

Operational Compliance Report

May 2022

Frank Gresh

Interim Chief Operating Officer



“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”

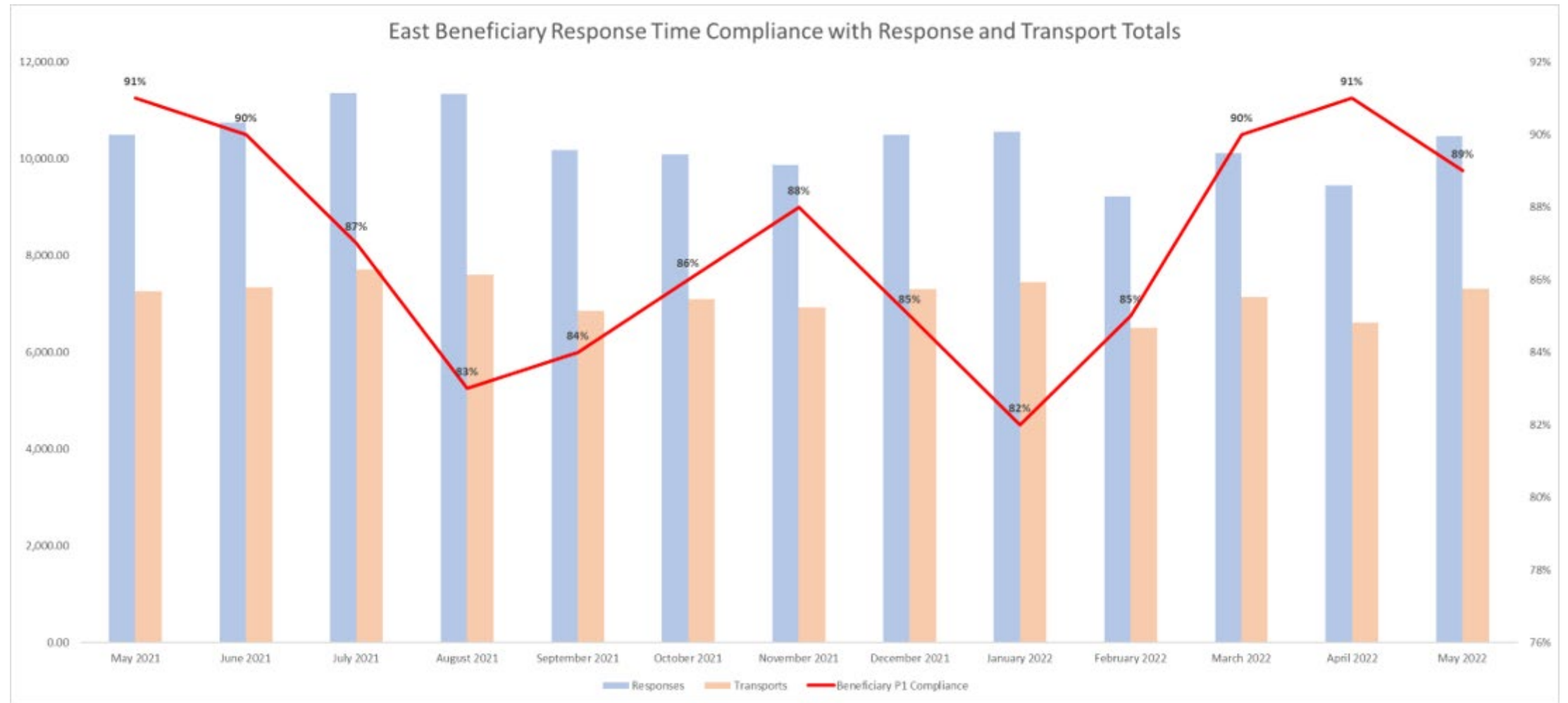
May 2022 Compliance Summary – Combined

	Priority 1	Priority 2	Priority 3	Priority 4
East Ben. Total	89%	92%	83%	87%
East NB Total	Priority 1&2	76%	100%	N/A
West Ben. Total	60%	78%	66%	83%
West NB Total	Priority 1&2	75%	N/A	N/A

