

Compliance Summary

From March 01, 2020 to March 31, 2020

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	553	32	94%	1,161	14	98%	485	44	90%	10	1	90%
Tulsa 2	483	36	92%	864	13	98%	3	0	100%	1	0	100%
Tulsa 3	668	45	93%	1,273	17	98%	520	45	91%	5	0	100%
Tulsa Total	1,704	113	93%	3,298	44	98%	1,008	89	91%	16	1	93%
Sand Springs	68	14		124	3	91%	0	0	N/A	0	0	N/A
Jenks	35	3		44	4	91%	1	0	100%	0	0	N/A
Bixby	43	9		71	7	85%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	146	26		239	14	89%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:28

Dispatched to On Scene: 8:44

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From March 01, 2020 to March 31, 2020

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	972	95	90%	1,697	26	98%	451	85	81%	11	0	100%
Oklahoma City 2	985	110	88%	1,696	38	97%	306	57	81%	2	0	100%
Edmond	194	27	86%	255	16	93%	94	26	72%	0	0	N/A
Total OKC & Edmond	2,151	232	89%	3,648	80	97%	851	168	80%	13	0	100%
Mustang	30	7		45	3	86%	9	3	66%	0	0	N/A
The Village	32	2		32	1	95%	0	0	N/A	0	0	N/A
Nichols Hills	5	1		7	0	91%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	67	10		84	4	90%	9	3	66%	0	0	N/A
Piedmont	1			0			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:51

Dispatched to On Scene: 9:17

The beneficiary city of Oklahoma City must be above 90% each month. In the suburbs of Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
March 01, 2020 Year to March 31, 2020

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	553	32	94%
District 2	483	36	92%
District 3	668	45	93%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	972	95	90%
District 2	985	110	88%
Edmond	194	27	86%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

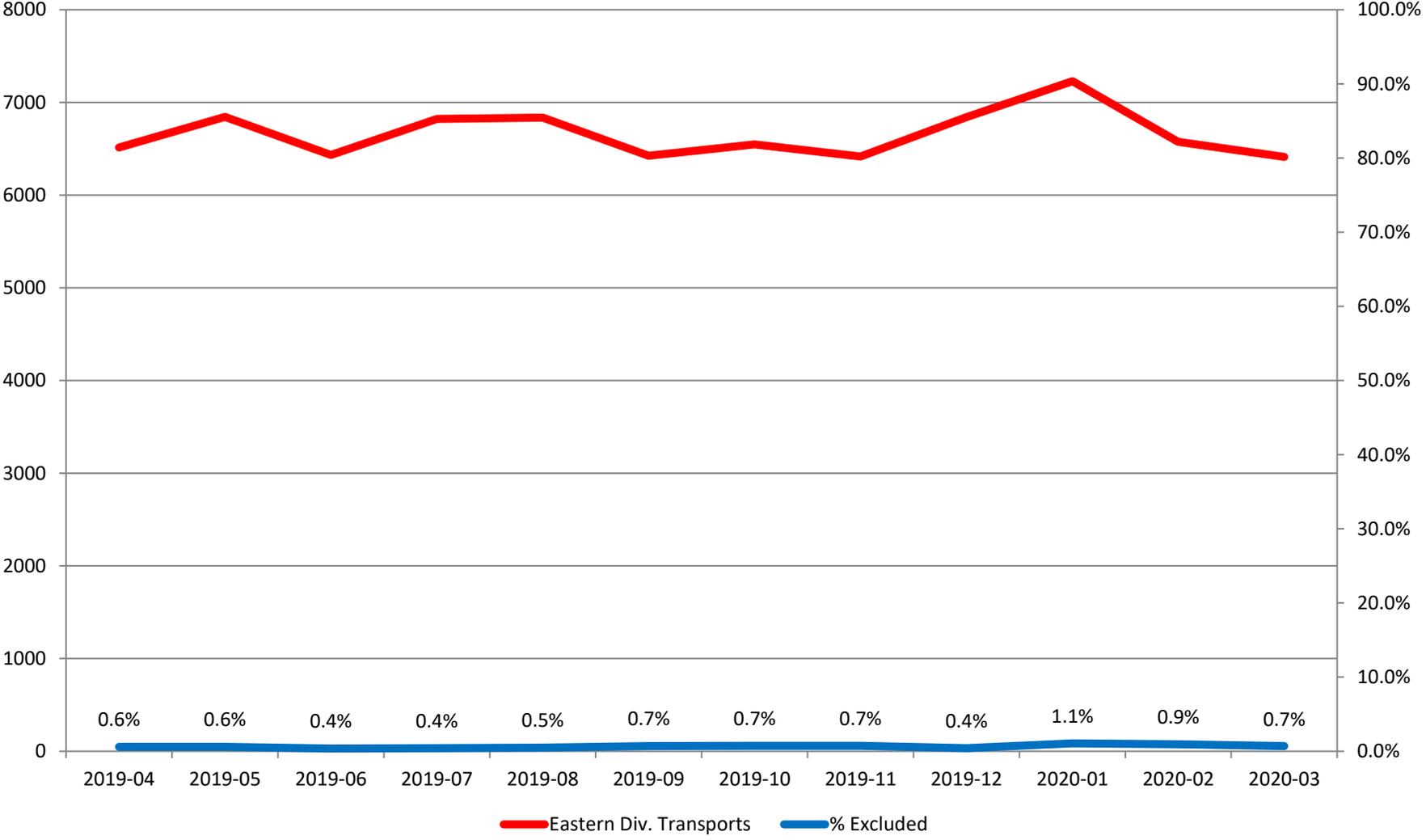
Response Time Exclusion Summary Report
 Three Months ending March, 2020

