

# Compliance Summary

From August 01, 2017 to August 31, 2017

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	567	51	91%	1,050	17	98%	490	30	93%	3	0	100%
Tulsa 2	487	38	92%	833	10	98%	9	0	100%	3	0	100%
Tulsa 3	612	54	91%	1,242	25	97%	442	40	90%	8	0	100%
<b>Tulsa Total</b>	<b>1,666</b>	<b>143</b>	<b>91%</b>	<b>3,125</b>	<b>52</b>	<b>98%</b>	<b>941</b>	<b>70</b>	<b>92%</b>	<b>14</b>	<b>0</b>	<b>100%</b>
Sand Springs	50	12		107	4	89%	1	0	100%	1	0	100%
Jenks	32	5		57	1	93%	0	0	N/A	0	0	N/A
Bixby	36	8		60	2	89%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>118</b>	<b>25</b>		<b>224</b>	<b>7</b>	<b>90%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:51**  
**Dispatched to On Scene: 9:11**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From August 01, 2017 to August 31, 2017

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	923	84	90%	1,676	30	98%	488	30	93%	23	2	91%
Oklahoma City 2	928	129	86%	1,469	54	96%	267	27	89%	3	0	100%
Edmond	159	27	83%	229	12	94%	71	13	81%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,010</b>	<b>240</b>	<b>88%</b>	<b>3,374</b>	<b>96</b>	<b>97%</b>	<b>826</b>	<b>70</b>	<b>91%</b>	<b>26</b>	<b>2</b>	<b>92%</b>
Warr Acres	29	4		46	0	94%	0	0	N/A	0	0	N/A
Bethany	76	14		103	5	89%	0	0	N/A	0	0	N/A
Mustang	30	12		63	3	83%	13	1	92%	0	0	N/A
The Village	19	3		48	2	92%	0	0	N/A	0	0	N/A
Nichols Hills	5	1		3	0	87%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>159</b>	<b>34</b>		<b>263</b>	<b>10</b>	<b>89%</b>	<b>13</b>	<b>1</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	4			7			0			0		

**Average Response Time Priority 1 & 2**

**Received to On Scene: 10:23**

**Dispatched to On Scene: 9:55**

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**August 1, 2017 to August 31, 2017**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	567	51	91%
<b>District 2</b>	487	38	92%
<b>District 3</b>	612	54	91%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	923	84	90%
<b>District 2</b>	928	129	86%
<b>Edmond</b>	159	27	83%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

