

Compliance Summary

March 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	484	47	90%	794	18	97%	358	11	96%	0	0	N/A
Tulsa 2	360	25	93%	653	9	98%	9	0	100%	0	0	N/A
Tulsa 3	568	44	92%	1,002	18	98%	347	5	98%	5	0	100%
Tulsa Total	1,412	116	91%	2,449	45	98%	714	16	97%	5	0	100%
Sand Springs	66	5		112	8	92%	1	0	100%	0	0	N/A
Jenks	19	0		36	4	92%	0	0	N/A	0	0	N/A
Bixby	43	3		42	3	92%	1	0	100%	1	0	100%
Total Non-Beneficiary	128	8		190	15	92%	2	0	100%	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 6:41

Dispatched to On Scene: 6:16

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	808	58	92%	1,428	29	97%	97	9	90%	1	0	100%
Oklahoma City 2	890	70	92%	1,344	39	97%	138	9	93%	0	0	N/A
Edmond	120	10	91%	154	3	98%	22	1	95%	0	0	N/A
Total OKC & Edmond	1,818	138	92%	2,926	71	97%	257	19	92%	1	0	100%
Warr Acres	31	3		56	0	96%	0	0	N/A	0	0	N/A
Bethany	69	9		93	1	93%	6	0	100%	0	0	N/A
Mustang	20	1		50	2	95%	0	0	N/A	0	0	N/A
The Village	30	1		53	1	97%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		6	0	100%	0	0	N/A	0	0	N/A
Yukon	51	1		75	1	98%	33	6	81%	0	0	N/A
Total Non-Beneficiary	203	15		333	5	96%	39	6	84%	0	0	N/A
Piedmont	3			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:13

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

March 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	484	47	90%
District 2	360	25	93%
District 3	568	44	92%

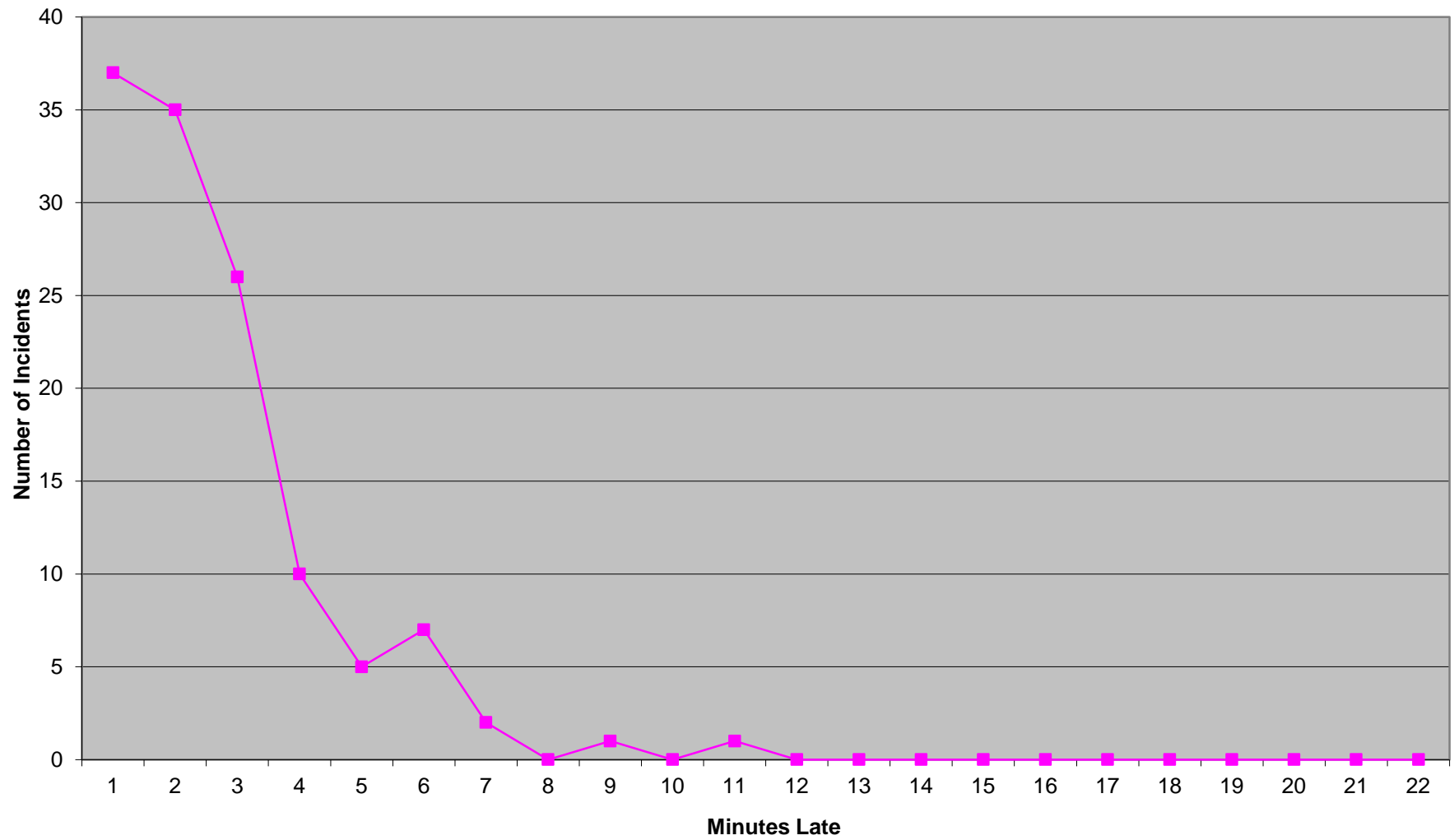
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

