

Compliance Summary

From October 01, 2015 to October 31, 2015

Eastern Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|------------|------------|------------|----------|------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 523 | 46 | 91% | 983 | 22 | 97% | 413 | 99 | 76% | 5 | 0 | 100% |
| Tulsa 2 | 434 | 52 | 88% | 816 | 18 | 97% | 9 | 0 | 100% | 1 | 0 | 100% |
| Tulsa 3 | 530 | 46 | 91% | 1,080 | 35 | 96% | 311 | 69 | 77% | 6 | 1 | 83% |
| Tulsa Total | 1,487 | 144 | 90% | 2,879 | 75 | 97% | 733 | 168 | 77% | 12 | 1 | 91% |
| Sand Springs | 49 | 18 | | 129 | 11 | 83% | 0 | 0 | N/A | 0 | 0 | N/A |
| Jenks | 37 | 15 | | 66 | 8 | 77% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bixby | 28 | 4 | | 55 | 5 | 89% | 0 | 0 | N/A | 0 | 0 | N/A |
| Total Non-Beneficiary | 114 | 37 | | 250 | 24 | 83% | 0 | 0 | N/A | 0 | 0 | N/A |

Average Response Time Priority 1 & 2

Received to On Scene: 10:19

Dispatched to On Scene: 9:32

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From October 01, 2015 to October 31, 2015

Western Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 902 | 62 | 93% | 1,551 | 23 | 98% | 244 | 9 | 96% | 8 | 2 | 75% |
| Oklahoma City 2 | 873 | 92 | 89% | 1,416 | 30 | 97% | 182 | 8 | 95% | 1 | 0 | 100% |
| Edmond | 163 | 23 | 85% | 262 | 6 | 97% | 40 | 4 | 90% | 0 | 0 | N/A |
| Total OKC & Edmond | 1,938 | 177 | 90% | 3,229 | 59 | 98% | 466 | 21 | 95% | 9 | 2 | 77% |
| Warr Acres | 25 | 1 | | 46 | 1 | 97% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bethany | 51 | 4 | | 83 | 2 | 95% | 0 | 0 | N/A | 0 | 0 | N/A |
| Mustang | 44 | 8 | | 61 | 2 | 90% | 11 | 0 | 100% | 0 | 0 | N/A |
| The Village | 28 | 2 | | 48 | 3 | 93% | 0 | 0 | N/A | 0 | 0 | N/A |
| Nichols Hills | 5 | 1 | | 5 | 0 | 90% | 0 | 0 | N/A | 0 | 0 | N/A |
| Yukon | 59 | 13 | | 82 | 4 | 87% | 44 | 1 | 97% | 0 | 0 | N/A |
| Total Non-Beneficiary | 212 | 29 | | 325 | 12 | 92% | 55 | 1 | 98% | 0 | 0 | N/A |
| Piedmont | 10 | | | 1 | | | 0 | | | 0 | | |

Average Response Time Priority 1 & 2

Received to On Scene: 9:41

Dispatched to On Scene: 9:08

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
October 01,2015 Year to October 31 ,2015

Eastern Division
Non-discrimination

| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 523 | 46 | 91% |
| District 2 | 434 | 52 | 88% |
| District 3 | 530 | 46 | 91% |

