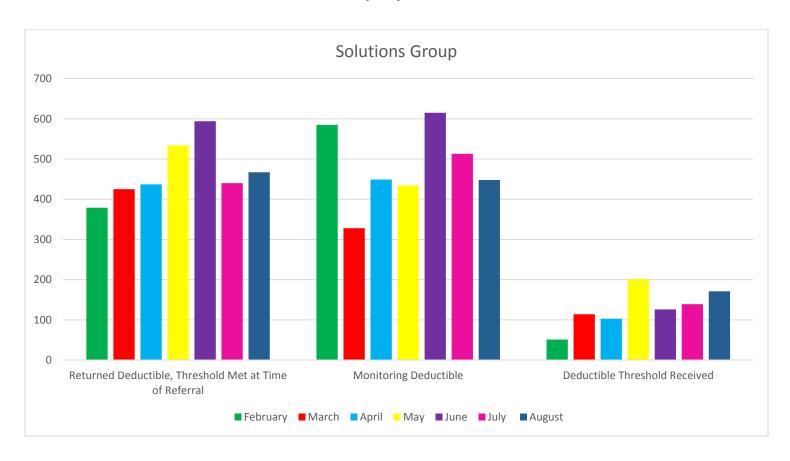
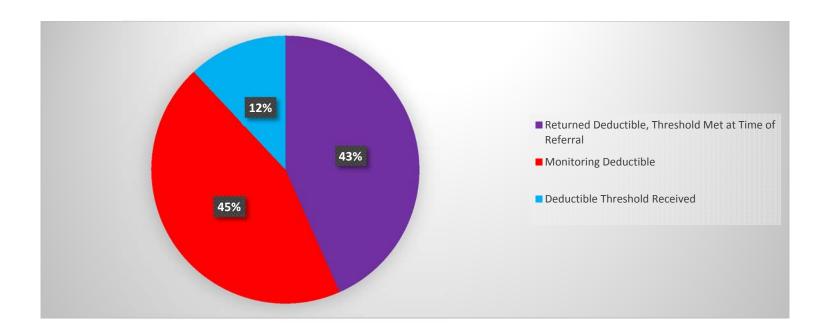
## Solutions Group Patient Financial Services Deductible Project 08/31/2015





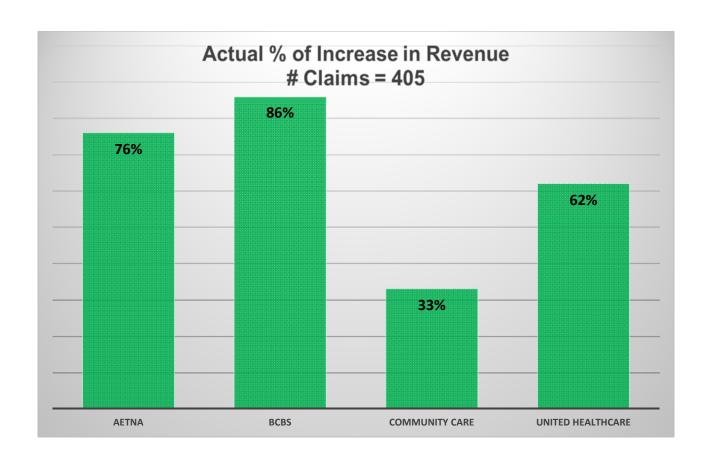
## Claims Held and Released Through 06/30/2015

## **Average Deductible at the time of Referring Account**

| Payer             | Deductible at DOS |              | AVG Deductible Per Claim |        |  |
|-------------------|-------------------|--------------|--------------------------|--------|--|
| AETNA             | \$                | 389,574.50   | \$                       | 576.30 |  |
| BCBS              | \$                | 2,342,086.00 | \$                       | 812.65 |  |
| Cigna             | \$                | 3,652.13     | \$                       | 608.69 |  |
| COMMUNITY CARE    | \$                | 18,383.83    | \$                       | 291.81 |  |
| UNITED HEALTHCARE | \$                | 501,249.90   | \$                       | 346.65 |  |
| Grand Total       | \$                | 3,254,946.36 | \$                       | 527.22 |  |

## ACTUAL Claims PAID through 06/30/2015

| Payer             | Rein | Expected nbursement at DOS | Re | Actual<br>eimbursement | Vendor Cost     | Т  | otal Reimbursement | _  | dditional Revenue<br>by Holding the<br>Account |
|-------------------|------|----------------------------|----|------------------------|-----------------|----|--------------------|----|------------------------------------------------|
| AETNA             | \$   | 8,320.01                   | \$ | 35,187.28              | \$<br>2,572.43  | \$ | 32,614.85          | \$ | 24,294.84                                      |
| BCBS              | \$   | 24,693.59                  | \$ | 181,621.89             | \$<br>15,597.22 | \$ | 166,024.67         | \$ | 141,331.08                                     |
| COMMUNITY CARE    | \$   | 2,393.40                   | \$ | 3,589.51               | \$<br>255.61    | \$ | 3,603.90           | \$ | 1,210.50                                       |
| UNITED HEALTHCARE | \$   | 29,685.33                  | \$ | 77,215.53              | \$<br>5,100.63  | \$ | 72,114.90          | \$ | 42,429.57                                      |
| Grand Total       | \$   | 65,092.33                  | \$ | 297,614.21             | \$<br>23,525.89 | \$ | 274,358.32         | \$ | 209,265.99                                     |



If claims were not held, potentially \$232,521.88 would have went to either patient responsibility or adjusted off to EMSACare.

This processes averaged \$734.85 additional revenue from the Insurance Company per claim, instead of having to obtain from the patient.

(Expected Reimbursement at DOS minus Actual Reimbursement.)