

# Patient Business Services

## June 2021

*Angela McLain-Johnson, MA, RHIA*  
*Chief Compliance/Revenue Officer*

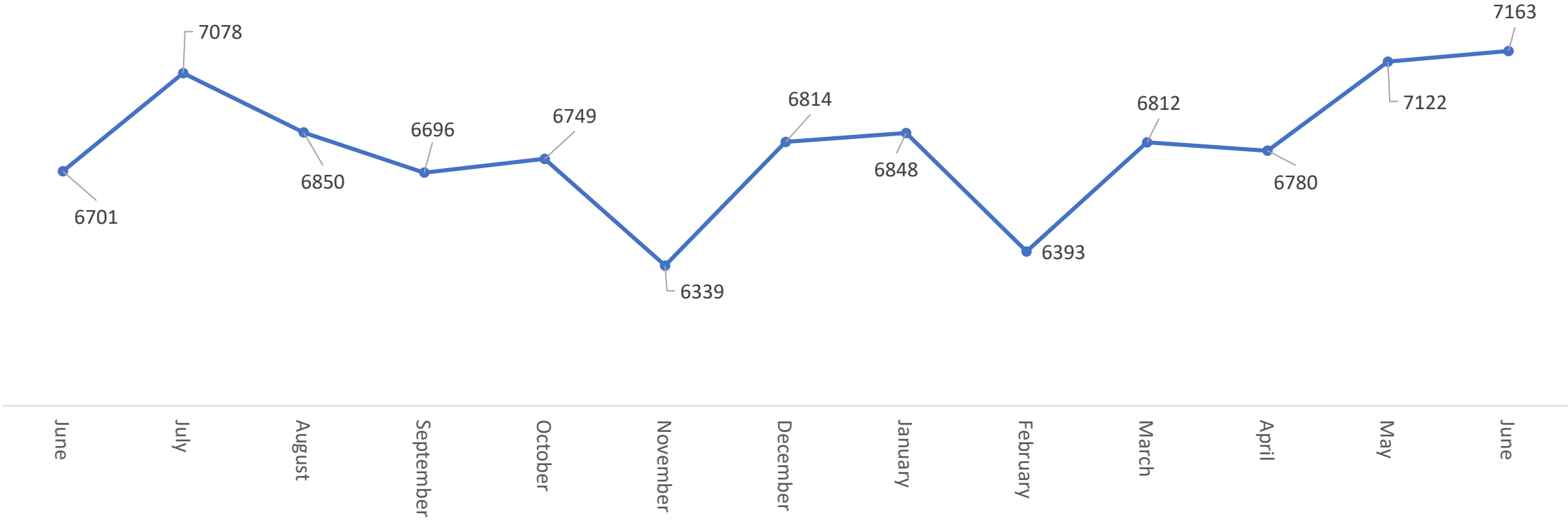


**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

# Eastern Division Call Volume

Total Call Volume

—●— Transports

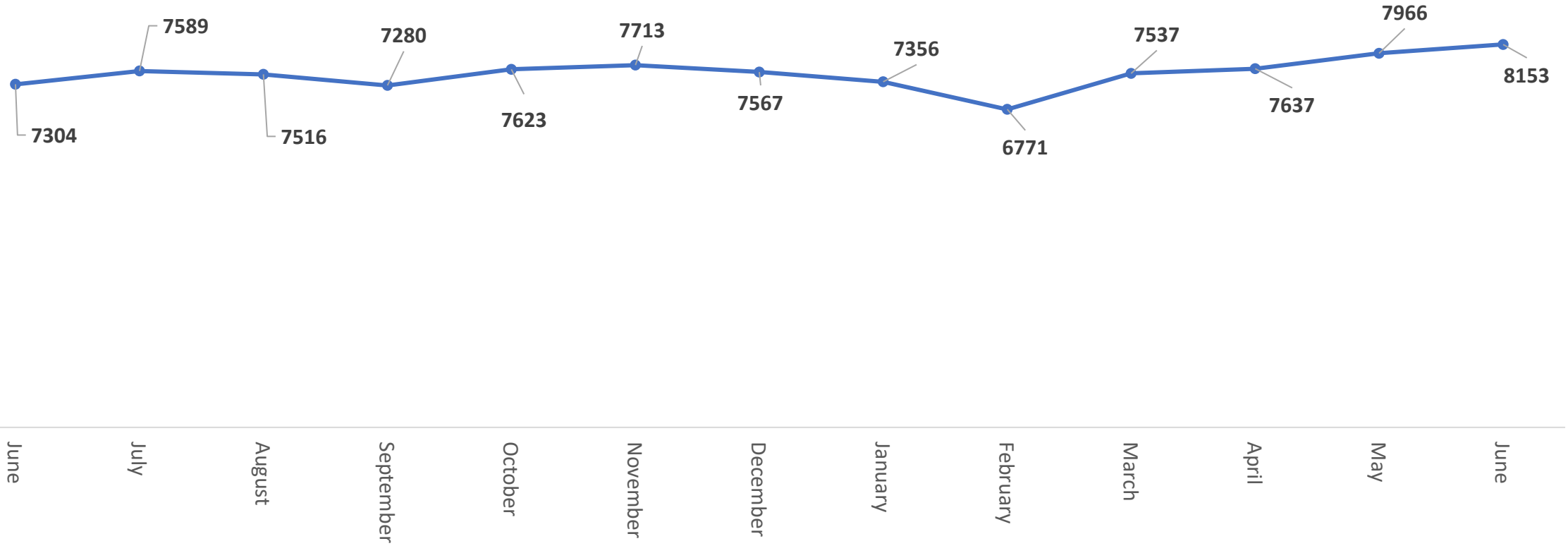


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# Western Division Call Volume

