

Survey of 400 Registered Voters in the City of Tulsa

Interviewing Conducted October 10 – 12, 2022

Survey of 400 Registered Voters in the City of Oklahoma City

Interviewing Conducted August 22 – 26, 2022

Margin of error for each independent study: +/- 4.9%

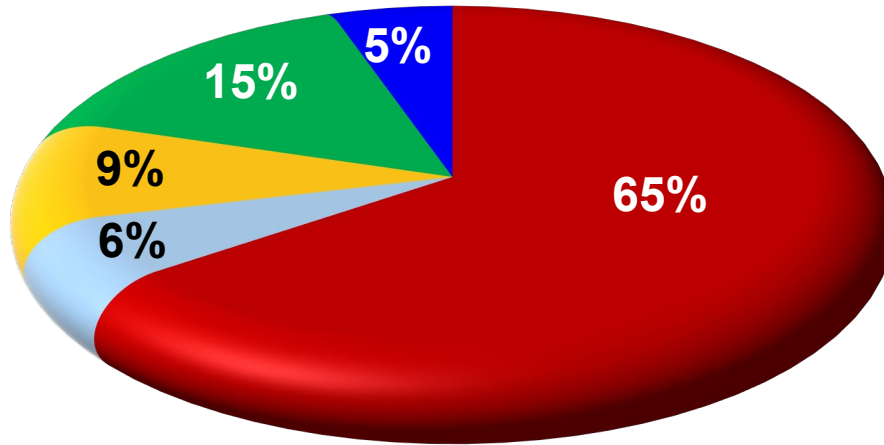
Pat McFerron

President

Cole Hargrave Snodgrass & Associates

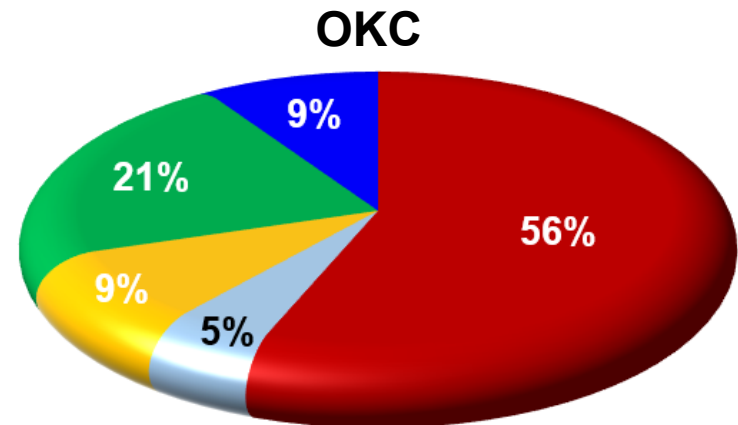


Ambulance Service Use



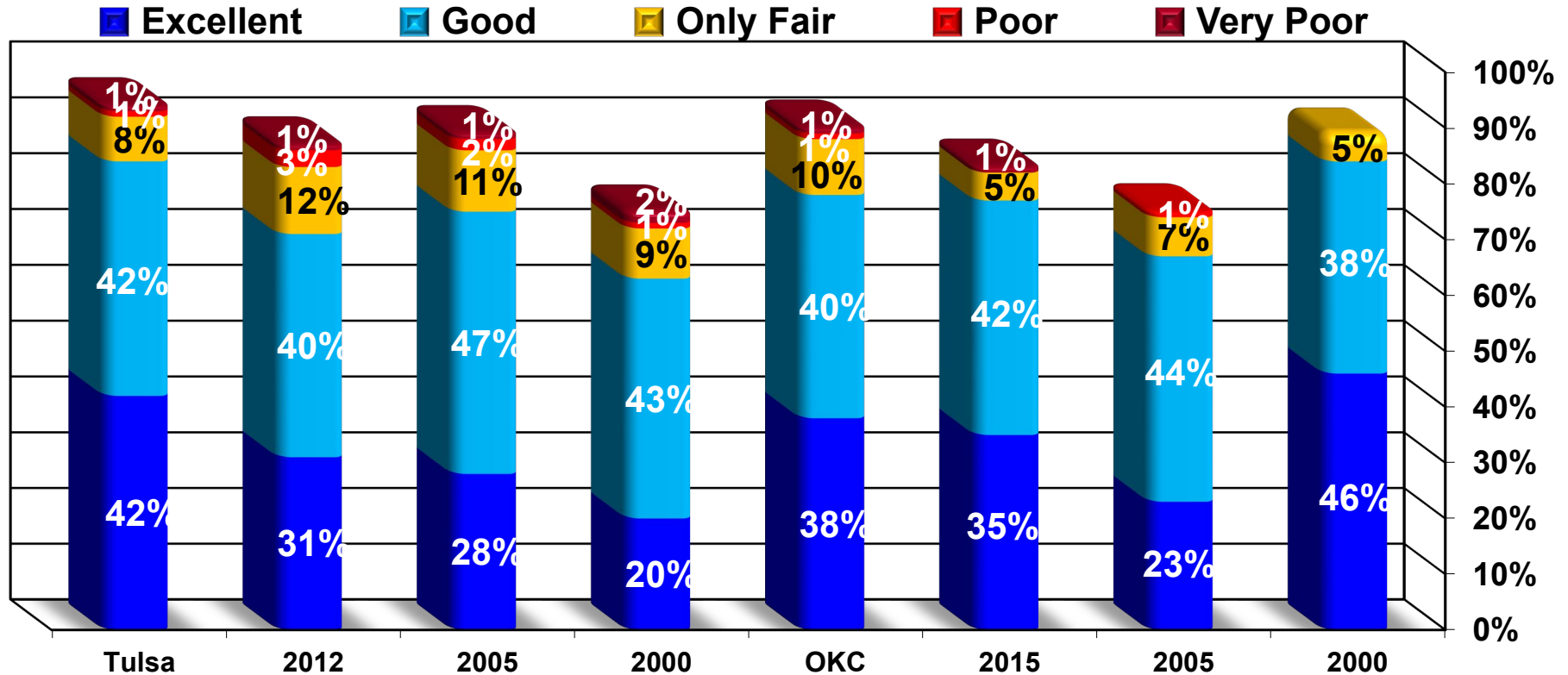
- Yes, EMSA Only
- Yes, Other Company
- Yes, Both EMSA & Other
- No
- Uncertain

