

EMSA



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

Operational Compliance Report

May 2023

Johna Easley

President & CEO



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

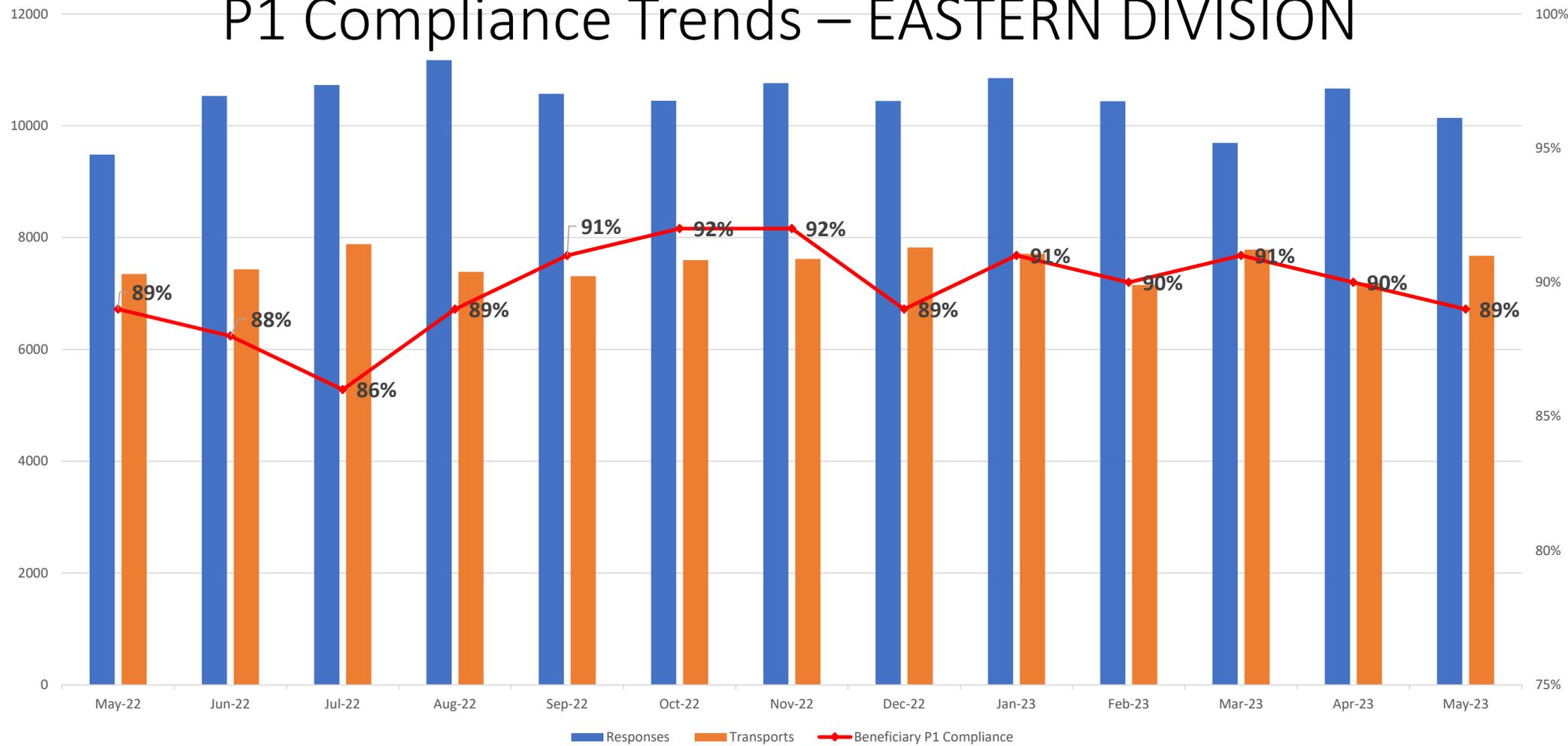
May 2023 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	89%	94%	89%	92%
East NB Total	Priority 1&2	78%	N/A	N/A
West Ben. Total	84%	95%	83%	82%
West NB Total	76%	89%	77%	N/A