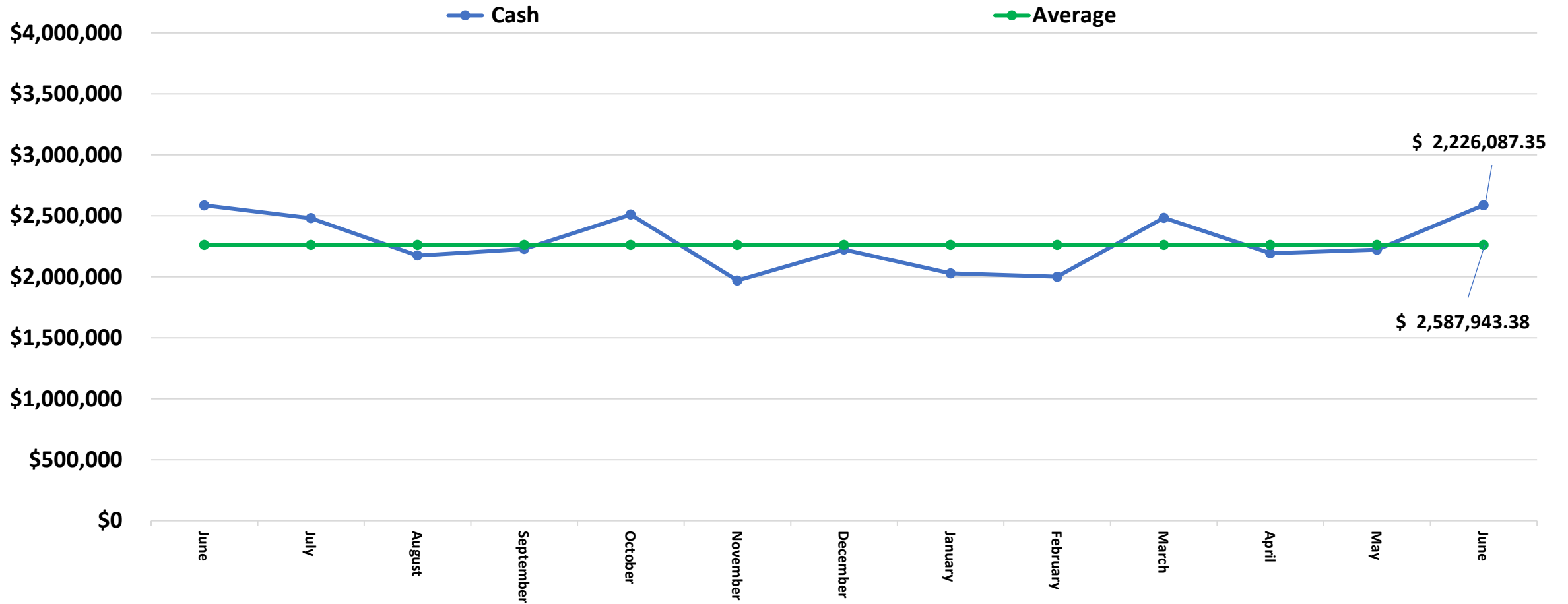
Total Call Volume

—●— Transports



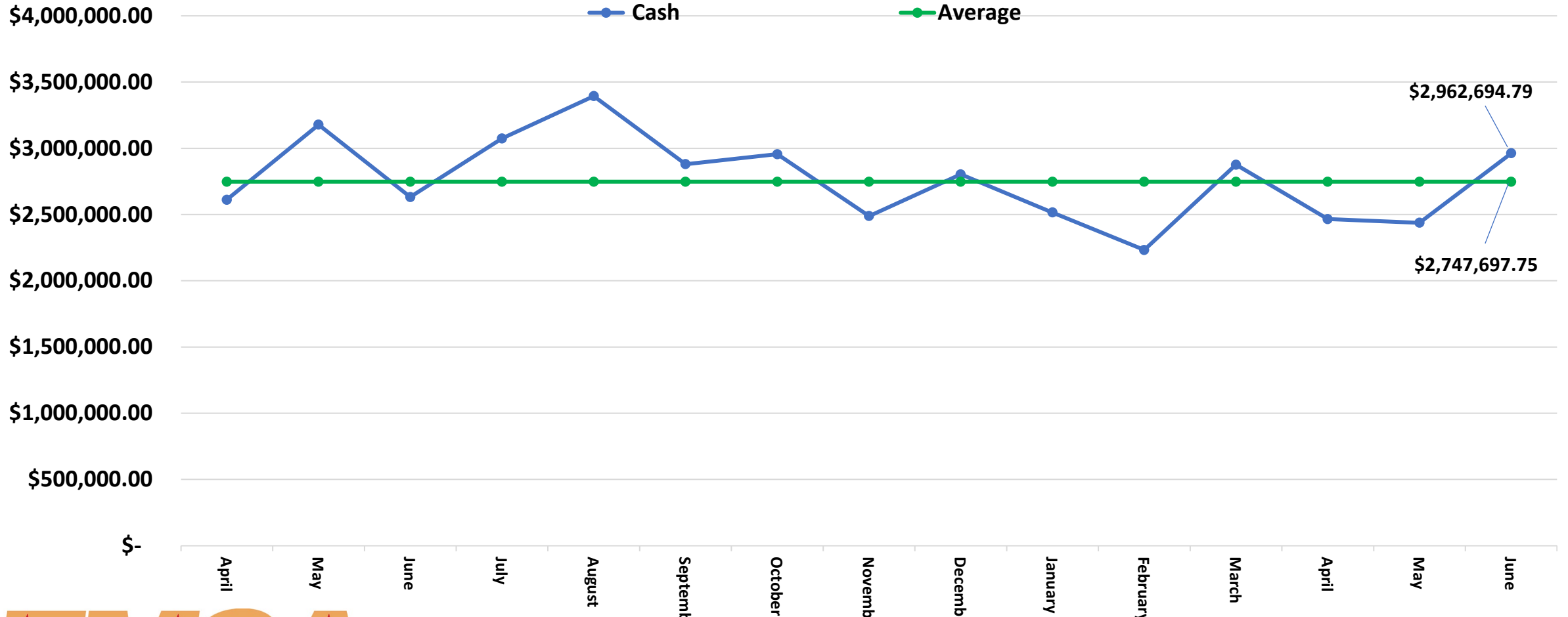
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# Eastern Division Total Cash Collections



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**

