

# Patient Business Services

## May 2021

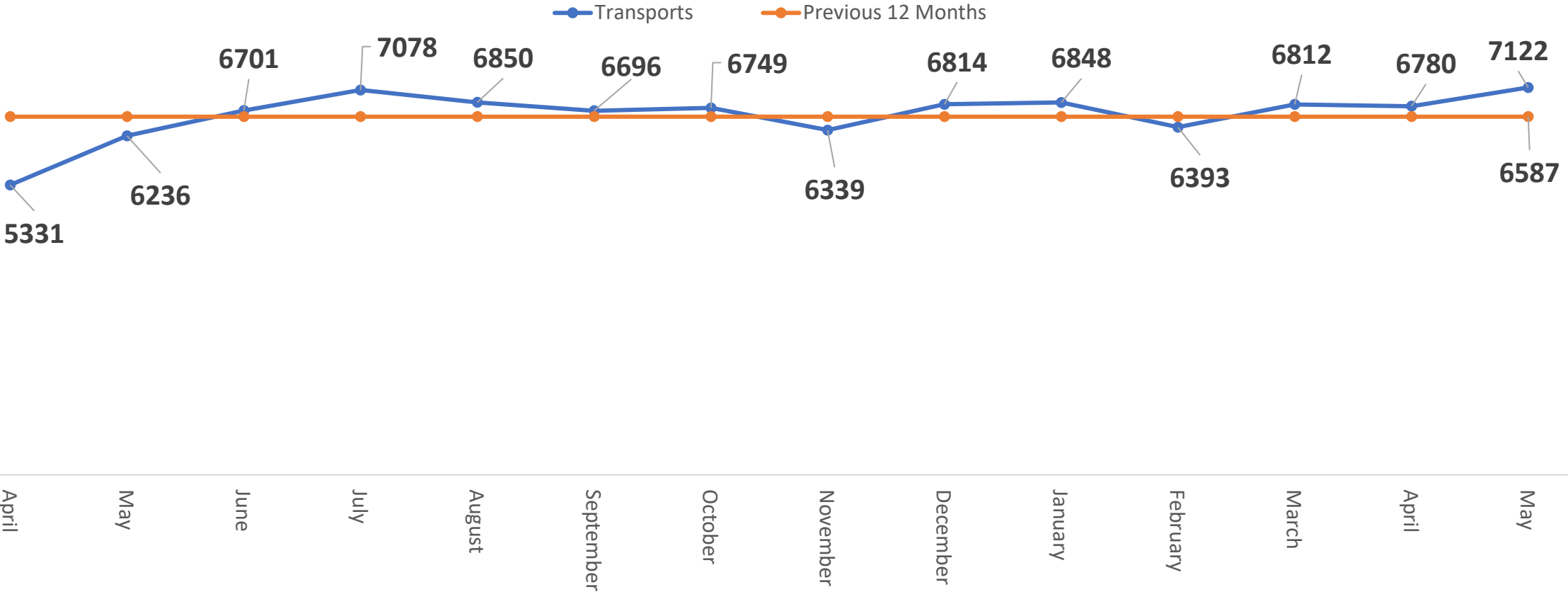
*Angela McLain-Johnson, MA, RHIA*  
*Chief Compliance/Revenue Officer*



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Eastern Division Call Volume