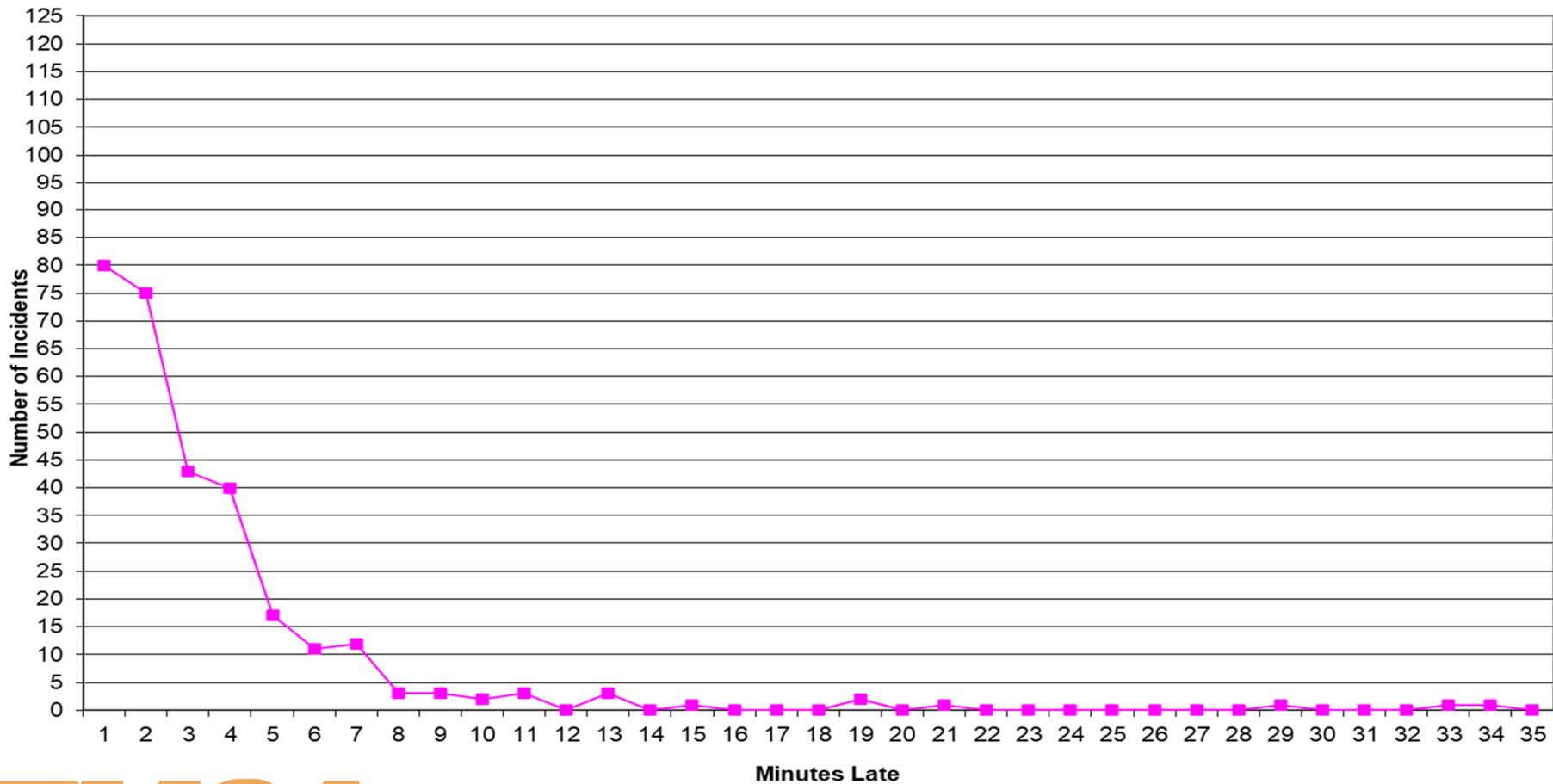


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P1 Compliance Trends – EASTERN DIVISION

