

Compliance Summary

March 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	455	49	89%	878	19	97%	409	35	91%	3	0	100%
Tulsa 2	470	28	94%	708	13	98%	14	2	85%	1	1	0%
Tulsa 3	593	69	88%	918	19	97%	331	38	88%	0	0	N/A
Tulsa Total	1,518	146	90%	2,504	51	97%	754	75	90%	4	1	75%
Sand Springs	68	8		106	10	89%	0	0	N/A	0	0	N/A
Jenks	33	1		39	1	97%	1	1	0%	0	0	N/A
Bixby	52	4		62	3	93%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	153	13		207	14	92%	1	1	0%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:49

Dispatched to On Scene: 6:15

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2012

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	893	59	93%	1,389	22	98%	76	12	84%	1	0	100%
Oklahoma City 2	895	93	89%	1,358	28	97%	177	34	80%	0	0	N/A
Edmond	126	13	89%	161	3	98%	23	7	69%	0	0	N/A
Total OKC & Edmond	1,914	165	91%	2,908	53	98%	276	53	80%	1	0	100%
Warr Acres	18	1		45	0	98%	0	0	N/A	0	0	N/A
Bethany	66	15		100	3	89%	2	0	100%	0	0	N/A
Mustang	27	6		32	4	83%	0	0	N/A	0	0	N/A
The Village	27	0		47	1	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		10	1	92%	0	0	N/A	0	0	N/A
Yukon	43	5		48	2	92%	16	3	81%	0	0	N/A
Total Non-Beneficiary	185	27		282	11	91%	18	3	83%	0	0	N/A
Piedmont	3			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:44

Dispatched to On Scene: 6:09

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2012 Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	455	49	89%
District 2	470	28	94%
District 3	593	69	88%

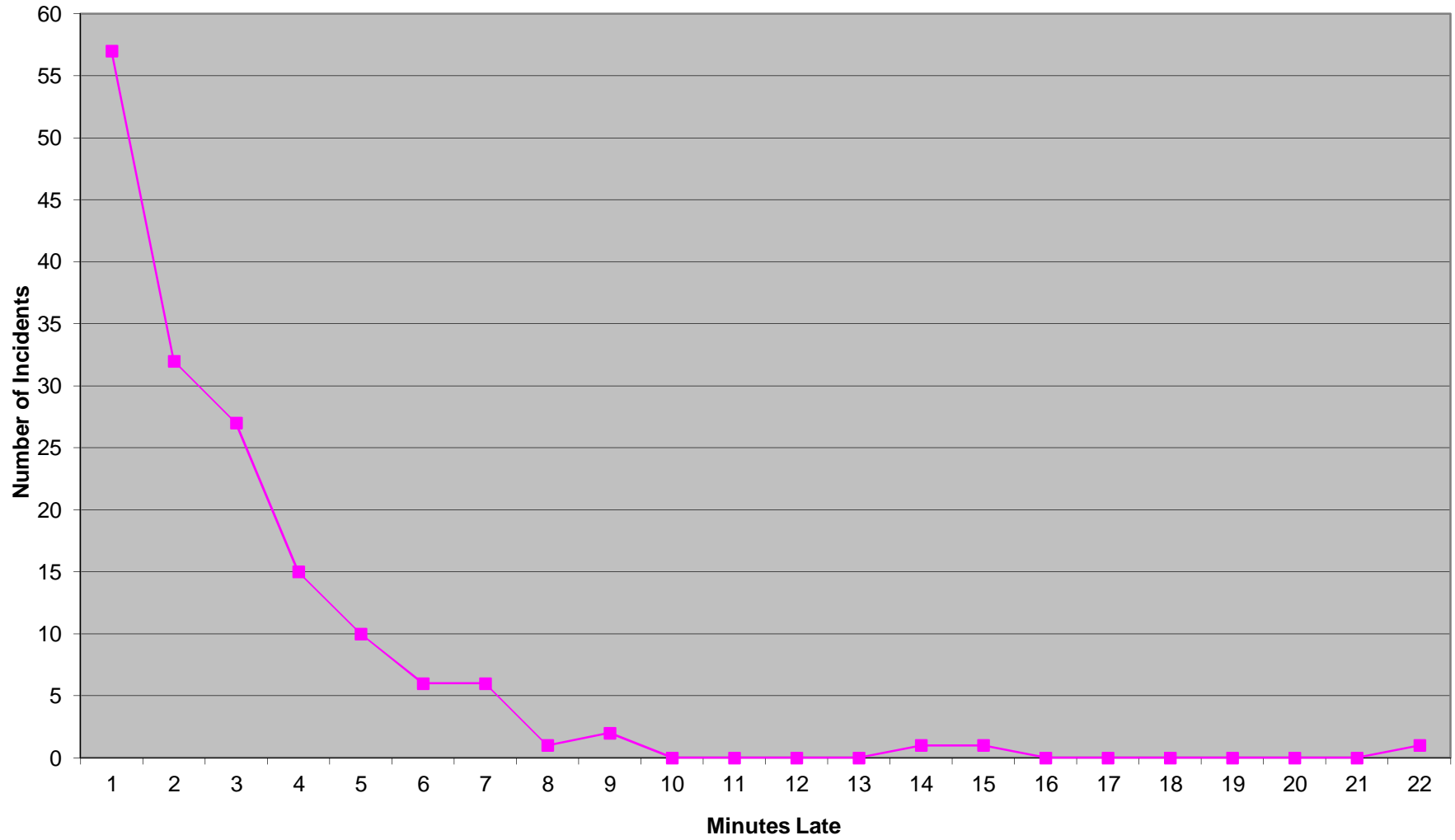
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

