



## NOTICE OF NON-DISCRIMINATION

Emergency Medical Services Authority (EMSA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

EMSA does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

EMSA provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats.

EMSA provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Select information written in other formats.

If you need these services, contact representatives at: **1 (866) 336-5672**.

If you believe that EMSA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

**EMSA**  
**Compliance Officer (Grievance Coordinator)**  
**1111 Classen Drive**  
**Oklahoma City, Oklahoma 73103**  
**405-297-7133 phone**  
**EMSAcompliance@emsa.net**

You can file a grievance in person or by mail or email. If you need help filing a grievance, The Compliance Officer, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

**U.S. Department of Health and Human Services**  
**200 Independence Avenue SW**  
**Room 509F, HHH Building**  
**Washington, DC 20201**  
**1-800-368-1019, 800-537-7697 (TDD)**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.