

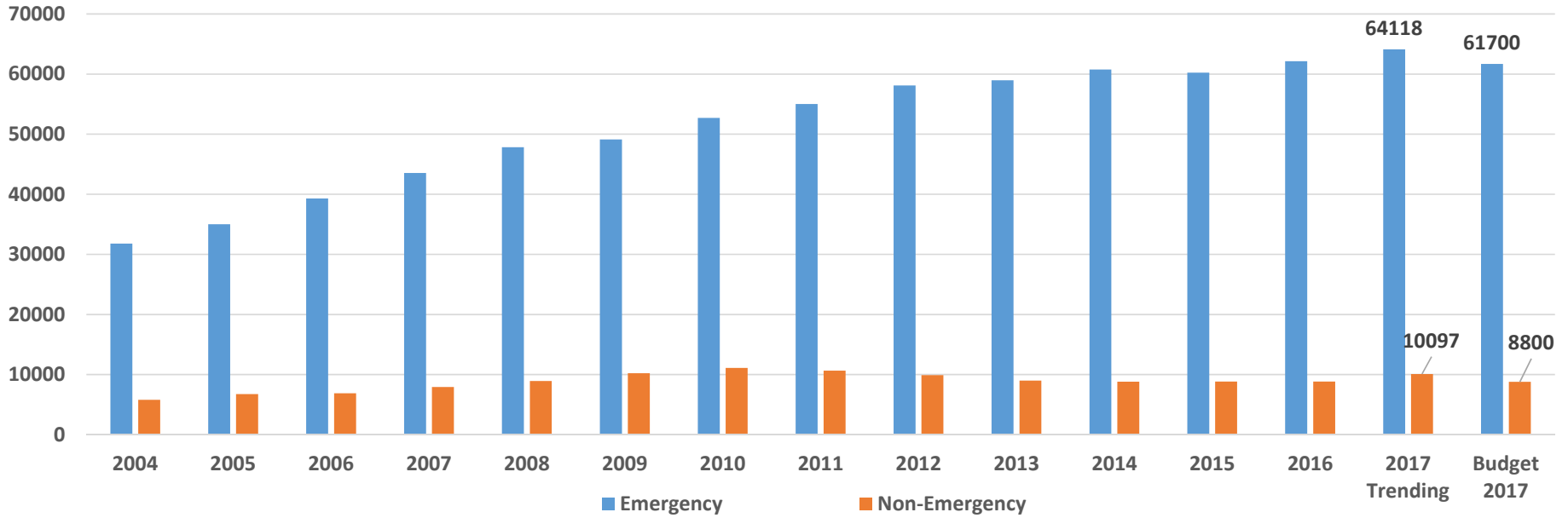
Patient Financial Services Outlook

Angela Lehman, MA, RHIA

January 2017

Eastern Division Call Volume

East Call Volume
Current Trends
Emergency : 4% Over budget
Non-Emergency: 15% Over Budget