Total Call Volume

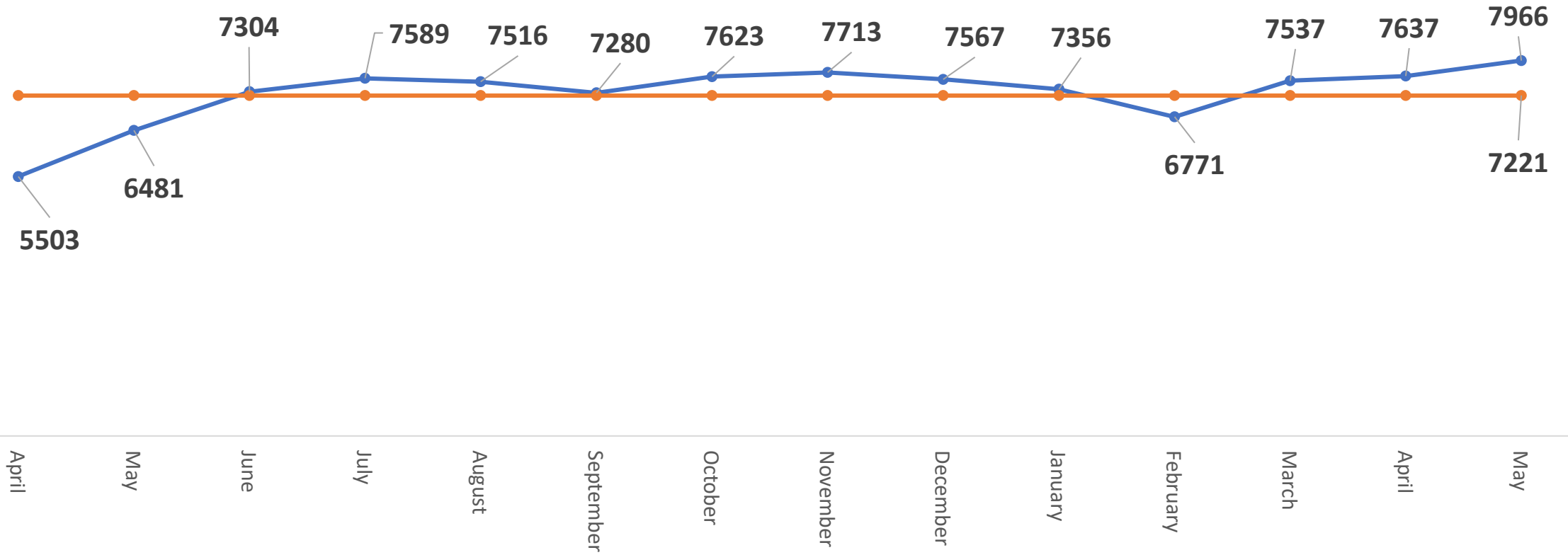


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# Western Division Call Volume

