

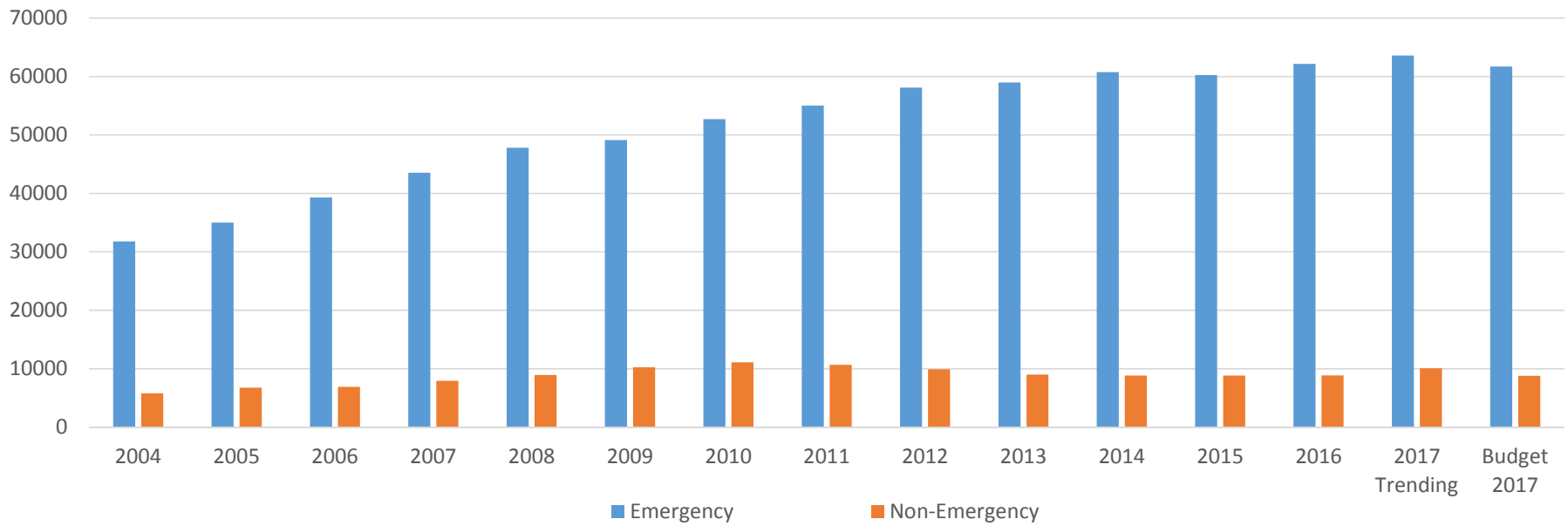
# Patient Financial Services Outlook

Angela Lehman, MA, RHIA

March 2017

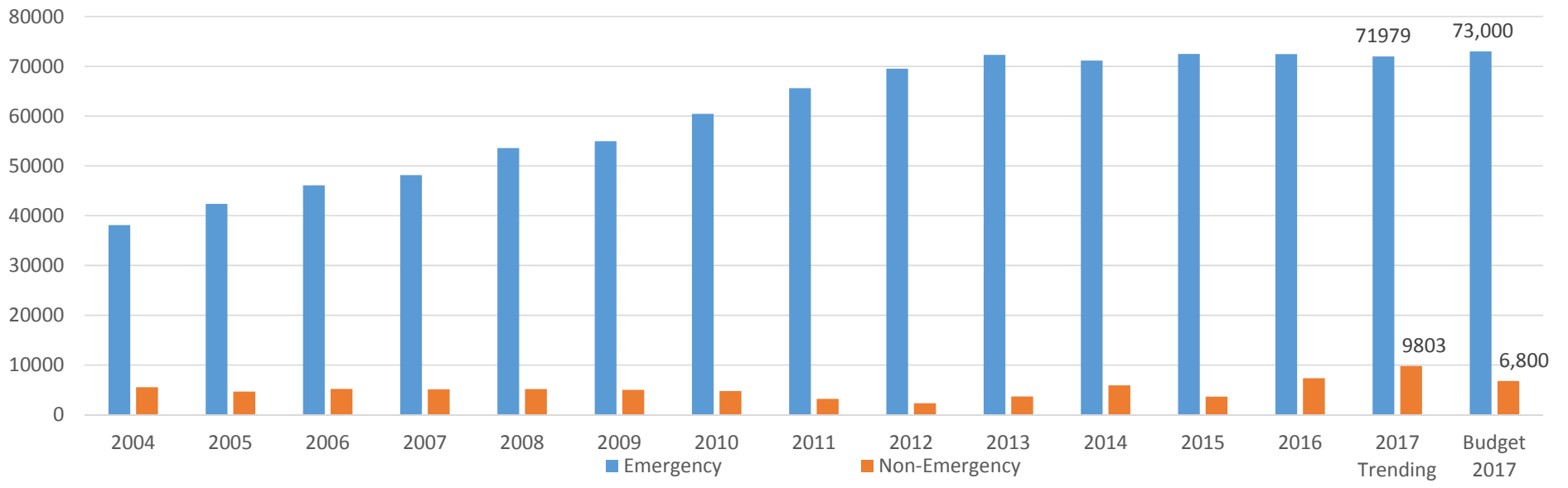
# Eastern Division Call Volume

East Call Volume  
Current Trends  
Emergency : 3 % Over Budget  
Non-Emergency: 15% Over Budget



