

# Compliance Summary

From January 01, 2015 to January 31, 2015

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	459	31	93%	984	12	98%	355	24	93%	7	0	100%
Tulsa 2	458	21	95%	845	14	98%	6	0	100%	1	0	100%
Tulsa 3	583	44	92%	1,250	38	96%	361	21	94%	7	1	85%
<b>Tulsa Total</b>	<b>1,500</b>	<b>96</b>	<b>93%</b>	<b>3,079</b>	<b>64</b>	<b>97%</b>	<b>722</b>	<b>45</b>	<b>93%</b>	<b>15</b>	<b>1</b>	<b>93%</b>
<b>Sand Springs</b>	<b>67</b>	<b>16</b>		<b>111</b>	<b>7</b>	<b>87%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>29</b>	<b>6</b>		<b>47</b>	<b>1</b>	<b>90%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>47</b>	<b>4</b>		<b>67</b>	<b>2</b>	<b>94%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
<b>Total Non-Beneficiary</b>	<b>143</b>	<b>26</b>		<b>225</b>	<b>10</b>	<b>90%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:34**

**Dispatched to On Scene: 8:47**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From January 01, 2015 to January 31, 2015

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	1,023	89	91%	1,682	47	97%	223	25	88%	1	1	0%
Oklahoma City 2	1,001	113	88%	1,463	50	96%	154	11	92%	1	0	100%
Edmond	172	25	85%	212	9	95%	34	4	88%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,196</b>	<b>227</b>	<b>89%</b>	<b>3,357</b>	<b>106</b>	<b>96%</b>	<b>411</b>	<b>40</b>	<b>90%</b>	<b>2</b>	<b>1</b>	<b>50%</b>
Warr Acres	32	1		37	0	98%	0	0	N/A	0	0	N/A
Bethany	89	13		112	2	92%	0	0	N/A	0	0	N/A
Mustang	33	12		37	1	81%	15	3	80%	0	0	N/A
The Village	31	2		53	2	95%	0	0	N/A	0	0	N/A
Nichols Hills	5	1		5	0	90%	0	0	N/A	0	0	N/A
Yukon	64	13		92	5	88%	60	7	88%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>254</b>	<b>42</b>		<b>336</b>	<b>10</b>	<b>91%</b>	<b>75</b>	<b>10</b>	<b>86%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	6			11			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 10:07

Dispatched to On Scene: 9:28

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**January 1, 2015 to January 31, 2015**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	459	31	93%
<b>District 2</b>	458	21	95%
<b>District 3</b>	583	44	92%

