

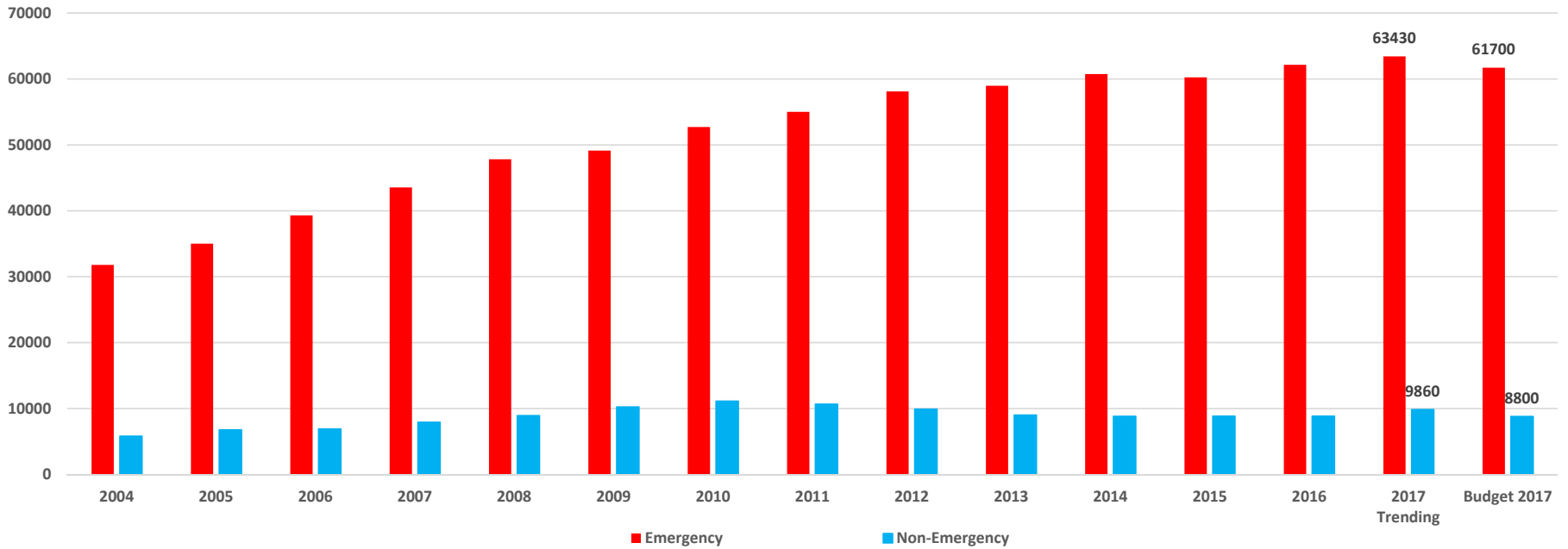
# Patient Financial Services Outlook

Angela Lehman, MA, RHIA

January 2017

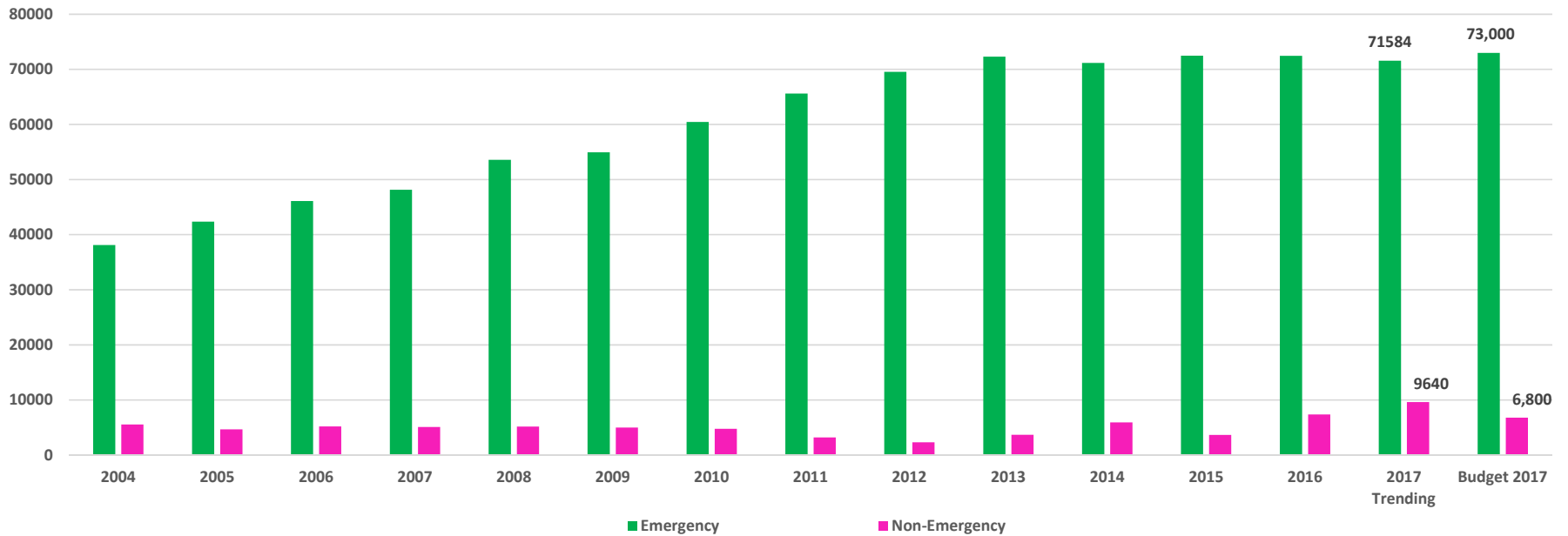
# Eastern Division Call Volume

East Call Volume  
Current Trends  
Emergency: 3% Over Budget  
Non-Emergency: 12% Over Budget



