

Compliance Summary

From April 01, 2014 to April 30, 2014

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	513	44	91%	936	5	99%	346	26	92%	3	0	100%
Tulsa 2	389	29	92%	761	4	99%	10	0	100%	2	0	100%
Tulsa 3	540	41	92%	1,122	17	98%	351	32	90%	9	3	66%
Tulsa Total	1,442	114	92%	2,819	26	99%	707	58	91%	14	3	78%
Sand Springs	43	13		105	4	88%	0	0	N/A	0	0	N/A
Jenks	34	6		46	0	92%	1	1	0%	0	0	N/A
Bixby	40	4		56	2	93%	1	1	0%	0	0	N/A
Total Non-Beneficiary	117	23		207	6	91%	2	2	0%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:25

Dispatched to On Scene: 8:43

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From April 01, 2014 to April 30, 2014

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	838	58	93%	1,539	14	99%	179	9	94%	2	1	50%
Oklahoma City 2	838	44	94%	1,424	8	99%	202	6	97%	0	0	N/A
Edmond	140	10	92%	207	4	98%	36	3	91%	0	0	N/A
Total OKC & Edmond	1,816	112	93%	3,170	26	99%	417	18	95%	2	1	50%
Warr Acres	36	3		51	1	95%	0	0	N/A	0	0	N/A
Bethany	66	9		110	1	94%	2	0	100%	0	0	N/A
Mustang	30	8		49	1	88%	0	0	N/A	0	0	N/A
The Village	18	0		45	1	98%	0	0	N/A	0	0	N/A
Nichols Hills	5	0		3	0	100%	0	0	N/A	0	0	N/A
Yukon	66	2		64	0	98%	37	2	94%	0	0	N/A
Total Non-Beneficiary	221	22		322	4	95%	39	2	94%	0	0	N/A
Piedmont	5			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:08

Dispatched to On Scene: 8:39

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
December 1, 2013 to December 31, 2013

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	513	44	91%
District 2	389	29	92%
District 3	540	41	92%

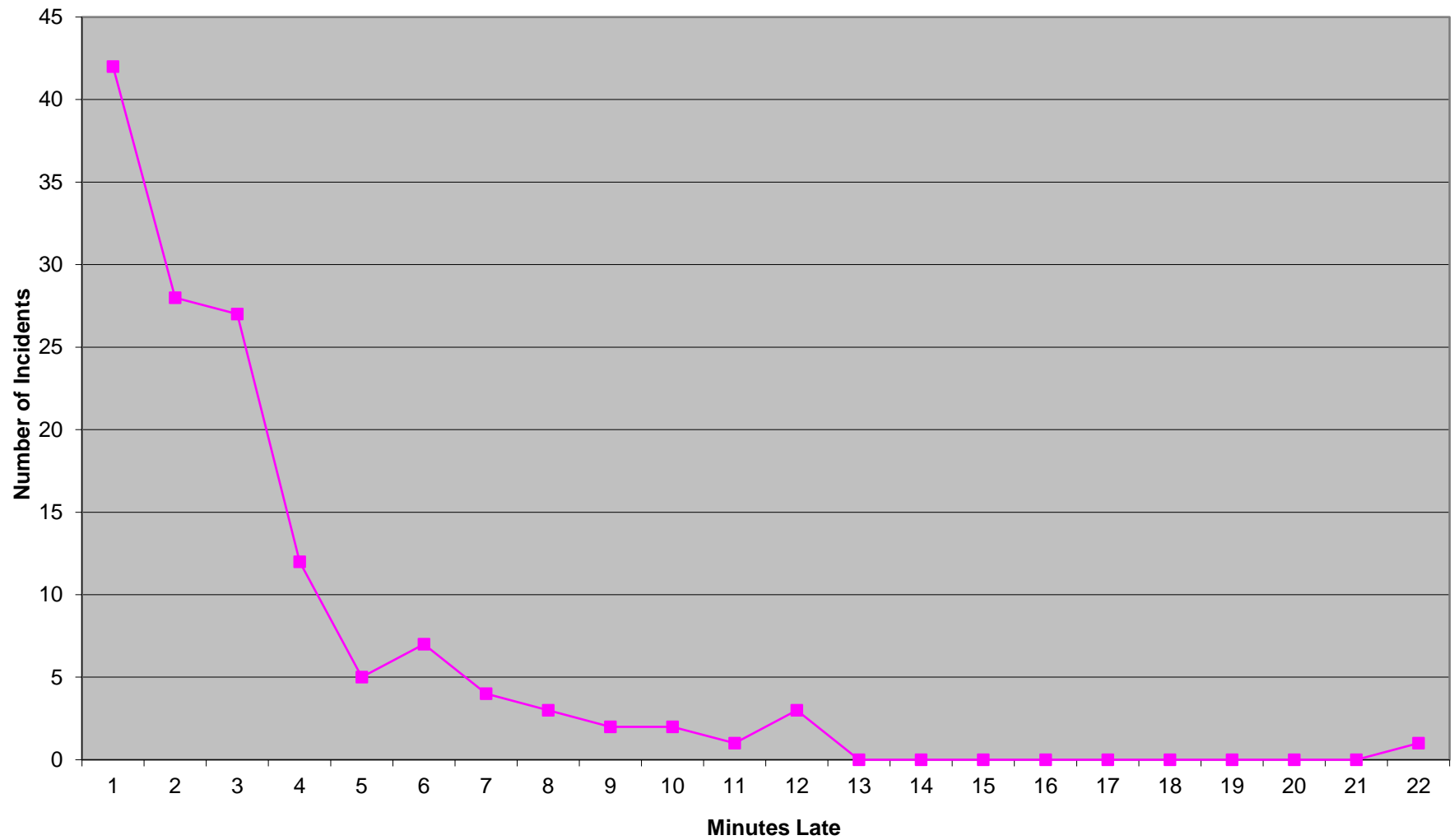
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

