

Operational Compliance Report

September 2022

Frank Gresh

Interim Chief Operating Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

September 2022 Compliance Summary – Combined

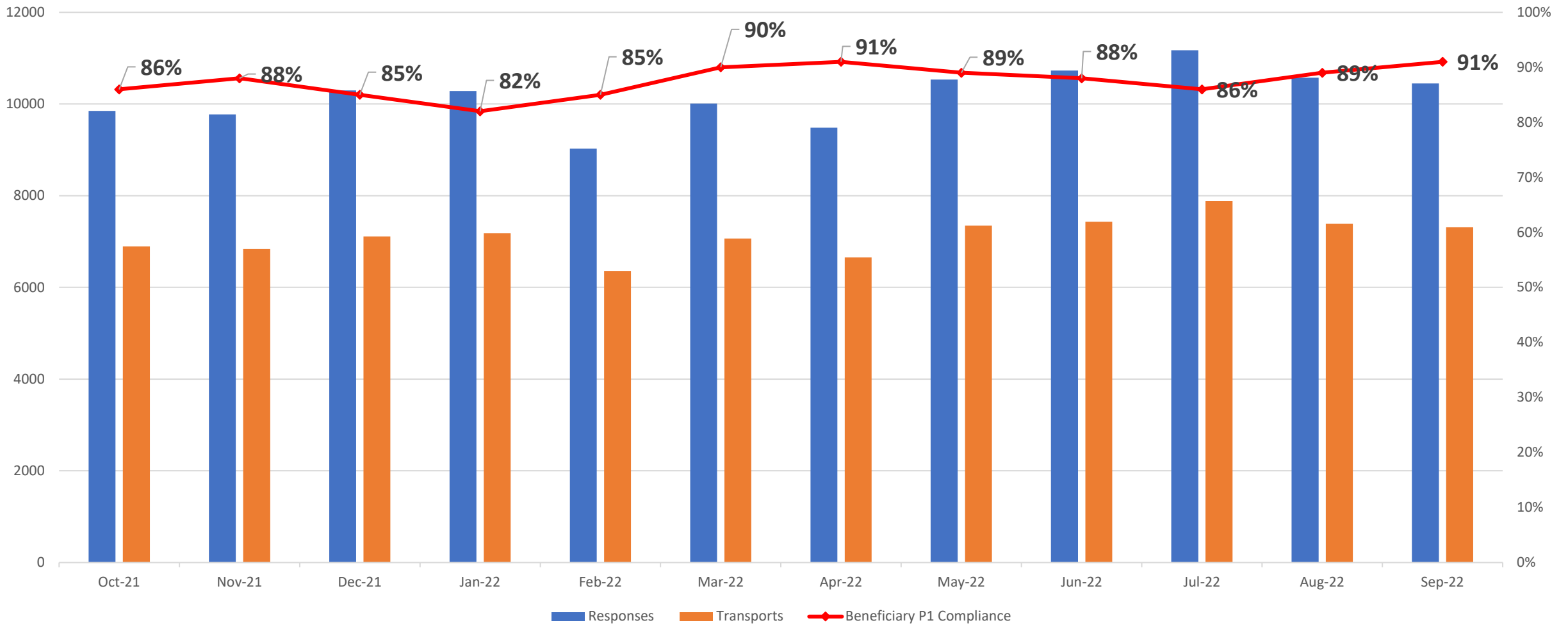
	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	91%	97%	88%	73%
East NB Total	Priority 1&2	87%	100%	100%
West Ben. Total	52%	70%	84%	55%
West NB Total	Priority 1&2	62%	N/A	N/A