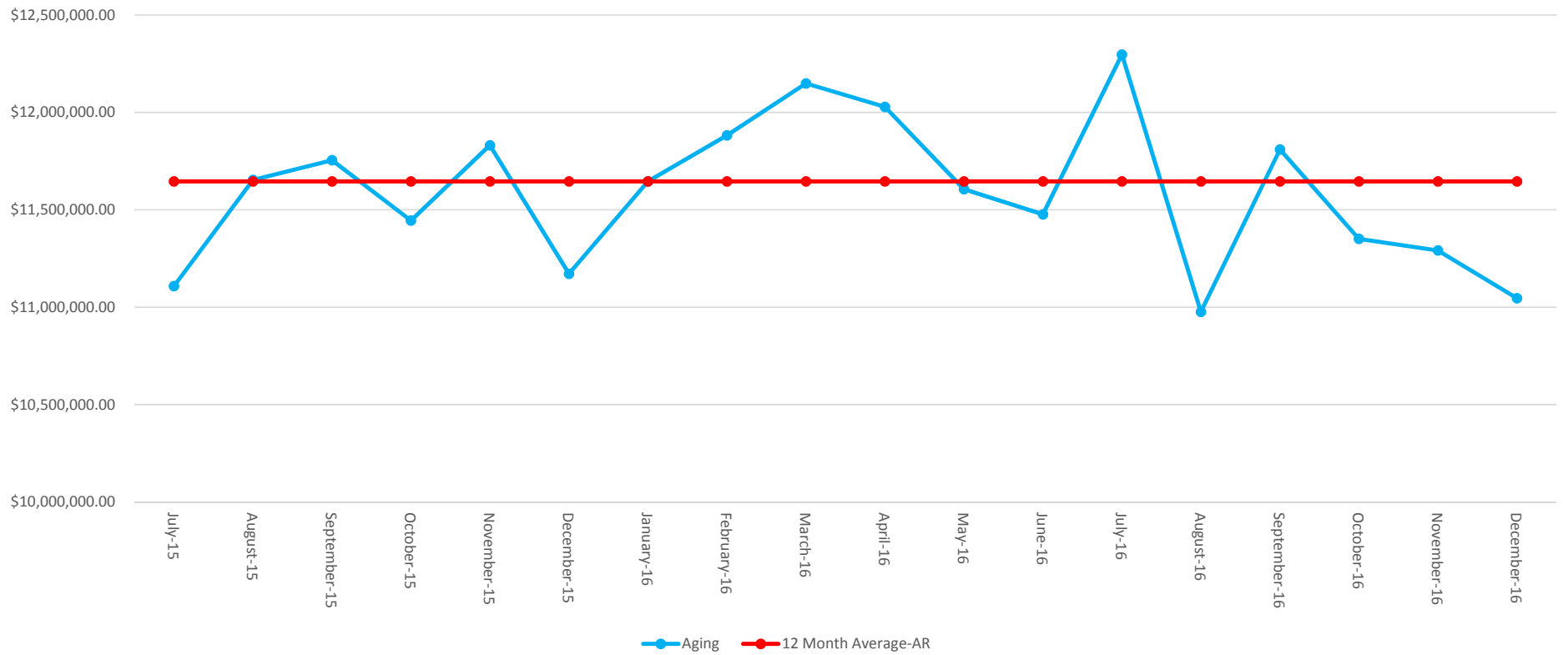
# Western Division Call Volume

West Call Volume  
Current Trends  
Emergency : -2% Under Budget  
Non-Emergency: 42% Over Budget