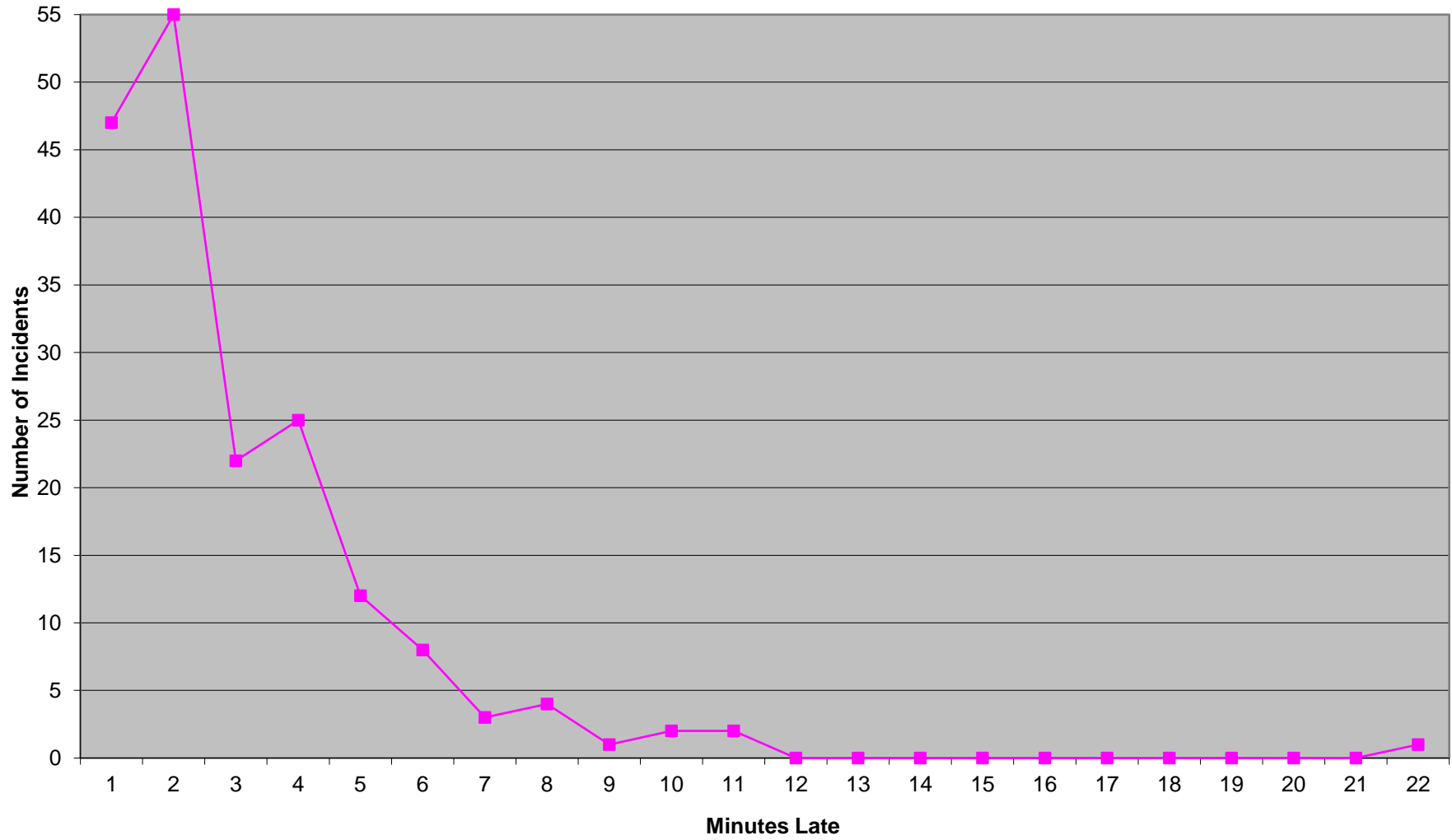
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

