

Compliance Summary

From September 01, 2019 to September 30, 2019

Eastern Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	650	34	94%	1,096	8	99%	415	36	91%	3	0	100%
Tulsa 2	477	38	92%	903	16	98%	10	0	100%	0	0	N/A
Tulsa 3	678	41	93%	1,289	21	98%	469	40	91%	9	0	100%
Tulsa Total	1,805	113	93%	3,288	45	98%	894	76	91%	12	0	100%
Sand Springs	76	12		126	5	91%	0	0	N/A	0	0	N/A
Jenks	37	7		82	2	92%	0	0	N/A	0	0	N/A
Bixby	36	4		68	2	94%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	149	23		276	9	92%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:24

Dispatched to On Scene: 8:43

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From September 01, 2019 to September 30, 2019

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	1,033	79	92%	1,923	17	99%	522	50	90%	12	0	100%
Oklahoma City 2	1,072	106	90%	1,718	25	98%	254	21	91%	5	0	100%
Edmond	177	20	88%	282	9	96%	70	4	94%	0	0	N/A
Total OKC & Edmond	2,282	205	91%	3,923	51	98%	846	75	91%	17	0	100%
Mustang	36	9		46	0	89%	21	4	80%	0	0	N/A
The Village	21	1		46	2	95%	1	0	100%	0	0	N/A
Nichols Hills	6	1		6	0	91%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	63	11		98	2	91%	22	4	81%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:10
Dispatched to On Scene: 8:46

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
September 1, 2019 to September 30, 2019

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	650	34	94%
District 2	477	38	92%
District 3	677	40	94%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	1033	79	92%
District 2	1072	106	90%
Edmond	177	20	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

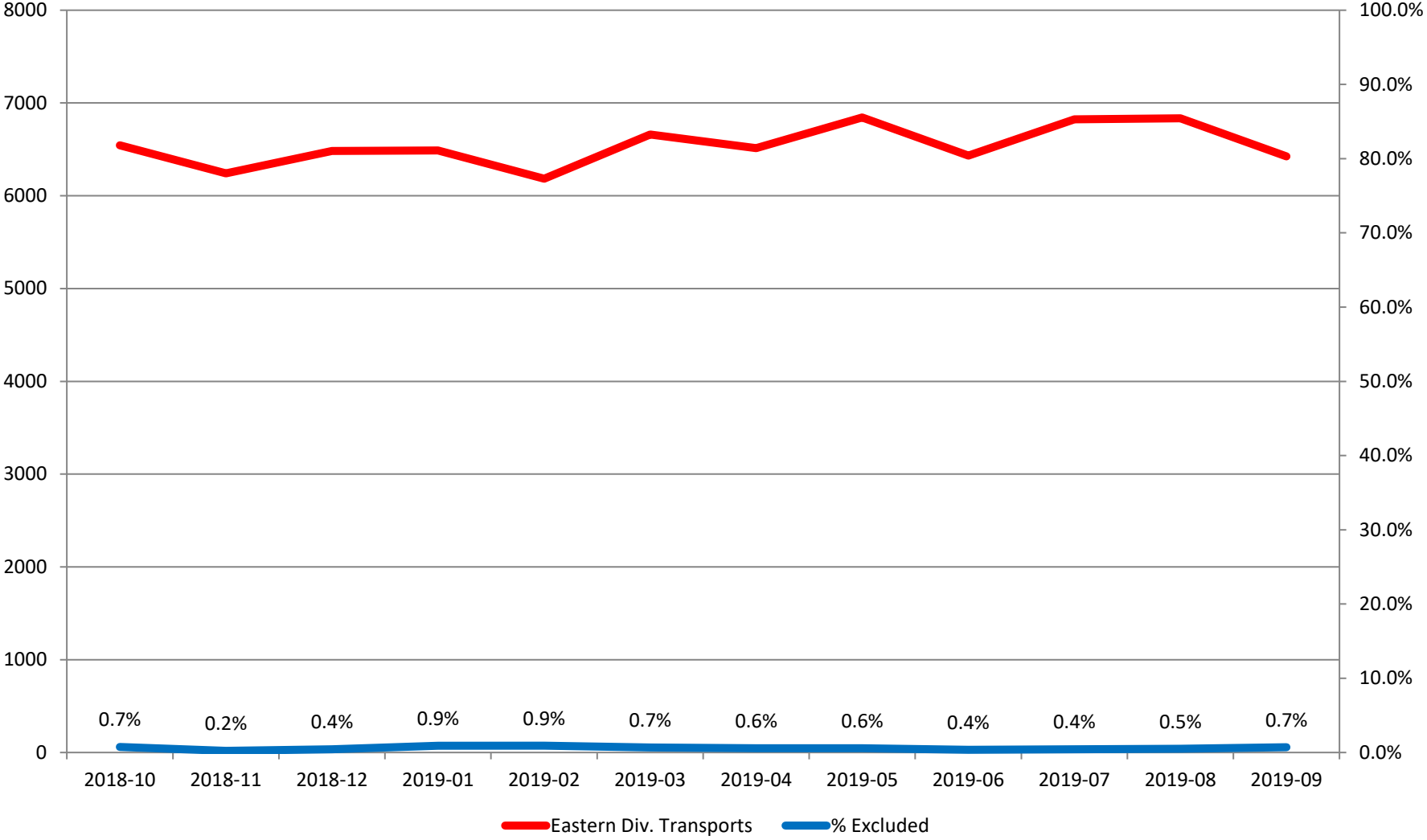
Response Time Exclusion Summary Report
 Three Months ending September, 2019