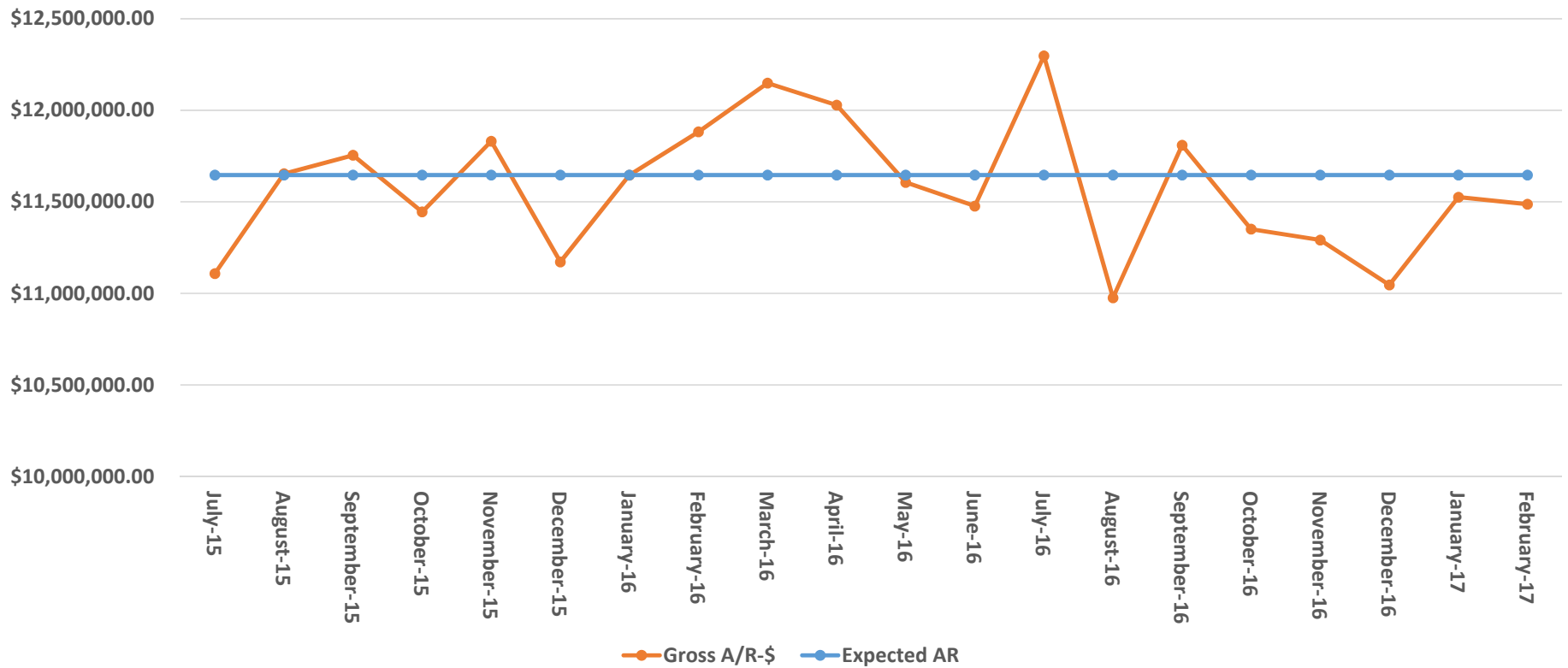
# Western Division Call Volume

West Call Volume  
Current Trends  
Emergency : -1 % Under Budget  
Non-Emergency: 44% Over Budget

