## **Compliance Summary**

From May 01, 2022 to May 31, 2022

## **Eastern Division Overall Compliance**

|                       | P     | riority 1 |     | P     | riority 2 |     | P     | riority 3 |      | P    | Priority 4 |      |
|-----------------------|-------|-----------|-----|-------|-----------|-----|-------|-----------|------|------|------------|------|
|                       | Inc.  | Late      | %   | Inc.  | Late      | %   | Inc.  | Late      | %    | Inc. | Late       | %    |
| Tulsa 1               | 597   | 57        | 90% | 1,177 | 79        | 93% | 462   | 79        | 82%  | 5    | 0          | 100% |
| Tulsa 2               | 515   | 59        | 88% | 900   | 71        | 92% | 8     | 0         | 100% | 13   | 2          | 84%  |
| Tulsa 3               | 784   | 84        | 89% | 1,445 | 112       | 92% | 562   | 94        | 83%  | 6    | 1          | 83%  |
| Tulsa Total           | 1,896 | 200       | 89% | 3,522 | 262       | 92% | 1,032 | 173       | 83%  | 24   | 3          | 87%  |
| Sand Springs          | 84    | 20        |     | 129   | 13        | 84% | 0     | 0         | N/A  | 0    | 0          | N/A  |
| Jenks                 | 42    | 15        |     | 62    | 14        | 72% | 2     | 0         | 100% | 0    | 0          | N/A  |
| Bixby                 | 55    | 25        |     | 85    | 21        | 67% | 0     | 0         | N/A  | 0    | 0          | N/A  |
| Total Non-Beneficiary | 181   | 60        |     | 276   | 48        | 76% | 2     | 0         | 100% | 0    | 0          | N/A  |

Average Response Time Priority 1 & 2

Received to On Scene: 11:25

Dispatched to On Scene: 9:41

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### **Compliance Summary**

From May 01, 2022 to May 31, 2022

### Western Division Overall Compliance

|                       | Pı    | riority 1 |     | Р     | riority 2 |      | Р     | riority 3 |     | P    | Priority 4 |     |
|-----------------------|-------|-----------|-----|-------|-----------|------|-------|-----------|-----|------|------------|-----|
|                       | Inc.  | Late      | %   | Inc.  | Late      | %    | Inc.  | Late      | %   | Inc. | Late       | %   |
| Oklahoma City 1       | 1,057 | 315       | 70% | 1,797 | 328       | 81%  | 831   | 262       | 68% | 14   | 2          | 85% |
| Oklahoma City 2       | 1,106 | 515       | 53% | 1,833 | 406       | 77%  | 384   | 133       | 65% | 4    | 1          | 75% |
| Edmond                | 205   | 110       | 46% | 306   | 112       | 63%  | 88    | 40        | 54% | 0    | 0          | N/A |
| Total OKC & Edmond    | 2,368 | 940       | 60% | 3,936 | 846       | 78%  | 1,303 | 435       | 66% | 18   | 3          | 83% |
| Mustang               | 0     | 0         |     | 1     | 0         | 100% | 0     | 0         | N/A | 0    | 0          | N/A |
| The Village           | 31    | 12        |     | 39    | 6         | 74%  | 0     | 0         | N/A | 0    | 0          | N/A |
| Nichols Hills         | 5     | 1         |     | 9     | 2         | 78%  | 0     | 0         | N/A | 0    | 0          | N/A |
| Total Non-Beneficiary | 36    | 13        |     | 49    | 8         | 75%  | 0     | 0         | N/A | 0    | 0          | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 16:22 Dispatched to On Scene: 12:49

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

#### Compliance Summary May 1, 2022 to May 31, 2022

# **Eastern Division Non-discrimination**

|            | Priority 1 |      |       |  |  |  |  |  |  |
|------------|------------|------|-------|--|--|--|--|--|--|
|            | Inc.       | Late | %     |  |  |  |  |  |  |
| District 1 | 597        | 57   | 90.5% |  |  |  |  |  |  |
| District 2 | 515        | 59   | 88.5% |  |  |  |  |  |  |
| District 3 | 784        | 84   | 89.3% |  |  |  |  |  |  |

