

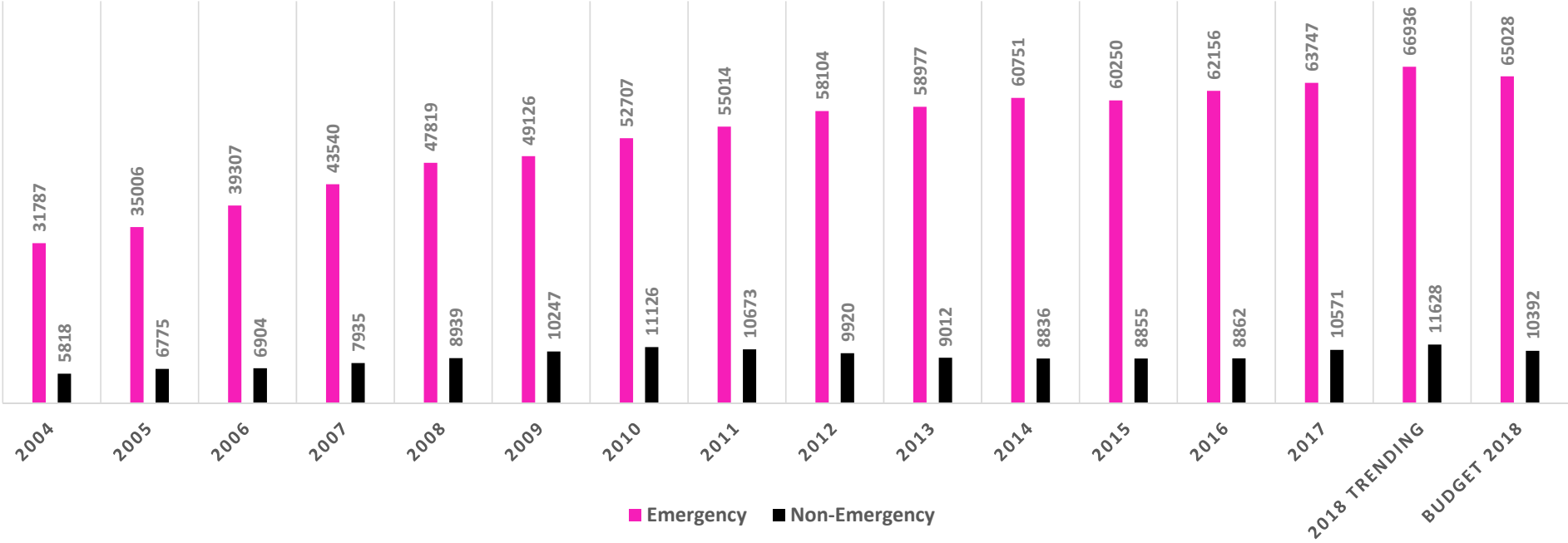
Patient Financial Services Outlook

Angela Lehman, MA, RHIA

September 2017

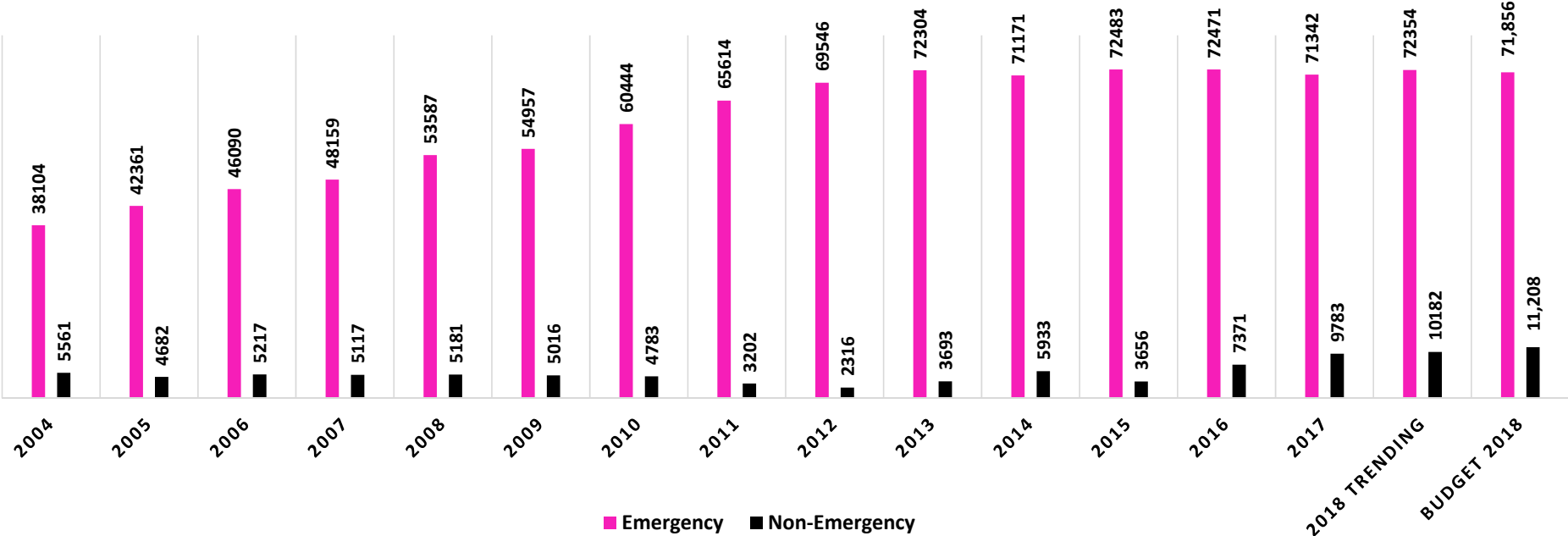