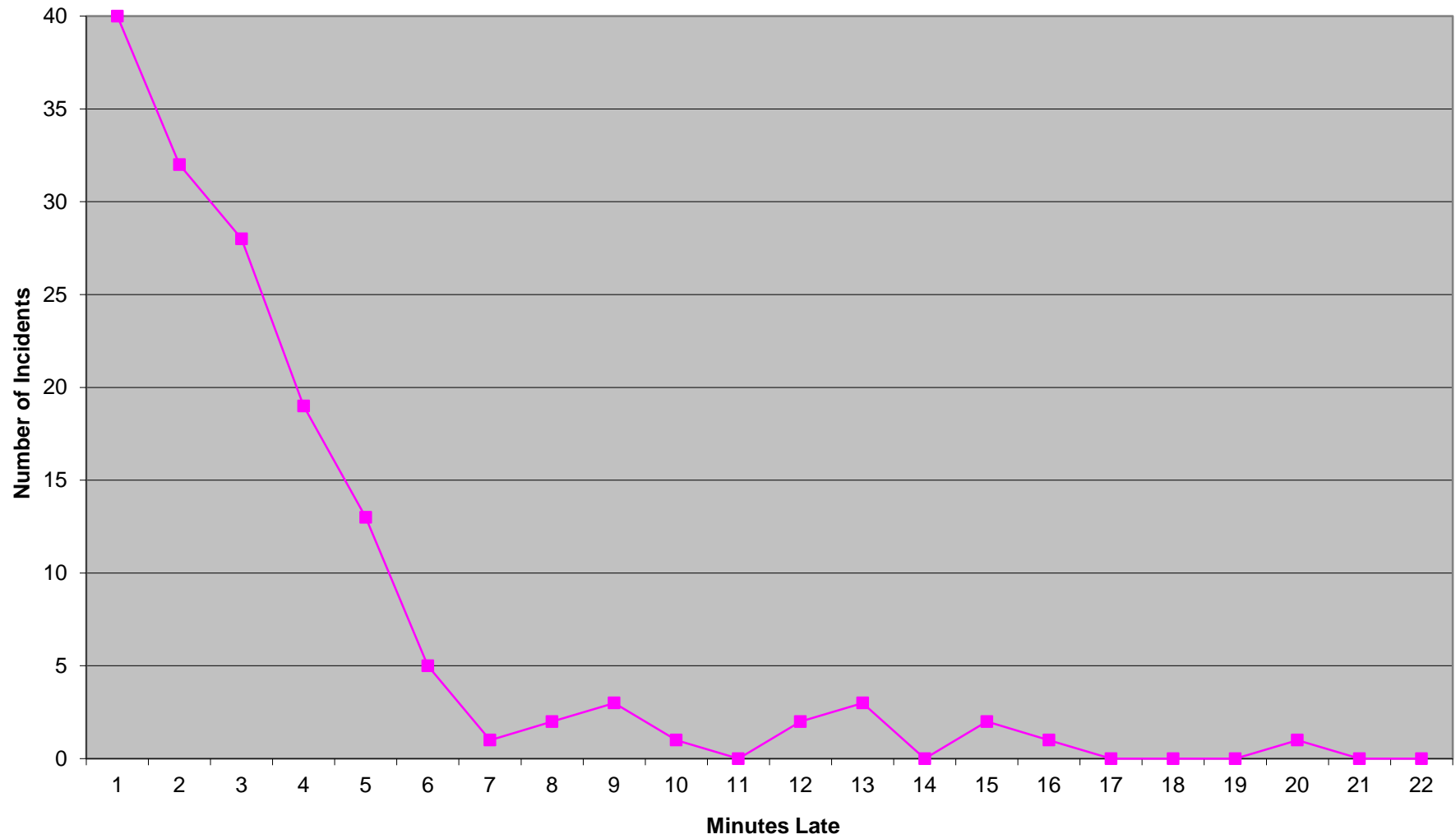
	Priority 1		
	Inc.	Late	%
District 1	808	58	92%
District 2	890	70	92%
Edmond	120	10	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
March 2013**



