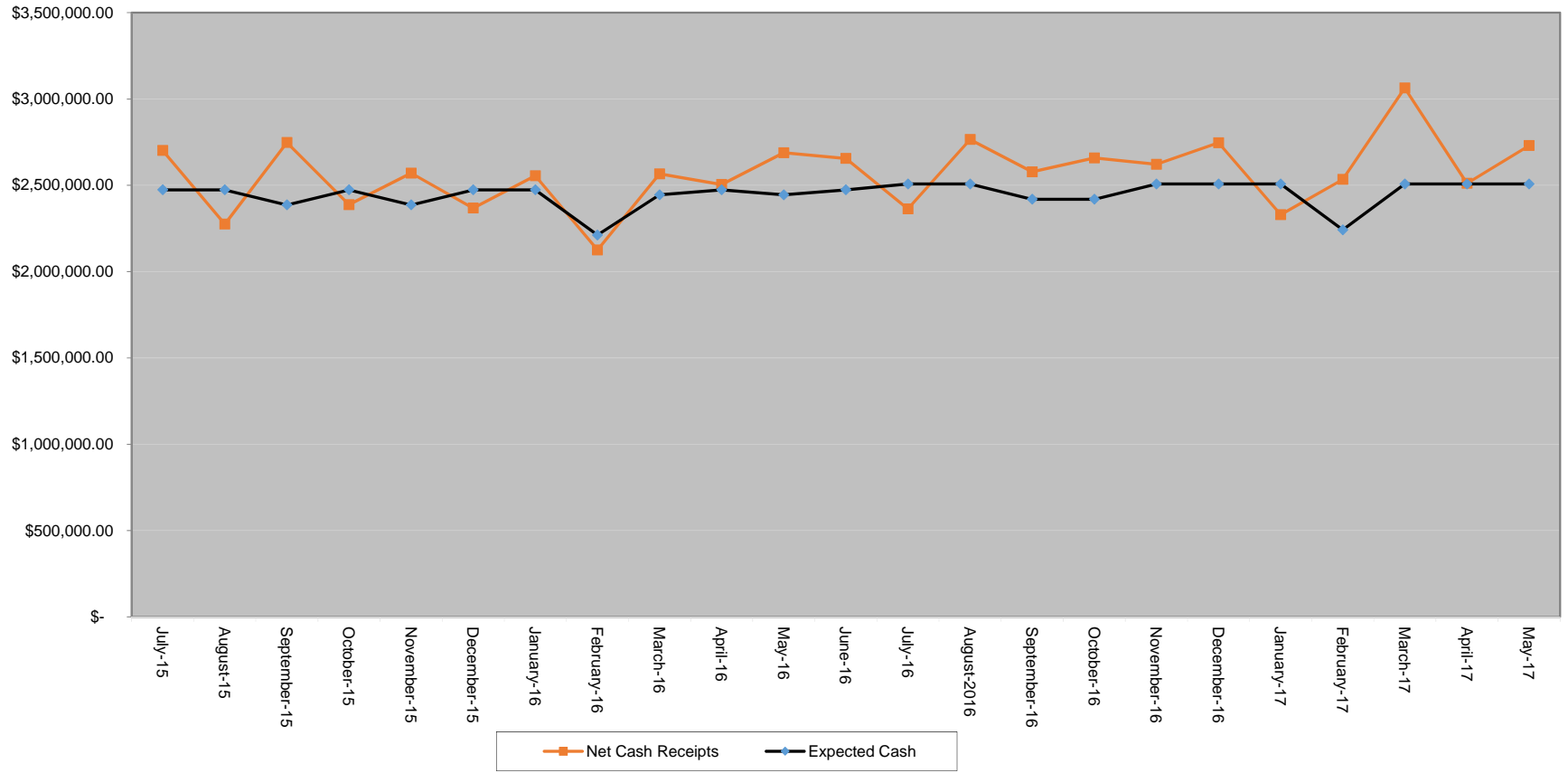
## EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



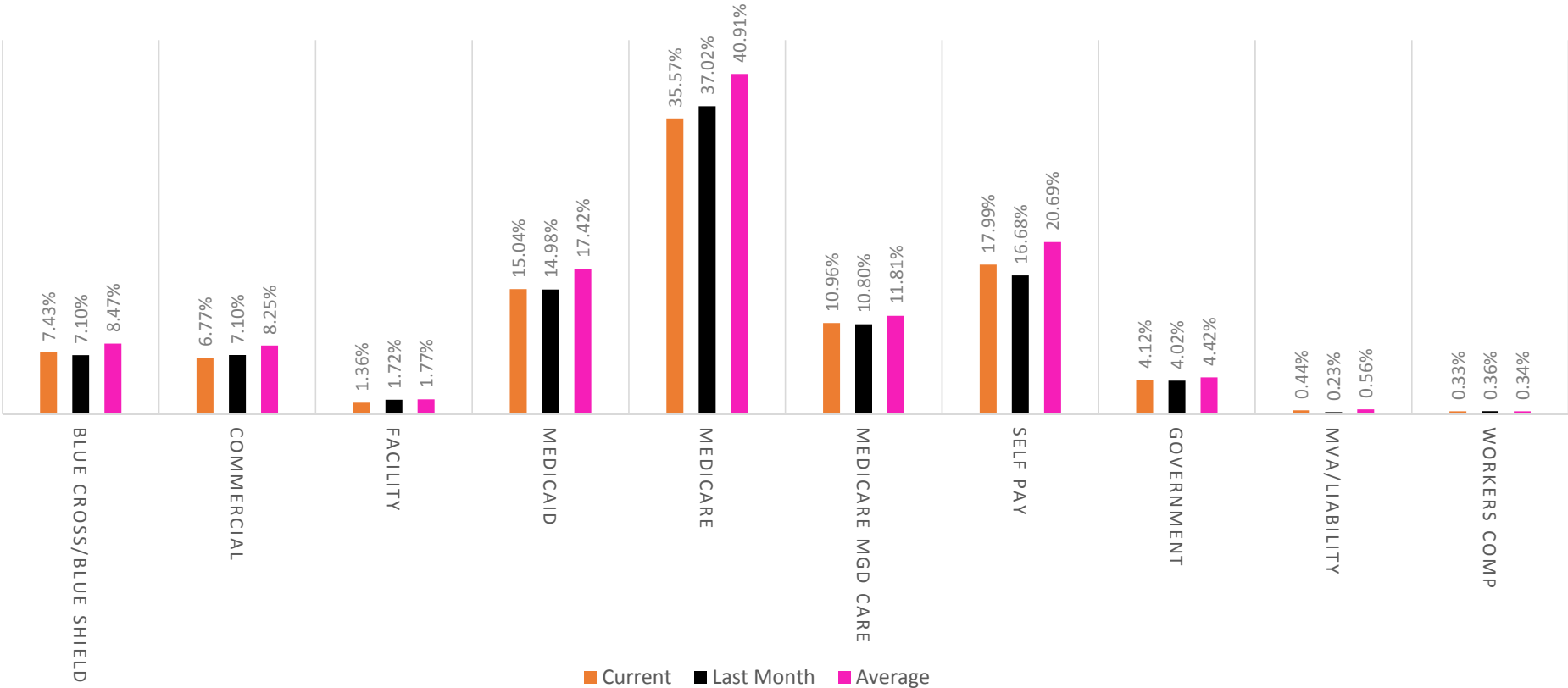
## EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



**EMSA West**  
**Net Cash Receipts versus Expected Cash**



## EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



## EMSA WEST-AVERAGE CASH PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

■ Curr Month   
 ■ Last Month   
 ■ Average