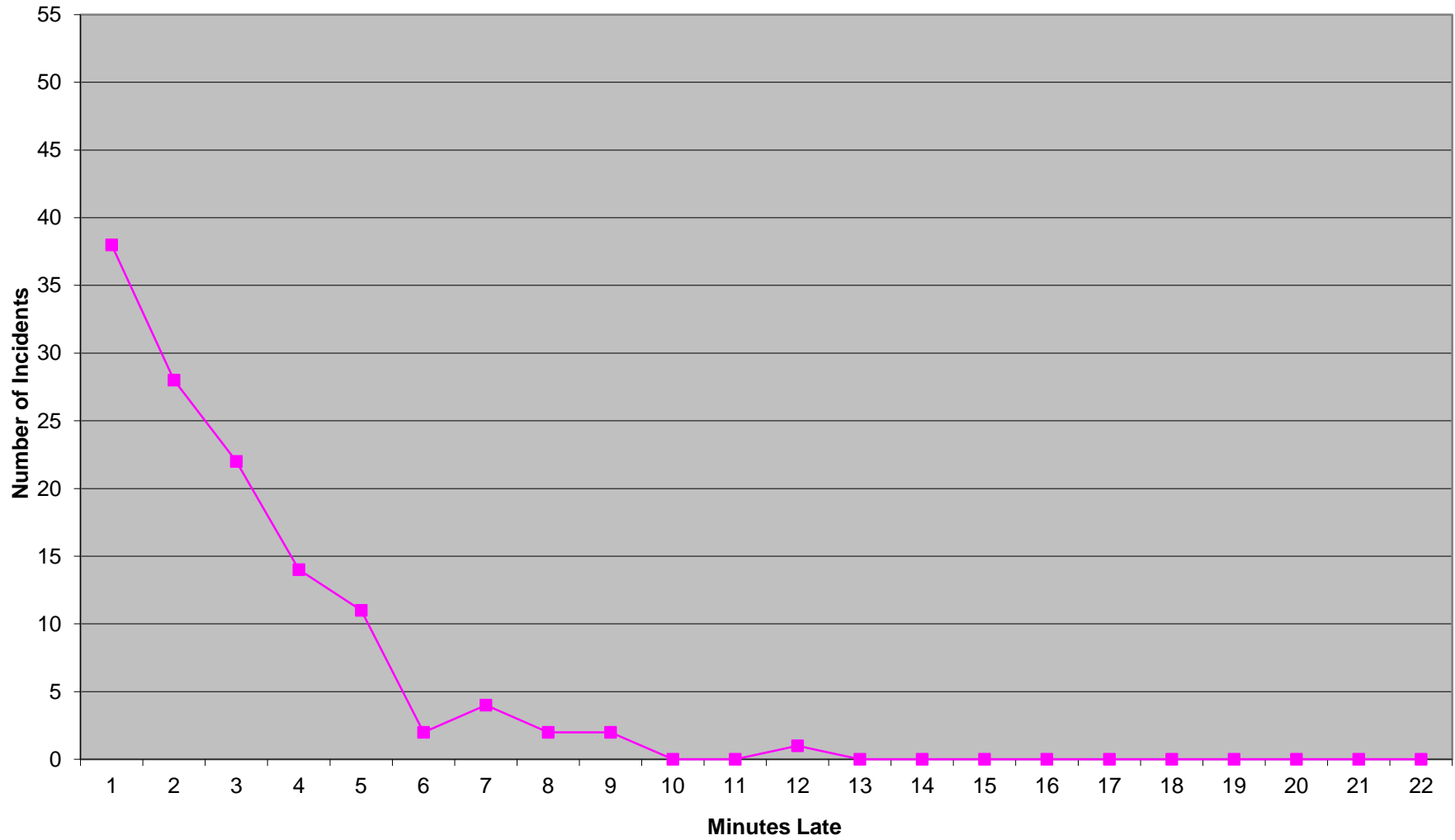
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