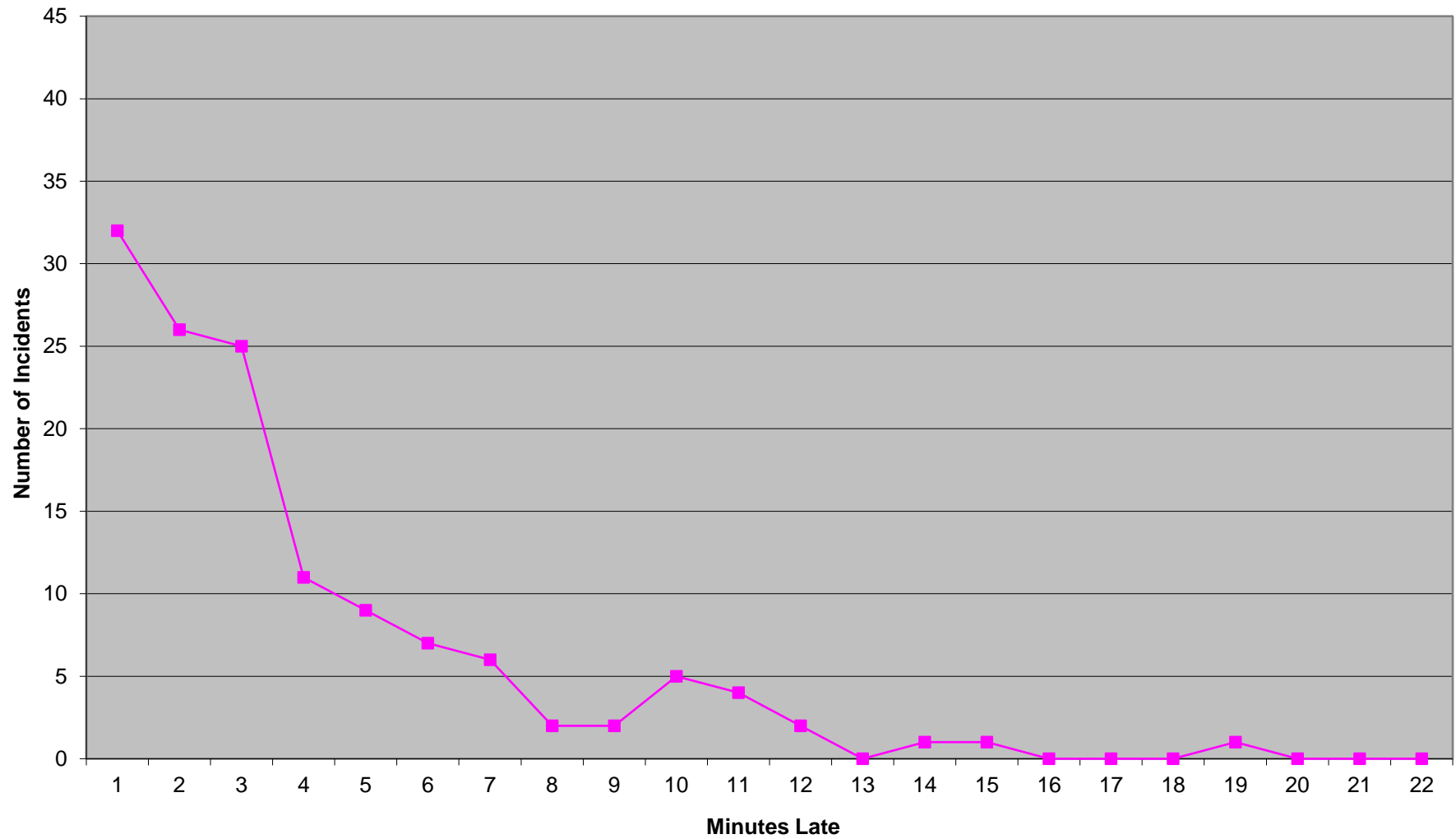
	Priority 1		
	Inc.	Late	%
District 1	838	58	93%
District 2	838	44	94%
Edmond	140	10	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
April 2014**