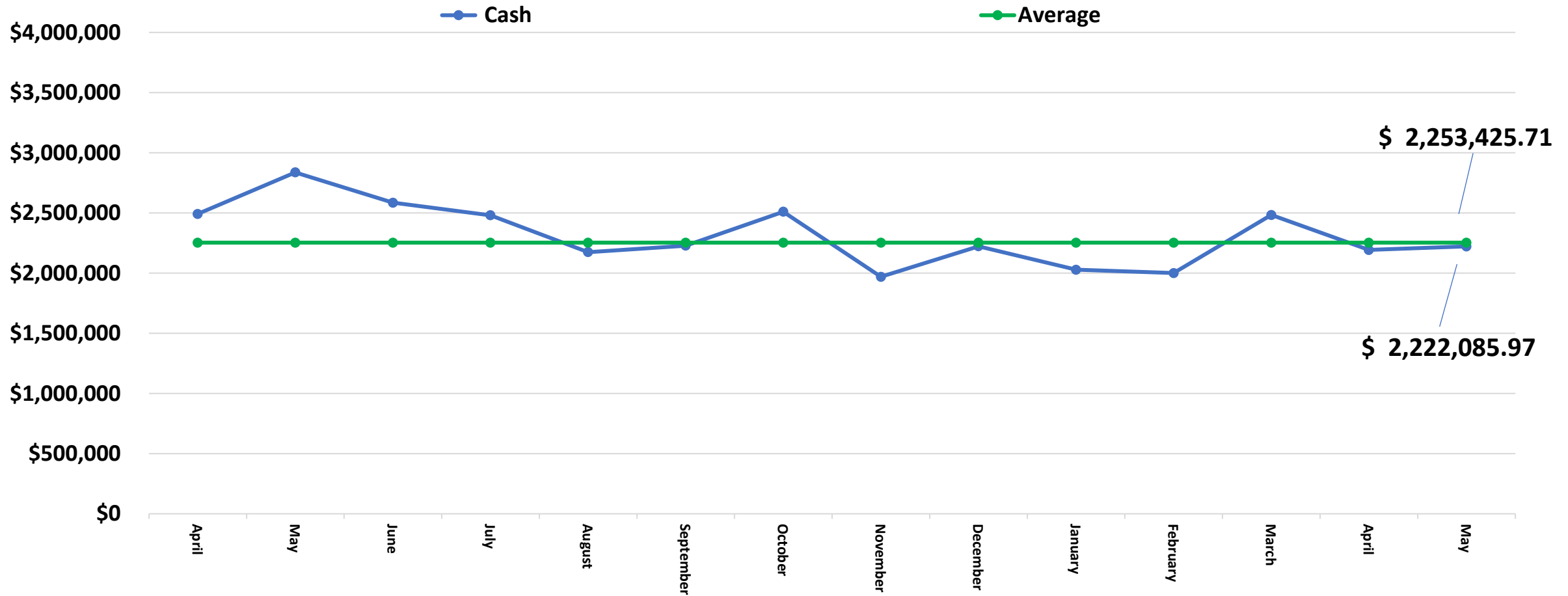
Total Call Volume

● Transports ● Previous 12 Months



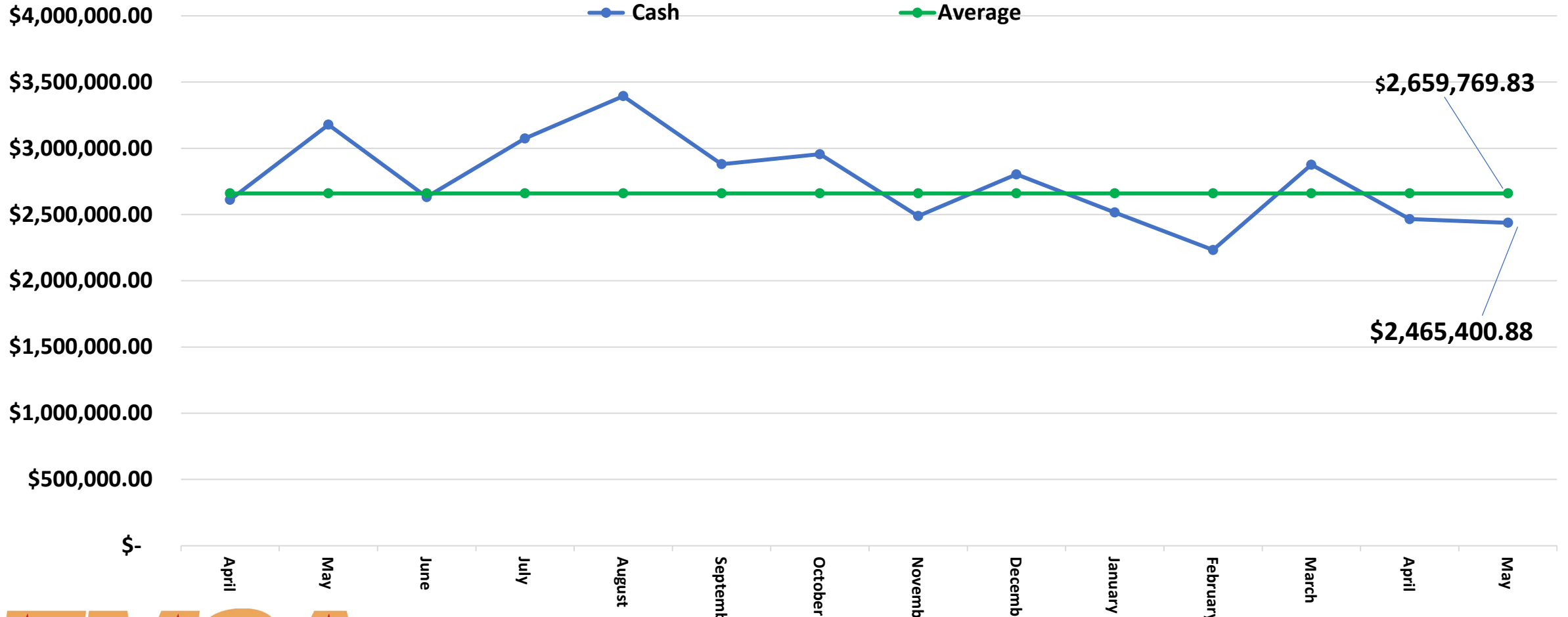
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# Eastern Division Total Cash Collections