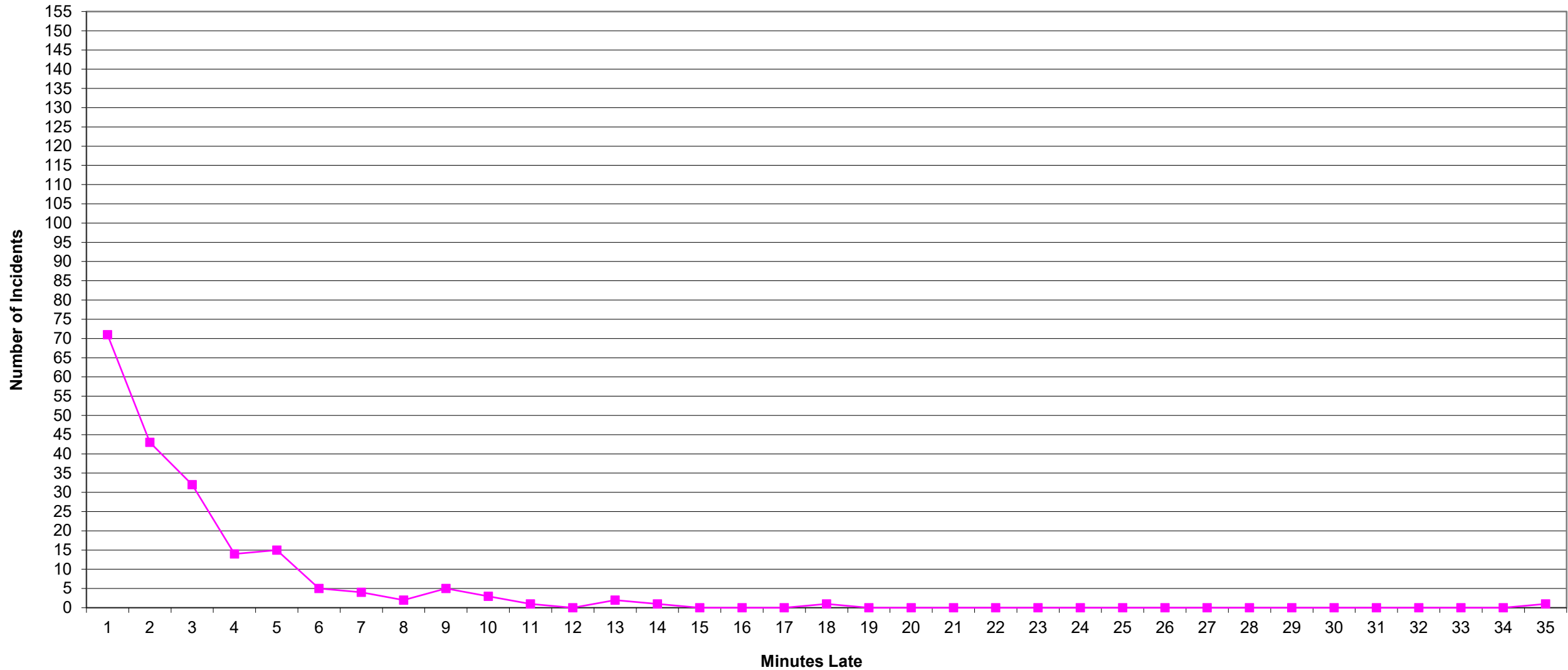
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P1 Compliance Trends – EASTERN DIVISION

