

Compliance Summary

December 2011

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	463	35	92%	853	12	98%	457	11	97%	0	0	N/A
Tulsa 2	414	28	93%	624	2	99%	10	0	100%	0	0	N/A
Tulsa 3	554	40	92%	891	16	98%	392	5	98%	1	0	100%
Tulsa Total	1,431	103	92%	2,368	30	98%	859	16	98%	1	0	100%
Sand Springs	51	0		111	4	97%	0	0	N/A	0	0	N/A
Jenks	20	1		44	4	92%	0	0	N/A	0	0	N/A
Bixby	56	6		66	4	91%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	127	7		221	12	94%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:18

Dispatched to On Scene: 5:47

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2011

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	891	70	92%	1,309	33	97%	91	9	90%	1	0	100%
Oklahoma City 2	841	72	91%	1,250	17	98%	59	4	93%	0	0	N/A
Edmond	130	14	89%	183	3	98%	43	7	83%	0	0	N/A
Total OKC & Edmond	1,862	156	91%	2,742	53	98%	193	20	89%	1	0	100%
Warr Acres	22	1		43	0	98%	0	0	N/A	0	0	N/A
Bethany	77	6		90	0	96%	0	0	N/A	0	0	N/A
Mustang	23	4		41	1	92%	0	0	N/A	0	0	N/A
The Village	23	2		43	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		4	0	100%	0	0	N/A	0	0	N/A
Yukon	53	4		63	3	93%	17	2	88%	1	0	100%
Total Non-Beneficiary	201	17		284	4	95%	17	2	88%	1	0	100%
Piedmont	5			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:19

Dispatched to On Scene: 5:41

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2011

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	463	35	92%
District 2	414	28	93%
District 3	554	40	92%

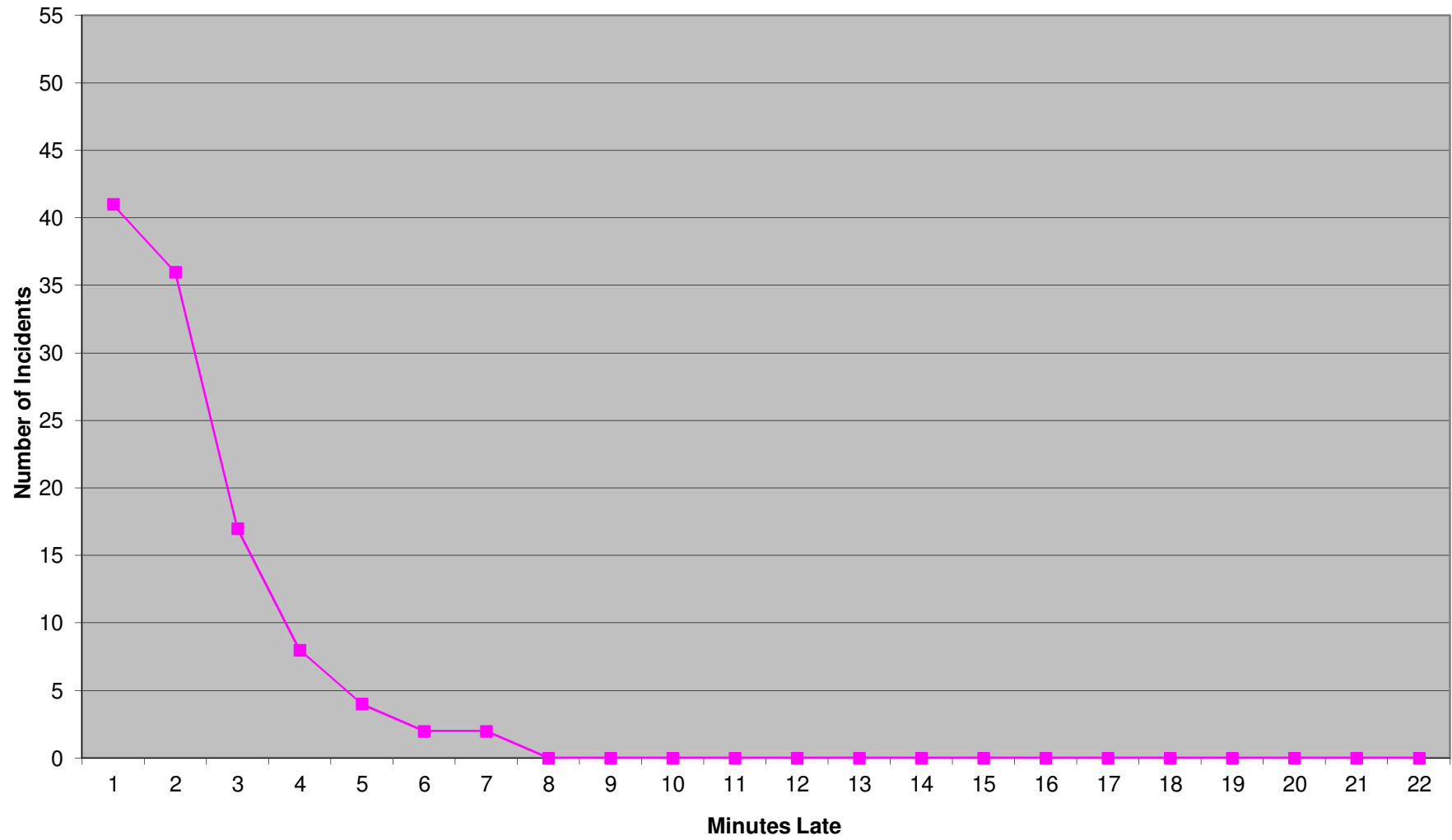
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