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

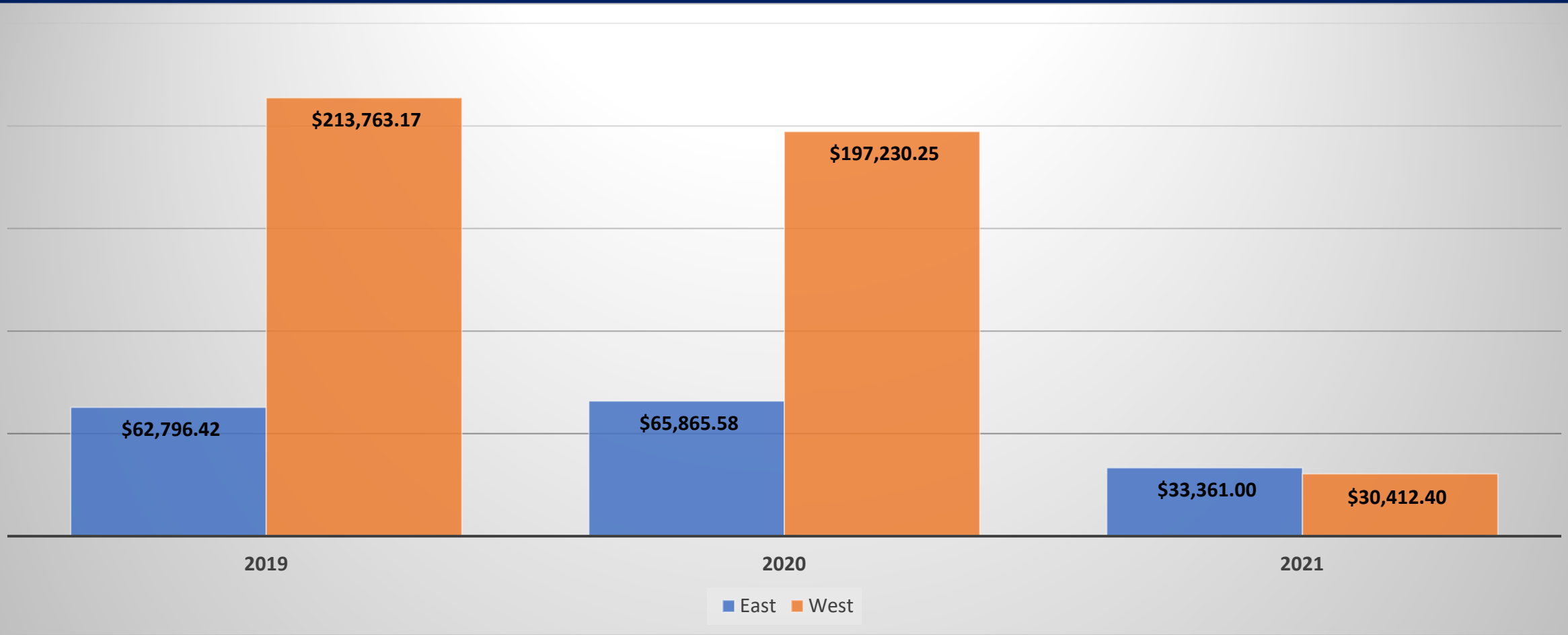
# Western Division Total Cash Collections