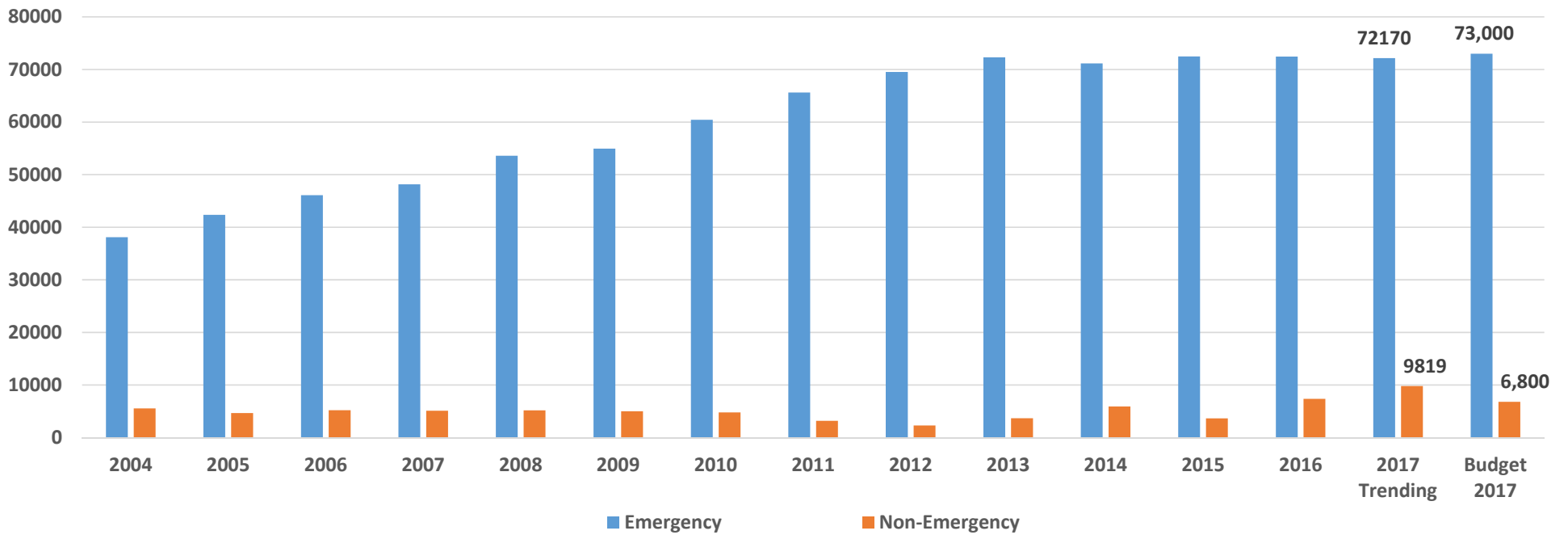


Western Division Call Volume

West Call Volume
Current Trends

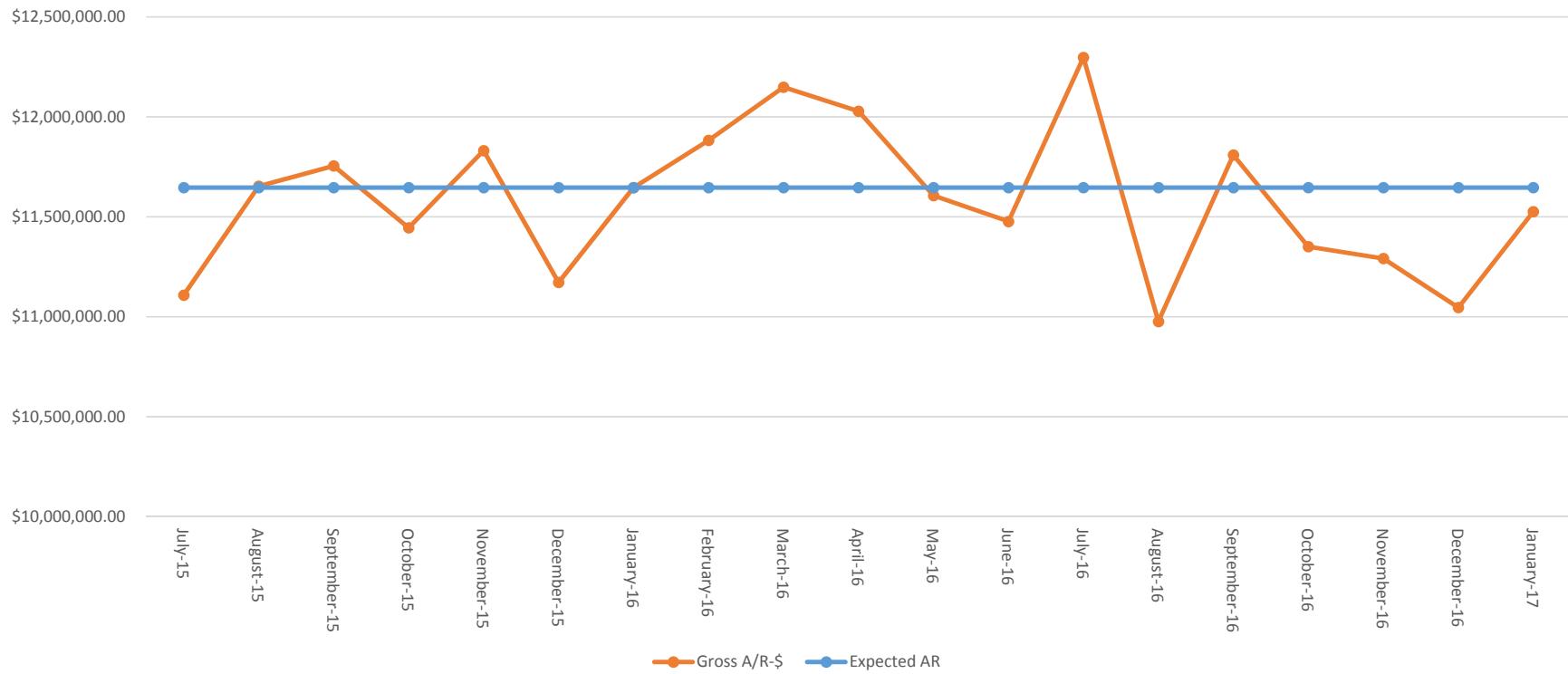
Emergency : -1 % Under Budget

