

# Compliance Summary

July 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	538	47	91%	923	22	97%	310	20	93%	6	0	100%
Tulsa 2	368	27	92%	715	10	98%	8	0	100%	0	0	N/A
Tulsa 3	550	35	93%	982	12	98%	298	13	95%	2	0	100%
<b>Tulsa Total</b>	<b>1,456</b>	<b>109</b>	<b>92%</b>	<b>2,620</b>	<b>44</b>	<b>98%</b>	<b>616</b>	<b>33</b>	<b>94%</b>	<b>8</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>62</b>	<b>3</b>		<b>86</b>	<b>5</b>	<b>94%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>22</b>	<b>0</b>		<b>41</b>	<b>5</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>25</b>	<b>0</b>		<b>47</b>	<b>1</b>	<b>98%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>109</b>	<b>3</b>		<b>174</b>	<b>11</b>	<b>95%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

Average Response Time Priority 1 & 2

Received to On Scene: 6:49

Dispatched to On Scene: 6:23

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

July 2013

## Western Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	821	45	94%	1,450	27	98%	102	6	94%	0	0	N/A
Oklahoma City 2	767	52	93%	1,334	26	98%	132	10	92%	1	0	100%
Edmond	131	19	85%	196	1	99%	32	7	78%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,719</b>	<b>116</b>	<b>93%</b>	<b>2,980</b>	<b>54</b>	<b>98%</b>	<b>266</b>	<b>23</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Warr Acres	26	1		43	0	98%	0	0	N/A	0	0	N/A
Bethany	38	10		88	2	90%	0	0	N/A	0	0	N/A
Mustang	22	1		38	1	96%	0	0	N/A	0	0	N/A
The Village	19	1		36	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	1		4	0	87%	0	0	N/A	0	0	N/A
Yukon	61	2		72	0	98%	34	3	91%	1	0	100%
<b>Total Non-Beneficiary</b>	<b>170</b>	<b>16</b>		<b>281</b>	<b>3</b>	<b>95%</b>	<b>34</b>	<b>3</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Piedmont	2			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:47

Dispatched to On Scene: 6:19

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

July 2013

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	538	47	91%
<b>District 2</b>	368	27	92%
<b>District 3</b>	550	35	93%

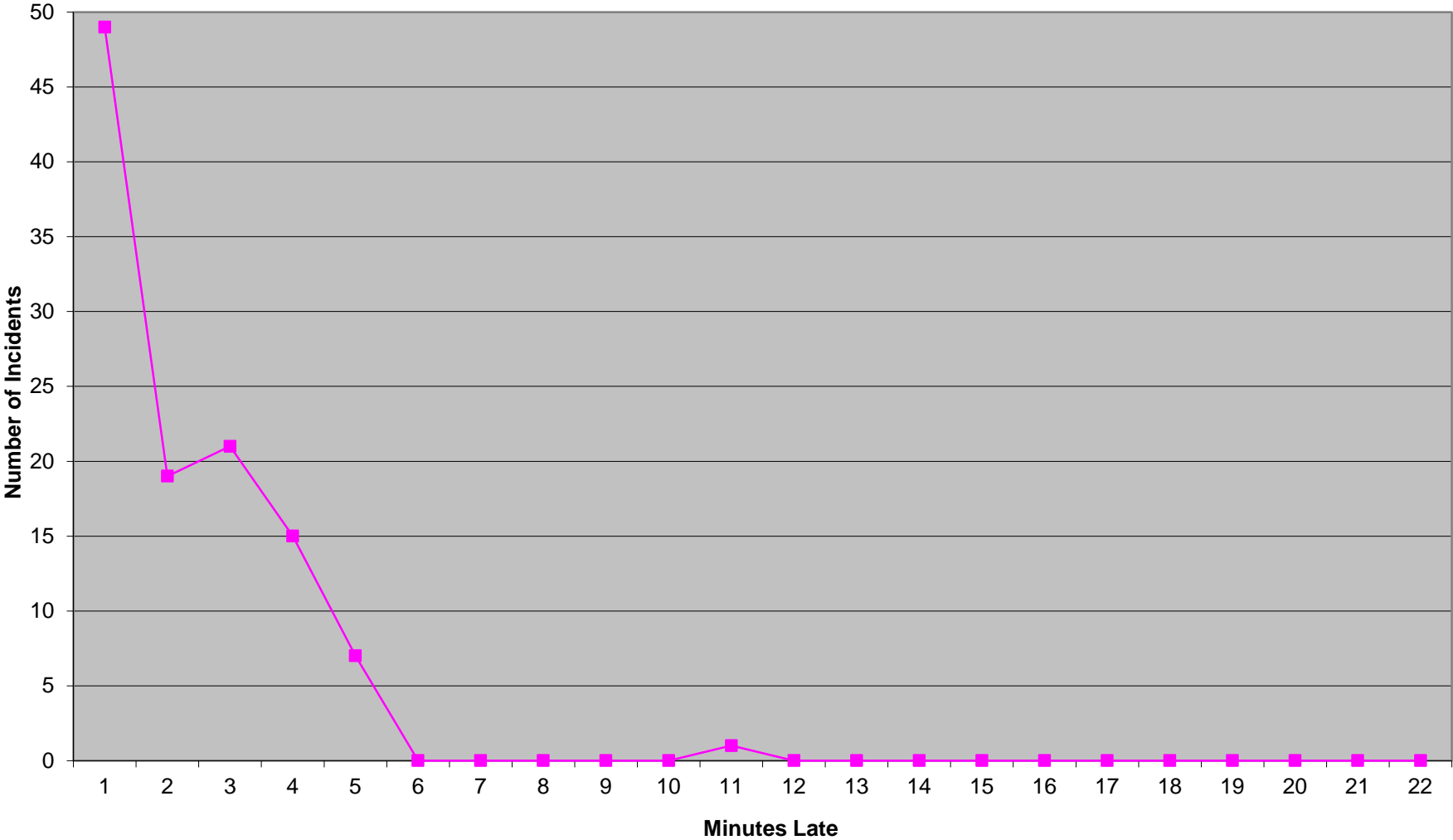
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

