

# Compliance Summary

From January 01, 2014 to January 31, 2014

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	528	39	92%	1,078	6	99%	400	22	94%	5	0	100%
Tulsa 2	414	30	92%	868	9	98%	9	0	100%	0	0	N/A
Tulsa 3	495	31	93%	1,300	5	99%	375	28	92%	2	0	100%
Tulsa Total	1,437	100	93%	3,246	20	99%	784	50	93%	7	0	100%
Sand Springs	43	8		137	3	93%	0	0	N/A	0	0	N/A
Jenks	14	2		70	2	95%	1	0	100%	0	0	N/A
Bixby	26	2		63	0	97%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	83	12		270	5	95%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:10

Dispatched to On Scene: 8:36

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From January 01, 2014 to January 31, 2014

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	753	64	91%	1,764	19	98%	207	26	87%	14	1	92%
Oklahoma City 2	810	86	89%	1,624	18	98%	241	34	85%	2	0	100%
Edmond	98	11	88%	235	7	97%	28	7	75%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,661</b>	<b>161</b>	<b>90%</b>	<b>3,623</b>	<b>44</b>	<b>98%</b>	<b>476</b>	<b>67</b>	<b>85%</b>	<b>16</b>	<b>1</b>	<b>93%</b>
Warr Acres	31	2		64	2	95%	1	0	100%	0	0	N/A
Bethany	42	11		121	1	92%	2	0	100%	0	0	N/A
Mustang	26	5		42	0	92%	0	0	N/A	0	0	N/A
The Village	17	0		60	0	100%	0	0	N/A	1	0	100%
Nichols Hills	4	0		7	0	100%	0	0	N/A	0	0	N/A
Yukon	55	6		92	1	95%	60	5	91%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>175</b>	<b>24</b>		<b>386</b>	<b>4</b>	<b>95%</b>	<b>63</b>	<b>5</b>	<b>92%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Piedmont	3			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:45

Dispatched to On Scene: 9:13

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**From Month Day, Year to Month Day, Year**

**Eastern Division**  
**Non-discrimination**

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	528	39	92%
<b>District 2</b>	414	30	92%
<b>District 3</b>	495	31	93%

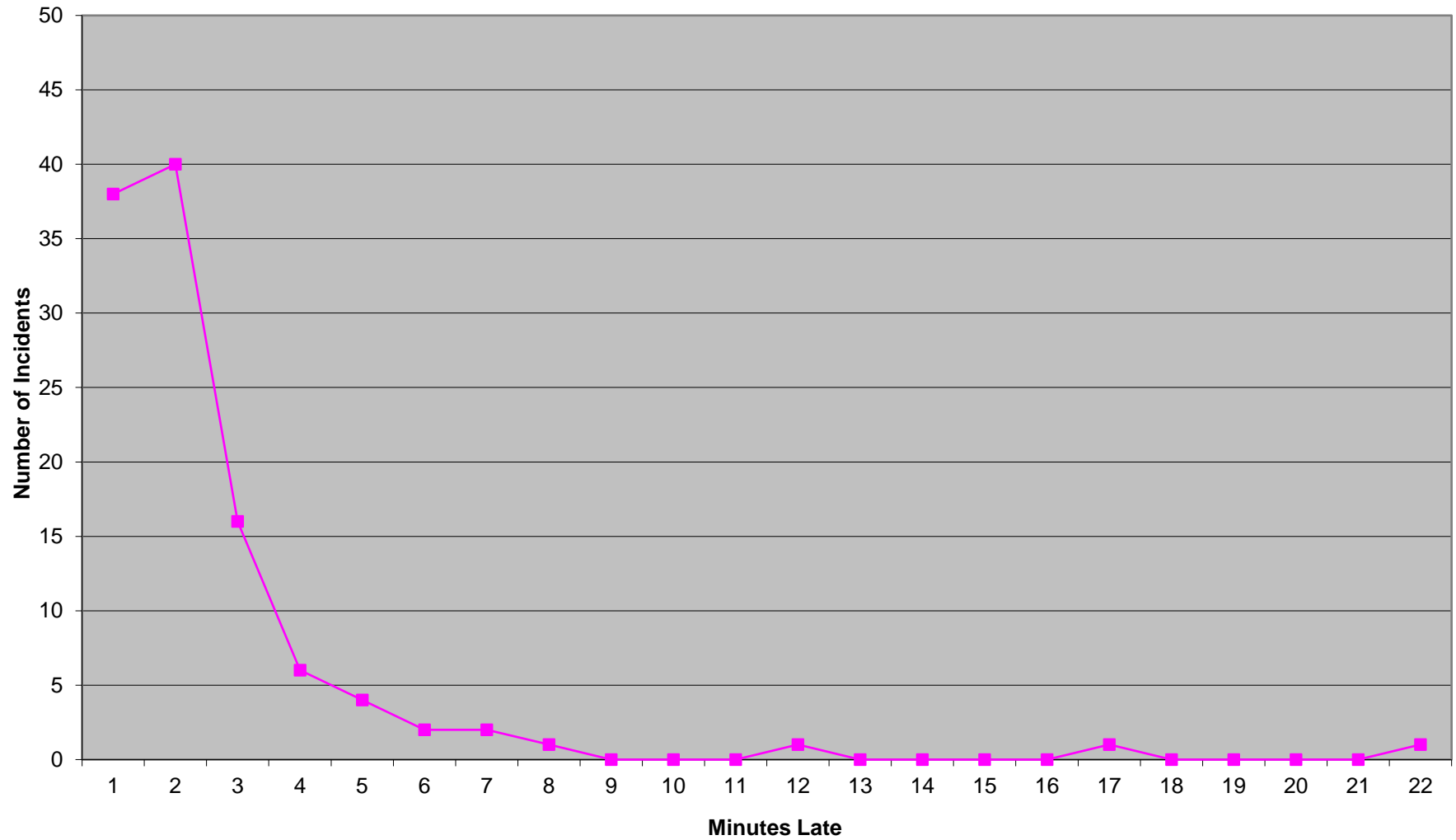
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

