

Compliance Summary

February 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	415	39	90%	702	14	98%	381	16	95%	2	0	100%
Tulsa 2	323	31	90%	603	5	99%	7	0	100%	0	0	N/A
Tulsa 3	506	40	92%	863	15	98%	358	22	93%	4	0	100%
Tulsa Total	1,244	110	91%	2,168	34	98%	746	38	94%	6	0	100%
Sand Springs	55	1		106	6	95%	1	0	100%	0	0	N/A
Jenks	26	3		38	3	90%	0	0	N/A	0	0	N/A
Bixby	40	1		47	2	96%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	121	5		191	11	94%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:38

Dispatched to On Scene: 6:08

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

February 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	809	57	92%	1,217	24	98%	78	3	96%	1	0	100%
Oklahoma City 2	796	71	91%	1,186	15	98%	120	14	88%	2	1	50%
Edmond	120	16	86%	181	8	95%	21	1	95%	0	0	N/A
Total OKC & Edmond	1,725	144	91%	2,584	47	98%	219	18	91%	3	1	66%
Warr Acres	29	2		21	0	96%	0	0	N/A	0	0	N/A
Bethany	67	3		103	0	98%	3	0	100%	0	0	N/A
Mustang	29	6		40	1	89%	0	0	N/A	0	0	N/A
The Village	24	0		38	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	5	2		8	0	84%	0	0	N/A	0	0	N/A
Yukon	44	2		63	1	97%	27	4	85%	0	0	N/A
Total Non-Beneficiary	198	15		273	2	96%	30	4	86%	0	0	N/A
Piedmont	1			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:14

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

February 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	415	39	90%
District 2	323	31	90%
District 3	506	40	92%

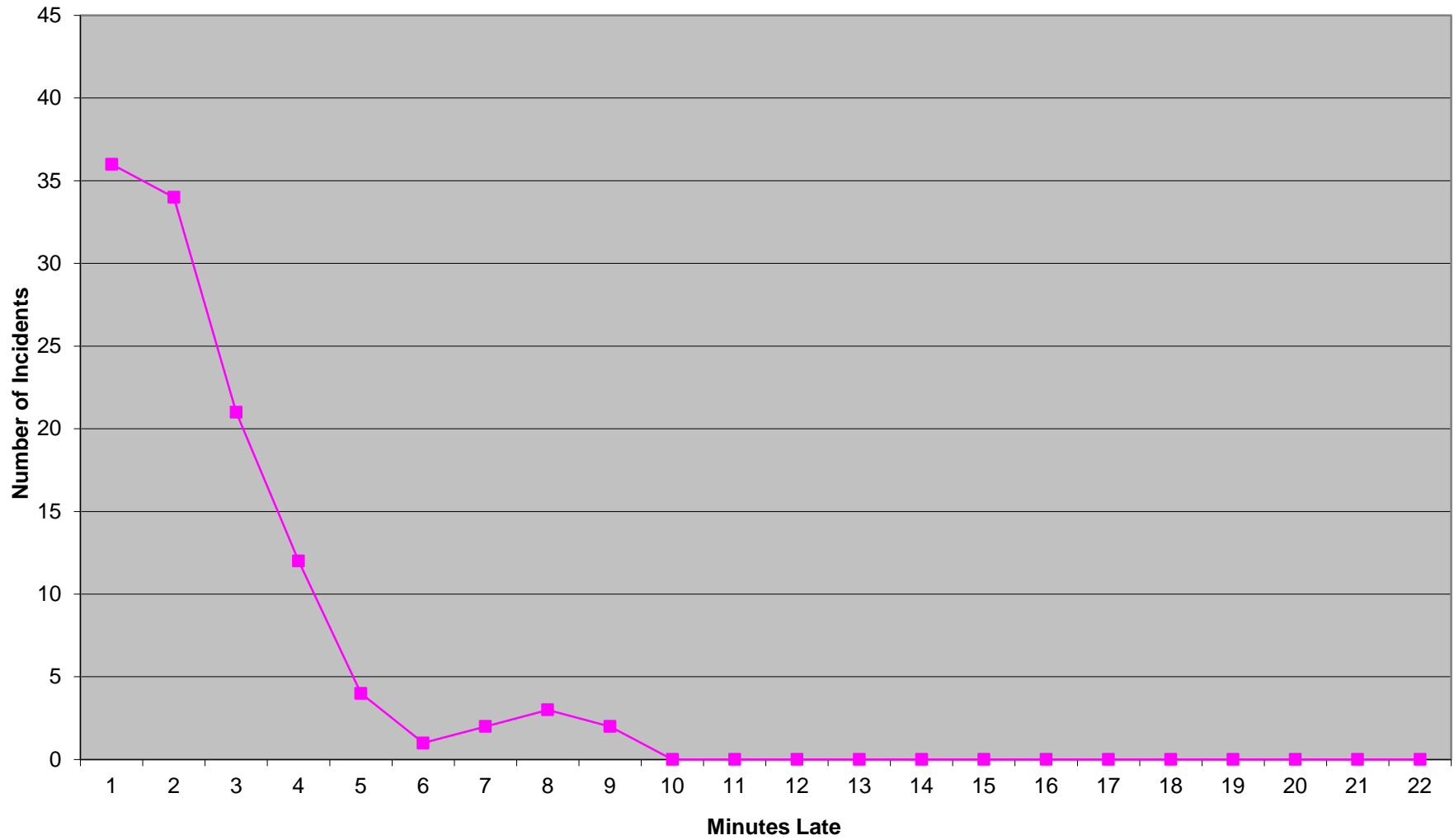
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