	Month Priority	2020-01				2020-02				2020-03			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other						1		1			2		
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		14	10	5		15	14			11	6		
Final Weather		20	22	5	1	19	4	8		13	9	3	
Eastern Exclusions Total		34	32	10	1	35	18	9	0	24	17	3	0
East Transports*		2242	3888	1083	16	2099	3511	958	6	1850	3537	1009	16
East Late		120	47	41	0	141	65	80	0	139	58	89	1
East % of Transports		2%	1%	1%	6%	2%	1%	1%	0%	1%	0%	0%	0%
East Compliance**		94%	98%	96%	100%	93%	98%	91%	100%	92%	98%	91%	93%
East Compliance W/O Exclusions**		93%	97%	95%	94%	91%	97%	90%	100%	91%	97%	90%	93%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		13	2	3		8	3	1		14	5	4	
Final Weather		39	10			37	3			57	8		
Western Exclusions Total		52	12	3	0	45	6	1	0	71	13	4	0
West Transports*		2242	4026	1094	18	2171	3727	928	12	2218	3732	860	13
West Late		199	53	116	1	247	68	151	0	242	84	171	0
West % of Transports		2%	0%	0%	0%	2%	0%	0%	0%	3%	0%	0%	0%
West Compliance**		91%	98%	89%	94%	88%	98%	83%	100%	89%	97%	80%	100%
West Compliance W/O Exclusions**		89%	98%	89%	94%	86%	98%	83%	100%	86%	97%	79%	100%

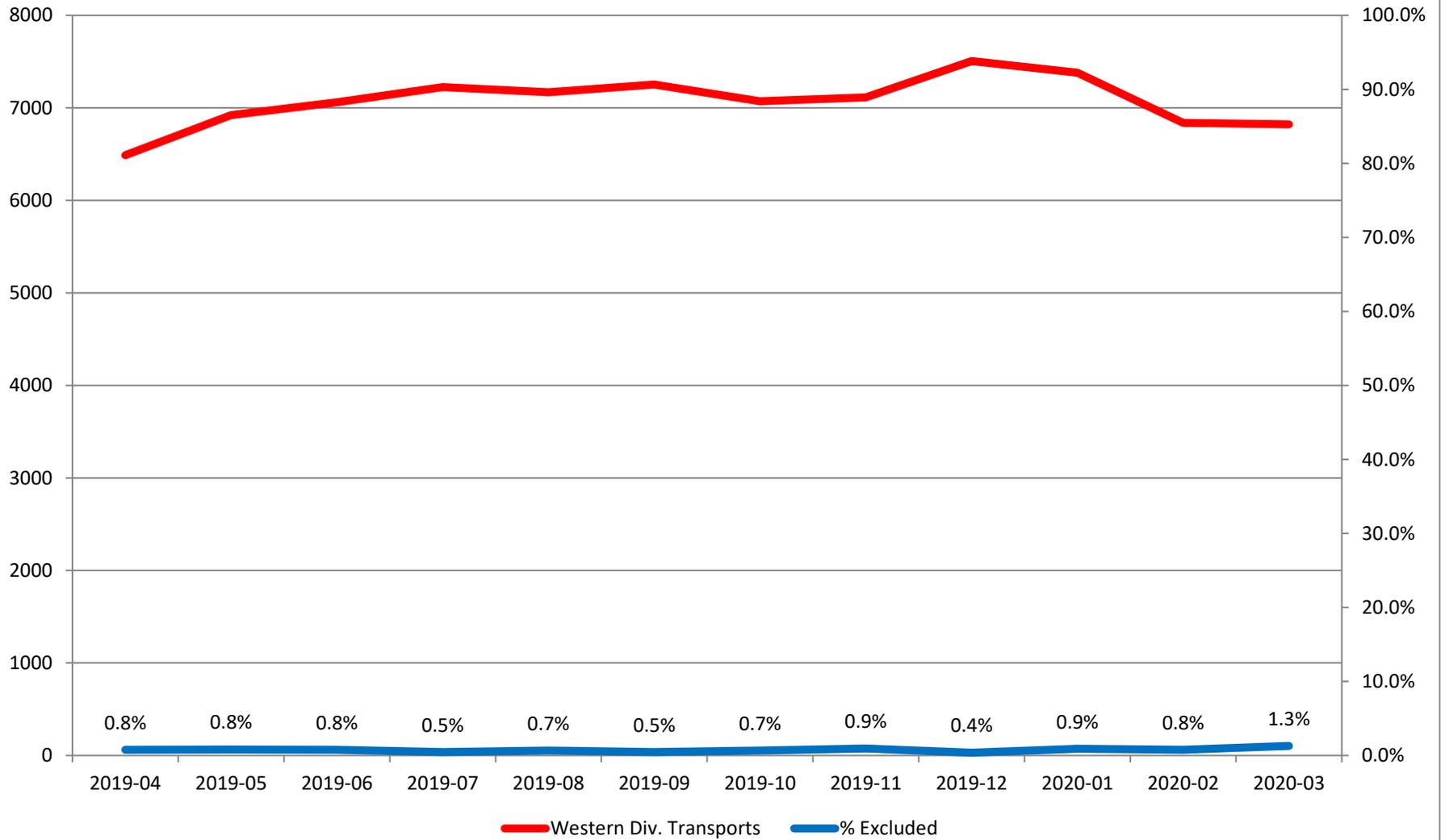
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

