

Compliance Summary

September 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	498	36	92%	843	15	98%	311	18	94%	12	0	100%
Tulsa 2	394	38	90%	688	17	97%	11	1	90%	2	0	100%
Tulsa 3	545	40	92%	954	13	98%	307	24	92%	5	0	100%
Tulsa Total	1,437	114	92%	2,485	45	98%	629	43	93%	19	0	100%
Sand Springs	57	1		96	2	98%	0	0	N/A	0	0	N/A
Jenks	24	2		39	2	93%	0	0	N/A	0	0	N/A
Bixby	23	2		62	2	95%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	104	5		197	6	96%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:39

Dispatched to On Scene: 6:11

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	851	39	95%	1,419	21	98%	201	10	95%	4	1	75%
Oklahoma City 2	812	58	92%	1,378	16	98%	171	16	90%	1	0	100%
Edmond	113	11	90%	177	7	96%	36	3	91%	1	0	100%
Total OKC & Edmond	1,776	108	93%	2,974	44	98%	408	29	92%	6	1	83%
Warr Acres	34	2		43	2	94%	0	0	N/A	0	0	N/A
Bethany	52	3		100	0	98%	2	0	100%	0	0	N/A
Mustang	30	1		38	2	95%	0	0	N/A	0	0	N/A
The Village	15	1		39	1	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		9	0	100%	0	0	N/A	0	0	N/A
Yukon	61	4		74	0	97%	50	7	86%	0	0	N/A
Total Non-Beneficiary	195	11		303	5	96%	52	7	86%	0	0	N/A
Piedmont	2			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:39

Dispatched to On Scene: 6:08

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

September 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	498	36	92%
District 2	394	38	90%
District 3	545	40	92%

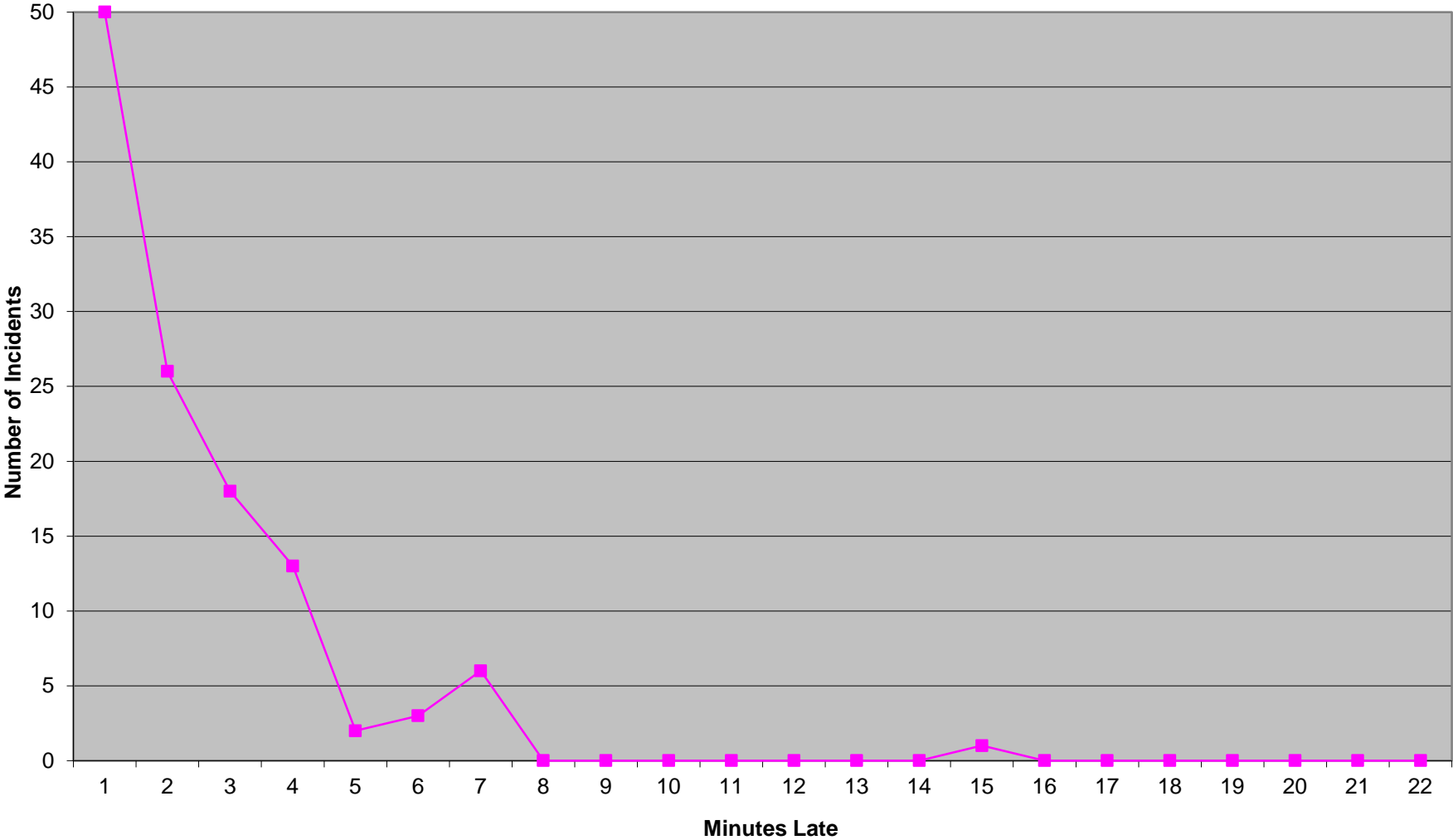
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

