

Compliance Summary

From December 01, 2020 to December 31, 2020

Eastern Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-----------------------|------------|------|-----|------------|------|-----|------------|------|------|------------|------|------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 542 | 54 | 90% | 1,008 | 44 | 95% | 537 | 138 | 74% | 8 | 1 | 87% |
| Tulsa 2 | 525 | 67 | 87% | 850 | 39 | 95% | 4 | 0 | 100% | 0 | 0 | N/A |
| Tulsa 3 | 733 | 78 | 89% | 1,300 | 89 | 93% | 508 | 137 | 73% | 3 | 0 | 100% |
| Tulsa Total | 1,800 | 199 | 88% | 3,158 | 172 | 94% | 1,049 | 275 | 73% | 11 | 1 | 90% |
| Sand Springs | 57 | 18 | | 142 | 21 | 80% | 0 | 0 | N/A | 0 | 0 | N/A |
| Jenks | 41 | 10 | | 73 | 8 | 84% | 1 | 0 | 100% | 0 | 0 | N/A |
| Bixby | 43 | 13 | | 76 | 12 | 78% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 141 | 41 | | 291 | 41 | 81% | 1 | 0 | 100% | 0 | 0 | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 11:21

Dispatched to On Scene: 10:03

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From December 01, 2020 to December 31, 2020

Western Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|------------|------------|--------------|------------|-------------|------------|----------|------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 1,021 | 279 | 72% | 1,547 | 231 | 85% | 655 | 319 | 51% | 10 | 4 | 60% |
| Oklahoma City 2 | 1,118 | 464 | 58% | 1,570 | 349 | 77% | 341 | 182 | 46% | 2 | 0 | 100% |
| Edmond | 208 | 106 | 49% | 275 | 78 | 71% | 120 | 84 | 30% | 1 | 0 | 100% |
| Total OKC & Edmond | 2,347 | 849 | 63% | 3,392 | 658 | 80% | 1,116 | 585 | 47% | 13 | 4 | 69% |
| Mustang | 45 | 34 | | 43 | 16 | 43% | 1 | 0 | 100% | 0 | 0 | N/A |
| The Village | 21 | 6 | | 38 | 8 | 76% | 0 | 0 | N/A | 0 | 0 | N/A |
| Nichols Hills | 8 | 3 | | 12 | 1 | 80% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 74 | 43 | | 93 | 25 | 59% | 1 | 0 | 100% | 0 | 0 | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 15:52

Dispatched to On Scene: 12:35

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
December 1, 2020 Year to December 31, 2020

Eastern Division
Non-discrimination

| | Priority 1 | | |
|-------------------|------------|------|-----|
| | Inc. | Late | % |
| District 1 | 542 | 54 | 90% |
| District 2 | 525 | 67 | 87% |
| District 3 | 733 | 78 | 89% |