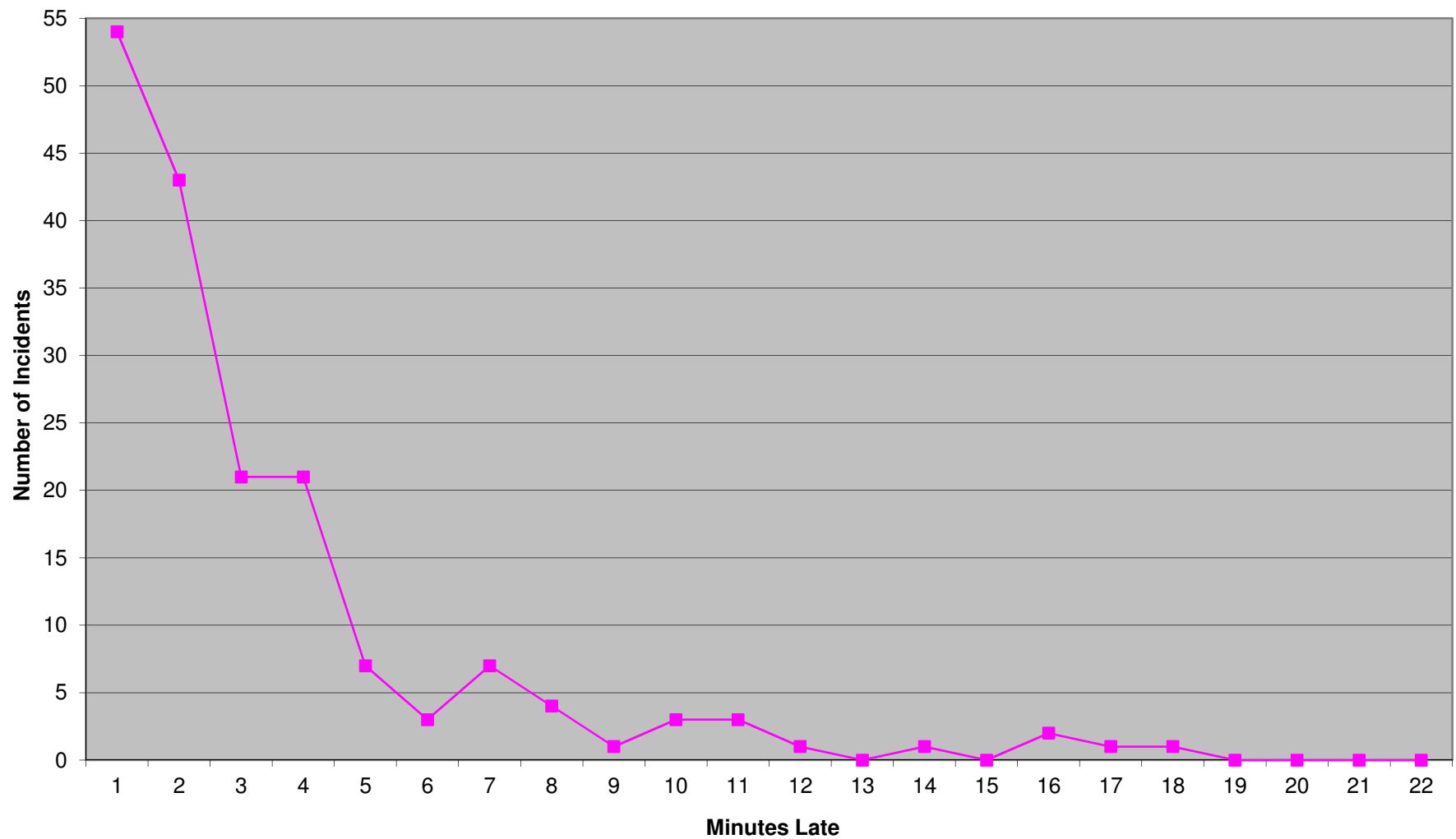
	Priority 1		
	Inc.	Late	%
District 1	891	70	92%
District 2	841	72	91%
Edmond	130	14	89%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
December 2011**