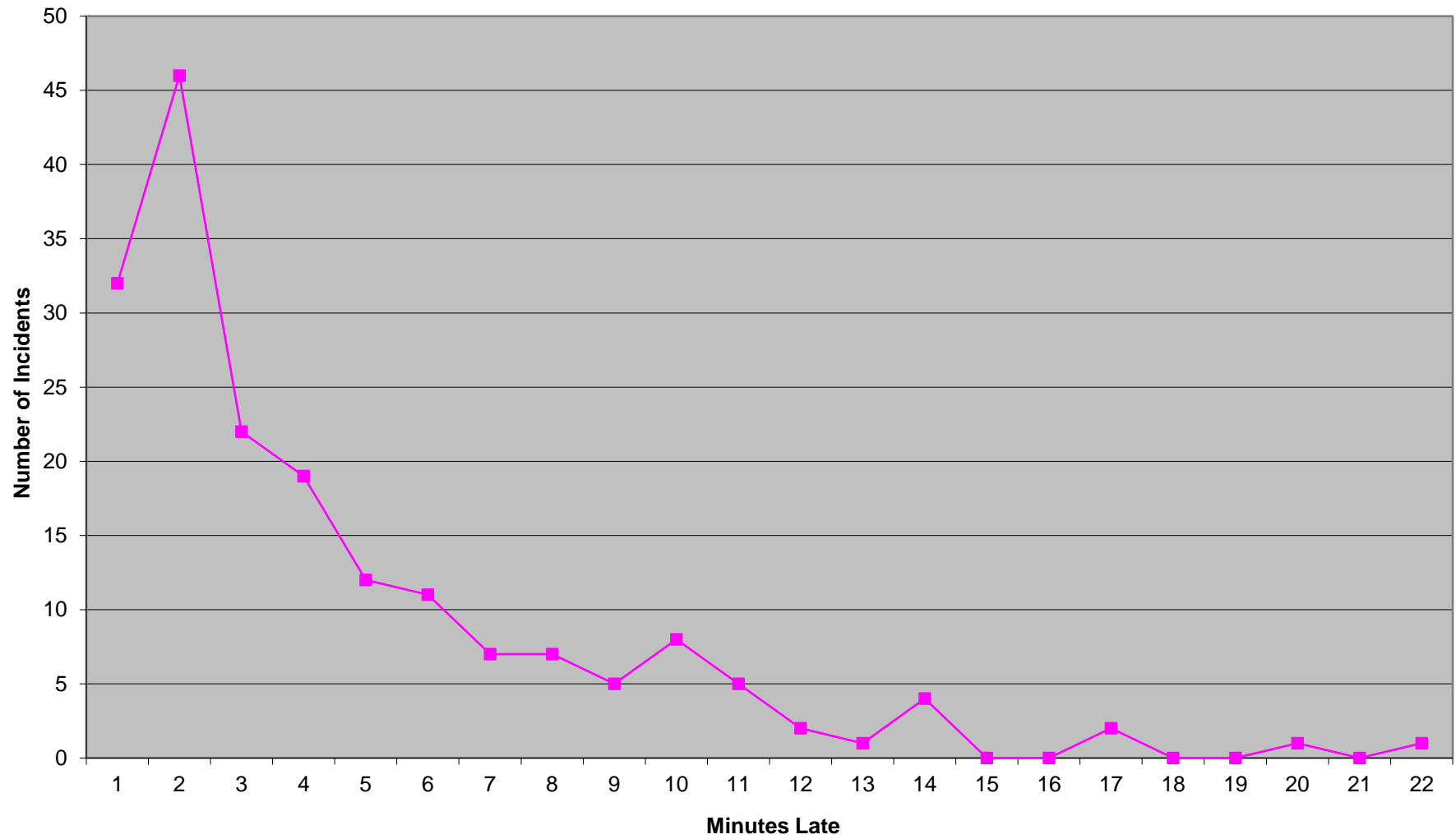
	Priority 1		
	Inc.	Late	%
<b>District 1</b>	753	64	91%
<b>District 2</b>	810	86	89%
<b>Edmond</b>	98	11	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls  
January 2014**



