

# Compliance Summary

From August 01, 2020 to August 31, 2020

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	541	49	90%	1,101	26	97%	438	81	81%	7	1	85%
Tulsa 2	484	42	91%	970	46	95%	3	0	100%	0	0	N/A
Tulsa 3	684	70	89%	1,440	51	96%	456	91	80%	5	1	80%
<b>Tulsa Total</b>	<b>1,709</b>	<b>161</b>	<b>90%</b>	<b>3,511</b>	<b>123</b>	<b>96%</b>	<b>897</b>	<b>172</b>	<b>80%</b>	<b>12</b>	<b>2</b>	<b>83%</b>
Sand Springs	59	13		121	11	86%	1	1	0%	0	0	N/A
Jenks	28	9		68	7	83%	0	0	N/A	0	0	N/A
Bixby	29	7		67	13	79%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>116</b>	<b>29</b>		<b>256</b>	<b>31</b>	<b>83%</b>	<b>1</b>	<b>1</b>	<b>0%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 10:31**

**Dispatched to On Scene: 9:28**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From August 01, 2020 to August 31, 2020

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	946	152	83%	1,861	92	95%	556	172	69%	10	3	70%
Oklahoma City 2	1,045	299	71%	1,867	135	92%	356	133	62%	6	1	83%
Edmond	176	65	63%	297	40	86%	91	44	51%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,167</b>	<b>516</b>	<b>76%</b>	<b>4,025</b>	<b>267</b>	<b>93%</b>	<b>1,003</b>	<b>349</b>	<b>65%</b>	<b>16</b>	<b>4</b>	<b>75%</b>
Mustang	32	16		60	13	68%	10	5	50%	0	0	N/A
The Village	23	6		36	3	84%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		5	2	75%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>58</b>	<b>22</b>		<b>101</b>	<b>18</b>	<b>74%</b>	<b>10</b>	<b>5</b>	<b>50%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 11:53**  
**Dispatched to On Scene: 10:58**

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**August 01, 2020 Year to August 31, 2020**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	541	49	90%
<b>District 2</b>	484	42	91%
<b>District 3</b>	684	70	89%

