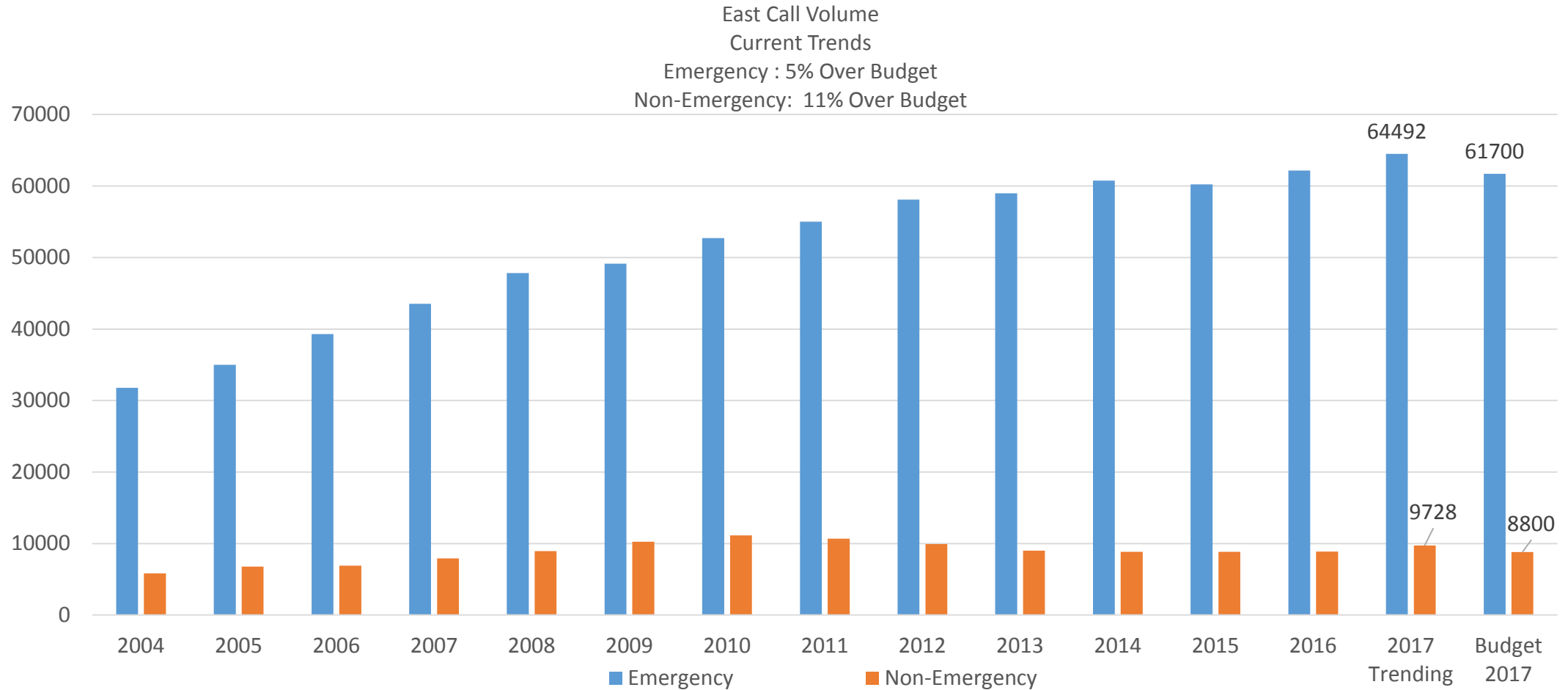


Patient Financial Services Outlook

Angela Lehman, MA, RHIA

October 2016

Eastern Division Call Volume



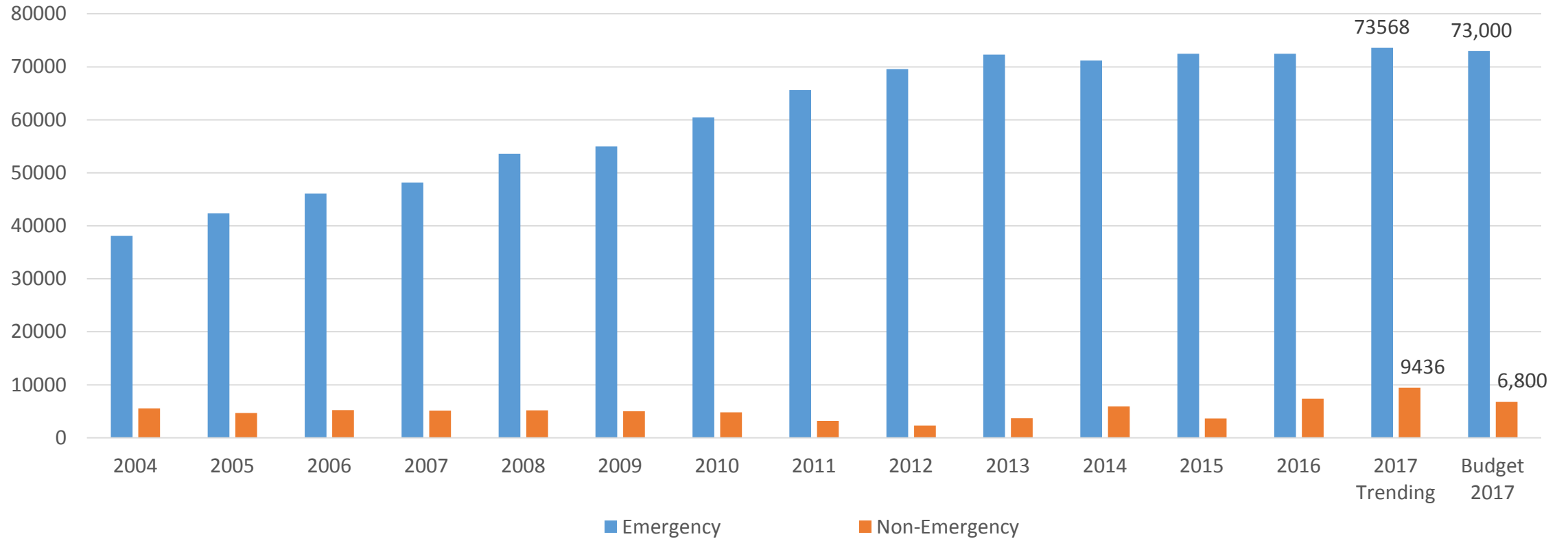