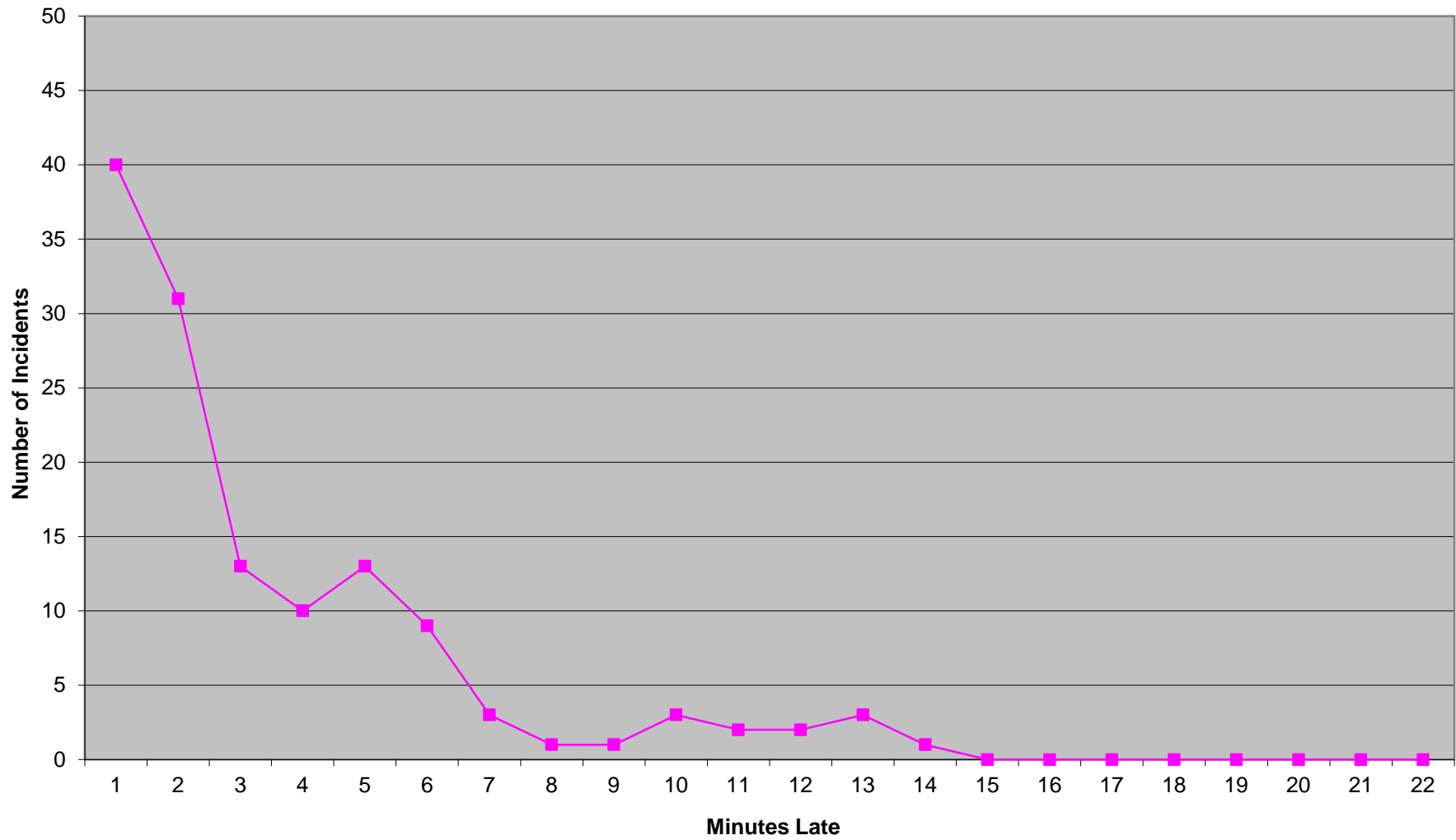
	Priority 1		
	Inc.	Late	%
<b>District 1</b>	821	45	94%
<b>District 2</b>	767	52	93%
<b>Edmond</b>	131	19	85%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls  
July 2013**