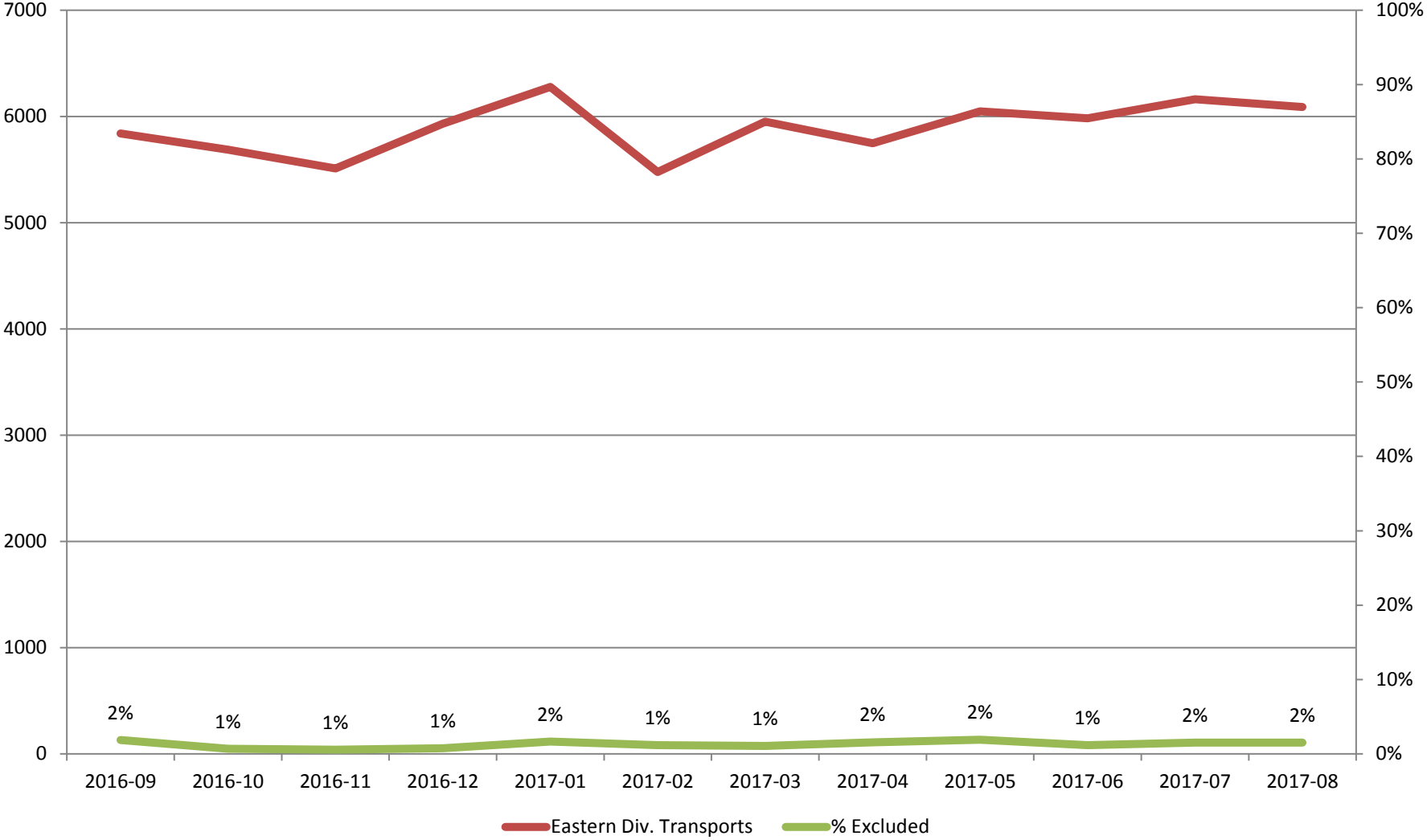
Response Time Exclusion Summary Report  
 Three Months ending August, 2017

	Month Priority	2017-06				2017-07				2017-08			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		4				1					1		
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		32	25	7	1	39	40	8		39	25	11	
Final Weather		1				4		2		6	5	6	
<b>Eastern Exclusions Total</b>		<b>37</b>	<b>25</b>	<b>7</b>	<b>1</b>	<b>44</b>	<b>40</b>	<b>10</b>	<b>0</b>	<b>45</b>	<b>31</b>	<b>17</b>	<b>0</b>
<b>East Transports*</b>		1805	3193	970	14	1854	3376	919	13	1784	3349	942	15
<b>East Late</b>		170	68	88	1	183	69	111	0	168	59	70	0
<b>East % of Transports</b>		2%	1%	1%	0%	2%	1%	1%	0%	3%	1%	2%	0%
<b>East Compliance**</b>		90%	97%	90%	92%	90%	97%	87%	100%	90%	98%	92%	100%
<b>East Compliance W/O Exclusions**</b>		88%	97%	90%	86%	88%	96%	86%	100%	88%	97%	90%	100%
<b>Western Division</b>													
Final Other						3				5			
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		12	7	2		16	5	1		16	5	2	
Final Weather		8	4	1		9		3		23	19	10	
<b>Western Exclusions Total</b>		<b>20</b>	<b>11</b>	<b>3</b>	<b>0</b>	<b>28</b>	<b>5</b>	<b>4</b>	<b>0</b>	<b>44</b>	<b>24</b>	<b>12</b>	<b>0</b>
<b>West Transports*</b>		2167	3493	732	27	2257	3579	780	15	2169	3637	839	26
<b>West Late</b>		227	67	45	2	227	64	32	0	274	106	71	2
<b>West % of Transports</b>		1%	0%	0%	0%	1%	0%	1%	0%	2%	1%	1%	0%
<b>West Compliance**</b>		89%	98%	93%	92%	89%	98%	95%	100%	87%	97%	91%	92%
<b>West Compliance W/O Exclusions**</b>		88%	97%	93%	92%	88%	98%	95%	100%	85%	96%	90%	92%

