

Compliance Summary

October 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	472	41	91%	779	21	97%	351	27	92%	3	0	100%
Tulsa 2	417	29	93%	705	10	98%	10	0	100%	0	0	N/A
Tulsa 3	590	44	92%	948	18	98%	321	27	91%	3	0	100%
Tulsa Total	1,479	114	92%	2,432	49	97%	682	54	92%	6	0	100%
Sand Springs	68	6		117	11	90%	0	0	N/A	0	0	N/A
Jenks	27	1		41	2	95%	0	0	N/A	0	0	N/A
Bixby	33	3		52	6	89%	1	0	100%	0	0	N/A
Total Non-Beneficiary	128	10		210	19	91%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:45

Dispatched to On Scene: 6:15

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

October 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	804	52	93%	1,311	30	97%	209	14	93%	5	0	100%
Oklahoma City 2	830	58	93%	1,358	19	98%	153	16	89%	0	0	N/A
Edmond	127	18	85%	204	4	98%	37	5	86%	0	0	N/A
Total OKC & Edmond	1,761	128	92%	2,873	53	98%	399	35	91%	5	0	100%
Warr Acres	29	2		55	2	95%	0	0	N/A	0	0	N/A
Bethany	56	9		93	0	93%	2	1	50%	0	0	N/A
Mustang	27	3		44	0	95%	0	0	N/A	0	0	N/A
The Village	22	0		40	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	2	1		7	0	88%	0	0	N/A	0	0	N/A
Yukon	51	1		71	1	98%	45	2	95%	0	0	N/A
Total Non-Beneficiary	187	16		310	3	96%	47	3	93%	0	0	N/A
Piedmont	1			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:42

Dispatched to On Scene: 6:11

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

October 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	472	41	91%
District 2	417	29	93%
District 3	590	44	92%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	804	52	93%
District 2	830	58	93%
Edmond	127	18	85%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Compliance Summary

From November 01, 2013 to November 30, 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	413	30	92%	931	3	99%	356	14	96%	4	0	100%
Tulsa 2	343	20	94%	745	7	99%	13	1	92%	1	0	100%
Tulsa 3	385	24	93%	1,120	9	99%	330	6	98%	5	0	100%
Tulsa Total	1,141	74	93%	2,796	19	99%	699	21	96%	10	0	100%
Sand Springs	39	6		139	1	96%	0	0	N/A	0	0	N/A
Jenks	19	2		63	2	95%	0	0	N/A	0	0	N/A
Bixby	30	2		72	1	97%	1	0	100%	3	0	100%
Total Non-Beneficiary	88	10		274	4	96%	1	0	100%	3	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 8:46

Dispatched to On Scene: 8:13

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From November 01, 2013 to November 30, 2013

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	756	54	92%	1,393	10	99%	184	13	92%	6	3	50%
Oklahoma City 2	796	75	90%	1,430	17	98%	140	13	90%	1	0	100%
Edmond	115	10	91%	210	8	96%	39	4	89%	0	0	N/A
Total OKC & Edmond	1,667	139	91%	3,033	35	98%	363	30	91%	7	3	57%
Warr Acres	26	2		50	0	97%	0	0	N/A	0	0	N/A
Bethany	49	3		115	0	98%	1	0	100%	0	0	N/A
Mustang	27	6		37	2	87%	0	0	N/A	0	0	N/A
The Village	25	1		35	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		9	0	100%	0	0	N/A	0	0	N/A
Yukon	49	7		92	1	94%	47	9	80%	0	0	N/A
Total Non-Beneficiary	179	19		338	3	95%	48	9	81%	0	0	N/A
Piedmont	5			5			0			0		

