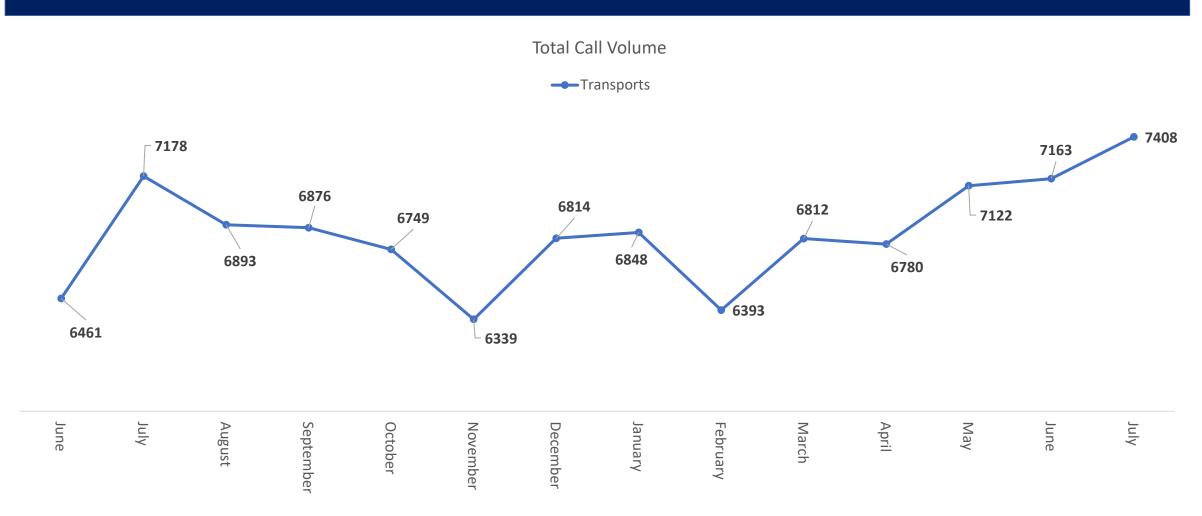
Patient Business Services July 2021

Angela McLain-Johnson, MA, RHIA Chief Compliance/Revenue Officer

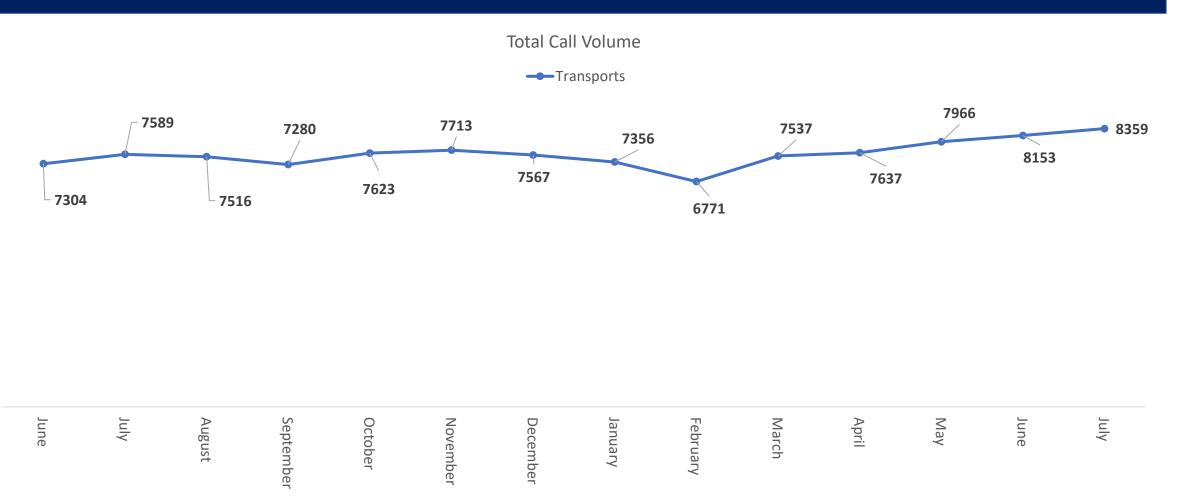


Eastern Division Call Volume