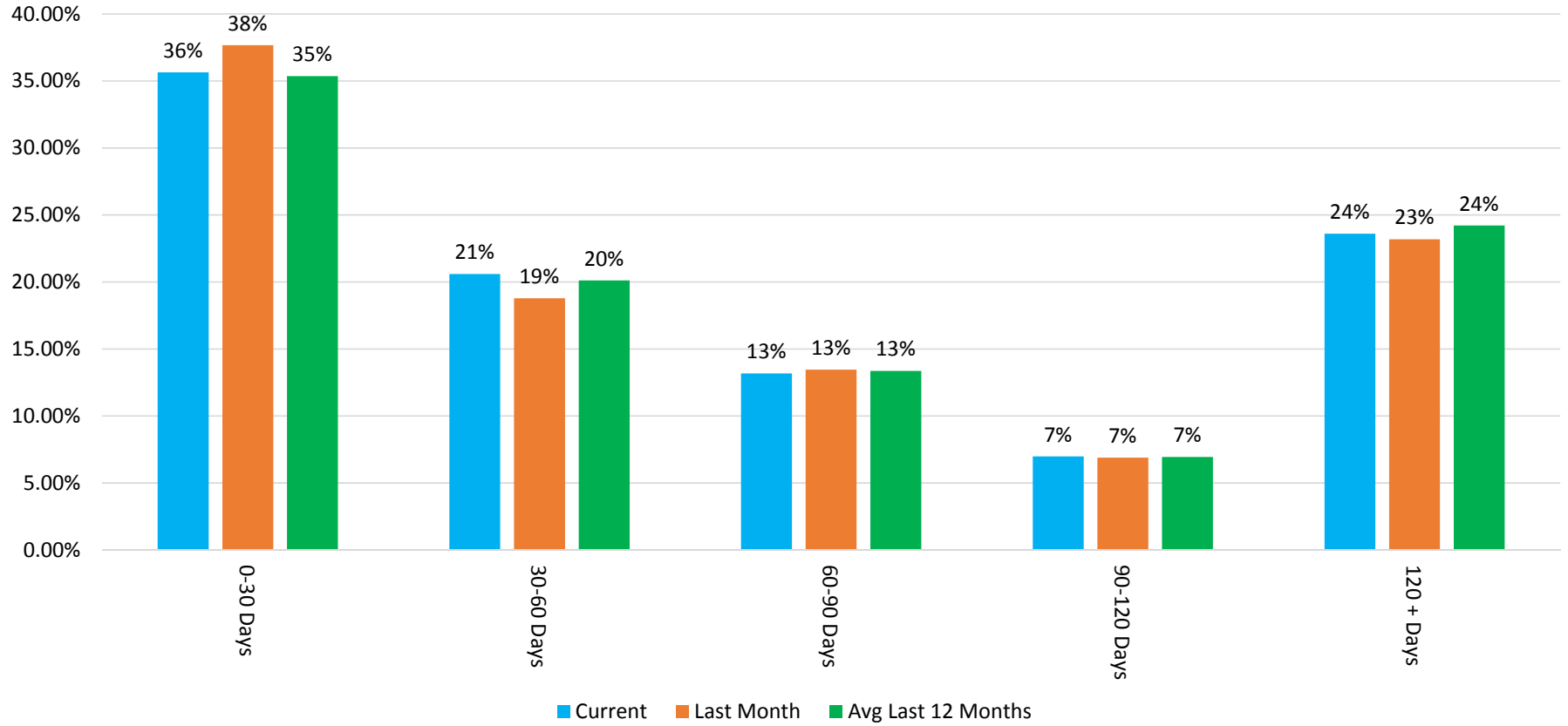


# Eastern Division-Aging

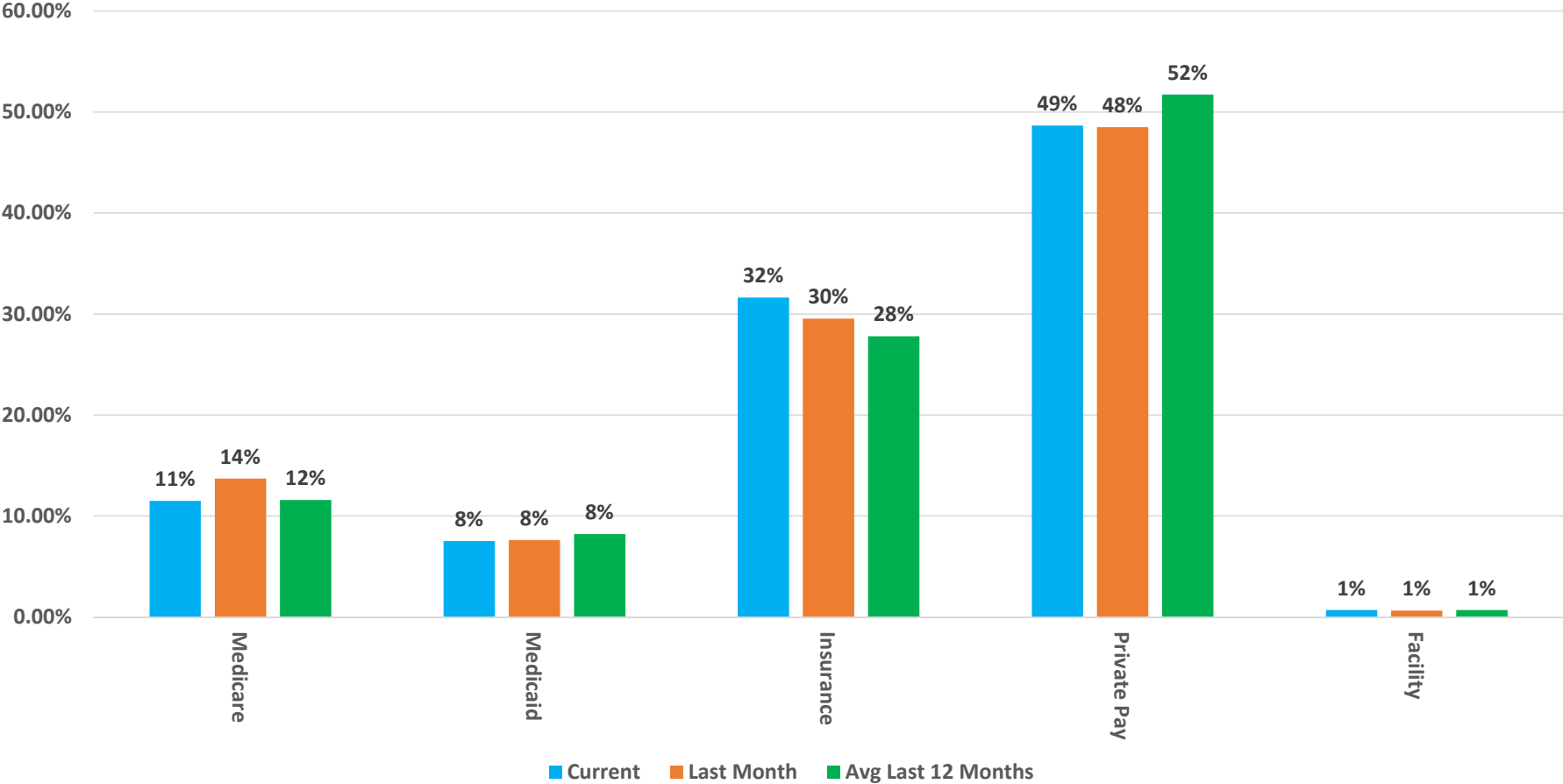
EMSA East Gross AR