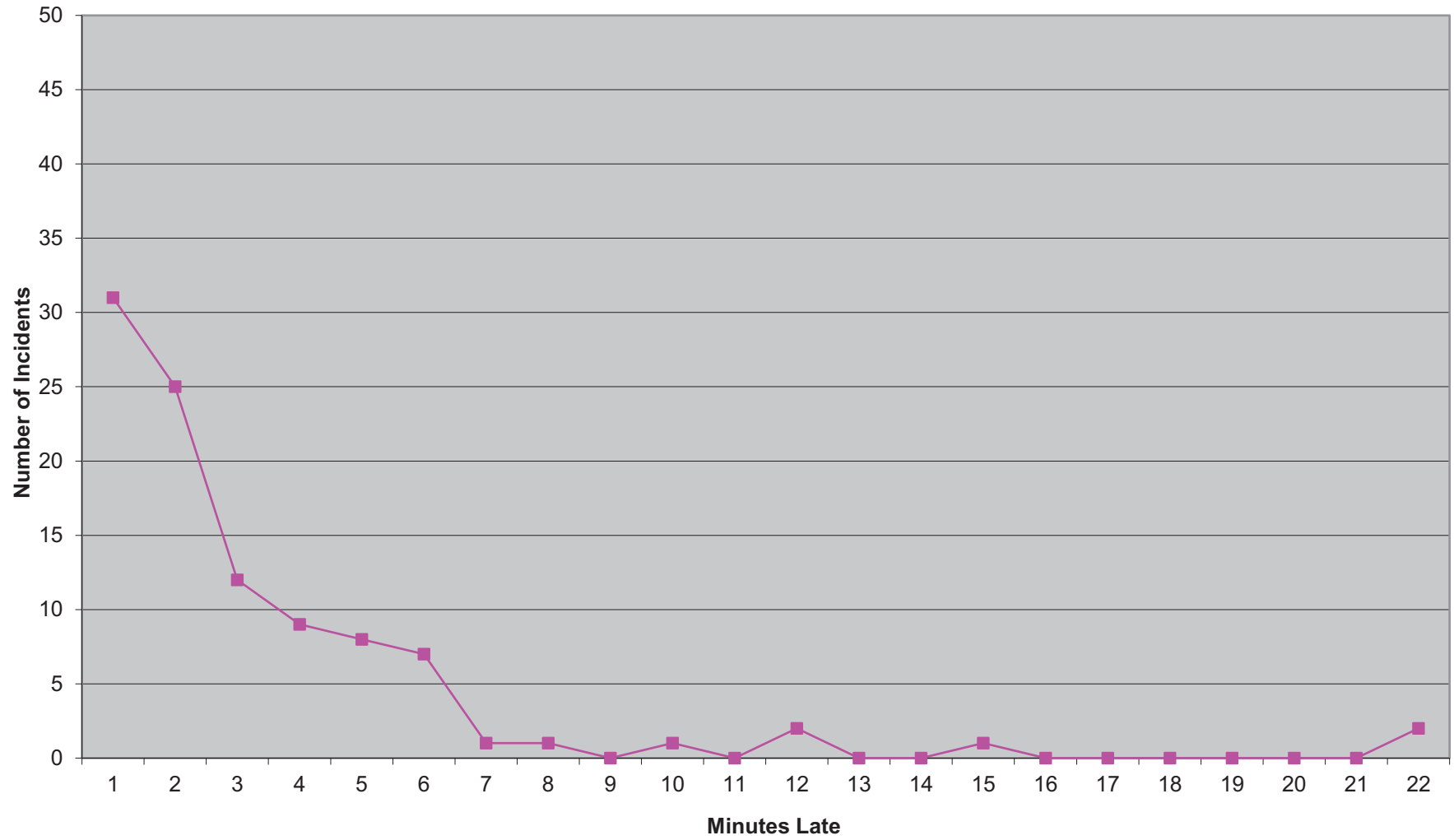
Average Response Time Priority 1 & 2

Received to On Scene: 9:12

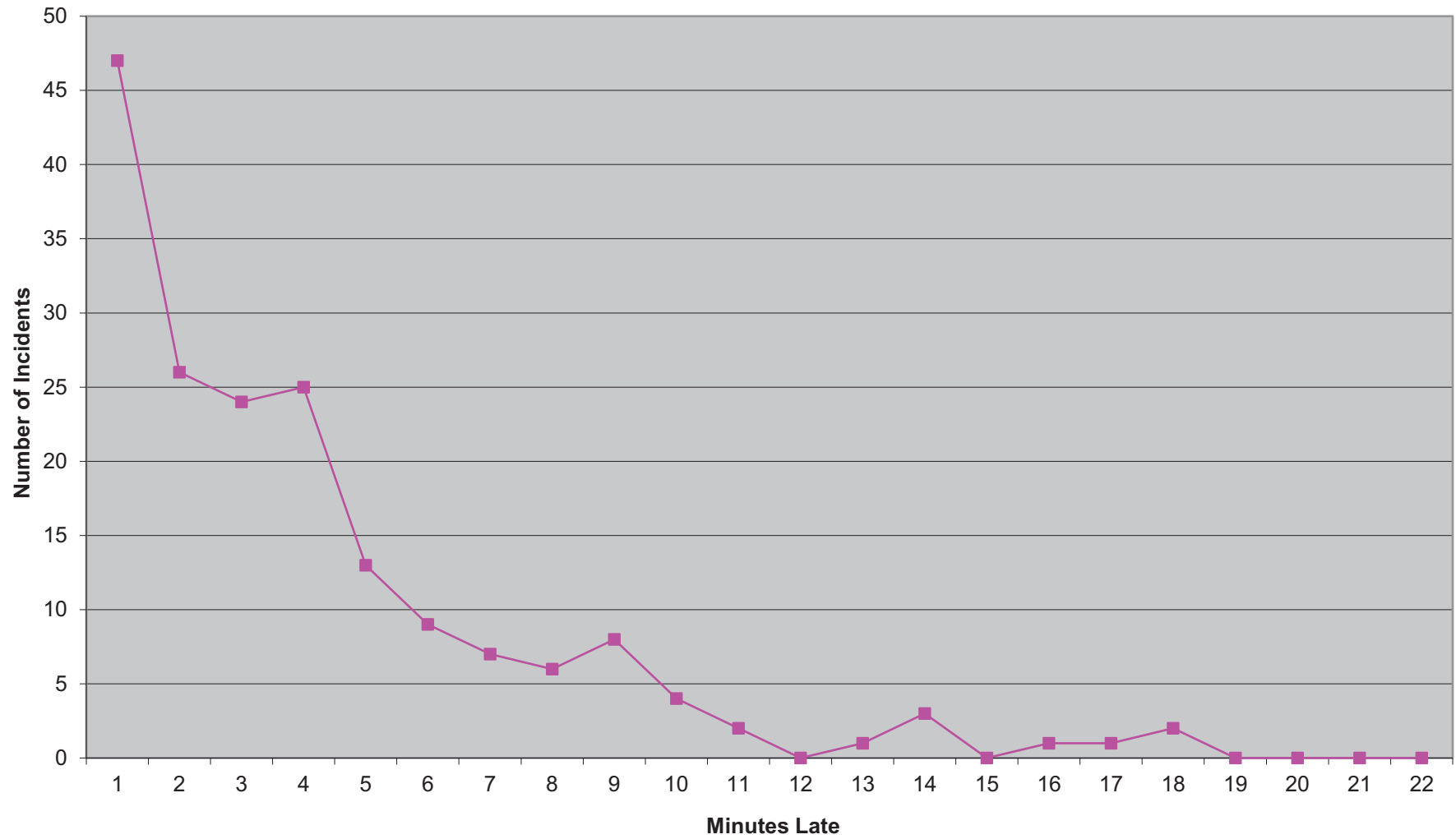
Dispatched to On Scene: 8:40

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