Western Division Call Volume

West Call Volume

Current Trends

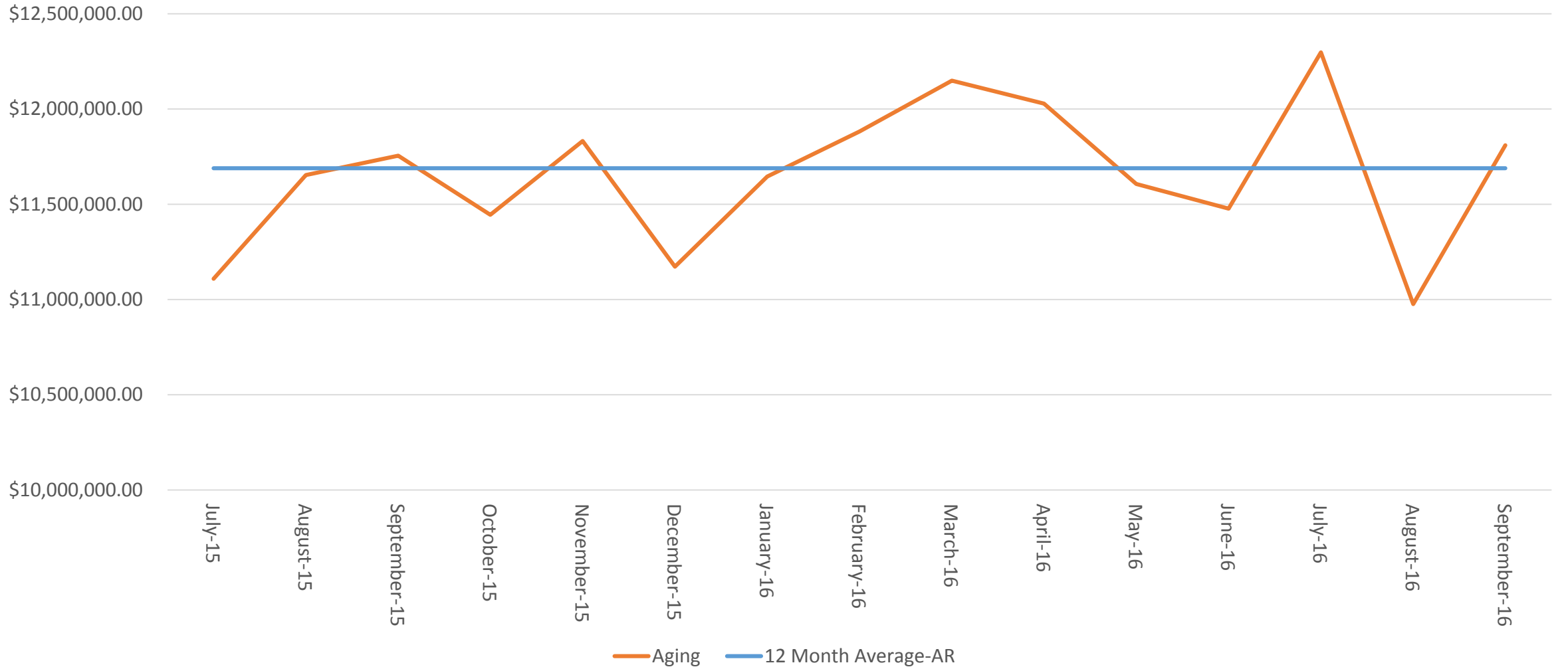
Emergency : 1% Over Budget

Non-Emergency: 39% Over Budget