More Tulsans say they have used EMSA than we saw in OKC.



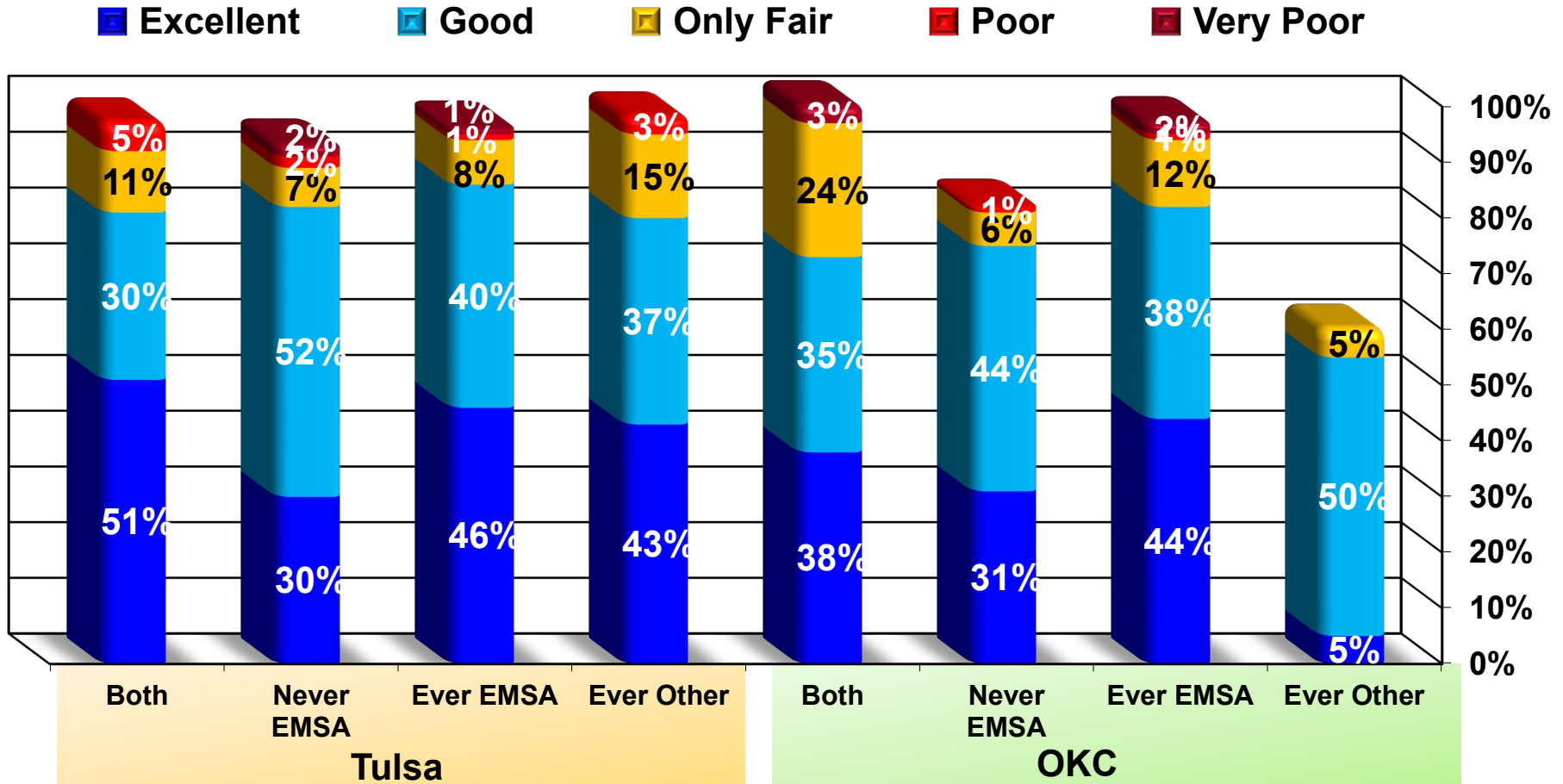
Ambulance Service Performance?