November 2013**



**Western Division Priority 1 Late Calls
November 2013**



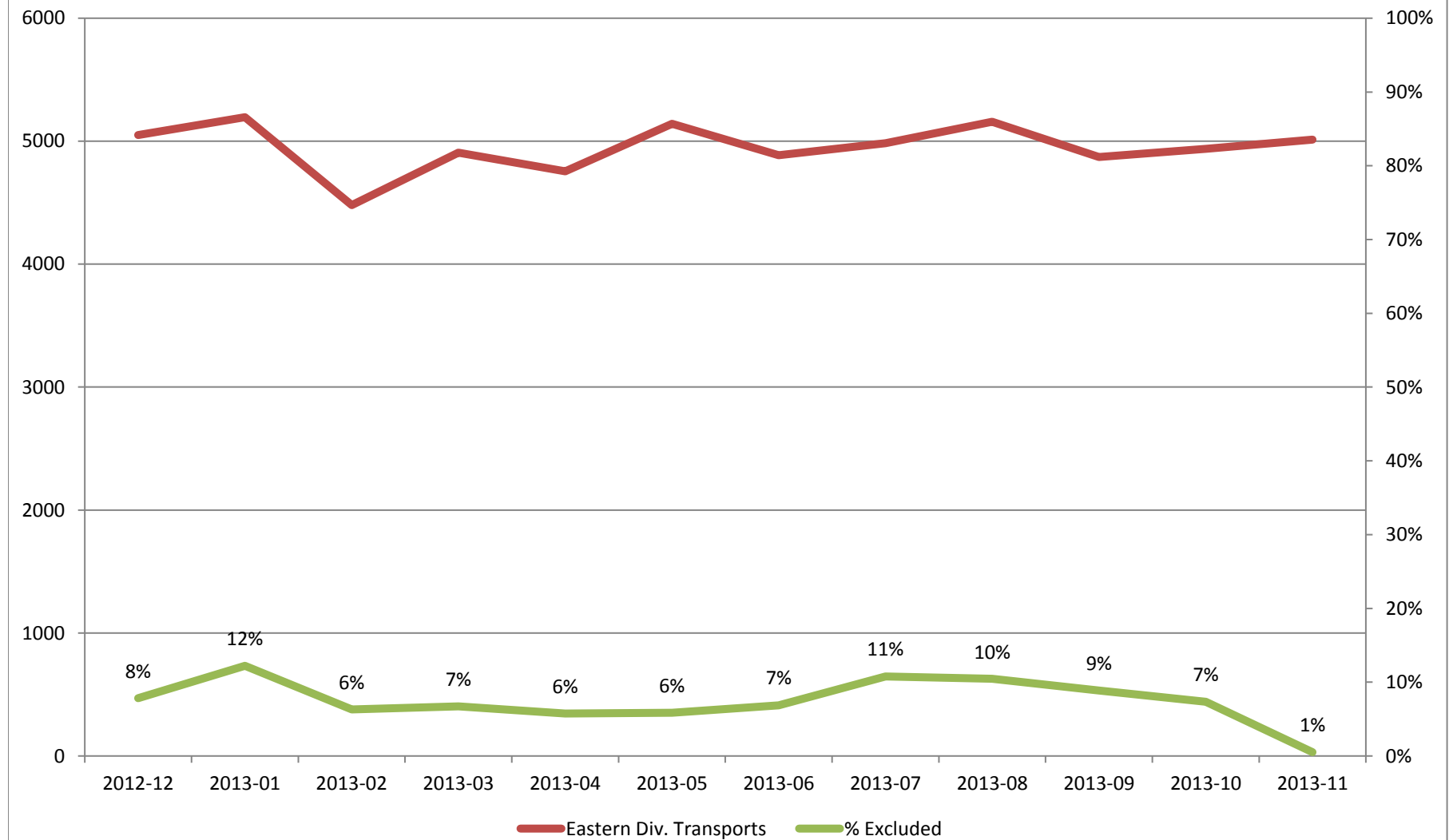
Response Time Exclusion Summary Report
Three Months ending November 2013