Eastern Division Call Volume

EAST CALL VOLUME CURRENT TRENDS



Western Division Call Volume

WEST CALL VOLUME CURRENT TRENDS

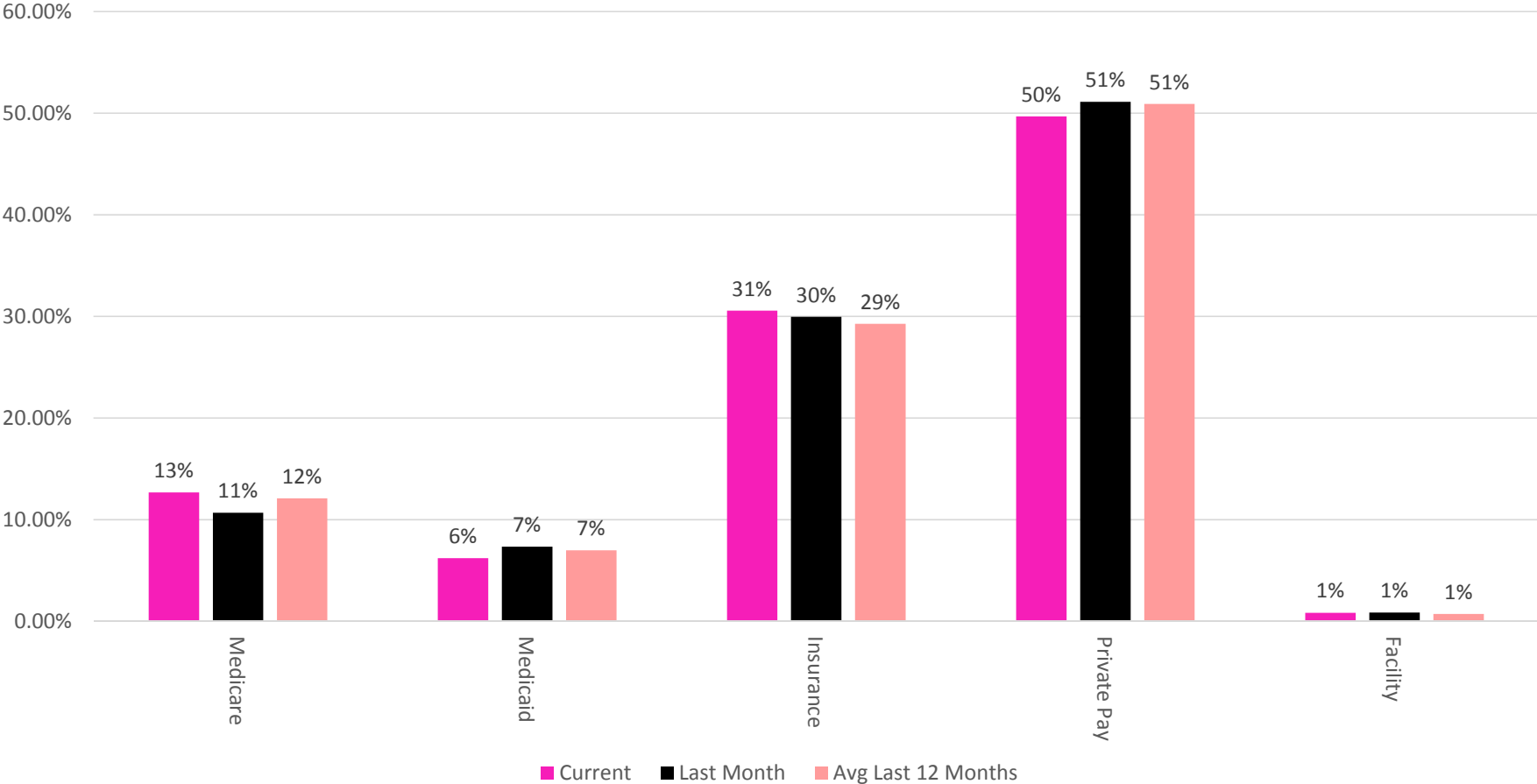


Eastern Division-Aging

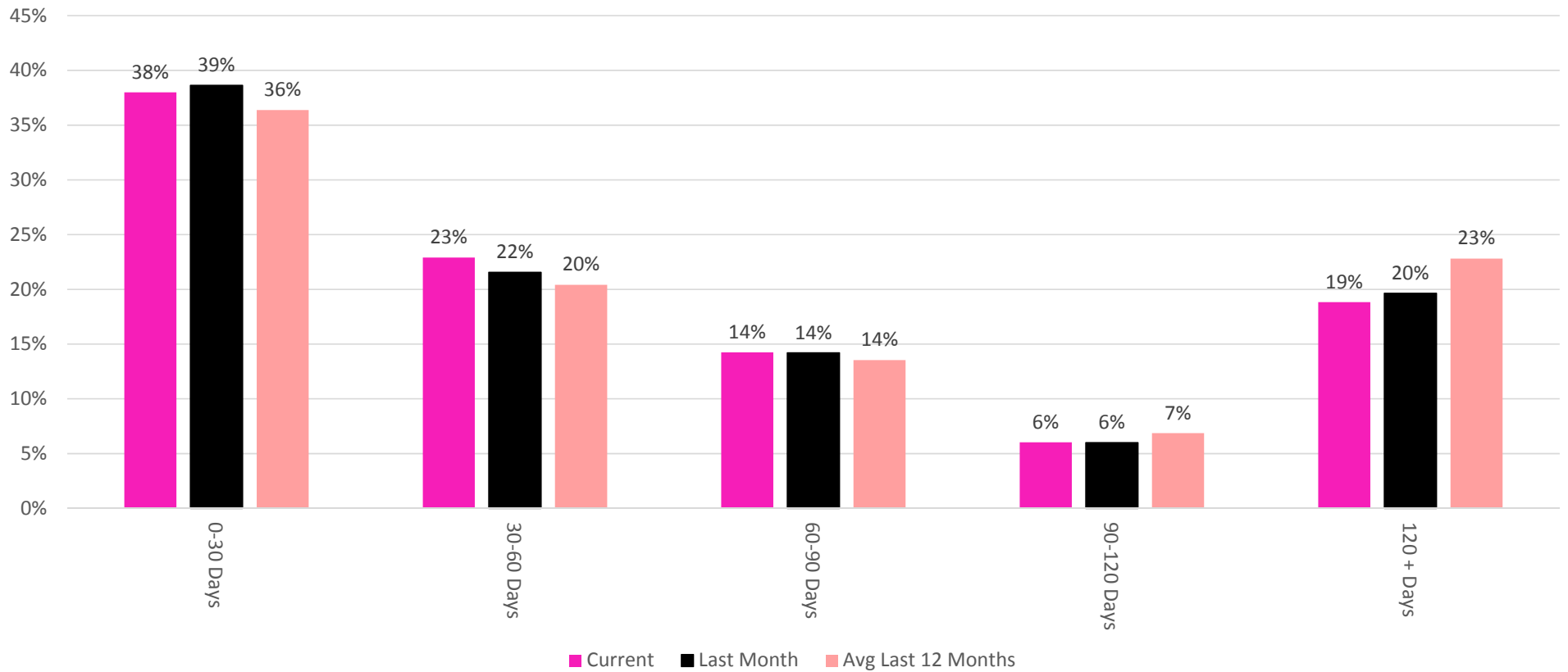
EMSA East Gross AR