42% Excellent; 42% Good; 8% Only Fair; 1% Poor; 1% Very Poor;
6% Undecided



Since 2000 in Tulsa, and 2005, in OKC, we have seen ratings of ambulance service improve.

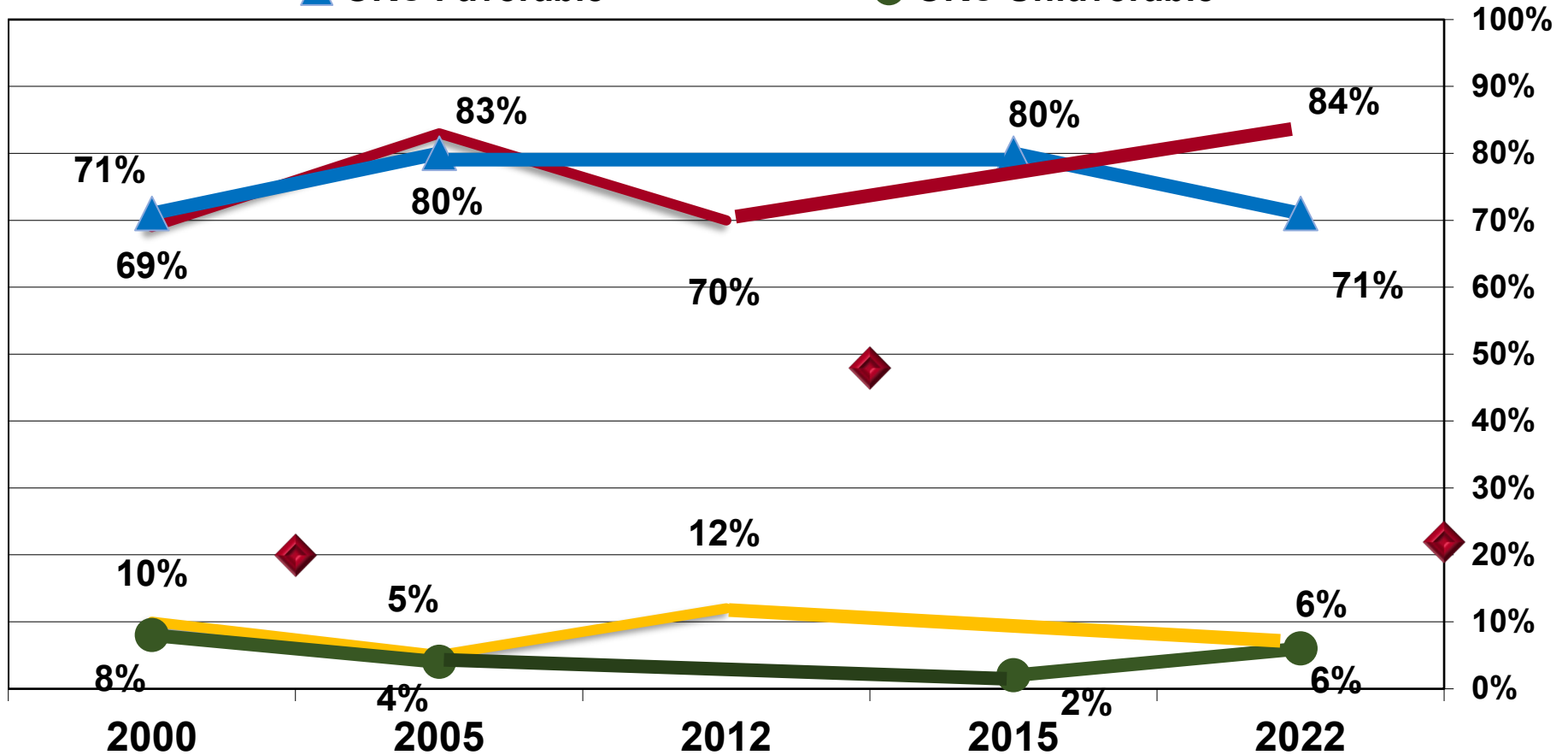
Ambulance Service Performance? – EMSA Use



Those who have ridden in EMSA – as well as those who have used EMSA and another company – provide the highest ratings. It is a very positive sign when those who use a service are more positive than those who have not.