	Month Priority	2013-09				2013-10				2013-11			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		1				3				2			
Final System Overload		230	188	11	2	207	144	9		10	4	3	
Final Weather										6			1
Eastern Exclusions Total													
		231	188	11	2	210	144	9	0	18	4	3	1
East Transports*		1541	2683	629	19	1607	2642	683	6	1229	3070	700	13
East Late		119	51	43	0	124	68	54	0	84	23	21	0
East % of Transports		15%	7%	2%	0%	13%	5%	1%	0%	1%	0%	0%	8%
East Compliance**		92%	98%	93%	100%	92%	97%	92%	100%	93%	99%	97%	100%
East Compliance W/O Exclusions**		80%	91%	91%	90%	81%	92%	90%	100%	91%	99%	96%	92%
	Month Priority	2013-09				2013-10				2013-11			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		1				2							
Final System Overload		351	172	2		283	135	3	1	15	6		
Final Weather										37	15	1	
Western Exclusions Total													
		352	172	2	0	285	135	3	1	52	21	1	0
West Transports*		1971	3277	460	6	1948	3183	446	5	1846	3371	410	7
West Late		119	49	36	1	144	56	38	0	158	38	39	3
West % of Transports		18%	5%	0%	0%	15%	4%	1%	0%	3%	1%	0%	0%
West Compliance**		93%	98%	92%	83%	92%	98%	91%	100%	91%	98%	90%	57%
West Compliance W/O Exclusions**		79%	93%	91%	83%	80%	94%	90%	83%	88%	98%	90%	57%

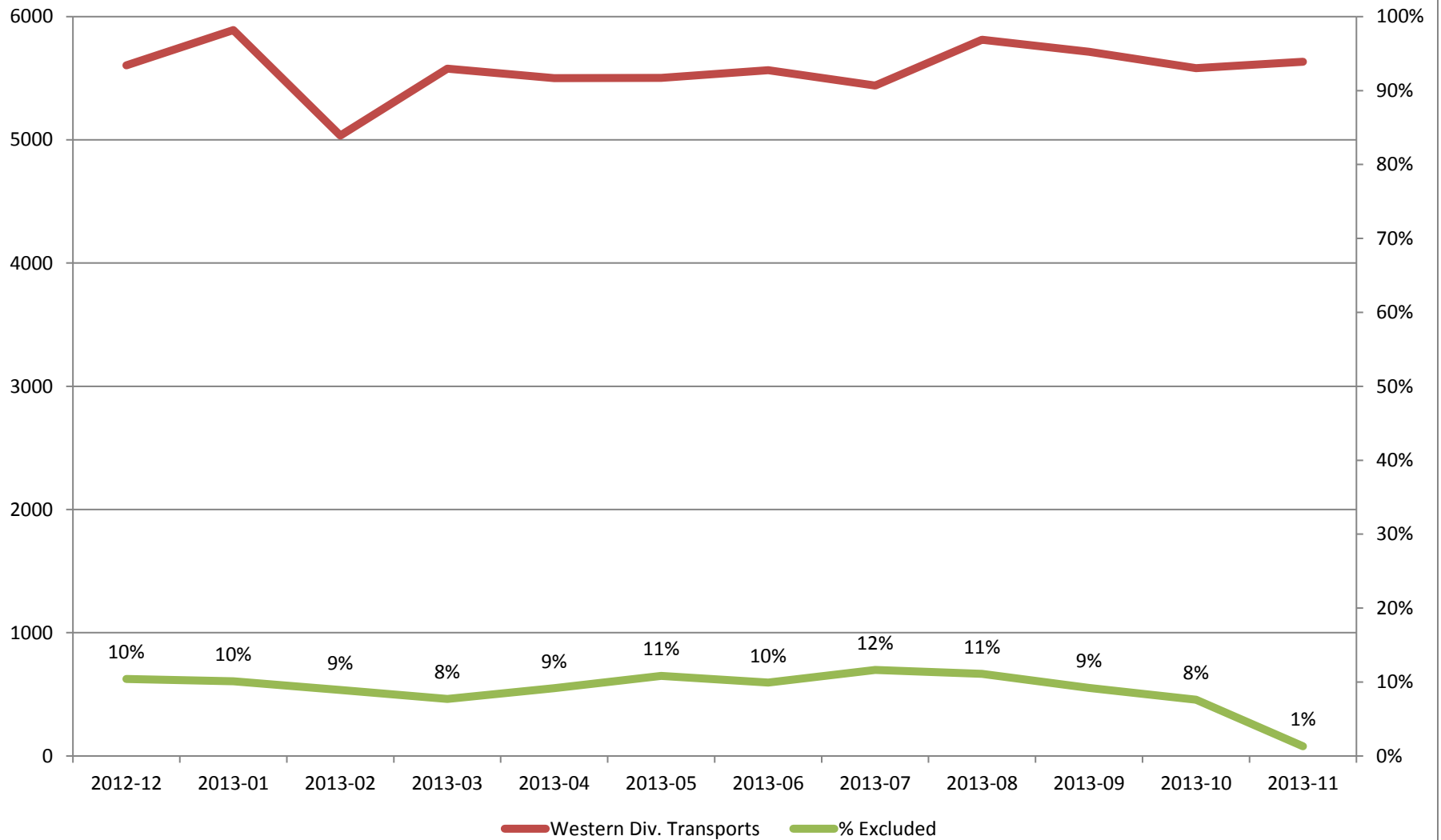
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

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Eastern Division Response Time Exclusions Twelve Months ending November, 2013



