

Compliance Summary

April 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	478	52	89%	818	11	98%	348	15	95%	3	0	100%
Tulsa 2	356	32	91%	676	19	97%	8	0	100%	2	0	100%
Tulsa 3	537	37	93%	881	19	97%	338	11	96%	6	1	83%
Tulsa Total	1,371	121	91%	2,375	49	97%	694	26	96%	11	1	90%
Sand Springs	67	4		95	6	93%	0	0	N/A	0	0	N/A
Jenks	20	0		36	2	96%	0	0	N/A	0	0	N/A
Bixby	33	3		45	1	94%	0	0	N/A	1	0	100%
Total Non-Beneficiary	120	7		176	9	94%	0	0	N/A	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 6:39

Dispatched to On Scene: 6:12

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	797	63	92%	1,384	17	98%	86	7	91%	2	0	100%
Oklahoma City 2	843	79	90%	1,375	21	98%	148	13	91%	1	0	100%
Edmond	129	15	88%	203	10	95%	23	3	86%	0	0	N/A
Total OKC & Edmond	1,769	157	91%	2,962	48	98%	257	23	91%	3	0	100%
Warr Acres	20	1		42	0	98%	0	0	N/A	0	0	N/A
Bethany	49	13		114	2	90%	2	0	100%	0	0	N/A
Mustang	24	3		40	2	92%	0	0	N/A	0	0	N/A
The Village	21	0		42	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	6	0		8	0	100%	0	0	N/A	0	0	N/A
Yukon	40	5		61	0	95%	36	2	94%	0	0	N/A
Total Non-Beneficiary	160	22		307	4	94%	38	2	94%	0	0	N/A
Piedmont	2			1			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:17

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	478	52	89%
District 2	356	32	91%
District 3	537	37	93%

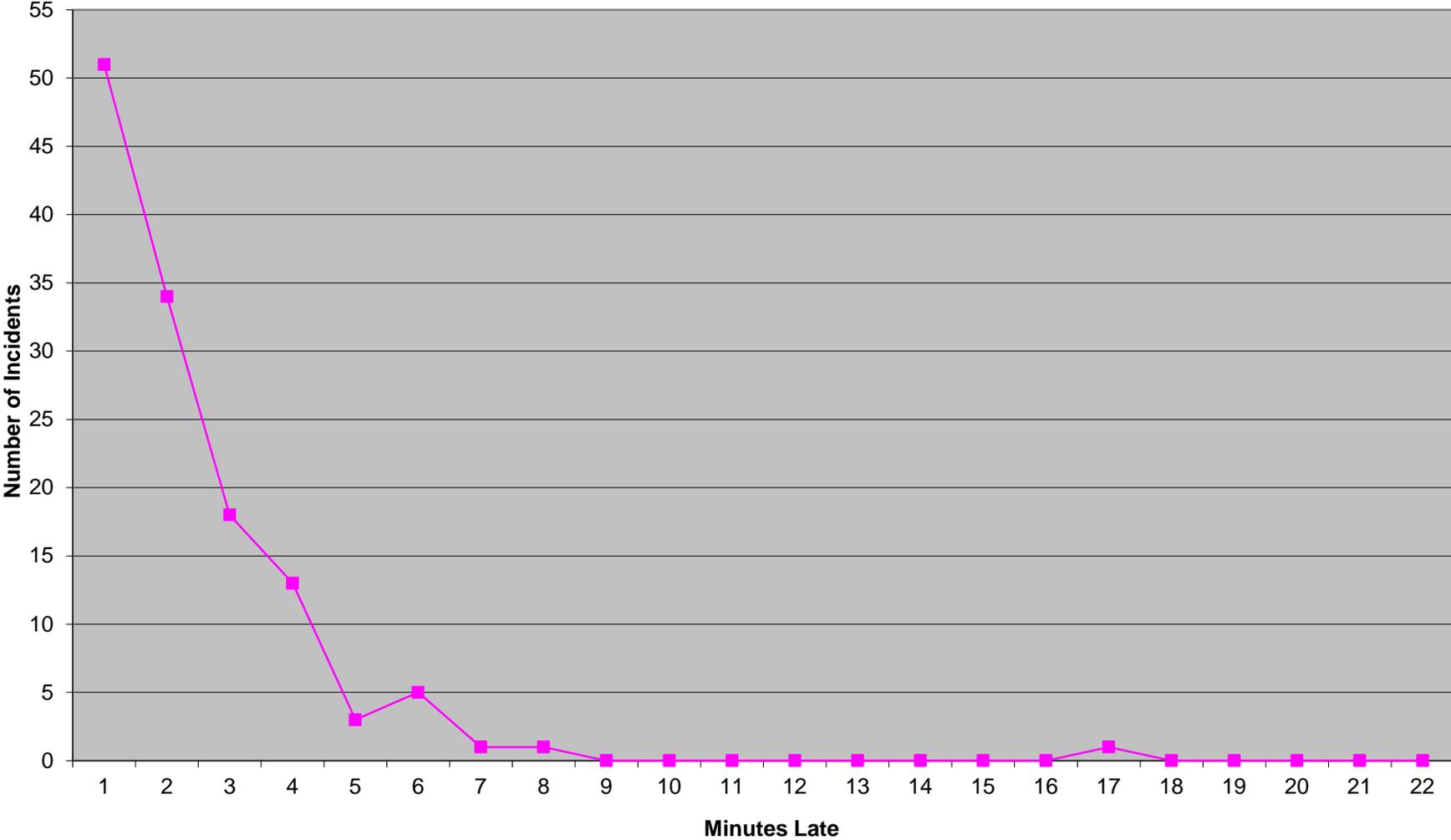
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