EMSA Favorable? –Overtime

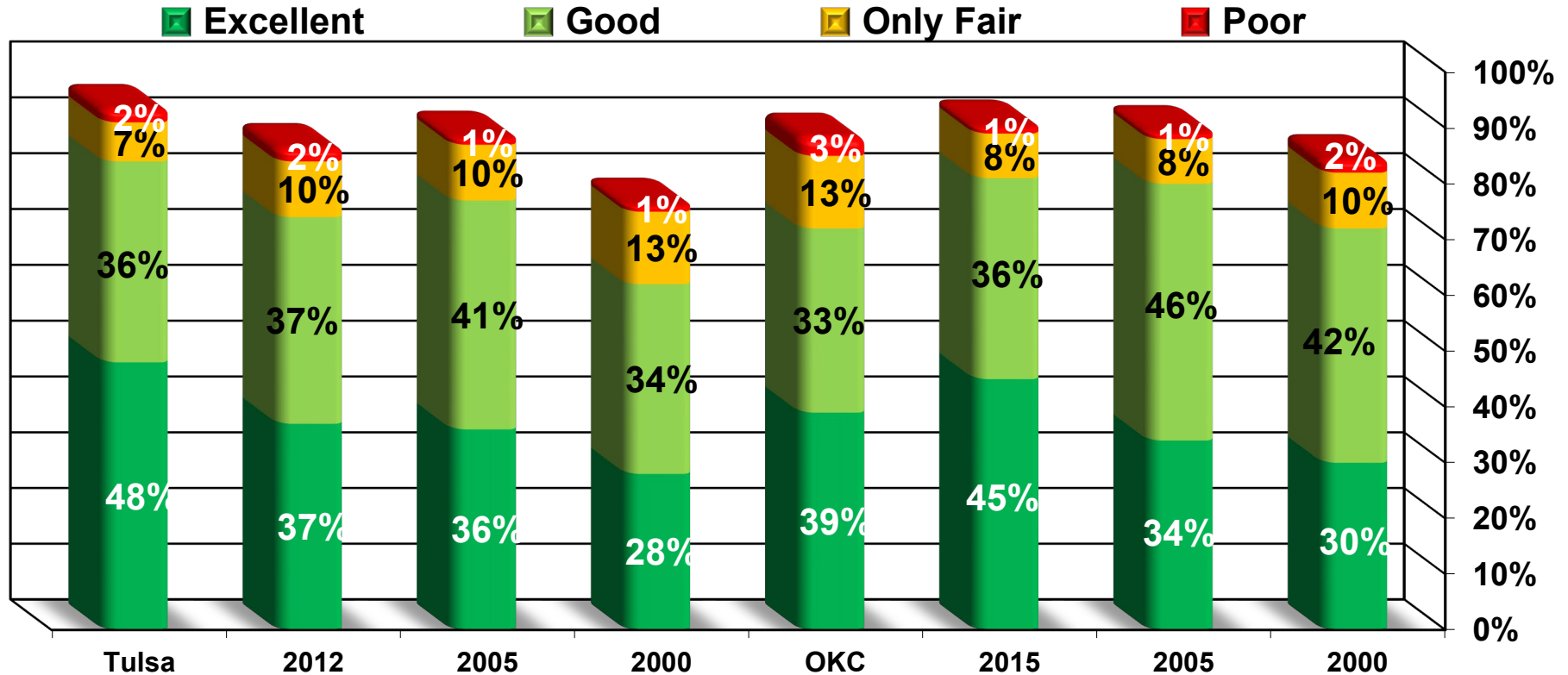
- ◆ Tulsa Favorable
- ▲ OKC Favorable
- Tulsa Unfavorable
- OKC Unfavorable



The favorable numbers in both communities are very strong.

Promptness to Emergency Calls?

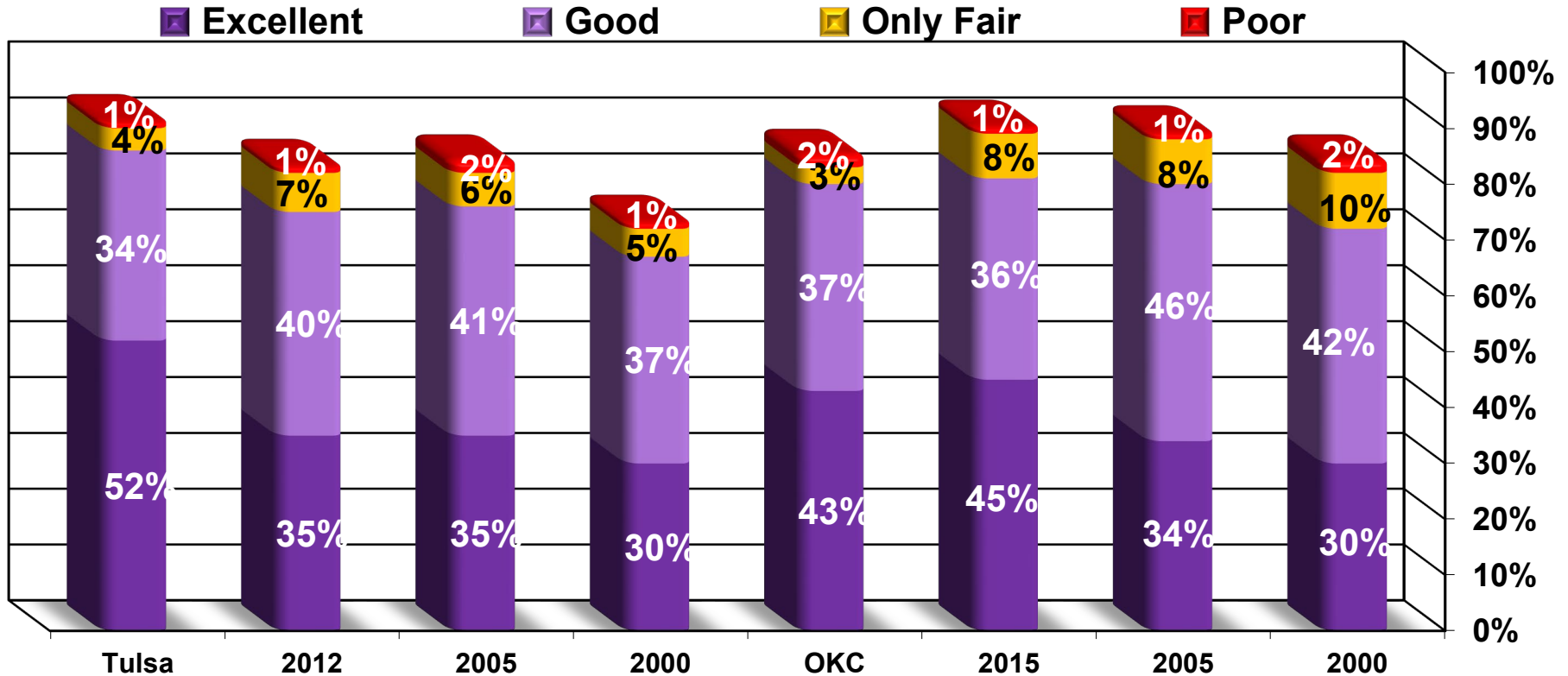
48% Excellent; 36% Good; 7% Only Fair; 2% Poor; 8% Undecided