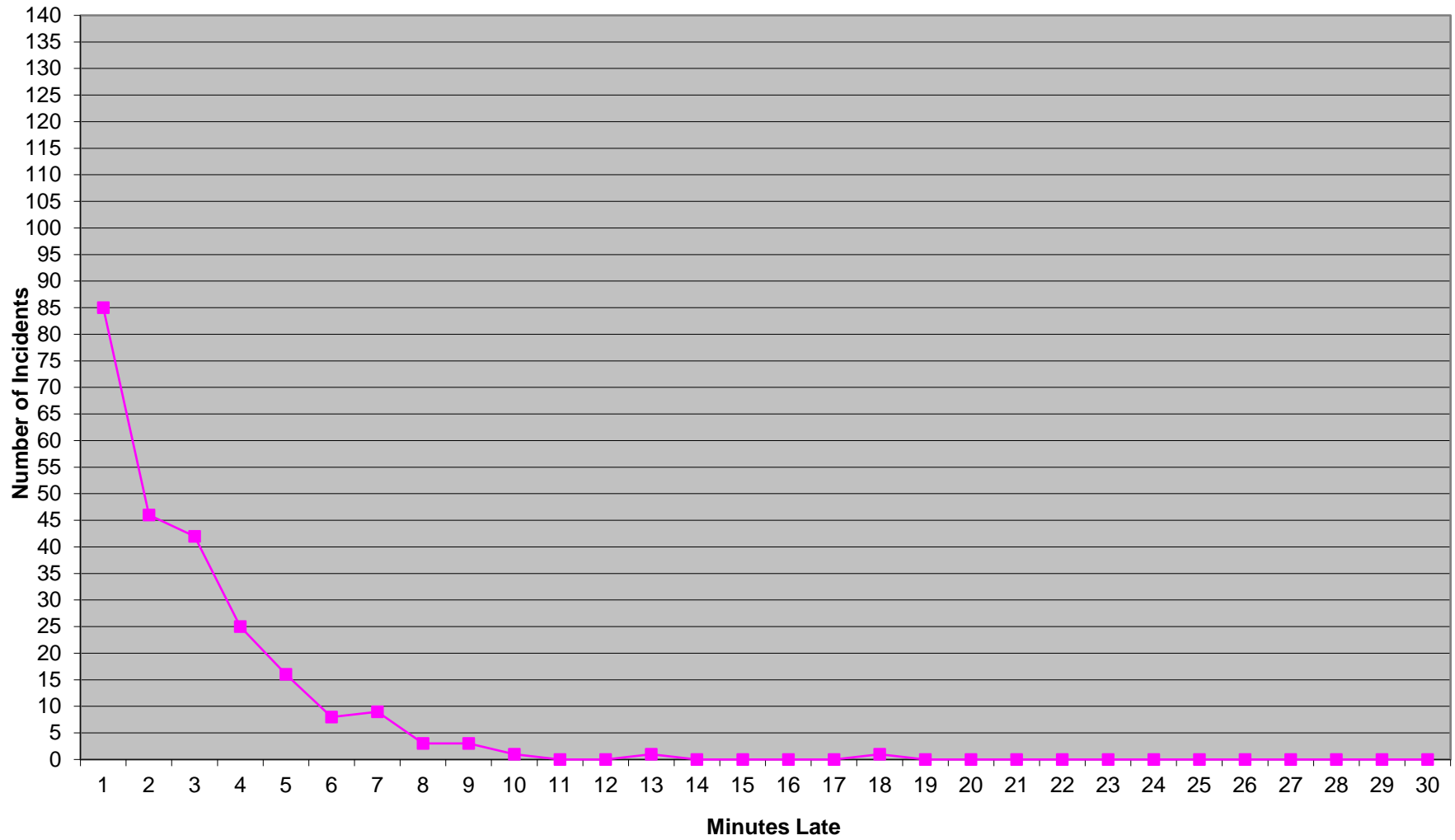
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