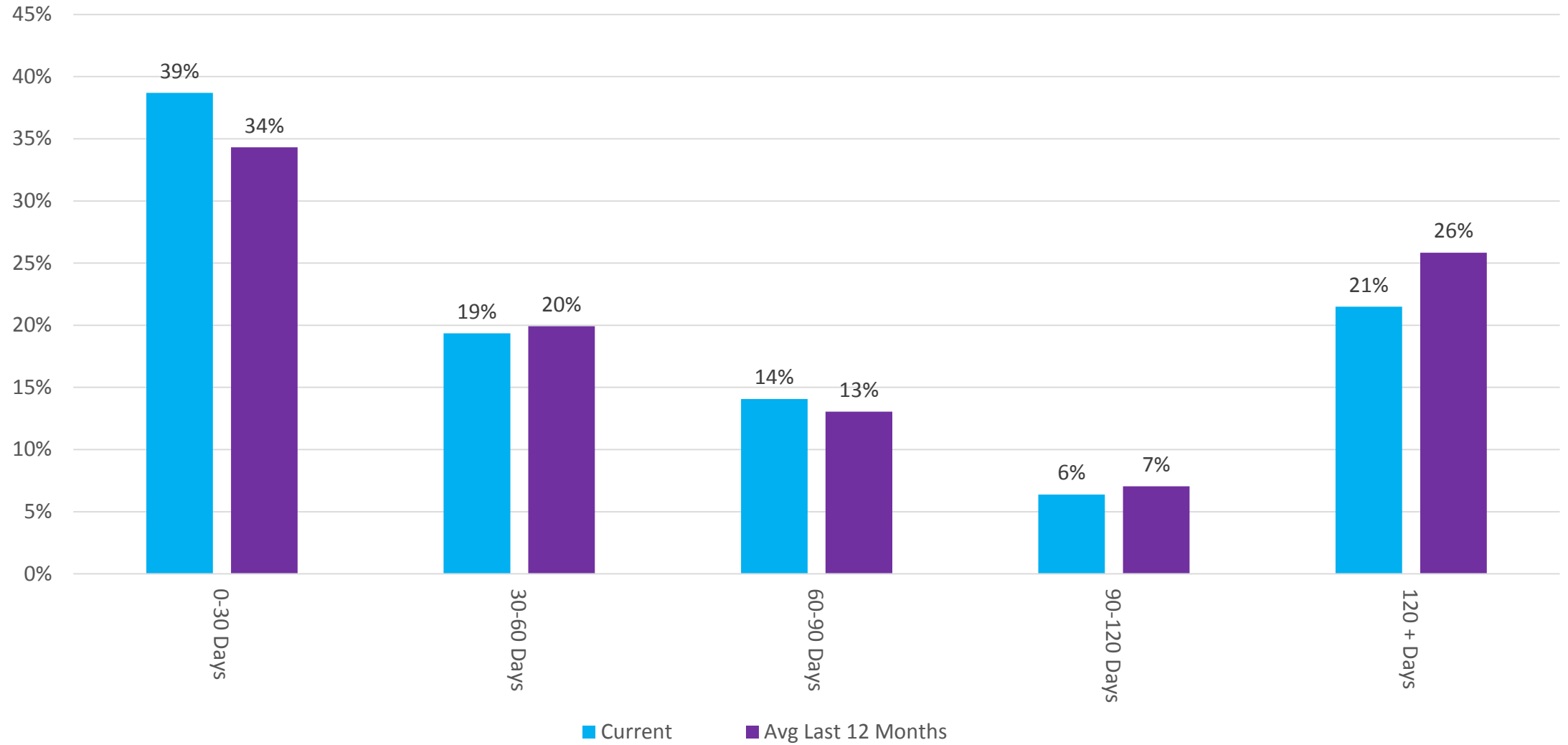


Eastern Division-Aging

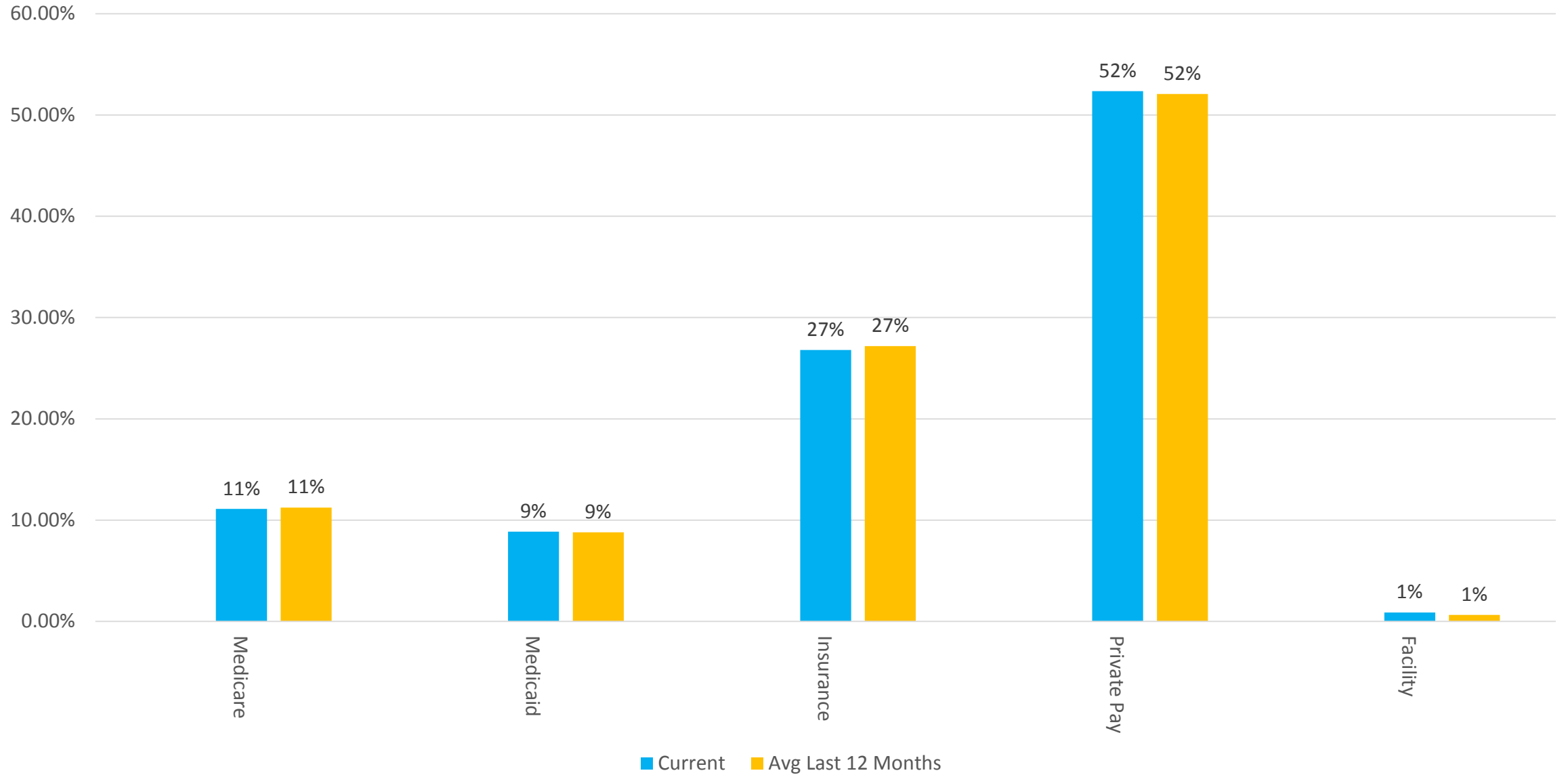
EMSA East Gross AR



EMSA-East Aging by Date of Service