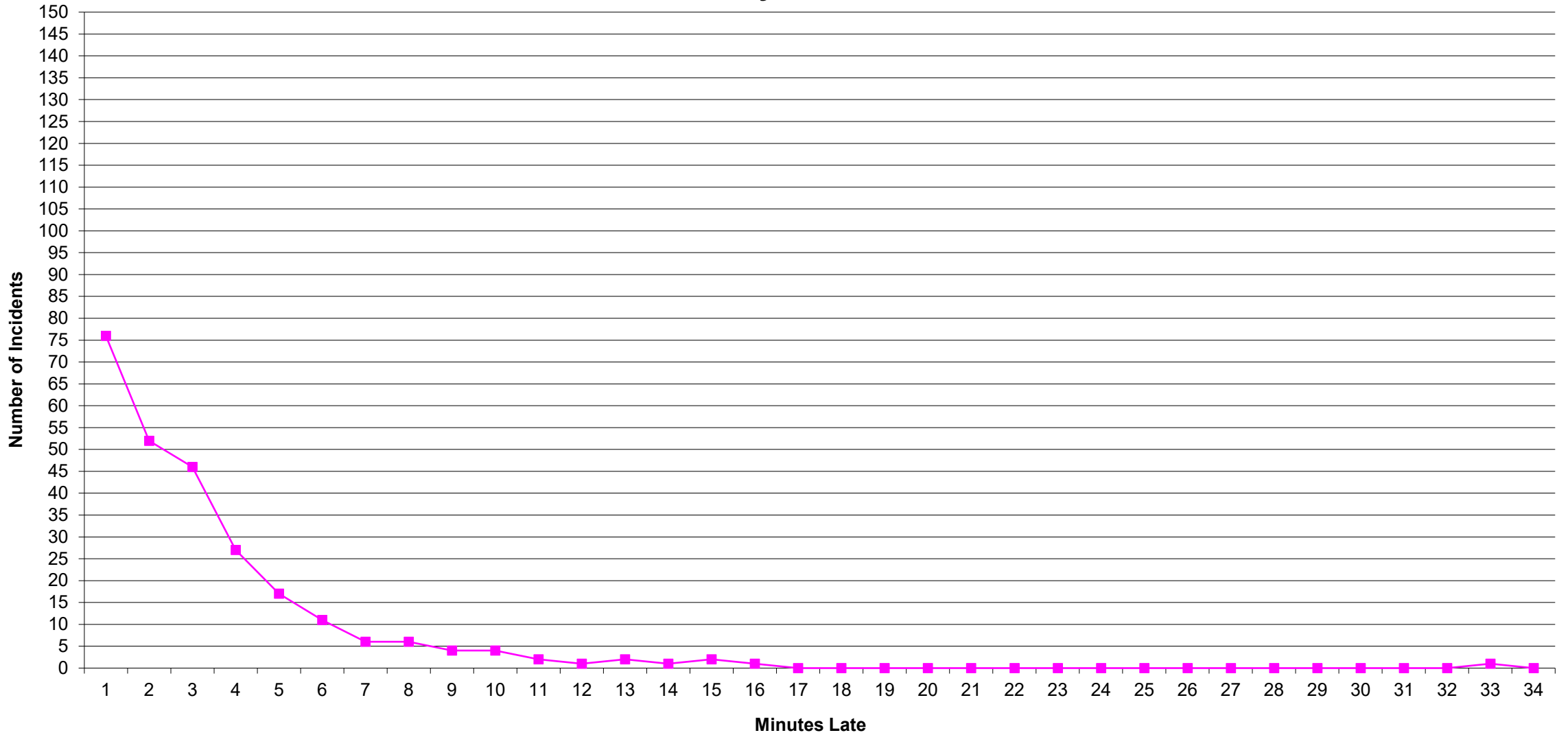


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P1 Compliance Trends – EASTERN DIVISION