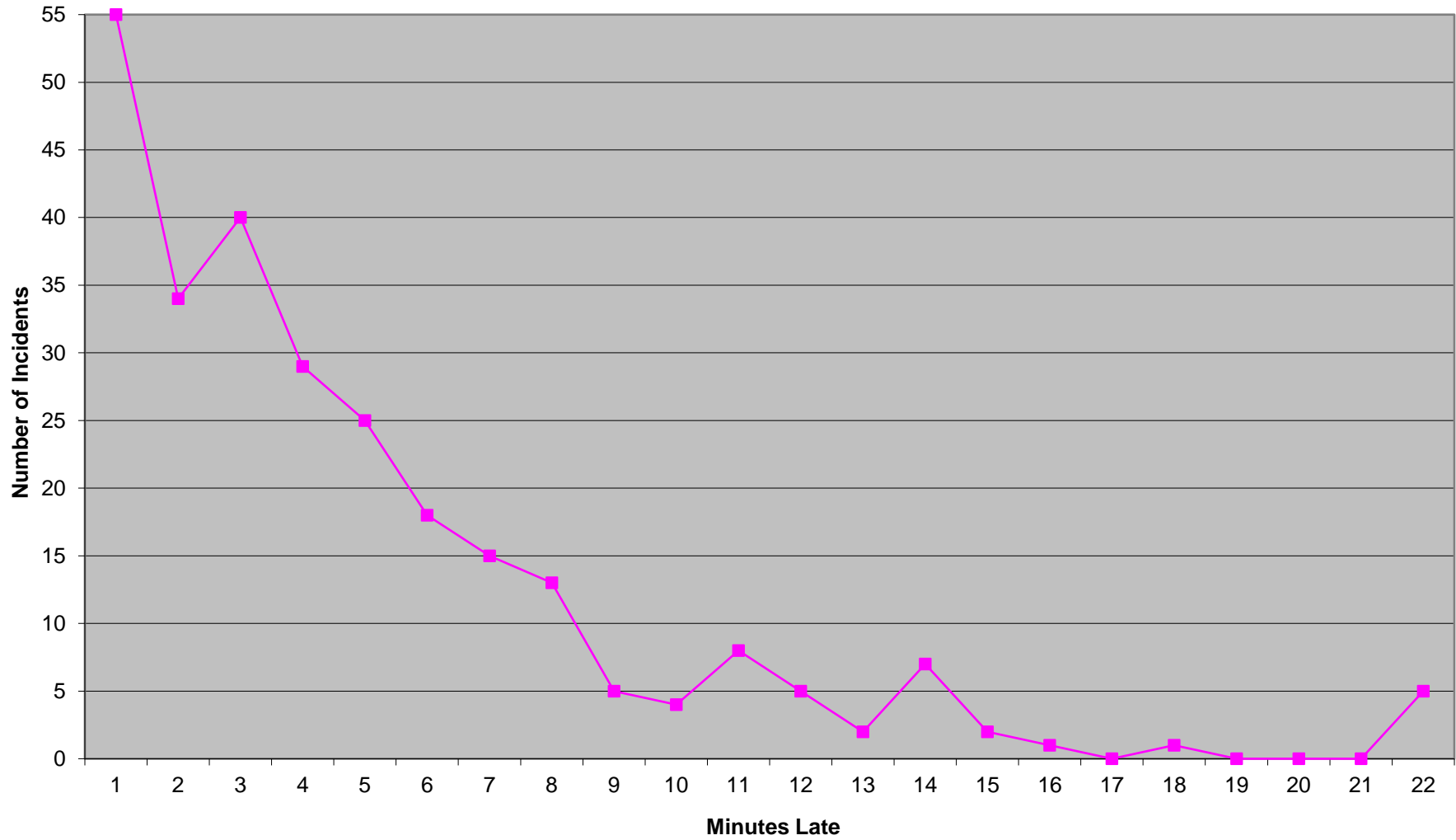
	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	1023	89	91%
<b>District 2</b>	1001	113	88%
<b>Edmond</b>	172	25	85%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls January 2015