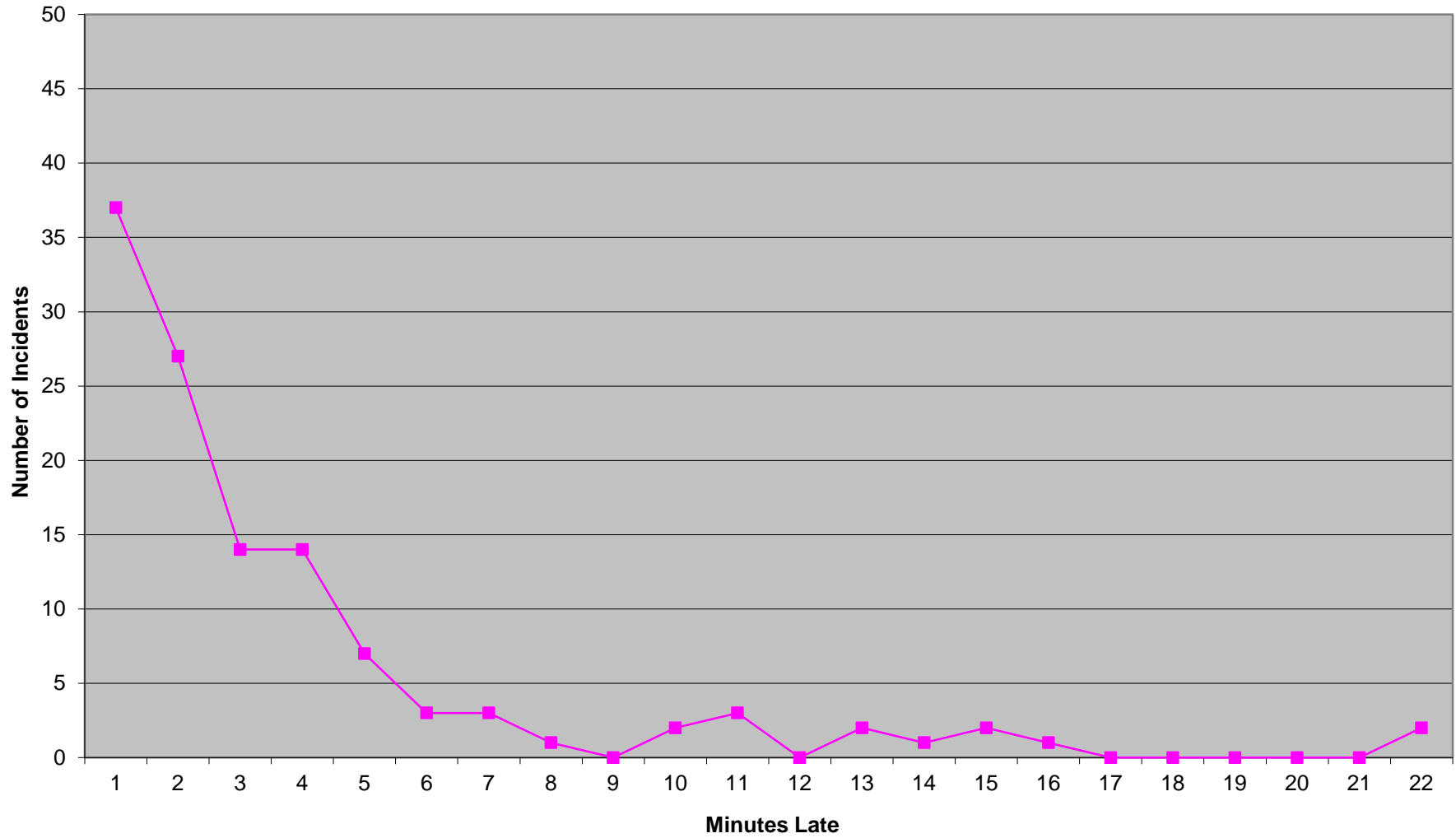
	Priority 1		
	Inc.	Late	%
District 1	851	39	95%
District 2	812	58	92%
Edmond	113	11	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
September 2013**