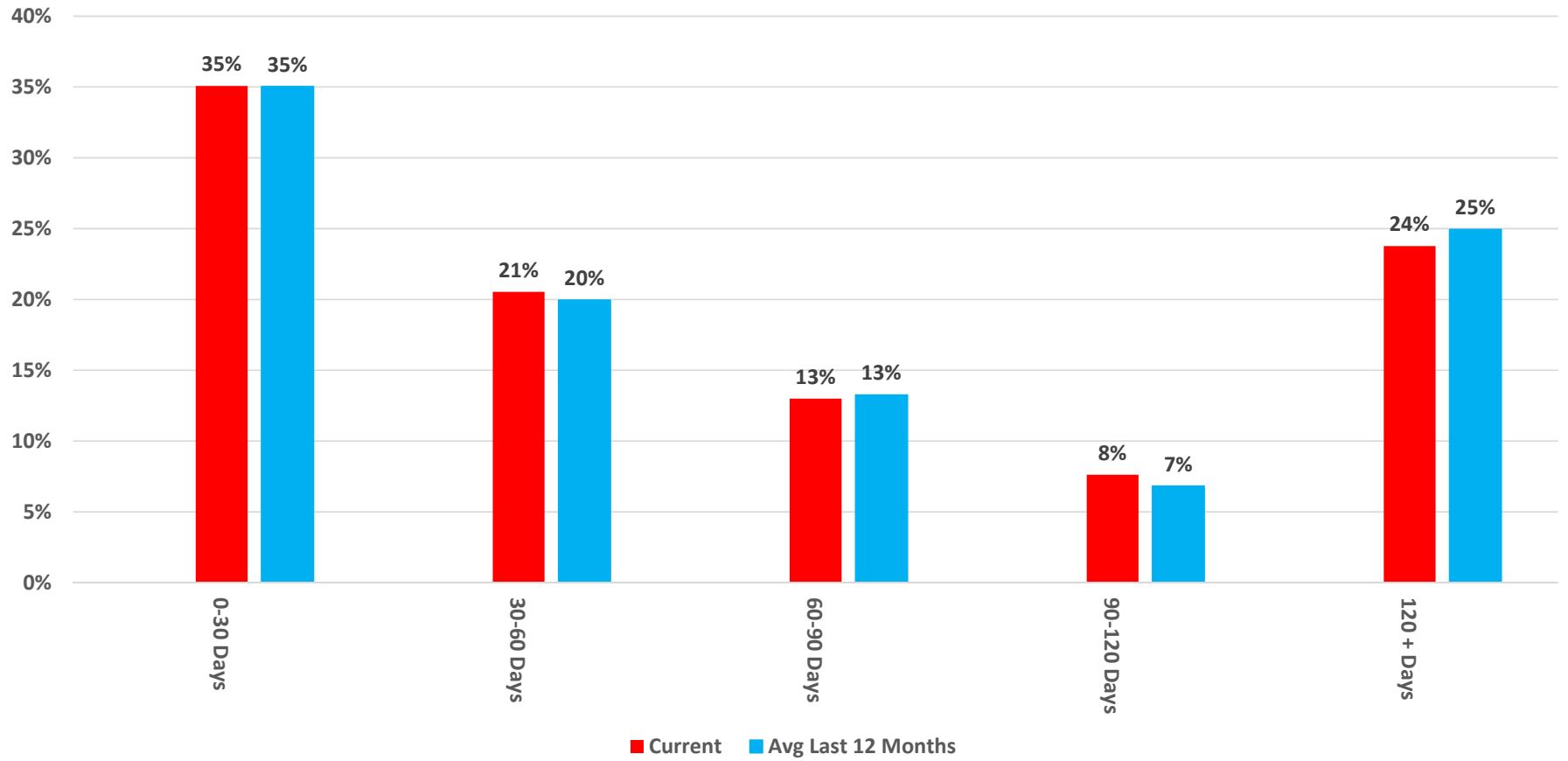


# Eastern Division-Aging

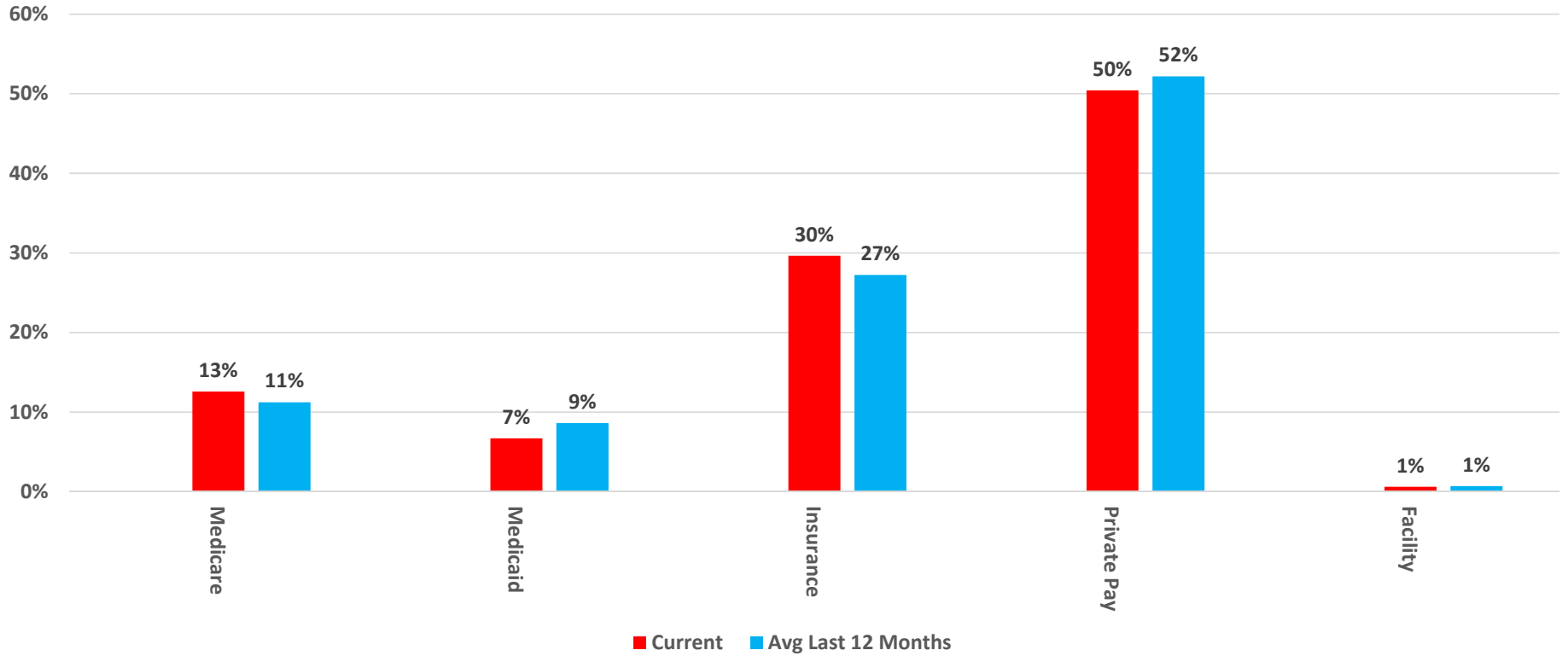
EMSA East Gross AR