EMSA-East Aging by Payor Type

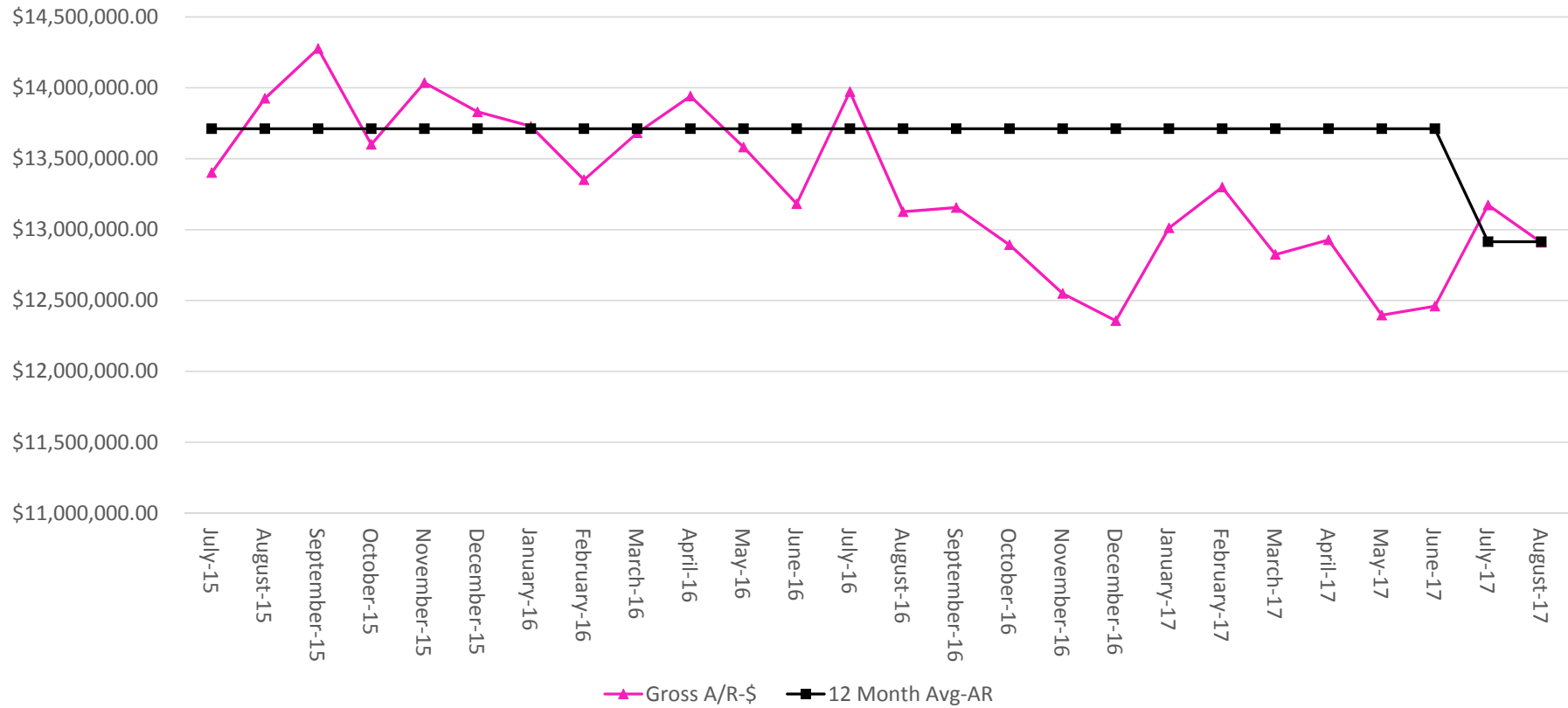


EMSA-East Aging by Date of Service

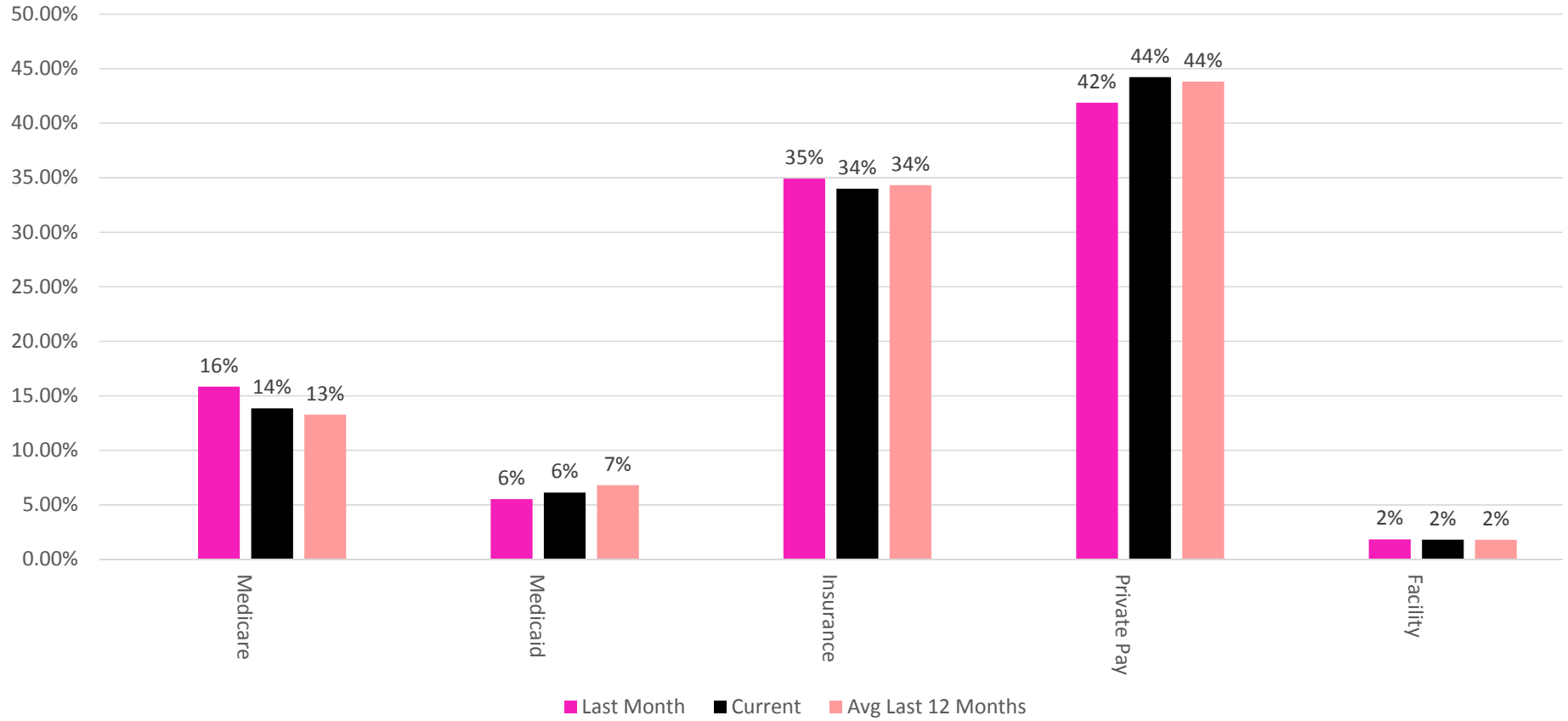