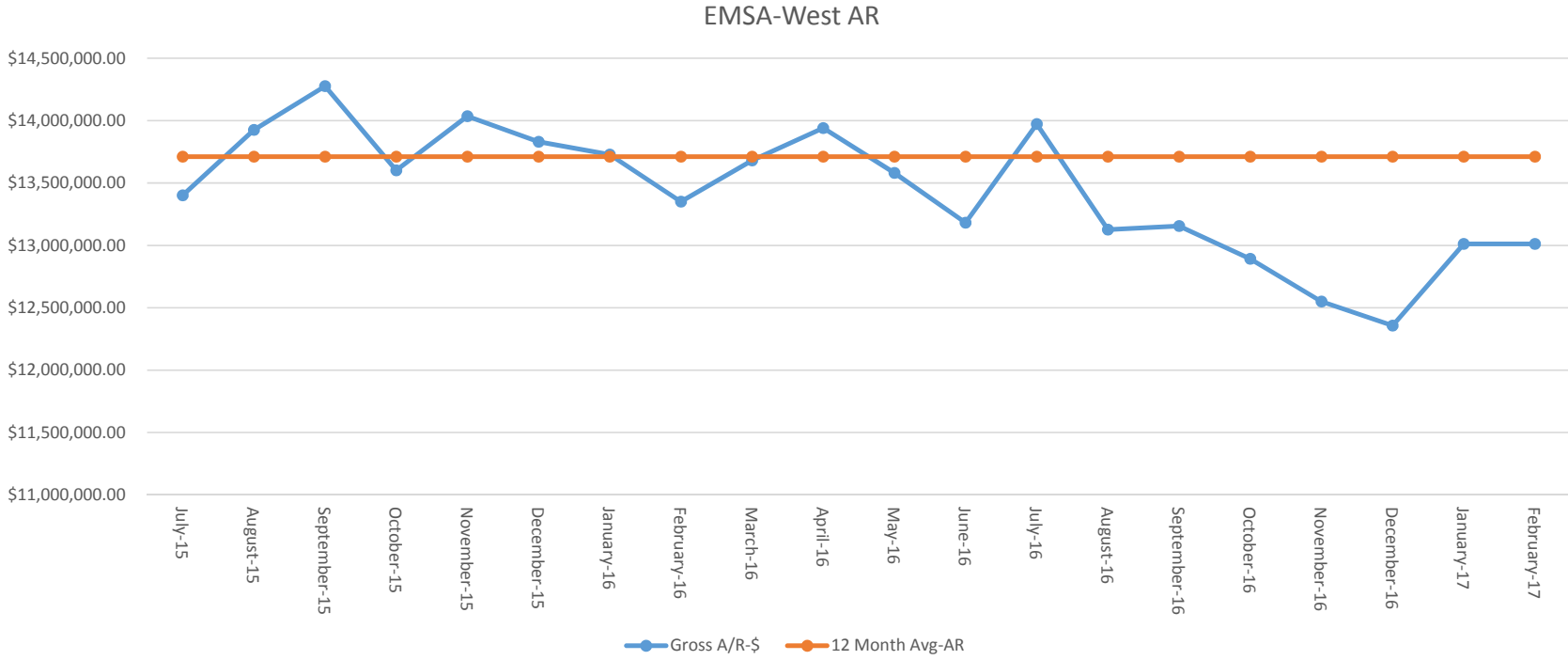
### EMSA-East Aging by Date of Service



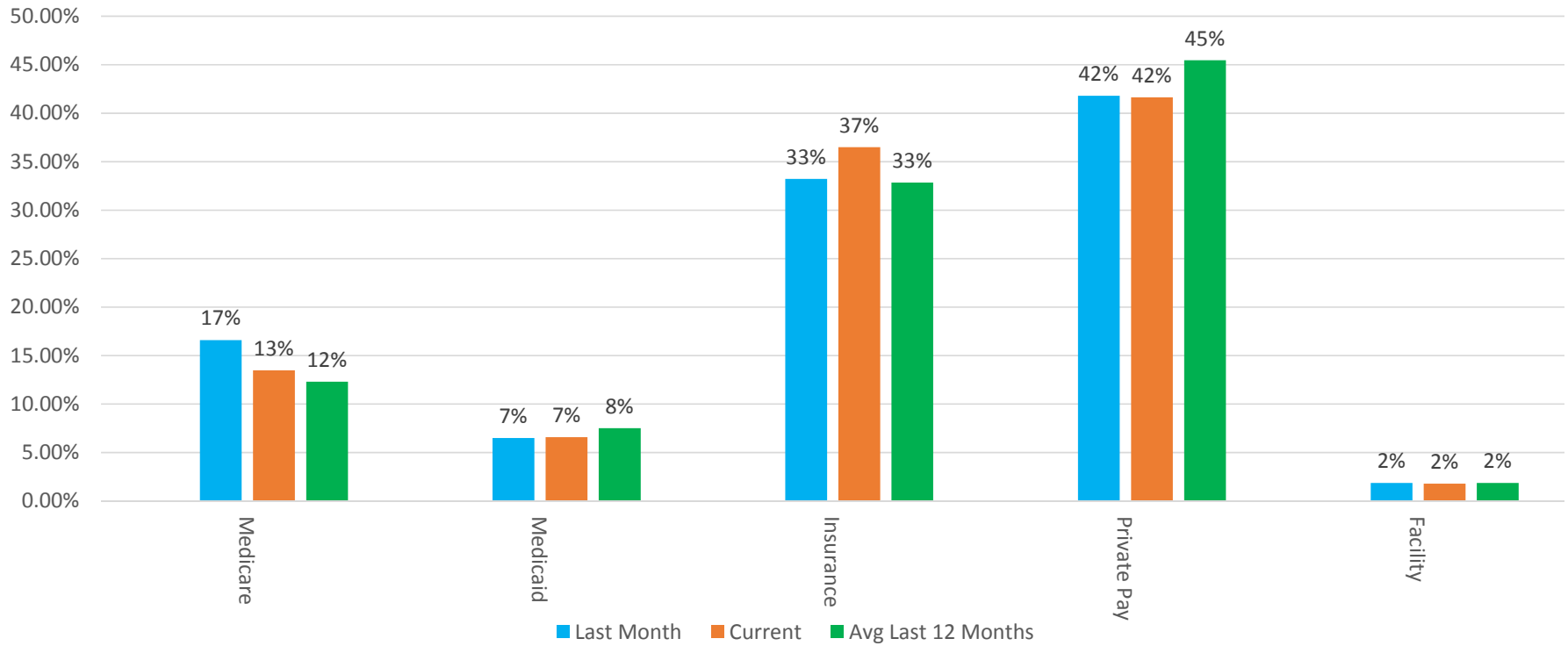