**Western Division Priority 1 Late Calls
December 2011**



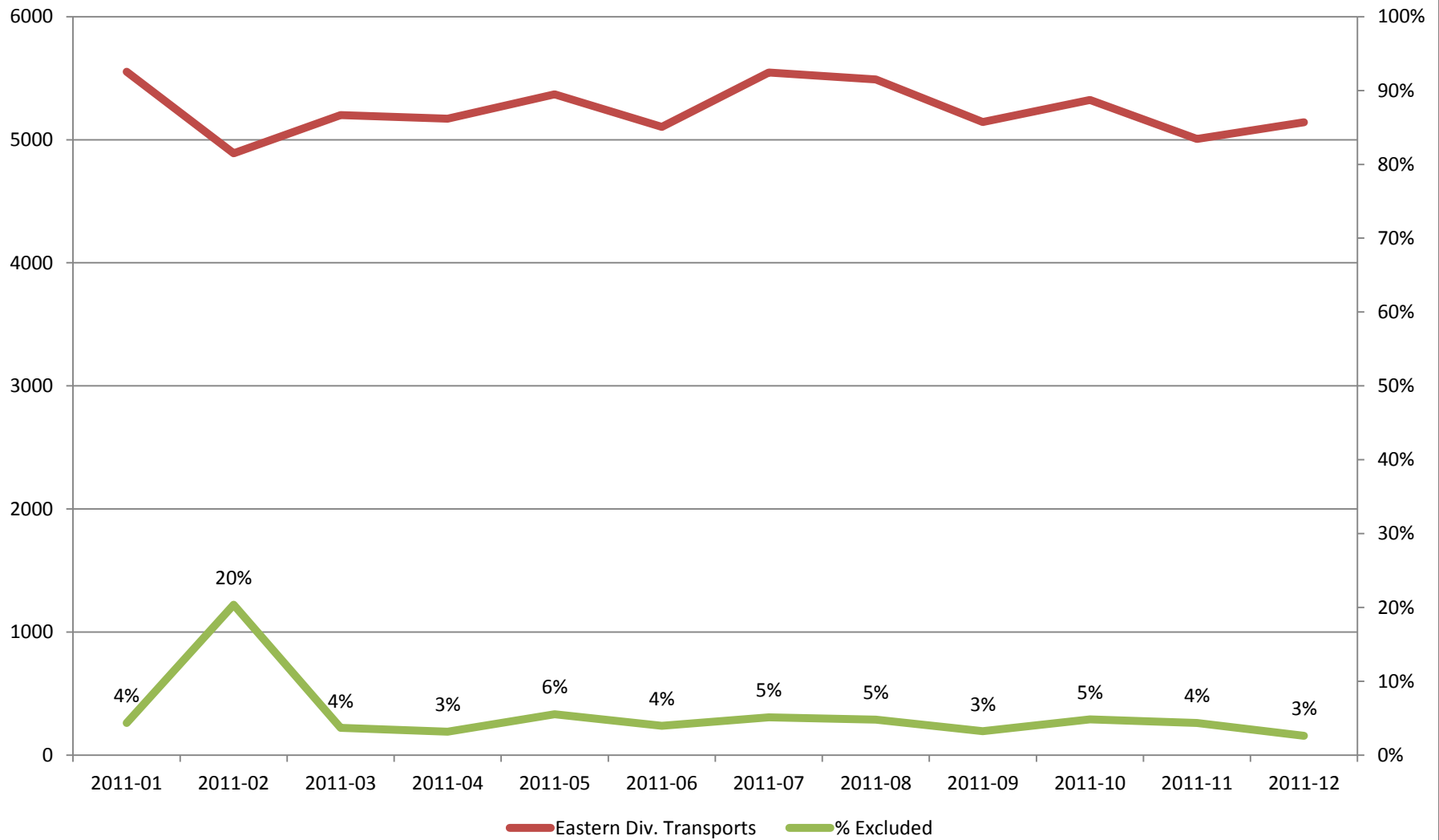
Response Time Exclusion Summary Report
Three Months ending December 2011