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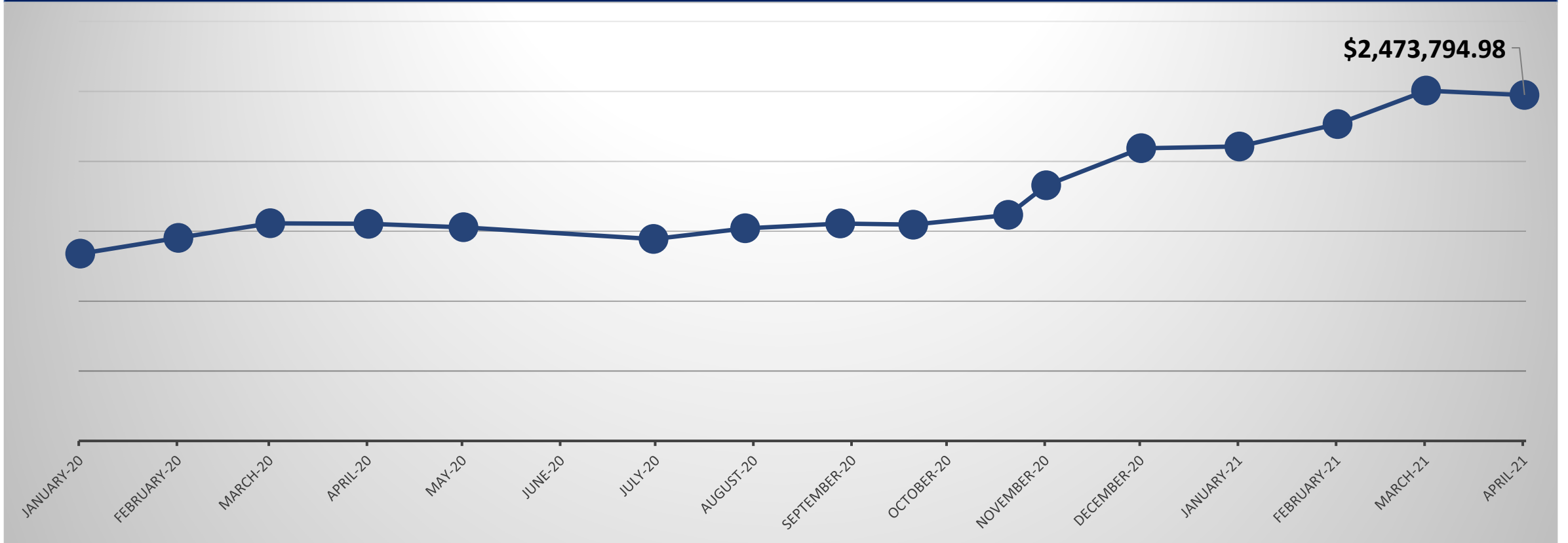
# VA AVG PAYMENTS PER MONTH