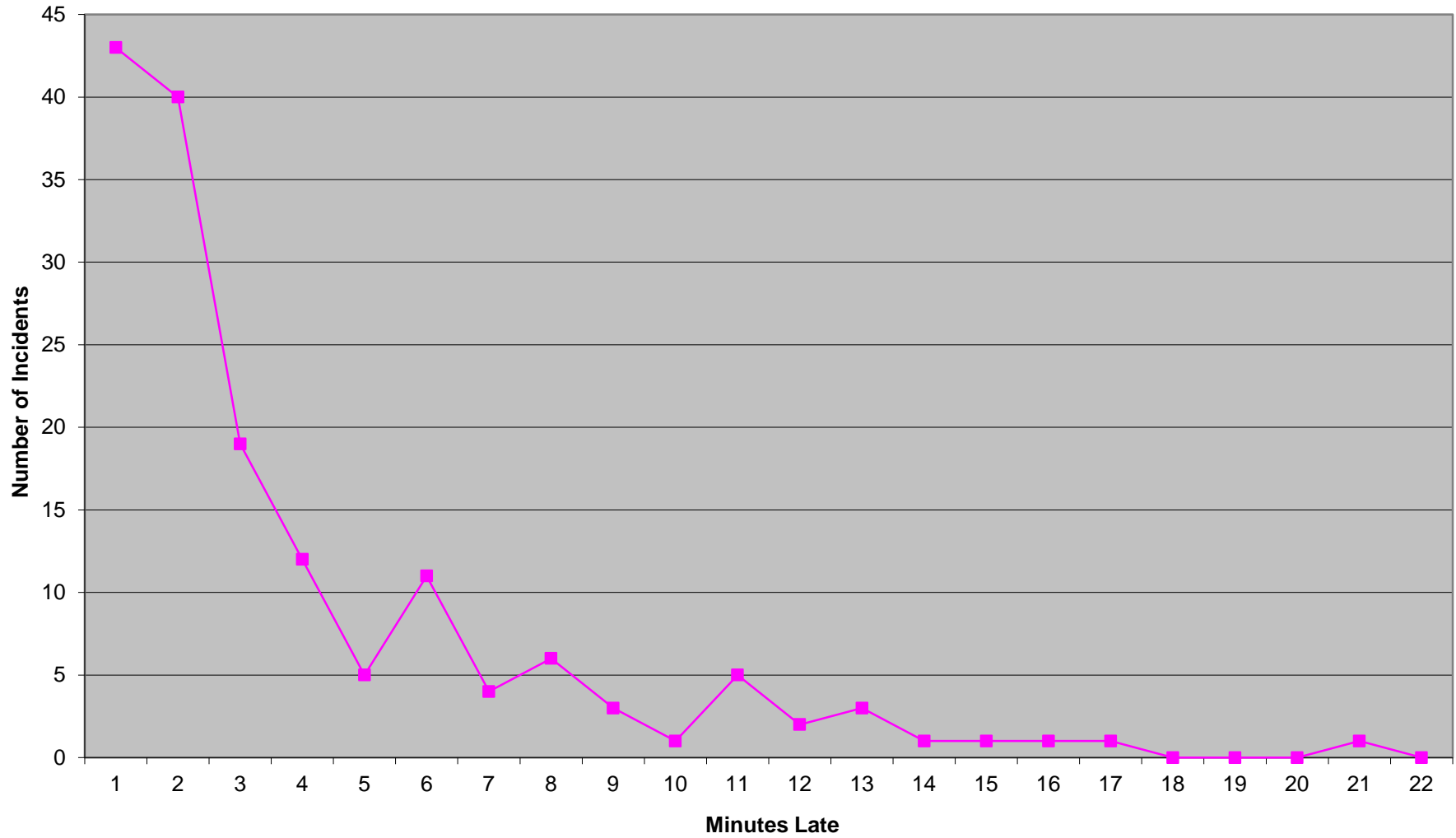
	Priority 1		
	Inc.	Late	%
District 1	809	57	92%
District 2	796	71	91%
Edmond	120	16	86%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls February 2013