Non-Emergency: 44% Over Budget



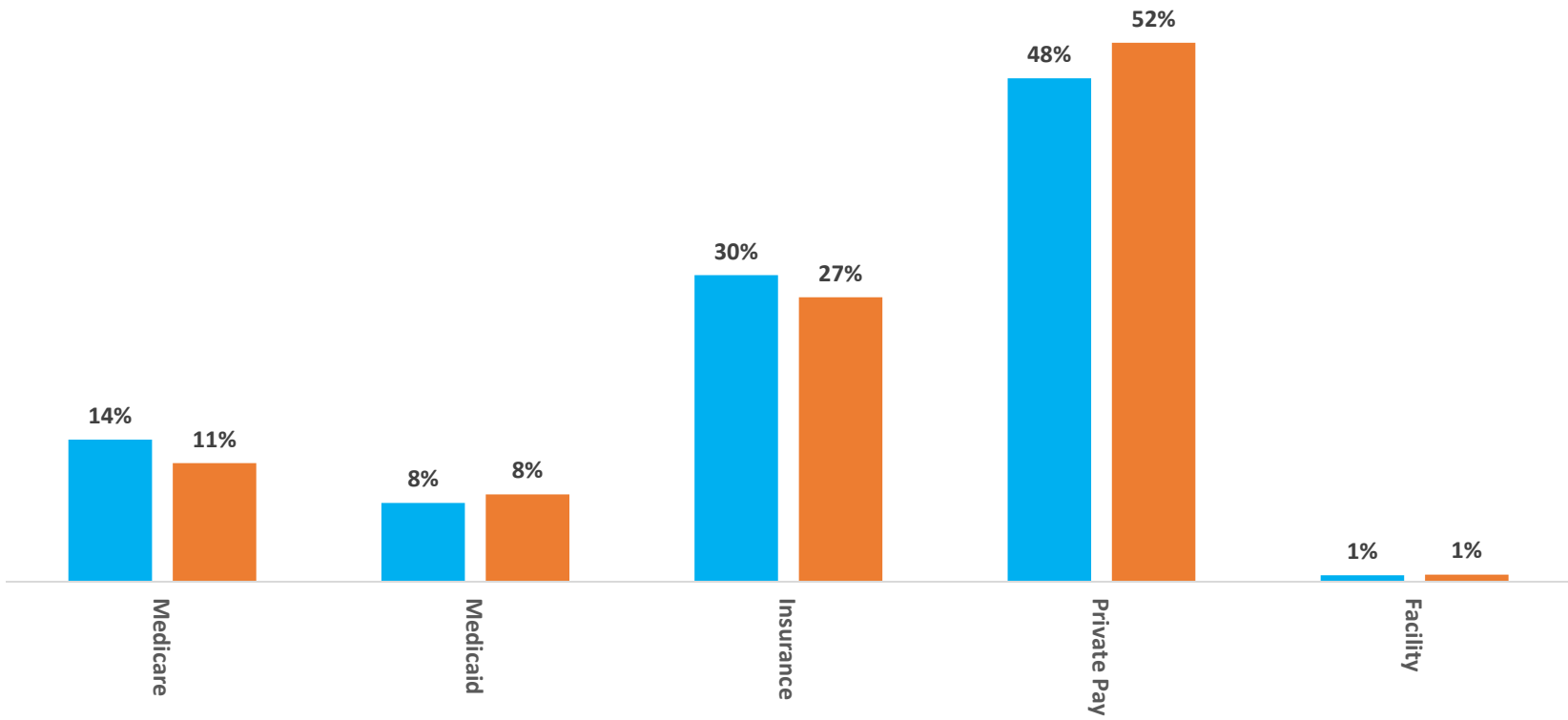
Eastern Division-Aging

EMSA East Gross AR



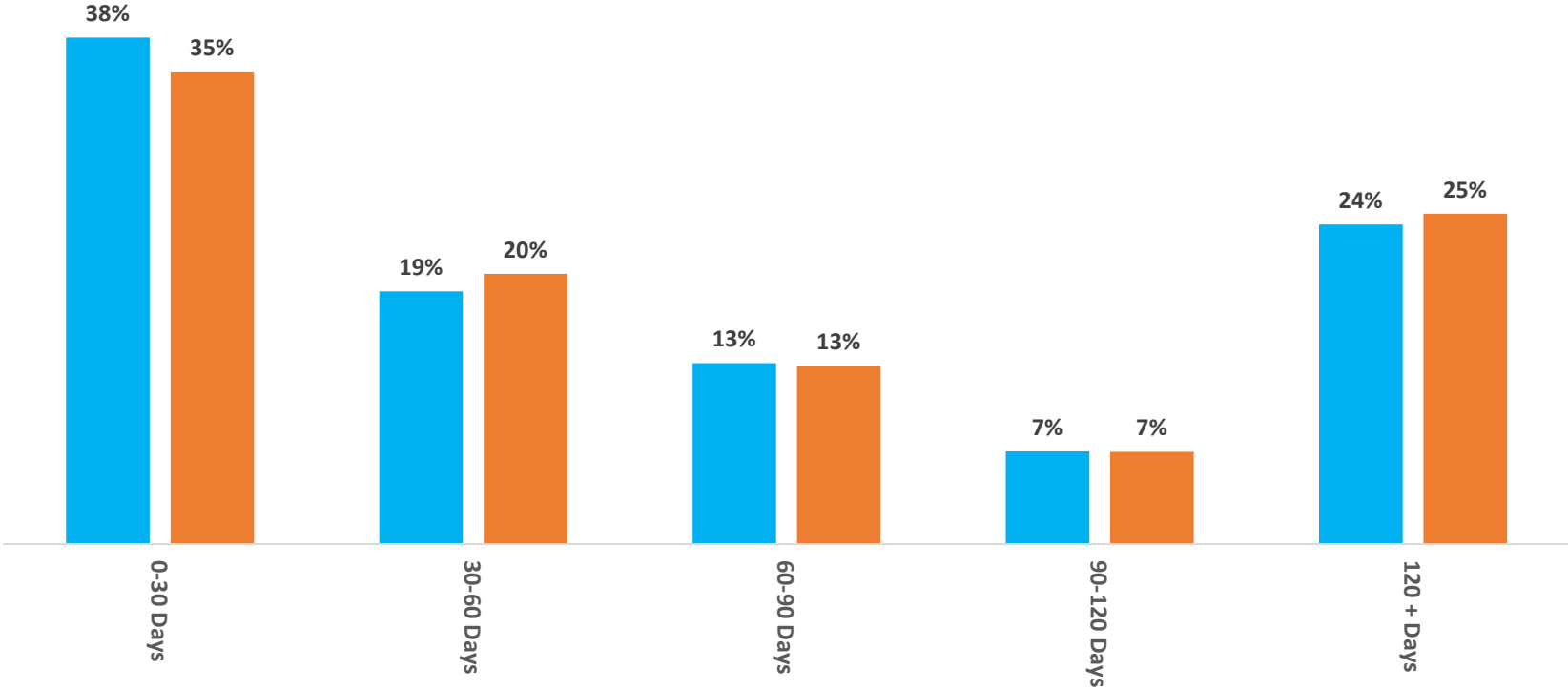