Western Division Response Time Exclusions Twelve Months ending November, 2013



EAST				
Month	Received To On Scene	Dispatched To On Scene	Difference Received to OnScene from November 2013	Difference Dispatched to OnScene from November 2013
Oct-12	6:44	6:14	2:02	1:59
Nov-12	6:48	6:19	1:58	1:54
Dec-12	6:44	6:15	2:02	1:58
Jan-13	6:57	6:27	1:49	1:46
Feb-13	6:30	6:08	2:16	2:05
Mar-13	6:41	6:13	2:05	2:00
Apr-13	6:39	6:12	2:07	2:01
May-13	6:34	6:19	2:12	1:54
Jun-13	6:40	6:13	2:06	2:00
Jul-13	6:49	6:22	1:57	1:51
Aug-13	6:46	6:17	2:00	1:56
Sep-13	6:39	6:11	2:07	2:02
Oct-13	6:45	6:15	2:01	1:58
Nov-13	8:46	8:13		
Dec-13	9:31	8:57		
Jan-14				

West				
Month	Received To On Scene	Dispatched To On Scene	Delta from Recived To On Scene From	Delta from Dispatched To On
Oct-12	7:00	6:26	2:12	2:14
Nov-12	6:46	6:13	2:26	2:27
Dec-12	6:46	6:13	2:26	2:27
Jan-13	6:46	6:14	2:26	2:26
Feb-13	6:46	6:14	2:26	2:26
Mar-13	6:46	6:13	2:26	2:27
Apr-13	6:46	6:17	2:26	2:23
May-13	6:43	6:19	2:29	2:21
Jun-13	6:45	6:17	2:27	2:23
Jul-13	6:47	6:19	2:25	2:21
Aug-13	6:43	6:13	2:29	2:27
Sep-13	6:39	6:08	2:33	2:32
Oct-13	6:42	6:11	2:30	2:29
Nov-13	9:12	8:40		
Dec-13	10:35	10:01		
Jan-14				

Eastern Division (Compliance Rules)		
Month/Yr	Priority 1	Priority 2
01-12	6:03	6:36
02-12	6:13	6:52
03-12	6:31	7:08
04-12	6:17	7:04
05-12	6:24	7:02
06-12	6:08	6:56
07-12	6:08	6:48
08-12	6:08	6:57
09-12	6:19	7:03
10-12	6:20	7:13
11-12	6:29	7:14
12-12	6:29	7:09
01-13	6:33	7:26
02-13	6:27	7:11
03-13	6:27	7:14
04-13	6:25	7:04
05-13	6:17	7:03
06-13	6:28	7:08
07-13	6:33	7:27
08-13	6:27	7:13
09-13	6:31	7:08
10-13	6:21	7:16
11-13	7:10	9:22
12-13	7:30	10:15
Average	6:24	7:12

	0:49	2:05
	0:48	2:16

Western Division (Compliance Rules)		
Month/Yr	Priority 1	Priority 2
01-12	6:13	6:38
02-12	6:32	6:59
03-12	6:35	6:58
04-12	6:36	7:00
05-12	6:37	6:58
06-12	6:32	7:00
07-12	6:23	6:45
08-12	6:33	7:07
09-12	6:32	7:16
10-12	6:49	7:18
11-12	6:36	7:02
12-12	6:28	7:03
01-13	6:31	7:03
02-13	6:32	6:58
03-13	6:30	7:05
04-13	6:34	7:00
05-13	6:32	7:08
06-13	6:30	7:05
07-13	6:26	7:13
08-13	6:29	7:04
09-13	6:21	6:55
10-13	6:19	7:03
11-13	7:42	10:33
12-13	8:05	11:03
Average	6:34	7:11

	1:23	3:30
	1:11	3:31

Eastern Division (All Calls)		
Month/Yr	Priority 1	Priority 2
01-12	6:23	6:48
02-12	6:43	7:19
03-12	7:13	7:52
04-12	6:50	7:34
05-12	7:00	7:40
06-12	6:44	7:24
07-12	6:40	7:12
08-12	6:38	7:22
09-12	6:55	7:39
10-12	6:52	7:41
11-12	6:59	7:32
12-12	7:06	7:44
01-13	7:28	8:22
02-13	7:03	7:33
03-13	7:01	7:45
04-13	6:56	7:29
05-13	6:55	7:29
06-13	7:01	7:42
07-13	7:21	8:13
08-13	7:12	7:56
09-13	7:11	7:49
10-13	6:59	7:43
11-13	7:11	9:16
12-13	7:55	10:38
Average	6:58	7:42

	0:12	1:34
	0:13	1:39

Difference from Oct. to Nov.

Difference from 22 month Avg to Nov.

Western Division (All Calls)		
Month/Yr	Priority 1	Priority 2
01-12	6:43	6:51
02-12	7:22	7:25
03-12	7:31	7:38
04-12	7:27	7:32
05-12	7:26	7:27
06-12	7:14	7:20
07-12	7:13	7:07
08-12	7:18	7:35
09-12	7:37	7:54
10-12	7:49	7:51
11-12	7:08	7:22
12-12	7:33	7:40
01-13	7:27	7:42
02-13	7:21	7:30
03-13	7:15	7:32
04-13	7:29	7:29
05-13	7:46	8:09
06-13	7:28	7:37
07-13	7:29	7:52
08-13	7:40	7:39
09-13	7:16	7:25
10-13	7:01	7:29
11-13	8:11	10:42
12-13	9:02	11:30
Average	7:25	7:41

	1:09	3:12
	0:47	3:09

Difference from Oct. to Nov.