### Western Division Priority 1 Late Calls July 2013



# Compliance Summary

August 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	518	32	93%	935	16	98%	330	21	93%	1	0	100%
Tulsa 2	406	29	92%	704	6	99%	15	0	100%	1	0	100%
Tulsa 3	580	31	94%	1,039	16	98%	302	13	95%	0	0	N/A
<b>Tulsa Total</b>	<b>1,504</b>	<b>92</b>	<b>93%</b>	<b>2,678</b>	<b>38</b>	<b>98%</b>	<b>647</b>	<b>34</b>	<b>94%</b>	<b>2</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>63</b>	<b>3</b>		<b>102</b>	<b>7</b>	<b>93%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>26</b>	<b>1</b>		<b>46</b>	<b>5</b>	<b>91%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>29</b>	<b>2</b>		<b>60</b>	<b>4</b>	<b>93%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>118</b>	<b>6</b>		<b>208</b>	<b>16</b>	<b>93%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:17

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

August 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	806	50	93%	1,525	23	98%	228	9	96%	3	0	100%
Oklahoma City 2	815	73	91%	1,382	19	98%	182	19	89%	1	0	100%
Edmond	121	8	93%	181	6	96%	30	6	80%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,742</b>	<b>131</b>	<b>92%</b>	<b>3,088</b>	<b>48</b>	<b>98%</b>	<b>440</b>	<b>34</b>	<b>92%</b>	<b>4</b>	<b>0</b>	<b>100%</b>
Warr Acres	23	3		43	0	95%	0	0	N/A	0	0	N/A
Bethany	53	7		92	1	94%	2	0	100%	0	0	N/A
Mustang	23	0		46	2	97%	0	0	N/A	0	0	N/A
The Village	26	0		43	1	98%	0	0	N/A	0	0	N/A
Nichols Hills	7	0		8	0	100%	0	0	N/A	0	0	N/A
Yukon	55	3		67	0	97%	51	2	96%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>187</b>	<b>13</b>		<b>299</b>	<b>4</b>	<b>96%</b>	<b>53</b>	<b>2</b>	<b>96%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	1			8			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:43

Dispatched to On Scene: 6:13

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

August 2013

## Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	518	32	93%
<b>District 2</b>	406	29	92%
<b>District 3</b>	580	31	94%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