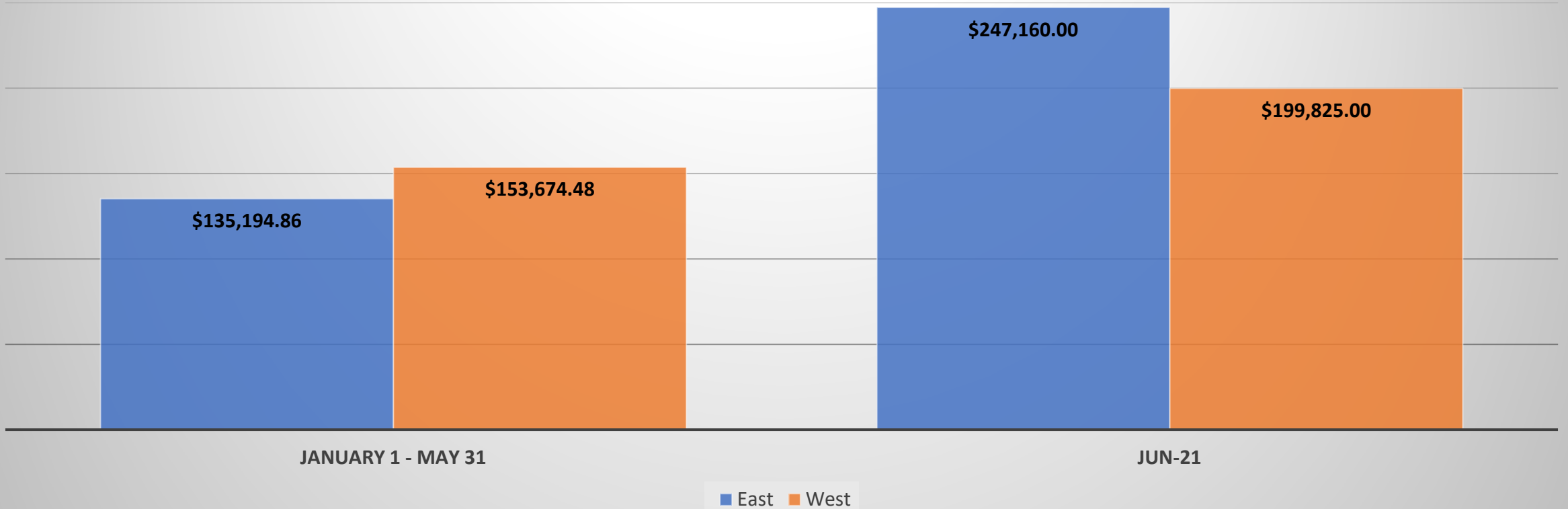
# Western Division Total Cash Collections



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# VA PAYMENTS UPDATE

## Eastern and Western Division



**“To serve our communities’ pre-hospital needs through value-driven, compassionate, and clinically superior care.”**