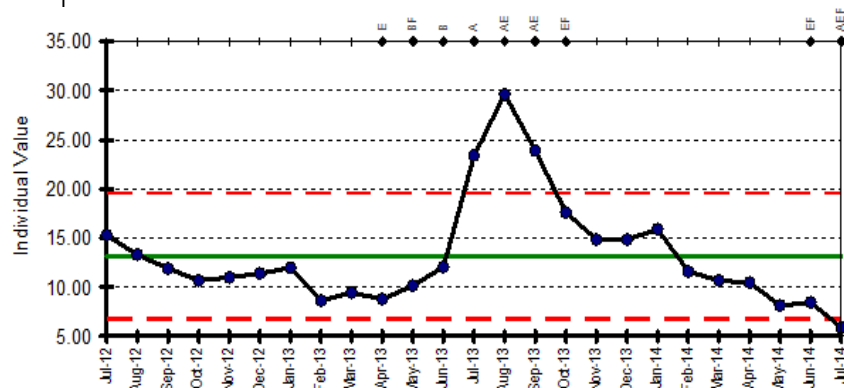


Patient Financial Services
Key Performance Indicators
October 2014

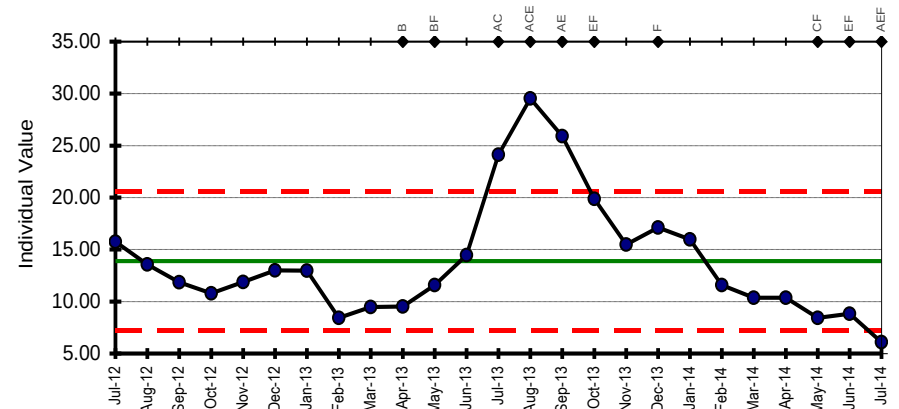
DAYS TO BILL

DAYS TO PAYMENT

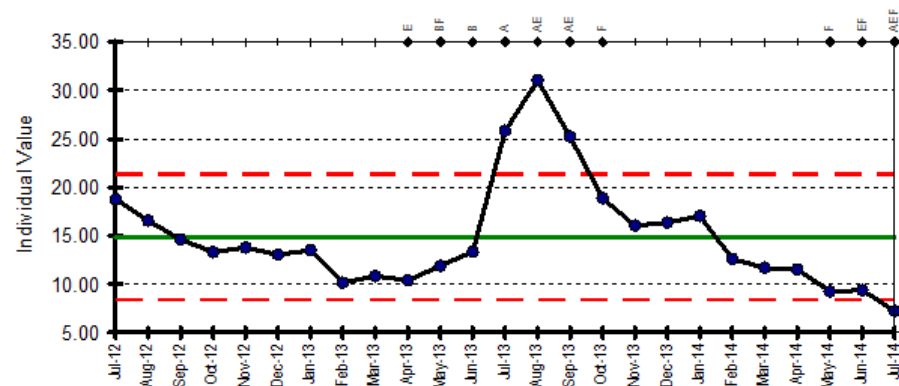
EAST-AVG Days for Contractor to Send over the ePCR