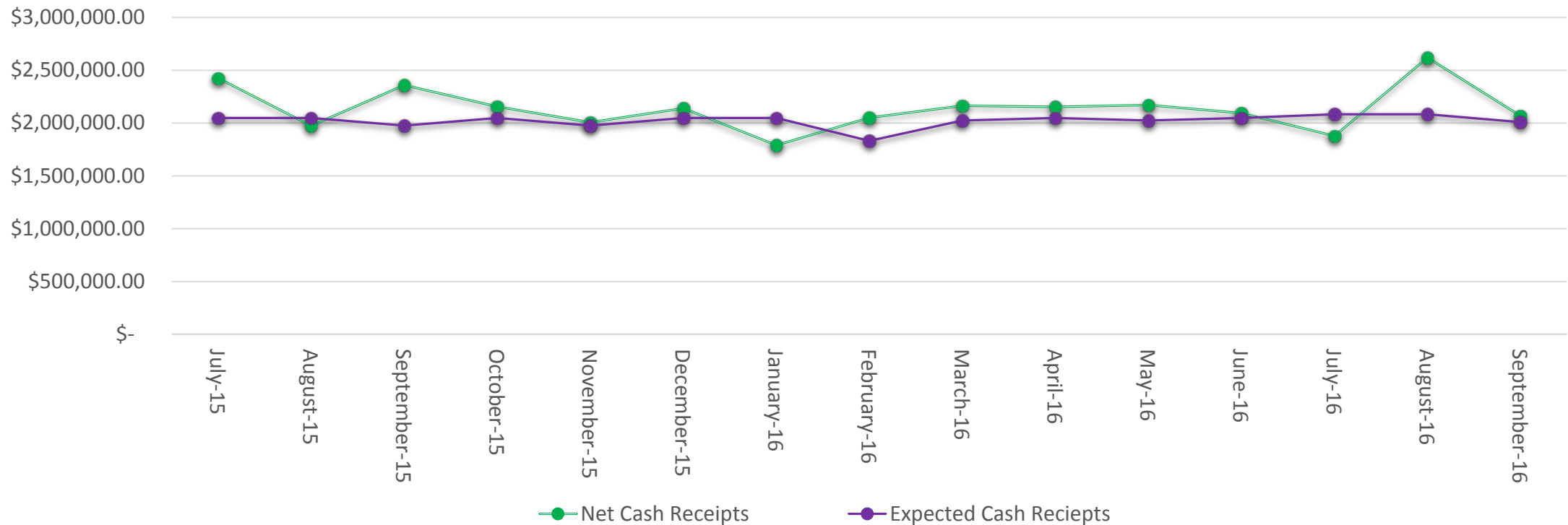


EMSA-East Aging by Payor Type

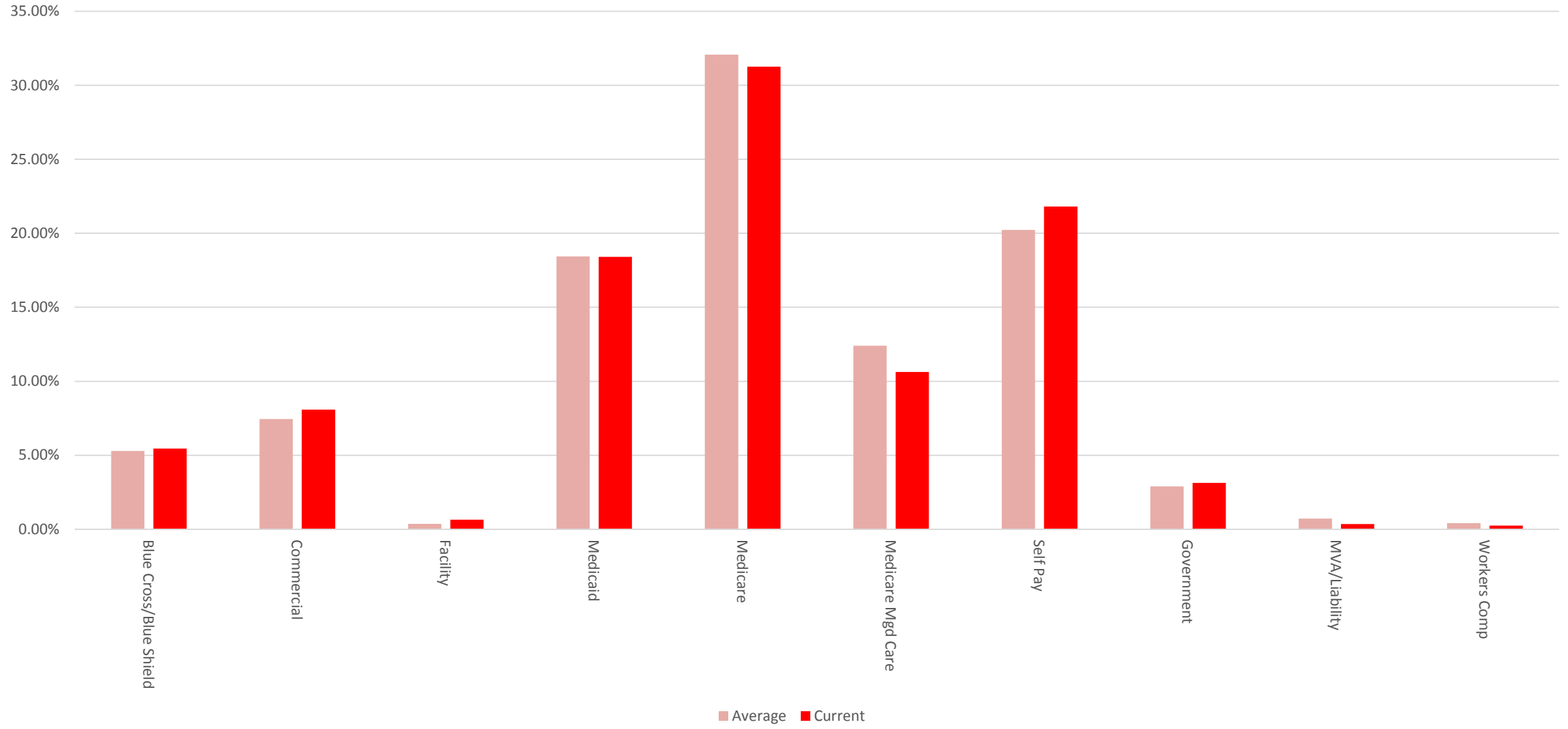


Eastern Division-**Revenue** and **Receipts**

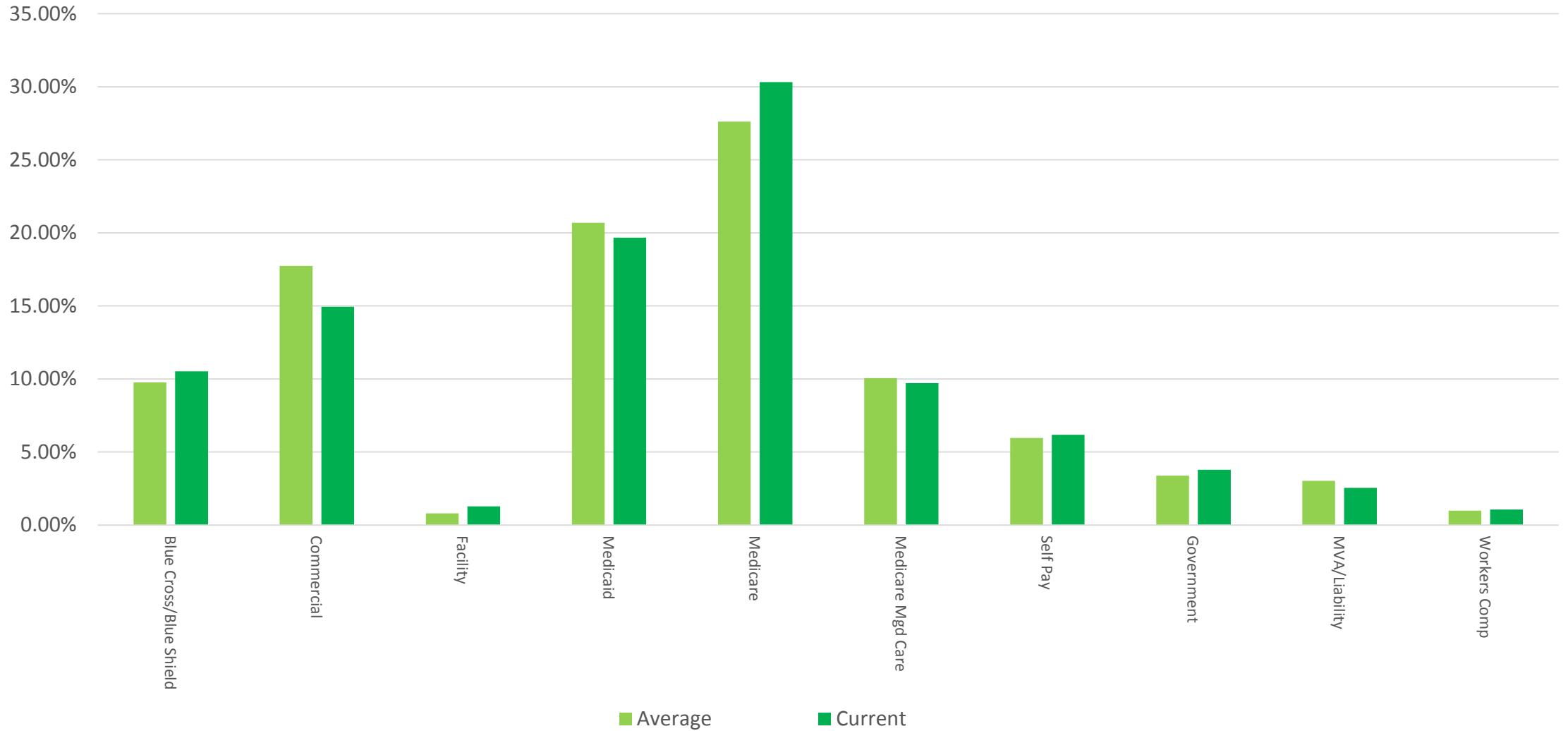
EMSA East
Net Cash Receipts versus Expected Cash
FY 2017
7% over Budget



EMSA East-Overall % of **Revenue** Per Payor Category
Average Compared to Current
6% Over Budget

