

**PROFESSIONAL SERVICES AGREEMENT  
BETWEEN THE CITY OF OKLAHOMA CITY AND  
THE EMERGENCY MEDICAL SERVICES AUTHORITY**

This Professional Services Agreement is made and entered into this \_\_\_\_\_ day of July 2024, by and between The City of Oklahoma City (“City”) and the Emergency Medical Services Authority (“EMSA”).

The City and EMSA hereby enter into this Professional Services Agreement to effectuate the provisions of Ordinance No. 23,765, as amended, whereby Utility Customers in Oklahoma City may participate in the Medical Services Program and make payment through Oklahoma City, as the Utility Customer’s paying agent, to EMSA through monthly installment on their Oklahoma City utility bill and whereby Oklahoma City acts as billing agent for EMSA and receives, records, and remits such payments to EMSA on behalf of the Utility Customer and Oklahoma City, on behalf of and as escrow agent for EMSA, retains and expends certain revenue for rate stabilization. In addition, this agreement will solidify the City’s intent to ensure its citizens that capital, including but not limited to, buildings, equipment and ambulances, will be owned by the City.

In accordance therewith, the City and EMSA hereby agree as follows:

**I. Background**

Ordinance No. 23,765 was approved by the City Council on December 16, 2008 and provides for a method by which City residences receiving City utilities may obtain from EMSA an EMSAcare (formerly TotalCare) membership payable as part of the Utility Customer’s City utility bill. The advantage to the Utility Customer of obtaining an EMSAcare membership in this manner is the ability to pay the membership fee in low monthly payments. The City will remit revenue from said payments to EMSA in the manner set forth in this Agreement and EMSA will provide Medical Services Program services to participating Utility Customers. The definitions contained in Ordinance No. 23,765, as amended, shall be applicable to this Agreement.

**II. Scope of Services**

**A. Services to be provided by the City of Oklahoma City**

The City of Oklahoma City agrees to provide the following services to EMSA:

1. For all City Utility Customers with utility accounts established as of September 30<sup>th</sup> of the 2024-2025 Program Year who have agreed to participate by not affirmatively opting out of the Medical Service Program pursuant to the provisions of Ordinance No. 23,765, as amended, and for City utility accounts established thereafter, who have agreed to participate by not affirmatively opting out of the Medical Service Program pursuant to Ordinance No. 23,765, as amended, the City shall include a monthly charge on said Utility Customer’s City utility bill for the Medical Service Program pursuant to the provisions of Ordinance No. 23,765, as amended.

2. The City shall provide an electronic file each month containing relevant information on payments received from Utility Customers in a “read only” format so that EMSA will know whether said Utility Customer’s Household is included in the Medical Service Program. The City shall not provide EMSA the ability to access any information that is considered confidential or privileged.
3. The City shall keep accurate records regarding Utility Customers who are participating in the Medical Service Program and shall correctly bill said Utility Customers.
4. EMSA has submitted its 2024-2025 budget to the City, showing that the costs of the Medical Services Program for the fiscal year will total \$5,483,188. The City will collect the Medical Services Program fee from the participating Utility Customers and will then remit funds to EMSA, retaining fees for the City’s administrative and banking costs, as outlined in paragraph II.A.5 herein. The City will also retain the Medical Service Program revenue received from Utility Customers that exceeds its administrative/banking costs and the costs of the Medical Services Program for revenue stabilization. The revenue stabilization fund shall only be used for the provision of Medical Service Program services, related City administrative costs and services as provided in this Agreement and purchase of any needed capital such as a building to house EMSA staff. The revenue stabilization fund is intended to provide more level costs to Utility Customers over time. However, should the Medical Service Program revenues collected from City Utility Customers be inadequate to cover the City’s costs and EMSA’s Medical Services Program costs, the City will be under no additional obligation, pursuant to this Agreement, to remit its own funds to EMSA.
5. The City’s administrative services costs for the 2024-2025 fiscal year shall not exceed \$352,000 for billing, recording payments, open enrollment notification mailings, and customer service associated with Ordinance No. 23,765, as amended. In addition, EMSA will pay the City for banking charges incurred in the utility billing operation. EMSA will be charged proportionally based on the amount of monthly billings on City utility bills. The City will remit the banking charges fee to the City Treasurer’s Office based on invoices for actual services rendered and will maintain copies of all invoices and transactions; however, it is estimated that costs for FY 2024-2025 will be approximately \$20,000.
6. Pursuant to this Agreement, the City is not obligating any City funds to be paid to EMSA but is merely agreeing to receive, record and remit to EMSA those funds collected by the City pursuant to the Medical Service Program, after deducting the City’s administrative services costs and funds for rate stabilization.
7. The City shall receive and handle all citizen calls regarding monthly billings for the Medical Service Program and calls regarding any special circumstances that would necessitate modifying the number of housekeeping units for any Landlord or Multifamily Residential Utility Customer.