East Beneficiary Response Time Compliance with Response and Transport Totals



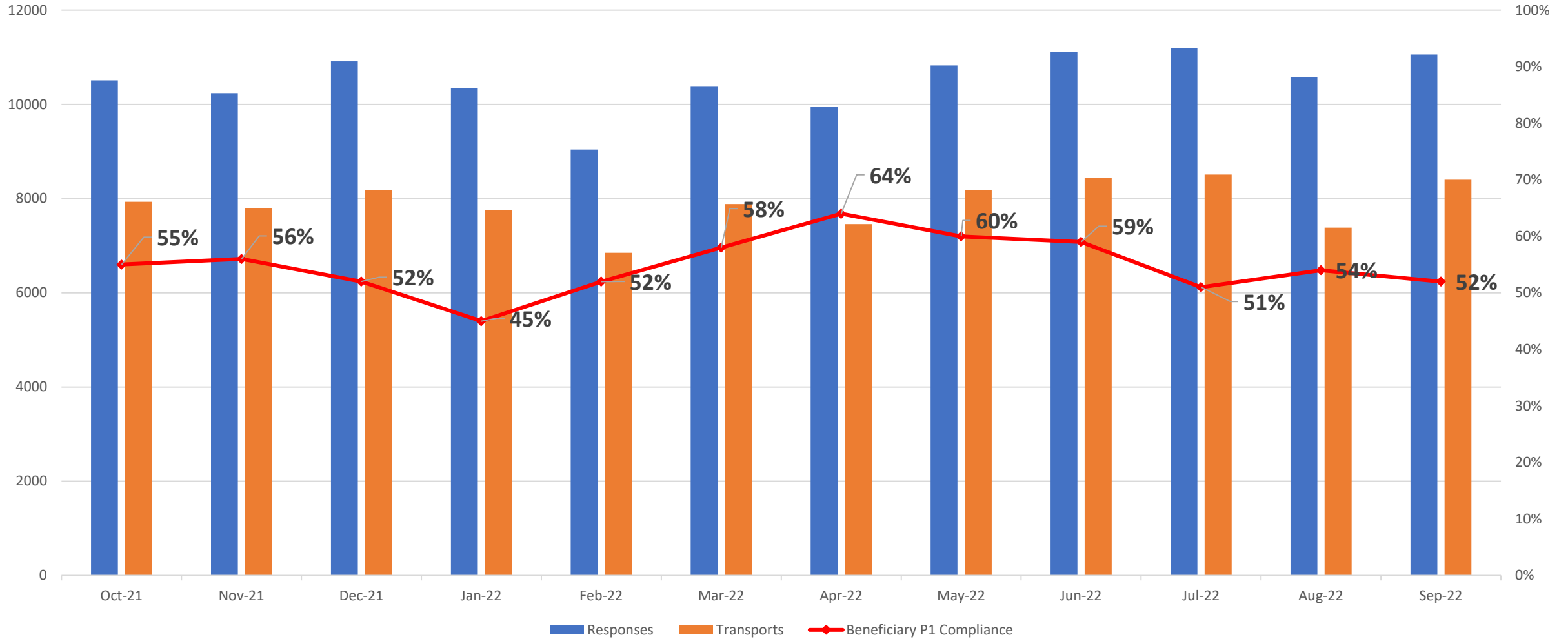
Eastern Division Priority 1 Late Calls September 2022



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P1 Compliance Trends – WESTERN DIVISION

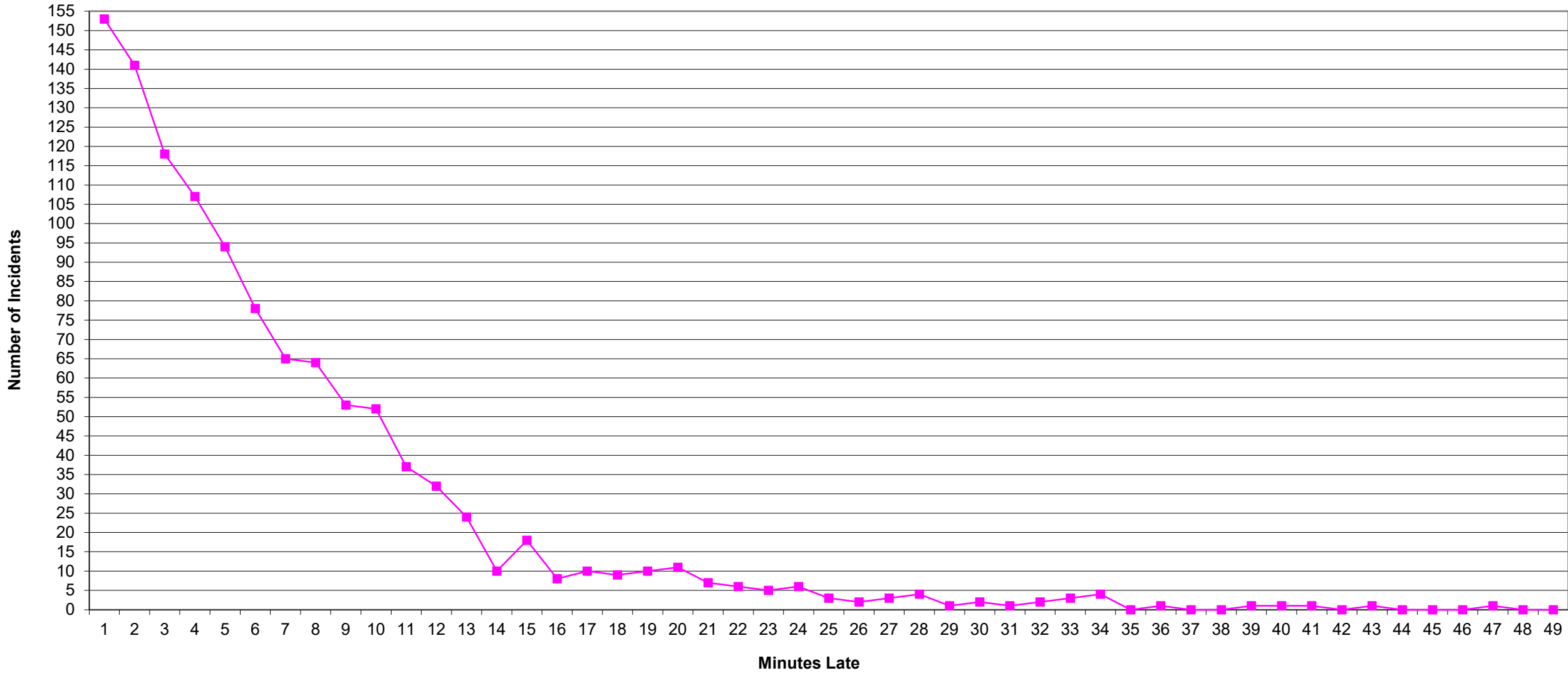
West Beneficiary Response Time Compliance with Response and Transport Totals