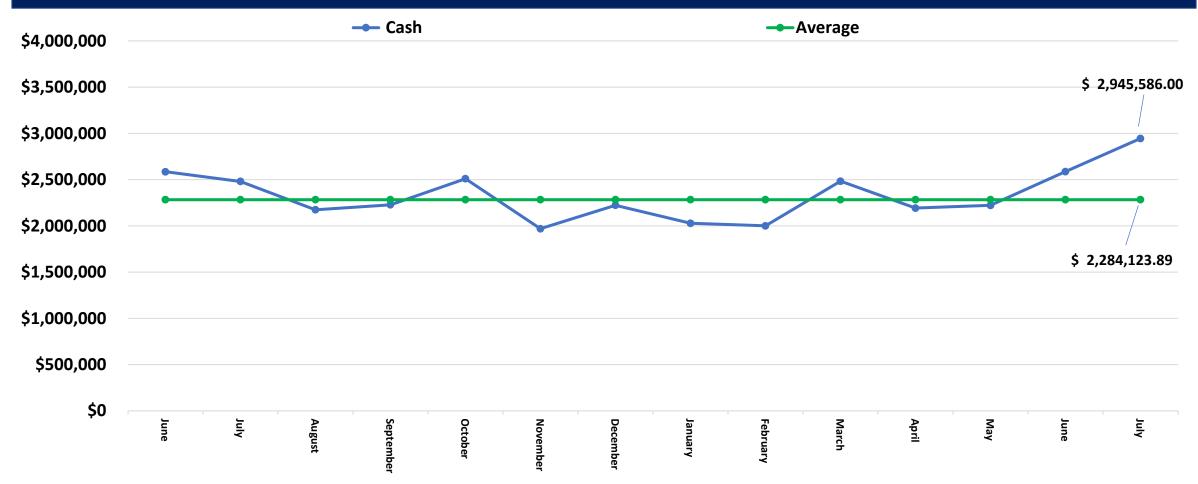


Western Division Call Volume



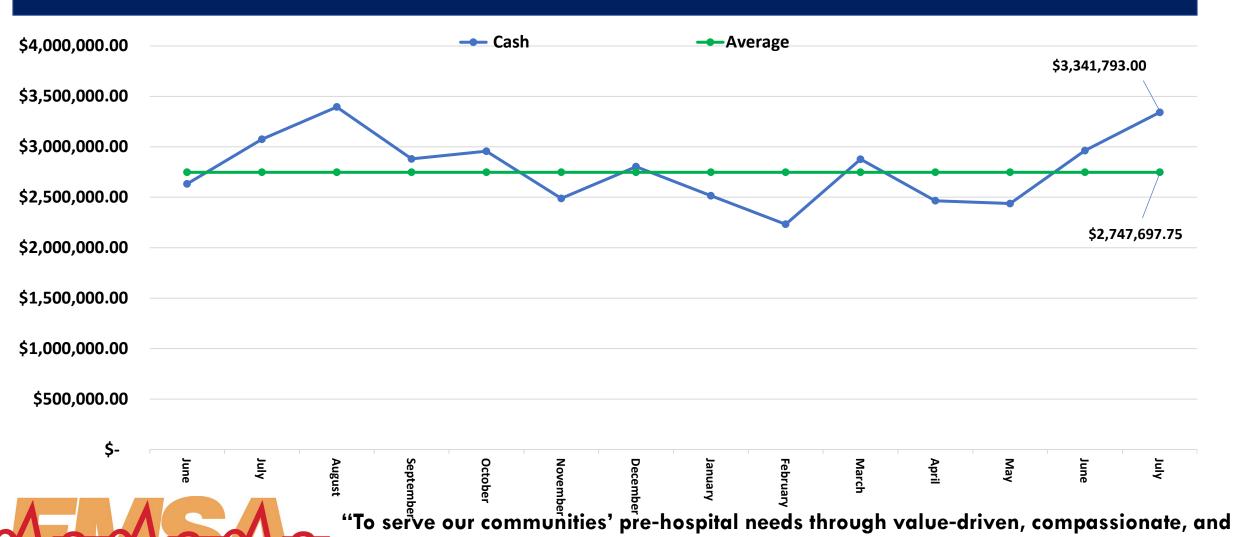


Eastern Division Total Cash Collections



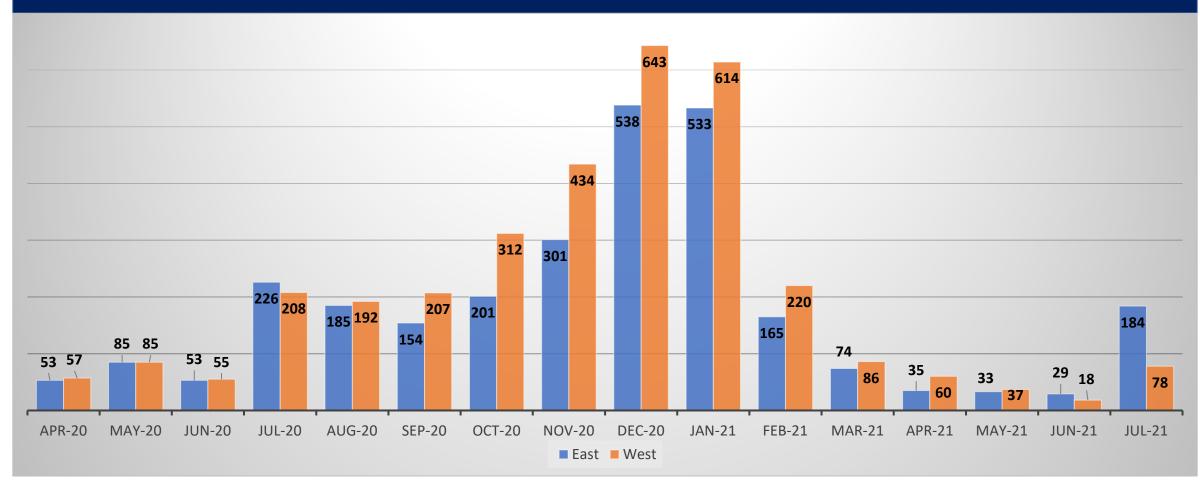


Western Division Total Cash Collections