EMSA-East Aging by Payor Type

■ Current ■ Avg Last 12 Months

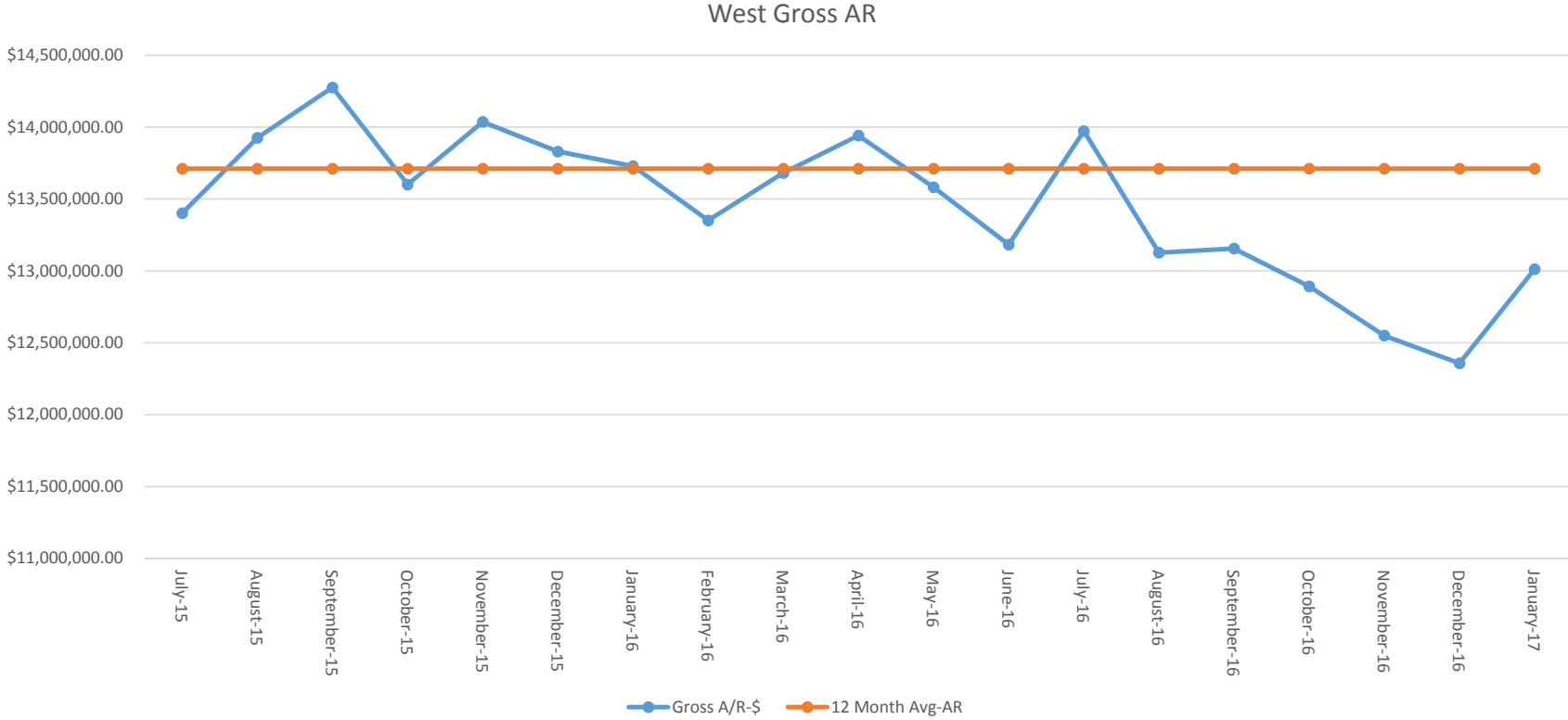


EMSA-East Aging by Date of Service

