

# Patient Financial Services Outlook

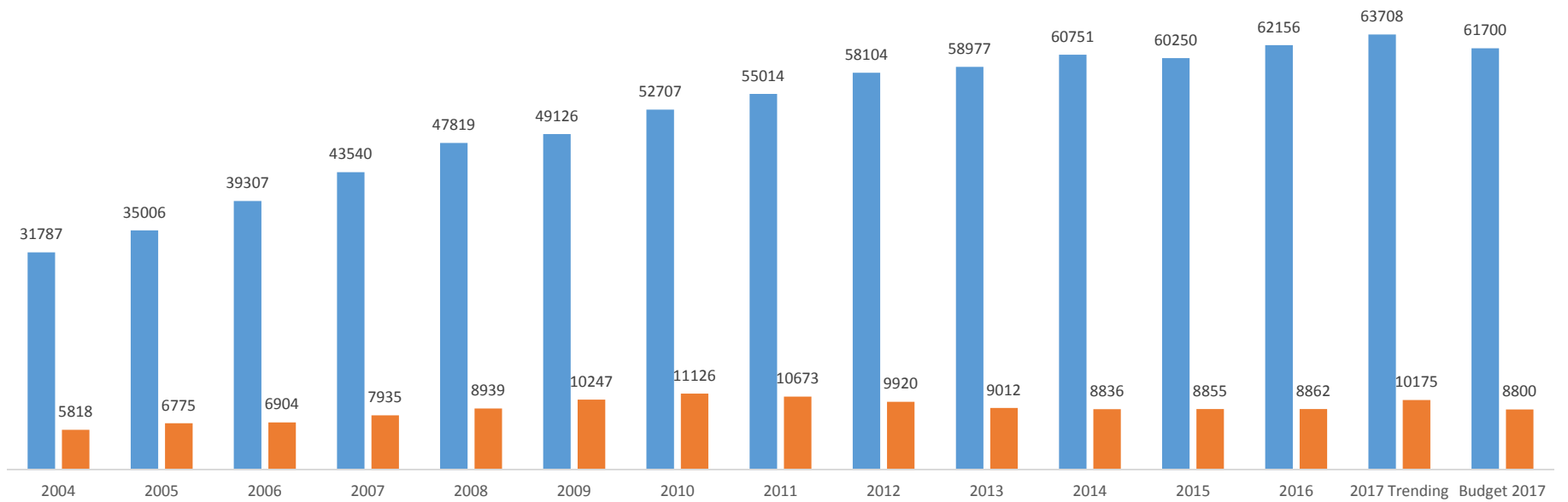
Angela Lehman, MA, RHIA

April 2017

# Eastern Division Call Volume

East Call Volume  
Current Trends  
Emergency : 3 % Over Budget  
Non-Emergency: 15% Over Budget