Western Division Priority 1 Late Calls February 2013



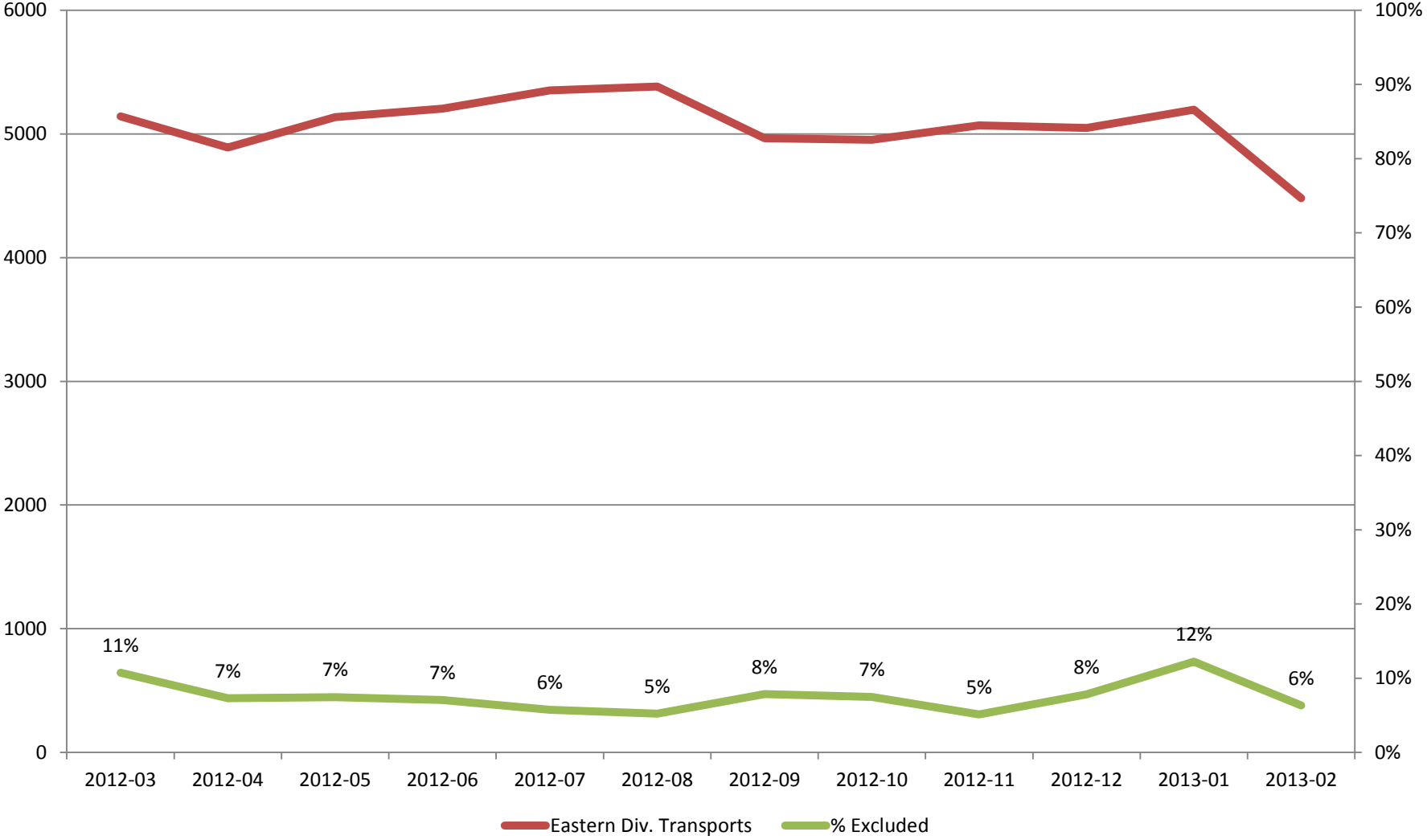
**Response Time Exclusion Summary Report
Three Months ending February 2013**

	Month Priority	2012-12				2013-01				2013-02			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer					3					3			
Final System Overload		214	172	9	0	324	251	52		158	91	10	1
Final Weather						2		3		15	5	0	0
Eastern Exclusions Total		214	172	9	0	329	251	55	0	176	96	10	1
East Transports*													
		1656	2688	703	2	1737	2653	802	3	1368	2359	747	6
East Late		139	71	53	1	139	65	85	1	118	45	38	0
East % of Transports													
		13%	6%	1%	0%	19%	9%	7%	0%	13%	4%	1%	0%
East Compliance**													
		91%	97%	92%	50%	91%	97%	89%	66%	91%	98%	94%	100%
East Compliance W/O Exclusions**		81%	91%	91%	50%	77%	89%	83%	66%	80%	94%	93%	85%
Western Division													
Final Other													
Final Other Interfacility Transfer		1				1				2			
Final System Overload		337	175	8		363	199	9		250	138	6	0
Final Weather		36	23	3		14	8	2		27	21	5	0
Western Exclusions Total		374	198	11	0	378	207	11	0	279	159	11	0
West Transports*													
		2072	3204	329	0	2264	3288	336	3	1926	2857	249	3
West Late		160	81	33	0	204	62	34	0	160	49	22	1
West % of Transports													
		18%	6%	3%	N/A	17%	6%	3%	100%	14%	6%	4%	0%
West Compliance**													
		92%	97%	89%	N/A	90%	98%	89%	100%	91%	98%	91%	66%
West Compliance W/O Exclusions**		78%	91%	87%	N/A	77%	92%	87%	100%	80%	93%	87%	66%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending February, 2013



Western Division Response Time Exclusions Twelve Months ending February, 2013