	Month Priority	2019-07				2019-08				2019-09			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other					2	3							
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		18	10	1	9	6	1		17	17	1		
Final Weather					9	1	3		8	2	1		
Eastern Exclusions Total		18	10	1	0	20	10	4	0	25	19	2	0
East Transports*		2060	3691	1060	12	1987	3813	1016	19	1954	3564	894	12
East Late		112	31	43	2	107	40	40	1	136	54	76	0
East % of Transports		1%	0%	0%	0%	1%	0%	0%	0%	1%	1%	0%	0%
East Compliance**		94%	99%	95%	83%	94%	98%	96%	94%	93%	98%	91%	100%
East Compliance W/O Exclusions**		93%	98%	95%	83%	93%	98%	95%	94%	91%	97%	91%	100%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		23	8	1	18	13	1		21	3	2		
Final Weather		1			15	1			7	1			
Western Exclusions Total		24	8	1	0	33	14	1	0	28	4	2	0
West Transports*		2292	3929	974	30	2236	3945	982	24	2345	4021	868	17
West Late		189	47	61	2	203	59	43	1	216	53	79	0
West % of Transports		1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%
West Compliance**		91%	98%	93%	93%	90%	98%	95%	95%	90%	98%	90%	100%
West Compliance W/O Exclusions**		90%	98%	93%	93%	89%	98%	95%	95%	89%	98%	90%	100%

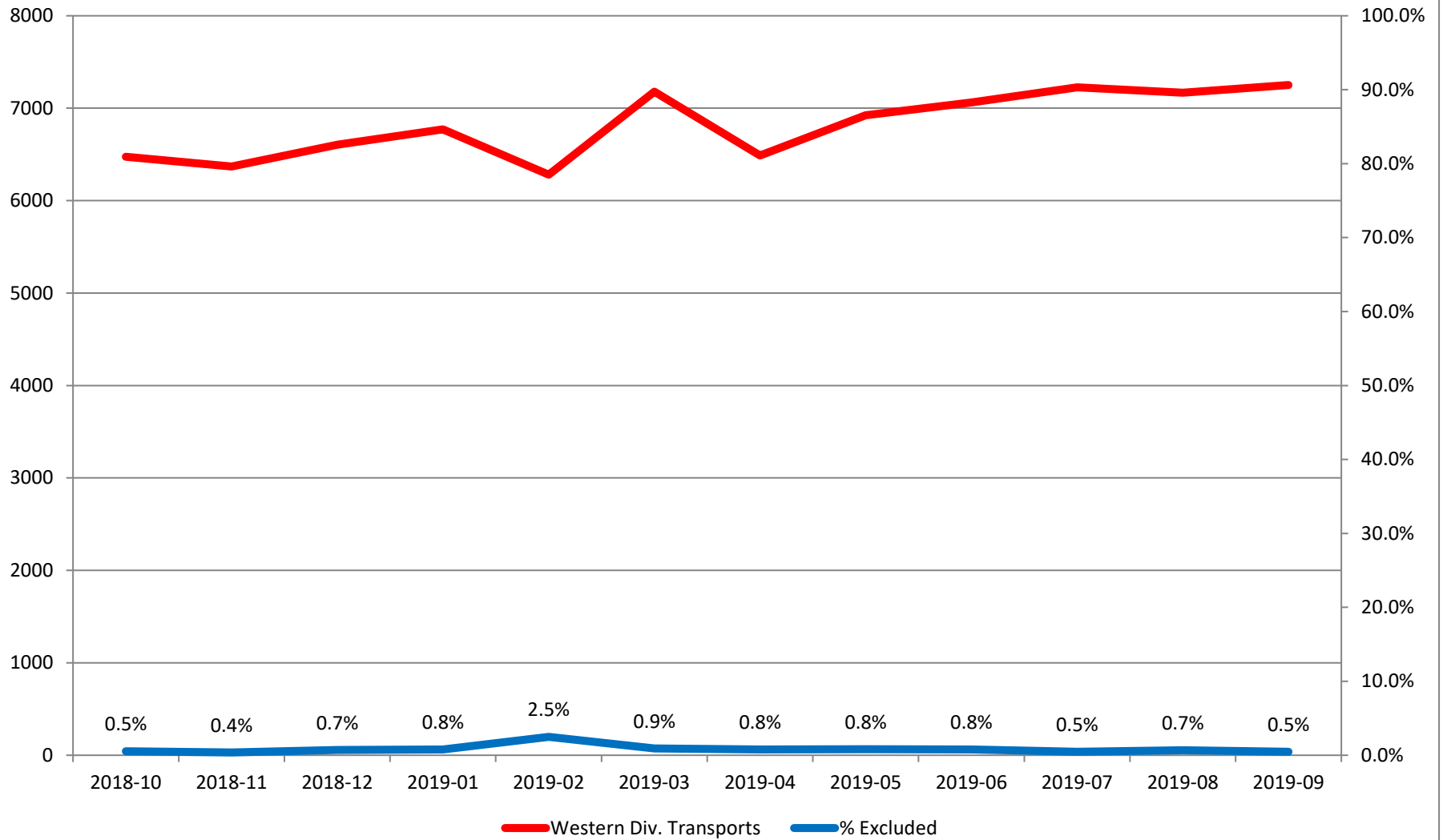
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