■ Current ■ Avg Last 12 Months

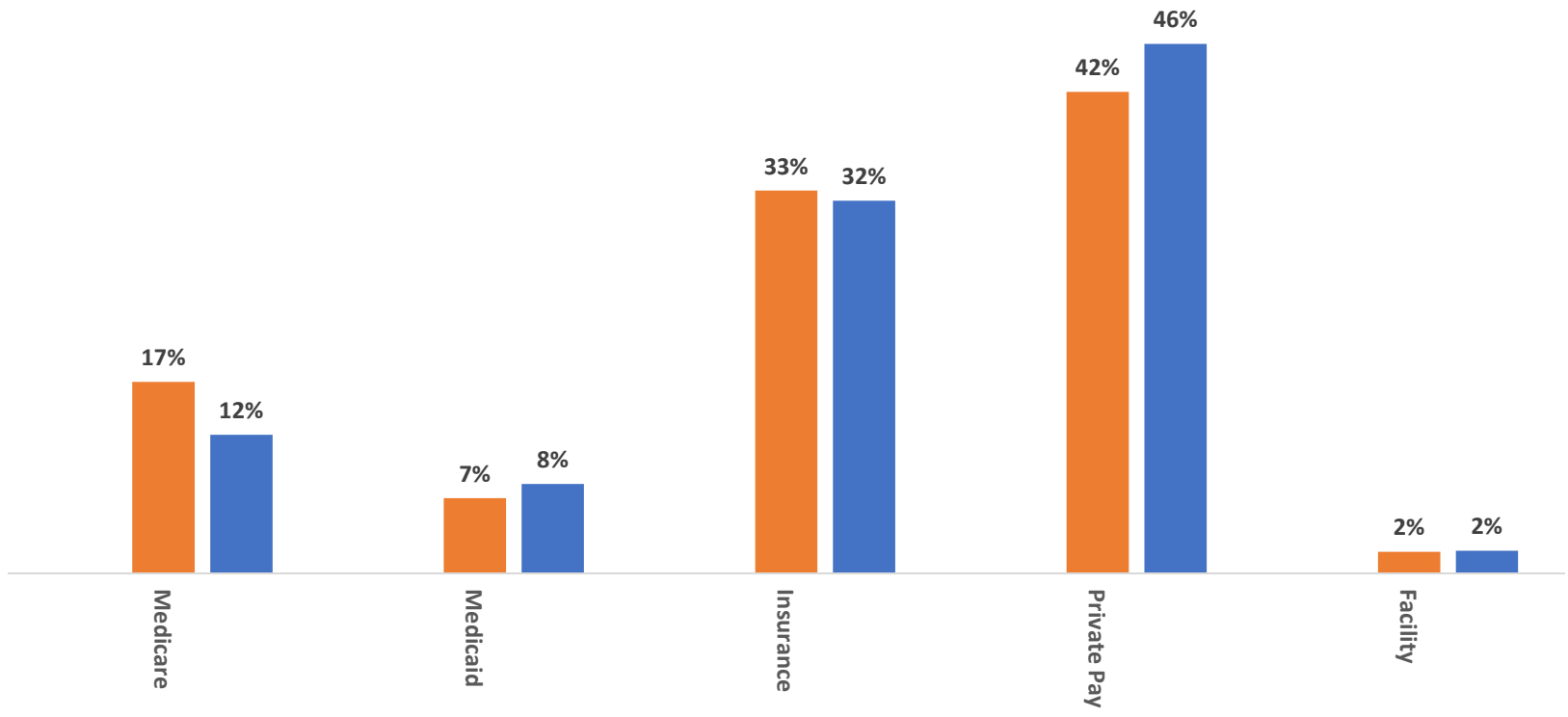


Western Division-Aging



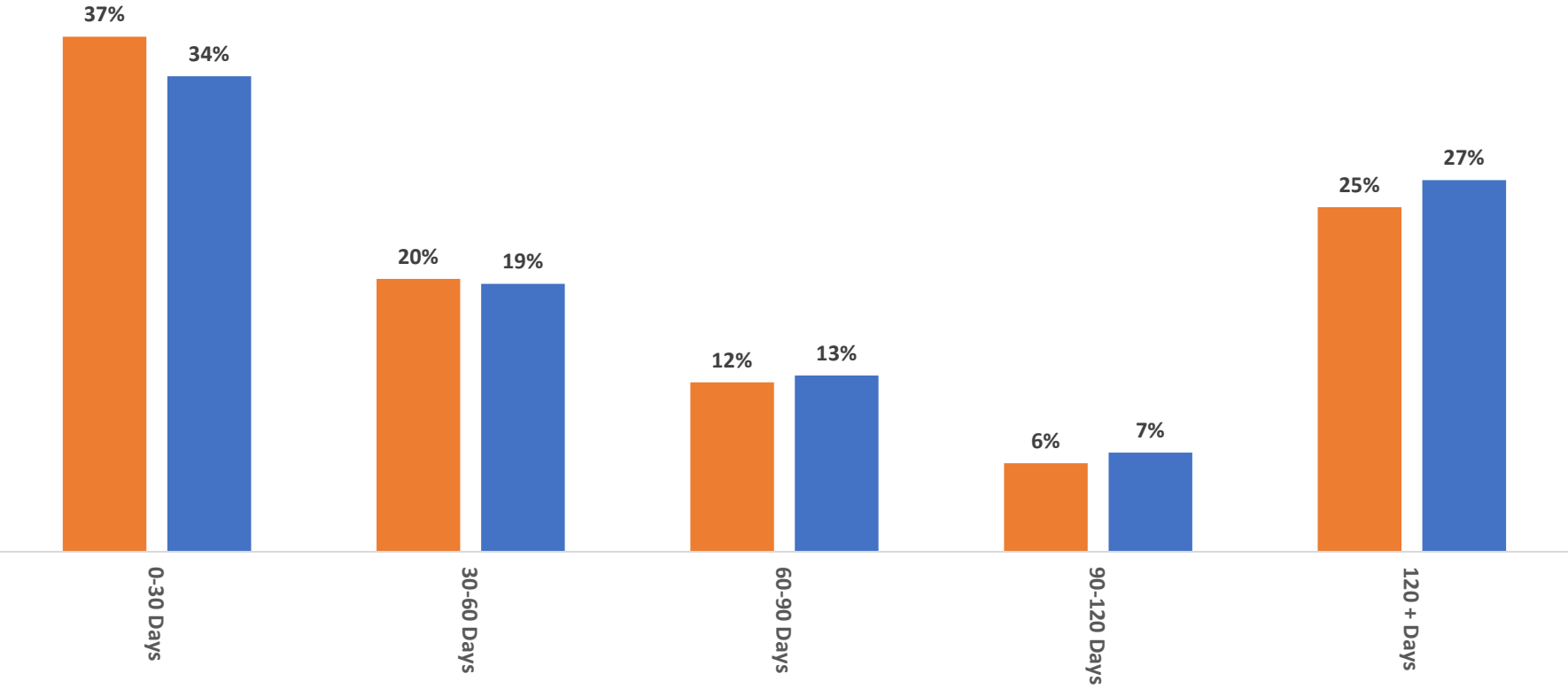
EMSA-West Aging by Payor Type