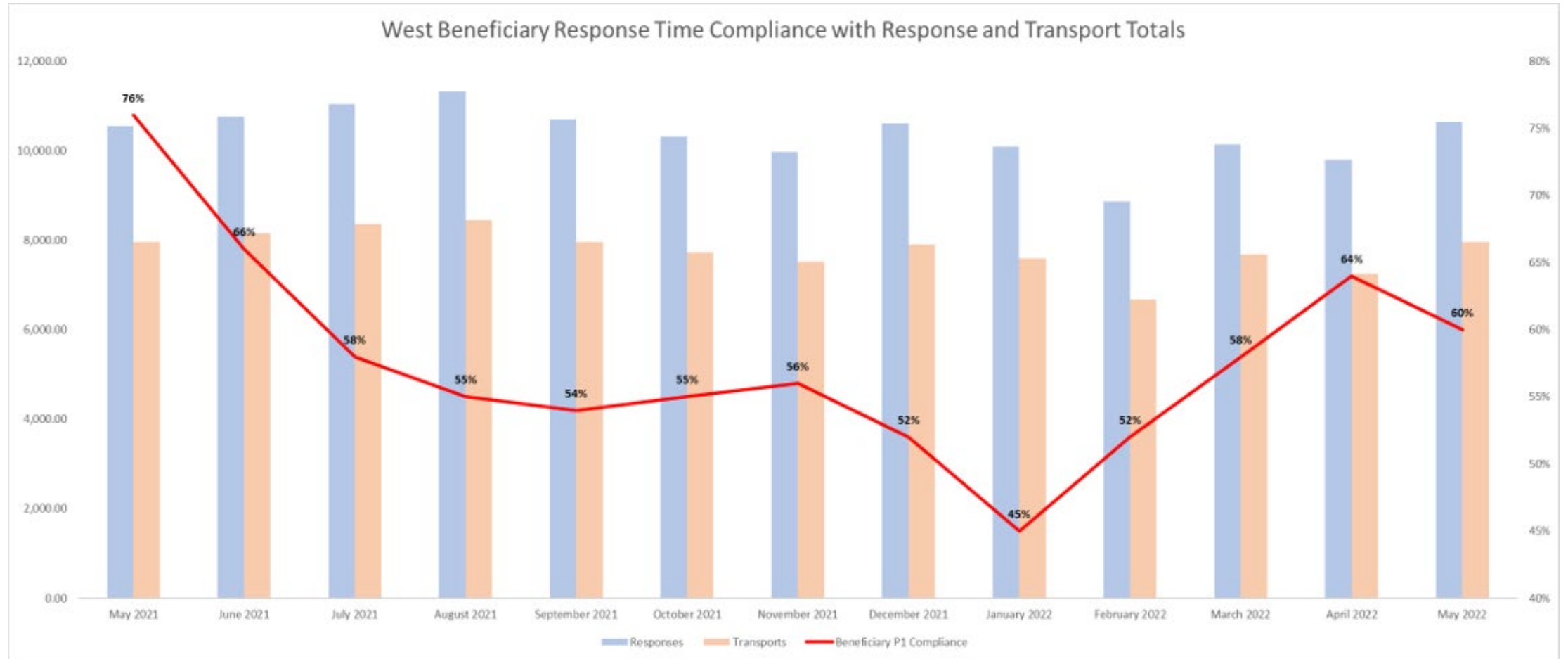


Eastern Division Priority 1 Late Calls May 2022

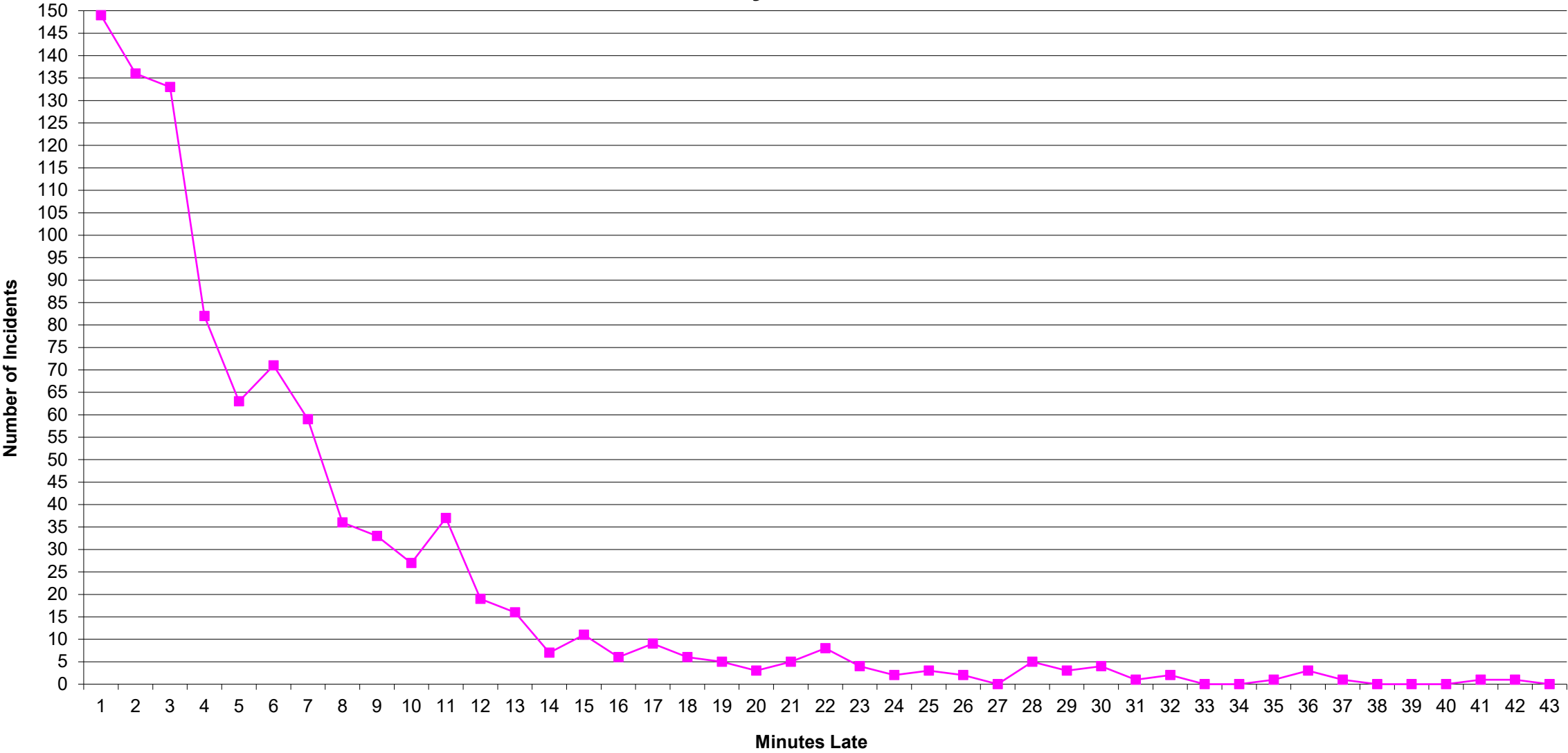


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P1 Compliance Trends – WESTERN DIVISION