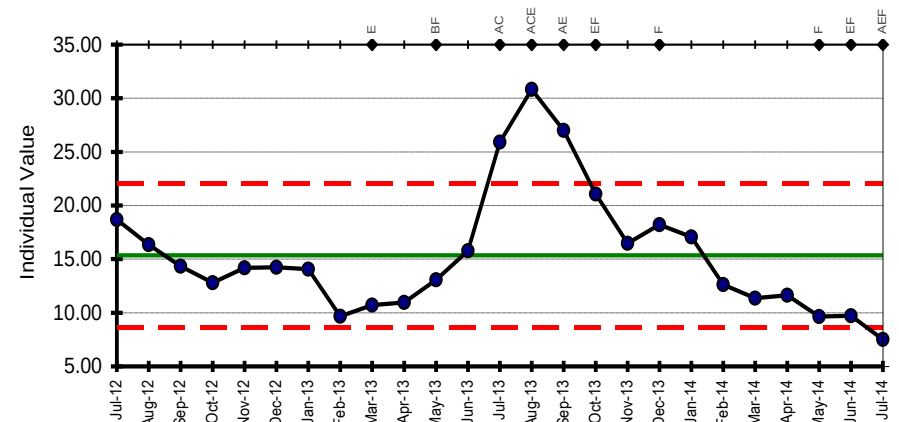
WEST-AVG Days for Contractor to Send over the ePCR



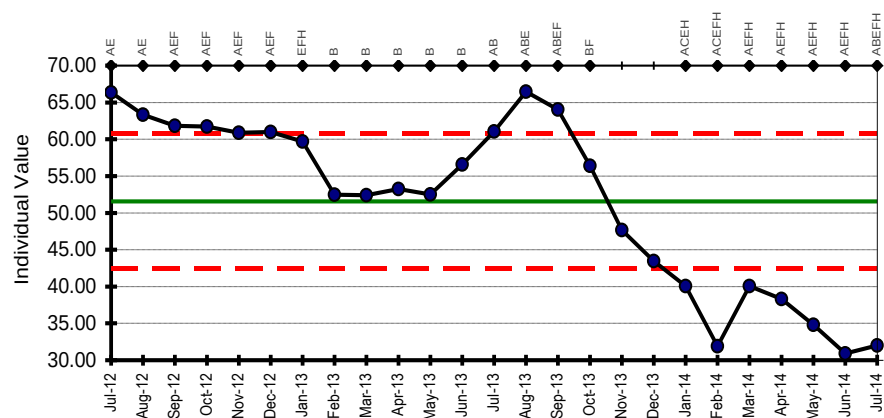
EAST-AVG Days for EMSA to Drop a Bill/Claim



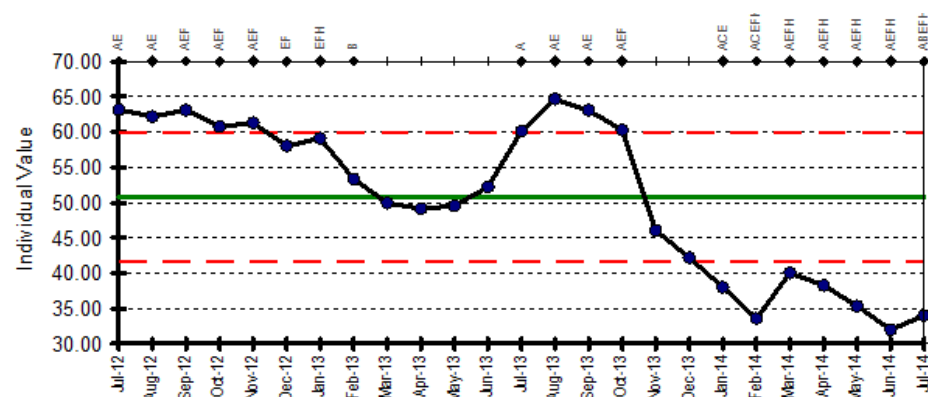
WEST-AVG Days for EMSA to Drop a Bill/Claim