## **B. Services to be provided by EMSA**

1. For all City Utility Customers and their Households, who have agreed to participate by not affirmatively opting out of the Medical Service Program, EMSA shall provide EMSAcare benefits. EMSAcare (formerly TotalCare) benefits shall be considered those benefits provided by EMSA and described in Section 6-101 of Chapter 6 of the Oklahoma City Municipal Code, 2020. EMSA shall be obligated to provide EMSAcare benefits to those households identified by the City as participating in the Medical Service Program.
2. EMSA shall provide professional assistance with the City's publicity campaign designed to notify City residences of the Medical Service Program, including but not limited to, the ways to opt out of the program, the benefits provided by the program, the cost of the program, and obligations of landlords regarding notification to Tenants.
3. EMSA shall handle all citizen calls regarding all other issues arising under the Medical Service Program, other than those issues specifically identified in Section II(A)(7) of this Agreement.
4. EMSA shall use all revenue received pursuant to this Agreement for operating and capital expenses related to provision of emergency medical services to Oklahoma City. All capital purchased with said revenue, shall be titled in the City's name. "Capital" shall include all ambulances and on-board equipment. The City will lease said capital back to EMSA for use in the provision of services to the Western District. Said lease will be accomplished pursuant to the specific terms and conditions as outlined in **Exhibit 1** to this Agreement. Every year, in conjunction with submission of its annual budget to the City, EMSA shall also submit a list of all equipment to be purchased in the coming year that shall be owned by the City and/or titled in the City's name and a list of all equipment already owned, at that time, by the City. As said equipment is purchased throughout the fiscal year, copies of invoices and titles shall be forwarded to the City by EMSA. Any deviations in the list of anticipated capital versus capital actually purchased that fiscal year, shall be submitted in writing to the City by no later than July 31, 2025.

## **III. Term**

This Agreement shall take effect when approved by both parties and shall remain in effect until June 30, 2025.

## **IV. Other Provisions**

A. **Assignment of Interest:** EMSA shall not assign any interest, obligation or benefit under or in this Agreement and shall not transfer any interest in the same without prior written consent of the City.

B. **Legal Relations:** EMSA shall comply with all City resolutions and ordinances, Oklahoma State statutes and federal laws and regulations applicable under this Agreement.

C. **Indemnification:** EMSA and City mutually agree that under the laws of the State of Oklahoma as of the date of this Agreement, neither party can seek indemnification from the other, However, EMSA agrees to be solely responsible for any liabilities that may be imposed on, incurred by or asserted against EMSA and its officers, agents, and employees that result from EMSA's or its agent's or contractor's acts or omissions in connection with the performance of this Agreement including the Medical Service Program or violation of any law. Likewise, the City agrees to be solely responsible for any liabilities that may be imposed on, incurred by or asserted against the City and its officers, agents, and employees that result from City's or its agent's or contractor's acts or omissions in connection with the performance of this Agreement or the violation of any law by the City. Provided however, EMSA shall not be liable under this Agreement for any loss or expense occasioned by the negligent acts or omissions of the City or its employees. Likewise, The City shall not be liable under this Agreement for any loss or expense occasioned by the negligent acts or omissions of the EMSA or its employees. Each party agrees to give the other party prompt notice of any such claims, lawsuits, actions, or proceedings. Further, the termination, cancellation, or expiration of this Agreement shall not affect the obligations and rights established which the parties hereby expressly agree shall survive payment of compensation, cancellation, termination and/or expiration of the Agreement. In the event the City is joined in any legal proceeding or litigation and reasonably determines there is a conflict of interest between the parties with respect to legal representation arising under the terms of this Agreement, EMSA agrees and shall reimburse the City and the Oklahoma City Water Utilities Trust (OCWUT), as the administrator of Medical Service Program funds paid by city utility customers for Oklahoma City, for the cost of separate legal counsel to represent the interests of the City and/or OCWUT.