In Tulsa, we have seen marked improvement. While still high, the rating is down a bit in OKC over 2015.

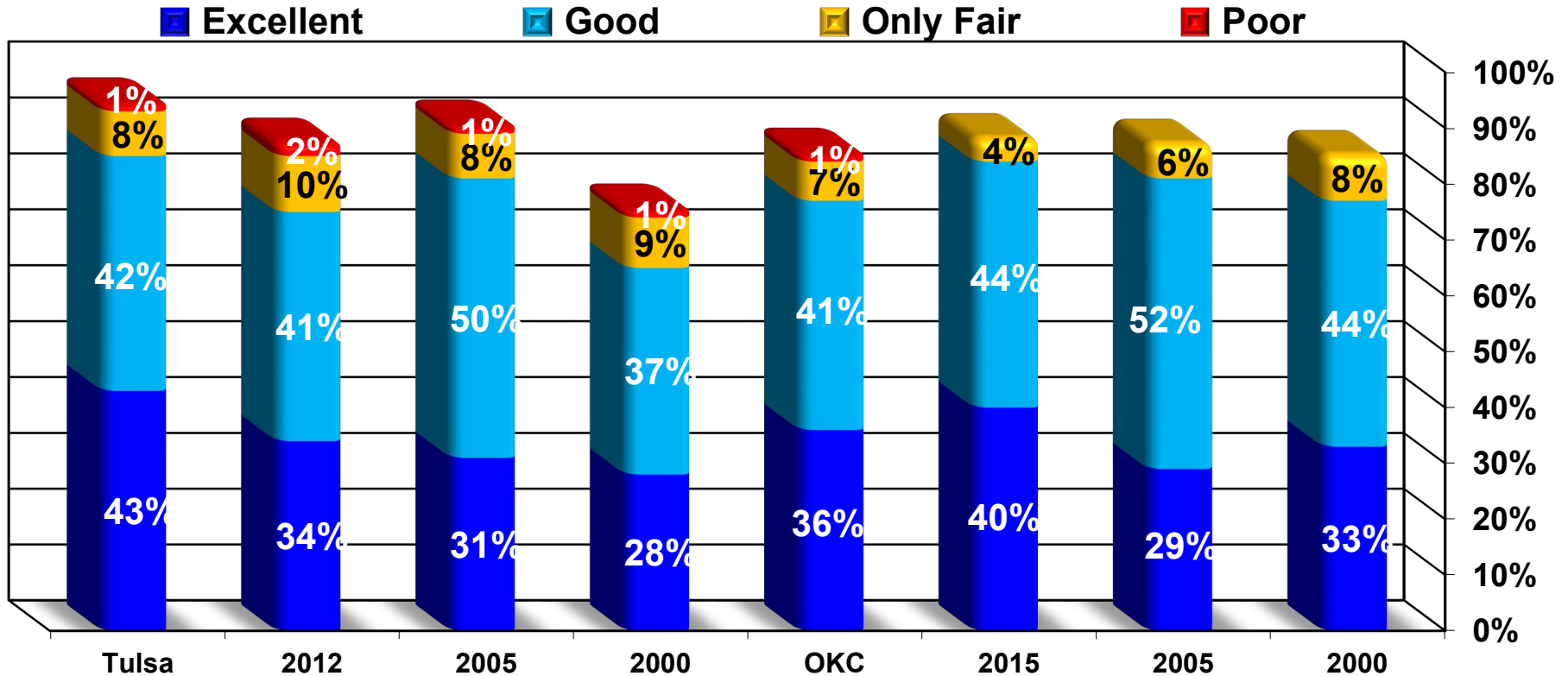
Treatment Rendered by Paramedics?