**Western Division Priority 1 Late Calls
April 2014**



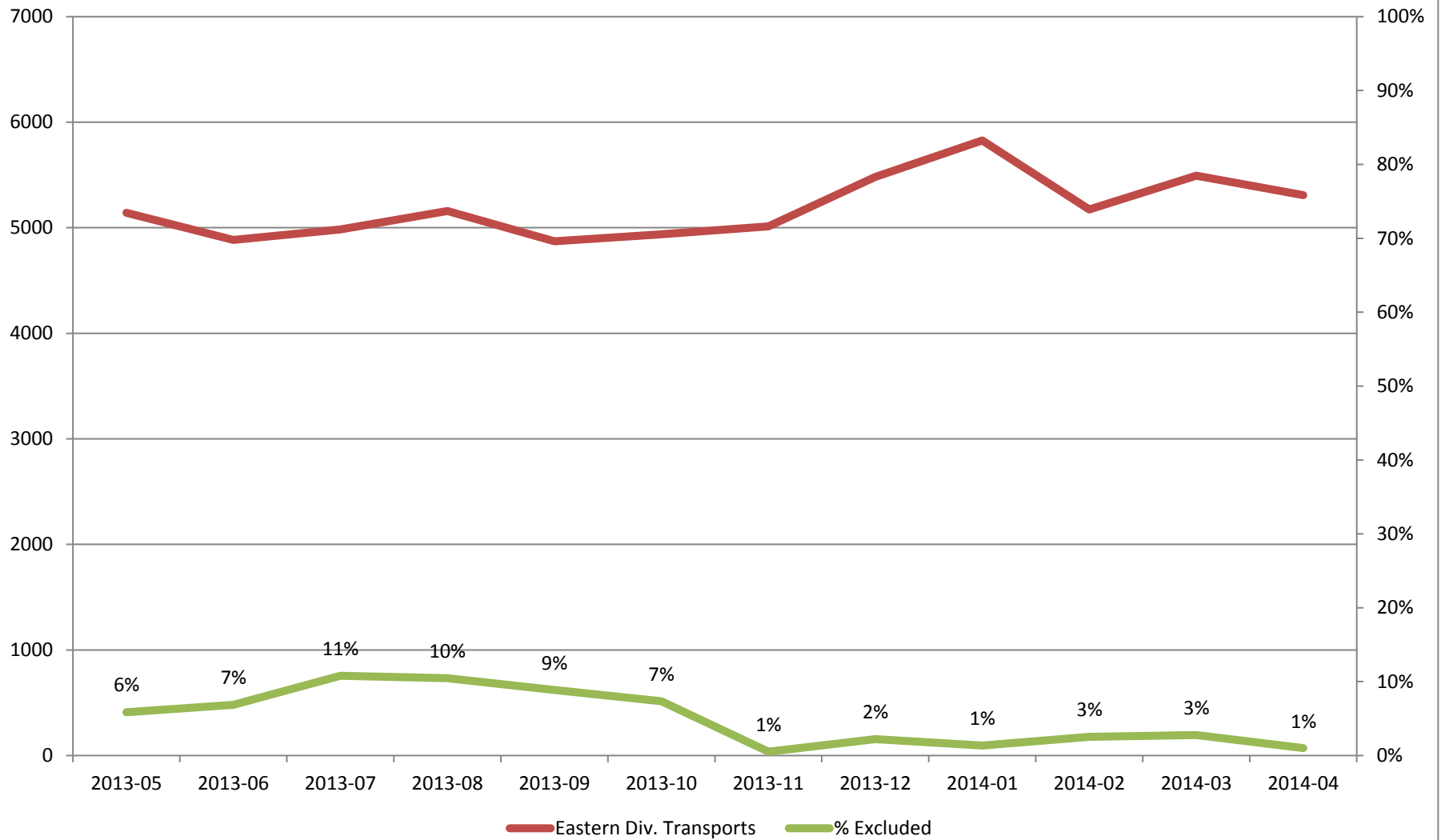
Response Time Exclusion Summary Report
Three Months ending April, 2014

