# **Compliance Summary**

From May 01, 2021 to May 31, 2021

# **Eastern Division Overall Compliance**

	P	riority 1		P	riority 2		P	riority 3		P	Priority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	542	40	92%	1,100	27	97%	503	70	86%	7	0	100%
Tulsa 2	561	62	88%	934	35	96%	4	0	100%	2	0	100%
Tulsa 3	713	44	93%	1,405	45	96%	506	63	87%	7	0	100%
Tulsa Total	1,816	146	91%	3,439	107	96%	1,013	133	86%	16	0	100%
Sand Springs	79	9		142	10	91%	1	0	100%	1	0	100%
Jenks	43	13		86	7	84%	0	0	N/A	0	0	N/A
Bixby	41	3		66	9	88%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	163	25		294	26	88%	1	0	100%	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 10:03

Dispatched to On Scene: 9:09

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### **Compliance Summary**

From May 01, 2021 to May 31, 2021

## Western Division Overall Compliance

	Pı	riority 1		P	riority 2		P	riority 3		P	Priority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	1,010	186	81%	1,872	101	94%	716	174	75%	8	2	75%
Oklahoma City 2	1,104	313	71%	1,803	166	90%	360	95	73%	1	0	100%
Edmond	190	48	74%	311	37	88%	96	42	56%	0	0	N/A
Total OKC & Edmond	2,304	547	76%	3,986	304	92%	1,172	311	73%	9	2	77%
Mustang	37	18		55	10	69%	5	3	40%	0	0	N/A
The Village	23	5		50	4	87%	0	0	N/A	1	0	100%
Nichols Hills	6	2		7	0	84%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	66	25		112	14	78%	5	3	40%	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 11:55 Dispatched to On Scene: 10:51

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

#### Compliance Summary May 1, 2021 to May 31, 2021

# **Eastern Division Non-discrimination**

	Priority 1								
	Inc.	Late	%						
District 1	542	40	92%						
District 2	561	62	88%						
District 3	713	44	93%						

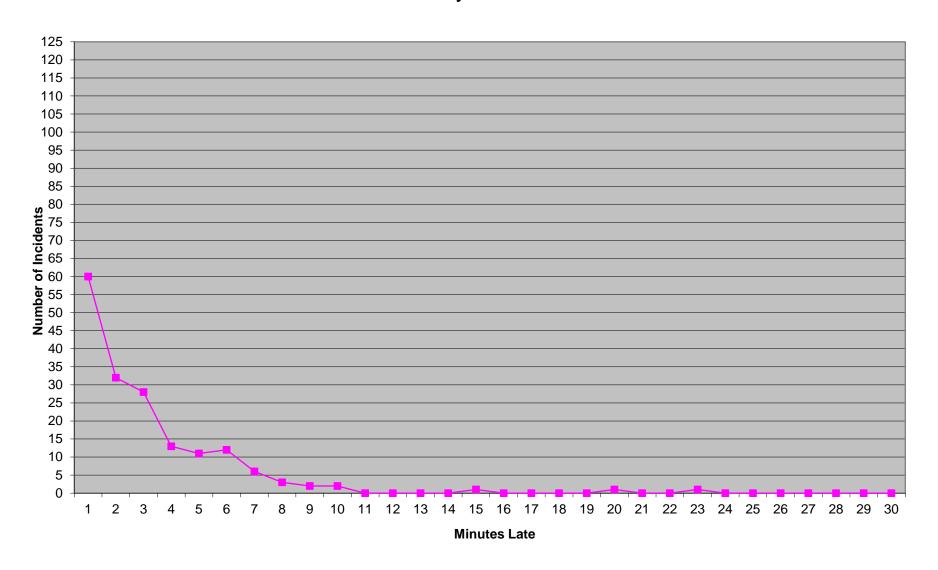
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

# Western Division Non-discrimination

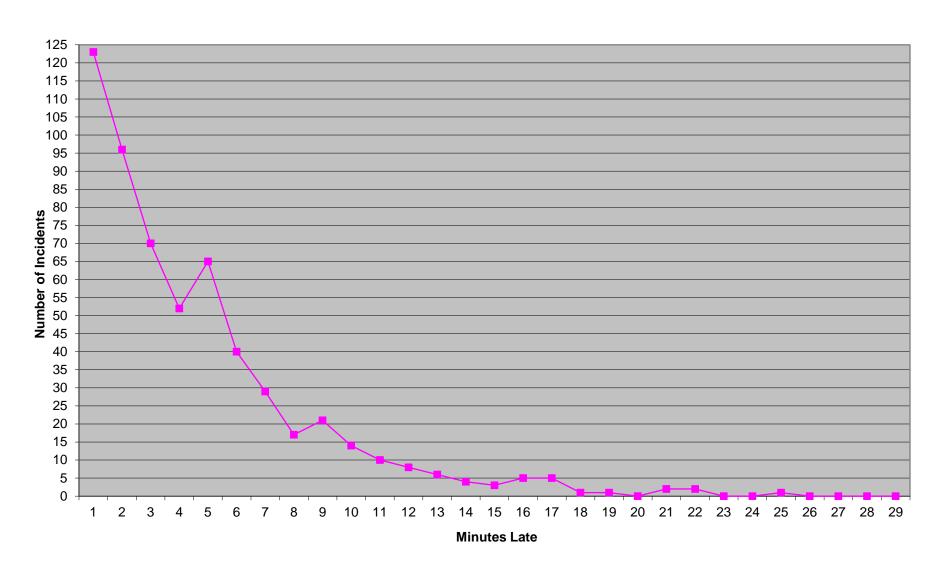
	Priority 1								
	Inc.	Late	%						
District 1	1010	186	81%						
District 2	1104	313	71%						
Edmond	190	48	74%						