**Western Division Priority 1 Late Calls  
January 2014**



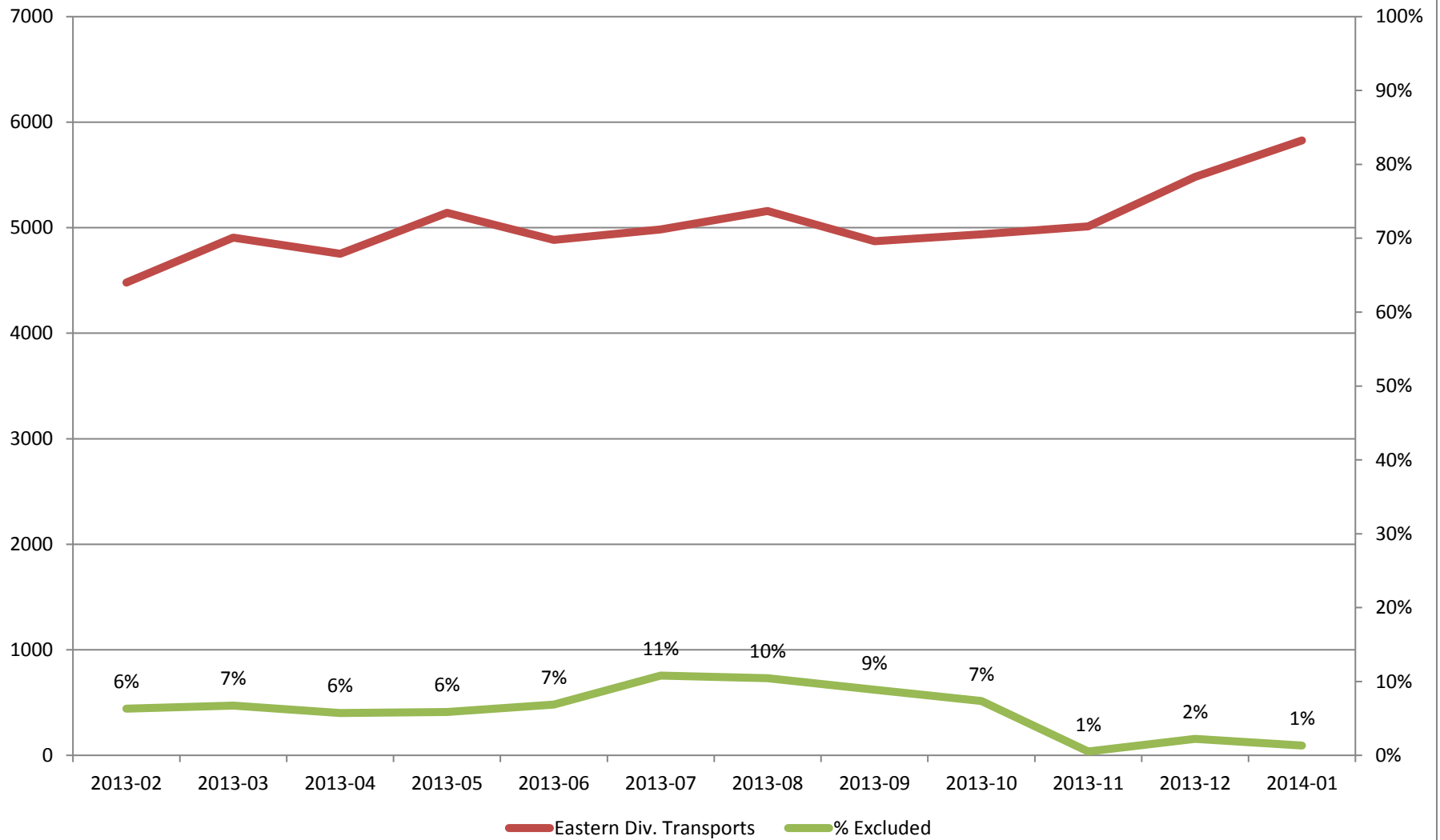
**Response Time Exclusion Summary Report**  
**Three Months ending January, 2014**