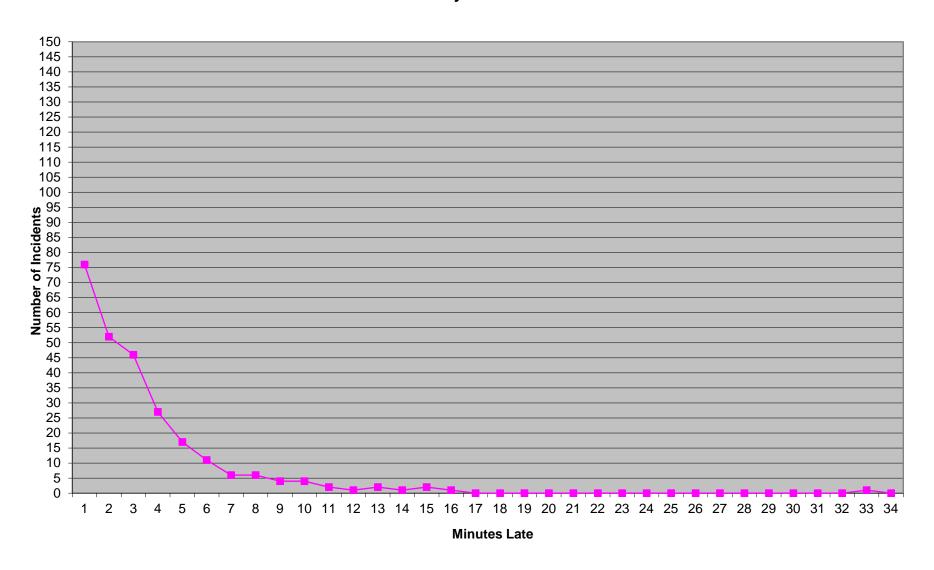
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

# Western Division Non-discrimination

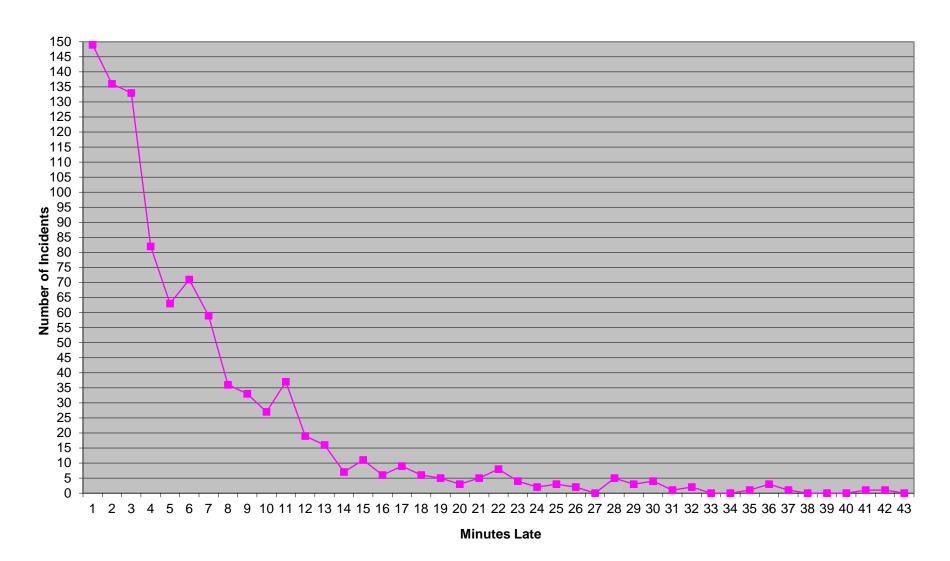
|            | Priority 1 |      |       |  |  |  |  |  |  |  |
|------------|------------|------|-------|--|--|--|--|--|--|--|
|            | Inc.       | Late | %     |  |  |  |  |  |  |  |
| District 1 | 1057       | 315  | 70.2% |  |  |  |  |  |  |  |
| District 2 | 1106       | 515  | 53.4% |  |  |  |  |  |  |  |
| Edmond     | 205        | 110  | 46.3% |  |  |  |  |  |  |  |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