52% Excellent; 34% Good; 4% Only Fair; 1% Poor; 10% Undecided



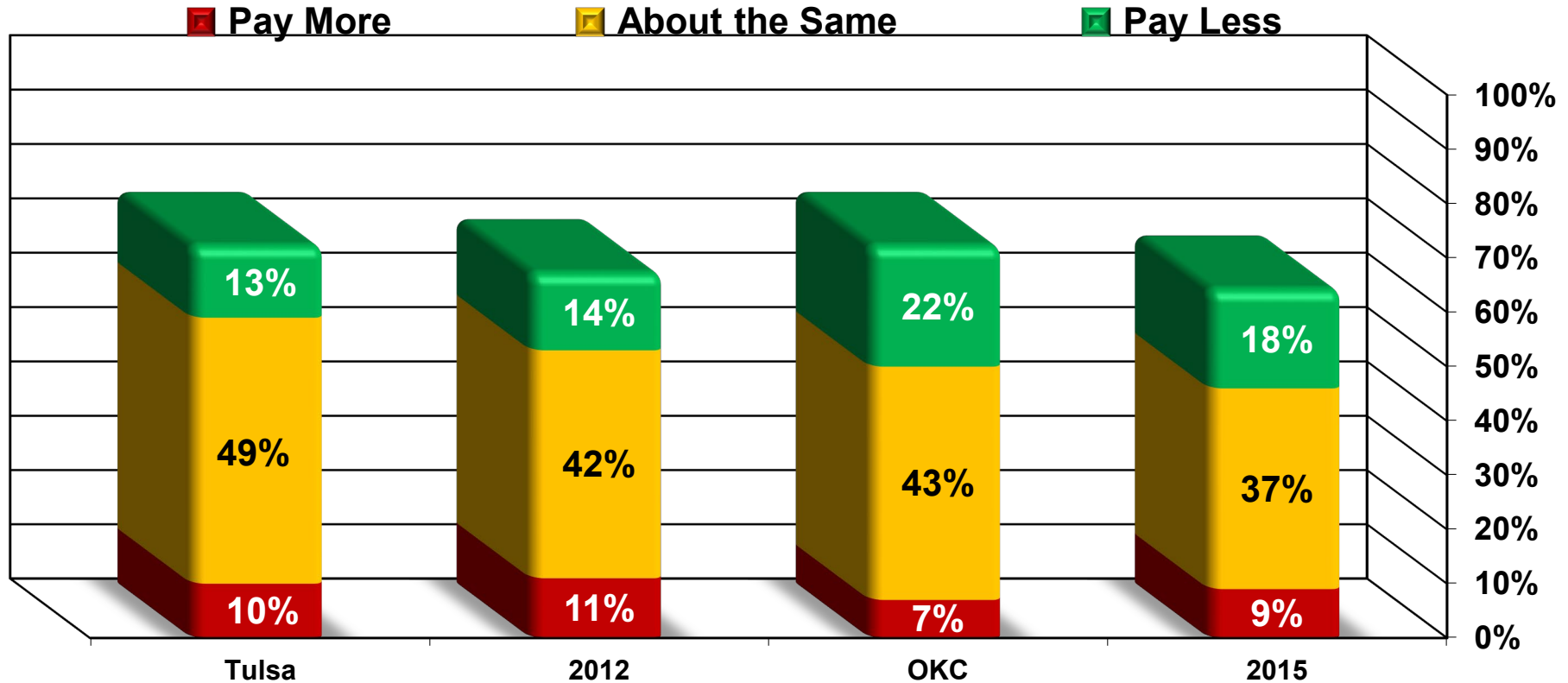
Quality of Service?