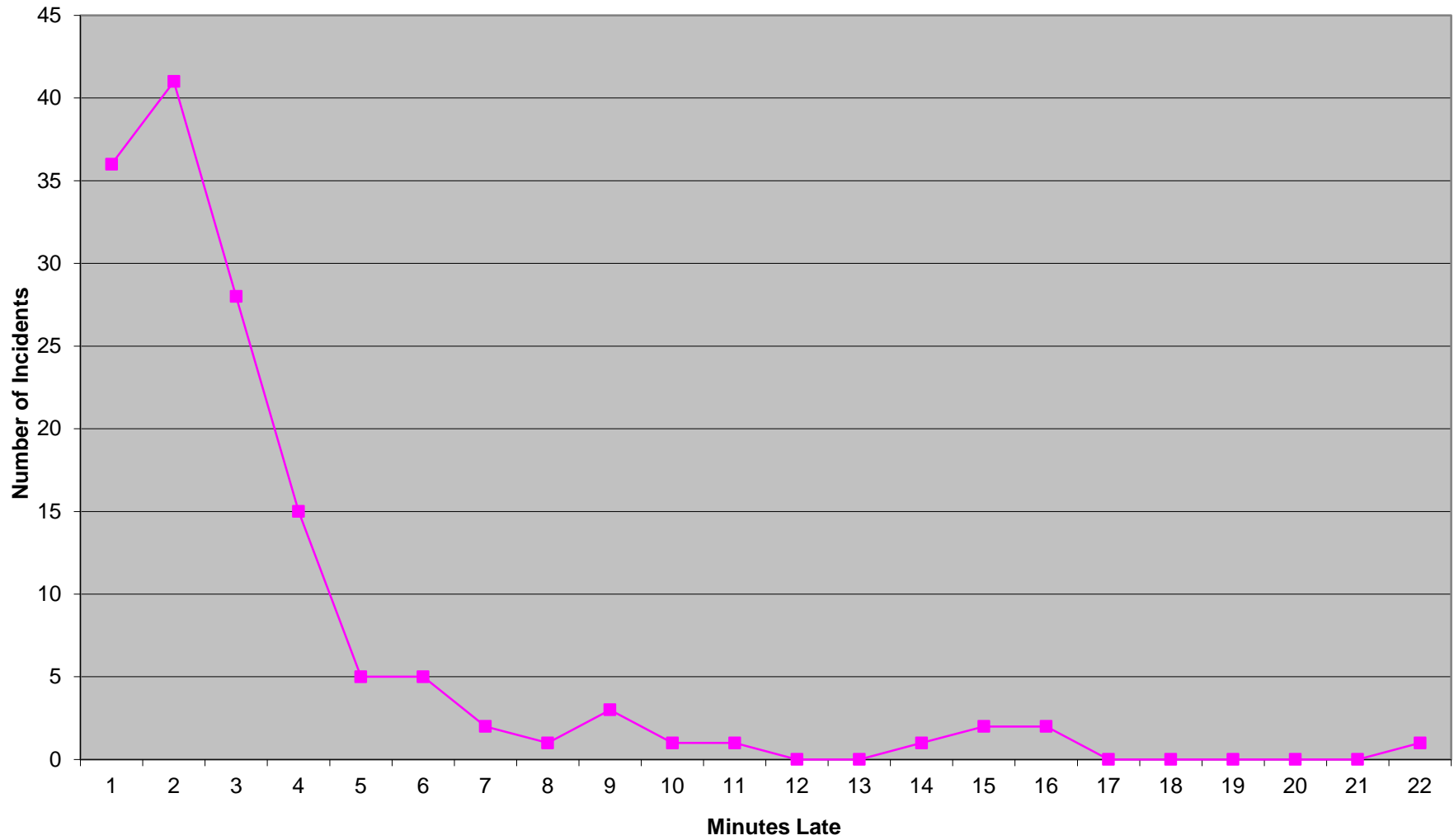
## Western Division Non-discrimination

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	806	50	93%
<b>District 2</b>	815	73	91%
<b>Edmond</b>	121	8	93%