	Month Priority	2011-10				2011-11				2011-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer													
Final System Overload		124	100	17		109	70	2		74	58		
Final Weather		13	2			19	12	5		0	3		
Eastern Exclusions Total		138	102	17		128	82	7	0	74	61	0	0
East Transports*		1588	2721	745	13	1437	2556	787	9	1558	2589	859	1
East Late		124	85	40	0	113	63	23	0	110	42	16	0
East % of Transports		9%	4%	2%	0%	9%	3%	1%	0%	5%	2%	0%	0%
East Compliance**		92%	96%	94%	100%	92%	97%	97%	100%	92%	98%	98%	100%
East Compliance W/O Exclusions**		84%	93%	92%	100%	84%	94%	96%	100%	88%	96%	98%	100%
	Month Priority	2011-10				2011-11				2011-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other						2	1						
Final Other Interfacility Transfer		6				2				4			
Final System Overload		193	71	5		114	51			149	61	3	
Final Weather		6	4	3		21	7			14	10	1	
Western Exclusions Total		205	75	8		139	59	0	0	167	71	4	0
West Transports*		1934	3248	174	1	2068	3007	158	3	2063	3026	210	2
West Late		141	59	14	0	163	64	15	0	173	57	22	0
West % of Transports		11%	2%	5%	0%	7%	2%	0%	0%	8%	2%	2%	0%
West Compliance**		92%	98%	91%	100%	92%	97%	90%	100%	91%	98%	89%	100%
West Compliance W/O Exclusions**		83%	95%	87%	100%	86%	95%	90%	100%	84%	95%	87%	100%