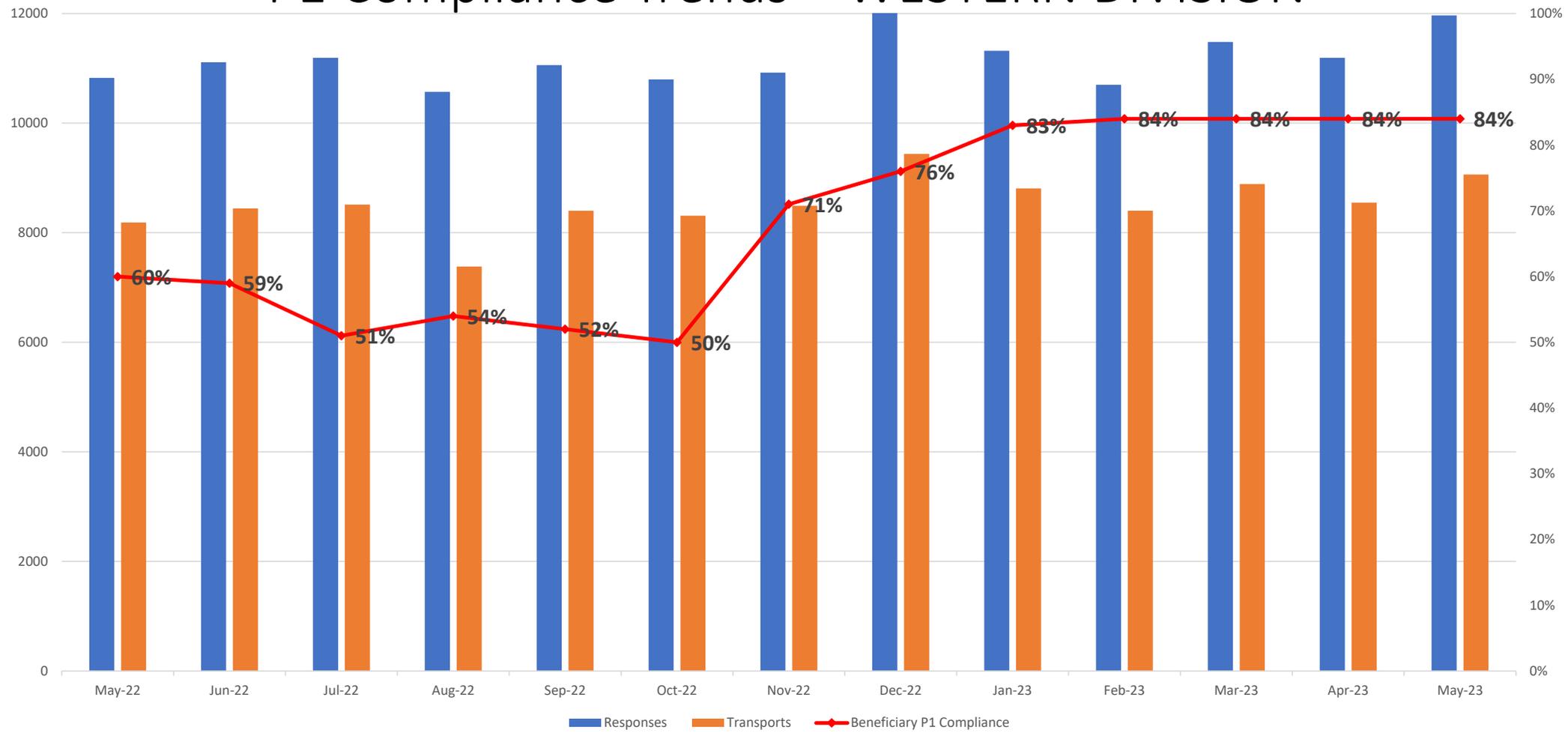


Eastern Division Priority 1 Late Calls May 2023