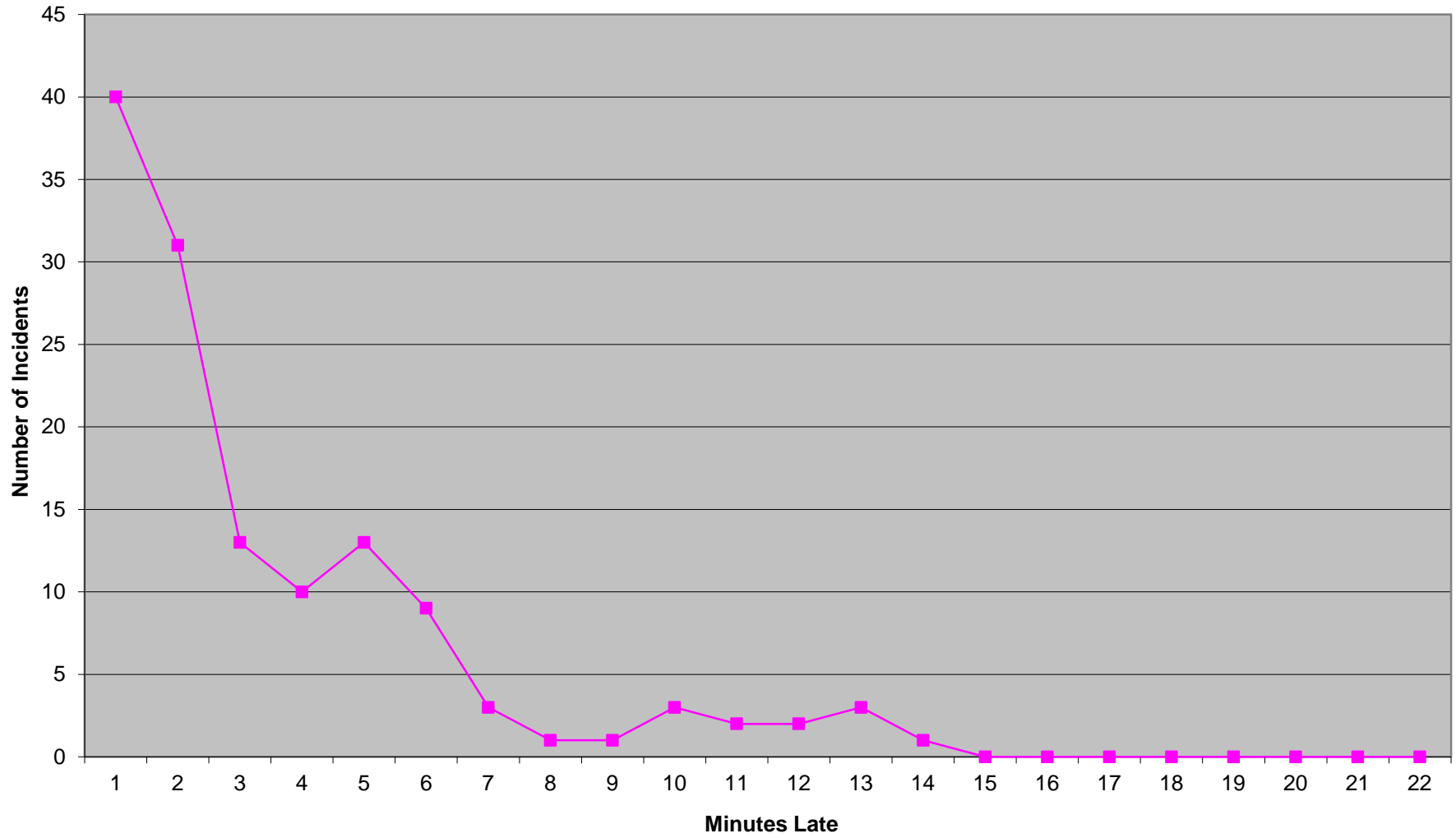
Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.