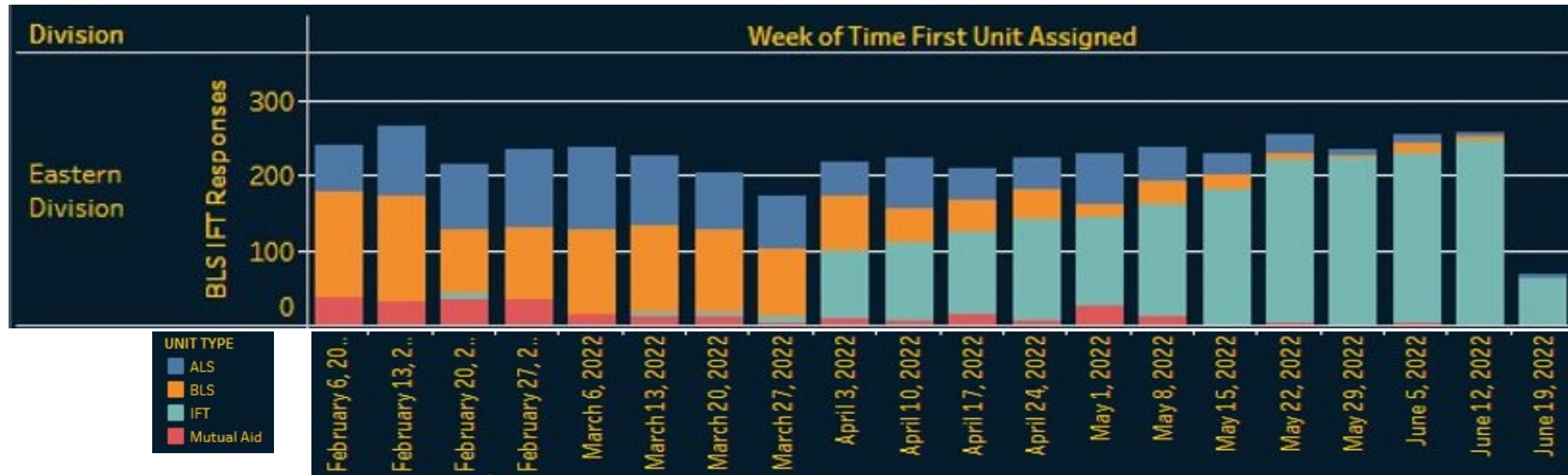


**Western Division Priority 1 Late Calls
May 2022**



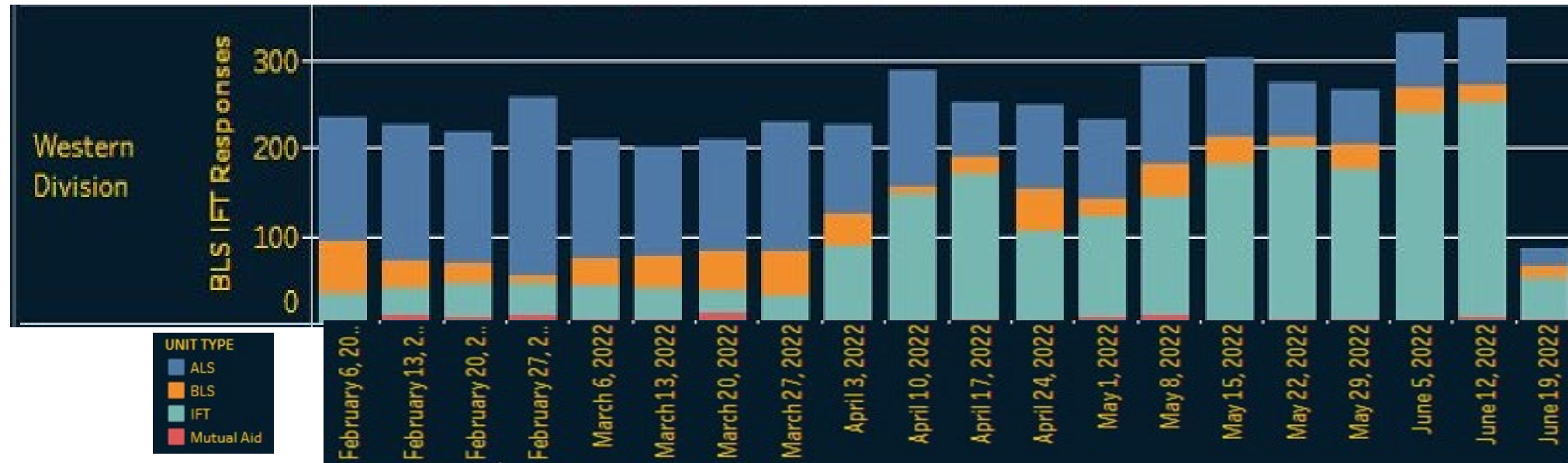
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IFT Utilization (Week/Week) – EASTERN DIVISION