EAST-AVG Days to Receive a Payment

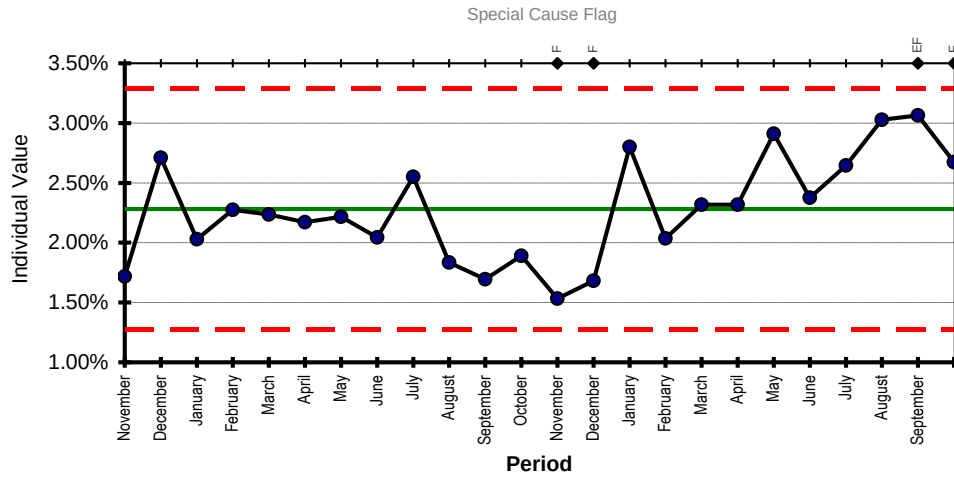


WEST-AVG Days to Receive a Payment

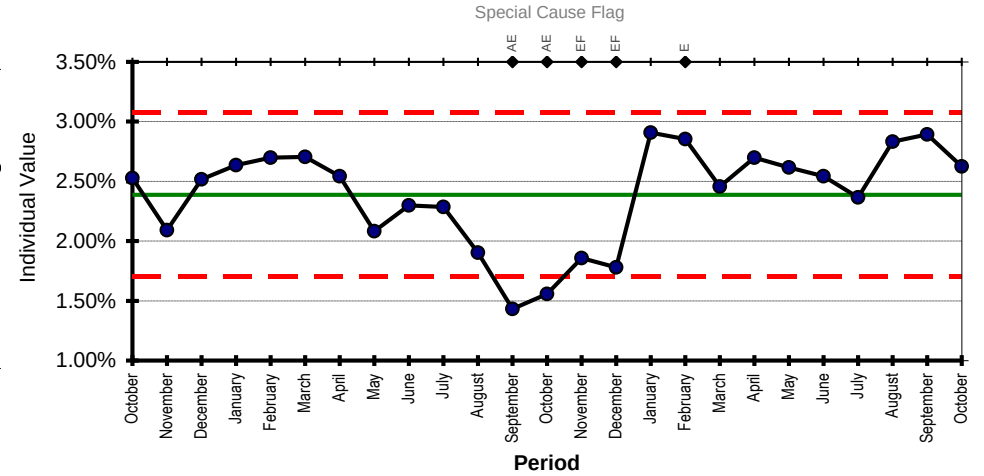


Levels of Service

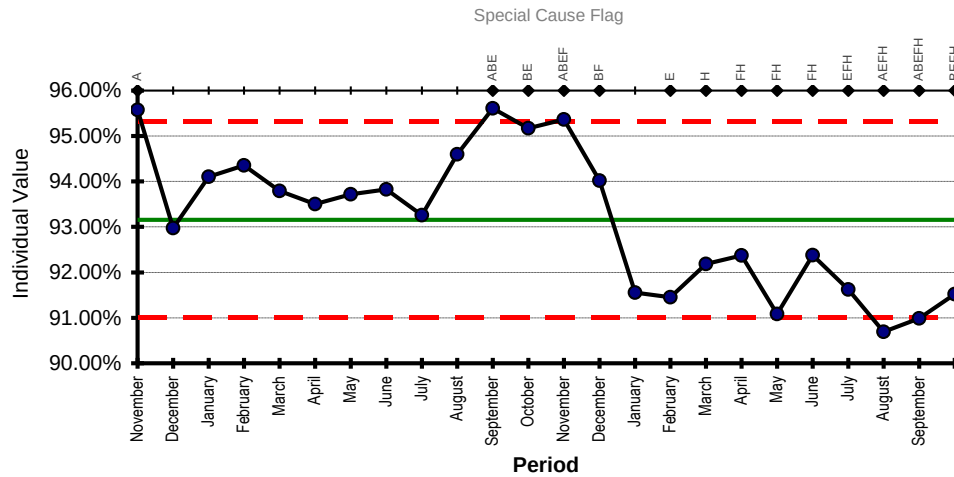