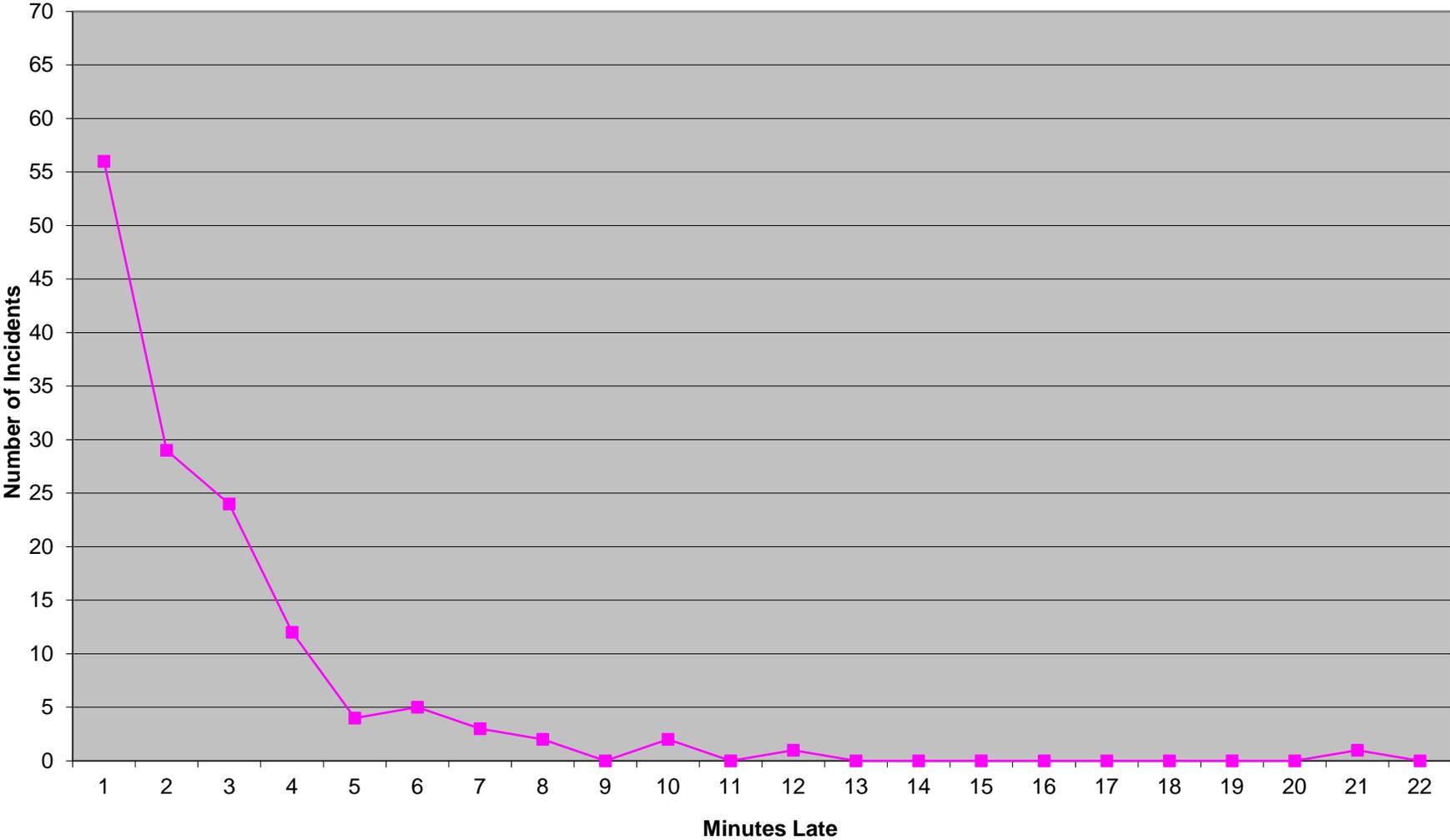
Eastern Division Response Time Exclusions Twelve Months ending March, 2020