### Western Division Priority 1 Late Calls January 2015



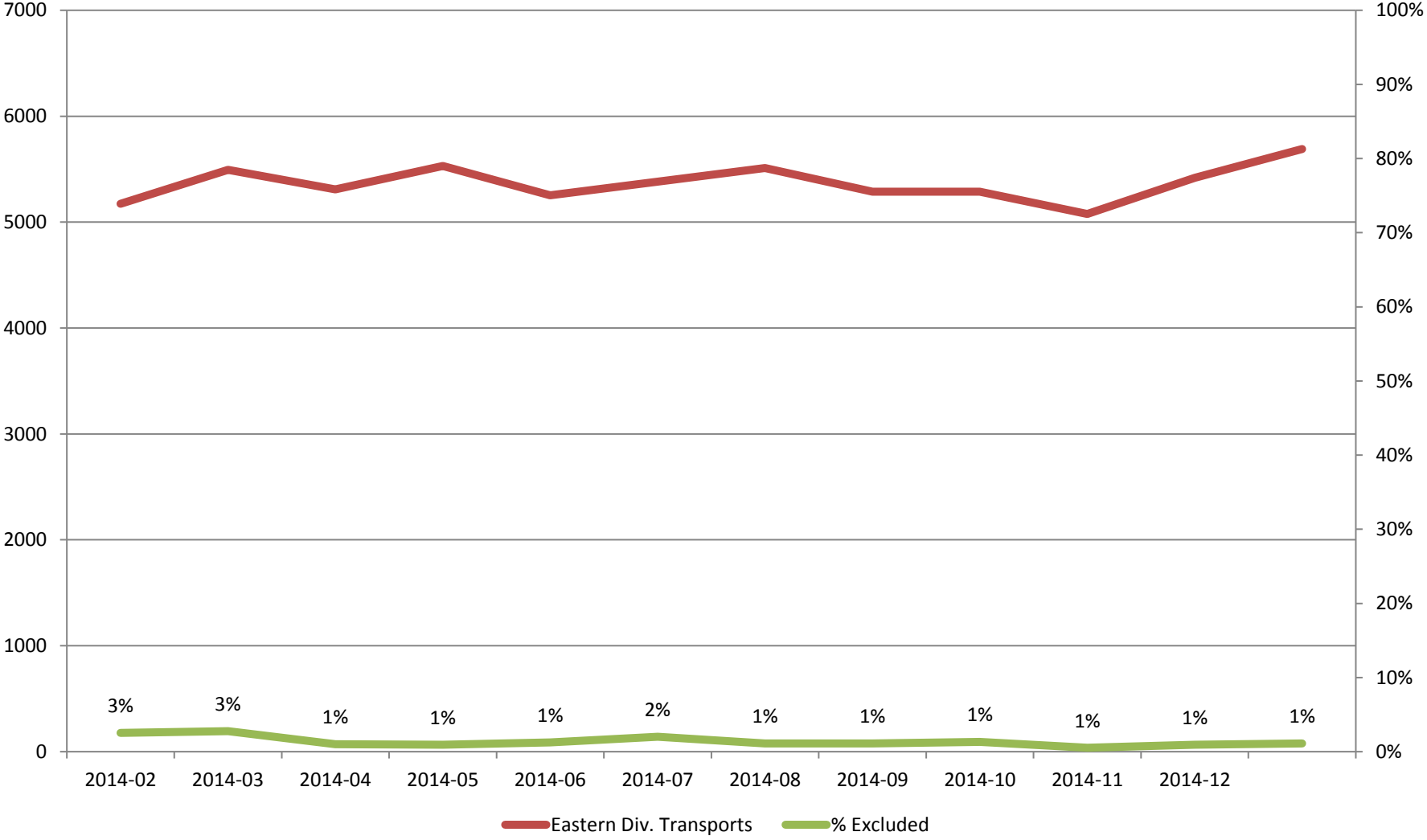
**Response Time Exclusion Summary Report**  
**Three Months ending January, 2015**

	Month Priority	2014-11				2014-12				2015-01			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		1				2				2	1		
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		13	7	3		15	11	4		30	18	10	
Final Weather		3				8	5	5		3			
<b>Eastern Exclusions Total</b>		<b>17</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>25</b>	<b>16</b>	<b>9</b>	<b>0</b>	<b>35</b>	<b>19</b>	<b>10</b>	<b>0</b>
<b>East Transports*</b>		1498	2903	671	5	1597	3096	710	15	1643	3304	725	18
<b>East Late</b>		93	33	28	1	101	37	57	3	122	74	45	1
<b>East % of Transports</b>		1%	0%	0%	0%	2%	1%	1%	0%	2%	1%	1%	0%
<b>East Compliance**</b>		93%	98%	95%	80%	93%	98%	91%	80%	92%	97%	93%	94%
<b>East Compliance W/O Exclusions**</b>		92%	98%	95%	80%	92%	98%	90%	80%	90%	97%	92%	94%
<hr/>													
	Month Priority	2014-11				2014-12				2015-01			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other										3			
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		23	16	4		62	20	4		78	36	6	
Final Weather		44	25	7		69	14	11		41	11	4	
<b>Western Exclusions Total</b>		<b>67</b>	<b>41</b>	<b>11</b>	<b>0</b>	<b>131</b>	<b>34</b>	<b>15</b>	<b>0</b>	<b>122</b>	<b>47</b>	<b>10</b>	<b>0</b>
<b>West Transports*</b>		2030	3447	464	2	2264	3515	524	8	2450	3693	486	2
<b>West Late</b>		224	75	32	0	253	80	48	0	269	116	50	1
<b>West % of Transports</b>		3%	1%	2%	0%	6%	1%	3%	0%	5%	1%	2%	0%
<b>West Compliance**</b>		88%	97%	93%	100%	88%	97%	90%	100%	89%	96%	89%	50%
<b>West Compliance W/O Exclusions**</b>		86%	96%	90%	100%	83%	96%	88%	100%	84%	95%	87%	50%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Twelve Months ending January, 2015



## Western Division Response Time Exclusions Twelve Months ending January, 2015