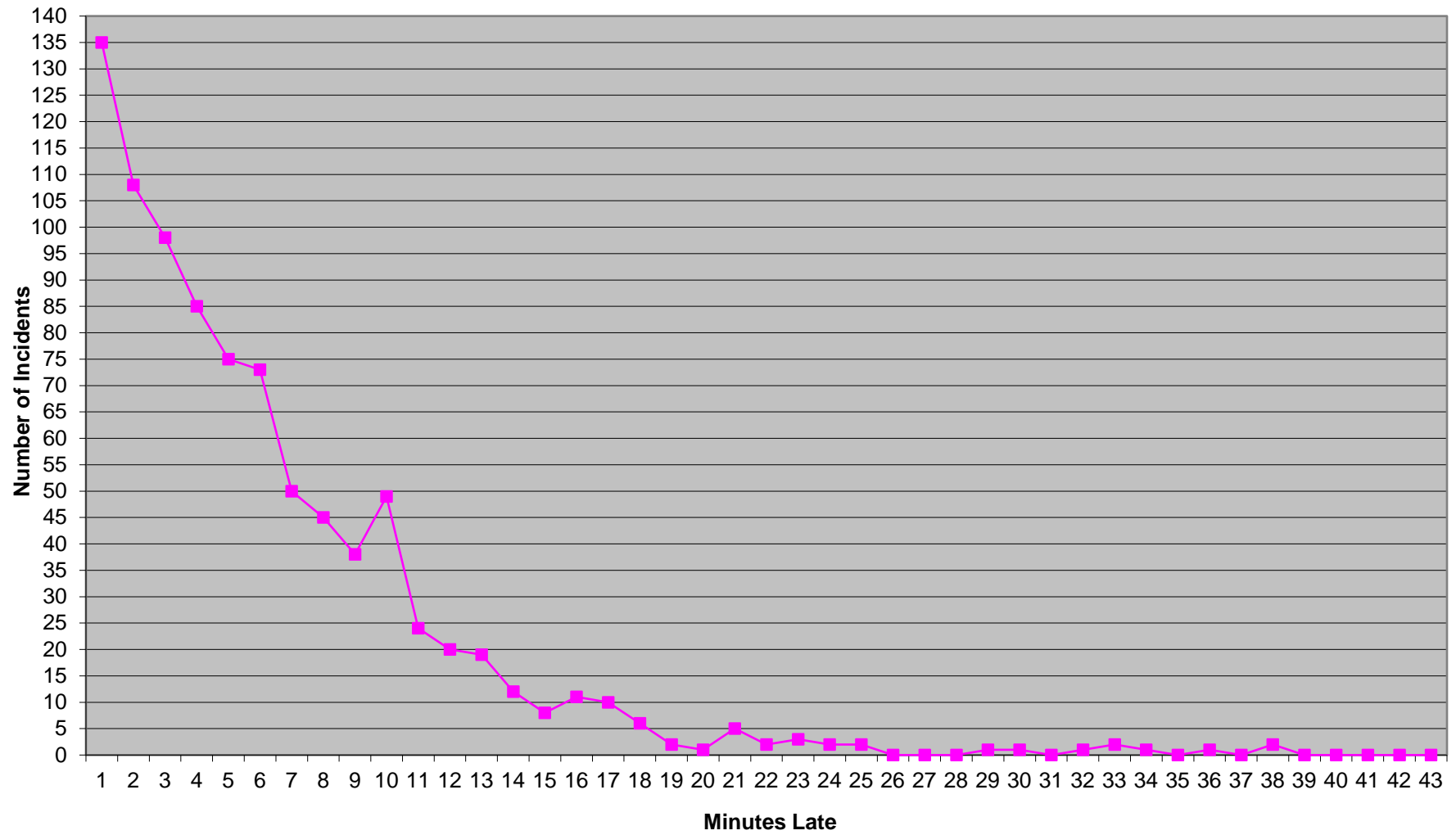
| | Priority 1 | | |
|-------------------|------------|------|-----|
| | Inc. | Late | % |
| District 1 | 1021 | 279 | 72% |
| District 2 | 1118 | 464 | 58% |
| Edmond | 208 | 106 | 49% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