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

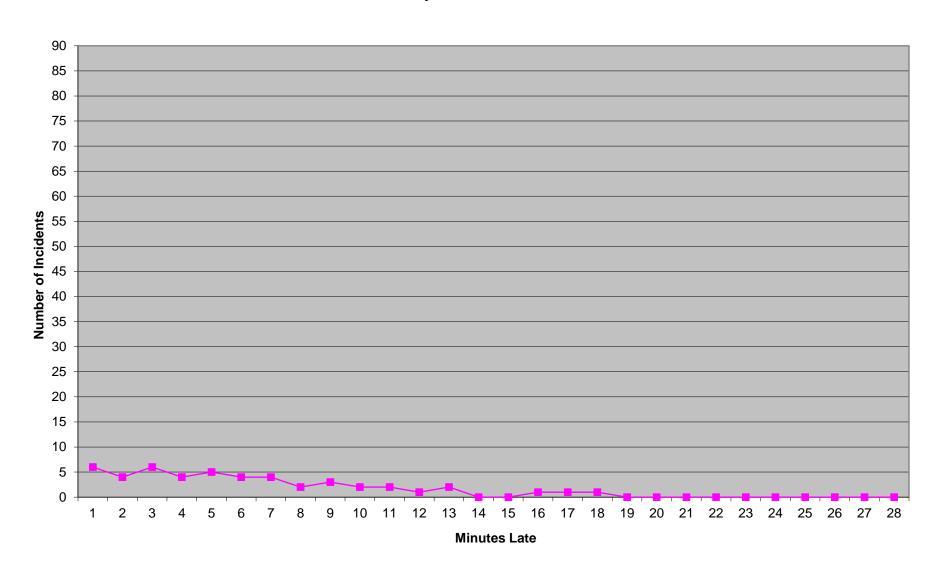
#### Eastern Division Priority 1 Late Calls May 2021



### Western Division Priority 1 Late Calls May 2021



### Edmond Priority 1 Late Calls May 2021



Month		202	1-03			202:	1-04			202	1-05	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other												
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	23	25	3		13	12	6		15	25	8	
Final Weather	17	5			11	7	4		14	4	26	1
Eastern Exclusions Total	40	30	3	0	24	19	10	0	29	29	34	1
							•					
East Transports*	1819	3652	1052	12	1869	3481	1100	8	1979	3733	1014	17
East Late	193	193	211	3	166	132	134	0	171	133	133	0
							•					
East % of Transports	2%	1%	0%	0%	1%	1%	1%	0%	1%	1%	3%	6%
East Compliance**	89%	94%	79%	75%	91%	96%	87%	100%	91%	96%	86%	100%
East Compliance W/O Exclusions**	87%	93%	79%	75%	89%	95%	87%	100%	90%	95%	84%	94%
										•		
Month		202:	1-03			202:	1-04			202:	1-05	
	1	202:	1-03	4	1	202:	1-04	4	1	2022	1-05 3	4
Month	1			4	1		_	4	1			4
Month Priority	1			4	1		_	4	1			4
Month Priority Western Division	1			4	1		_	4	1		3	4
Month Priority Western Division Final Other	1			4	1		_	4	1		3	4
Month Priority Western Division Final Other Final Other Declared Disaster	1			4	1		_	4	1		3	4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit	1 46			4	1 39		<b>3</b>	4	1 28		3	4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer		2	3	4		2	3	4		2	1	4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload	46	50	3	4	39	35	<b>3</b>	4	28	32	1	4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	46 29	50 17	6 14		39 18	<b>2</b> 35  9	<b>3 5 1</b>		28 39	2 32 13	1	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	46 29	2 50 17 67	6 14		39 18	<b>2</b> 35  9	<b>3 5 1</b>		28 39	2 32 13	1 2	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	46 29 <b>75</b>	2 50 17 67	6 14 20	0	39 18 57	2 35 9 44	3 5 1 6	0	28 39 67	2 32 13 45	1 2	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	46 29 <b>75</b>	50 17 67	6 14 20	0	39 18 57	35 9 44	3 5 1 6	<b>0</b>	28 39 <b>67</b> 2370	32 13 45	1 1 2 1177	<b>0</b>
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	46 29 <b>75</b> 2418 687	50 17 67	6 14 20	0	39 18 57	35 9 44	3 5 1 6	<b>0</b>	28 39 <b>67</b> 2370	32 13 45	1 1 2 1177	<b>0</b>
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	46 29 <b>75</b> 2418 687	50 17 67 3773 374	6 14 20 1020 310	<b>0</b> 37 10	39 18 57 2318 569	35 9 44 3951 350	5 1 6	<b>0</b> 18 5	28 39 <b>67</b> 2370 572	32 13 45 4098 318	1 1 2 1177 314	<b>0</b> 10 2
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	46 29 <b>75</b> 2418 687	50 17 67 3773 374	6 14 20 1020 310	<b>0</b> 37 10	39 18 57 2318 569	35 9 44 3951 350	5 1 6	<b>0</b> 18 5	28 39 <b>67</b> 2370 572	32 13 45 4098 318	1 1 2 1177 314	<b>0</b> 10 2

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