■ Current ■ Avg Last 12 Months



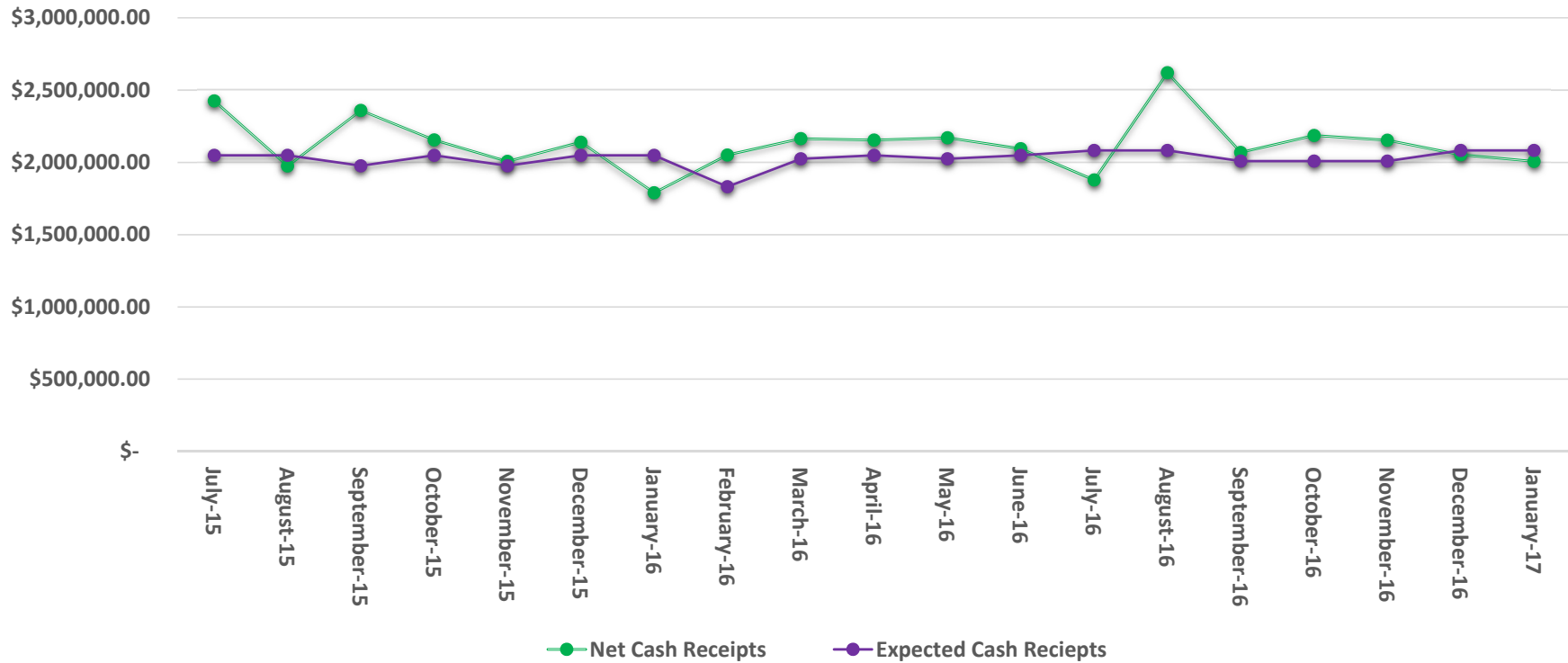
EMSA-West Aging by Date of Service

Current Avg Last 12 Months