SCT/ALS2-WEST



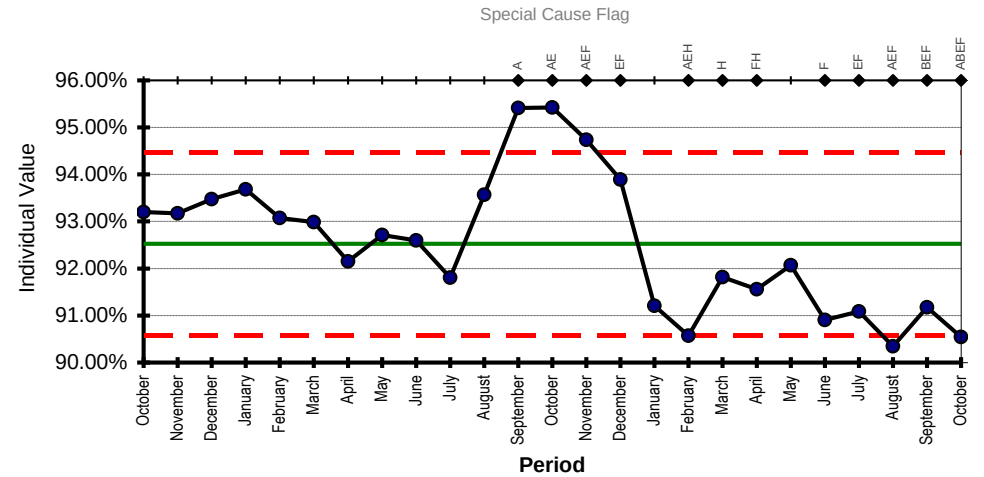
SCT/ALS2-EAST



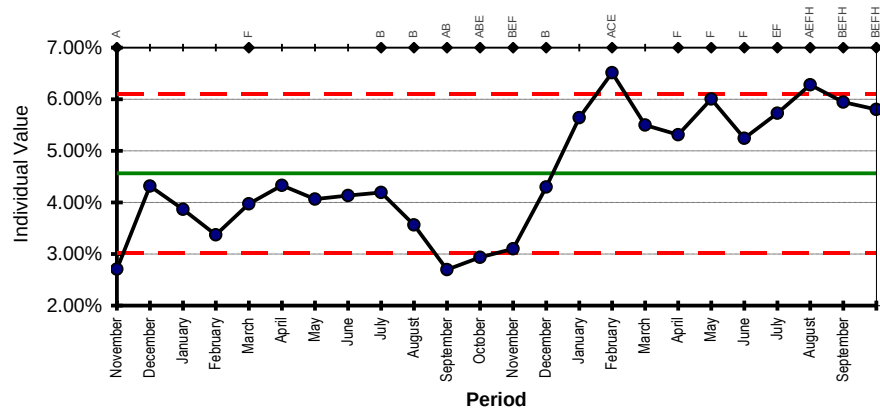
ALS Emergency-WEST



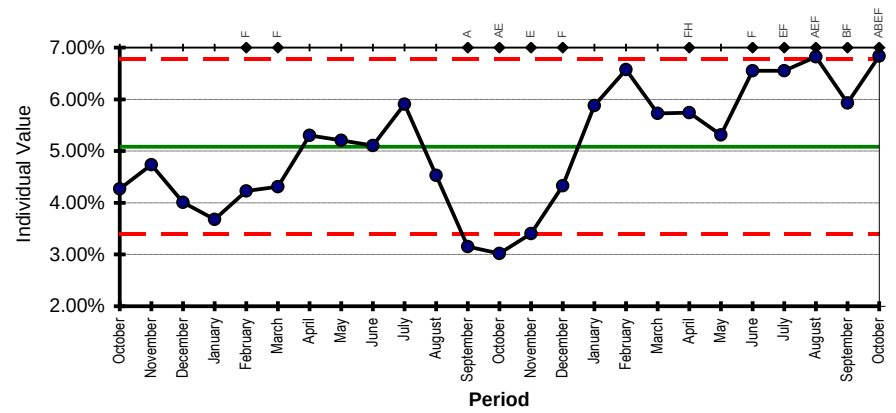
ALS Emergency-EAST