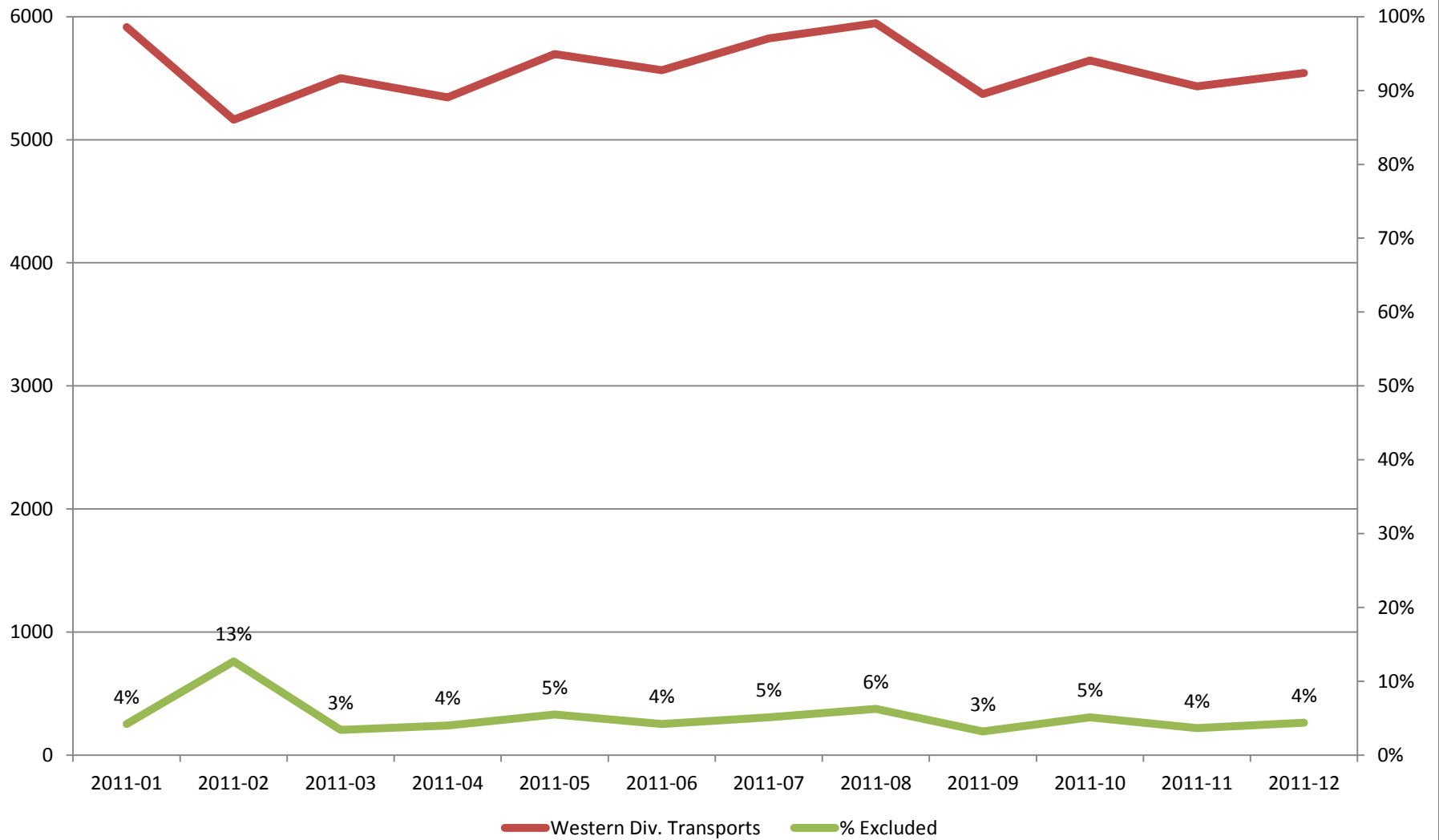
* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on scene and out of service area runs resulting in a transport are not in this number

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions 12 Months ending December, 2011



Western Division Response Time Exclusions 12 Months ending December, 2011



Compliance Summary

January 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	550	40	92%	834	11	98%	415	3	99%	1	0	100%
Tulsa 2	411	22	94%	647	12	98%	8	0	100%	1	0	100%
Tulsa 3	528	29	94%	958	17	98%	429	15	96%	1	0	100%
Tulsa Total	1,489	91	93%	2,439	40	98%	852	18	97%	3	0	100%
Sand Springs	66	4		101	2	96%	0	0	N/A	0	0	N/A
Jenks	28	3		47	2	93%	1	0	100%	0	0	N/A
Bixby	33	3		61	2	94%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	127	10		209	6	95%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:21

Dispatched to On Scene: 5:52

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

January 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	867	73	91%	1,338	37	97%	70	15	78%	1	0	100%
Oklahoma City 2	926	80	91%	1,254	23	98%	100	14	86%	1	0	100%
Edmond	139	18	87%	200	6	97%	32	3	90%	0	0	N/A
Total OKC & Edmond	1,932	171	91%	2,792	66	97%	202	32	84%	2	0	100%
Warr Acres	23	2		42	1	95%	0	0	N/A	0	0	N/A
Bethany	62	7		99	2	94%	1	0	100%	0	0	N/A
Mustang	28	1		28	0	98%	0	0	N/A	0	0	N/A
The Village	28	2		43	1	95%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		3	0	100%	0	0	N/A	0	0	N/A
Yukon	56	0		72	4	96%	18	2	88%	0	0	N/A
Total Non-Beneficiary	201	12		287	8	95%	19	2	89%	0	0	N/A
Piedmont	6			5			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:26

Dispatched to On Scene: 5:51

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

January 2012

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	550	40	92%
District 2	411	22	94%
District 3	528	29	94%