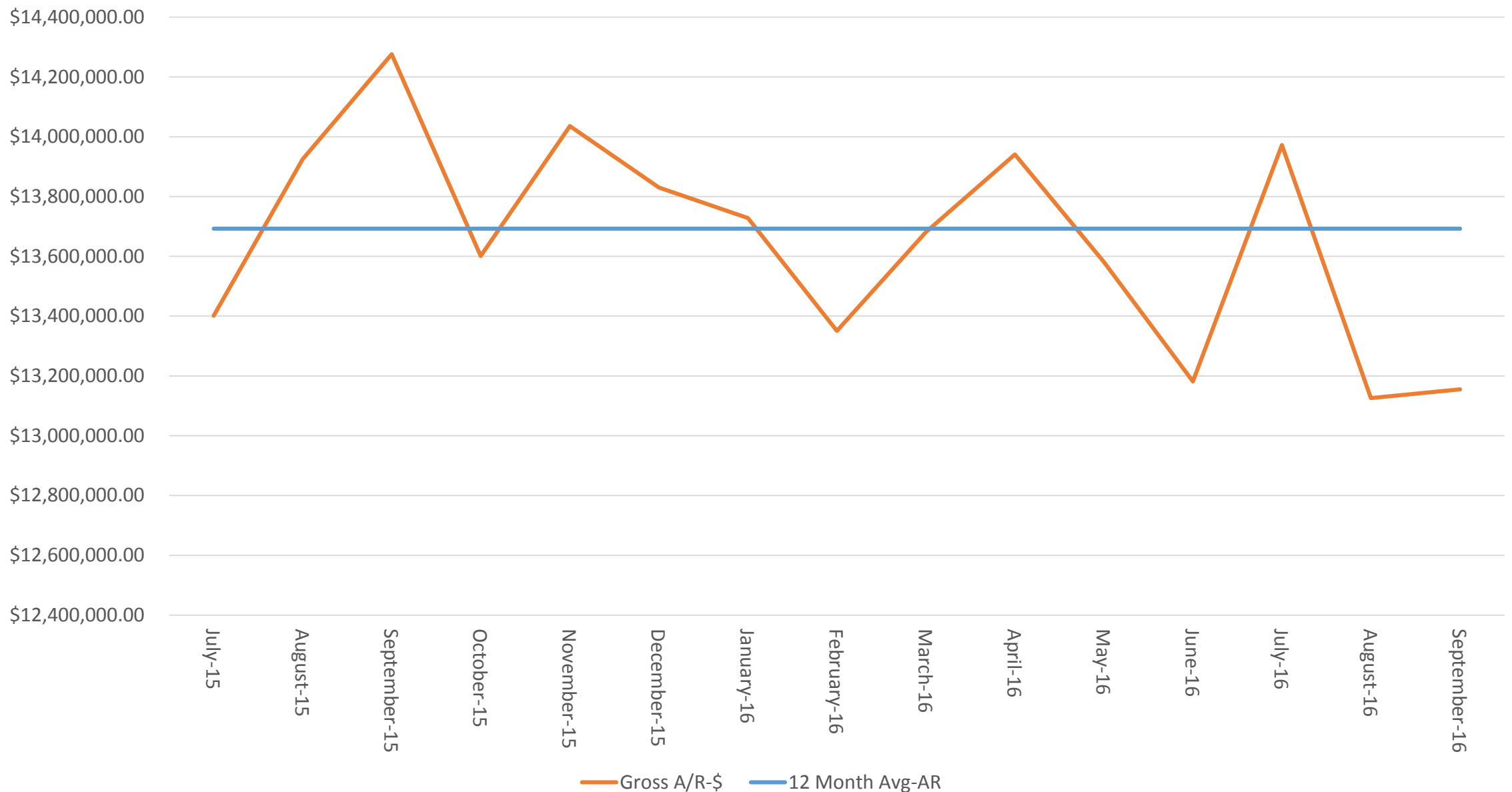


EMSA East-Overall % of **Cash** Per Payor Category
Average Compared to Current
2% Over Budget

