

Compliance Summary

December 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	463	35	92%	853	12	98%	457	11	97%	0	0	N/A
Tulsa 2	414	28	93%	624	2	99%	10	0	100%	0	0	N/A
Tulsa 3	554	40	92%	891	16	98%	392	5	98%	1	0	100%
Tulsa Total	1,431	103	92%	2,368	30	98%	859	16	98%	1	0	100%
Sand Springs	51	0		111	4	97%	0	0	N/A	0	0	N/A
Jenks	20	1		44	4	92%	0	0	N/A	0	0	N/A
Bixby	56	6		66	4	91%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	127	7		221	12	94%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:18

Dispatched to On Scene: 5:47

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	891	70	92%	1,309	33	97%	91	9	90%	1	0	100%
Oklahoma City 2	841	72	91%	1,250	17	98%	59	4	93%	0	0	N/A
Edmond	130	14	89%	183	3	98%	43	7	83%	0	0	N/A
Total OKC & Edmond	1,862	156	91%	2,742	53	98%	193	20	89%	1	0	100%
Warr Acres	22	1		43	0	98%	0	0	N/A	0	0	N/A
Bethany	77	6		90	0	96%	0	0	N/A	0	0	N/A
Mustang	23	4		41	1	92%	0	0	N/A	0	0	N/A
The Village	23	2		43	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		4	0	100%	0	0	N/A	0	0	N/A
Yukon	53	4		63	3	93%	17	2	88%	1	0	100%
Total Non-Beneficiary	201	17		284	4	95%	17	2	88%	1	0	100%
Piedmont	5			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:19

Dispatched to On Scene: 5:41

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2011

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	463	35	92%
District 2	414	28	93%
District 3	554	40	92%

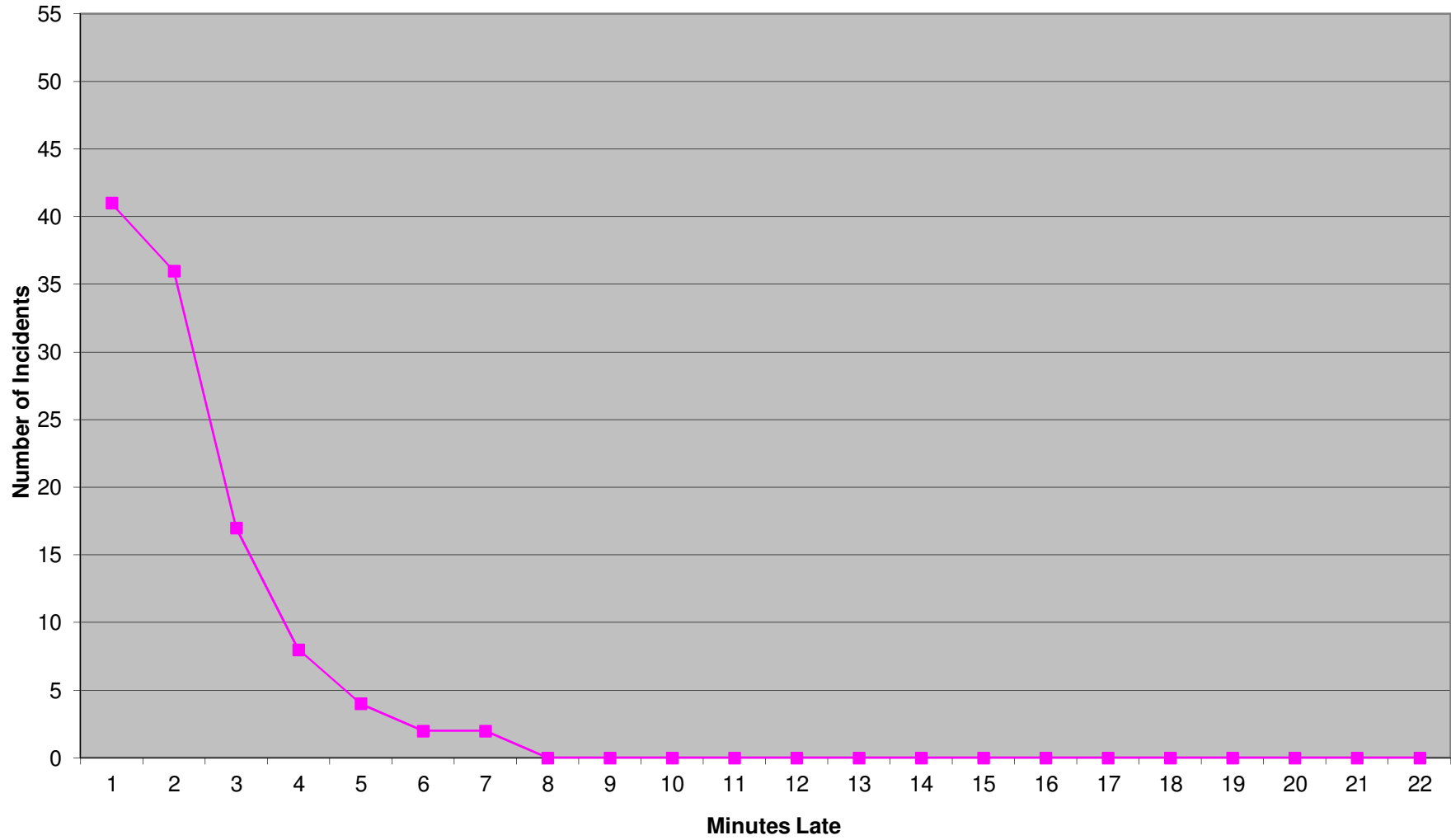
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