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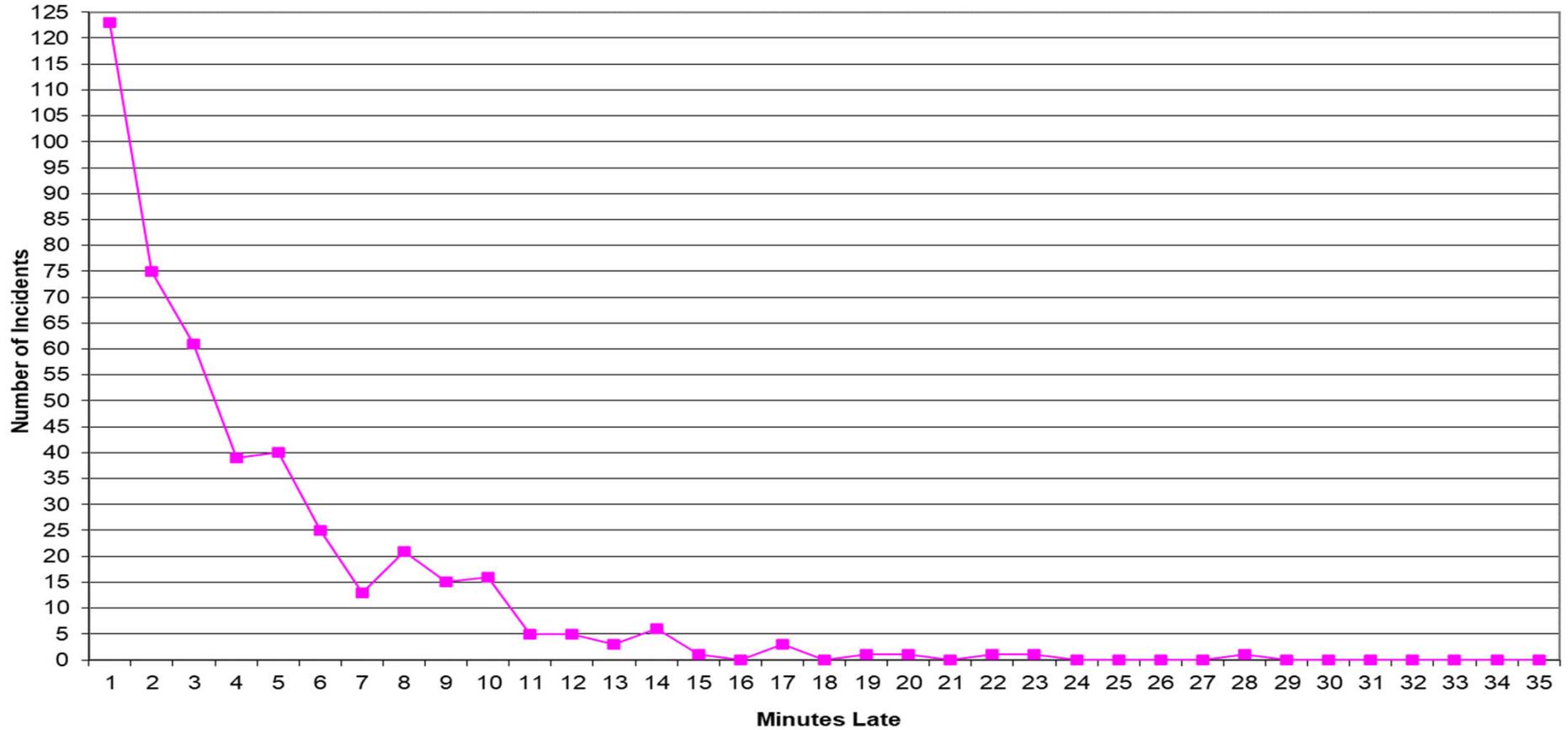
P1 Compliance Trends – WESTERN DIVISION