Difference from 22 month Avg to Nov.

TFD SCENE TIME ANALYSIS

Overall Average (October 1 to present)	13:58
October Average (31 days)	13:17
November MTD Average	14:24
December MTD Average	14:32
Difference October to November	1:07
Difference October to December	1:15

Compliance Summary

From December 01, 2013 to December 31, 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	463	29	93%	1,041	4	99%	361	20	94%	2	1	50%
Tulsa 2	417	19	95%	867	6	99%	9	0	100%	1	0	100%
Tulsa 3	422	36	91%	1,231	10	99%	325	20	93%	6	1	83%
Tulsa Total	1,302	84	93%	3,139	20	99%	695	40	94%	9	2	77%
Sand Springs	31	7		143	2	94%	0	0	N/A	0	0	N/A
Jenks	13	4		69	3	91%	0	0	N/A	0	0	N/A
Bixby	25	2		56	2	95%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	69	13		268	7	94%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:21

Dispatched to On Scene: 8:46

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From December 01, 2013 to December 31, 2013

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	693	52	92%	1,659	14	99%	174	10	94%	3	1	66%
Oklahoma City 2	729	80	89%	1,506	20	98%	192	26	86%	0	0	N/A
Edmond	101	10	90%	253	6	97%	41	7	82%	0	0	N/A
Total OKC & Edmond	1,523	142	90%	3,418	40	98%	407	43	89%	3	1	66%
Warr Acres	26	3		58	0	96%	0	0	N/A	0	0	N/A
Bethany	46	8		148	5	93%	0	0	N/A	0	0	N/A
Mustang	23	4		49	1	93%	0	0	N/A	0	0	N/A
The Village	27	1		51	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	5	0		5	0	100%	0	0	N/A	0	0	N/A
Yukon	40	2		77	1	97%	41	7	82%	0	0	N/A
Total Non-Beneficiary	167	18		388	7	95%	41	7	82%	0	0	N/A
Piedmont	6			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:47

Dispatched to On Scene: 9:16

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
From December 01, 2013 to December 31, 2013

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	463	29	93%
District 2	417	19	95%
District 3	422	36	91%

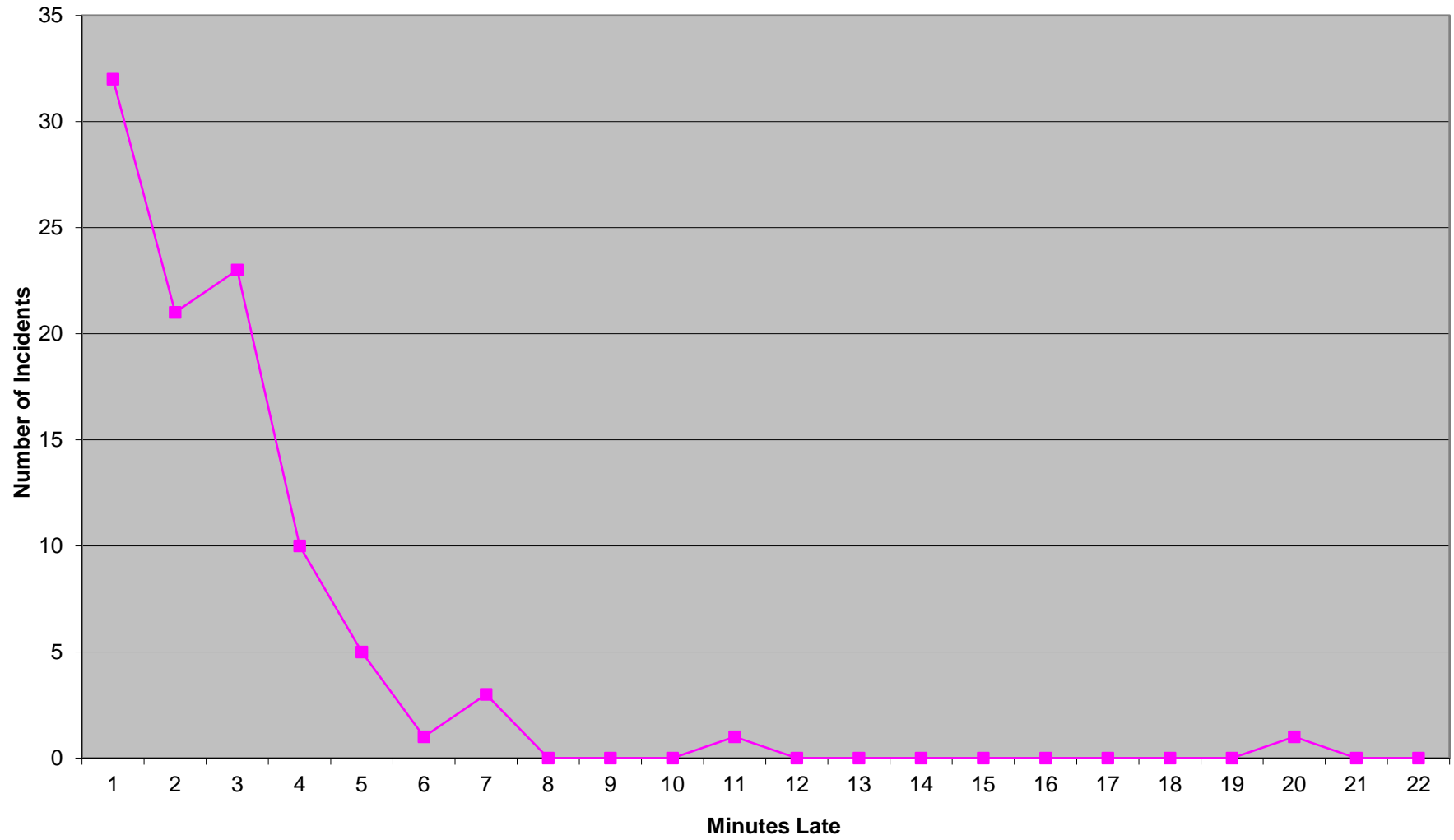
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Western Division
Non-discrimination