	Month Priority	2013-11				2013-12				2014-01			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		2				2				2			
Final System Overload		10	4	3		15	6	5		35	20	3	0
Final Weather		6			1	47	36	11		10	5	3	0
Eastern Exclusions Total													
		18	4	3	1	64	42	16	0	47	25	6	0
East Transports*		1229	3070	700	13	1371	3407	695	9	1519	3516	785	7
East Late		84	23	21	0	97	27	40	2	111	25	50	0
East % of Transports		1%	0%	0%	8%	5%	1%	2%	0%	3%	1%	1%	0%
East Compliance**		93%	99%	97%	100%	92%	99%	94%	77%	92%	99%	93%	100%
East Compliance W/O Exclusions**		91%	99%	96%	92%	88%	97%	92%	77%	89%	98%	92%	100%
	Month Priority	2013-11				2013-12				2013-13			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		15	6			44	8	8		50	21	6	0
Final Weather		37	15	1		113	48	20		23	5	7	0
Western Exclusions Total													
		52	21	1	0	157	56	28	0	73	26	13	0
West Transports*		1846	3371	410	7	1690	3807	448	3	1836	4009	539	17
West Late		158	38	39	3	160	47	50	1	185	48	72	1
West % of Transports		3%	1%	0%	0%	9%	1%	6%	0%	4%	1%	2%	0%
West Compliance**		91%	98%	90%	57%	90%	98%	88%	66%	89%	98%	86%	94%
West Compliance W/O Exclusions**		88%	98%	90%	57%	82%	97%	83%	66%	86%	98%	84%	94%