Western Division-Aging

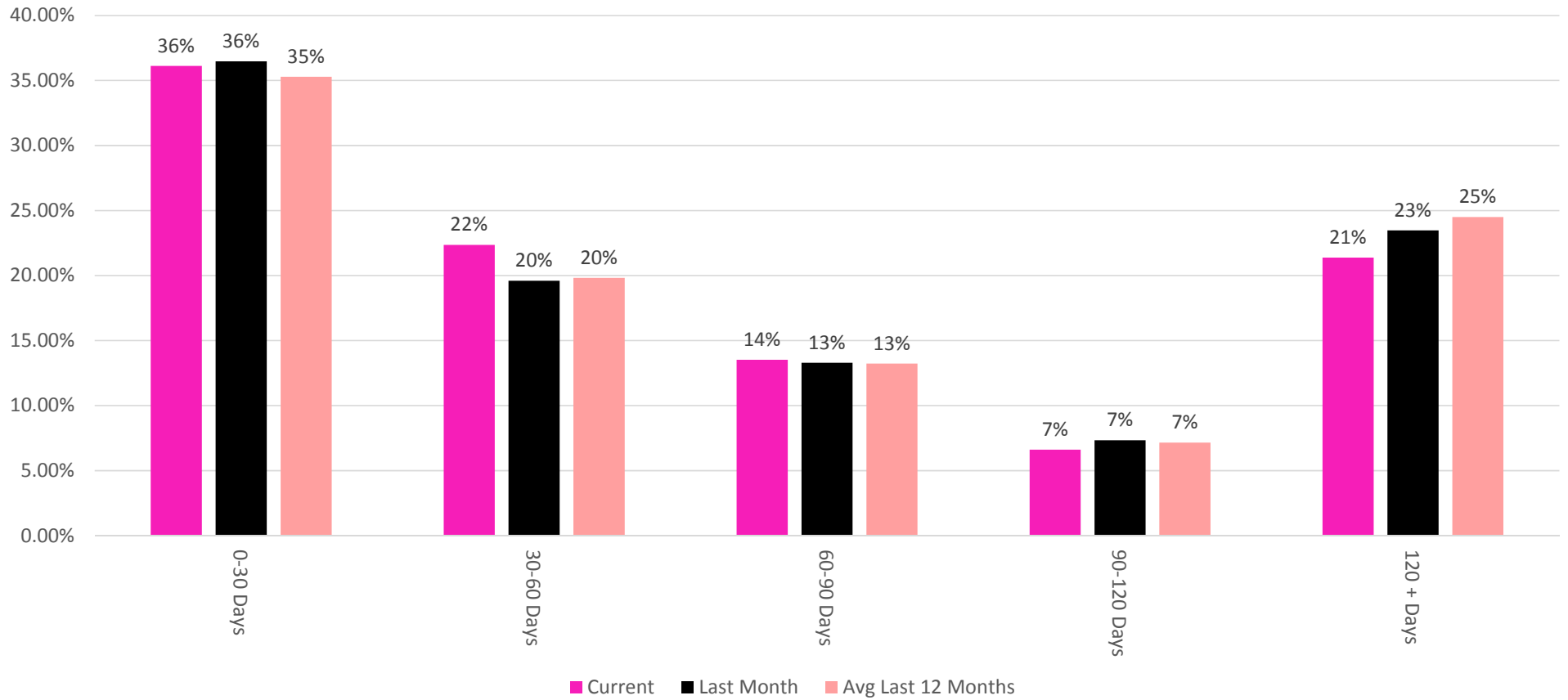
EMSA West Gross AR



EMSA-West Aging by Payor Type



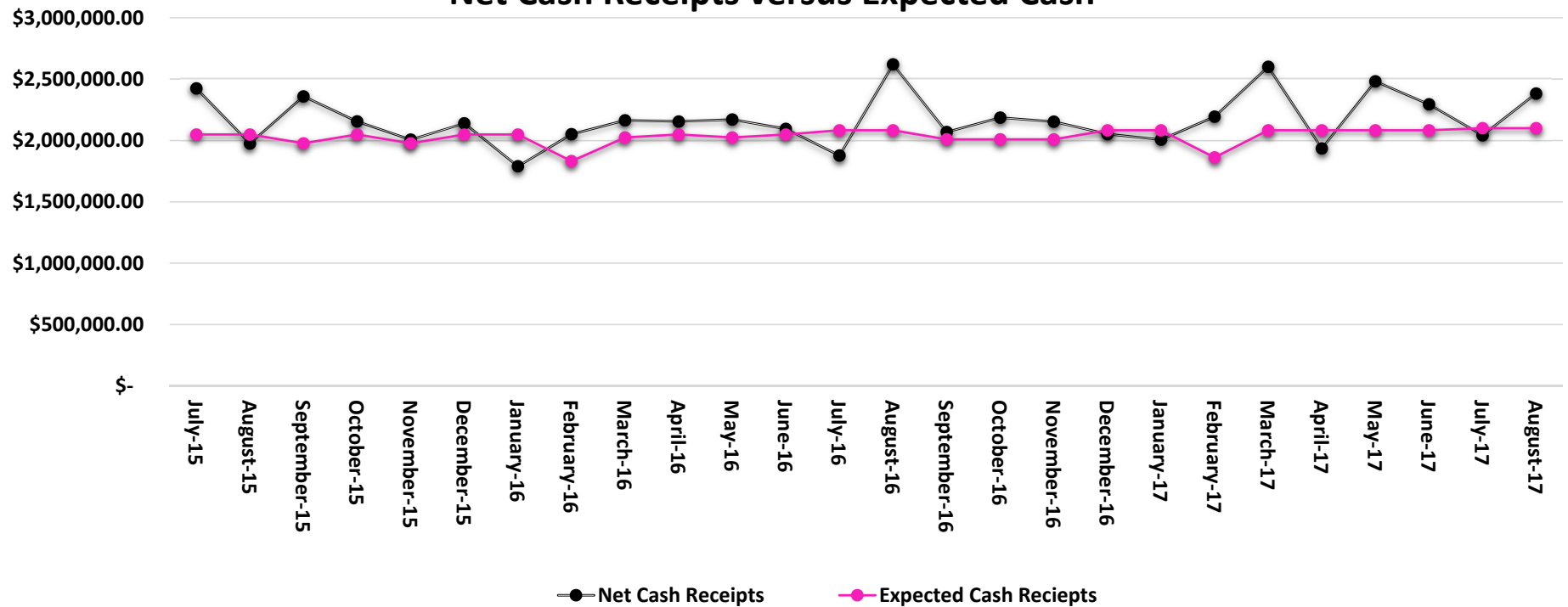