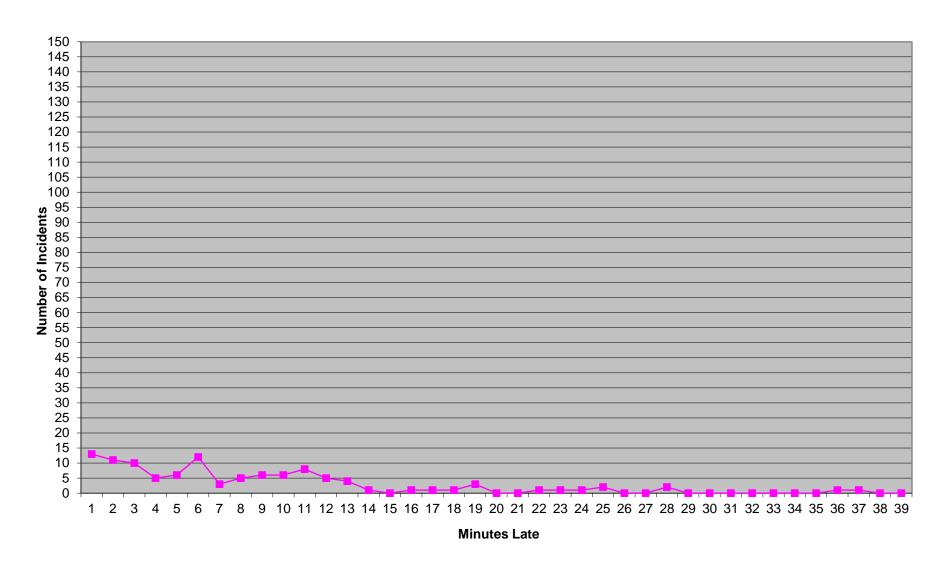
#### Eastern Division Priority 1 Late Calls May 2022