**Eastern Division Priority 1 Late Calls  
August 2013**



### Western Division Priority 1 Late Calls August 2013



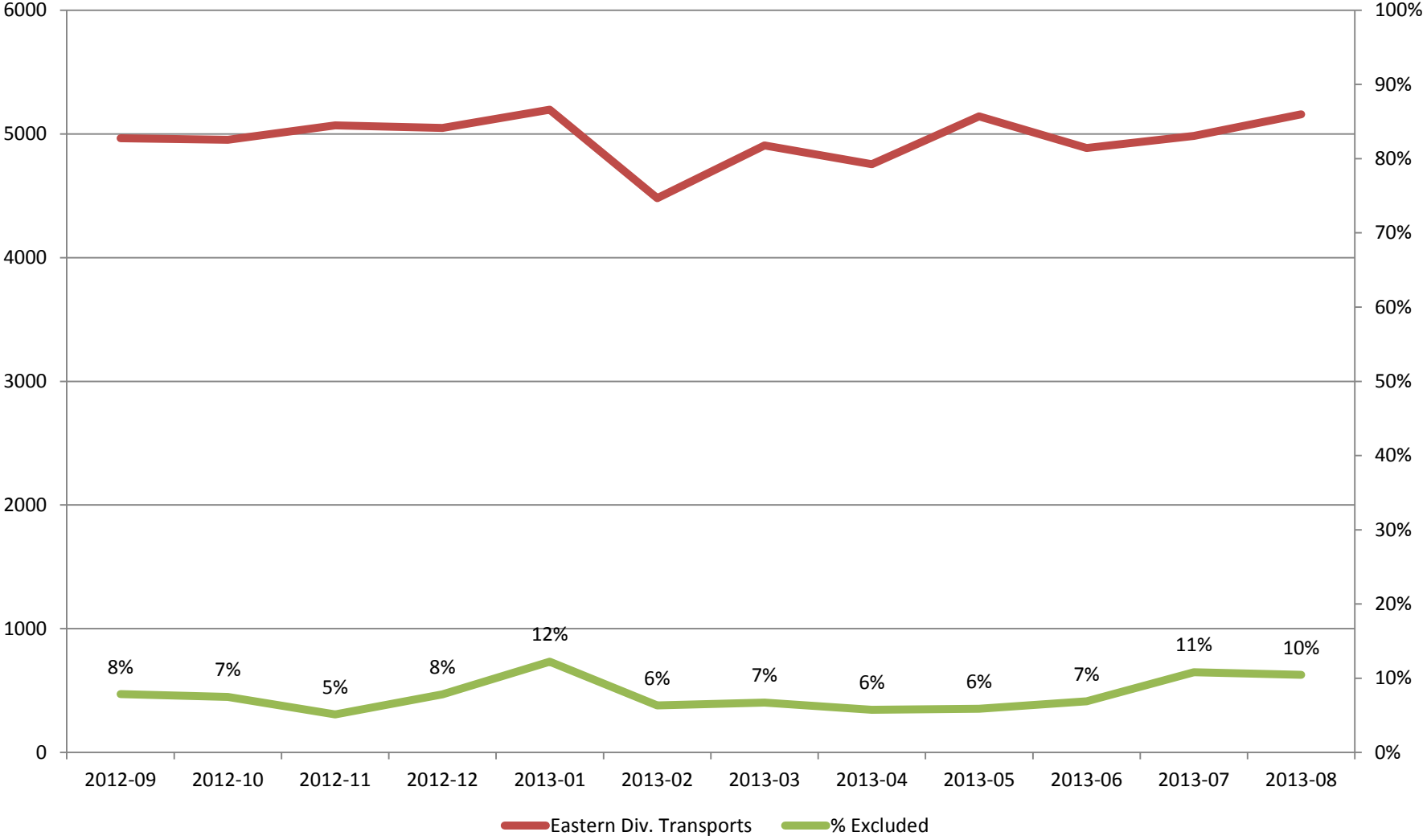
**Response Time Exclusion Summary Report**  
**Three Months ending August 2013**

	Month Priority	2013-06				2013-07				2013-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		1				2				2			
Final System Overload		198	135	1		275	220	32	1	292	230	14	1
Final Weather		1				4	4						
<b>Eastern Exclusions Total</b>		<b>200</b>	<b>135</b>	<b>1</b>	<b>0</b>	<b>281</b>	<b>224</b>	<b>32</b>	<b>1</b>	<b>294</b>	<b>230</b>	<b>14</b>	<b>1</b>
<b>East Transports*</b>													
		1580	2645	651	9	1565	2794	617	8	1622	2887	647	2
<b>East Late</b>													
		104	46	40	1	112	55	33	0	98	55	34	0
<b>East % of Transports</b>													
		13%	5%	0%	0%	18%	8%	5%	0%	18%	8%	2%	0%
<b>East Compliance**</b>													
		93%	98%	93%	88%	92%	98%	94%	100%	93%	98%	94%	100%
<b>East Compliance W/O Exclusions**</b>													
		82%	93%	93%	88%	78%	90%	89%	88%	79%	90%	92%	66%
<hr/>													
	Month Priority	2013-06				2013-07				2013-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other		3	1										
Final Other Declared Disaster													
Final Other Interfacility Transfer		1				5				5			
Final System Overload		338	186	17		363	226	24		406	214	17	
Final Weather		4	1	1		12	3			2	1		
<b>Western Exclusions Total</b>		<b>346</b>	<b>188</b>	<b>18</b>	<b>0</b>	<b>380</b>	<b>229</b>	<b>24</b>	<b>0</b>	<b>413</b>	<b>215</b>	<b>17</b>	<b>0</b>
<b>West Transports*</b>													
		1885	3393	286	2	1879	3261	299	1	1929	3387	493	4
<b>West Late</b>													
		155	62	25	0	132	57	26	0	144	52	36	0
<b>West % of Transports</b>													
		18%	6%	6%	0%	20%	7%	8%	0%	21%	6%	3%	0%
<b>West Compliance**</b>													
		91%	98%	91%	100%	92%	98%	91%	100%	92%	98%	92%	100%
<b>West Compliance W/O Exclusions**</b>													
		77%	93%	85%	100%	77%	91%	84%	100%	76%	92%	89%	100%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Twelve Months ending August, 2013



## Western Division Response Time Exclusions Twelve Months ending August, 2013