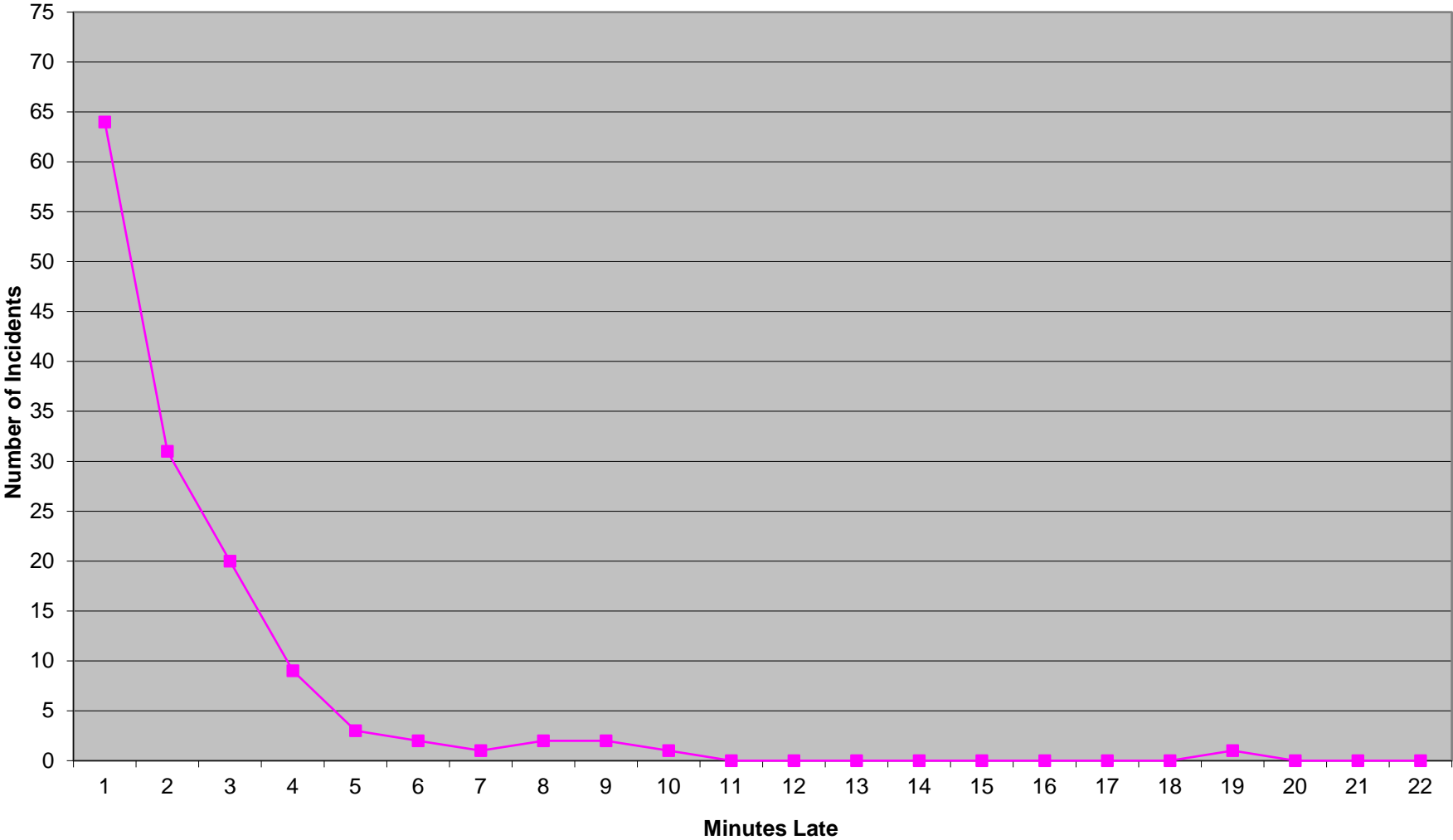
Eastern Division Response Time Exclusions Twelve Months ending September, 2019