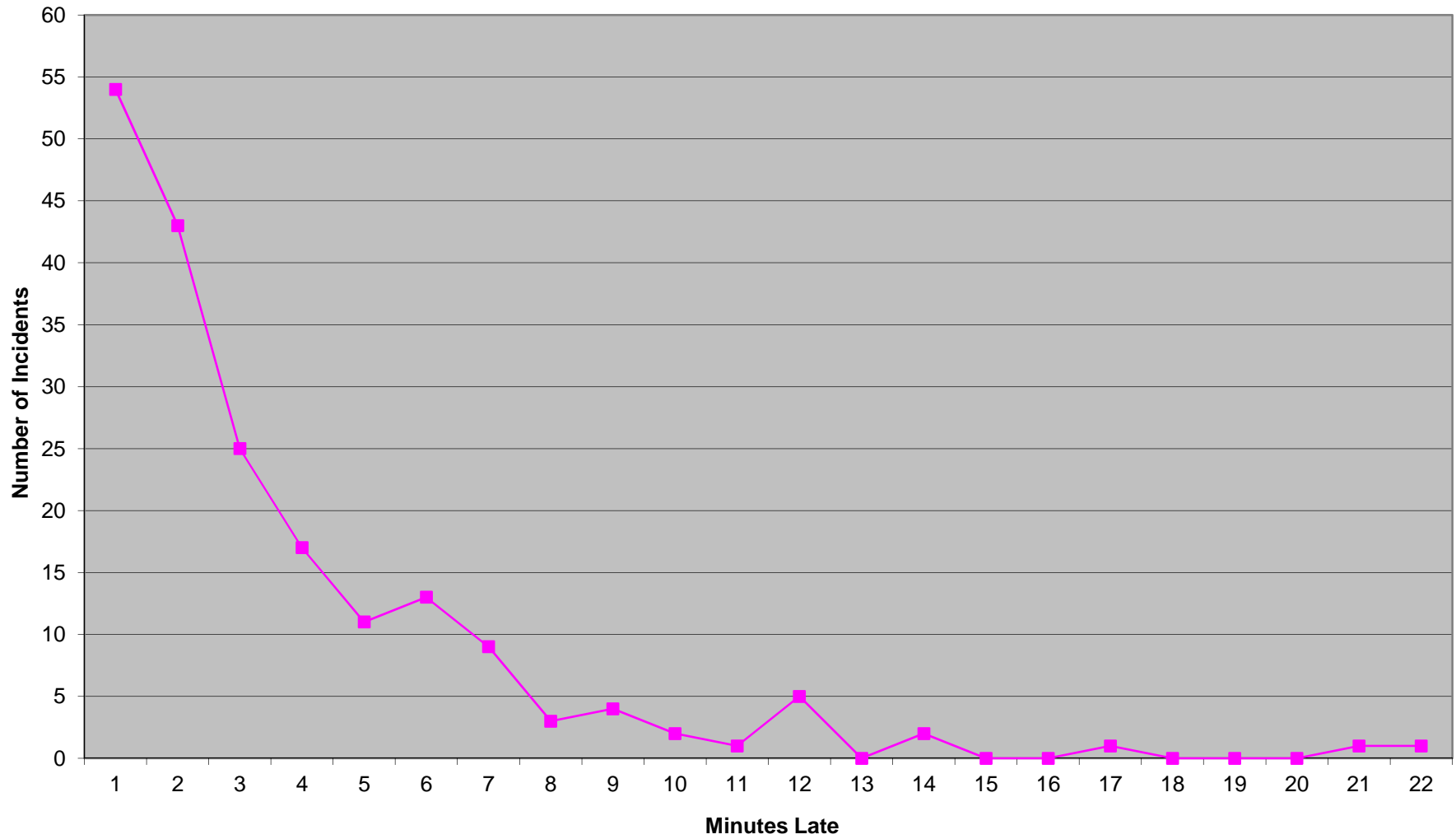
	Priority 1		
	Inc.	Late	%
District 1	893	59	93%
District 2	895	93	89%
Edmond	126	13	89%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
March 2012**