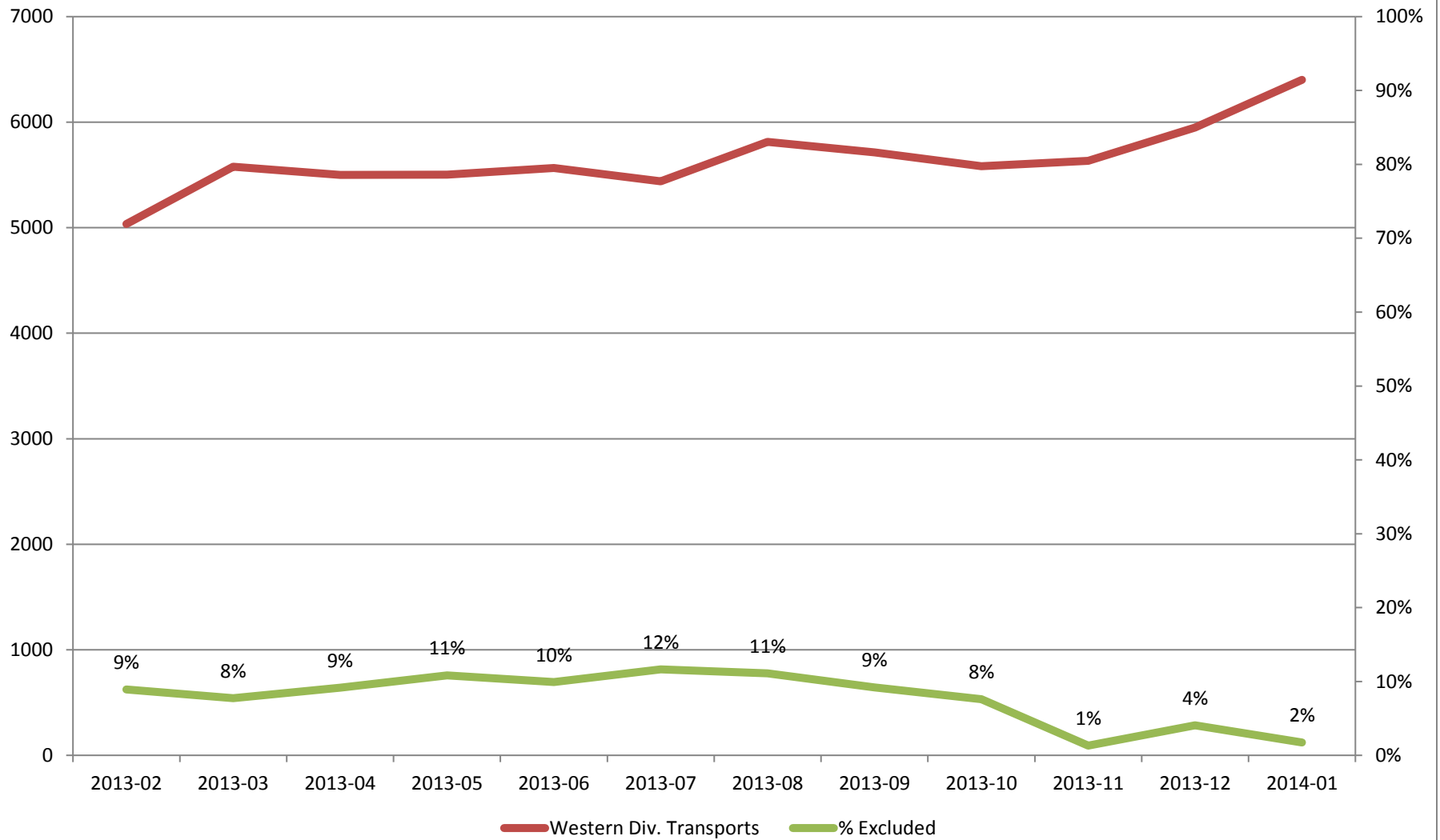
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

## Eastern Division Response Time Exclusions Twelve Months ending January, 2014



## Western Division Response Time Exclusions Twelve Months ending January, 2014





# Compliance Summary

From February 01, 2014 to February 28, 2014

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	458	39	91%	949	10	98%	330	38	88%	2	0	100%
Tulsa 2	383	25	93%	701	9	98%	7	0	100%	0	0	N/A
Tulsa 3	515	38	92%	1,126	24	97%	362	29	91%	7	1	85%
Tulsa Total	1,356	102	92%	2,776	43	98%	699	67	90%	9	1	88%
Sand Springs	59	16		116	3	89%	0	0	N/A	0	0	N/A
Jenks	19	1		43	2	95%	0	0	N/A	0	0	N/A
Bixby	35	7		60	2	90%	1	0	100%	0	0	N/A
Total Non-Beneficiary	113	24		219	7	90%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:29

Dispatched to On Scene: 8:48

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From February 01, 2014 to February 28, 2014

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	806	70	91%	1,527	15	99%	165	24	85%	1	1	0%
Oklahoma City 2	759	95	87%	1,420	22	98%	226	46	79%	1	0	100%
Edmond	129	19	85%	204	12	94%	35	7	80%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,694</b>	<b>184</b>	<b>89%</b>	<b>3,151</b>	<b>49</b>	<b>98%</b>	<b>426</b>	<b>77</b>	<b>81%</b>	<b>2</b>	<b>1</b>	<b>50%</b>
Warr Acres	37	5		52	2	92%	0	0	N/A	1	0	100%
Bethany	53	5		100	0	96%	1	0	100%	0	0	N/A
Mustang	21	3		37	1	93%	0	0	N/A	0	0	N/A
The Village	16	1		43	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	1	0		8	1	88%	0	0	N/A	0	0	N/A
Yukon	53	6		73	5	91%	37	4	89%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>181</b>	<b>20</b>		<b>313</b>	<b>9</b>	<b>94%</b>	<b>38</b>	<b>4</b>	<b>89%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Piedmont	2			0			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 10:11

Dispatched to On Scene: 9:39

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**From Month Day, Year to Month Day, Year**

**Eastern Division**  
**Non-discrimination**

	Priority 1		
	Inc.	Late	%
<b>District 1</b>	458	39	91%
<b>District 2</b>	383	25	93%
<b>District 3</b>	515	38	92%