### EMSA-East Aging by Payor Type

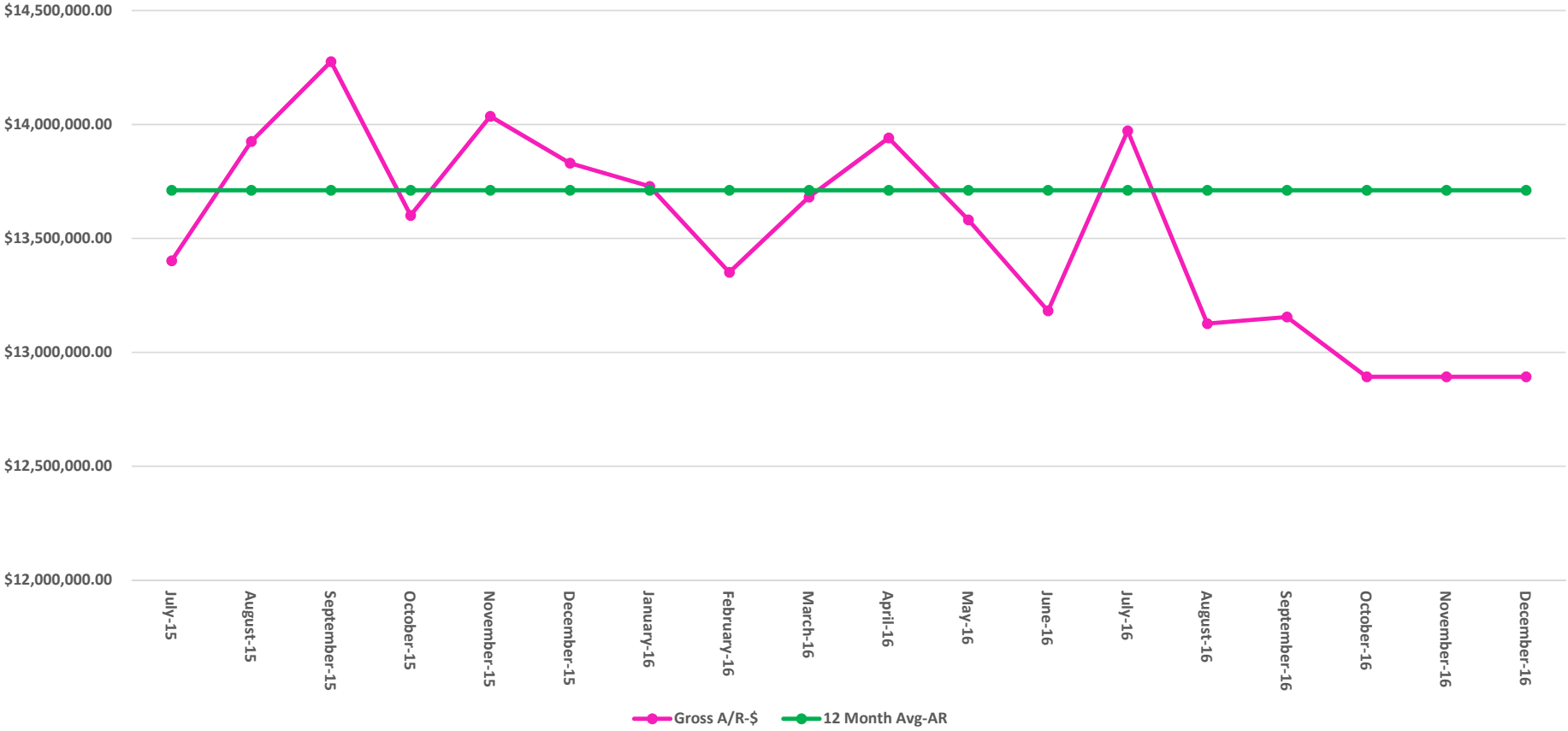


### EMSA-East Aging by Payor Type

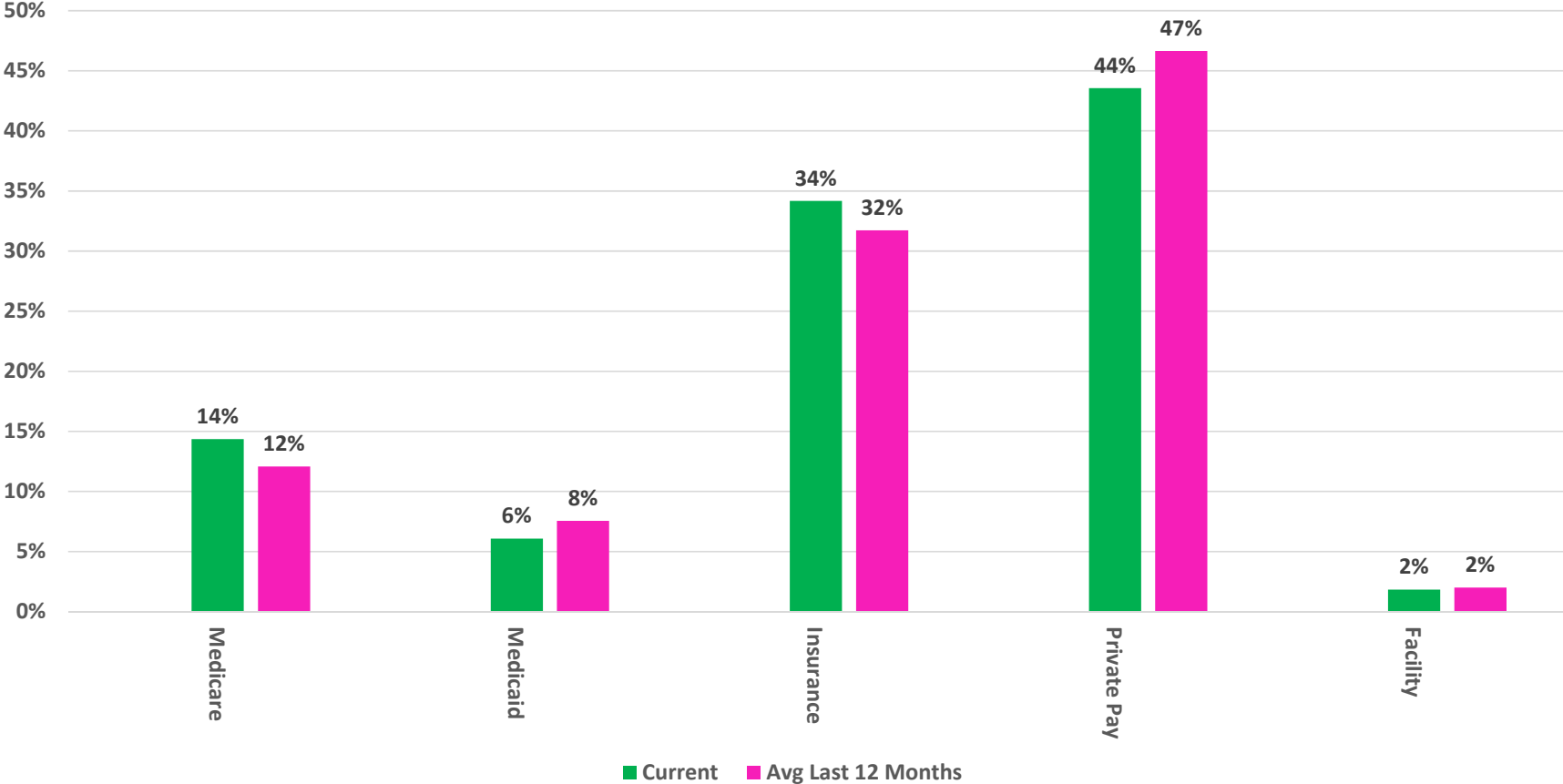