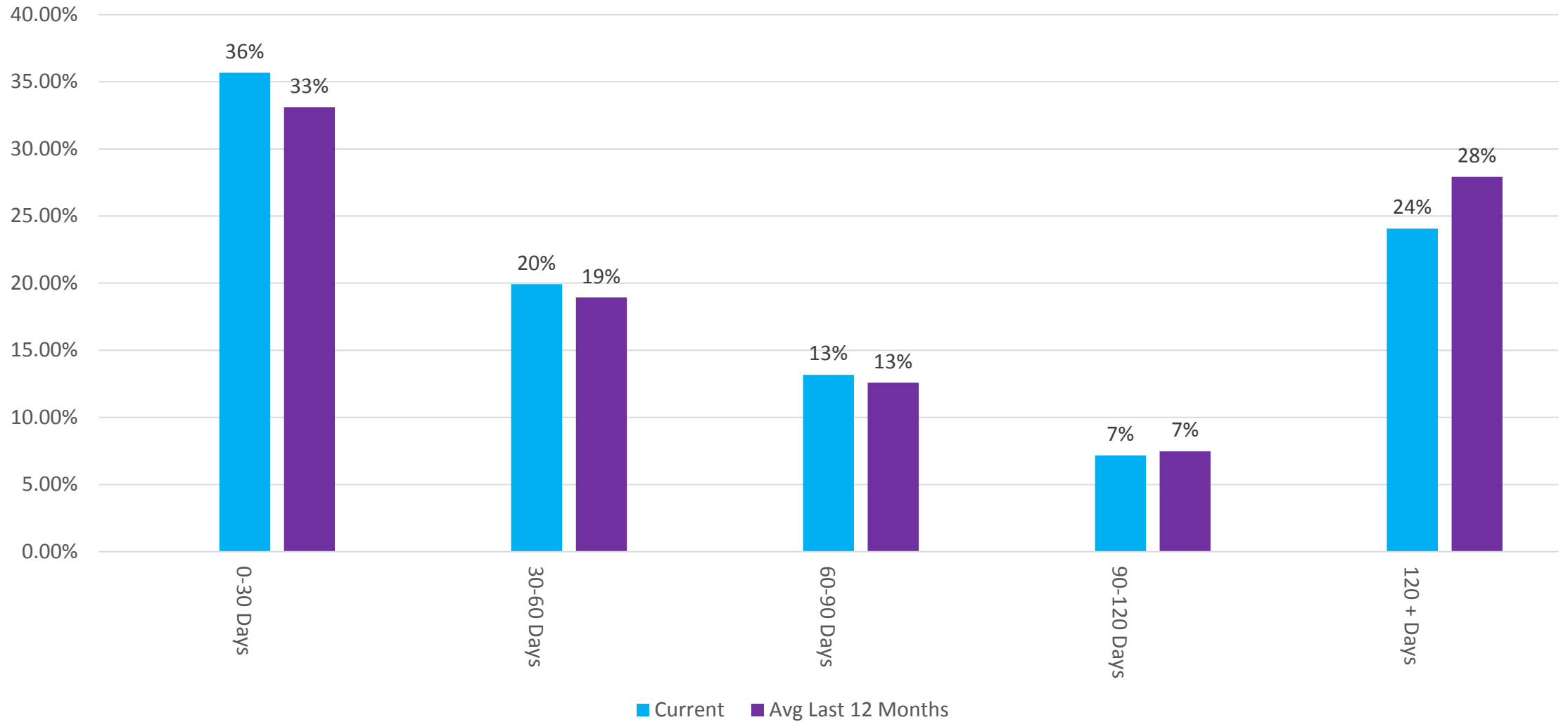


Western Division-Aging

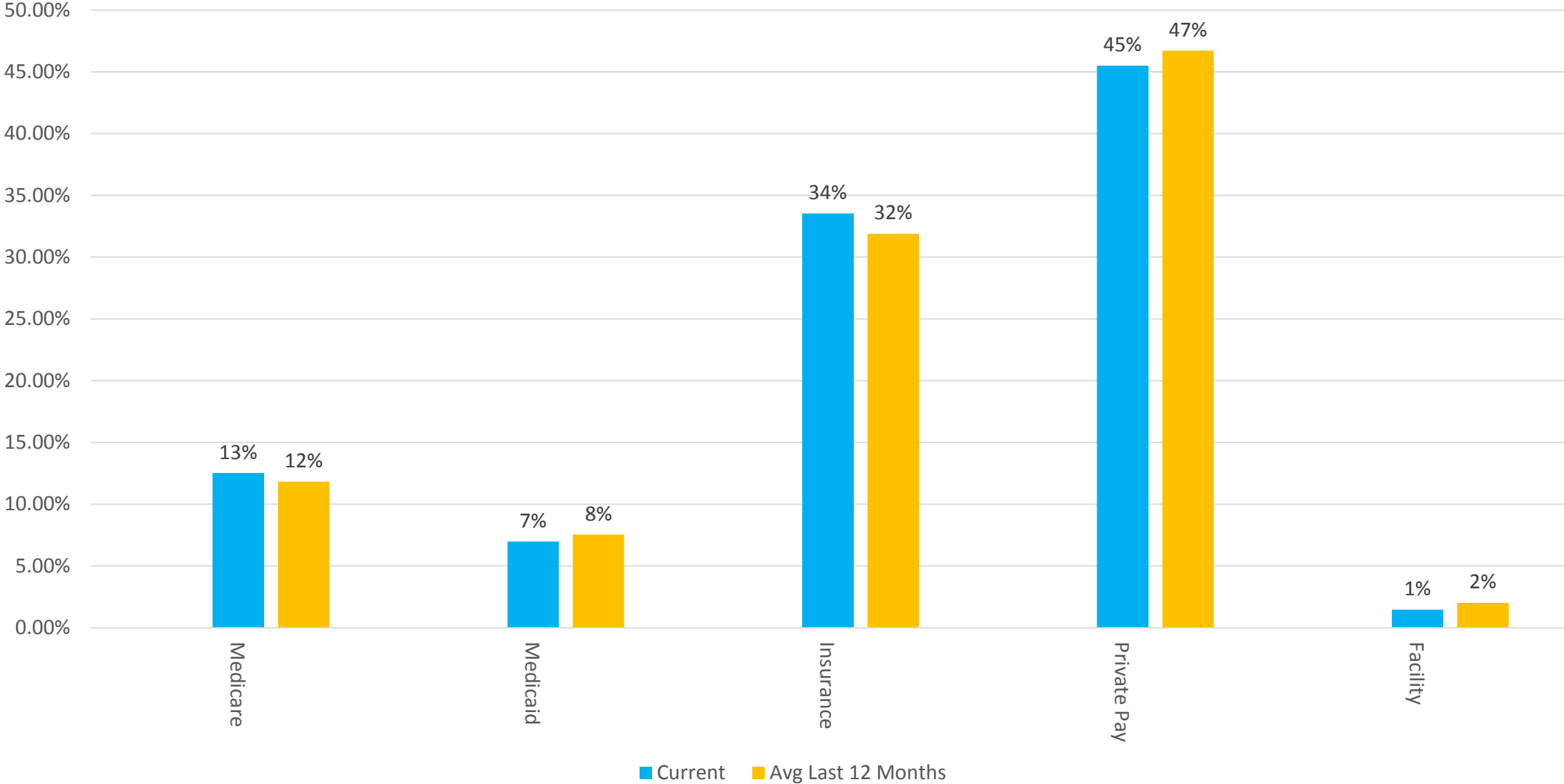
EMSA West Gross AR



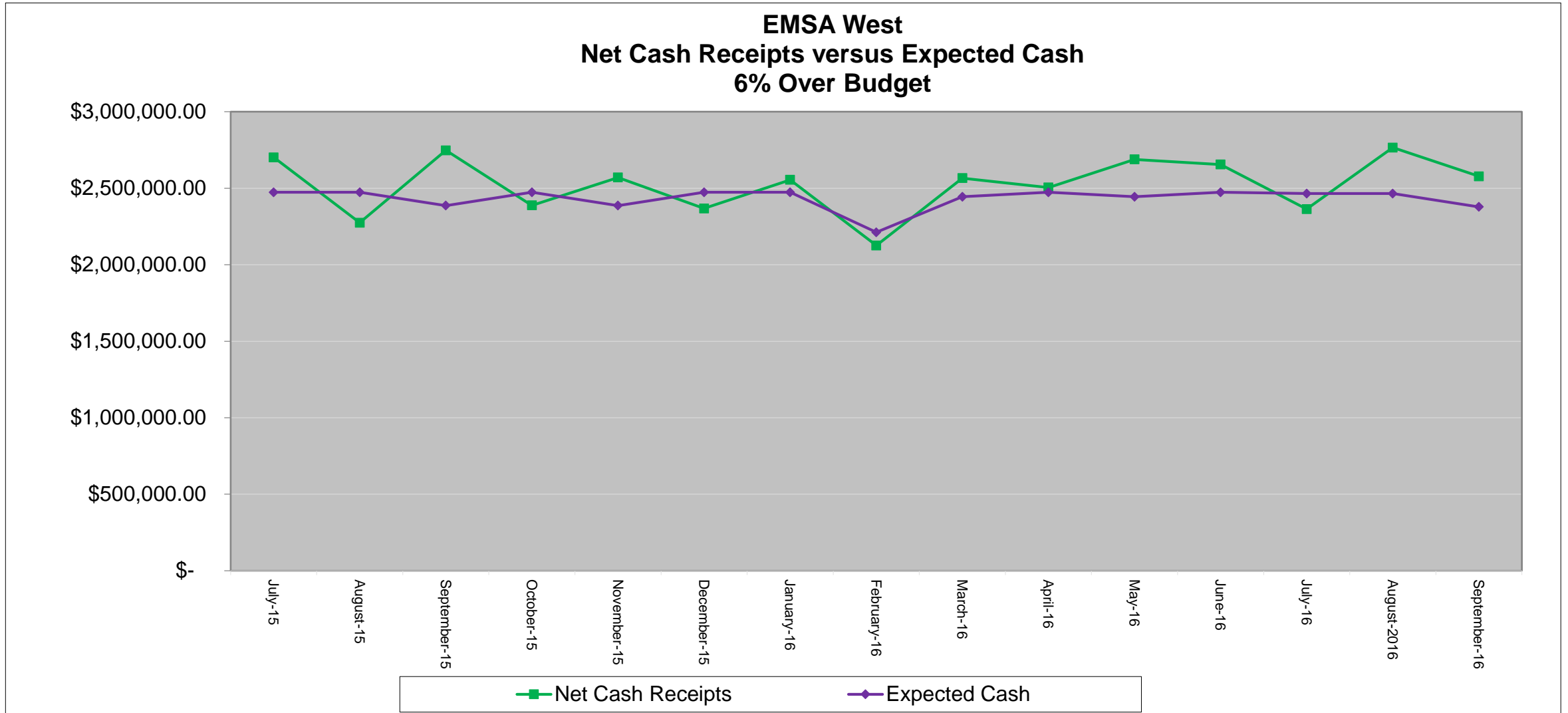
EMSA-West Aging by Date of Service



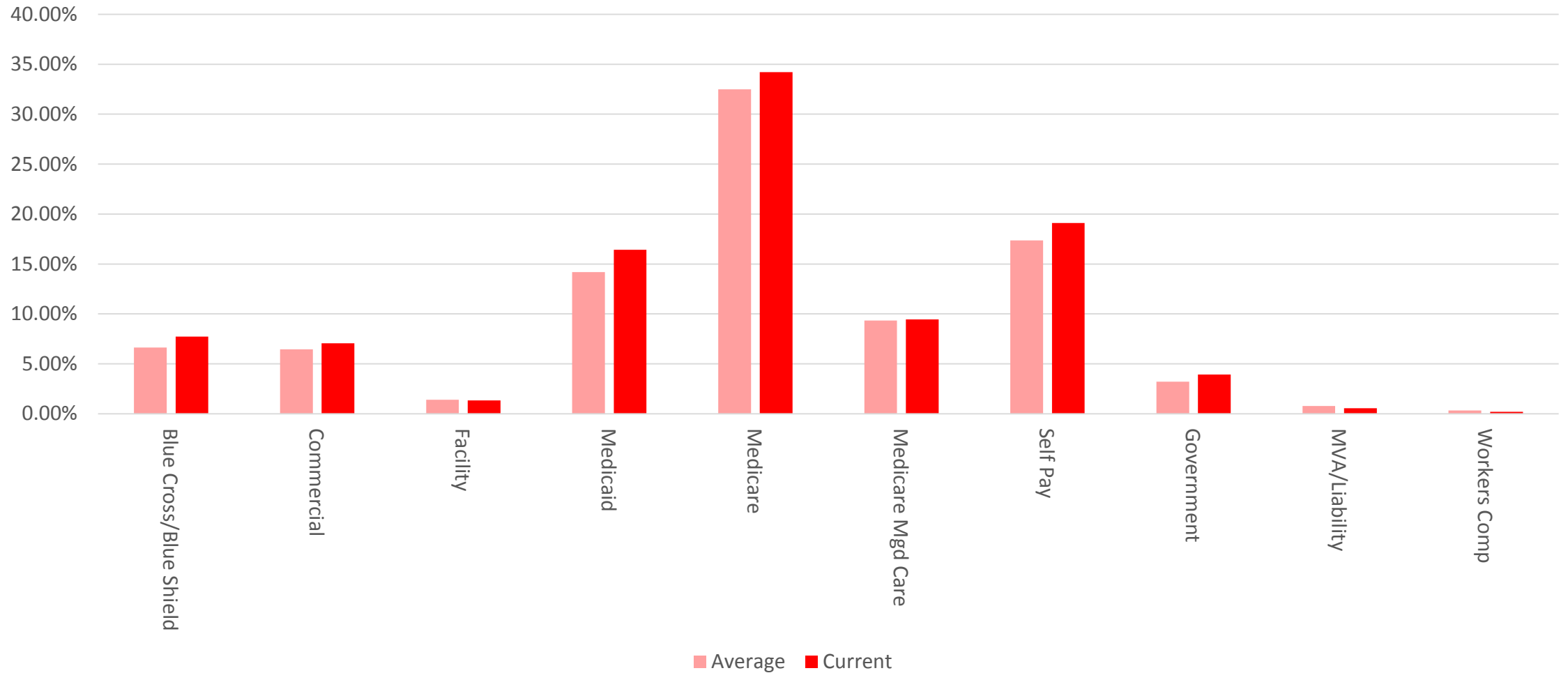
EMSA-West Aging by Payor Type



Western Division-**Revenue** and **Receipts**



EMSA West-Overall % of Revenue Per Payor Category
Average Compared to Current
2% Over Budget



EMSA West-% of Cash Per Month Per Payor Category
Average Compared to Current
8% Over Budget

