

Compliance Summary

From September 01, 2014 to September 30, 2014

Eastern Division

Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 509 | 48 | 90% | 931 | 4 | 99% | 326 | 40 | 87% | 2 | 1 | 50% |
| Tulsa 2 | 394 | 26 | 93% | 814 | 9 | 98% | 15 | 0 | 100% | 0 | 0 | N/A |
| Tulsa 3 | 537 | 60 | 88% | 1,049 | 24 | 97% | 349 | 48 | 86% | 8 | 1 | 87% |
| Tulsa Total | 1,440 | 134 | 90% | 2,794 | 37 | 98% | 690 | 88 | 87% | 10 | 2 | 80% |
| Sand Springs | 69 | 20 | | 129 | 4 | 87% | 0 | 0 | N/A | 0 | 0 | N/A |
| Jenks | 22 | 6 | | 38 | 1 | 88% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bixby | 36 | 5 | | 56 | 6 | 88% | 0 | 0 | N/A | 3 | 0 | 100% |
| Total Non-Beneficiary | 127 | 31 | | 223 | 11 | 88% | 0 | 0 | N/A | 3 | 0 | 100% |

Average Response Time Priority 1 & 2

Received to On Scene: 9:48

Dispatched to On Scene: 9:04

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From September 01, 2014 to September 30, 2014

Western Division Overall Compliance

| | Priority 1 | | | Priority 2 | | | Priority 3 | | | Priority 4 | | |
|-------------------------------|--------------|------------|------------|--------------|-----------|------------|------------|-----------|------------|------------|----------|-------------|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Oklahoma City 1 | 910 | 76 | 91% | 1,549 | 23 | 98% | 218 | 6 | 97% | 7 | 0 | 100% |
| Oklahoma City 2 | 864 | 101 | 88% | 1,409 | 23 | 98% | 206 | 14 | 93% | 1 | 0 | 100% |
| Edmond | 139 | 12 | 91% | 214 | 12 | 94% | 40 | 4 | 90% | 0 | 0 | N/A |
| Total OKC & Edmond | 1,913 | 189 | 90% | 3,172 | 58 | 98% | 464 | 24 | 94% | 8 | 0 | 100% |
| Warr Acres | 29 | 4 | | 34 | 0 | 93% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bethany | 64 | 8 | | 101 | 1 | 94% | 0 | 0 | N/A | 0 | 0 | N/A |
| Mustang | 36 | 10 | | 49 | 2 | 85% | 0 | 0 | N/A | 0 | 0 | N/A |
| The Village | 20 | 2 | | 44 | 0 | 96% | 1 | 0 | 100% | 0 | 0 | N/A |
| Nichols Hills | 3 | 0 | | 7 | 0 | 100% | 0 | 0 | N/A | 0 | 0 | N/A |
| Yukon | 49 | 6 | | 77 | 1 | 94% | 36 | 1 | 97% | 0 | 0 | N/A |
| Total Non-Beneficiary | 201 | 30 | | 312 | 4 | 93% | 37 | 1 | 97% | 0 | 0 | N/A |
| Piedmont | 10 | | | 3 | | | 0 | | | 0 | | |

Average Response Time Priority 1 & 2

Received to On Scene: 8:14

Dispatched to On Scene: 9:22

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary
September 1, 2014 to September 30, 2014

Eastern Division
Non-discrimination

| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 509 | 48 | 90% |
| District 2 | 394 | 26 | 93% |
| District 3 | 537 | 60 | 88% |