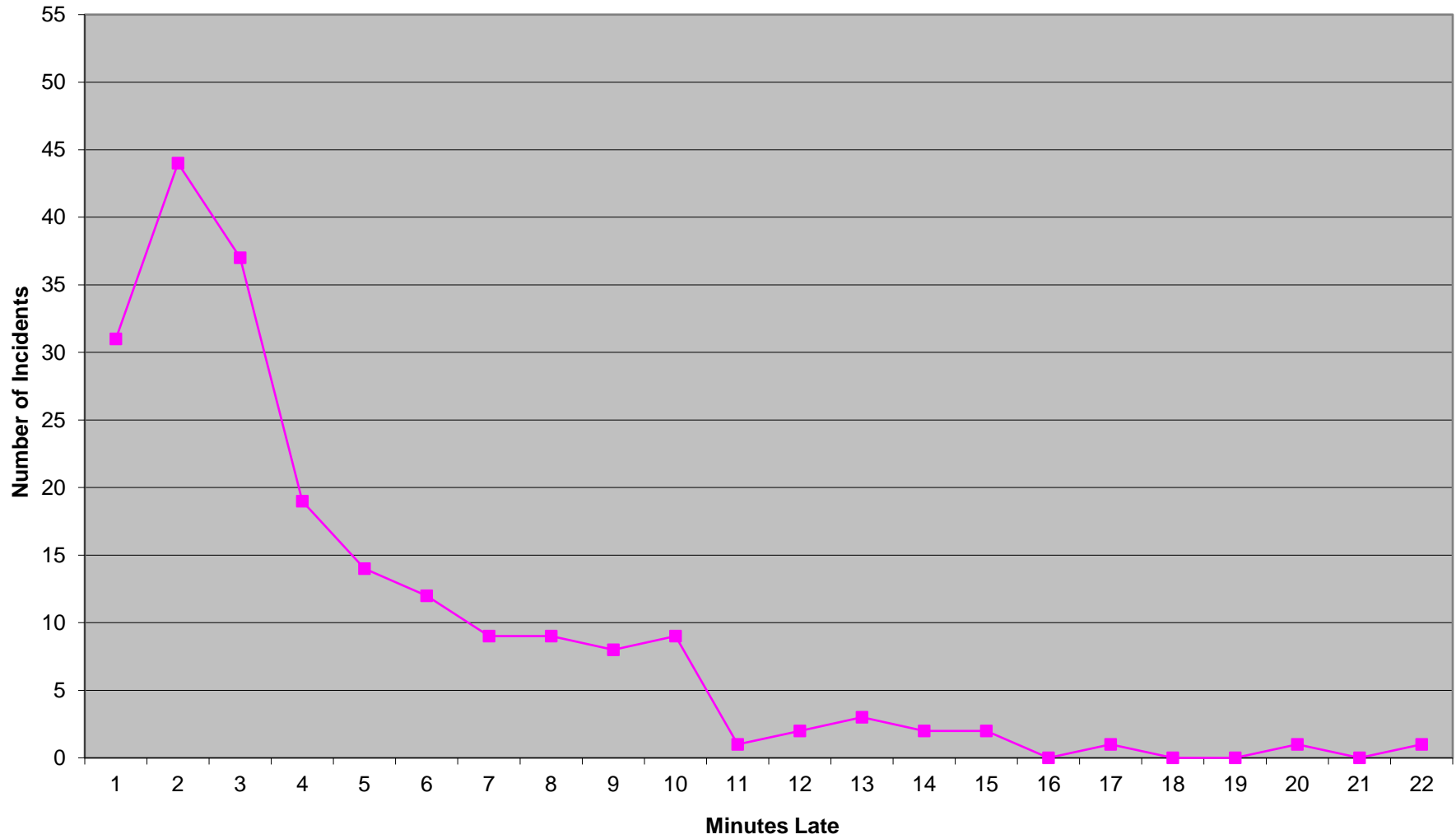
| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 902 | 62 | 93% |
| District 2 | 873 | 92 | 89% |
| Edmond | 163 | 23 | 85% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

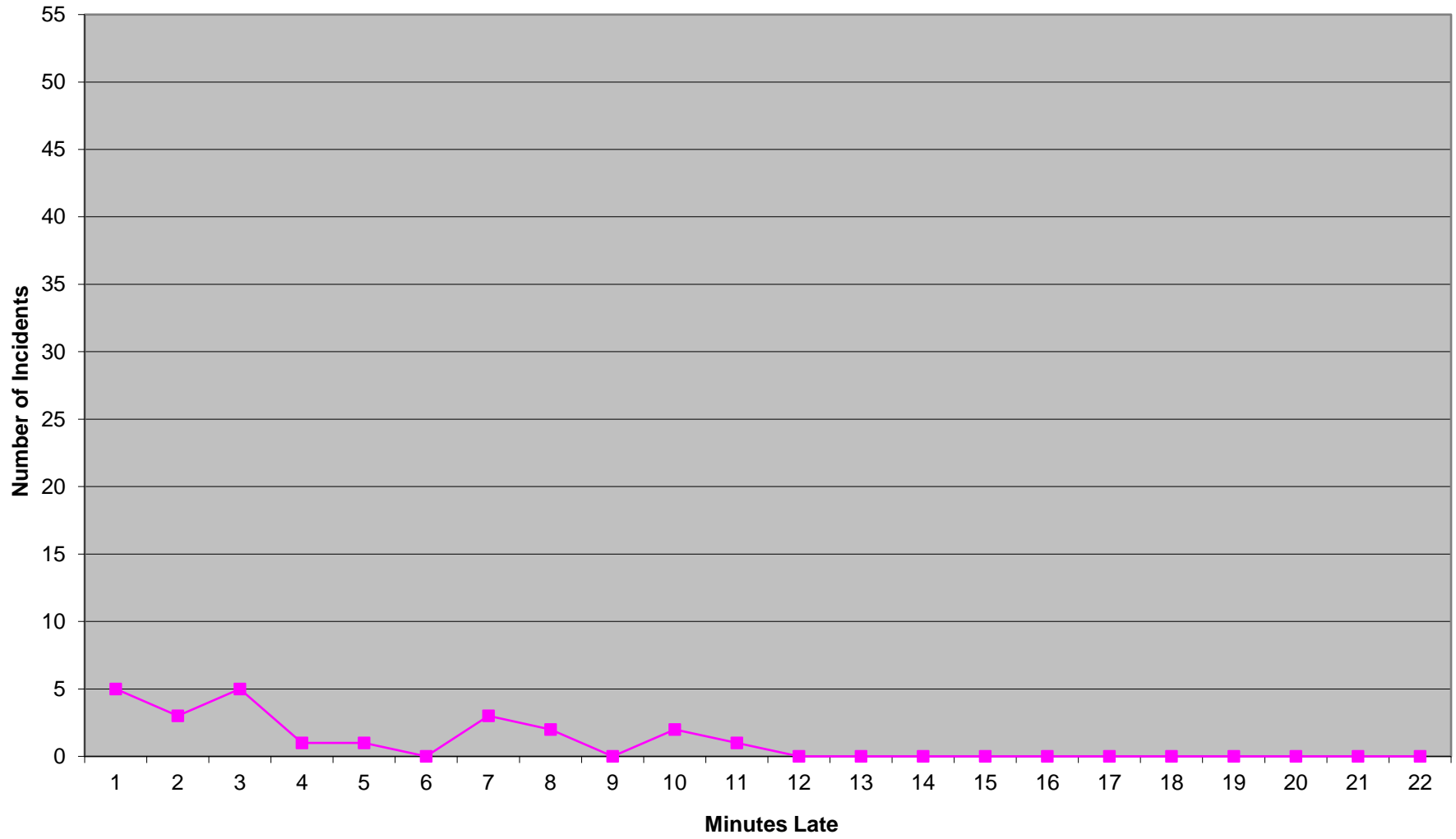
Eastern Division Priority 1 Late Calls October 2015