### EMSA-East Aging by Payor Type



# Western Division-Aging

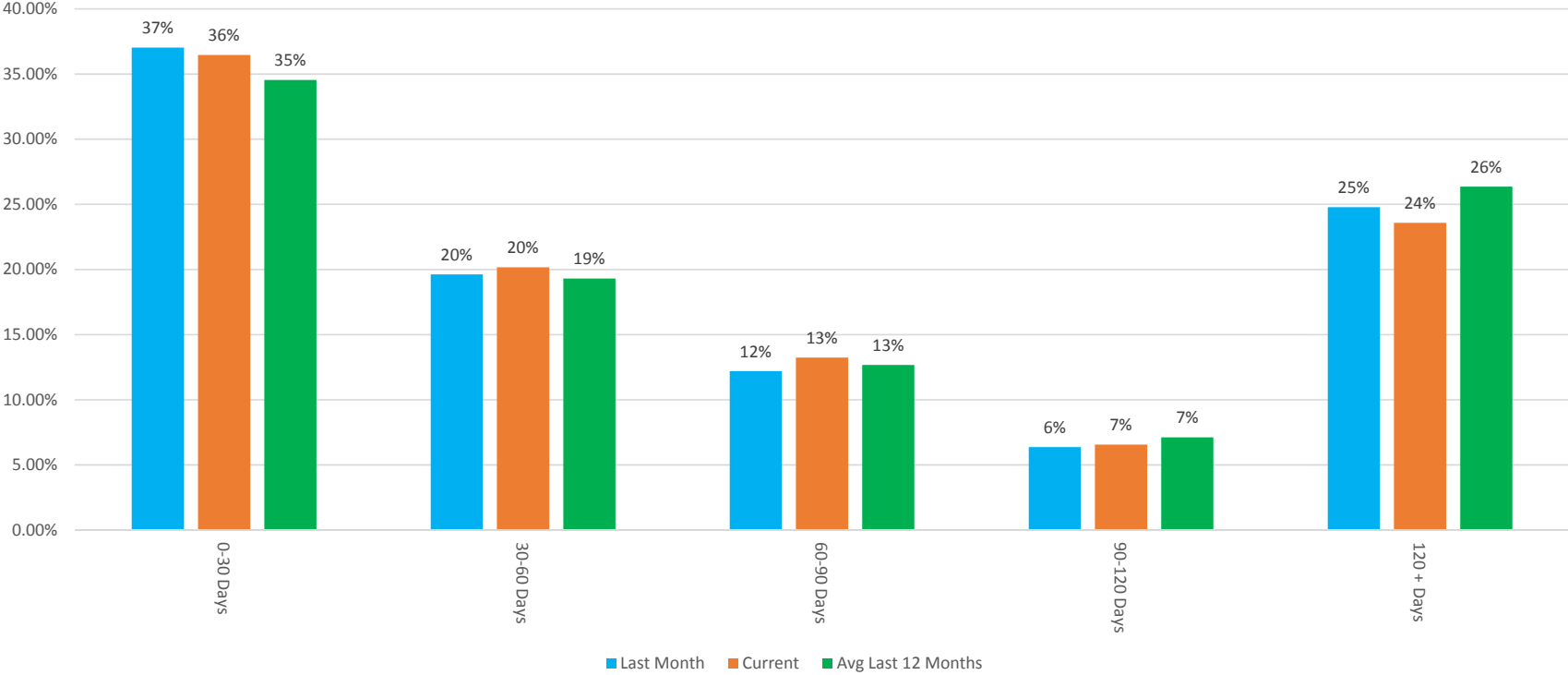