D. **Venue and Applicable Law:** The parties agree that any dispute which may arise between them arising out of or in connection with this Agreement shall be adjudicated before the District Court of Oklahoma County located in Oklahoma City, Oklahoma. The parties hereby submit to the exclusive personal jurisdiction of the courts of the State of Oklahoma, with respect to any action or legal proceeding commenced by either party. The parties agree to service of process in any such action or legal proceeding by means of registered or certified mail, return receipt requested, in care of the addresses set forth in paragraph IV (F) of this Agreement. This Agreement shall be construed and enforced in accordance with the laws of the State of Oklahoma. In the event of ambiguity in any of the terms of this Agreement, it shall not be construed for or against any party on the basis that such party did or did not author the same.

E. **Complete Agreement:** This Agreement expresses the entire understanding and complete agreement between the City and EMSA concerning the subject matter hereof. Neither the City nor EMSA has made nor shall be bound by any agreement, statement or any representation to the other concerning the subject matter hereof which is not set forth in this Agreement or in one of its Exhibits hereto.

F. **Notices:** All notices contemplated by this Agreement shall be given by addressing the appropriate material as follows:

For the City:

Craig Freeman  
City Manager  
The City of Oklahoma City  
200 North Walker Avenue, 3<sup>rd</sup> Floor

Oklahoma City, OK 73102  
Telephone: (405) 297-2345  
Facsimile: (405) 297-2332

For EMSA:

Johna Easley  
President & CEO, EMSA  
1417 N. Lansing Ave.  
Tulsa, OK 74106  
Telephone: (918) 596-3133

G. **No Waiver or Modification:** No waiver or modification of this Agreement or any covenant, condition, or limitation herein contained shall be valid unless agreed to by written amendment duly executed by the parties hereto. No evidence of waiver or modification shall be received in evidence of any proceedings or litigation between the parties hereto arising out of or affecting this Agreement, or the rights or obligations of the parties hereunder, unless such waiver or modification is in writing, duly executed as aforesaid. The parties further agree that the provisions of this paragraph may not be waived except as set forth herein.

H. **Independent Contractor Status:** The parties hereby acknowledge and covenant that EMSA is an independent contractor and will act exclusively as an independent contractor and not as an employee of the City in performing the duties hereunder. The parties do not intend and will not hold out that there exists, any corporation, joint venture, partnership, undertaking for a profit or other form of business venture or any employment relationship among the parties other than that of an independent contractor relationship. EMSA agrees not to make any claims to any welfare or retirement benefits available to qualified employees of the City, for work done in relation to this Agreement.

I. **Confidentiality:** EMSA acknowledges that in the course of providing services, EMSA may become privy to information of a confidential and proprietary nature relating to the City's activities. All information EMSA becomes privy to as a result of this Agreement should be treated confidentially and should not be divulged by EMSA to any third person or entity without the express written consent of the City.

J. **Validity:** The invalidity or unenforceability of any provision of this Agreement shall not affect the validity or enforceability of any other provision of this Agreement which shall remain in full force and effect.

K. **Electronic Transmittals:** During the course of this Agreement, EMSA or The City may need to electronically transmit confidential information to each other and to other entities engaged by either party. E-mail is a fast and convenient way to communicate. However, e-mail is not a secure means of communication and, thus, confidentiality could be compromised. The parties agree to the use of e-mail and other electronic methods to transmit and receive information, including confidential information, between the parties and outside specialists or other entities engaged by either party.

L. **Exhibit 2:** EMSA shall execute **Exhibit 2, Non-Discrimination Statement**, attached.

M. **Counterparts:** This Agreement may be executed in several counterparts, each of which will be deemed to be an original and together will constitute one and the same agreement.

N. **Termination:** The City shall have the right to terminate this Agreement, with or without cause, at any time upon 30 days written notice to EMSA, and such termination shall be effective 180 days from the date of the notification or following any cure period as provided in the Second Amended and Restated Trust Indenture.

**IN WITNESS WHEREOF**, the parties have caused this Agreement to be executed and do hereby warrant and represent that their respective signator whose signature appears below has been and is on the date of the Agreement duly authorized by all necessary and appropriate action to execute this Agreement.

**APPROVED** by the Emergency Medical Services Authority and signed by its President this \_\_\_\_\_ day of \_\_\_\_\_, 2024.

ATTEST: [Corporate Seal]

**Emergency Medical Services Authority**

\_\_\_\_\_  
Secretary By: \_\_\_\_\_  
President

**APPROVED** by the City of Oklahoma City and signed by the Mayor this \_\_\_\_\_ day of \_\_\_\_\_, 2024.

ATTEST:

**THE CITY OF OKLAHOMA CITY**

\_\_\_\_\_  
City Clerk \_\_\_\_\_  
Mayor

Reviewed for form and legality.

\_\_\_\_\_  
Assistant Municipal Counselor