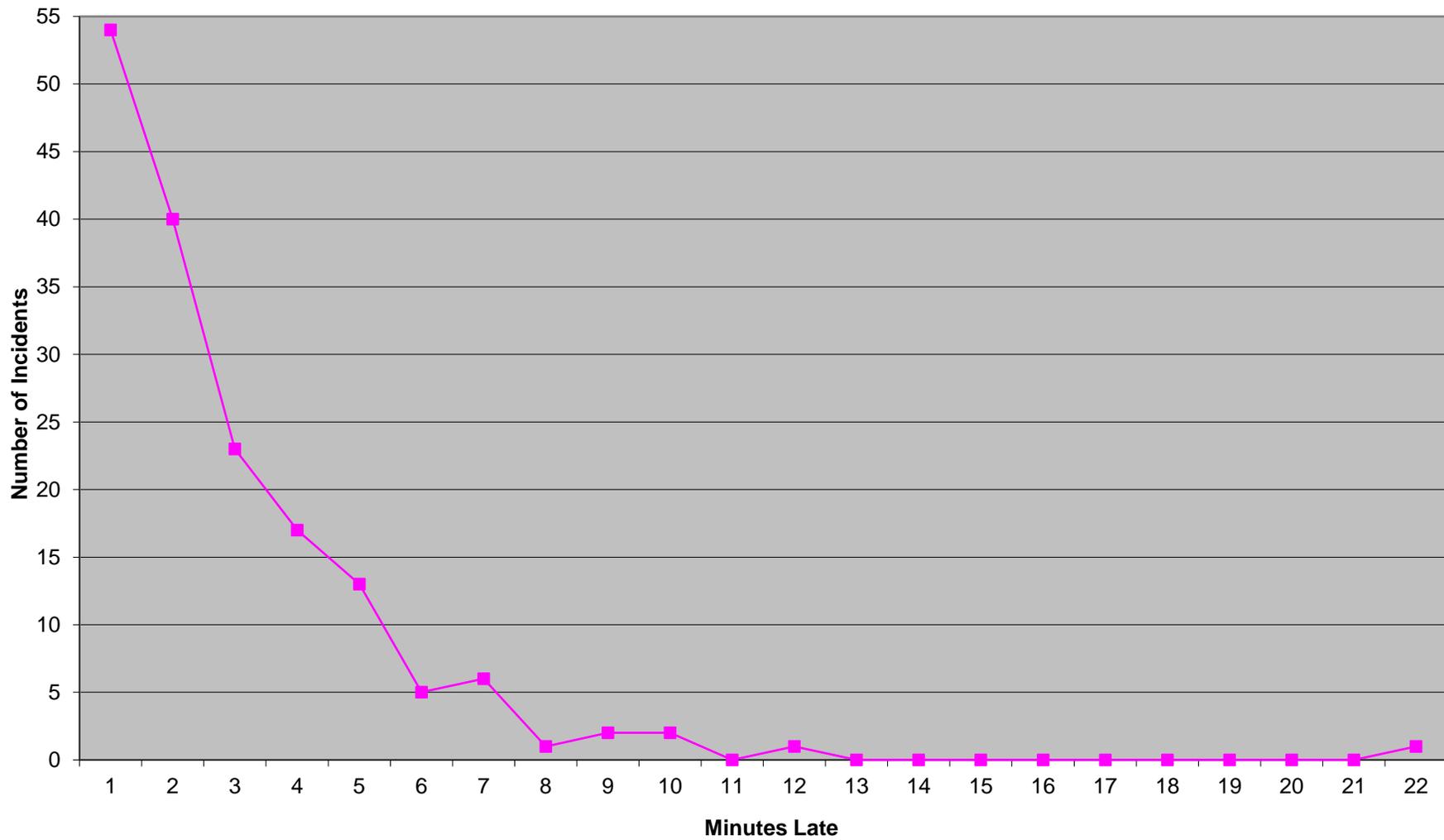
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