EMSA-West Aging by Date of Service



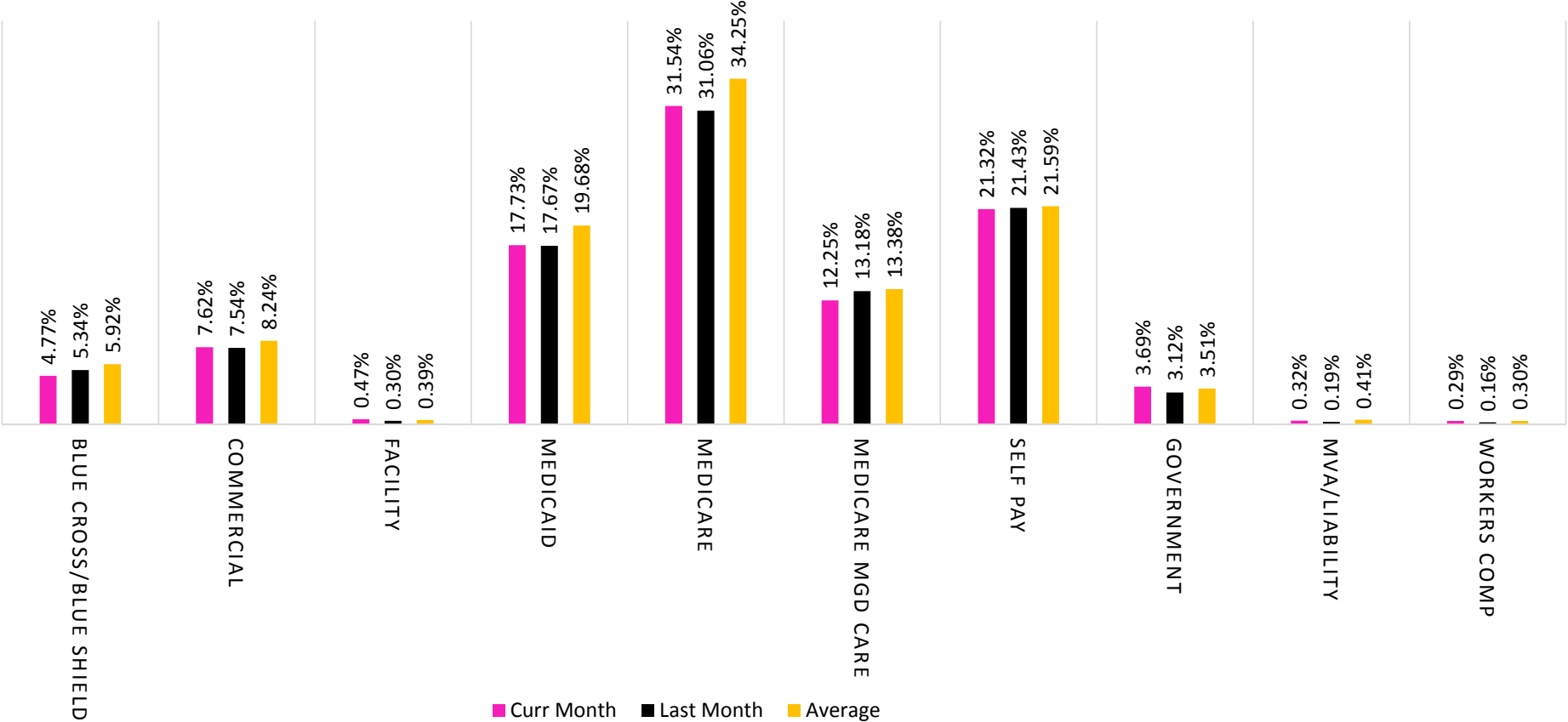
Eastern Division-**Revenue** and **Receipts**