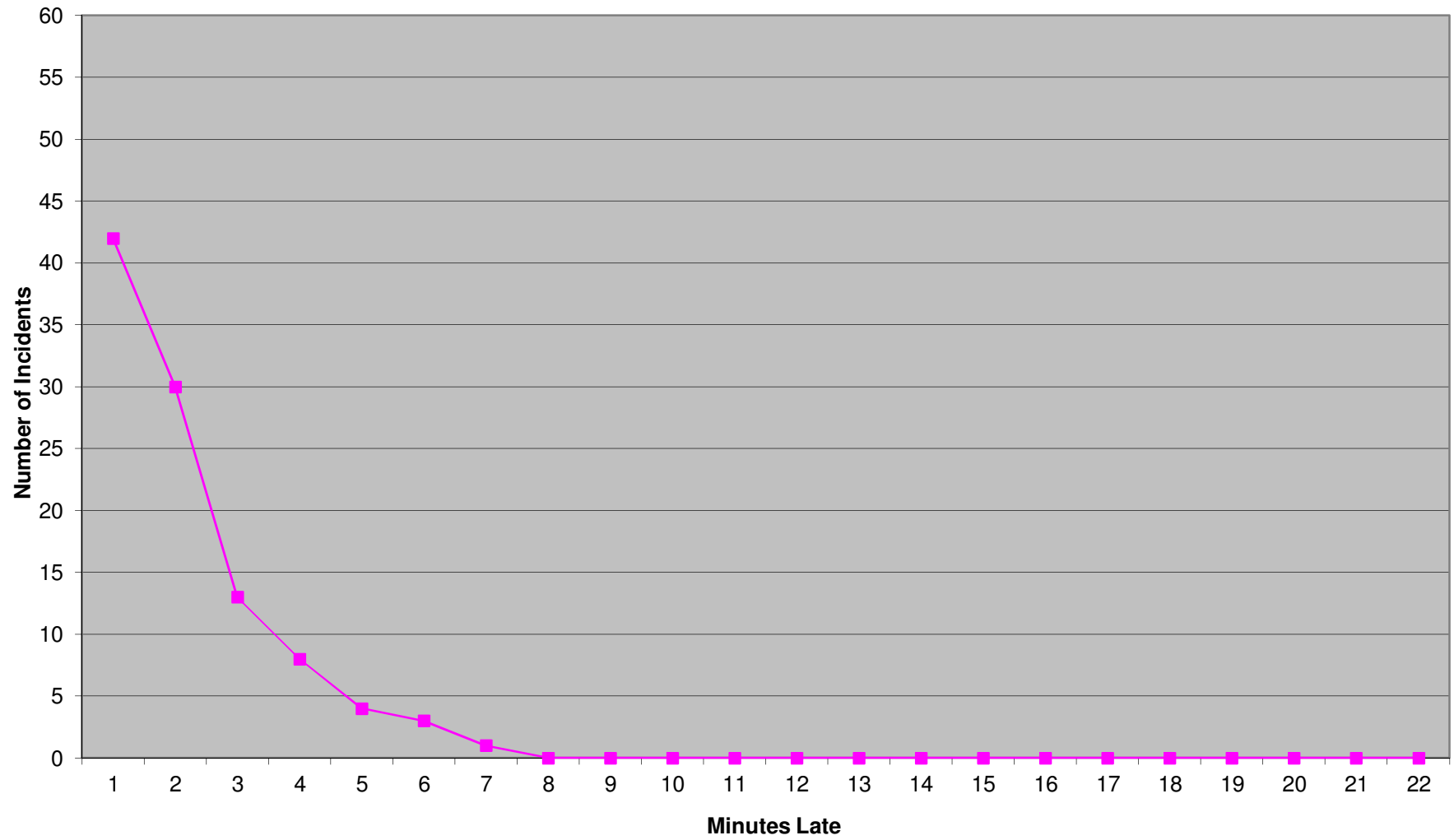
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