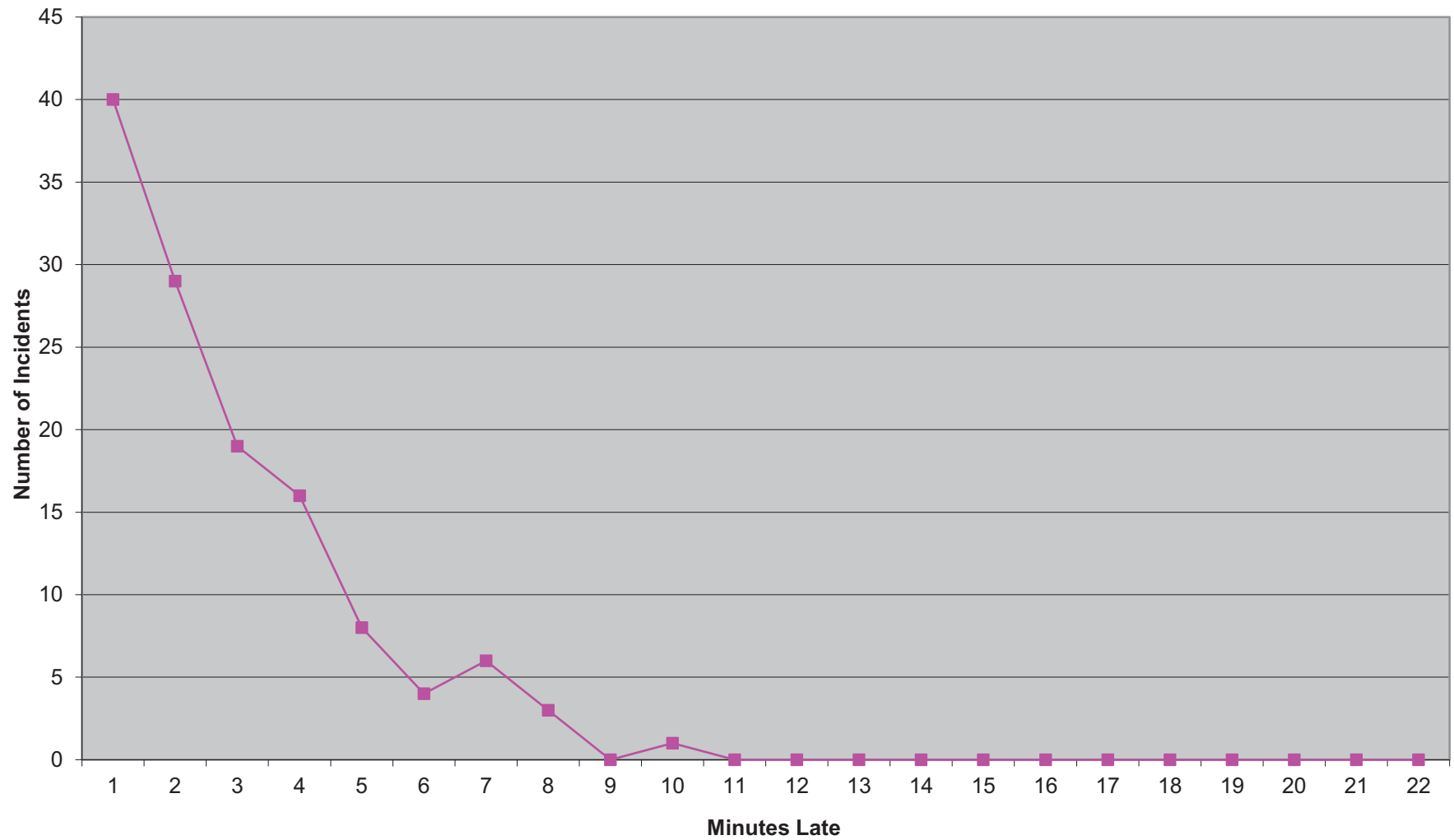
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**Western Division**  
**Non-discrimination**