■ Responses ■ Transports — Beneficiary P1 Compliance

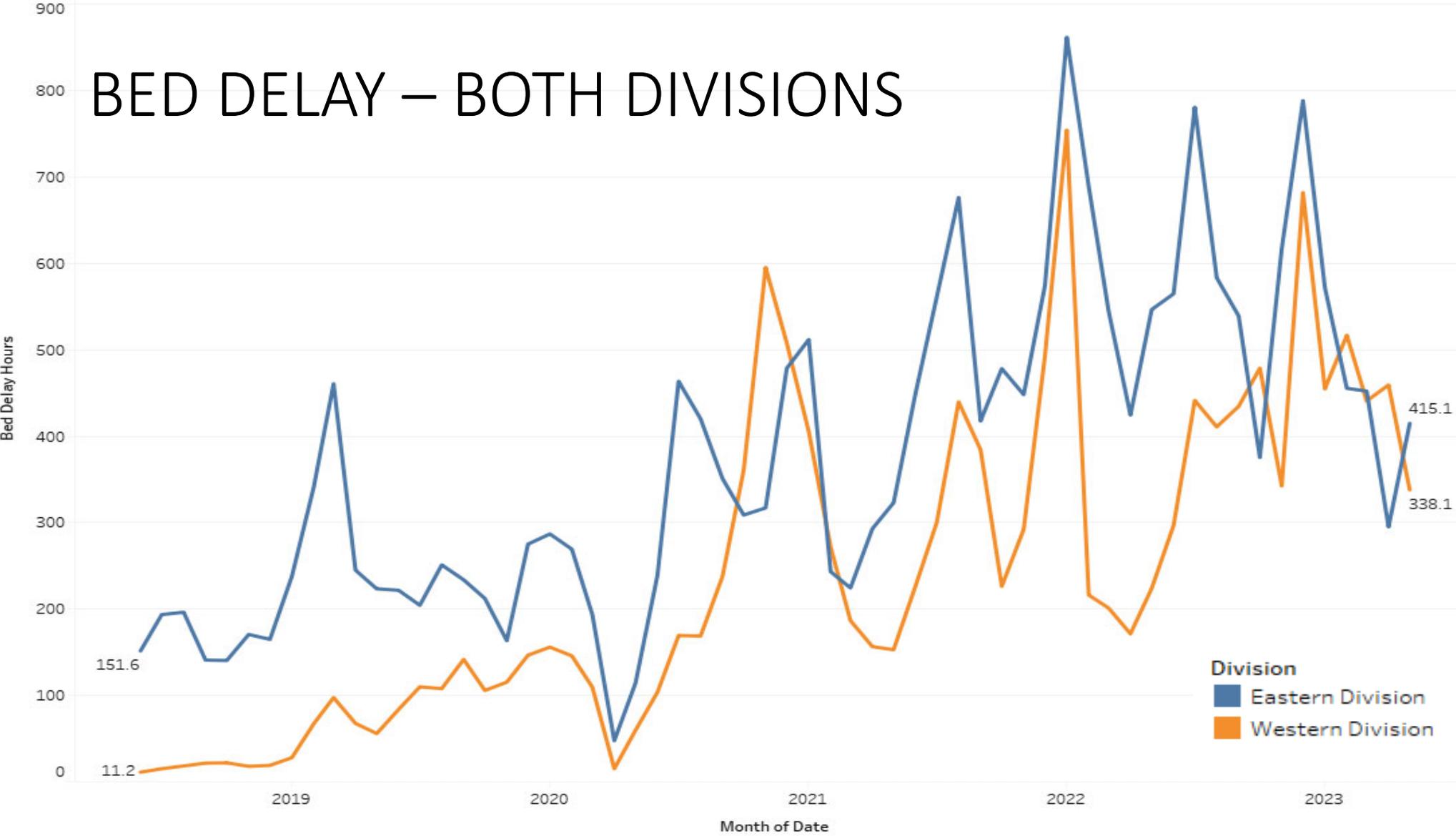


Western Division