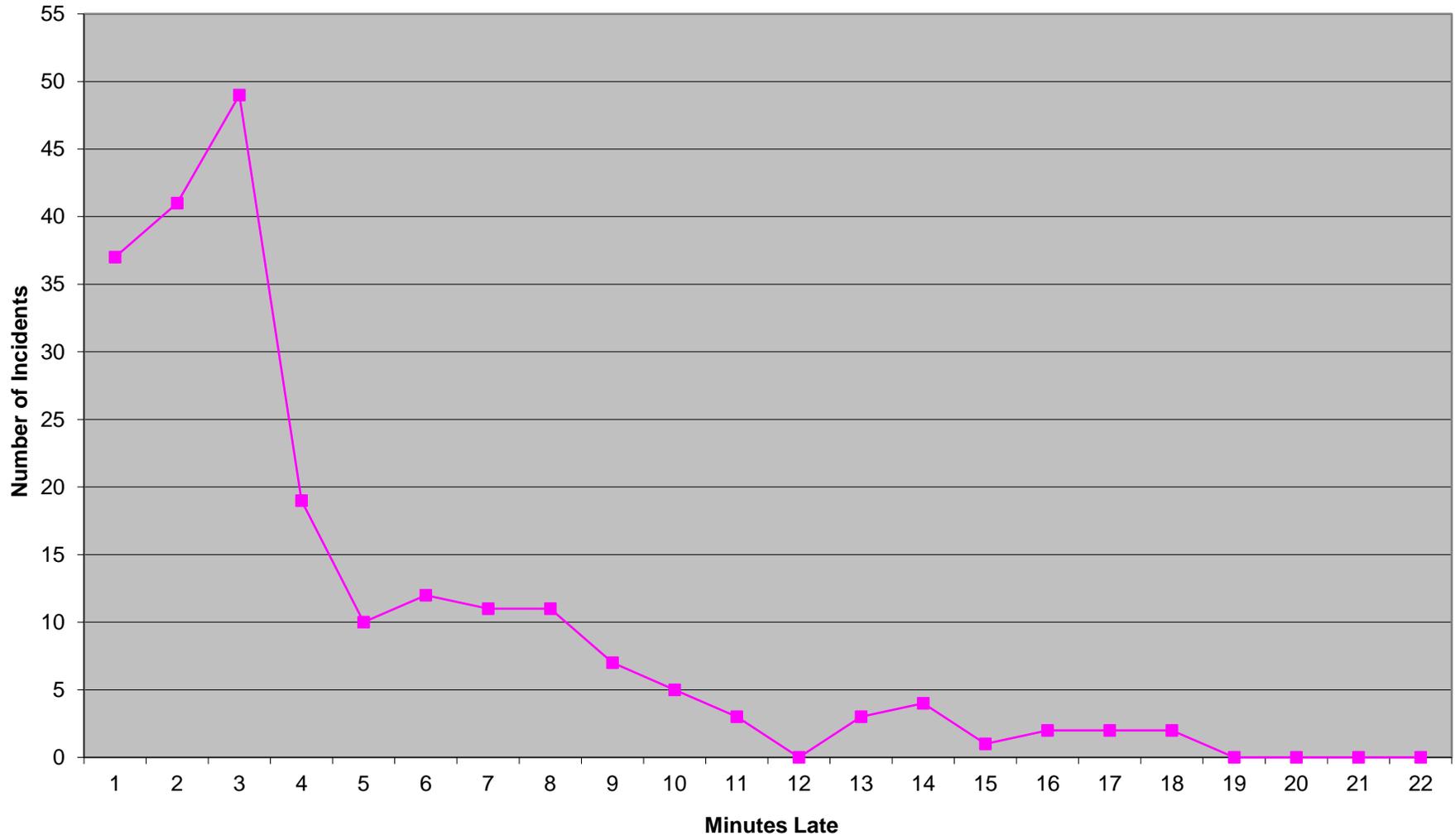
| | Priority 1 | | |
|-------------------|-------------------|-------------|----------|
| | Inc. | Late | % |
| District 1 | 910 | 76 | 91% |
| District 2 | 864 | 101 | 88% |
| Edmond | 139 | 12 | 91% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls September 2014



Western Division Priority 1 Late Calls September 2014



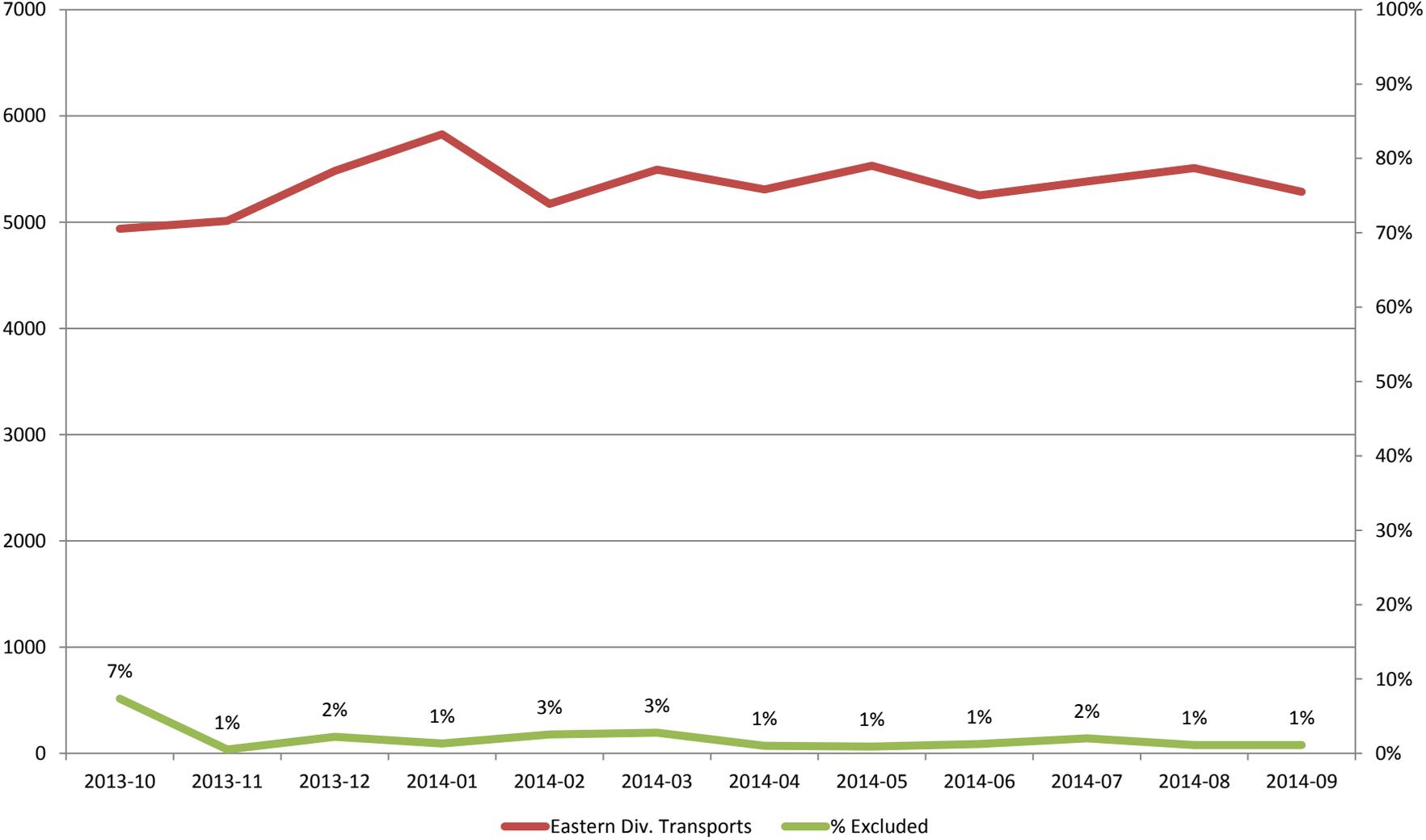
Response Time Exclusion Summary Report
Three Months ending September, 2014