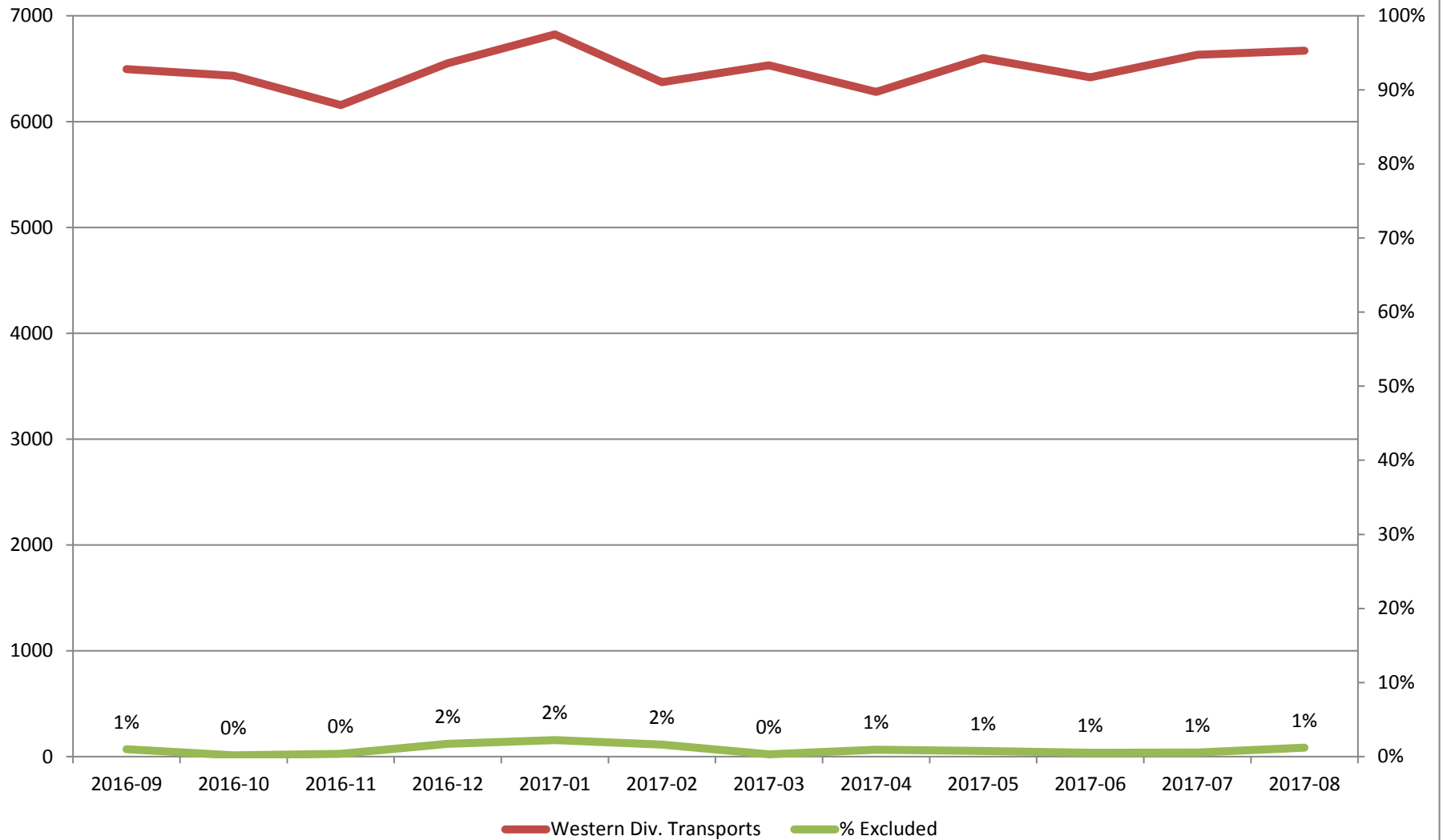
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