# EMSA-West Aging by Payor Type

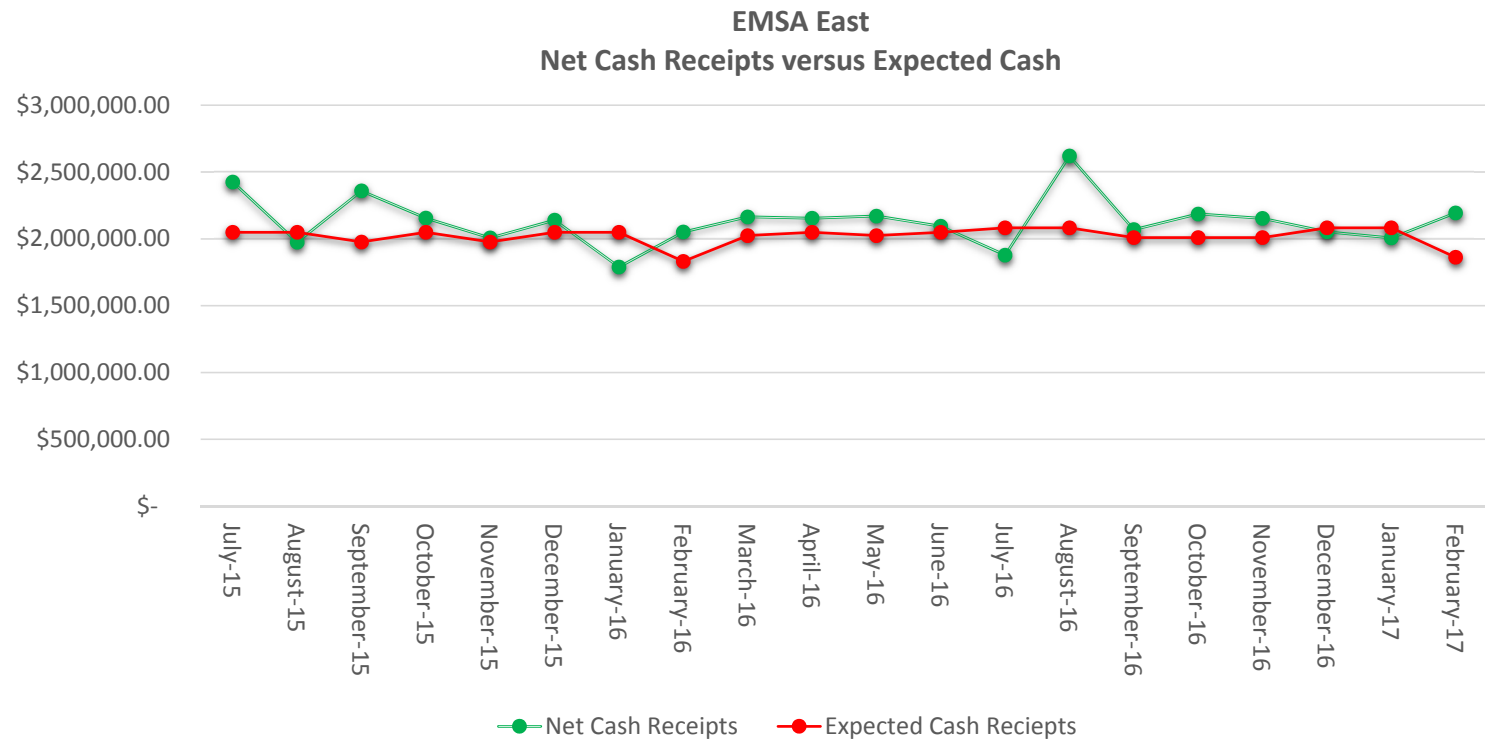




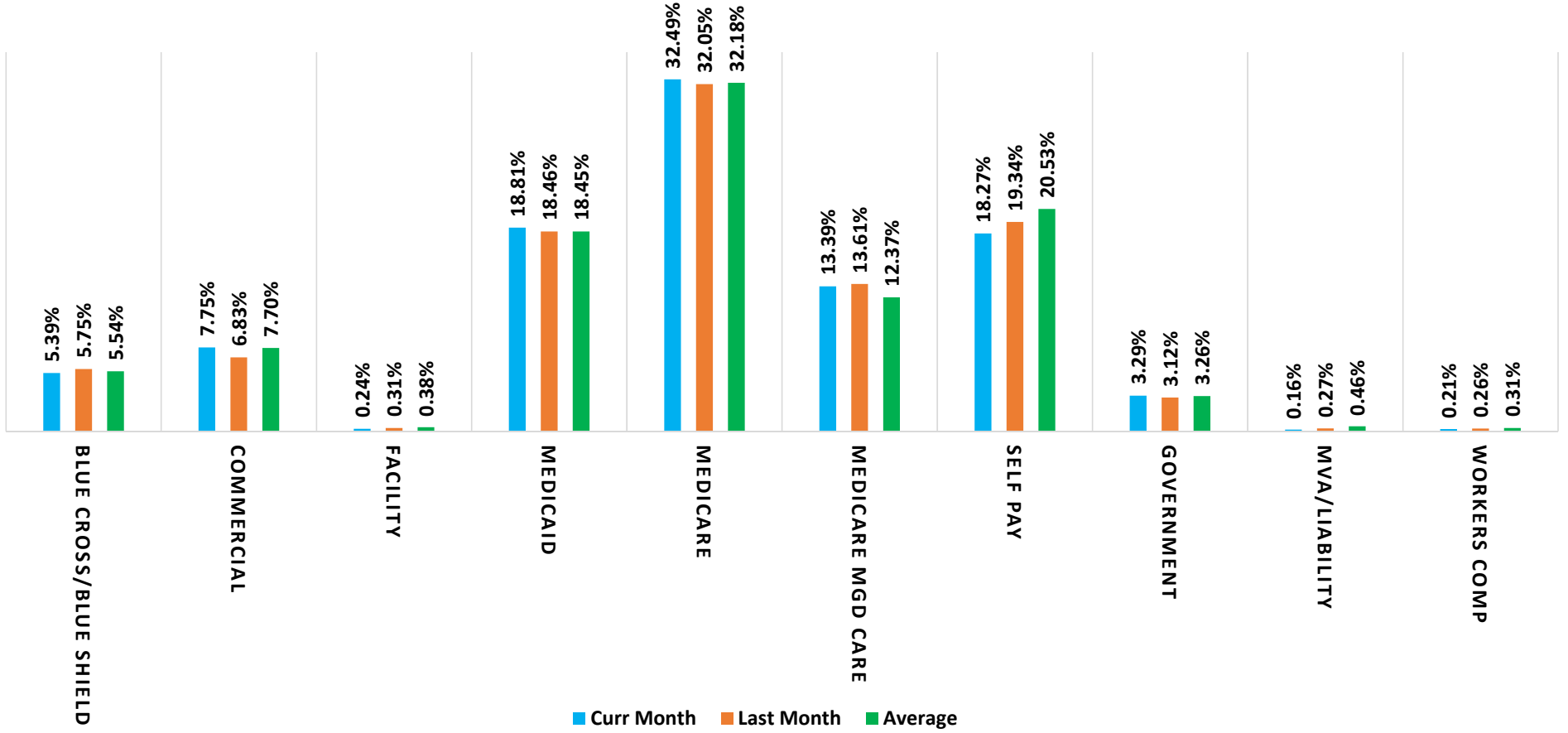