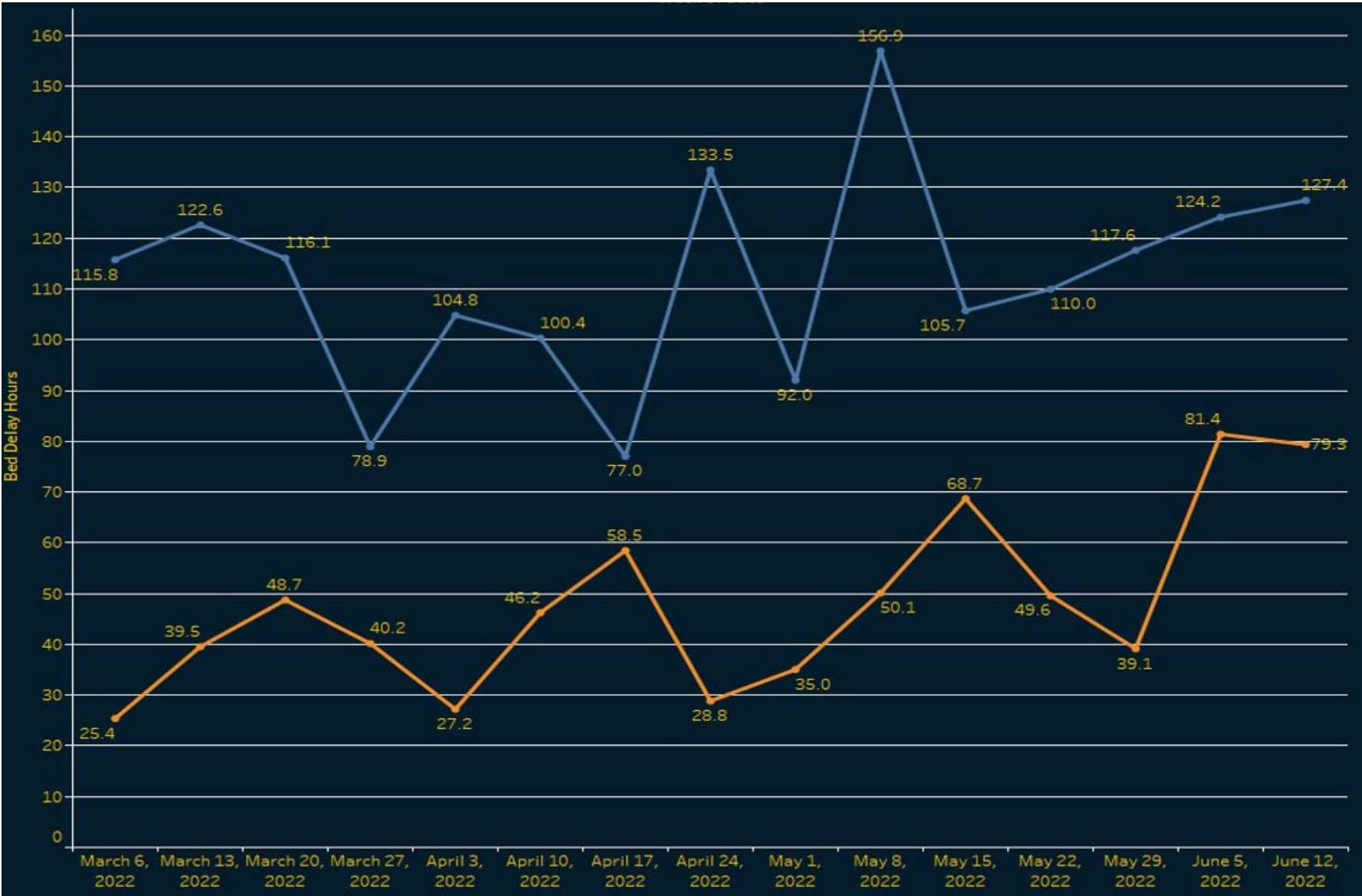
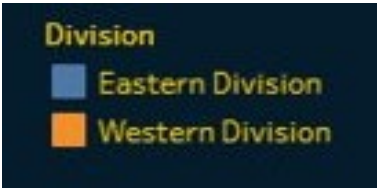
Week Of	BLS IFT Eligible	% of BLS IFT Calls Run By BLS IFT Units	% of BLS IFT Calls Run By BLS 911 Units	% of BLS IFT Calls Run By ALS 911 Units
05/22/2022	255	84.71%	3.53%	10.59%
05/29/2022	235	94.47%	1.28%	3.83%
06/05/2022	255	88.63%	5.88%	4.71%
06/12/2022	258	95.35%	1.94%	2.71%
06/19/2022	67	89.55%	0.00%	8.96%
4 WEEK TOTAL	1070	90.65%	2.99%	5.70%

IFT Utilization (Week/Week) – WESTERN DIVISION



Week Of	BLS IFT Eligible	% of BLS IFT Calls Run By BLS IFT Units	% of BLS IFT Calls Run By BLS 911 Units	% of BLS IFT Calls Run By ALS 911 Units
05/22/2022	275	78.55%	4.0%	23.27%
05/29/2022	264	73.48%	11.36%	22.73%
06/05/2022	331	72.81%	7.85%	19.34%
06/12/2022	346	71.10%	6.07%	21.39%
06/19/2022	86	58.14%	16.28%	23.26%
TOTAL	1302	72.73%	7.83%	21.46%