# Western Division-Aging

Western Division-Aging

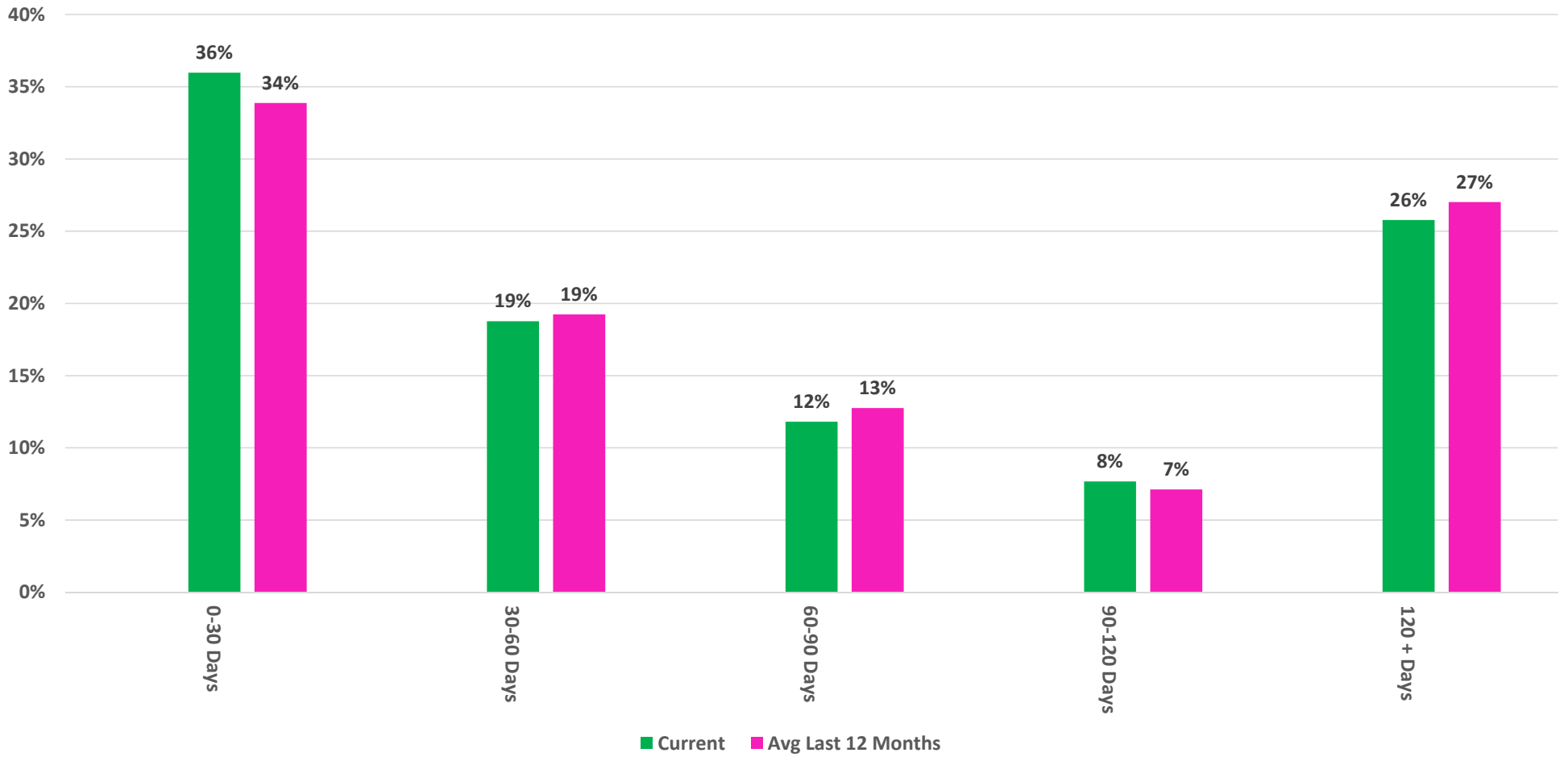


EMSA-West Aging by Payor Type