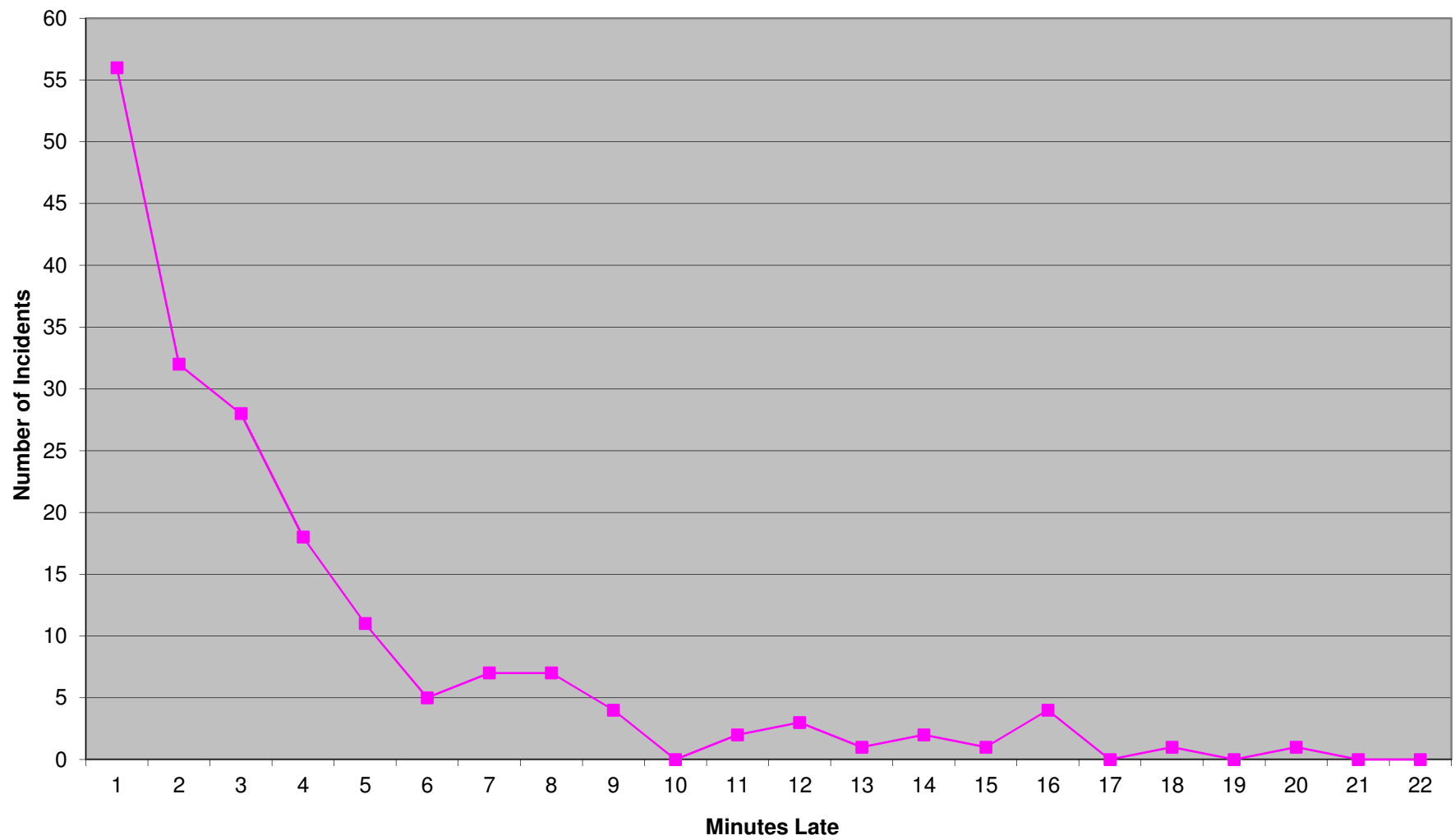
	Priority 1		
	Inc.	Late	%
District 1	867	73	91%
District 2	926	80	91%
Edmond	139	18	87%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls January 2012