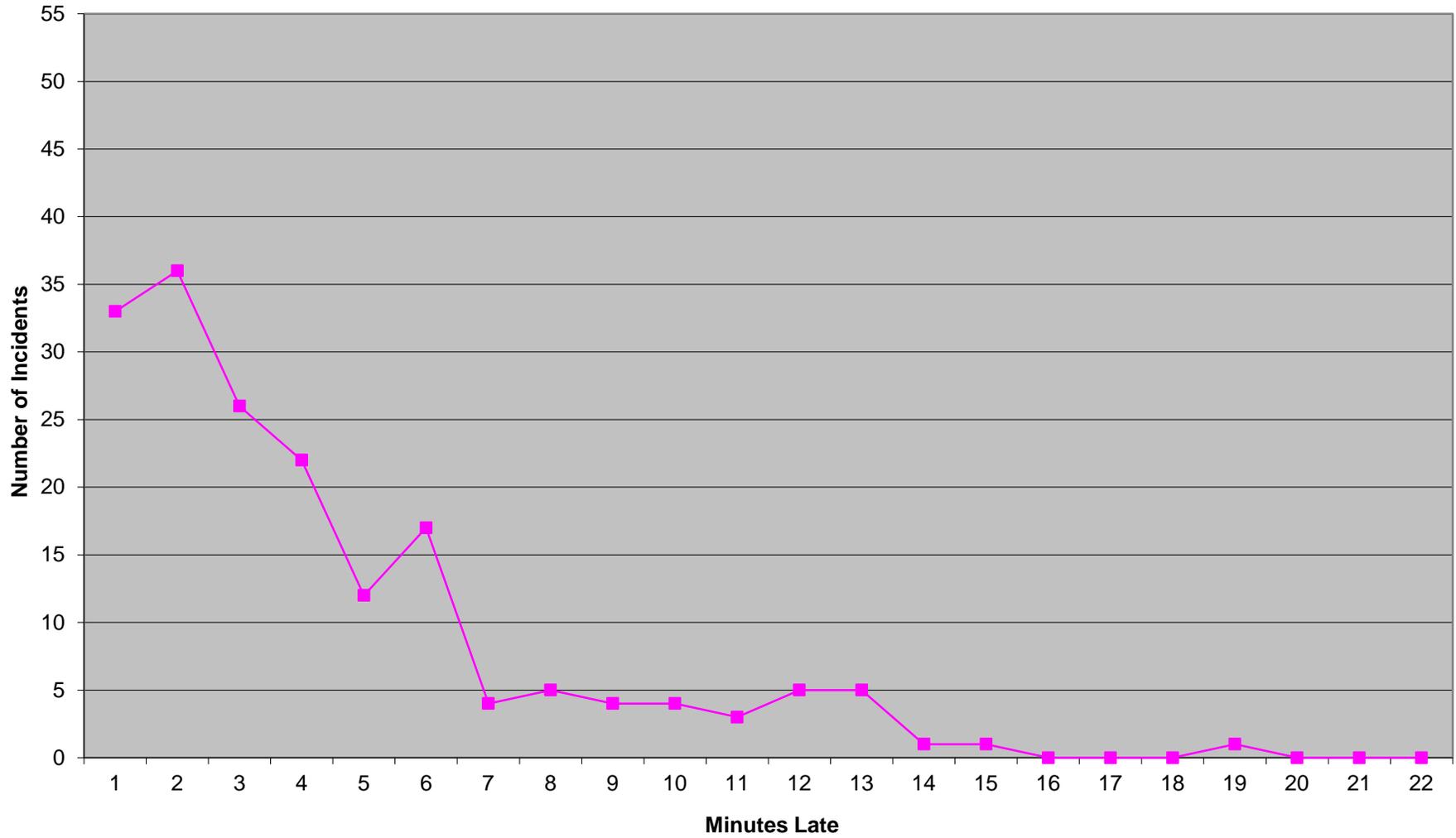
	Priority 1		
	Inc.	Late	%
District 1	797	63	92%
District 2	843	79	90%
Edmond	129	15	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls April 2013