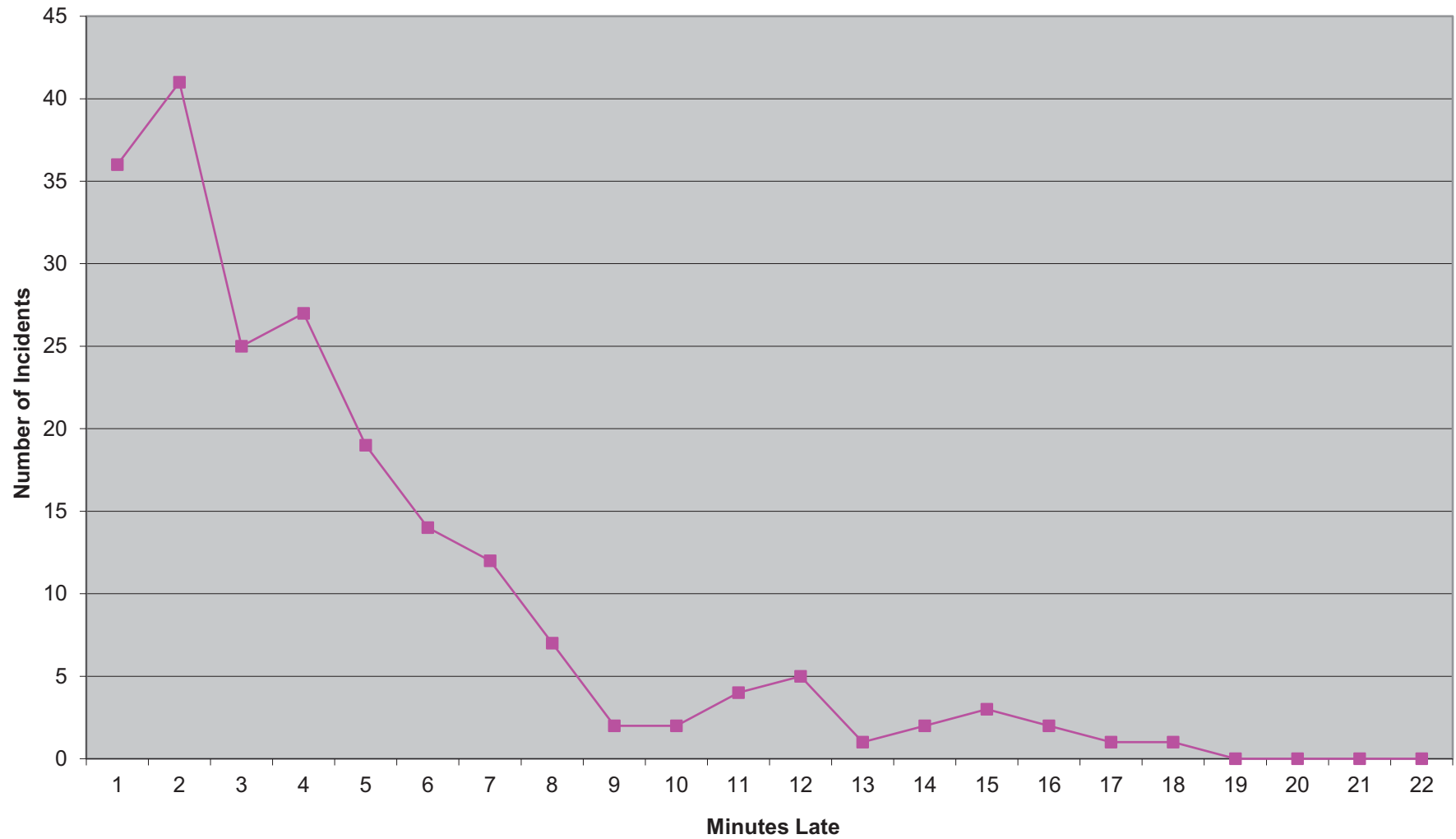
	Priority 1		
	Inc.	Late	%
<b>District 1</b>	806	70	91%
<b>District 2</b>	759	95	87%
<b>Edmond</b>	129	19	85%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