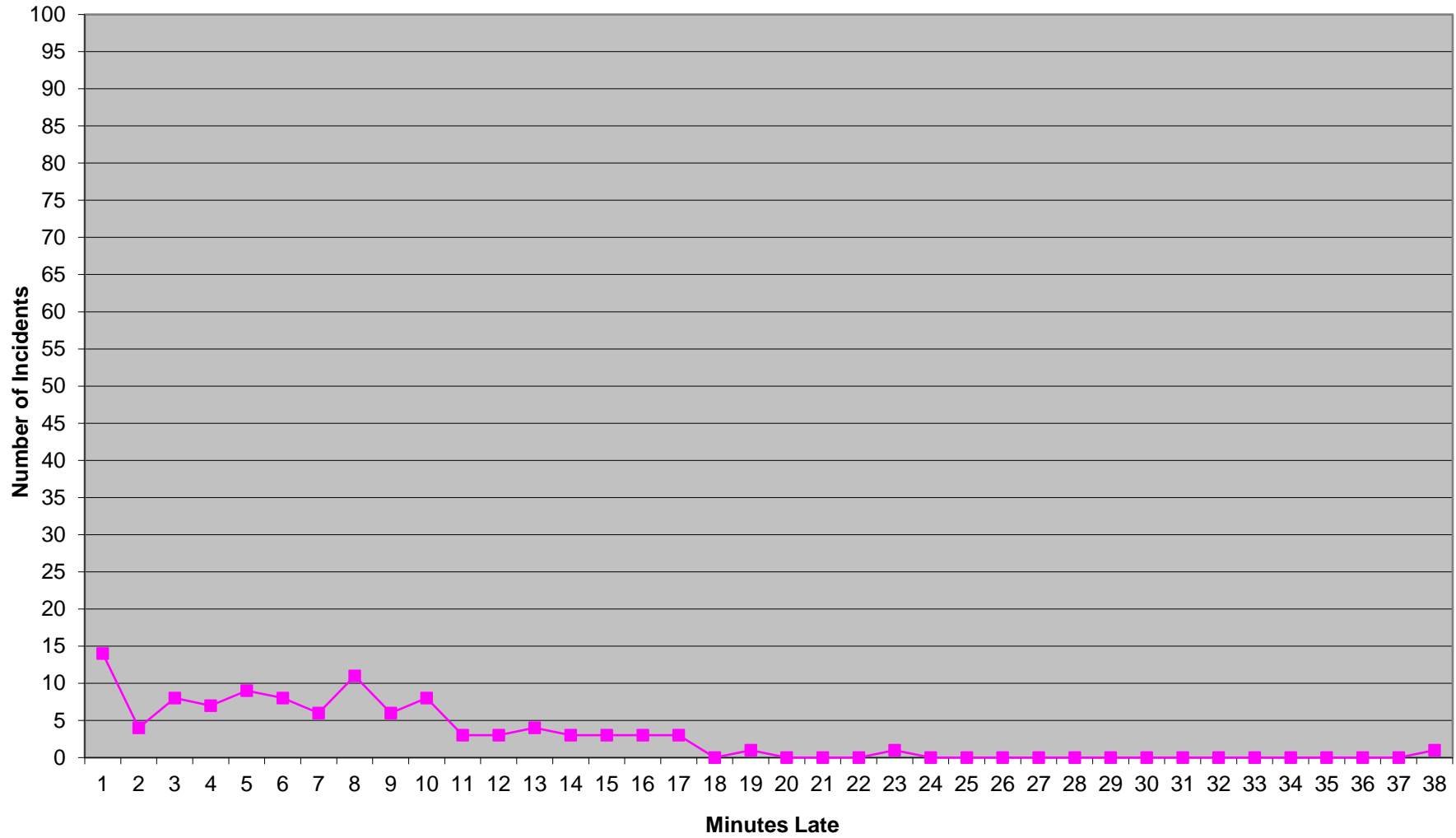
Eastern Division Priority 1 Late Calls December 2020