## Eastern and Western Division



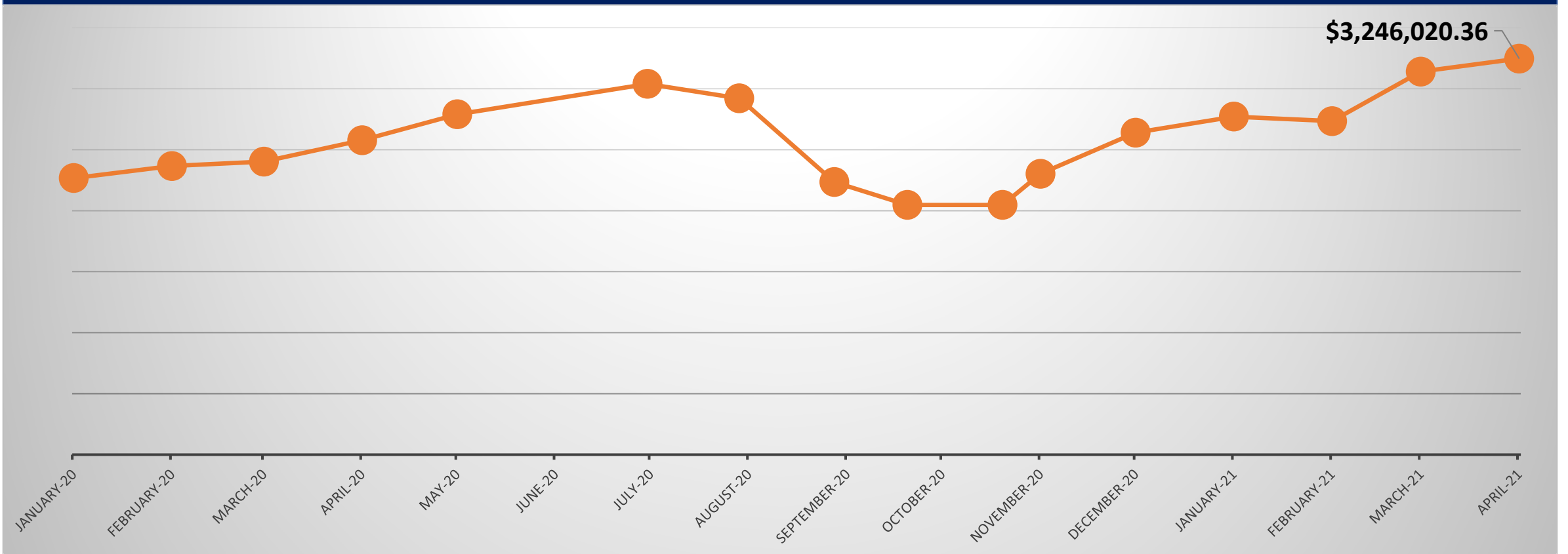
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# GOVERNMENT AGING (Indian Health and VA) Eastern Division