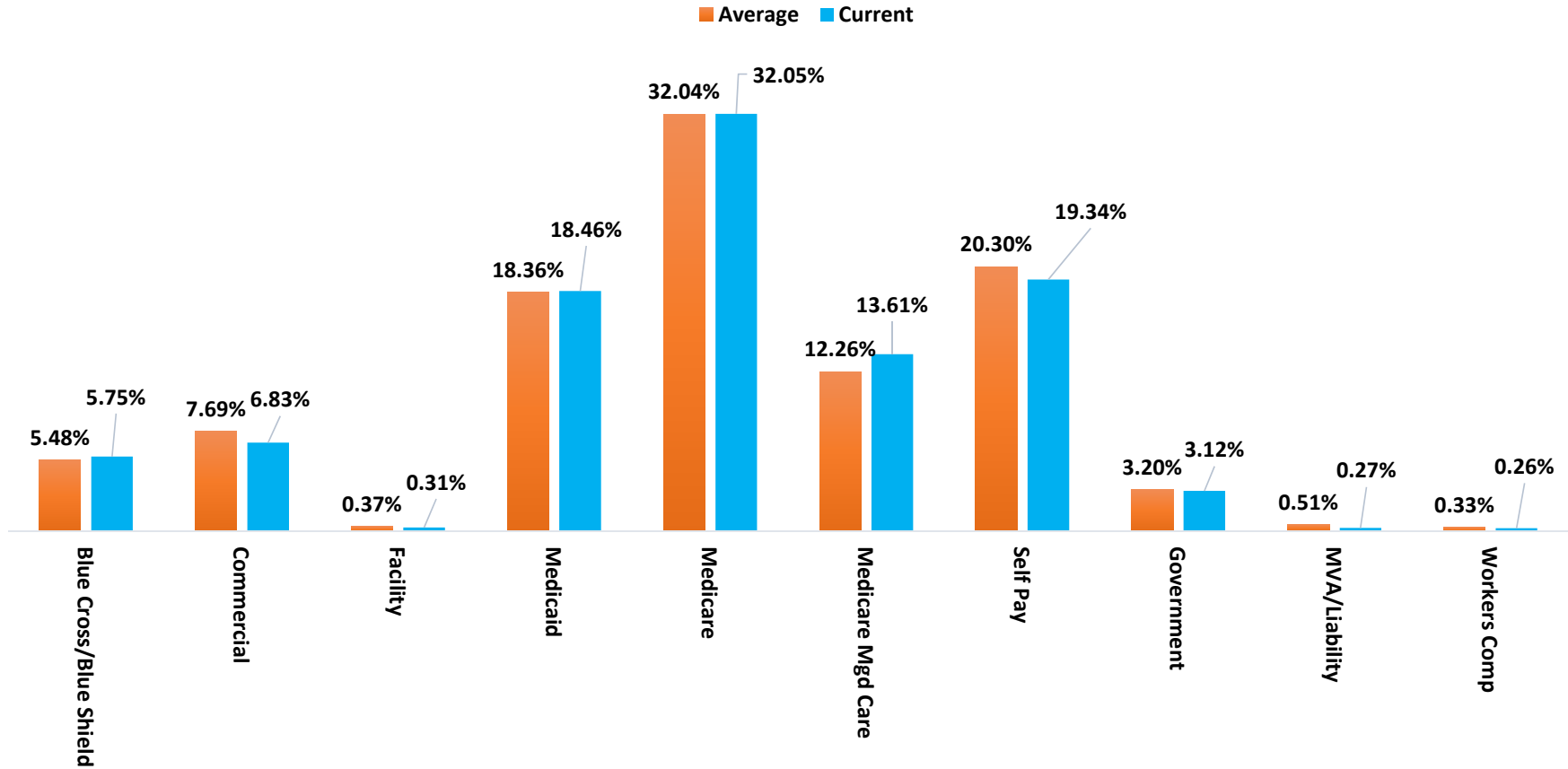


Eastern Division-**Revenue** and **Receipts**

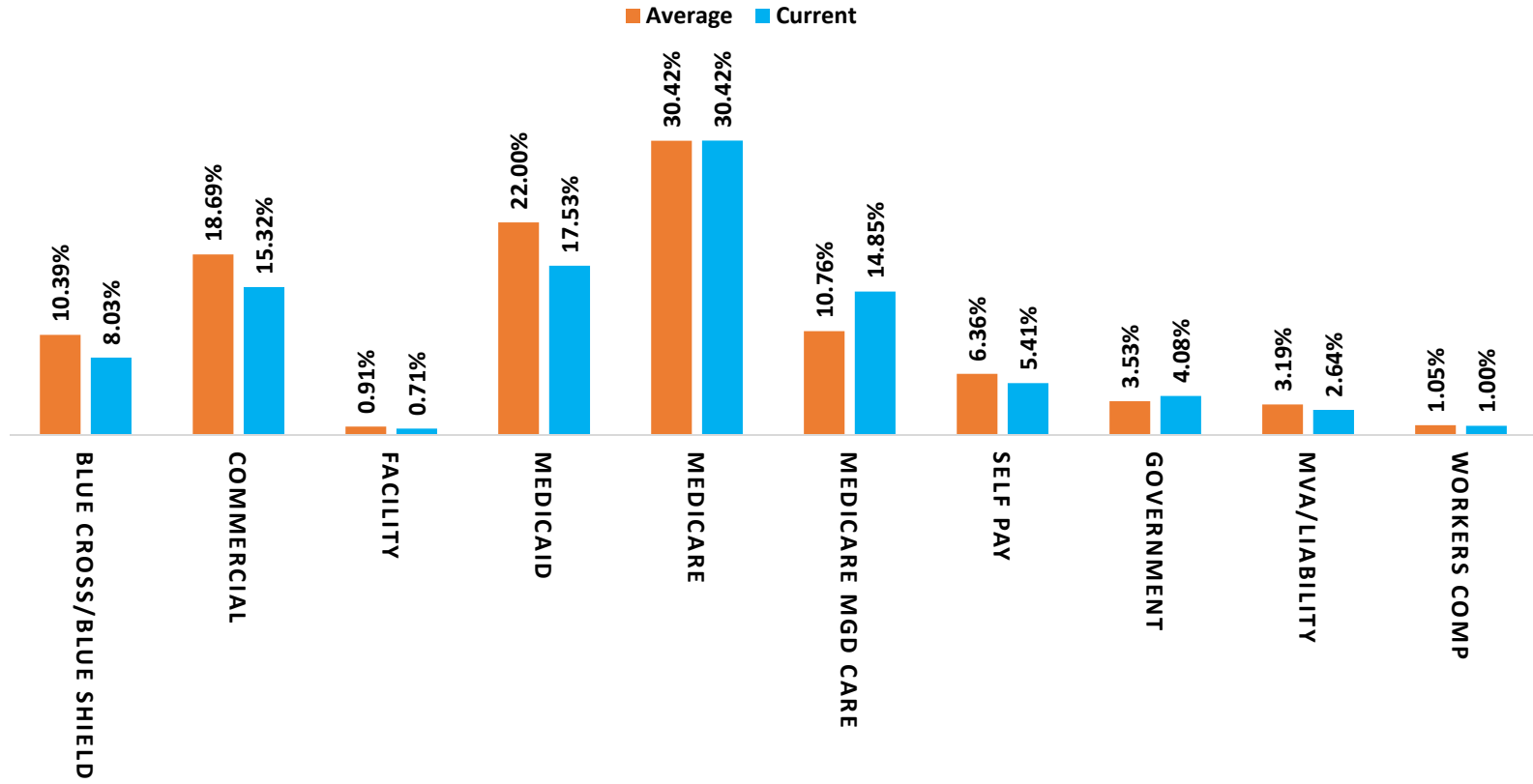
EMSA East
Net Cash Receipts versus Exptected Cash