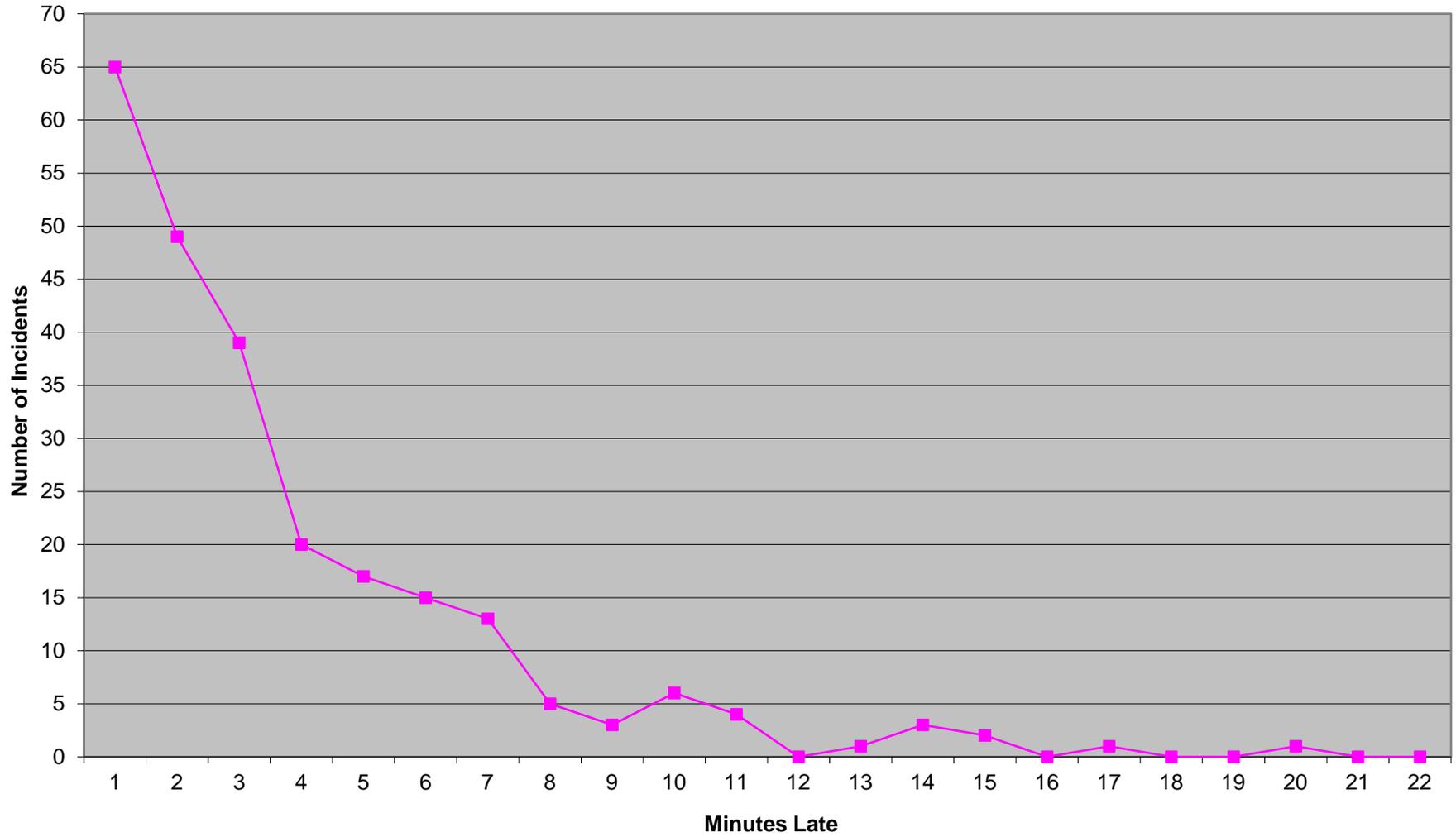
Western Division Response Time Exclusions Twelve Months ending March, 2020



**Eastern Division Priority 1 Late Calls
March 2020**



Western Division Priority 1 Late Calls March 2020



Edmond Priority 1 Late Calls March 2020