# EMSA-West Aging by Date of Service



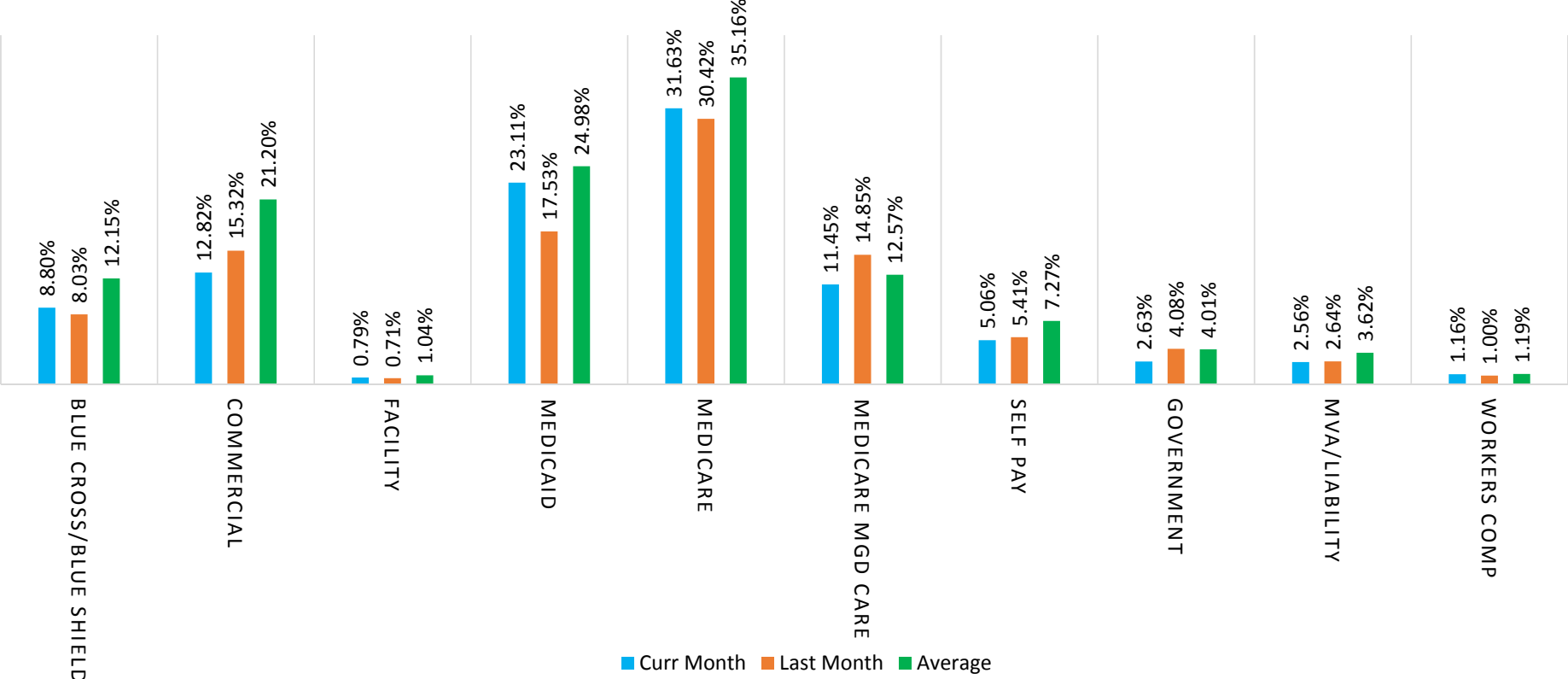
# Eastern Division-**Revenue** and **Receipts**