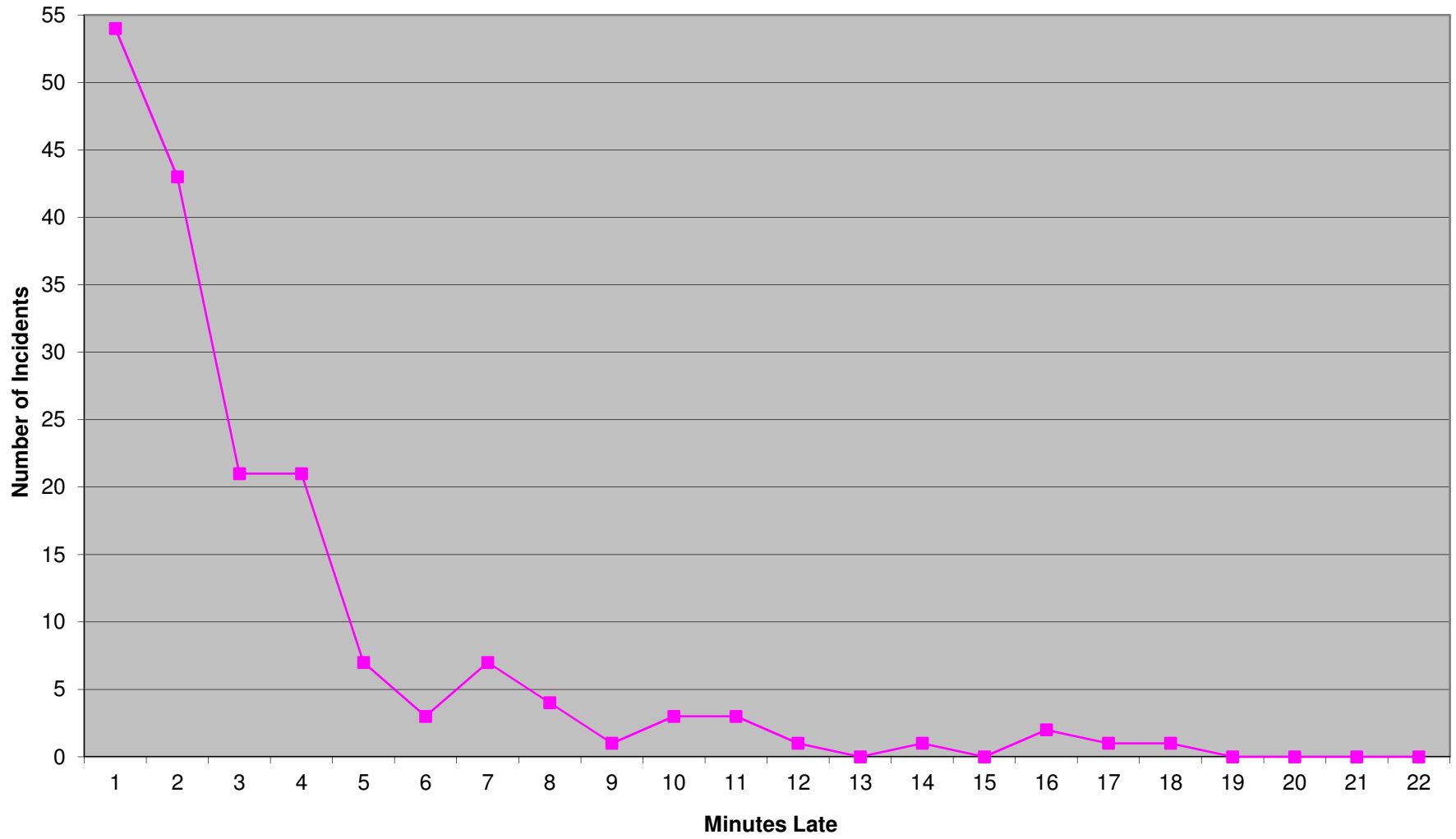
	Priority 1		
	Inc.	Late	%
District 1	891	70	92%
District 2	841	72	91%
Edmond	130	14	89%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls December 2011



**Western Division Priority 1 Late Calls
December 2011**



	Month Priority	2011-10				2011-11				2011-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other 2nd Unit	1												
Final Other Interfacility Transfer													
Final System Overload	124	100	17		109	70	2		74	58			
Final Weather	13	2			19	12	5		0	3			
Eastern Exclusions Total	138	102	17		128	82	7	0	74	61	0	0	
East Transports*	1588	2721	745	13	1437	2556	787	9	1558	2589	859	1	
East Late	124	85	40	0	113	63	23	0	110	42	16	0	
East % of Transports	9%	4%	2%	0%	9%	3%	1%	0%	5%	2%	0%	0%	
East Compliance**	92%	96%	94%	100%	92%	97%	97%	100%	92%	98%	98%	100%	
East Compliance W/O Exclusions**	84%	93%	92%	100%	84%	94%	96%	100%	88%	96%	98%	100%	
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	Month Priority	2011-10				2011-11				2011-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other					2	1							
Final Other 2nd Unit													
Final Other Interfacility Transfer	6				2				4				
Final System Overload	193	71	5		114	51			149	61	3		
Final Weather	6	4	3		21	7			14	10	1		
Western Exclusions Total	205	75	8		139	59	0	0	167	71	4	0	
West Transports*	1934	3248	174	1	2068	3007	158	3	2063	3026	210	2	
West Late	141	59	14	0	163	64	15	0	173	57	22	0	
West % of Transports	11%	2%	5%	0%	7%	2%	0%	0%	8%	2%	2%	0%	
West Compliance**	92%	98%	91%	100%	92%	97%	90%	100%	91%	98%	89%	100%	
West Compliance W/O Exclusions**	83%	95%	87%	100%	86%	95%	90%	100%	84%	95%	87%	100%	

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on scene and out of service area runs resulting in a transport are not in this number

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