Western Division Priority 1 Late Calls April 2013



Compliance Summary

May 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	445	39	91%	869	7	99%	354	16	95%	3	0	100%
Tulsa 2	423	27	93%	717	12	98%	10	0	100%	0	0	N/A
Tulsa 3	562	31	94%	1,079	15	98%	328	10	96%	6	1	83%
Tulsa Total	1,430	97	93%	2,665	34	98%	692	26	96%	9	1	88%
Sand Springs	62	2		99	4	96%	1	0	100%	0	0	N/A
Jenks	36	2		49	4	92%	1	0	100%	0	0	N/A
Bixby	33	2		63	1	96%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	131	6		211	9	95%	2	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:34

Dispatched to On Scene: 6:05

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

May 2013

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	809	50	93%	1,392	28	97%	79	4	94%	0	0	N/A
Oklahoma City 2	814	64	92%	1,374	29	97%	135	13	90%	2	0	100%
Edmond	119	6	94%	196	5	97%	24	4	83%	0	0	N/A
Total OKC & Edmond	1,742	120	93%	2,962	62	97%	238	21	91%	2	0	100%
Warr Acres	25	1		49	1	97%	0	0	N/A	0	0	N/A
Bethany	63	8		123	0	95%	1	0	100%	0	0	N/A
Mustang	21	3		43	0	95%	0	0	N/A	0	0	N/A
The Village	25	1		48	1	97%	0	0	N/A	0	0	N/A
Nichols Hills	8	0		8	0	100%	0	0	N/A	0	0	N/A
Yukon	63	4		62	1	96%	32	1	96%	0	0	N/A
Total Non-Beneficiary	205	17		333	3	96%	33	1	96%	0	0	N/A
Piedmont	4			2			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:43

Dispatched to On Scene: 6:19

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

May 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	445	39	91%
District 2	423	27	93%
District 3	562	21	96%