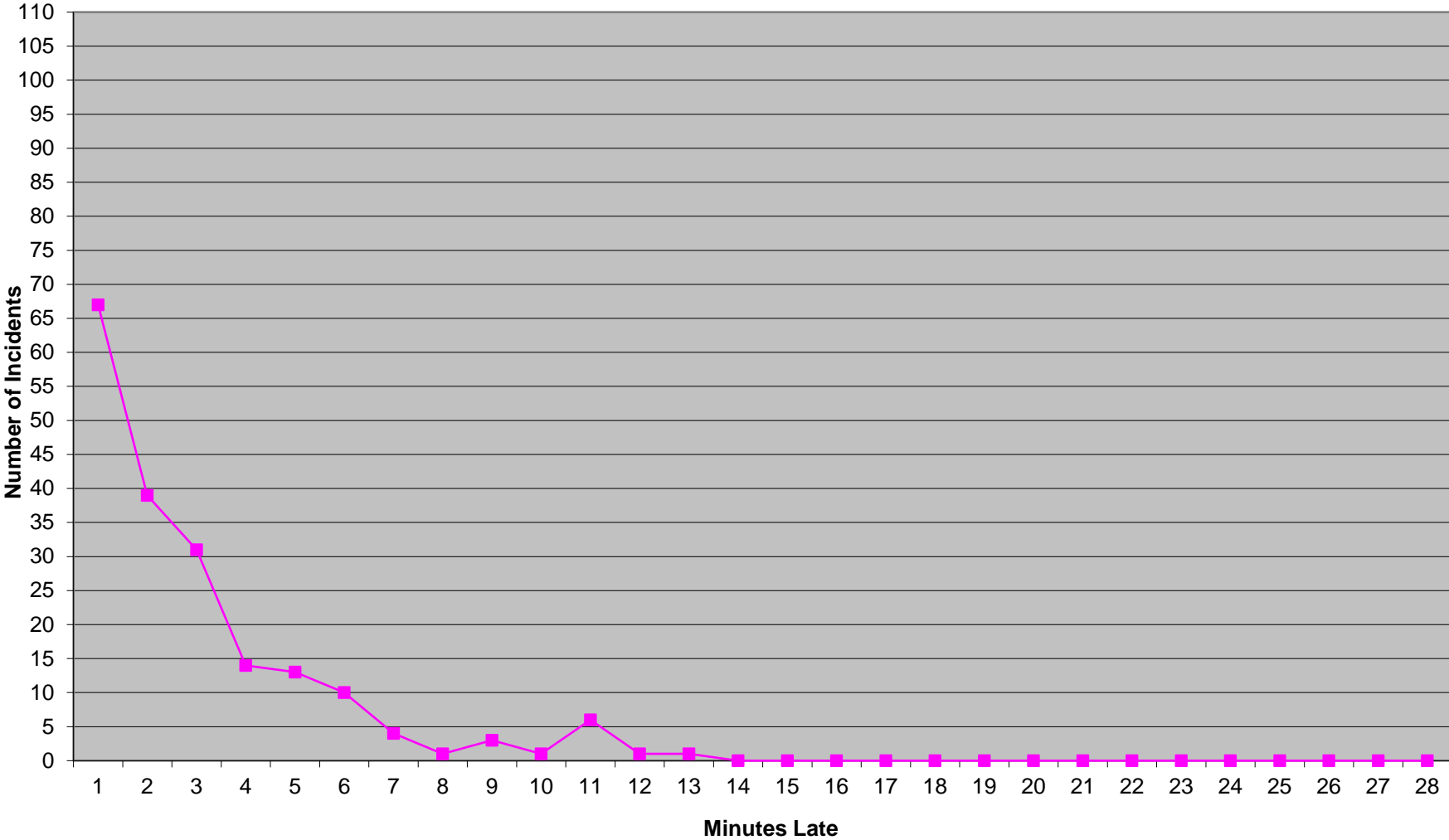
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

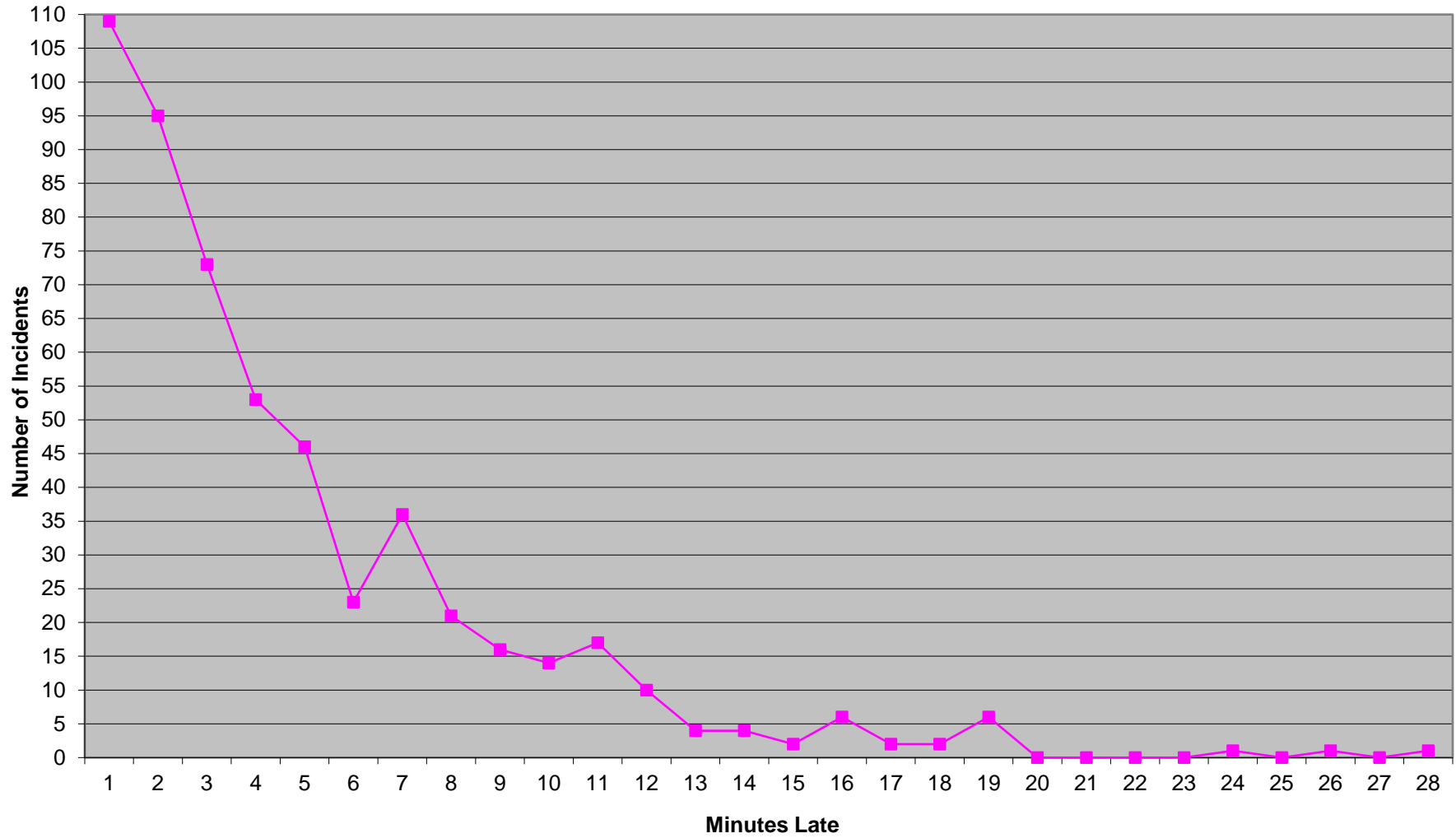
	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	946	152	83%
<b>District 2</b>	1045	299	71%
<b>Edmond</b>	176	65	63%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