**Western Division Priority 1 Late Calls
March 2012**



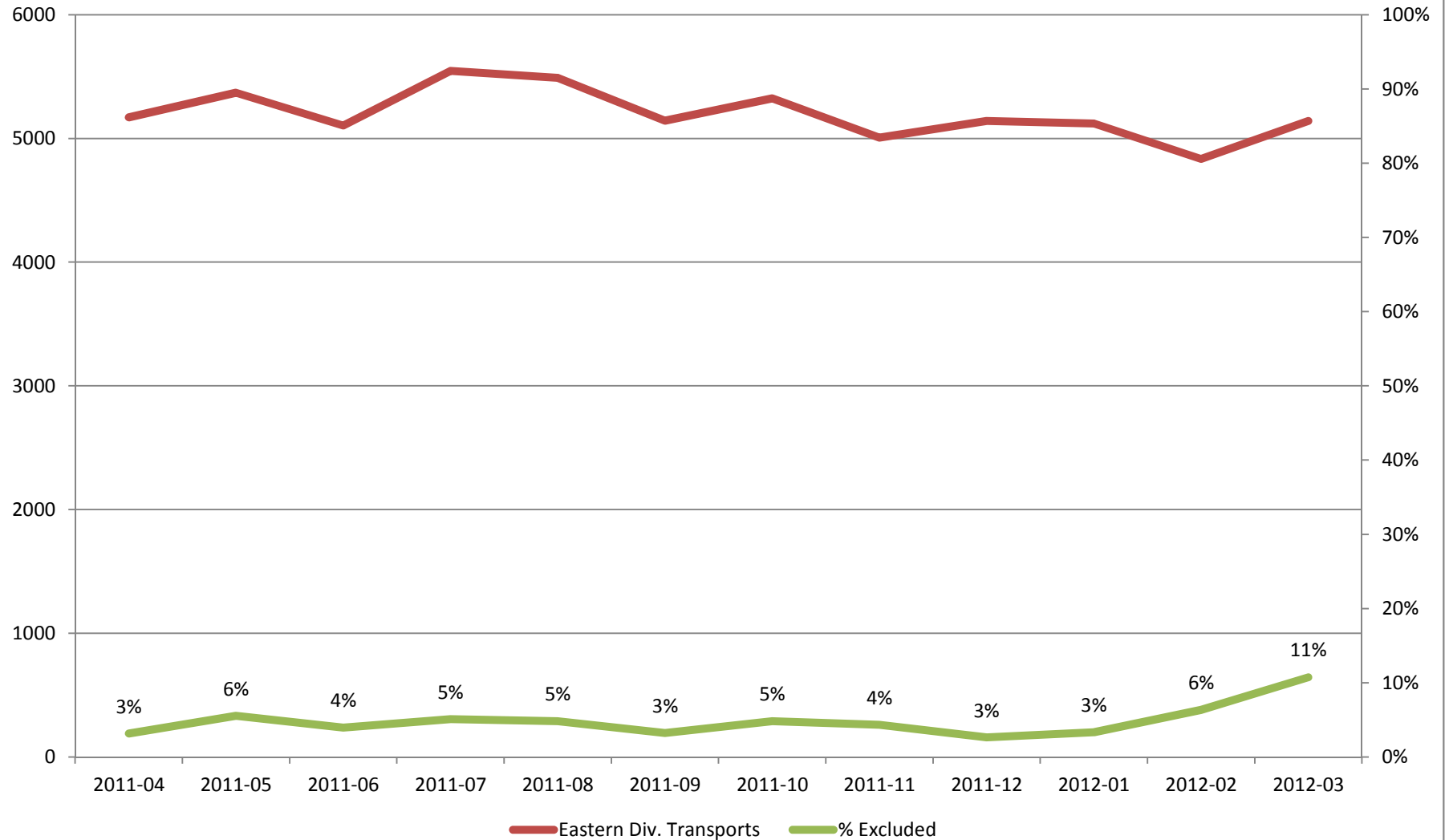
**Response Time Exclusion Summary Report
Three Months ending March 2012**

Month Priority	2012-01				2012-02				2012-03			
	1	2	3	4	1	2	3	4	5	6	7	8
Eastern Division												
Final Other									1			
Final Other Interfacility Transfer	1								1			
Final System Overload	96	71			164	127	2		262	212	9	
Final Weather	2	1			9	5	0		22	15	30	
Eastern Exclusions Total	99	72	0	0	173	132	2	0	286	227	39	0
East Transports*												
	1617	2648	853	3	1553	2515	755	11	1671	2711	755	4
East Late	102	46	18	0	124	48	37	0	159	65	76	1
East % of Transports												
	6%	3%	0%	0%	11%	5%	0%	0%	17%	8%	5%	0%
East Compliance**												
	93%	98%	97%	100%	92%	98%	95%	100%	90%	97%	89%	75%
East Compliance W/O Exclusions**	88%	95%	97%	100%	82%	93%	94%	100%	77%	90%	85%	75%
Western Division												
Final Other												
Final Other Interfacility Transfer	6								2			
Final System Overload	185	86			266	125	13		359	218	34	0
Final Weather	1	2			51	25	4		20	9	4	0
Western Exclusions Total	192	88	0	0	317	150	17	0	381	227	38	0
West Transports*												
	2139	3079	221	2	2049	2862	256	0	2099	3190	294	1
West Late	189	74	34	0	210	74	45	0	192	44	56	0
West % of Transports												
	9%	3%	0%	0%	15%	5%	7%	N/A	18%	7%	13%	0%
West Compliance**												
	91%	97%	84%	100%	89%	97%	82%	N/A	90%	98%	80%	100%
West Compliance W/O Exclusions**	83%	94%	84%	100%	77%	92%	77%	N/A	76%	92%	71%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on scene and out of service area runs resulting in a transport are not in this number

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions 12 Months ending March, 2012



Western Division Response Time Exclusions 12 Months ending March, 2012