	Month Priority	2014-02				2014-03				2014-04				
		1	2	3	4	1	2	3	4	1	2	3	4	
Eastern Division														
Final Other														
Final Other Declared Disaster														
Final Other Interfacility Transfer														
Final System Overload		48	25	19	0	31	16	29	0	26	14	1	0	
Final Weather		26	9	4	0	49	24	3	0	12	0	0	0	
Eastern Exclusions Total		74	34	23	0	80	40	32	0	38	14	1	0	
East Transports*		1469	2995	700	9	1609	3150	727	8	1559	3026	709	14	
East Late		126	50	67	1	107	37	37	2	137	32	60	3	
East % of Transports		5%	1%	3%	0%	5%	1%	4%	0%	2%	0%	0%	0%	
East Compliance**		91%	98%	90%	88%	93%	98%	94%	75%	91%	98%	91%	78%	
East Compliance W/O Exclusions**		87%	97%	87%	88%	88%	97%	90%	75%	89%	98%	91%	78%	
	Month Priority	2014-02				2014-03				2014-04				
		1	2	3	4	1	2	3	4	1	2	3	4	
Western Division														
Final Other		1				1								
Final Other Declared Disaster														
Final Other Interfacility Transfer														
Final System Overload		70	27	13	0	81	31	9	0	39	9	5	0	
Final Weather		52	23	12	0	62	30	6	0	14	1	2	0	
Western Exclusions Total		123	50	25	0	144	61	15	0	53	10	7	0	
West Transports*		1875	3464	462	3	2014	3523	435	5	2037	3492	454	2	
West Late		204	58	81	1	167	34	45	1	134	30	20	1	
West % of Transports		7%	1%	5%	0%	7%	2%	3%	0%	3%	0%	2%	0%	
West Compliance**		89%	98%	82%	66%	91%	99%	89%	80%	93%	99%	95%	50%	
West Compliance W/O Exclusions**		83%	96%	78%	66%	85%	97%	86%	80%	91%	98%	94%	50%	

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending April, 2014



Western Division Response Time Exclusions Twelve Months ending April, 2014