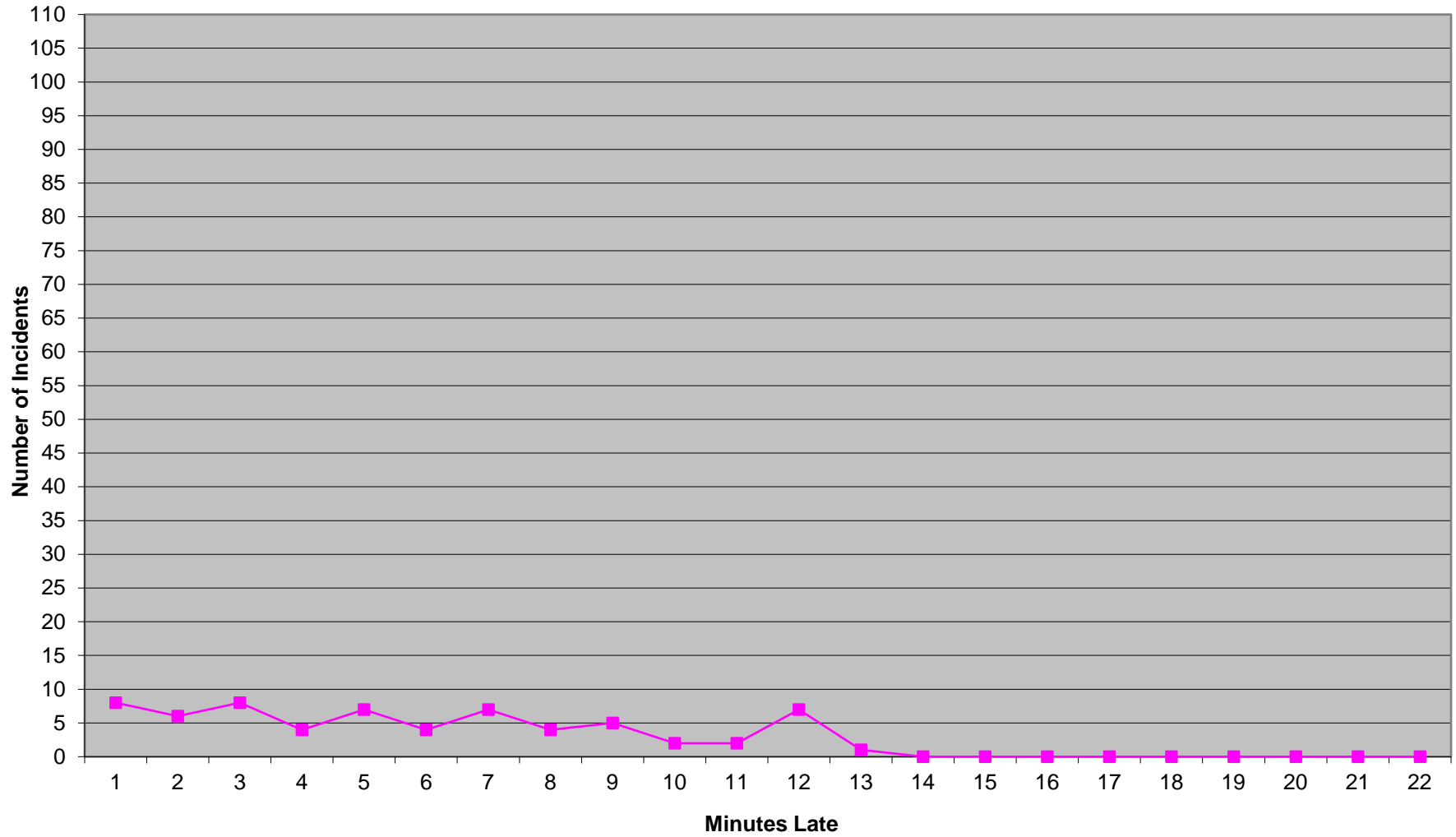
**Eastern Division Priority 1 Late Calls  
August 2020**