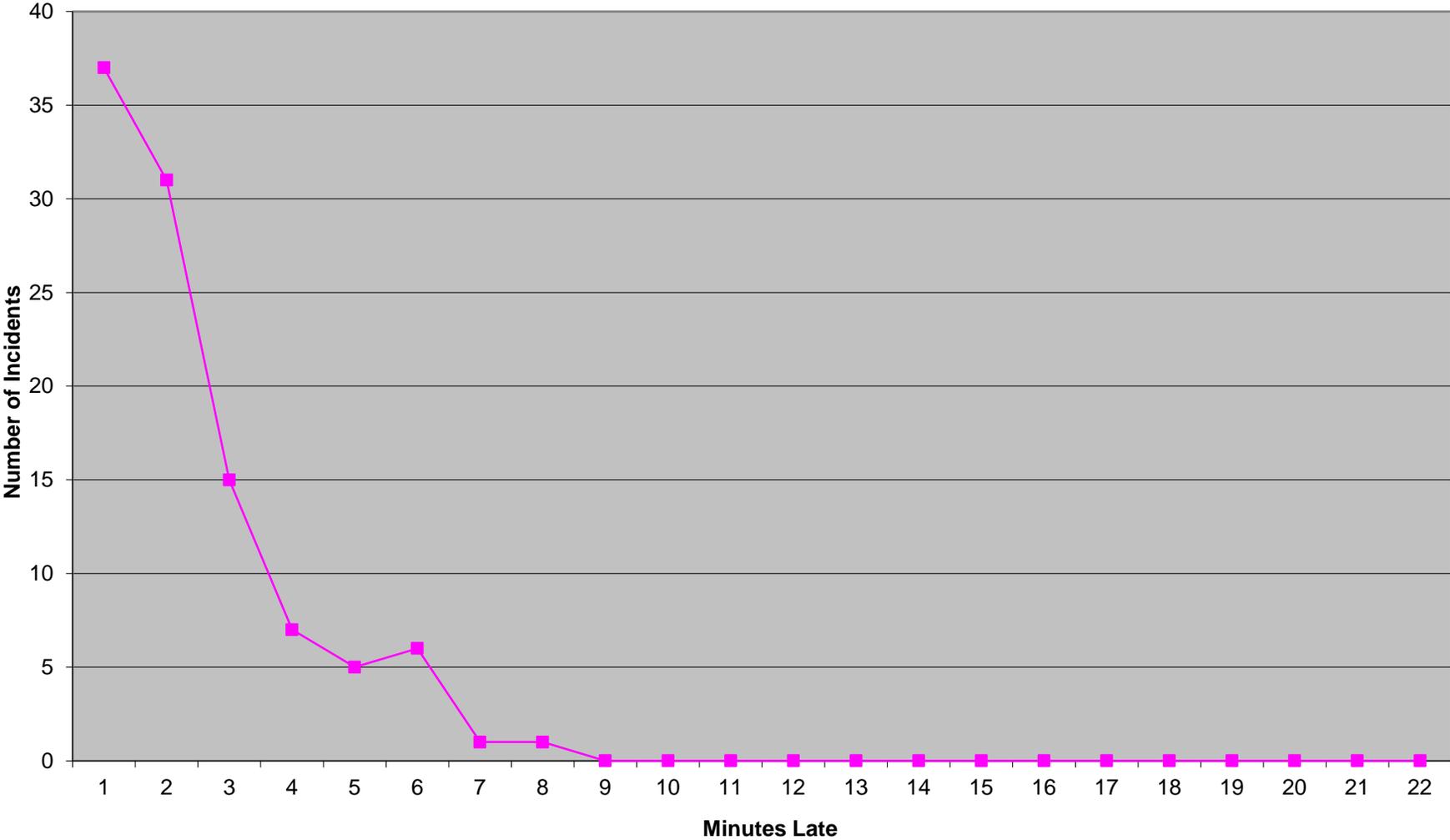
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