Priority 1 Late Calls May 2023

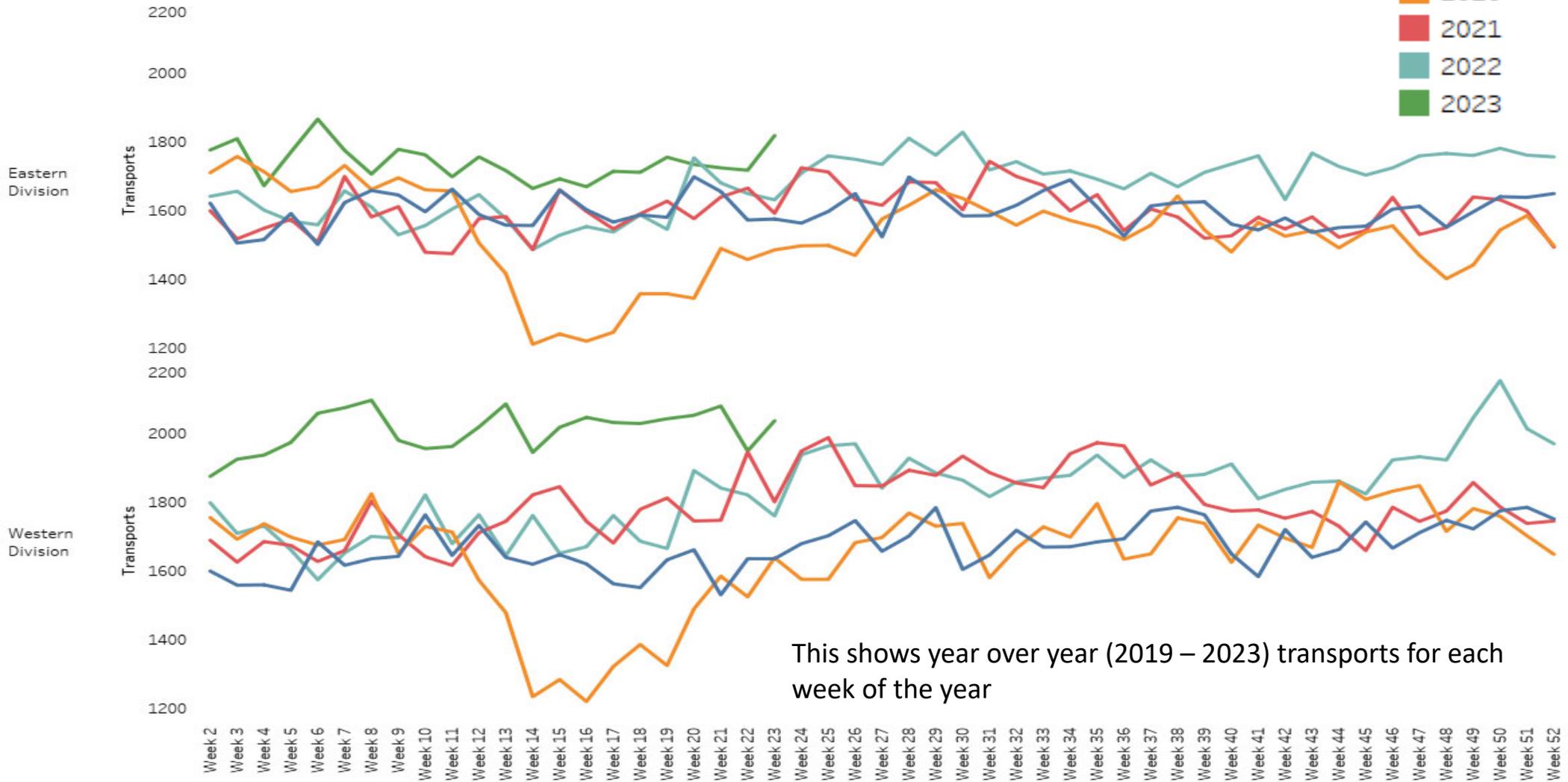
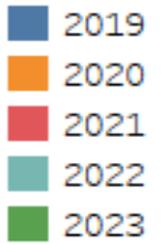