Western Division Priority 1 Late Calls September 2013



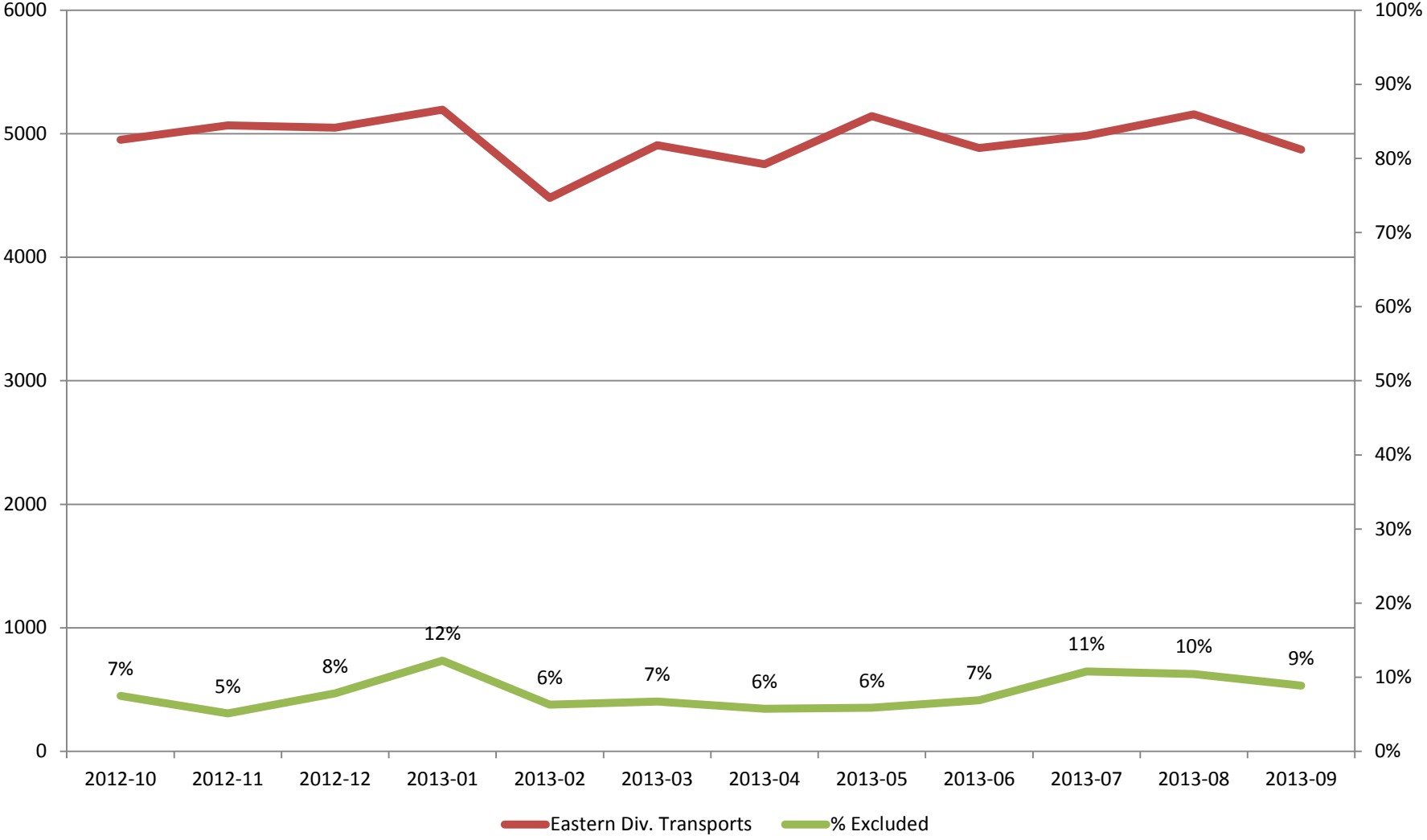
**Response Time Exclusion Summary Report
Three Months ending September 2013**

	Month Priority	2013-07				2013-08				2013-09			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		2				2				1			
Final System Overload		275	220	32	1	292	230	14	1	230	188	11	2
Final Weather		4	4										
Eastern Exclusions Total		281	224	32	1	294	230	14	1	231	188	11	2
East Transports*		1565	2794	617	8	1622	2887	647	2	1541	2683	629	19
East Late		112	55	33	0	98	55	34	0	119	51	43	0
East % of Transports		18%	8%	5%	0%	18%	8%	2%	0%	15%	7%	2%	0%
East Compliance**		92%	98%	94%	100%	93%	98%	94%	100%	92%	98%	93%	100%
East Compliance W/O Exclusions**		78%	90%	89%	88%	79%	90%	92%	66%	80%	91%	91%	90%
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		5				5				1			
Final System Overload		363	226	24		406	214	17		351	172	2	
Final Weather		12	3			2	1						
Western Exclusions Total		380	229	24	0	413	215	17	0	352	172	2	0
West Transports*		1879	3261	299	1	1929	3387	493	4	1971	3277	460	6
West Late		132	57	26	0	144	52	36	0	119	49	36	1
West % of Transports		20%	7%	8%	0%	21%	6%	3%	0%	18%	5%	0%	0%
West Compliance**		92%	98%	91%	100%	92%	98%	92%	100%	93%	98%	92%	83%
West Compliance W/O Exclusions**		77%	91%	84%	100%	76%	92%	89%	100%	79%	93%	91%	83%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending September, 2013



Western Division Response Time Exclusions Twelve Months ending September, 2013