Western Division Priority 1 Late Calls October 2015



Edmond Priority 1 Late Calls October 2015



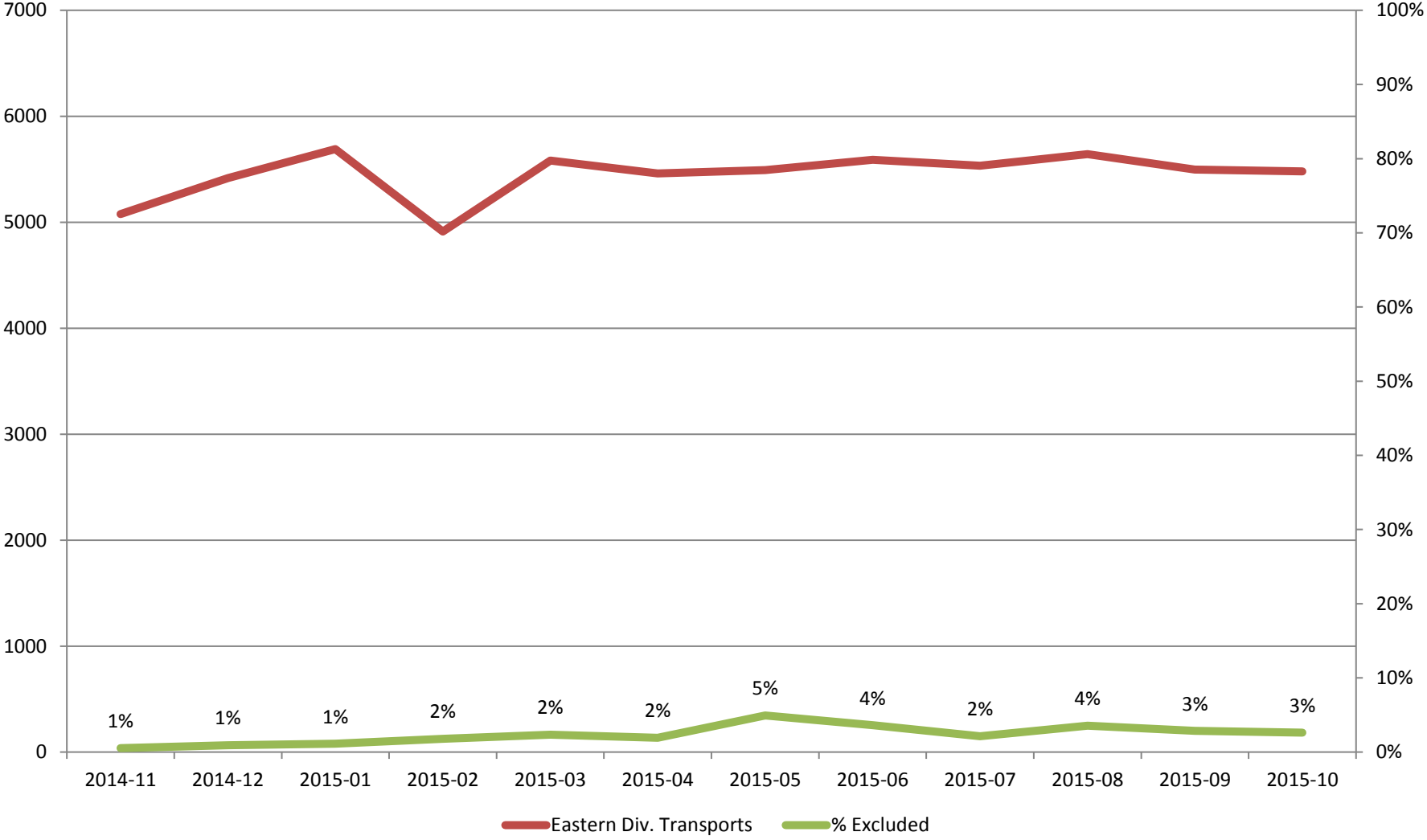
Response Time Exclusion Summary Report
 Three Months ending October, 2015