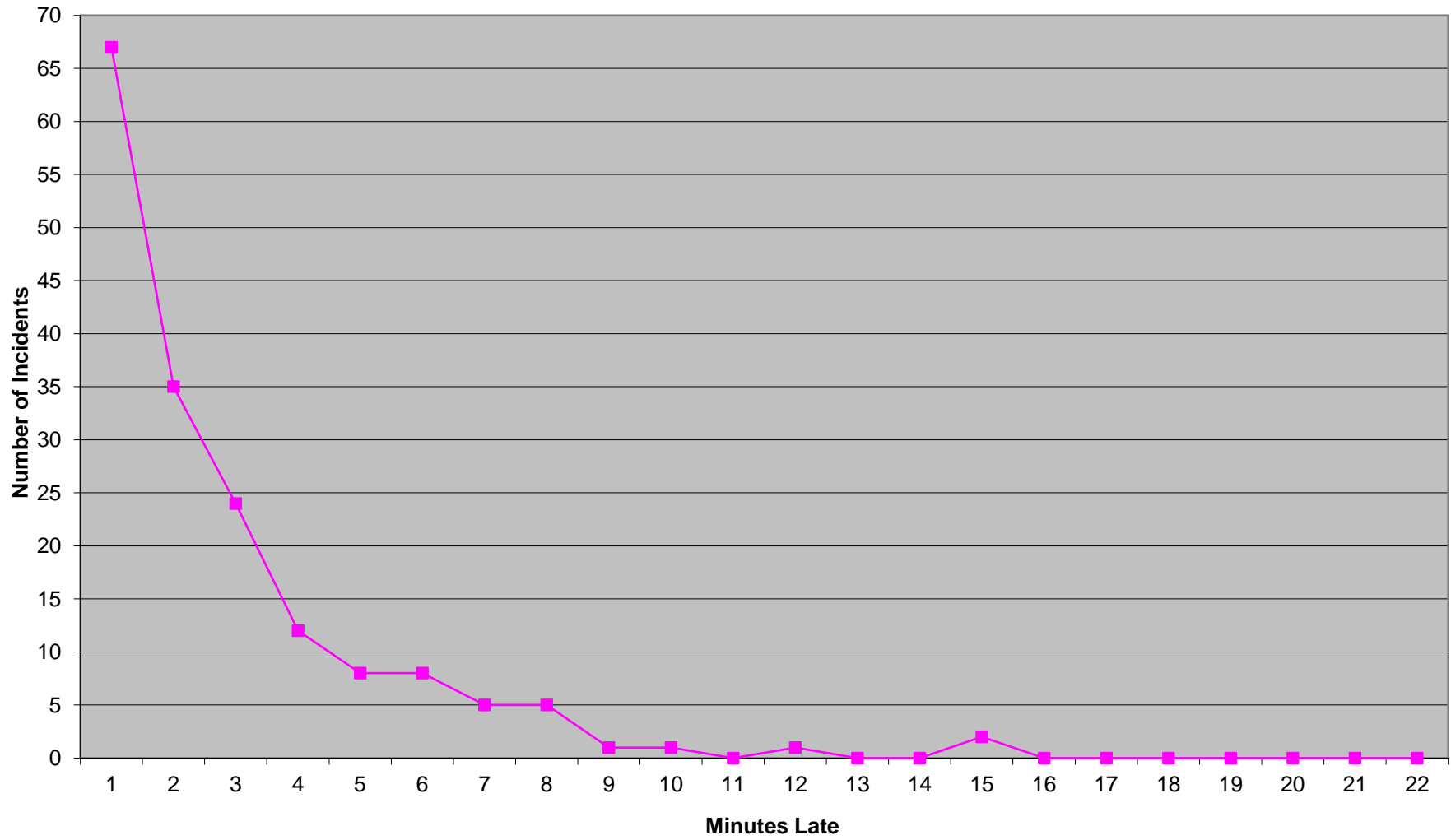
# Eastern Division Response Time Exclusions Twelve Months ending August, 2017