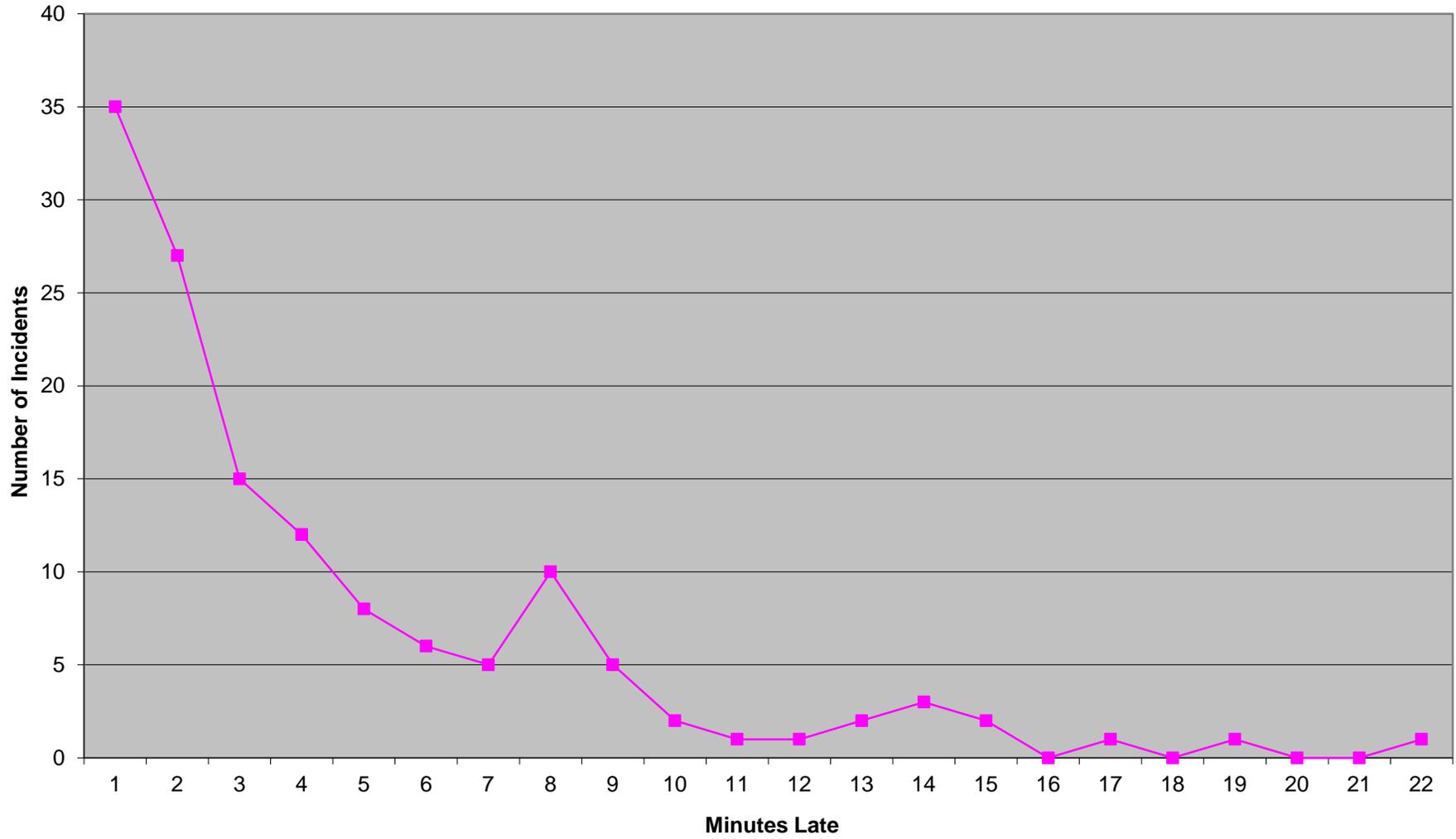
	Priority 1		
	Inc.	Late	%
District 1	809	50	93%
District 2	814	64	92%
Edmond	119	6	94%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
May 2013**