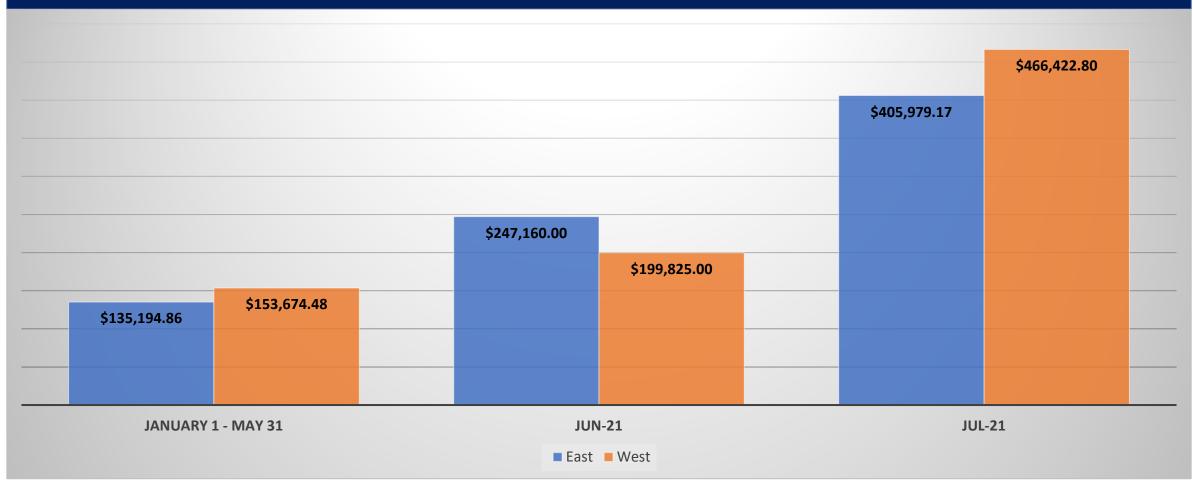
clinically superior care."

COVID-19 TRANSPORTS Eastern and Western





VA PAYMENTS UPDATE Eastern and Western Division





VA Aging UPDATE Eastern and Western Division