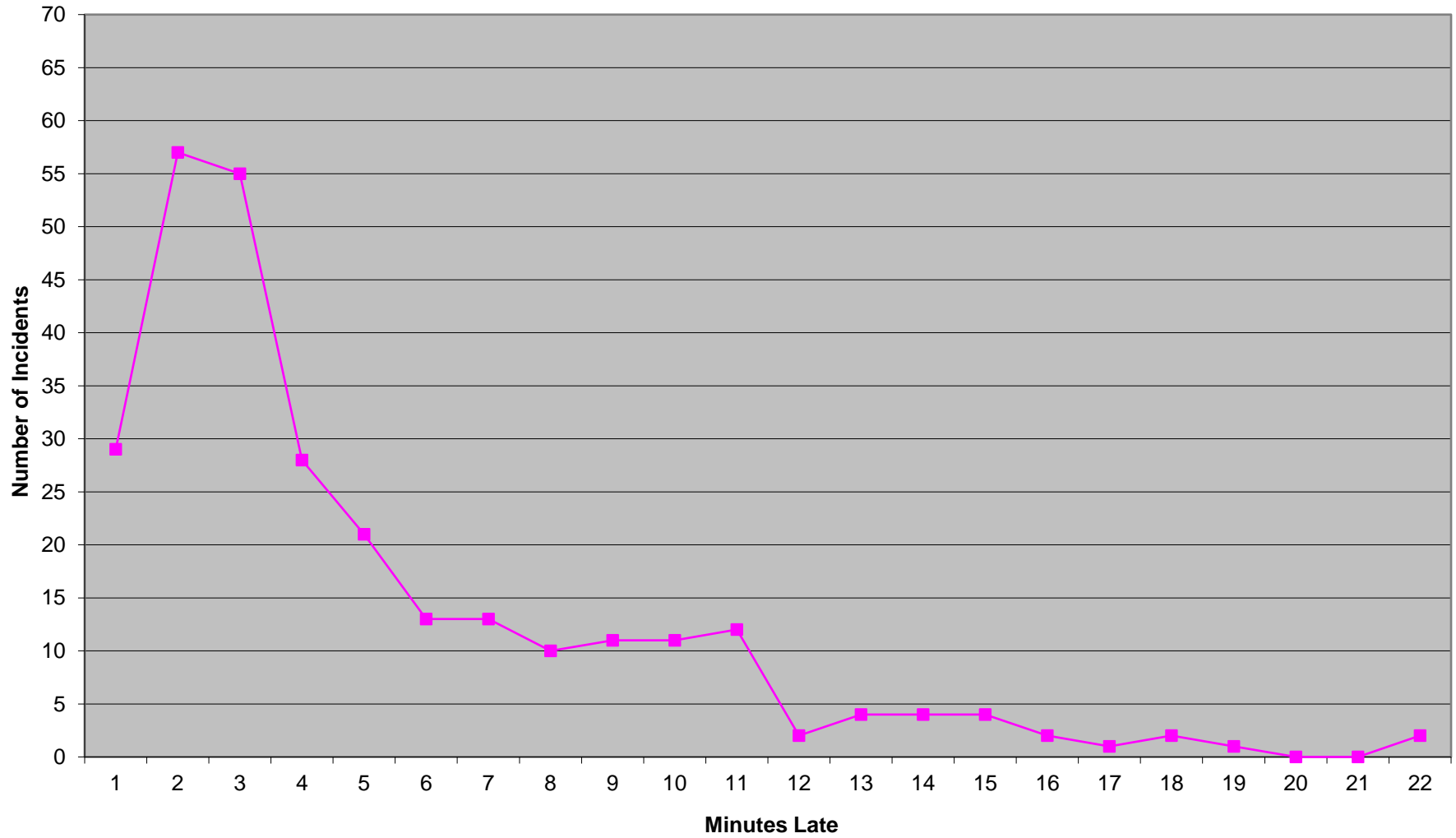
## Western Division Response Time Exclusions Twelve Months ending August, 2017



### Eastern Division Priority 1 Late Calls August 2017



### Western Division Priority 1 Late Calls August 2017





### Edmond Priority 1 Late Calls August 2017