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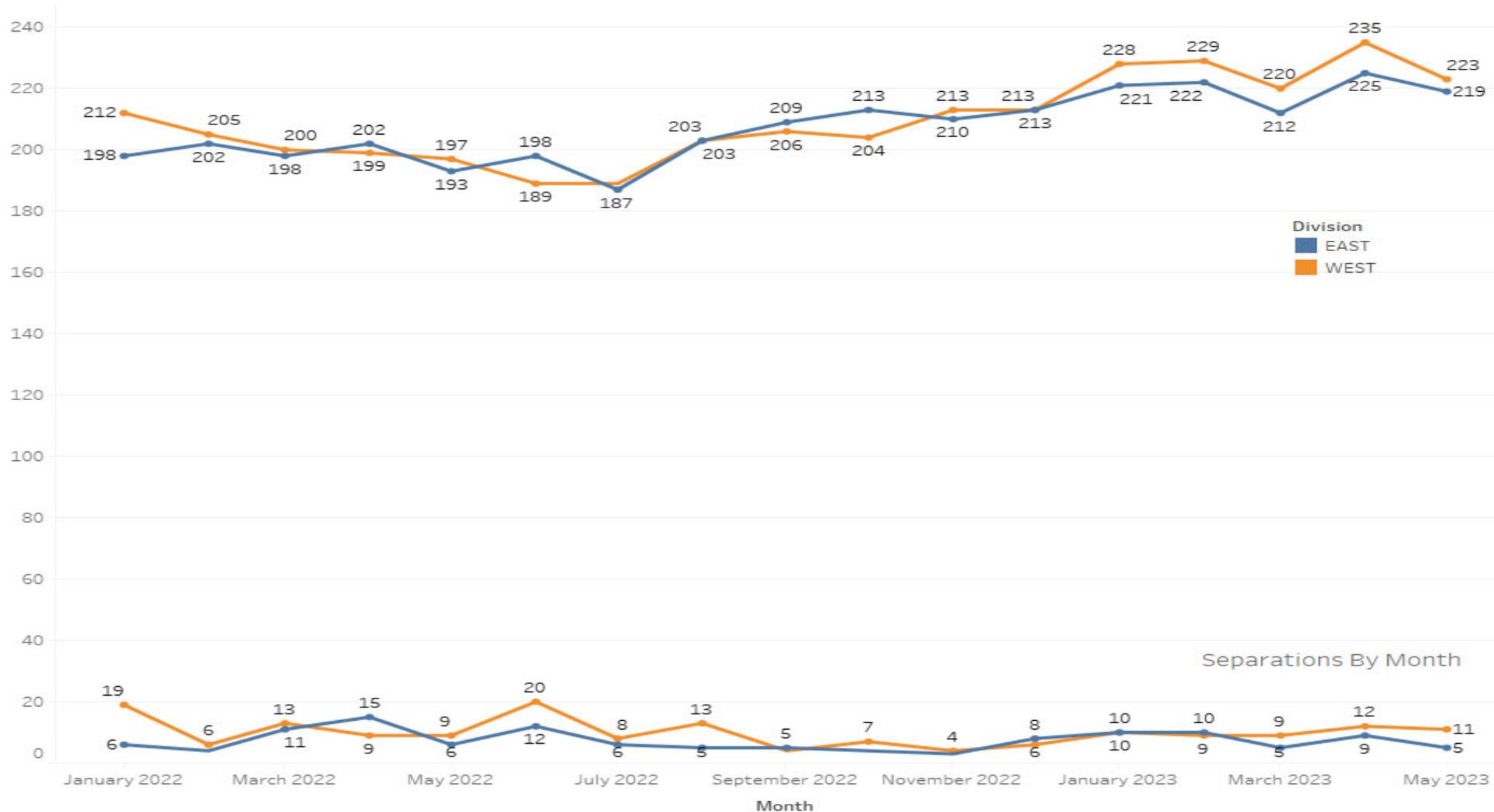
BED DELAY – BOTH DIVISIONS