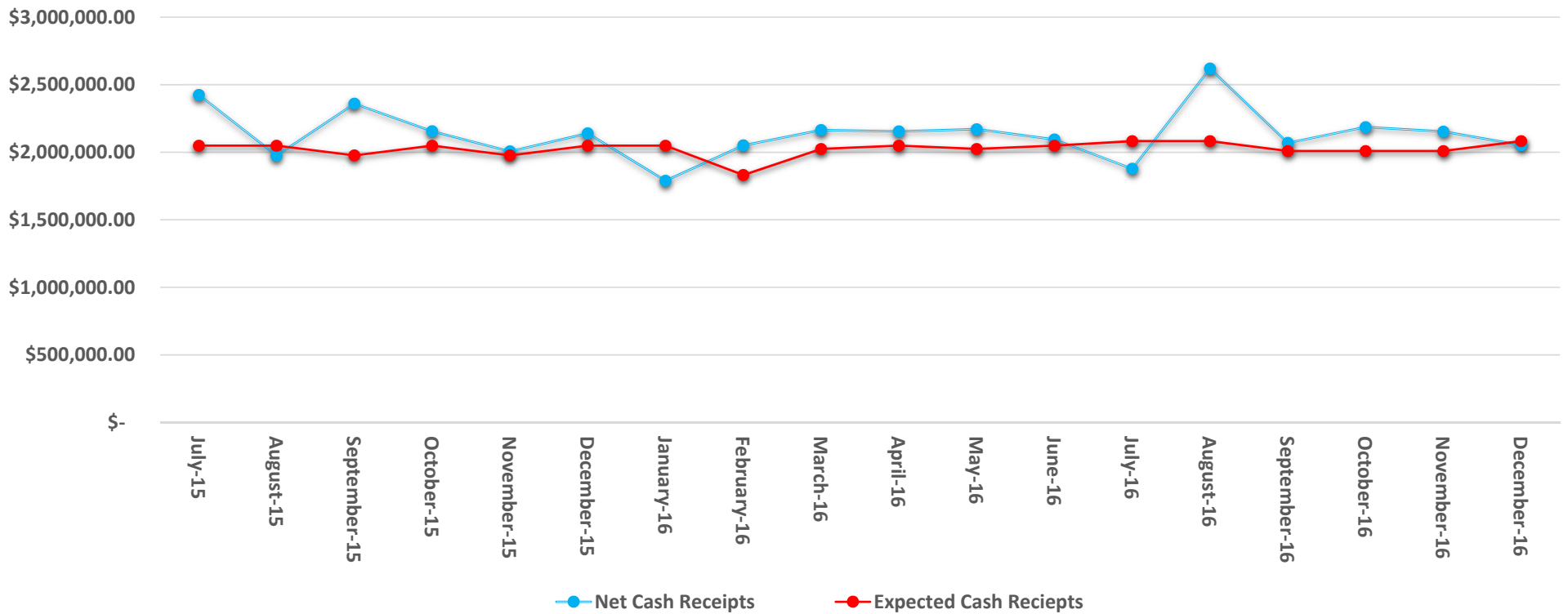


### EMSA-West Aging by Date of Service

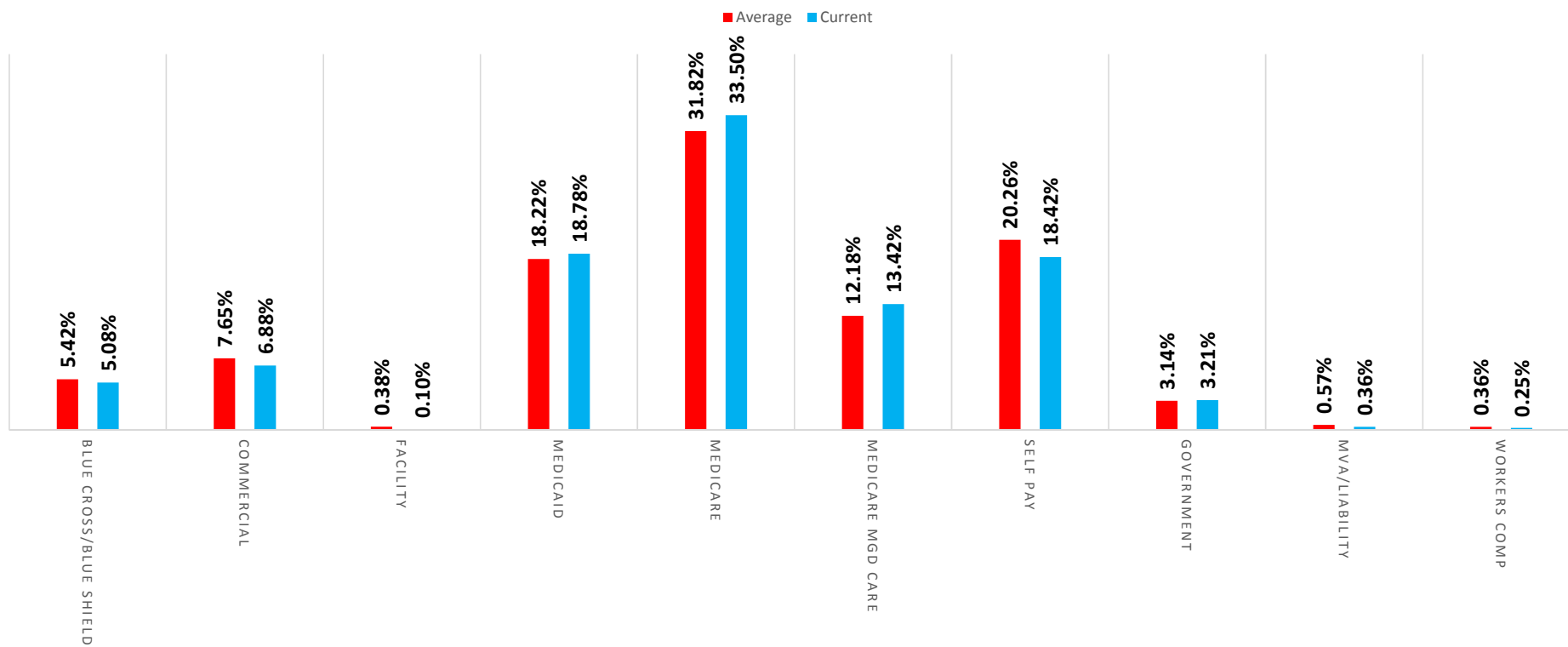


