## President's Commentary

Johna Easley
Interim President & CEO



## 2022 In Review

- ✓ Opening of the New Western Division Headquarters
- ✓ Launch of the EMSA Advantage Program (In-House EMT School)
- ✓ Optimization of EMSA 's In-house Paramedic School Reorganization of the Patient Business Services Dept.
- ✓ Reengagement of the Executive and Senior Leadership Teams
- ✓ Wage and Compensation Adjustments
- ✓ Excellent Survey Results from OKC and Tulsa Residents
- ✓ Revisions to EMSA's Foundational Documents Trust Indenture, EMS Interlocal, EMS Ordinance
- ✓ Innovative Implementation of Safety and Risk Initiatives



"To serve our communities' pre-hospital needs through value-driven, compassionate, and clinically superior care."

## 2022 In Review

✓ Drastic Response Time Compliance Improvements



"To serve our communities' pre-hospital needs through value-driven, compassionate, and clinically superior care."