43% Excellent; 42% Good; 8% Only Fair; 1% Poor; 7% Undecided



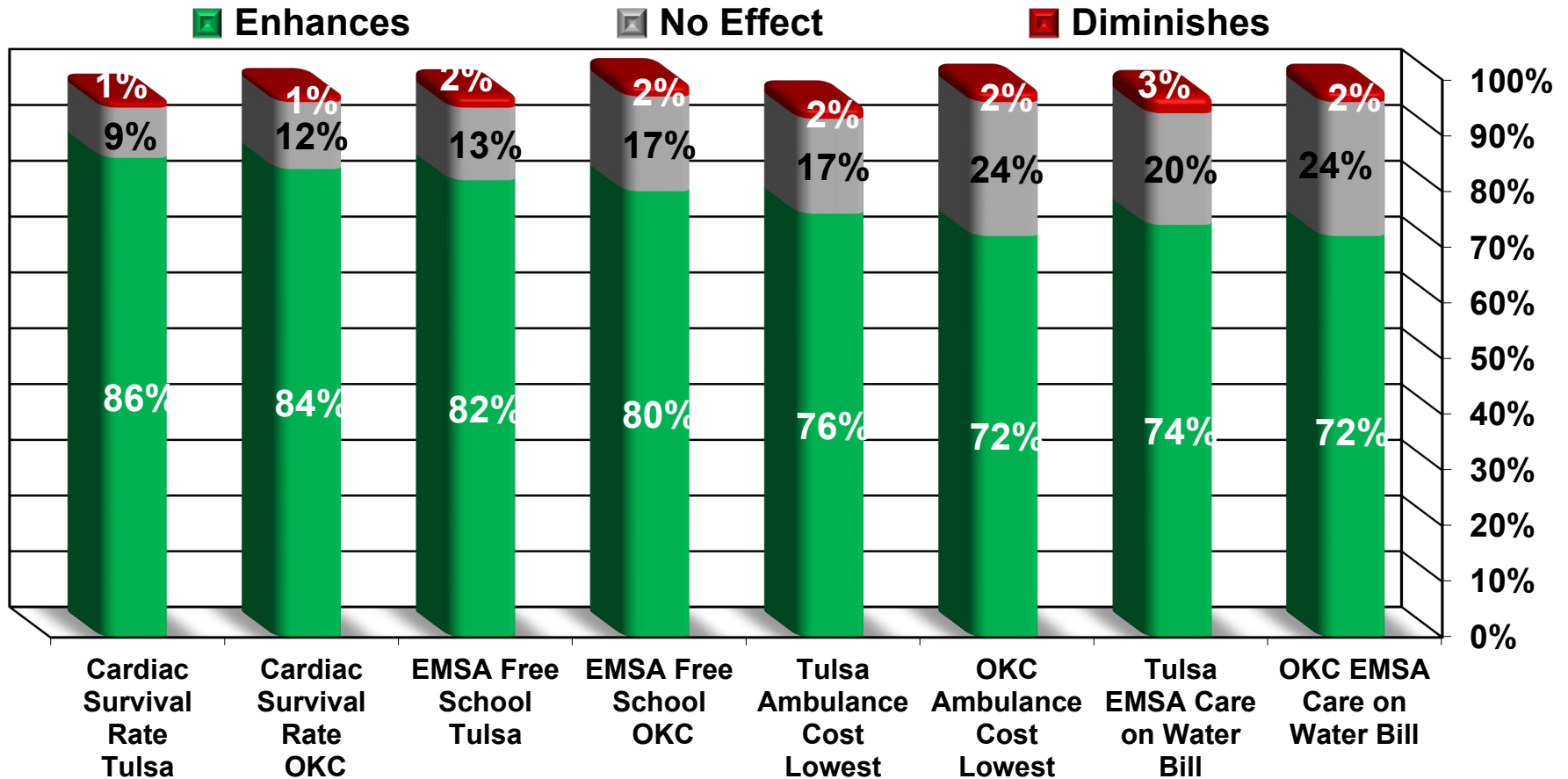
Ambulance Service Cost?

10% Pay More; 13% Pay Less; 49% About the Same; **28% Undecided**



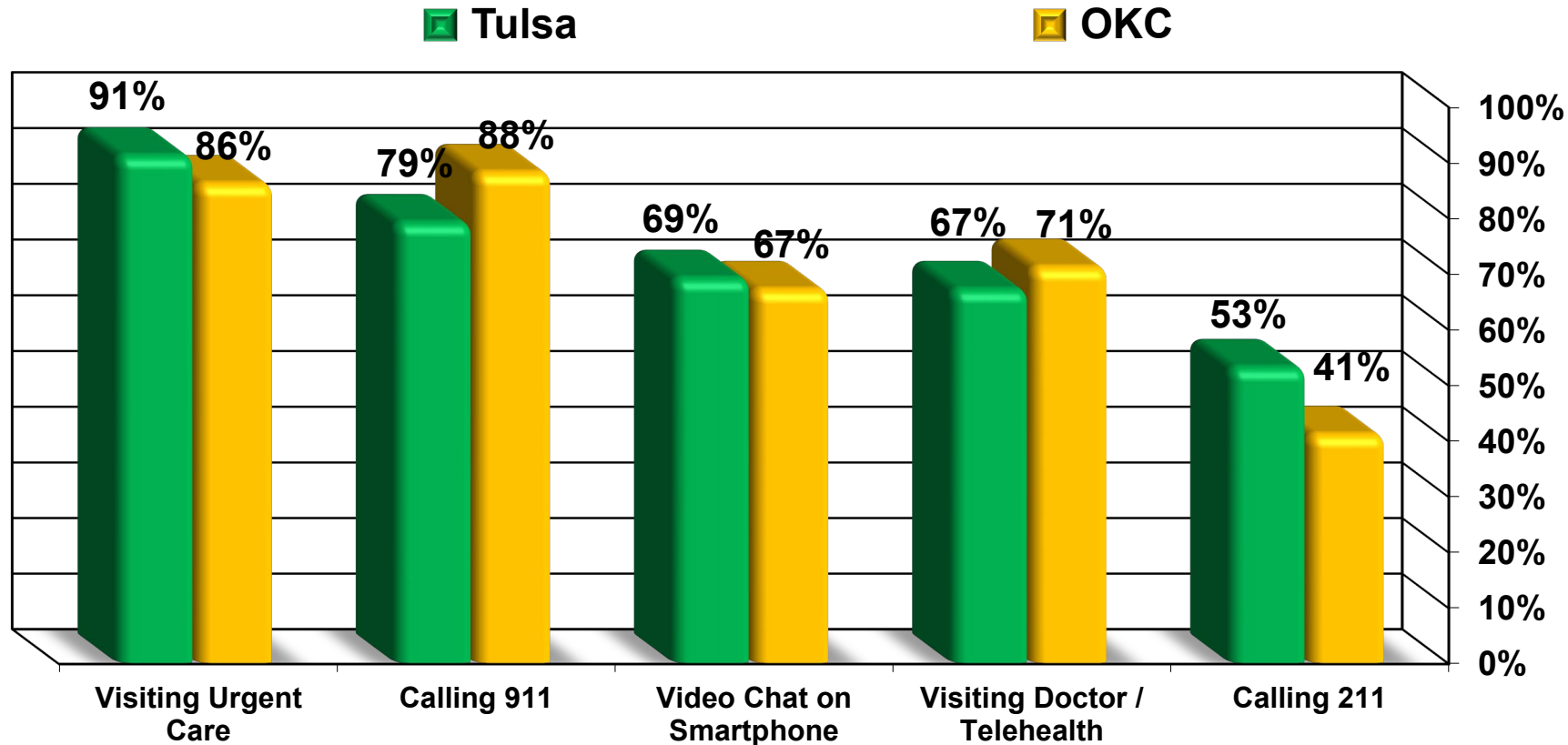
These numbers have not changed much since the last study in these communities.