# Eastern Division Priority 1 Late Calls February 2014



**Western Division Priority 1 Late Calls  
February 2014**



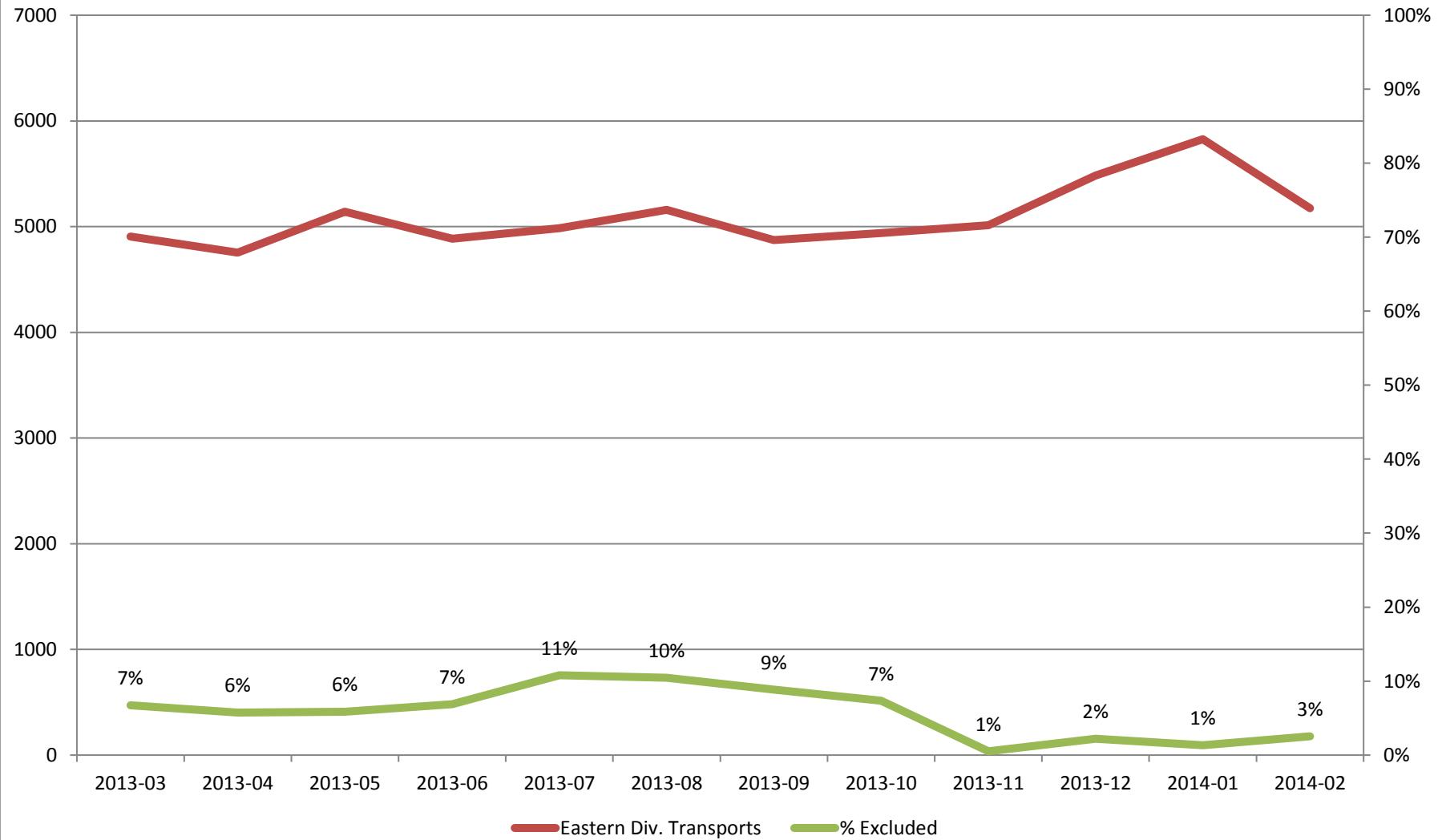
**Response Time Exclusion Summary Report**  
**Three Months ending February, 2014**

	Month Priority	2013-12				2014-01				2014-02			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		2				2							
Final System Overload		15	6	5		35	20	3	0	48	25	19	0
Final Weather		47	36	11		10	5	3	0	26	9	4	0
Eastern Exclusions Total		64	42	16	0	47	25	6	0	74	34	23	0
East Transports*		1371	3407	695	9	1519	3516	785	7	1469	2995	700	9
East Late		97	27	40	2	111	25	50	0	126	50	67	1
East % of Transports		5%	1%	2%	0%	3%	1%	1%	0%	5%	1%	3%	0%
East Compliance**		92%	99%	94%	77%	92%	99%	93%	100%	91%	98%	90%	88%
East Compliance W/O Exclusions**		88%	97%	92%	77%	89%	98%	92%	100%	87%	97%	87%	88%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

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## Eastern Division Response Time Exclusions Twelve Months ending February, 2014



## Western Division Response Time Exclusions Twelve Months ending February, 2014