| | Month Priority | 2014-07 | | | | 2014-08 | | | | 2014-09 | | | |
|---|-------------------|-----------|-----------|----------|----------|-----------|-----------|-----------|----------|-----------|-----------|-----------|----------|
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | | |
| Final Other | | | | 2 | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 51 | 26 | 5 | 29 | 15 | 16 | | 29 | 11 | 10 | 1 | |
| Final Weather | | 18 | 4 | 1 | 1 | 2 | | | 6 | 1 | 1 | 0 | |
| Eastern Exclusions Total | | 69 | 30 | 8 | 1 | 31 | 15 | 16 | 0 | 35 | 12 | 11 | 1 |
| East Transports* | | 1603 | 3075 | 694 | 10 | 1708 | 3095 | 695 | 12 | 1567 | 3017 | 690 | 13 |
| East Late | | 181 | 70 | 103 | 2 | 169 | 78 | 113 | 2 | 165 | 48 | 88 | 2 |
| East % of Transports | | 4% | 1% | 1% | 10% | 2% | 0% | 2% | 0% | 2% | 0% | 2% | 0% |
| East Compliance** | | 88% | 97% | 85% | 80% | 90% | 97% | 83% | 83% | 89% | 98% | 87% | 84% |
| East Compliance W/O Exclusions** | | 85% | 96% | 84% | 72% | 88% | 97% | 81% | 83% | 87% | 98% | 85% | 78% |
| <hr/> | | | | | | | | | | | | | |
| | Month Priority | 2014-07 | | | | 2014-08 | | | | 2014-08 | | | |
| | | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Western Division | | | | | | | | | | | | | |
| Final Other | | 6 | 9 | 1 | | | | | | | | | |
| Final Other Declared Disaster | | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | | |
| Final System Overload | | 38 | 8 | 5 | 40 | 11 | 2 | | 42 | 20 | 3 | | |
| Final Weather | | 8 | 1 | 1 | 4 | | | | 19 | 2 | 1 | | |
| Western Exclusions Total | | 52 | 18 | 7 | 0 | 44 | 11 | 2 | 0 | 61 | 22 | 4 | 0 |
| West Transports* | | 2092 | 3588 | 443 | 4 | 2252 | 3643 | 537 | 5 | 2114 | 3484 | 501 | 8 |
| West Late | | 186 | 51 | 45 | 1 | 215 | 60 | 32 | 0 | 219 | 62 | 25 | 0 |
| West % of Transports | | 2% | 1% | 2% | 0% | 2% | 0% | 0% | 0% | 3% | 1% | 1% | 0% |
| West Compliance** | | 91% | 98% | 89% | 75% | 90% | 98% | 94% | 100% | 89% | 98% | 95% | 100% |
| West Compliance W/O Exclusions** | | 88% | 98% | 88% | 75% | 88% | 98% | 93% | 100% | 87% | 97% | 94% | 100% |

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending September, 2014



Western Division Response Time Exclusions Twelve Months ending September, 2014