**Western Division Priority 1 Late Calls
March 2013**



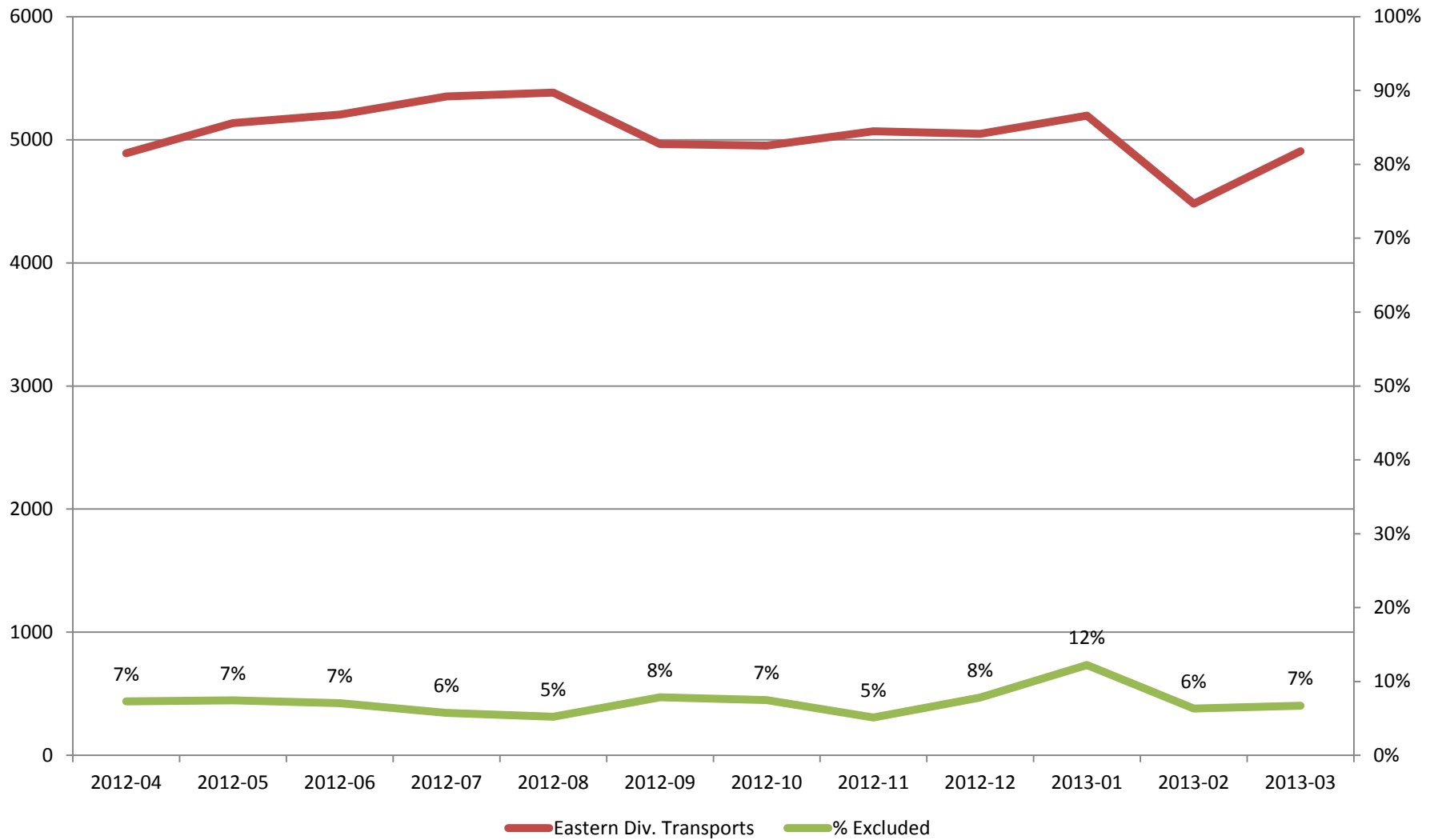
Response Time Exclusion Summary Report
Three Months ending March 2013

	Month Priority	2013-01				2013-02				2013-03			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer		3				3				6			
Final System Overload		324	251	52		158	91	10	1	177	143	2	
Final Weather		2		3		15	5	0	0	2			
Eastern Exclusions Total		329	251	55	0	176	96	10	1	185	143	2	0
East Transports*		1737	2653	802	3	1368	2359	747	6	1546	2639	716	6
East Late		139	65	85	1	118	45	38	0	130	60	16	0
East % of Transports		19%	9%	7%	0%	13%	4%	1%	0%	12%	5%	0%	0%
East Compliance**		91%	97%	89%	66%	91%	98%	94%	100%	91%	97%	97%	100%
East Compliance W/O Exclusions**		77%	89%	83%	66%	80%	94%	93%	85%	81%	92%	97%	100%
	Month Priority	2013-01				2013-02				2013-03			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other										2	1		
Final Other Interfacility Transfer		1				2				1			
Final System Overload		363	199	9		250	138	6	0	269	145	8	
Final Weather		14	8	2		27	21	5	0	2	3		
Western Exclusions Total		378	207	11	0	279	159	11	0	274	149	8	0
West Transports*		2264	3288	336	3	1926	2857	249	3	2022	3259	296	1
West Late		204	62	34	0	160	49	22	1	154	76	25	0
West % of Transports		17%	6%	3%	100%	14%	6%	4%	0%	14%	5%	3%	0%
West Compliance**		90%	98%	89%	100%	91%	98%	91%	66%	92%	97%	91%	100%
West Compliance W/O Exclusions**		77%	92%	87%	100%	80%	93%	87%	66%	81%	93%	89%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending March, 2013



Western Division Response Time Exclusions Twelve Months ending March, 2013