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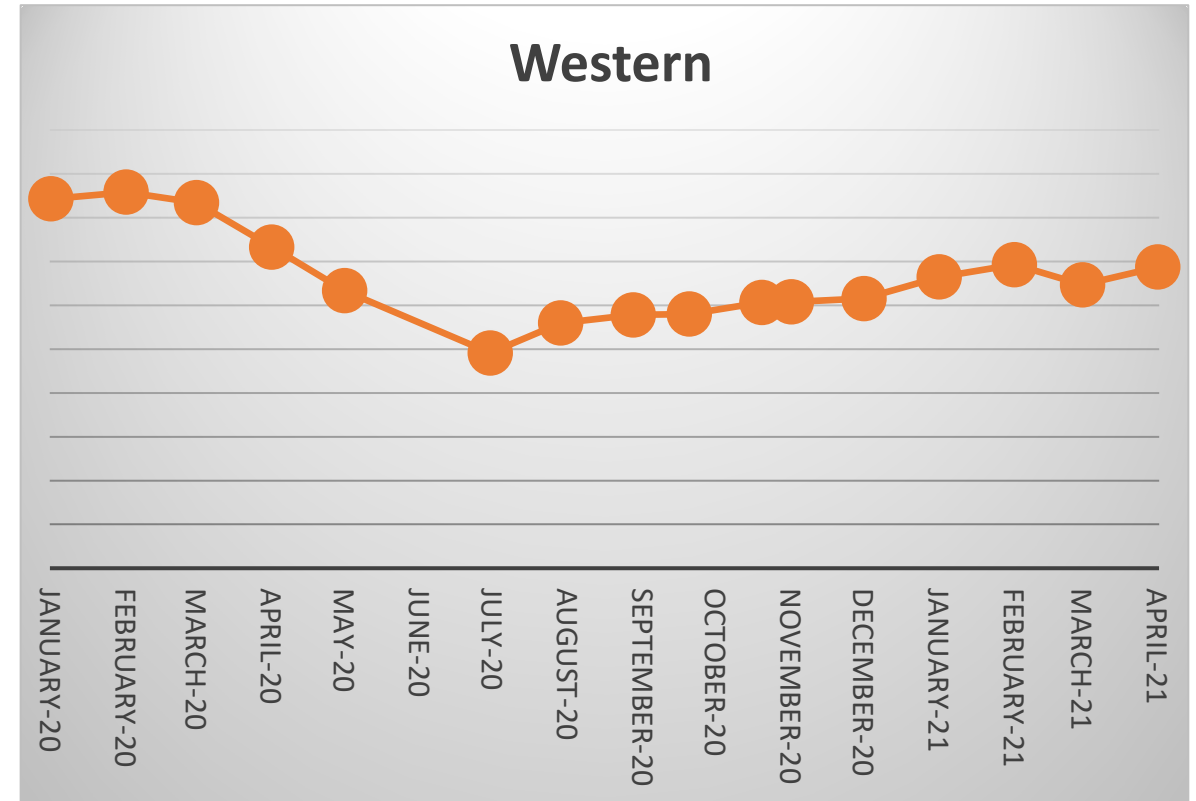
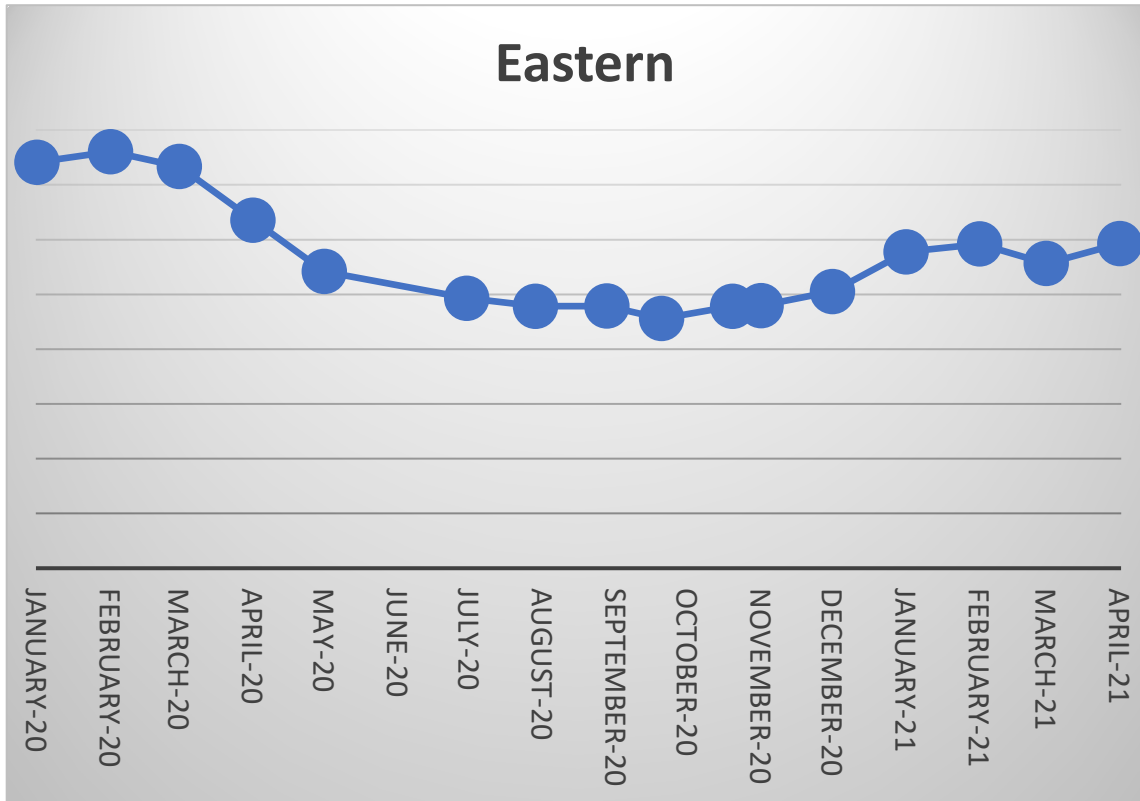
# GOVERNMENT AGING (Indian Health and VA) Western Division



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# ALL PAYORS AGING (Except Government and Self-Pay)



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