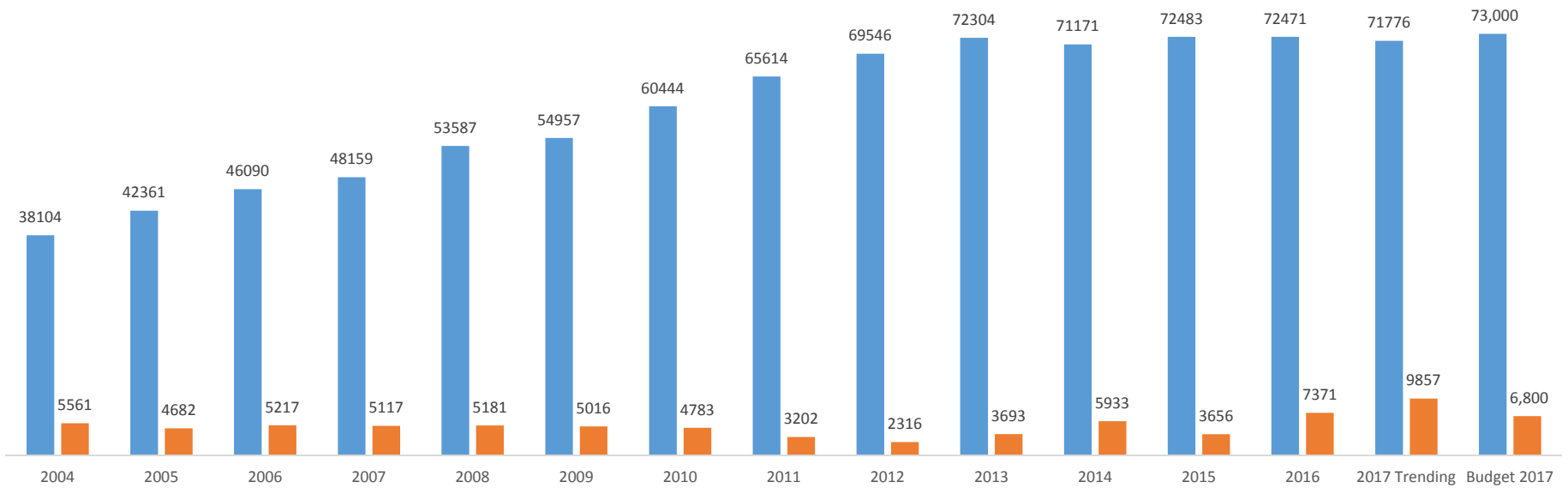
■ Emergency ■ Non-Emergency



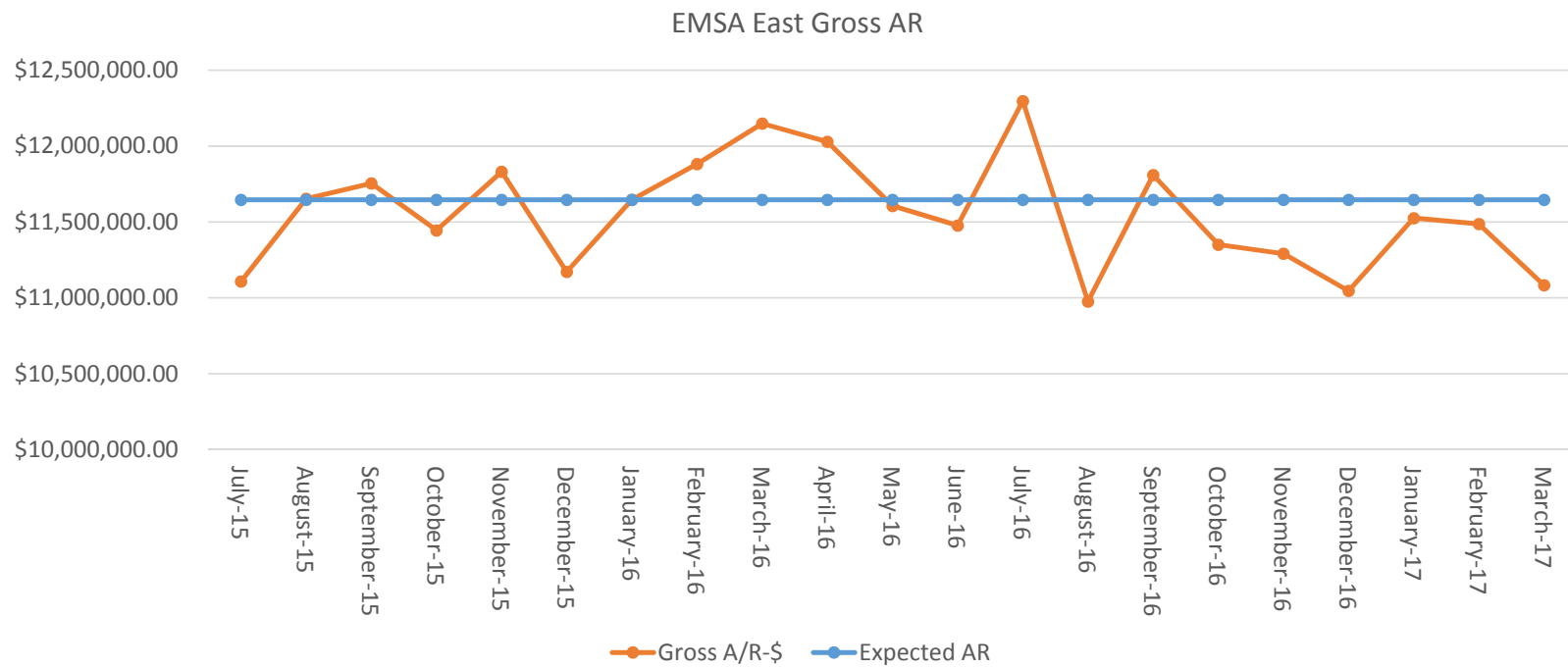
# Western Division Call Volume

West Call Volume  
Current Trends  
Emergency : -2 % Under Budget  
Non-Emergency: 45% Over Budget