**Western Division Priority 1 Late Calls
January 2012**



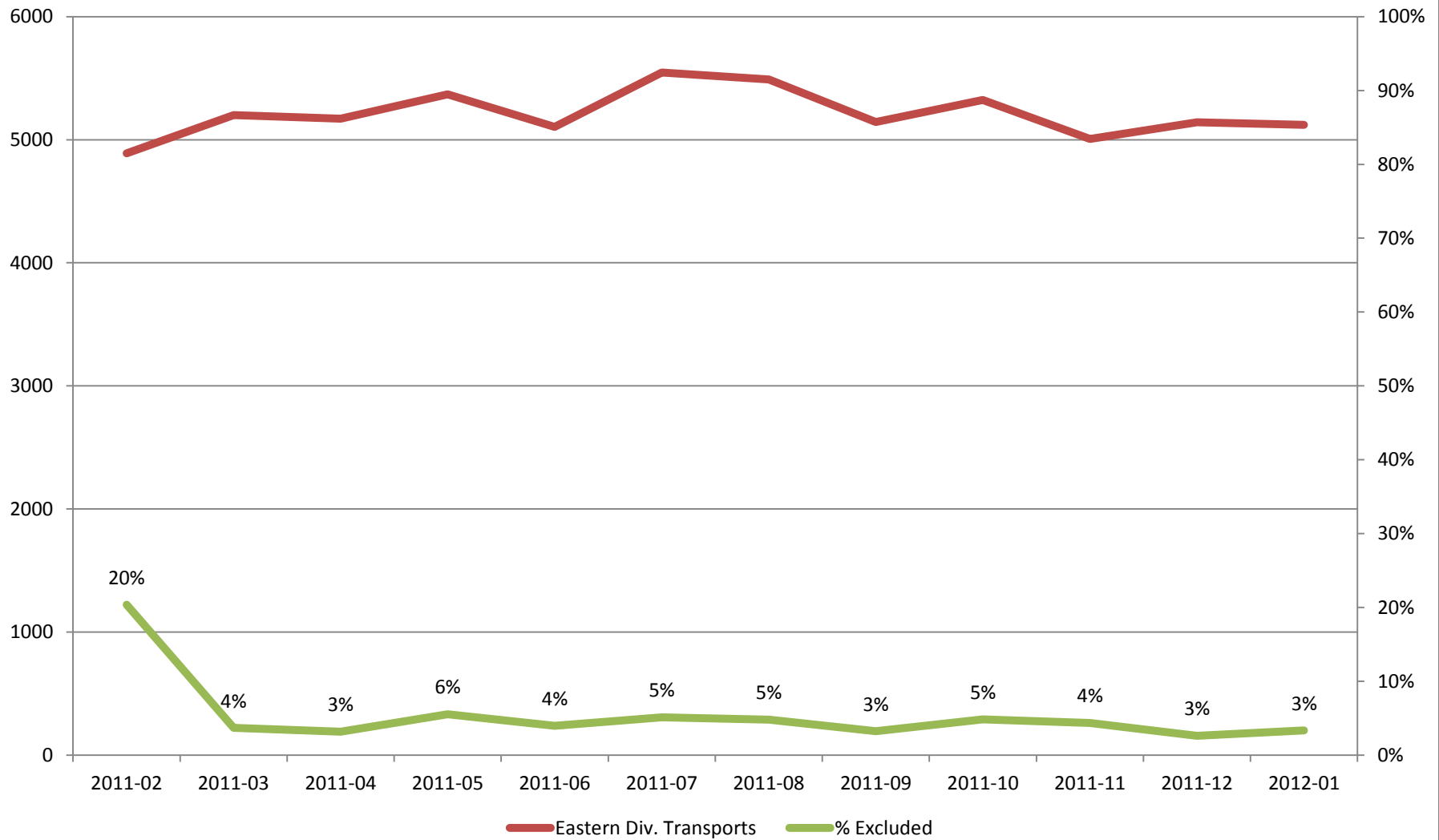
Response Time Exclusion Summary Report
Three Months ending January 2012

	Month Priority	2011-11				2011-12				2012-01			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer										1			
Final System Overload		109	70	2		74	58			96	71		
Final Weather		19	12	5		0	3			2	1		
Eastern Exclusions Total		128	82	7	0	74	61	0	0	99	72	0	0
East Transports*		1437	2556	787	9	1558	2589	859	1	1617	2648	853	3
East Late		113	63	23	0	110	42	16	0	102	46	18	0
East % of Transports		9%	3%	1%	0%	5%	2%	0%	0%	6%	3%	0%	0%
East Compliance**		92%	97%	97%	100%	92%	98%	98%	100%	93%	98%	97%	100%
East Compliance W/O Exclusions**		84%	94%	96%	100%	88%	96%	98%	100%	88%	95%	97%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on scene and out of service area runs resulting in a transport are not in this number

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Eastern Division Response Time Exclusions 12 Months ending January, 2012



Western Division Response Time Exclusions 12 Months ending January, 2012