# Eastern Division-**Revenue** and **Receipts**

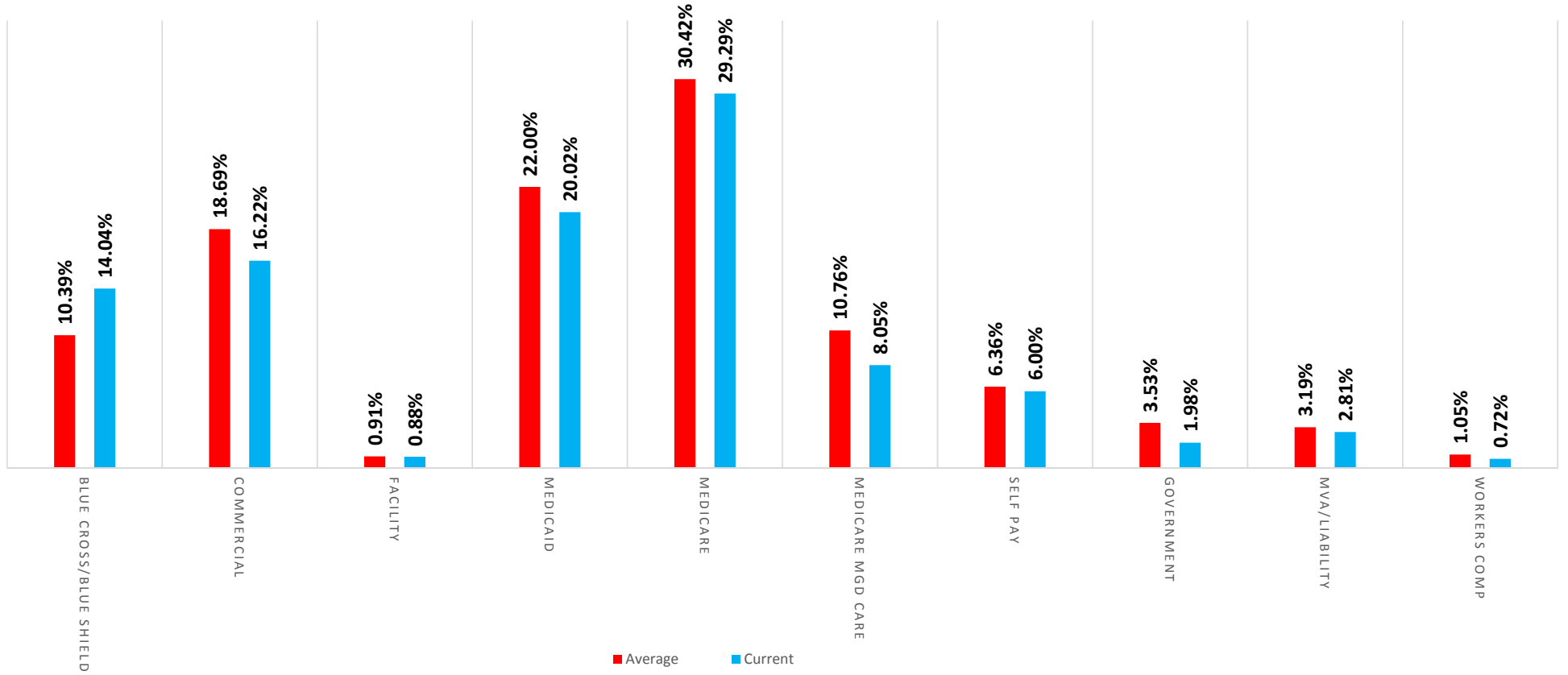
EMSA East  
Net Cash Receipts versus Exptected Cash



## EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

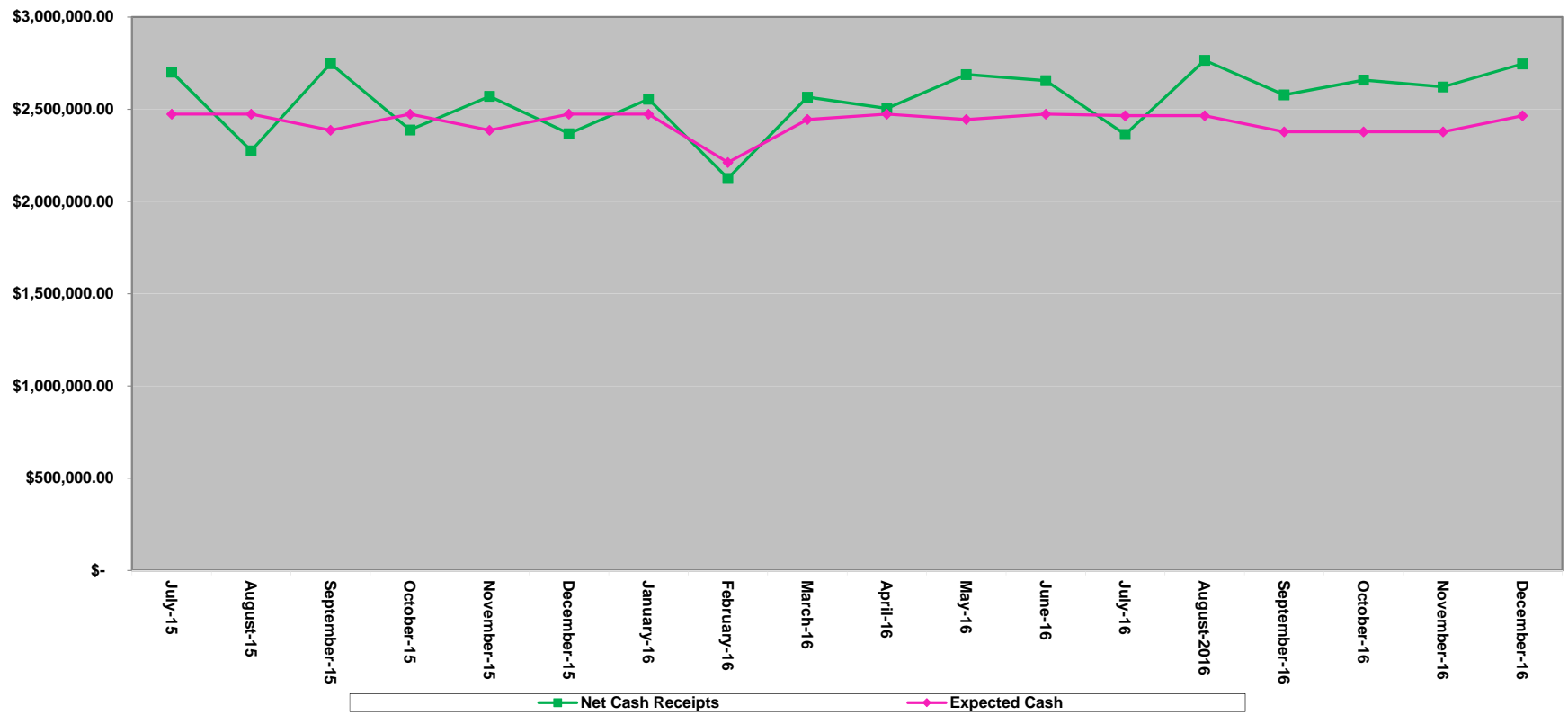


## EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

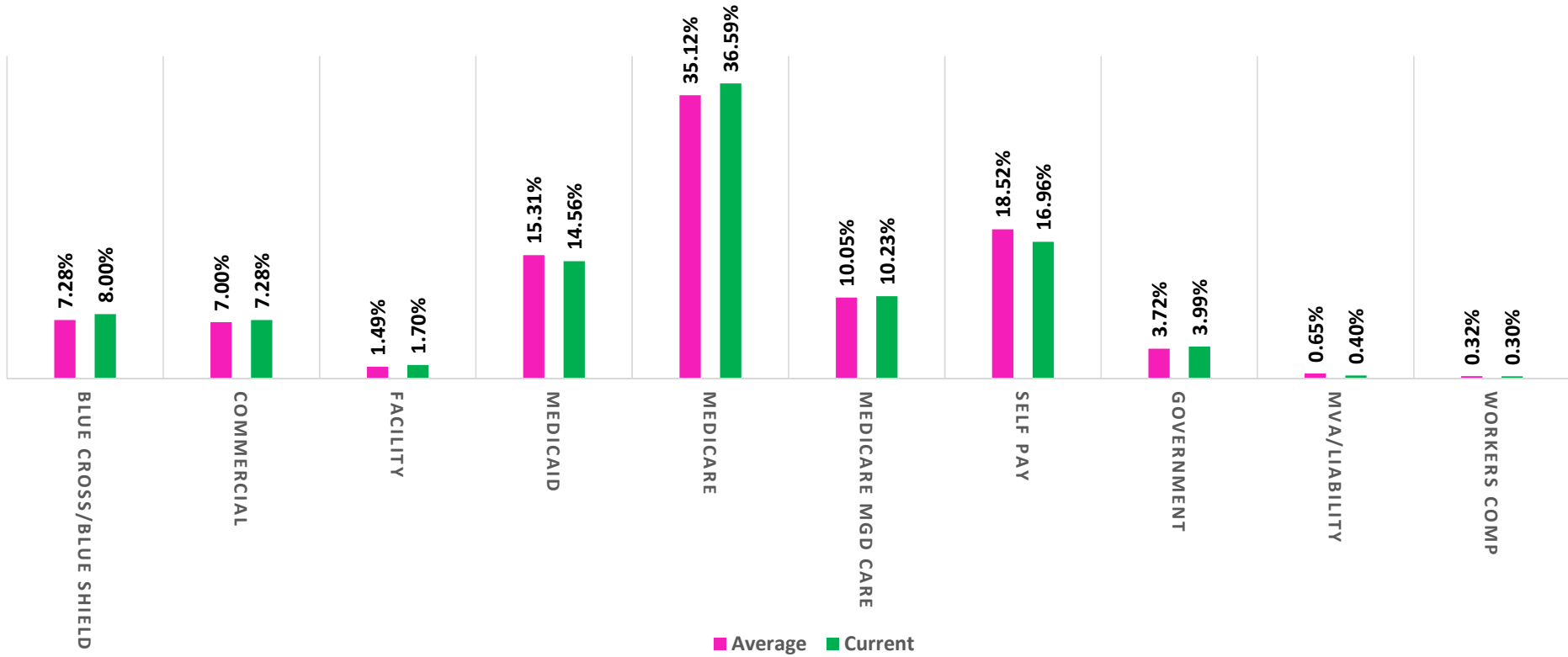


# Western Division-**Revenue** and **Receipts**

EMSA West  
Net Cash Receipts versus Expected Cash



## EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



## EMSA WEST-% OF CASH PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