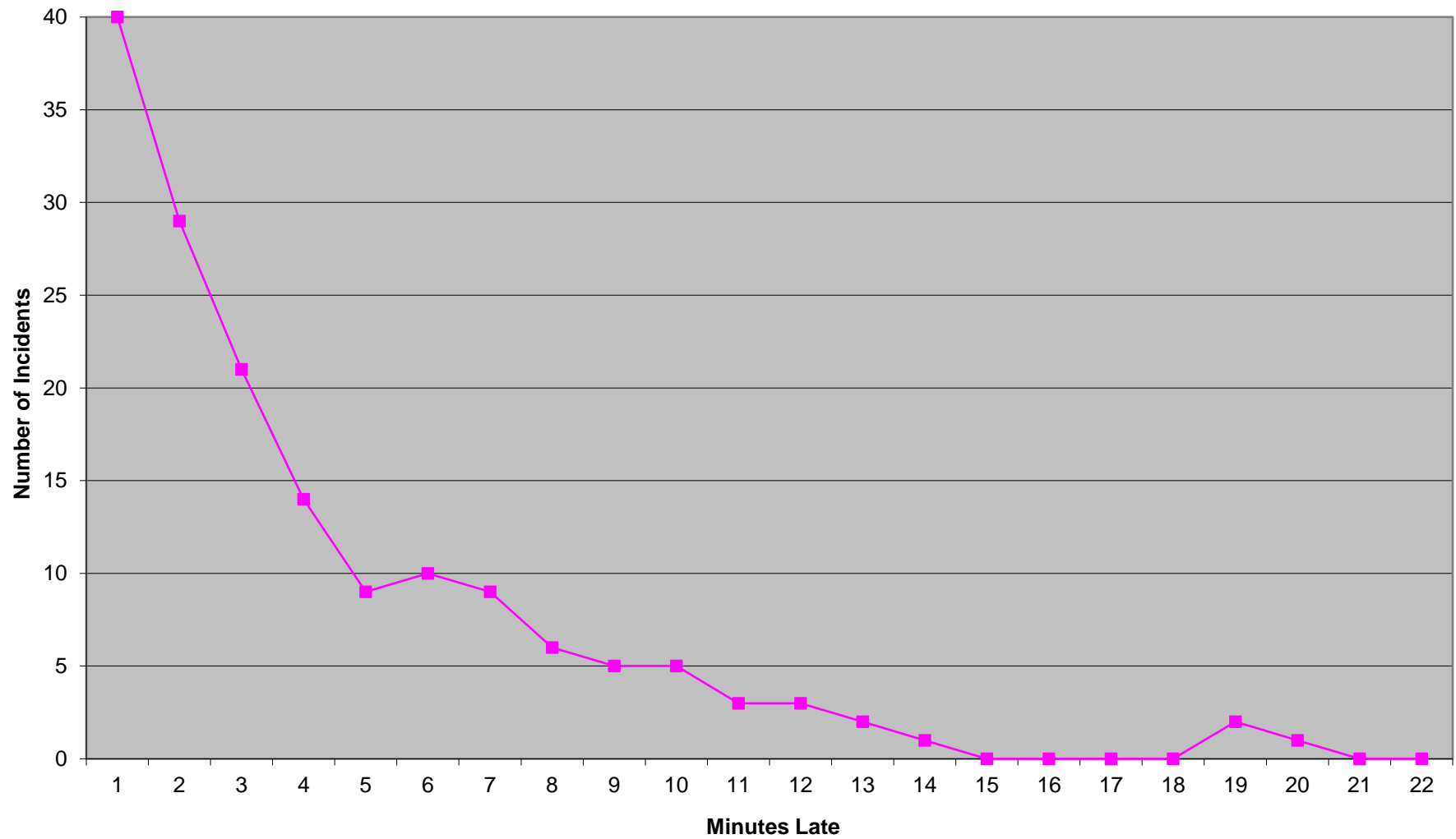
	Priority 1		
	Inc.	Late	%
District 1	693	52	92%
District 2	729	80	89%
Edmond	101	10	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
December 2013**