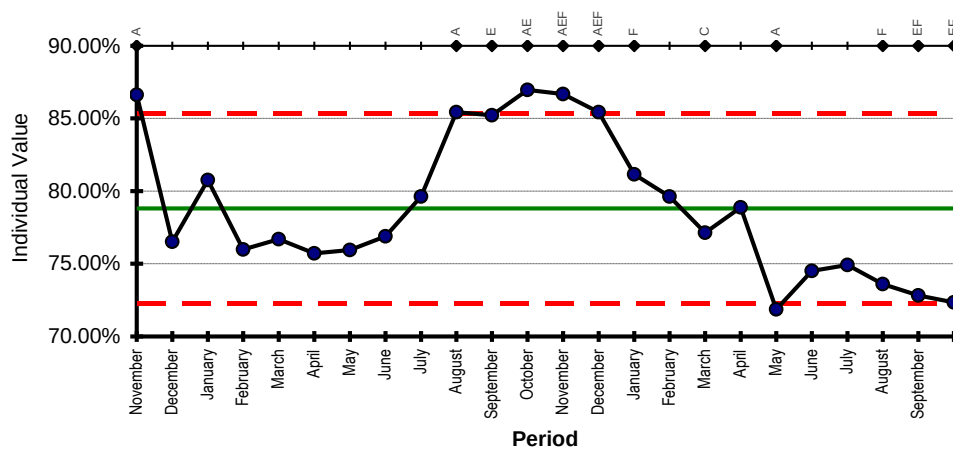
Special Cause Flag



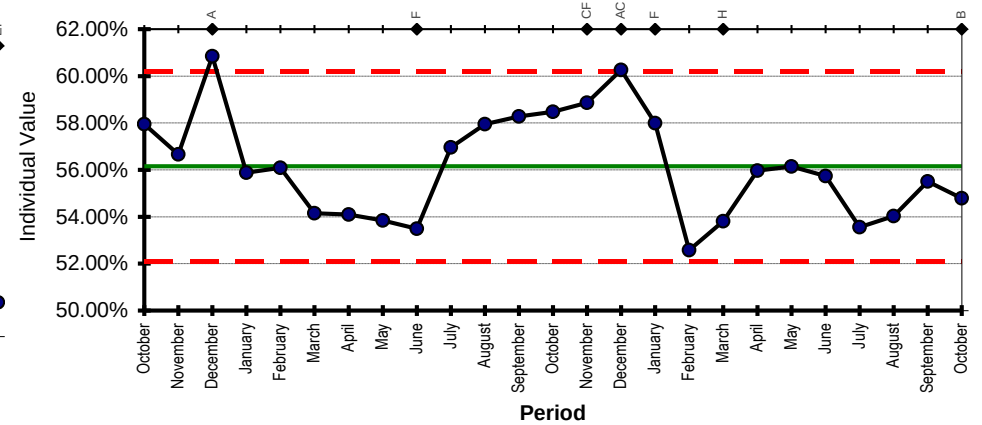
Special Cause Flag



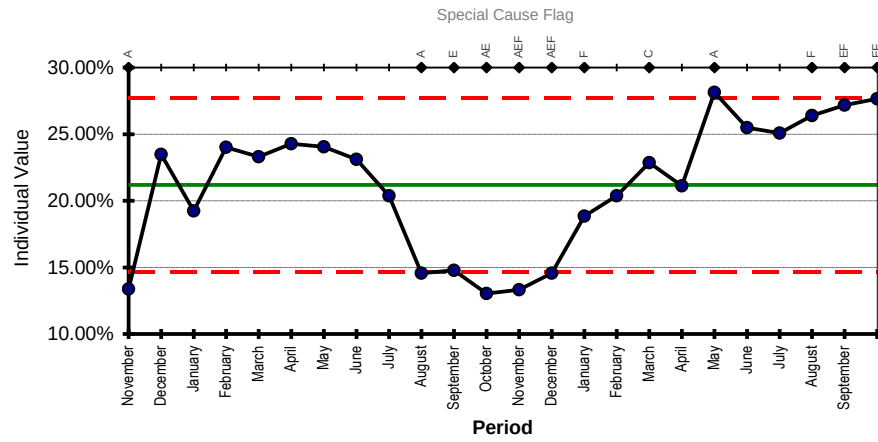
Special Cause Flag