■ Responses ■ Transports ◆ Beneficiary P1 Compliance

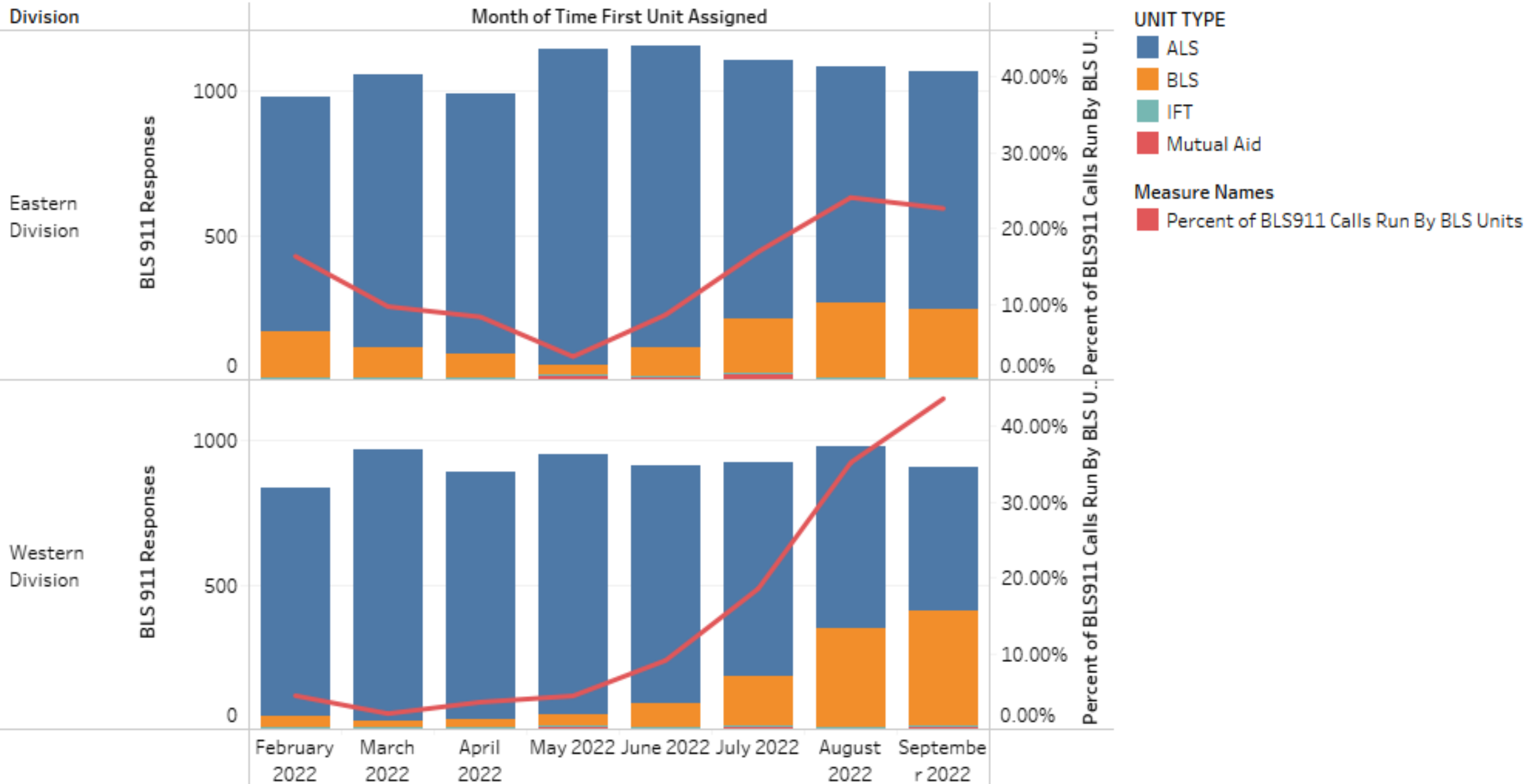


Western Division Priority 1 Late Calls September 2022

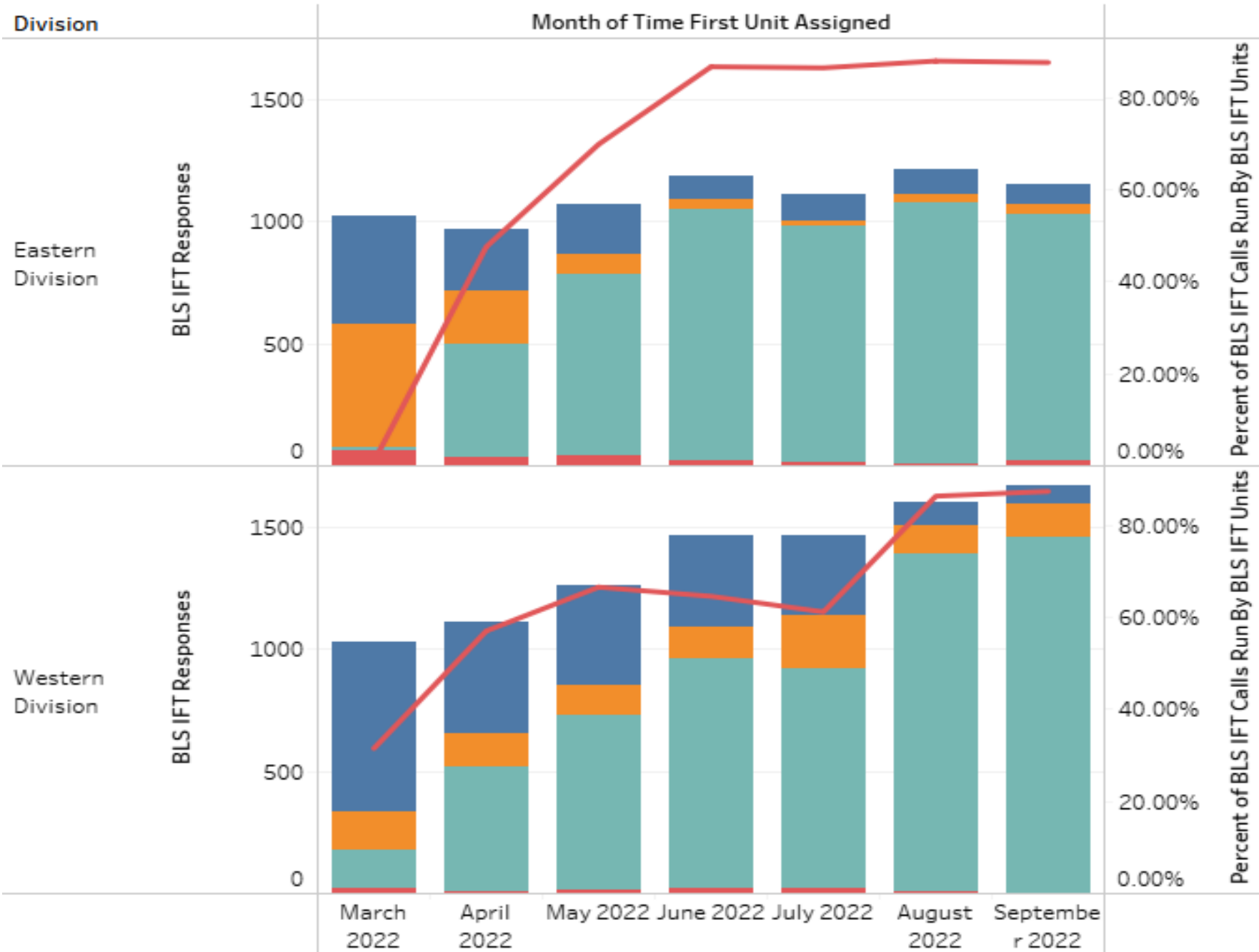


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BLS911 Utilization