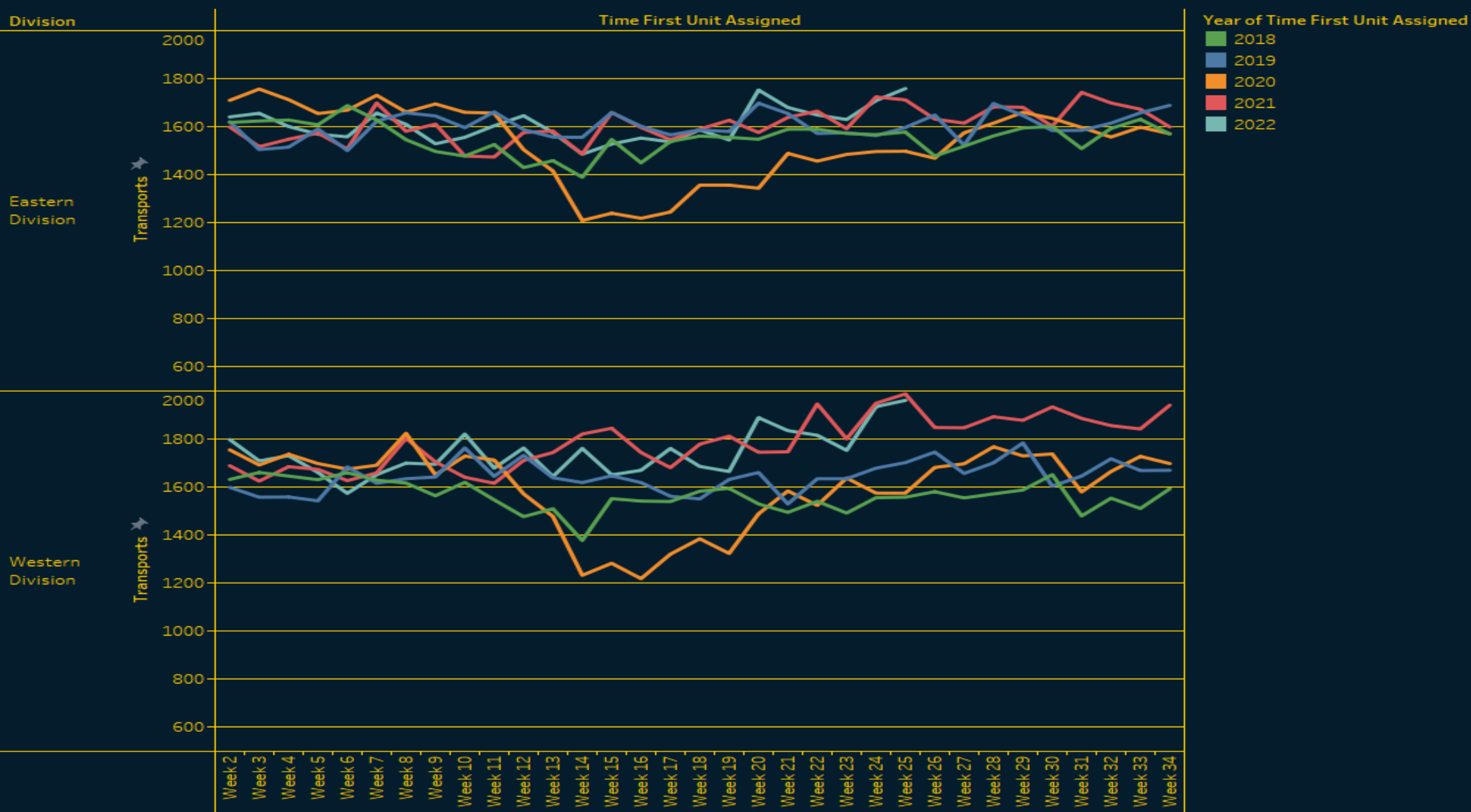
BED DELAY – BOTH DIVISIONS



Mutual Aid Utilization – Both Division



Year over Year by week



The trend of Transports for Time First Unit Assigned Week broken down by Division. Color shows details about Time First Unit Assigned Year. The data is filtered on Time First Unit Assigned, which includes the last 5 years relative to 6/11/2022. The filter associated with this field ranges from 1/1/2018 to 12/31/2022. The view is filtered on Division, Time First Unit Assigned Week and Exclusions (Division,WEEK(Time First Unit Assigned),YEAR(Time First Unit Assigned)). The Division filter keeps Eastern Division and Western Division. The Time First Unit Assigned Week filter keeps 33 of 54 members. The Exclusions (Division,WEEK(Time First Unit Assigned),YEAR(Time First Unit Assigned)) filter keeps 1,703 members.