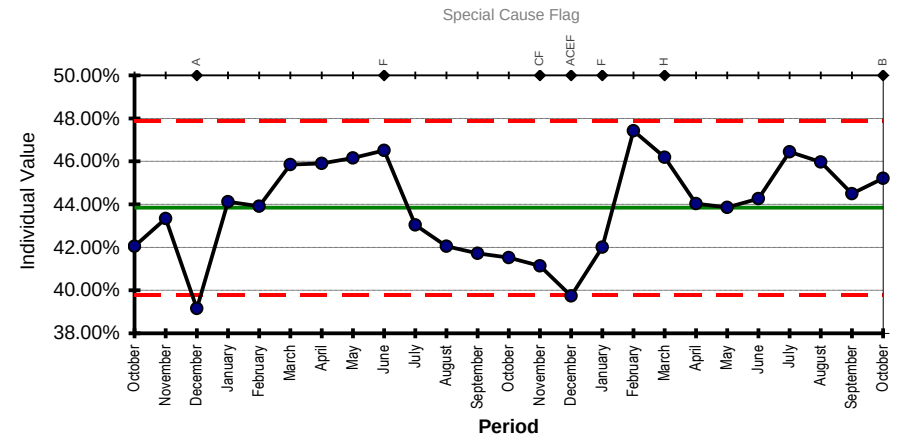
Special Cause Flag



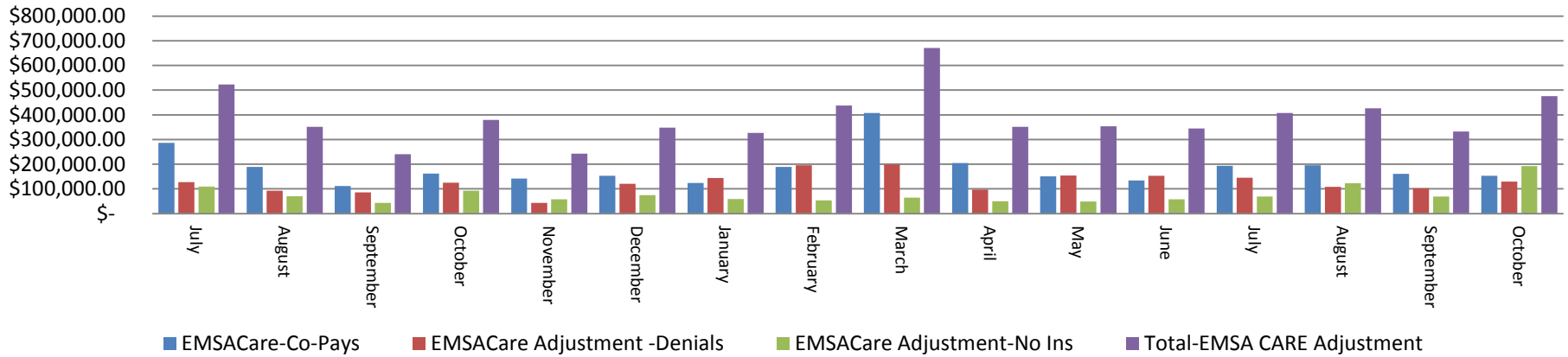
BLS Non Emergency-WEST



BLS Non Emergency-EAST



EMSACare Adjustments East



EMSACare Adjustments West