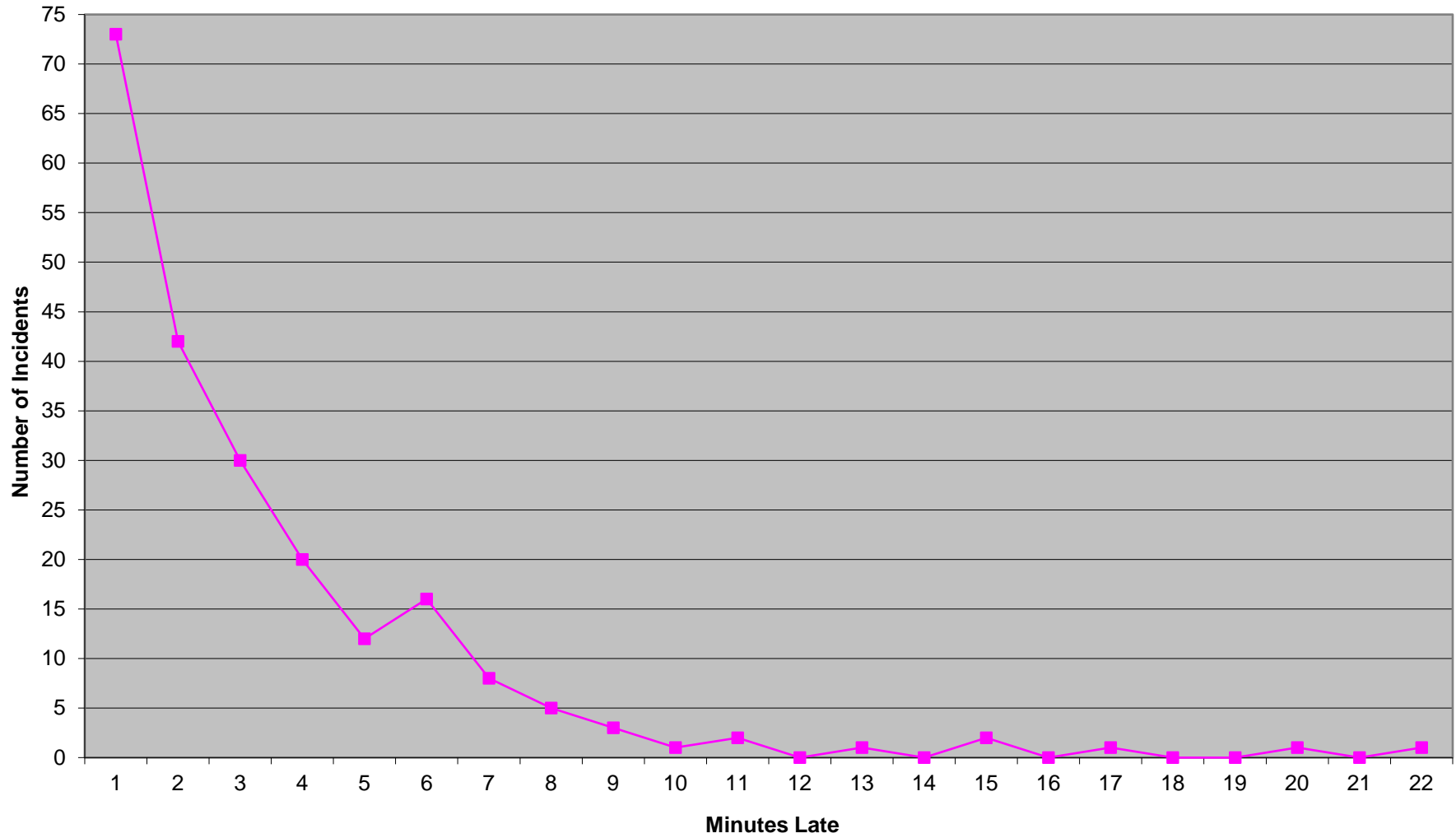
Western Division Response Time Exclusions Twelve Months ending September, 2019



**Eastern Division Priority 1 Late Calls
September 2019**



Western Division Priority 1 Late Calls September 2019



Edmond Priority 1 Late Calls September 2019