Headcount – EMSA Operations

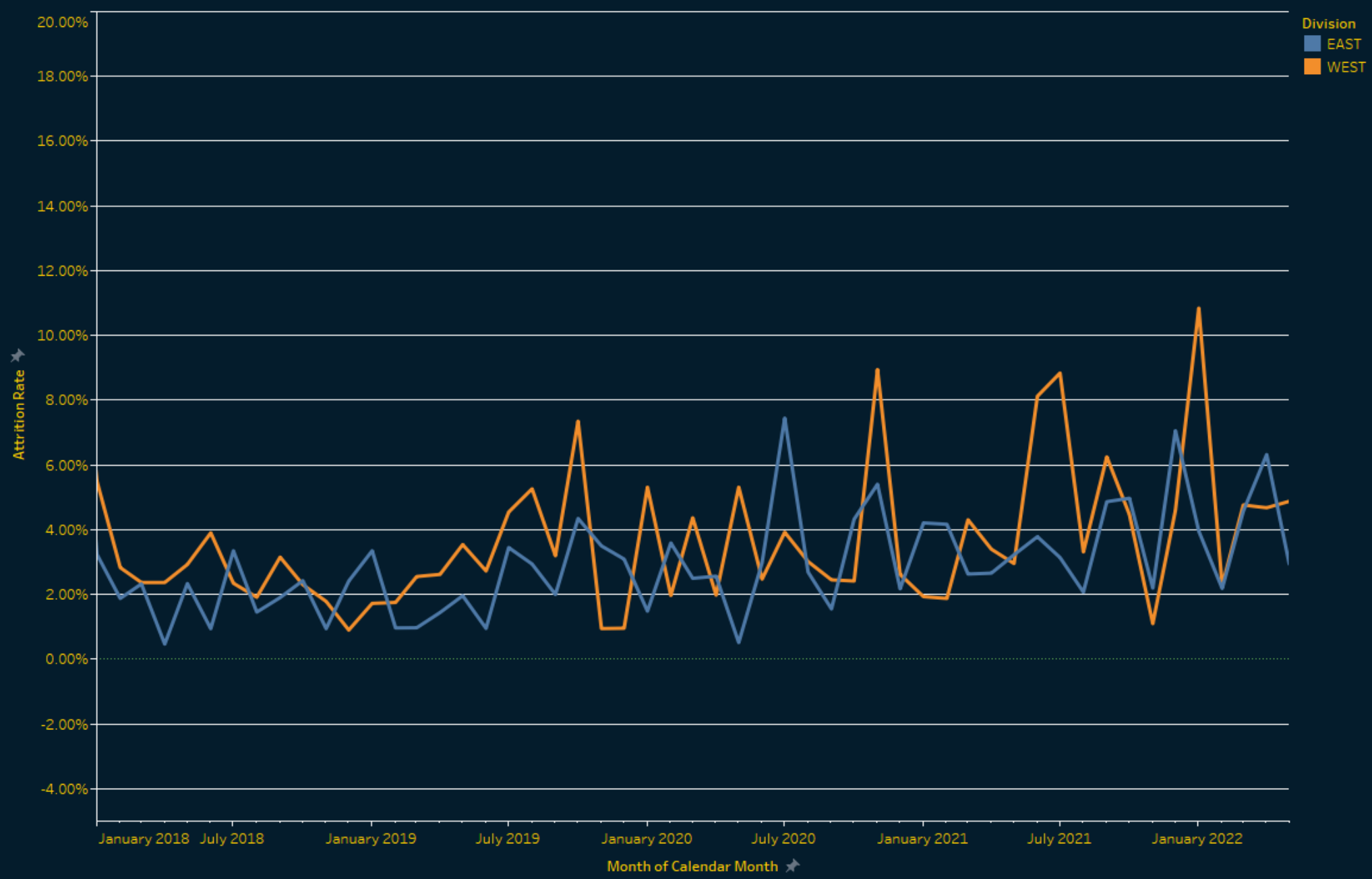
EASTERN DIVISION	FTE Goal	FTE Actual	PTE Actual (.5 FTE)	Total Headcount	% Staffed	Productive* Headcount	Productive* %
EMT	100	94	7	97.5	94%	75.5	75%
Paramedic	72	83	7	86.5	120%	78	108%
SSC	23	16	0	16	70%	16	70%

WESTERN DIVISION	FTE Goal	FTE Actual	PTE Actual (.5 FTE)	Total Headcount	% Staffed	Productive* Headcount	Productive* %
EMT	110	91	9	95.5	83%	71	64%
Paramedics	90	64	12	70	71%	60.5	66%
SSC	23	12	2	13	56%	13	56%

*Productive impacted by TMs being moved out of a productive role due to LOA, FMLA, OJI, secondary assignment or training



EMT & Paramedic Monthly Attrition Rate over time



The trend of Attrition Rate for Calendar Month Month. Color shows details about Division. The data is filtered on Job, which keeps EMT and Paramedic. The view is filtered on Division and Exclusions (Division,MONTH(Calendar Month)). The Division filter keeps EAST and WEST. The Exclusions (Division,MONTH(Calendar Month)) filter keeps 1,173 members.