**Western Division Priority 1 Late Calls
May 2013**

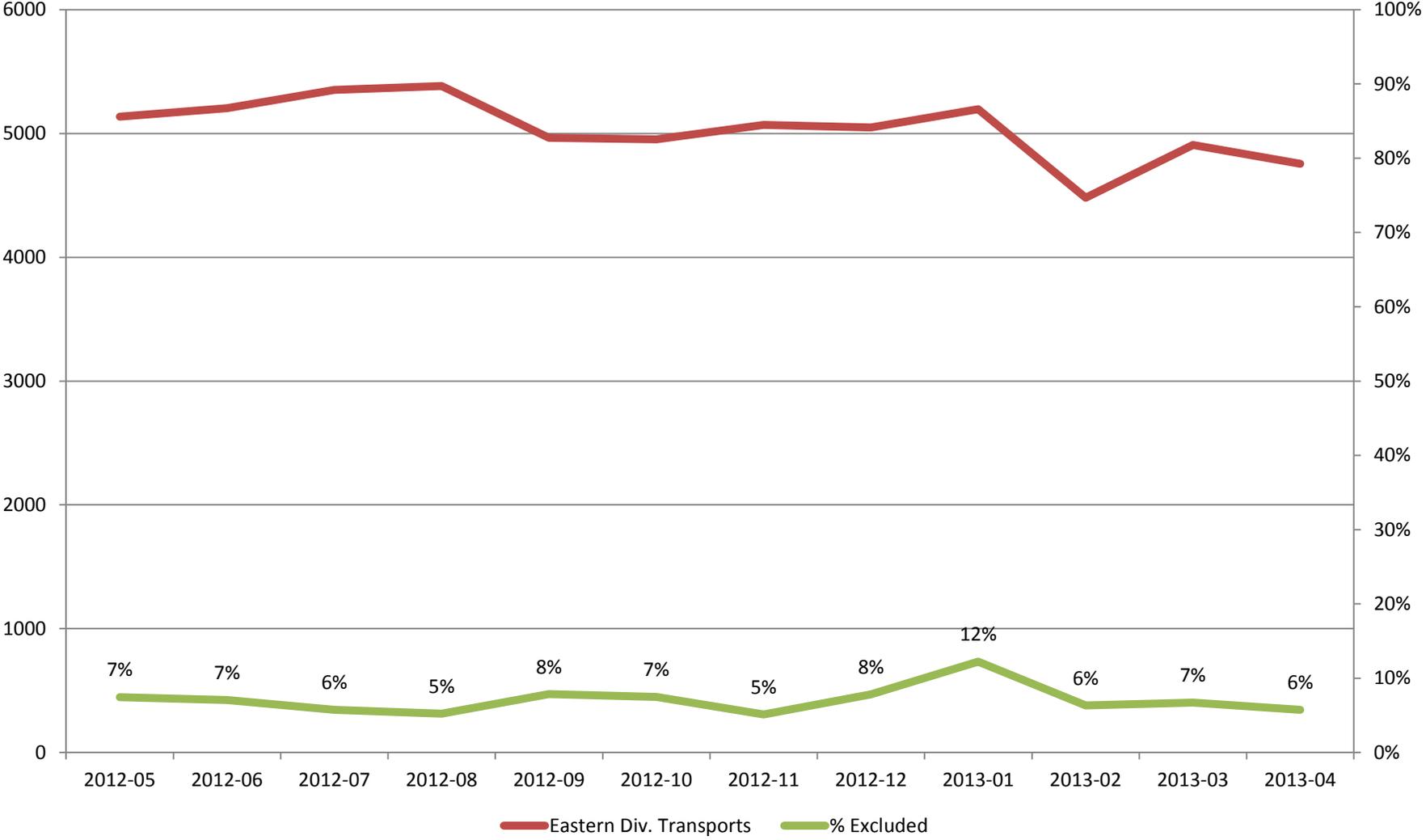


**Response Time Exclusion Summary Report
Three Months ending May 2013**

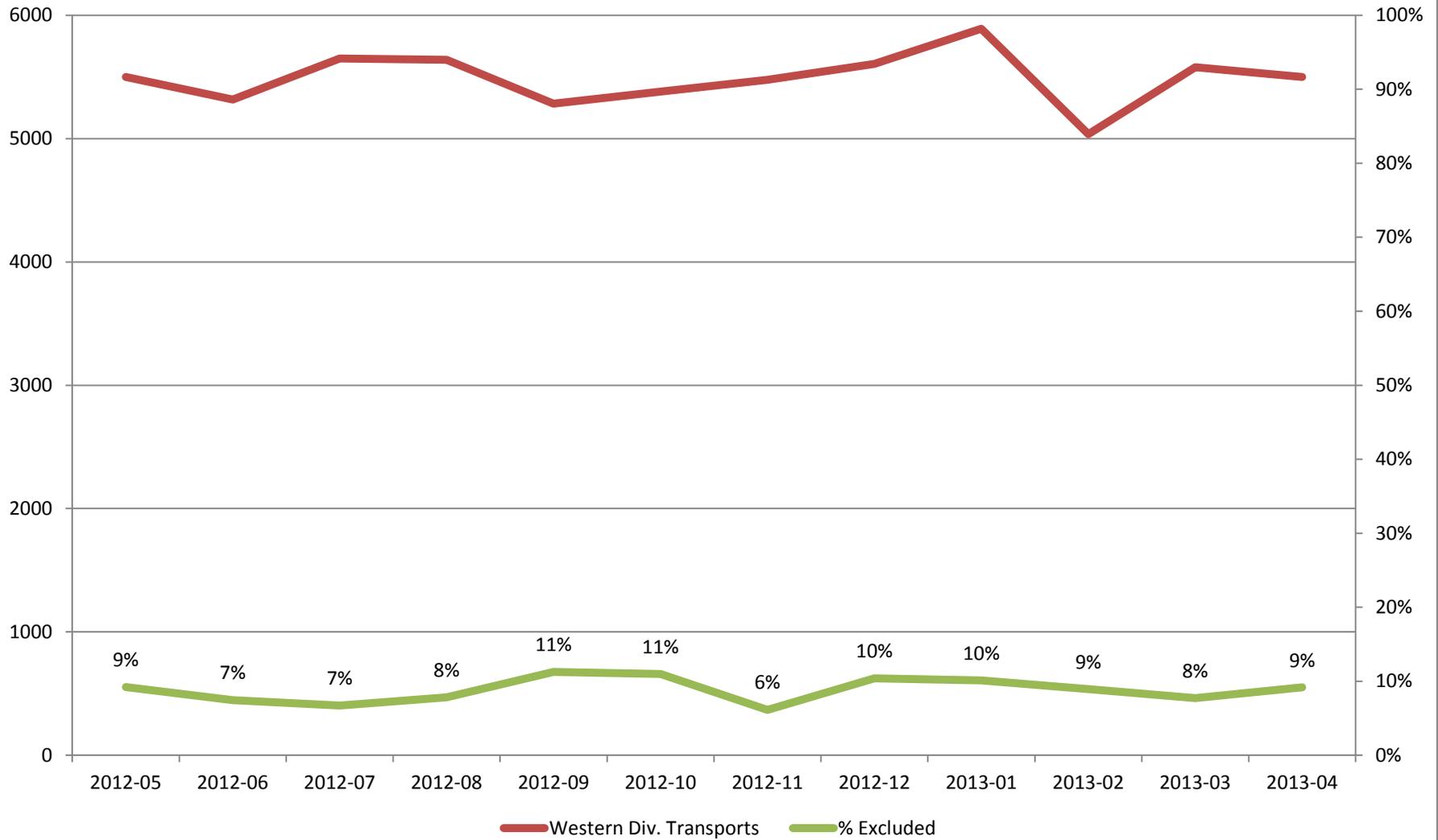
	Month Priority	2013-03				2013-04				2013-05			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other										1			
Final Other Declared Disaster													
Final Other Interfacility Transfer		6			6					3			
Final System Overload		177	143	2	0	150	95	1	0	157	127	6	1
Final Weather		2				13	5	2	1	5	2		
Eastern Exclusions Total		185	143	2	0	169	100	3	1	166	129	6	1
East Transports*		1546	2639	716	6	1497	2551	694	12	1561	2878	694	9
East Late		130	60	16	0	134	58	26	1	103	43	26	1
East % of Transports		12%	5%	0%	0%	11%	4%	0%	8%	11%	4%	1%	0%
East Compliance**		91%	97%	97%	100%	91%	97%	96%	91%	93%	98%	96%	100%
East Compliance W/O Exclusions**		81%	92%	97%	100%	81%	94%	95%	84%	84%	94%	95%	80%
<hr/>													
	Month Priority	2013-03				2013-04				2013-05			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other		2	1										
Final Other Declared Disaster										61	26	4	
Final Other Interfacility Transfer		1				4				2			
Final System Overload		269	145	8	0	316	153	3	0	282	148	11	0
Final Weather		2	3			19	9			37	21	4	
Western Exclusions Total		274	149	8	0	339	162	3	0	382	195	19	0
West Transports*		2022	3259	296	1	1933	3269	295	3	1947	3295	259	2
West Late		154	76	25	0	183	52	25	0	137	65	22	0
West % of Transports		14%	5%	3%	0%	18%	5%	1%	0%	20%	6%	7%	0%
West Compliance**		92%	97%	91%	100%	90%	98%	91%	100%	92%	98%	91%	100%
West Compliance W/O Exclusions**		81%	93%	89%	100%	77%	93%	90%	100%	77%	92%	85%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on
 ** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

