

# Medical Director's Report

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*Chief Medical Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Chief Medical Officer Report to EMSA BOT May 2022

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# OMD Activities

- CMO Executive Order – March 24
- Approved by MCB – May 11
  - Credentialing
    - Allow entry level EMDs to be EMRs instead of EMTs
    - Lead and supervisory EMDs continue to require EMT or above clinical credential
    - Establish Non-911 BLS EMT credential – primarily hospital to home/nursing home transports
      - Currently all credentialed are on contract status



# OMD Activities

- CMO and Div Chief Medical Oversight-East
  - OMD orientation with Tulsa Fire Academy cadets
- Entire OMD Team
  - OMD orientation with EMSA Academies
    - Multiple academies OKC and Tulsa
- Div Chief Medical Oversight-West
  - Protocol reviews for non-911 BLS EMTs
  - OKC and Tulsa
  - Assist from Div Chief Medical Oversight-East and CMO
- Div Chief Medical Oversight-East
  - Protocol testing



# OMD Activities

- Entire OMD Team
  - Biweekly meetings with EMSA Execs/FD Chiefs
  - Monthly CQI meeting with all agencies
- CMO
  - Weekly meetings with EMSA Execs
  - “Most Important Things” for EMSA
- Entire OMD Team
  - Facilitating EMSA and OKCFD meetings
  - EMSA In-House EMT Program
    - Assoc CMO is program medical director
  - Bixby FD planning (ambulances early 2024)



# OMD Activities

- 10 Clinical Protocols – Action by MCB in May
- Special Events Medical Plans Review

Last week:

- Eagles
- Brooks & Dunn
- LeAnn Rimes
- PGA Championship
- Ironman Triathlon



# 911 BLS Program

## Dec 2021-Jan 2022

- Eastern Division/Metro Tulsa
- Eligible Calls (MCB MPDS Codes) = 2121
  - BLS Ambulance Responses = 340 (16.03%)
- Overall Transports = 1411
  - Cancel/Refusal of Service 33.47%
- RLS Transports = 17 (**0.80%**)
- ALS Assists = 15 (**4.41%**)
- Unstable VS = 3 (**0.14%**)



# 911 BLS Program

## Dec 2021-Jan 2022

- Western Division/Metro OKC
- Eligible Calls (MCB MPDS Codes) = 1877
  - BLS Ambulance Responses = 250 (13.32%)
- Overall Transports = 1295
  - Cancel/Refusal of Service 31.01%
- RLS Transports = 18 (0.96%)
- ALS Assists = 5 (**2.0%**)
- Unstable VS = 3 (**0.16%**)



# 911 BLS Program

## Dec 2021-Jan 2022

- Combined Divisions
- Eligible Calls (MCB MPDS Codes) = 3998
  - BLS Ambulance Responses = 590 (14.76%)
- Overall Transports = 2706
  - Cancel/Refusal of Service 32.32%
- RLS Transports = 35 (**0.88%**)
- ALS Assists = 20 (**3.39%**)
- Unstable VS = 6 (**0.15%**)



# 911 BLS Program

## Feb 2021-Mar 2022

- Eastern Division/Metro Tulsa
- Eligible Calls (MCB MPDS Codes) = 2113
  - BLS Ambulance Responses = 273 (12.92%)
- Overall Transports = 1428
  - Cancel/Refusal of Service 32.42%
- RLS Transports = 21 (0.99%)
- ALS Assists = 10 (**3.66%**)
- Unstable VS = 4 (**0.19%**)



# 911 BLS Program

## Feb 2021-Mar 2022

- Western Division/Metro OKC
- Eligible Calls (MCB MPDS Codes) = 1910
  - BLS Ambulance Responses = 62 (3.25%)
- Overall Transports = 1354
  - Cancel/Refusal of Service 29.11%
- RLS Transports = 16 (**0.84%**)
- ALS Assists = 10 (**16.13%**)
- Unstable VS = 3 (**0.16%**)



# 911 BLS Program

## Dec 2021-Mar 2022

- Combined Divisions
- Eligible Calls (MCB MPDS Codes) = 8021
  - BLS Ambulance Responses = 925 (**11.53%**)
- Overall Transports = 5488
  - Cancel/Refusal of Service 31.58%
- RLS Transports = 72 (**0.90%**)
- ALS Assists = 40 (**4.32%**)
- Unstable VS = 13 (**0.16%**)



# MPDS 26A08 “Sick Person-Other Pain”

- 1628 Responses
- 1399 Transports
  - (Cancel/Refusal of Transport = 14.1%)
- 11 RLS Transports (**0.68%**)
- 11 ALS Assists (**0.68%**)
  - 9 BLS → ALS w/BLS ambulance at scene all in Tulsa
  - 5/9 undertriaged by now former EMD in system
- 3 Unstable VS (**0.18%**)



# MPDS 32B02 Medical No Pt Info

- 1045 Responses
- 121 Transports
  - (Cancel/Refusal of Transport = 88.42%)
- 8 RLS Transports (**0.77%**)
- 3 ALS Assists (**0.25%**)
- 2 Unstable VS (**0.18%**)



# MCB Actions Earlier This Month

- Extend 911 BLS Program for One Year
  - Expires May 31, 2023 Unless MCB Renewal
- Continue CMO Authorizations
  - Immediately suspend any MPDS Code for safety
  - Immediately suspend program for safety
  - Report to MCB via email and at next MCB
- Ongoing every 2-month analytics by EMSA due by 15<sup>th</sup> of following month to MCB/OMD with reports at MCB meetings to follow





**TULSA**



**OKLAHOMA CITY**



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