EMSA East

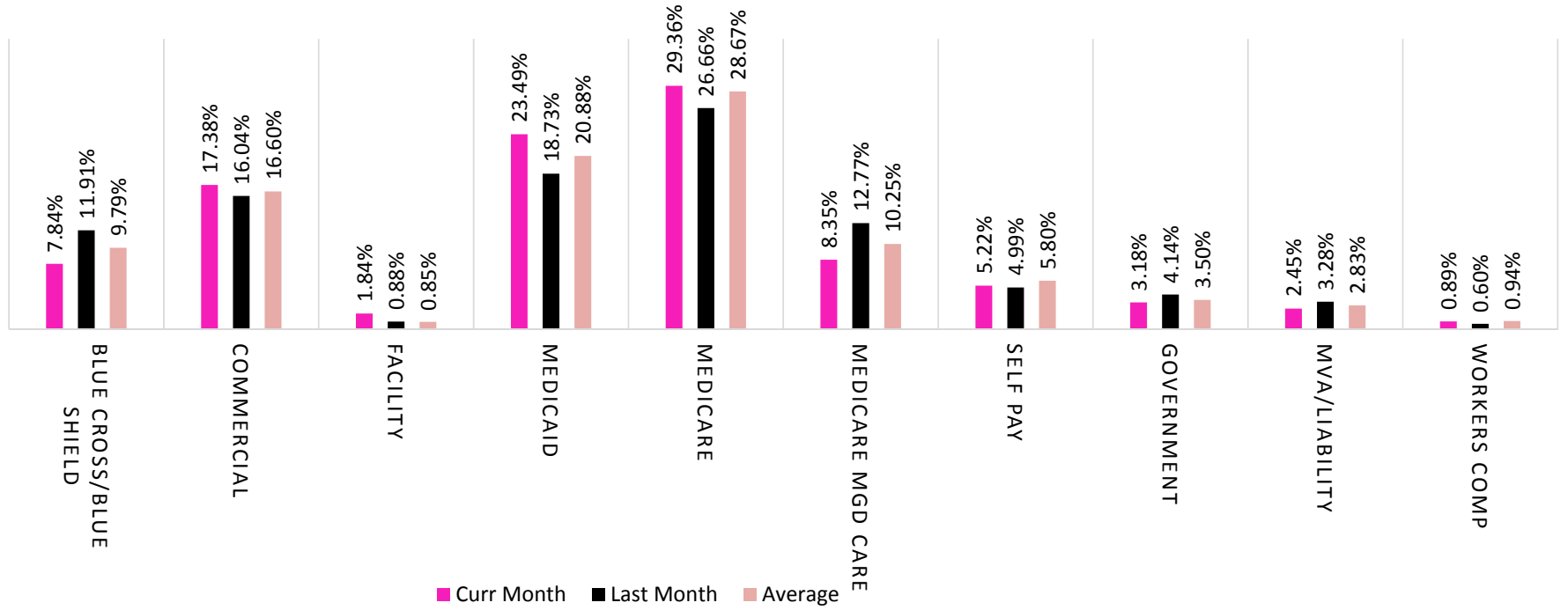
Net Cash Receipts versus Expected Cash



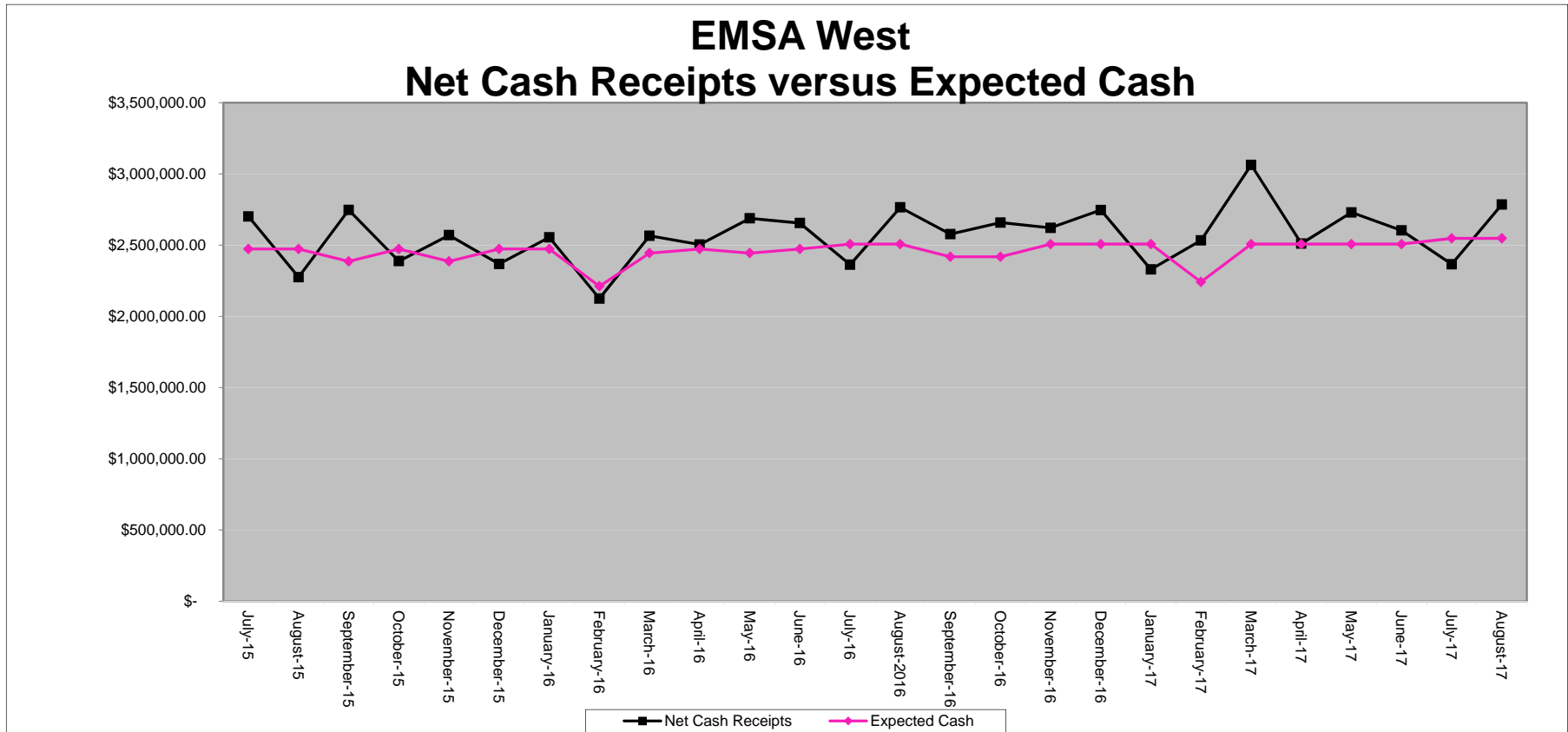
EMSA EAST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