Western Division Priority 1 Late Calls December 2020



Edmond Priority 1 Late Calls December 2020



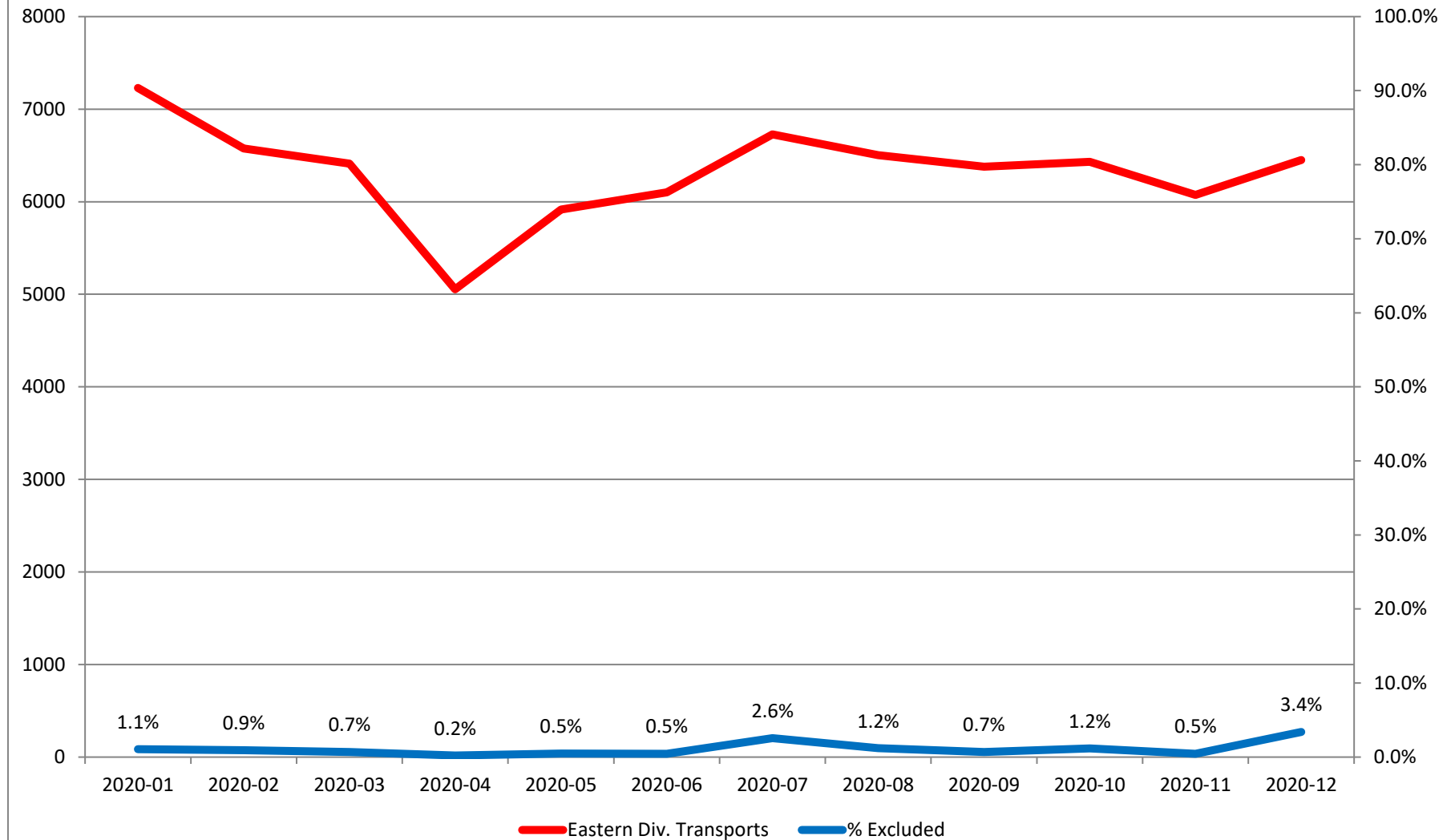
Response Time Exclusion Summary Report
Three Months ending December, 2020

| | Month Priority | 2020-10 | | | | 2020-11 | | | | 2020-12 | | | |
|------------------------------------|-------------------|---------|------|------|-----|---------|------|-----|-----|---------|------|------|-----|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| | | | | | | | | | | | | | |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | | | | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 17 | 21 | 13 | | 8 | 14 | | | 26 | 62 | 7 | |
| Final Weather | | 19 | 3 | 3 | | 6 | | | | 53 | 54 | 17 | |
| Eastern Exclusions Total | | 36 | 24 | 16 | 0 | 14 | 14 | 0 | 0 | 79 | 116 | 24 | 0 |
| | | | | | | | | | | | | | |
| East Transports* | | 1755 | 3629 | 1018 | 28 | 1682 | 3452 | 934 | 6 | 1941 | 3449 | 1050 | 11 |
| East Late | | 181 | 106 | 216 | 2 | 171 | 103 | 141 | 2 | 240 | 213 | 275 | 1 |
| | | | | | | | | | | | | | |
| East % of Transports | | 2% | 1% | 2% | 0% | 1% | 0% | 0% | 0% | 4% | 3% | 2% | 0% |
| | | | | | | | | | | | | | |
| East Compliance** | | 89% | 97% | 78% | 92% | 89% | 97% | 84% | 66% | 87% | 93% | 73% | 90% |
| East Compliance W/O Exclusions** | | 87% | 96% | 77% | 92% | 89% | 96% | 84% | 66% | 84% | 90% | 72% | 90% |
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* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending December, 2020



Western Division Response Time Exclusions Twelve Months ending December, 2020