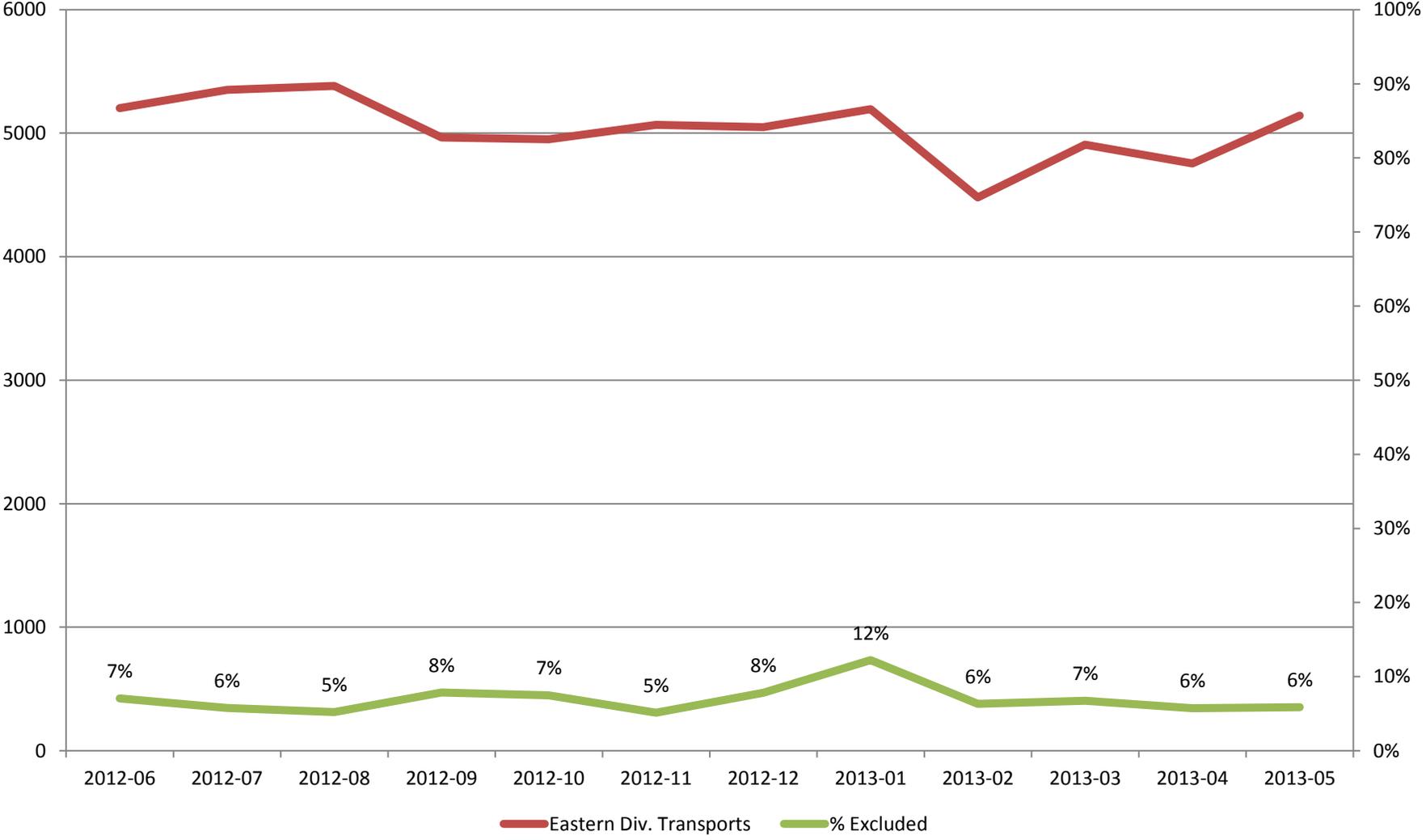
Eastern Division Response Time Exclusions Twelve Months ending April, 2013



Western Division Response Time Exclusions Twelve Months ending April, 2013



Eastern Division Response Time Exclusions Twelve Months ending May, 2013



Western Division Response Time Exclusions Twelve Months ending May, 2013