### Western Division Priority 1 Late Calls August 2020



### Edmond Priority 1 Late Calls August 2020



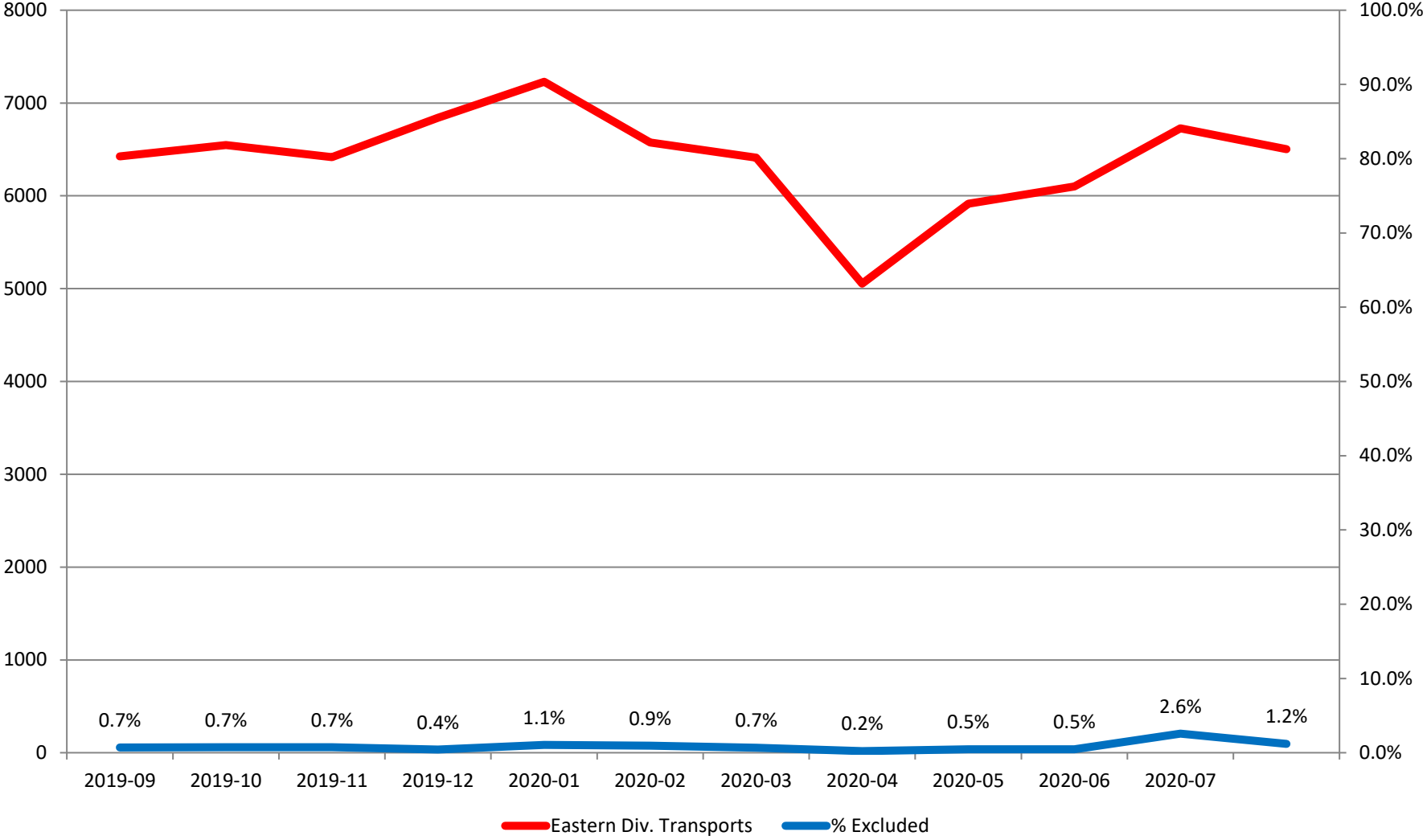
Response Time Exclusion Summary Report  
 Three Months ending August, 2020

	Month Priority	2020-06				2020-07				2020-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other						2				4			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		8	17	1		62	43	22		32	25	4	
Final Weather		0	1	1		24	16	4		7	5	1	
<b>Eastern Exclusions Total</b>		<b>8</b>	<b>18</b>	<b>2</b>	<b>0</b>	<b>88</b>	<b>59</b>	<b>26</b>	<b>0</b>	<b>43</b>	<b>30</b>	<b>5</b>	<b>0</b>
<b>East Transports*</b>		1686	3515	890	10	1782	4007	922	17	1825	3767	898	12
<b>East Late</b>		153	93	90	0	204	167	231	1	190	154	173	2
<b>East % of Transports</b>		0%	1%	0%	0%	5%	1%	3%	0%	2%	1%	1%	0%
<b>East Compliance**</b>		90%	97%	89%	100%	88%	95%	74%	94%	89%	95%	80%	83%
<b>East Compliance W/O Exclusions**</b>		90%	96%	89%	100%	84%	94%	72%	94%	87%	95%	80%	83%
<b>Western Division</b>													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		6	1			14	22	2		16	15		
Final Weather		2	5			23	6			0	2		
<b>Western Exclusions Total</b>		<b>8</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>37</b>	<b>28</b>	<b>2</b>	<b>0</b>	<b>16</b>	<b>17</b>	<b>0</b>	<b>0</b>
<b>West Transports*</b>		2114	3902	849	16	2286	4088	1036	18	2225	4126	1013	16
<b>West Late</b>		329	109	172	0	493	229	401	4	538	285	354	4
<b>West % of Transports</b>		0%	0%	0%	0%	2%	1%	0%	0%	1%	0%	0%	0%
<b>West Compliance**</b>		84%	97%	79%	100%	78%	94%	61%	77%	75%	93%	65%	75%
<b>West Compliance W/O Exclusions**</b>		84%	97%	79%	100%	77%	93%	61%	77%	75%	92%	65%	75%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Twelve Months ending August, 2020





## Western Division Response Time Exclusions Twelve Months ending August, 2020