BLS IFT Unit Utilization



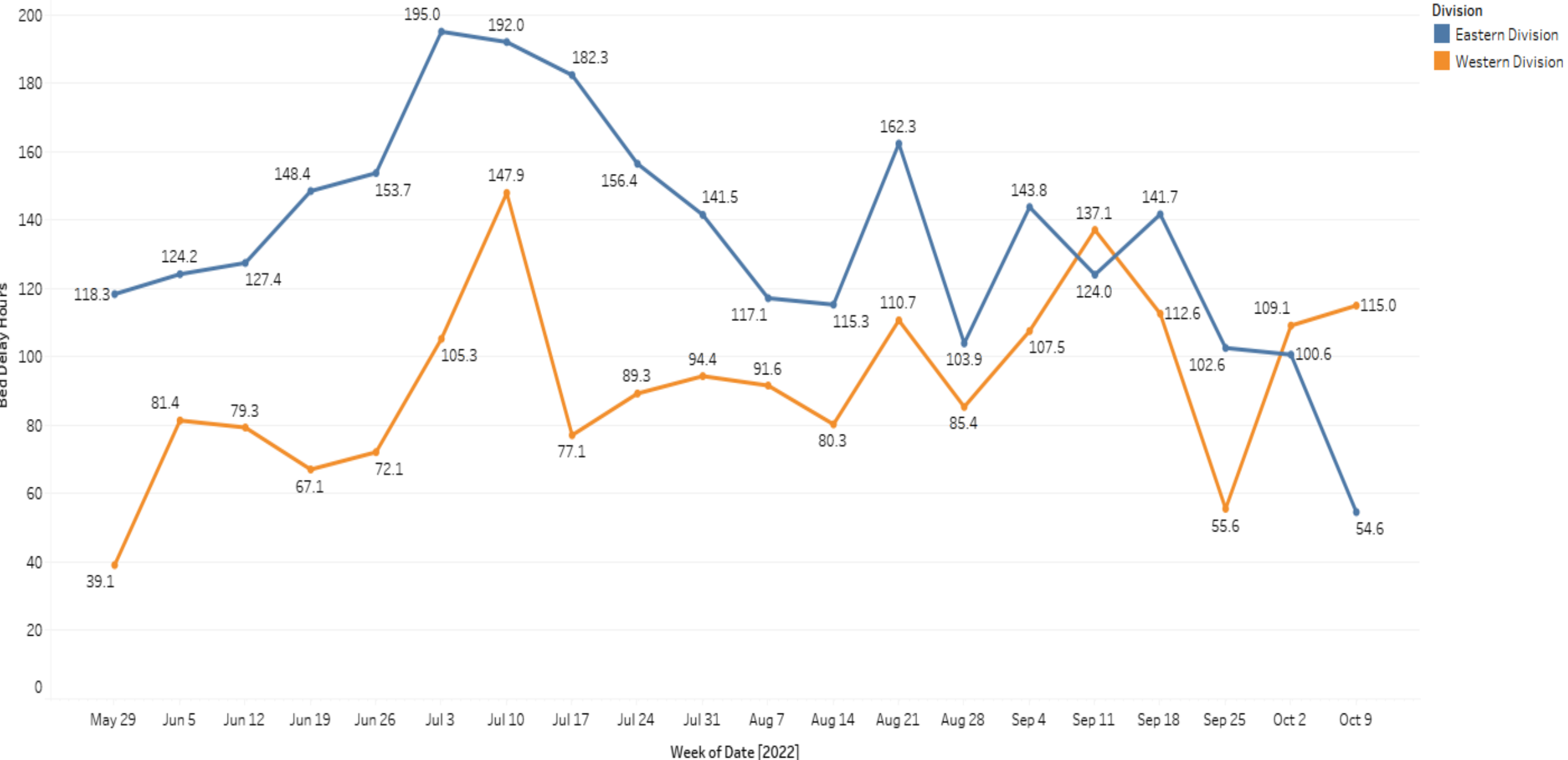
UNIT TYPE

- ALS
- BLS
- IFT
- Mutual Aid

Measure Names

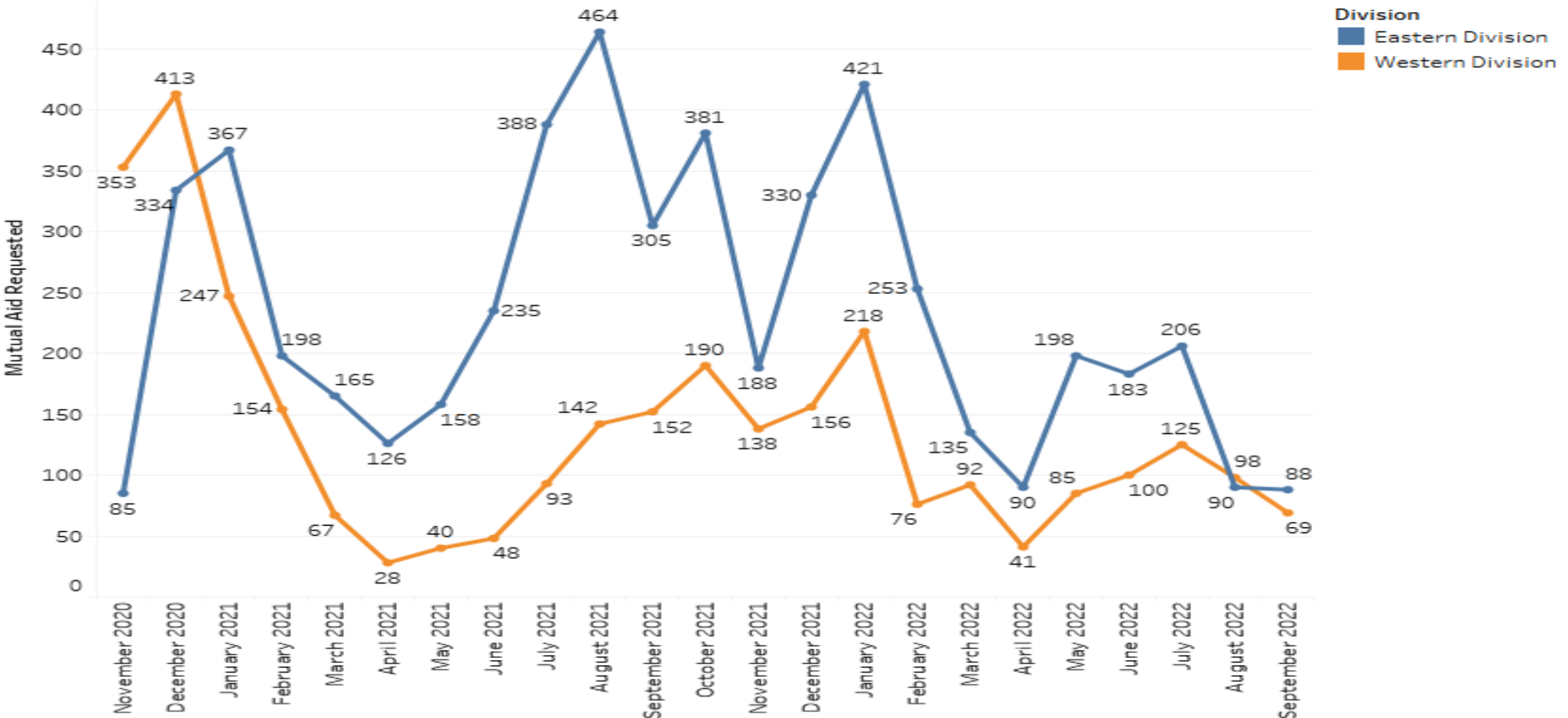
- Percent of BLS IFT Calls Run By BLS IFT Units

BED DELAY – BOTH DIVISIONS



Mutual Aid Utilization – Both Divisions

Mutual Aid Requested Trend



Year over Year by week

Division

Time First Unit Assigned

Year of Time First Unit Assigned

Eastern Division

Transports ★

- 2018
- 2019
- 2020
- 2021
- 2022

Western Division

Transports ★

Week 2
Week 3
Week 4
Week 5
Week 6
Week 7
Week 8
Week 9
Week 10
Week 11
Week 12
Week 13
Week 14
Week 15
Week 16
Week 17
Week 18
Week 19
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Week 49
Week 50

2000

1500

1000

500

2000

1500

1000

500