Year over Year Volume – Both Divisions



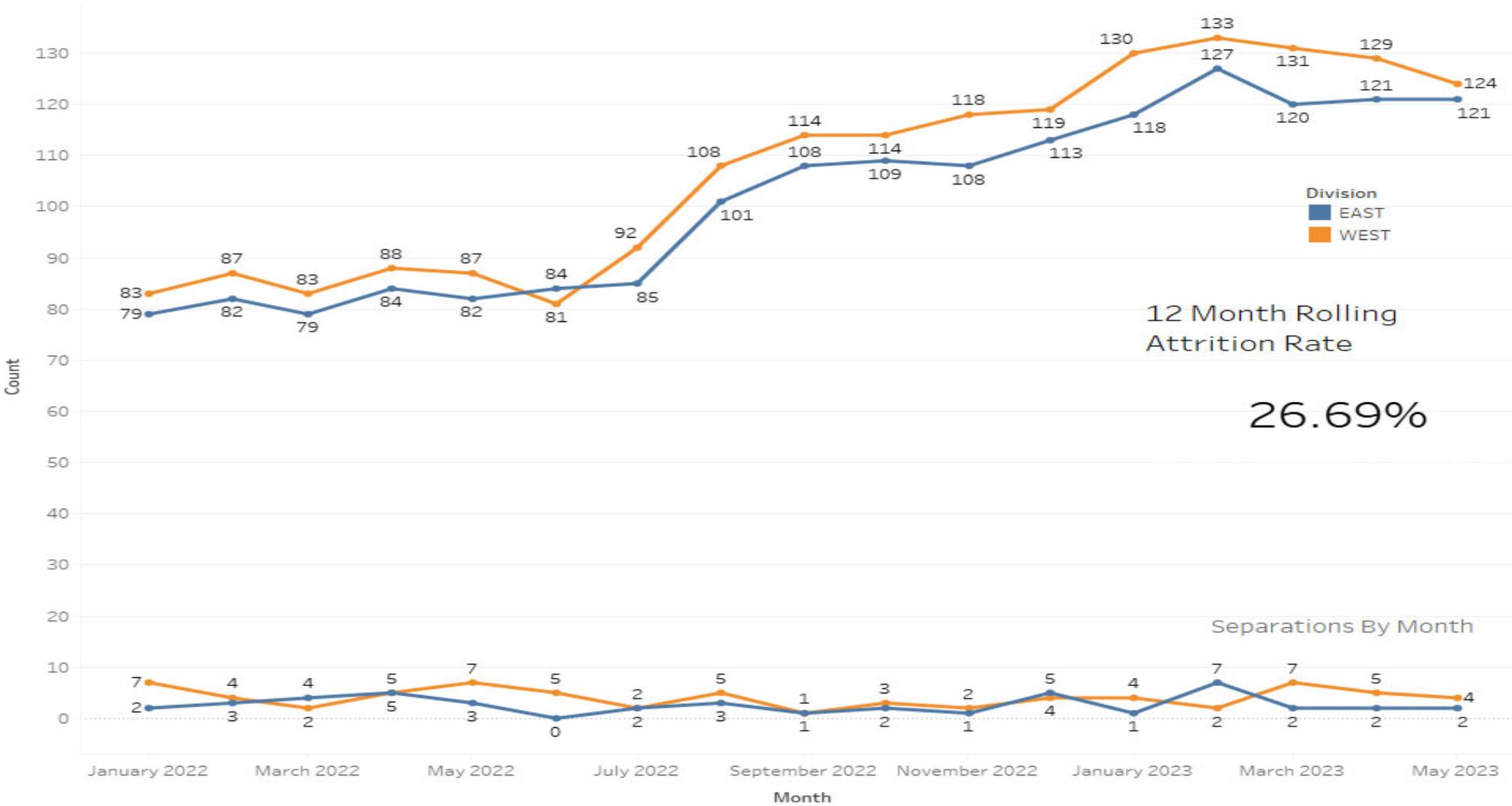
EMT/Paramedic Headcount Over Time



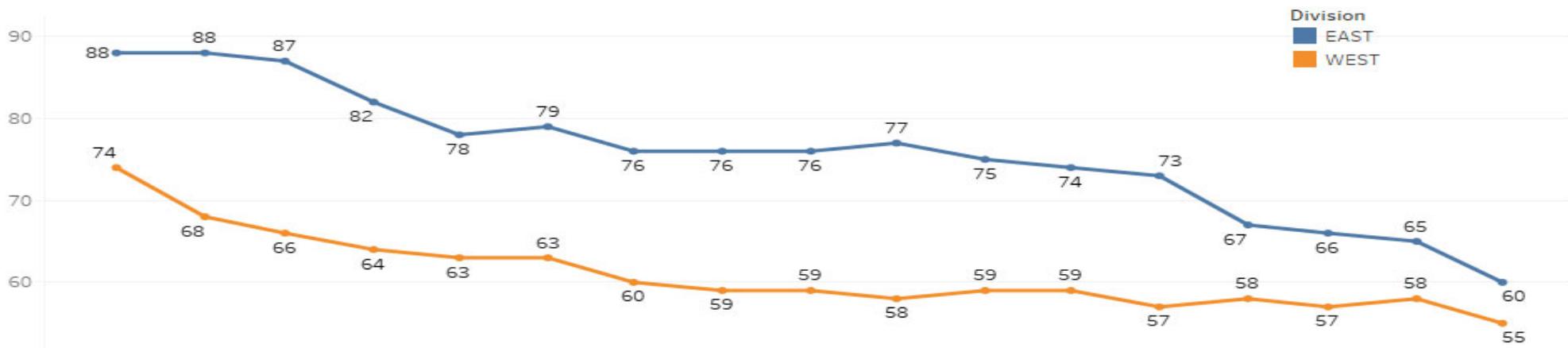
Separations By Month



EMT Headcount Over Time



Paramedic Headcount over time



12 Month Rolling Attrition Rate

29.44%

Separations By Month



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