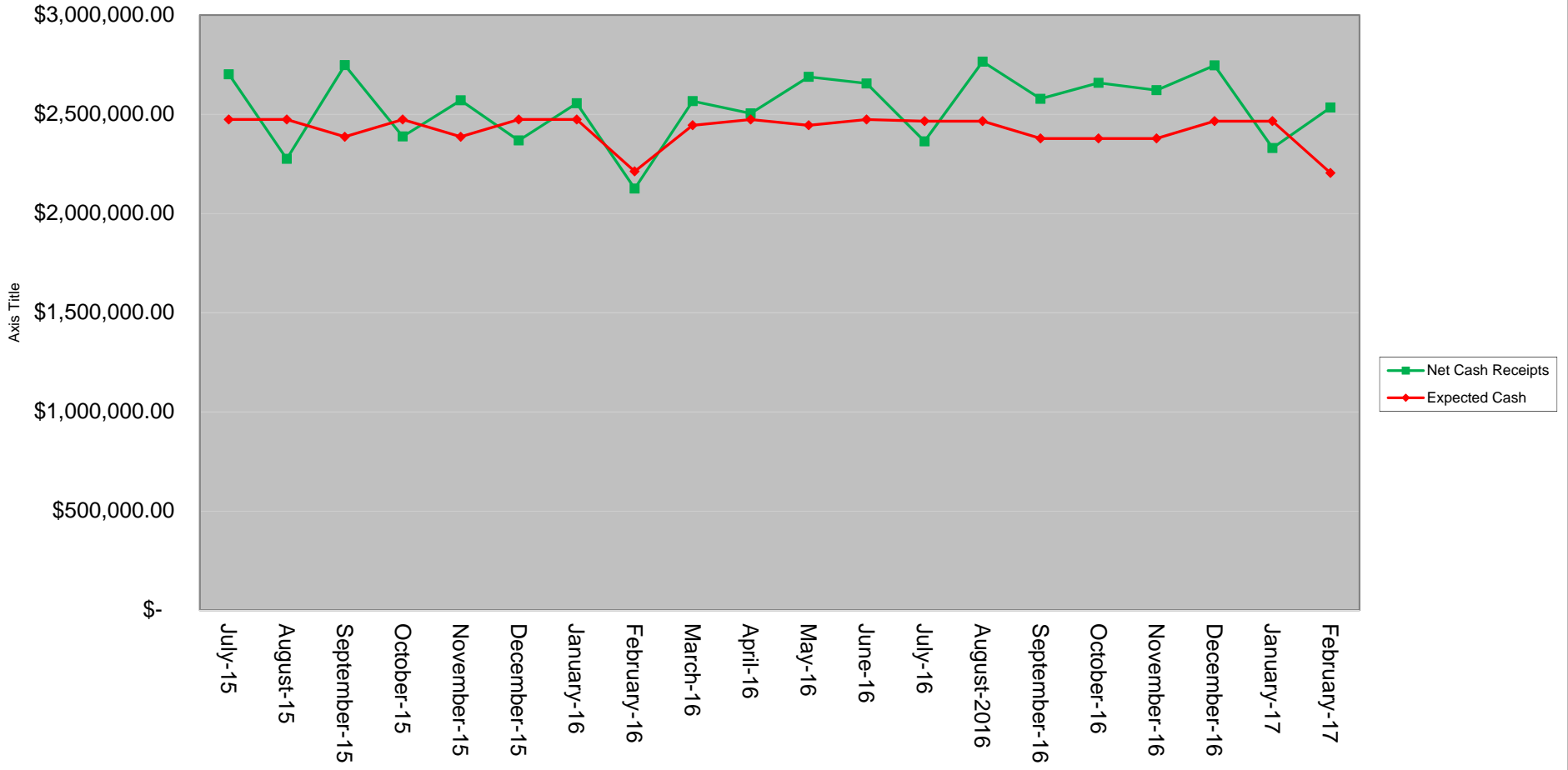
**EMSA EAST-OVERALL % OF REVENUE (CHARGES) PER PAYOR CATEGORY  
AVERAGE COMPARED TO CURRENT**



**EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY  
AVERAGE COMPARED TO CURRENT**



### EMSA West Net Cash Receipts versus Expected Cash



## EMSA WEST-OVERALL % OF REVENUE (CHARGES) PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



## EMSA WEST-AVERAGE **CASH** PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

■ Curr Month   
 ■ Last Month   
 ■ Average