EMSA East-Overall % of Revenue Per Payor Category Average Compared to Current

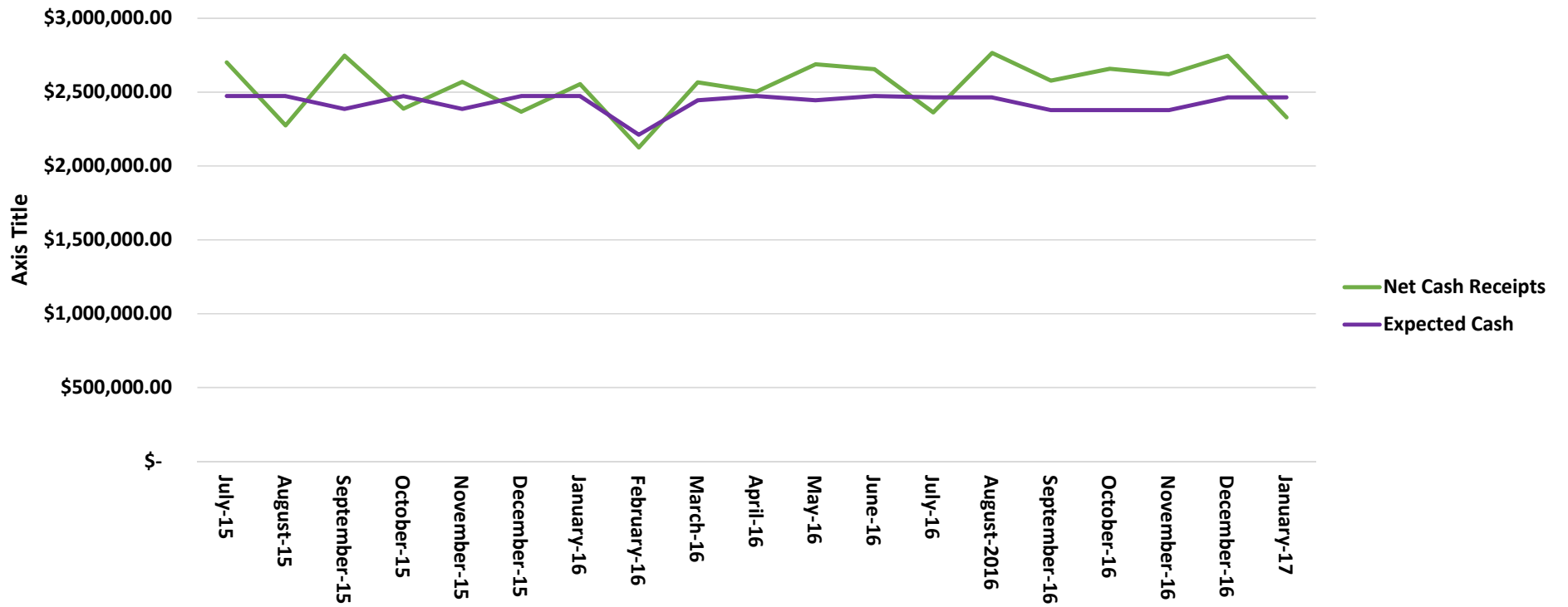


EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

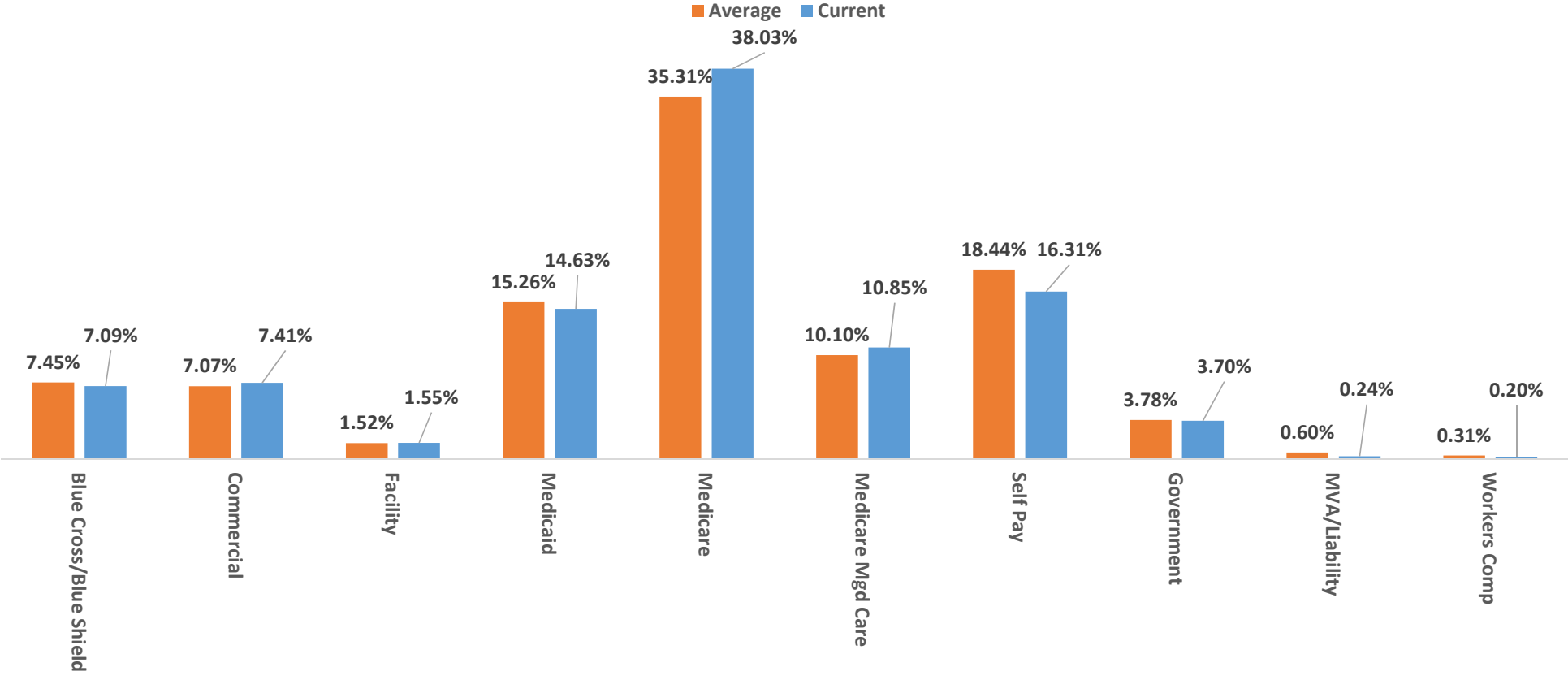


Western Division-**Revenue** and **Receipts**

EMSA West
Net Cash Receipts versus Expected Cash



EMSA West-Overall % of Revenue Per Payor Category
Average Compared to Current



EMSA West-% of Cash Per Month Per Payor Category
Average Compared to Current

Average Current