**Western Division Priority 1 Late Calls
December 2013**



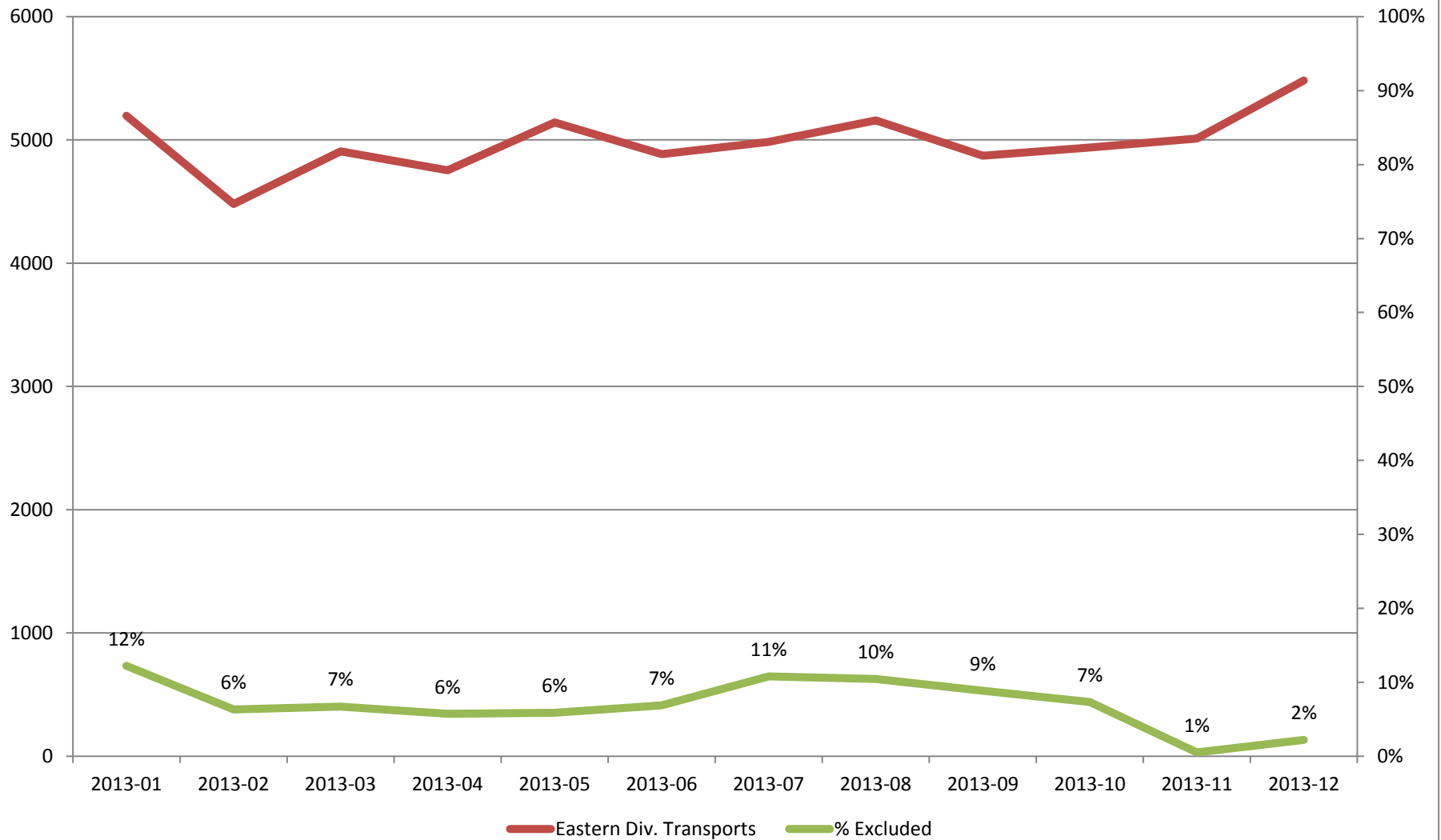
Response Time Exclusion Summary Report
Three Months ending December, 2013

	Month Priority	2013-10				2013-11				2013-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		3				2				2			
Final System Overload		207	144	9		10	4	3		15	6	5	
Final Weather						6			1	47	36	11	
Eastern Exclusions Total													
		210	144	9	0	18	4	3	1	64	42	16	0
East Transports*		1607	2642	683	6	1229	3070	700	13	1371	3407	695	9
East Late		124	68	54	0	84	23	21	0	97	27	40	2
East % of Transports		13%	5%	1%	0%	1%	0%	0%	8%	5%	1%	2%	0%
East Compliance**		92%	97%	92%	100%	93%	99%	97%	100%	92%	99%	94%	77%
East Compliance W/O Exclusions**		81%	92%	90%	100%	91%	99%	96%	92%	88%	97%	92%	77%
	Month Priority	2013-10				2013-11				2013-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		2											
Final System Overload		283	135	3	1	15	6			44	8	8	
Final Weather						37	15	1		113	48	20	
Western Exclusions Total													
		285	135	3	1	52	21	1	0	157	56	28	0
West Transports*		1948	3183	446	5	1846	3371	410	7	1690	3807	448	3
West Late		144	56	38	0	158	38	39	3	160	47	50	1
West % of Transports		15%	4%	1%	0%	3%	1%	0%	0%	9%	1%	6%	0%
West Compliance**		92%	98%	91%	100%	91%	98%	90%	57%	90%	98%	88%	66%
West Compliance W/O Exclusions**		80%	94%	90%	83%	88%	98%	90%	57%	82%	97%	83%	66%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

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Eastern Division Response Time Exclusions Twelve Months ending December, 2013



Western Division Response Time Exclusions Twelve Months ending December, 2013