### Western Division Priority 1 Late Calls May 2022



#### Edmond Priority 1 Late Calls May 2022



| Month   |                                | 2022                          | 2-03                         |                   |                               | 202                           | 2-04                  |               |                                | 202                             | 2-05        |        |
|---|--------------------------------|-------------------------------|------------------------------|-------------------|-------------------------------|-------------------------------|-----------------------|---------------|--------------------------------|---------------------------------|-------------|--------|
| Priority  | 1                              | 2                             | 3                            | 4                 | 1                             | 2                             | 3                     | 4             | 1                              | 2                               | 3           | 4      |
| Eastern Division  |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Final Other   |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Final Other Declared Disaster   |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Final Other 2nd Unit  |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Final Other Interfacility Transfer  |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Final System Overload   | 23                             | 29                            | 10                           |                   | 13                            | 11                            |                       |               | 56                             | 82                              | 1           |        |
| Final Weather   | 9                              | 2                             | 2                            |                   | 4                             |                               |                       |               | 25                             | 6                               |             |        |
| Eastern Exclusions Total  | 32                             | 31                            | 12                           | 0                 | 17                            | 11                            | 0                     | 0             | 81                             | 88                              | 1           | 0      |
|   |                                |                               | •                            |                   |                               |                               | •                     |               |                                |                                 | •           |        |
| East Transports*  | 2020                           | 3662                          | 1011                         | 16                | 1903                          | 3404                          | 944                   | 16            | 2077                           | 3798                            | 1034        | 24     |
| East Late   | 221                            | 218                           | 241                          | 1                 | 198                           | 179                           | 142                   | 4             | 260                            | 310                             | 173         | 3      |
|   |                                |                               | •                            |                   |                               |                               | •                     |               |                                |                                 | •           |        |
| East % of Transports  | 2%                             | 1%                            | 1%                           | 0%                | 1%                            | 0%                            | 0%                    | 0%            | 4%                             | 2%                              | 0%          | 0%     |
|   |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| East Compliance**   | 89%                            | 94%                           | 76%                          | 93%               | 89%                           | 94%                           | 84%                   | 75%           | 87%                            | 91%                             | 83%         | 87%    |
| East Compliance W/O Exclusions**  | 87%                            | 93%                           | 75%                          | 93%               | 88%                           | 94%                           | 84%                   | 75%           | 84%                            | 89%                             | 83%         | 87%    |
| Last Compliance 11/ O Exclusions  |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
|   |                                |                               | •                            |                   |                               |                               |                       |               |                                |                                 |             |        |
| Last Compliance 17, O Exclusions  |                                |                               |                              |                   |                               |                               |                       |               |                                |                                 |             |        |
| Month   |                                | 2022                          | 2-03                         |                   |                               | 2022                          | 2-04                  |               |                                | 202                             | 2-05        |        |
|   | 1                              | 2022                          | 2-03                         | 4                 | 1                             | 2022                          | 2-04                  | 4             | 1                              | 2022                            | 2-05<br>3   | 4      |
| Month   | 1                              |                               |                              | 4                 | 1                             |                               |                       | 4             | 1                              |                                 |             | 4      |
| Month<br>Priority   | 1                              |                               |                              | 4                 | 1                             |                               |                       | 4             | 1                              |                                 |             | 4      |
| Month<br>Priority<br>Western Division   | 1                              |                               |                              | 4                 | 1                             |                               |                       | 4             | 1                              |                                 |             | 4      |
| Month Priority Western Division Final Other   | 1                              |                               |                              | 4                 | 1                             |                               |                       | 4             | 1                              |                                 |             | 4      |
| Month Priority Western Division Final Other Final Other Declared Disaster   | 1                              |                               |                              | 4                 | 1                             |                               |                       | 4             | 1                              |                                 |             | 4      |
| Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit  | 1 48                           |                               |                              | 4                 | 1 36                          |                               |                       | 4             | 1 85                           |                                 |             | 4      |
| Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer   |                                | 2                             | 3                            | 4                 |                               | 2                             | 3                     | 4             |                                | 2                               | 3           | 4      |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload  | 48 43                          | 50                            | 10                           |                   | 36                            | 37                            | 3                     | 4             | 85                             | 107                             | 3           | 4      |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  | 48 43                          | 50<br>27                      | 10                           | 1                 | 36<br>22                      | 2<br>37<br>18                 | 3                     |               | 85<br>61                       | 107<br>32                       | 1<br>5      |        |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  | 48 43                          | 2<br>50<br>27<br>77           | 10                           | 1                 | 36<br>22                      | 2<br>37<br>18<br>55           | 3                     |               | 85<br>61<br>146                | 107<br>32                       | 1<br>5      |        |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total                            | 48<br>43<br>91                 | 2<br>50<br>27<br>77           | 10<br>1<br>11                | 1 1               | 36<br>22<br>58                | 2<br>37<br>18<br>55           | 3 3                   | 0             | 85<br>61<br>146                | 107<br>32<br>139                | 1<br>5<br>6 | 0      |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total                            | 48<br>43<br>91                 | 50<br>27<br>77<br>3900        | 10<br>1<br>11<br>1173        | 1<br>1<br>13      | 36<br>22<br>58                | 2<br>37<br>18<br>55           | 3<br>3<br>3           | 0             | 85<br>61<br>146                | 107<br>32<br>139                | 1<br>5<br>6 | 0      |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total                            | 48<br>43<br>91<br>2424<br>1015 | 50<br>27<br>77<br>3900        | 10<br>1<br>11<br>1173        | 1<br>1<br>13      | 36<br>22<br>58                | 37<br>18<br>55<br>3725<br>645 | 3<br>3<br>3           | 0             | 85<br>61<br>146                | 107<br>32<br>139                | 1<br>5<br>6 | 0      |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late | 48<br>43<br>91<br>2424<br>1015 | 50<br>27<br>77<br>3900<br>849 | 10<br>1<br>11<br>1173<br>460 | 1<br>1<br>13<br>9 | 36<br>22<br>58<br>2170<br>775 | 37<br>18<br>55<br>3725<br>645 | 3<br>3<br>1166<br>388 | <b>0</b> 20 6 | 85<br>61<br>146<br>2404<br>953 | 107<br>32<br>139<br>3985<br>854 | 1<br>5<br>6 | 0 18 3 |
| Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late | 48<br>43<br>91<br>2424<br>1015 | 50<br>27<br>77<br>3900<br>849 | 10<br>1<br>11<br>1173<br>460 | 1<br>1<br>13<br>9 | 36<br>22<br>58<br>2170<br>775 | 37<br>18<br>55<br>3725<br>645 | 3<br>3<br>1166<br>388 | <b>0</b> 20 6 | 85<br>61<br>146<br>2404<br>953 | 107<br>32<br>139<br>3985<br>854 | 1<br>5<br>6 | 0 18 3 |

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