EMSA Statements – All

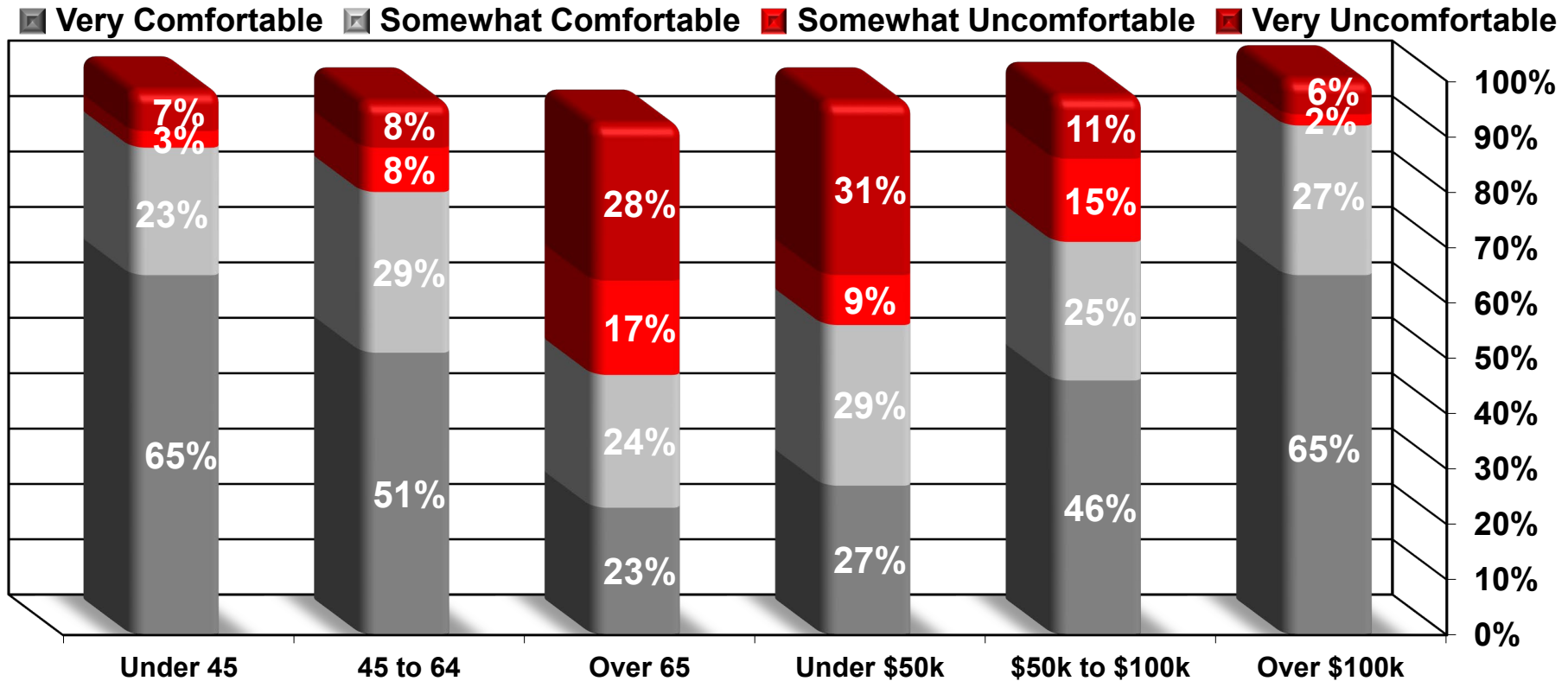


These are all incredibly positive messages.

Activities? – Comparison



Video Chat on Smartphone? – Tulsa Age / Income





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