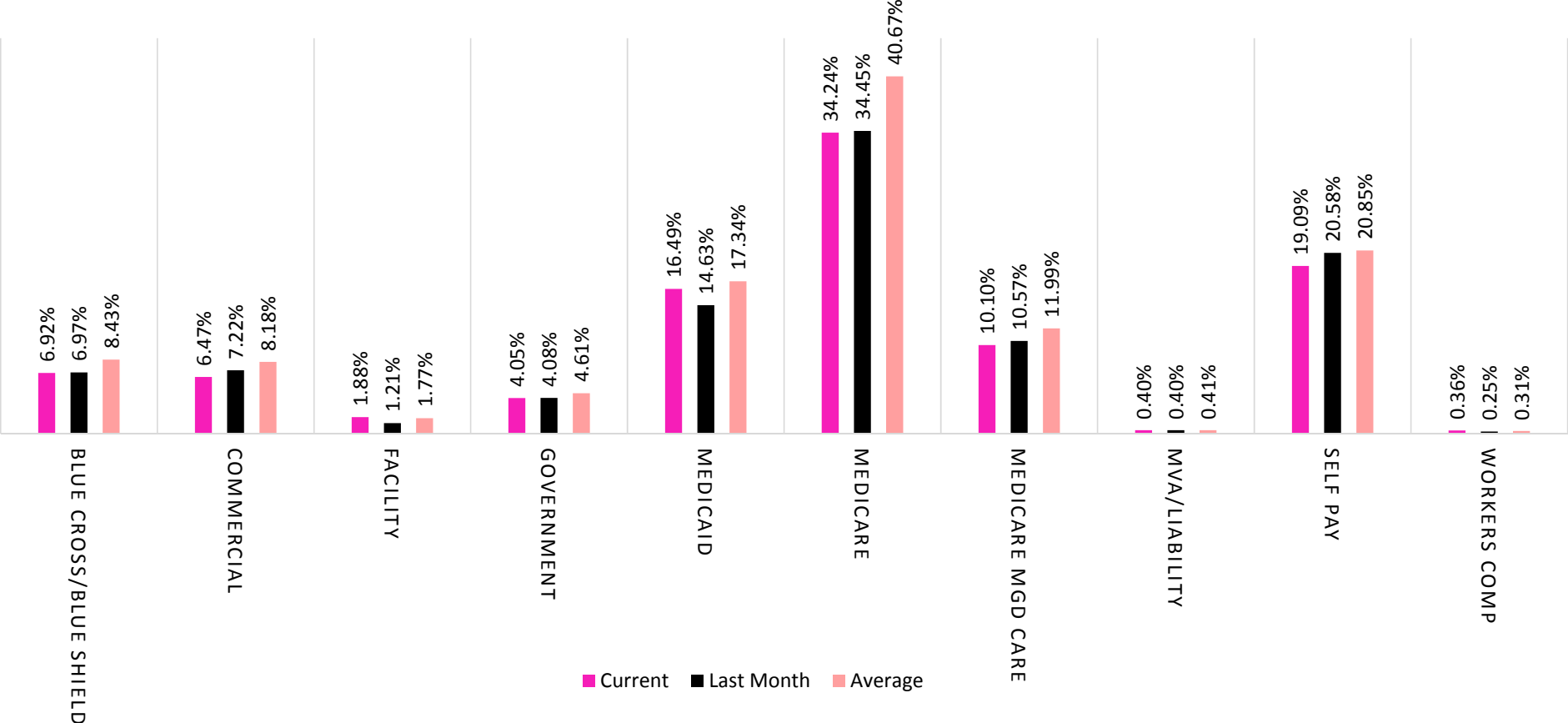
EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



Western Division-**Revenue** and **Receipts**



EMSA WEST-OVERALL % OF REVENUE PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



EMSA WEST-AVERAGE CASH PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