| | Month Priority | 2015-08 | | | | 2015-09 | | | | 2015-10 | | | |
|-----------------------------------------|-------------------|------------|-----------|-----------|----------|-----------|-----------|-----------|----------|-----------|-----------|-----------|----------|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | 39 | 1 | | | 30 | | | | 29 | 1 | 2 | 1 |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 67 | 50 | 39 | | 50 | 30 | 34 | | 44 | 26 | 17 | 1 |
| Final Weather | | 4 | | | | 7 | 2 | 4 | | 10 | 2 | 10 | 0 |
| Eastern Exclusions Total | | 110 | 51 | 39 | 0 | 87 | 32 | 38 | 0 | 83 | 29 | 29 | 2 |
| East Transports* | | 1677 | 3248 | 709 | 8 | 1601 | 3184 | 701 | 10 | 1602 | 3129 | 736 | 12 |
| East Late | | 185 | 95 | 177 | 2 | 169 | 72 | 122 | 1 | 182 | 99 | 170 | 0 |
| East % of Transports | | 7% | 2% | 6% | 0% | 5% | 1% | 5% | 0% | 5% | 1% | 4% | 0% |
| East Compliance** | | 88% | 97% | 75% | 75% | 89% | 97% | 82% | 90% | 88% | 96% | 76% | 100% |
| East Compliance W/O Exclusions** | | 83% | 95% | 71% | 75% | 84% | 96% | 78% | 90% | 84% | 95% | 73% | 85% |
| <hr/> | | | | | | | | | | | | | |
| | Month Priority | 2015-08 | | | | 2015-09 | | | | 2015-10 | | | |
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Western Division | | | | | | | | | | | | | |
| Final Other | | 3 | | | | 8 | | | | 3 | | 1 | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other 2nd Unit | | | | | | | | | | 1 | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 43 | 31 | 7 | | 36 | 14 | 3 | | 13 | 4 | 3 | |
| Final Weather | | 6 | | | | 8 | | | | 18 | 4 | 2 | |
| Western Exclusions Total | | 52 | 31 | 7 | 0 | 52 | 14 | 3 | 0 | 35 | 8 | 6 | 0 |
| West Transports* | | 2204 | 3702 | 525 | 4 | 2134 | 3635 | 497 | 4 | 2149 | 3555 | 521 | 9 |
| West Late | | 237 | 98 | 53 | 0 | 225 | 79 | 29 | 0 | 205 | 71 | 22 | 2 |
| West % of Transports | | 2% | 1% | 1% | 0% | 2% | 0% | 1% | 0% | 2% | 0% | 1% | 0% |
| West Compliance** | | 89% | 97% | 89% | 100% | 89% | 97% | 94% | 100% | 90% | 98% | 95% | 77% |
| West Compliance W/O Exclusions** | | 87% | 96% | 88% | 100% | 87% | 97% | 93% | 100% | 89% | 97% | 94% | 77% |

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending October, 2015



Western Division Response Time Exclusions Twelve Months ending October, 2015