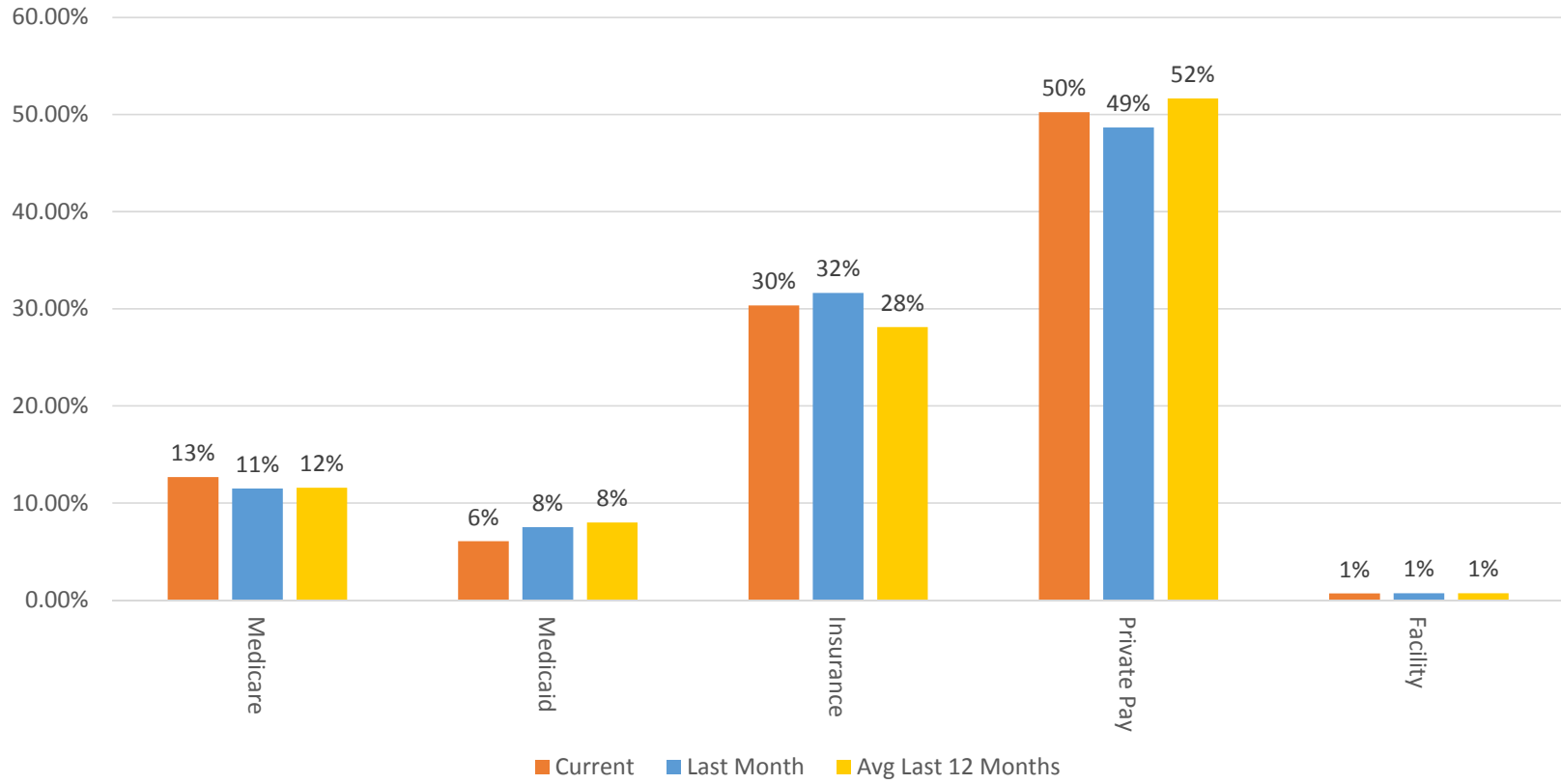
■ Emergency ■ Non-Emergency



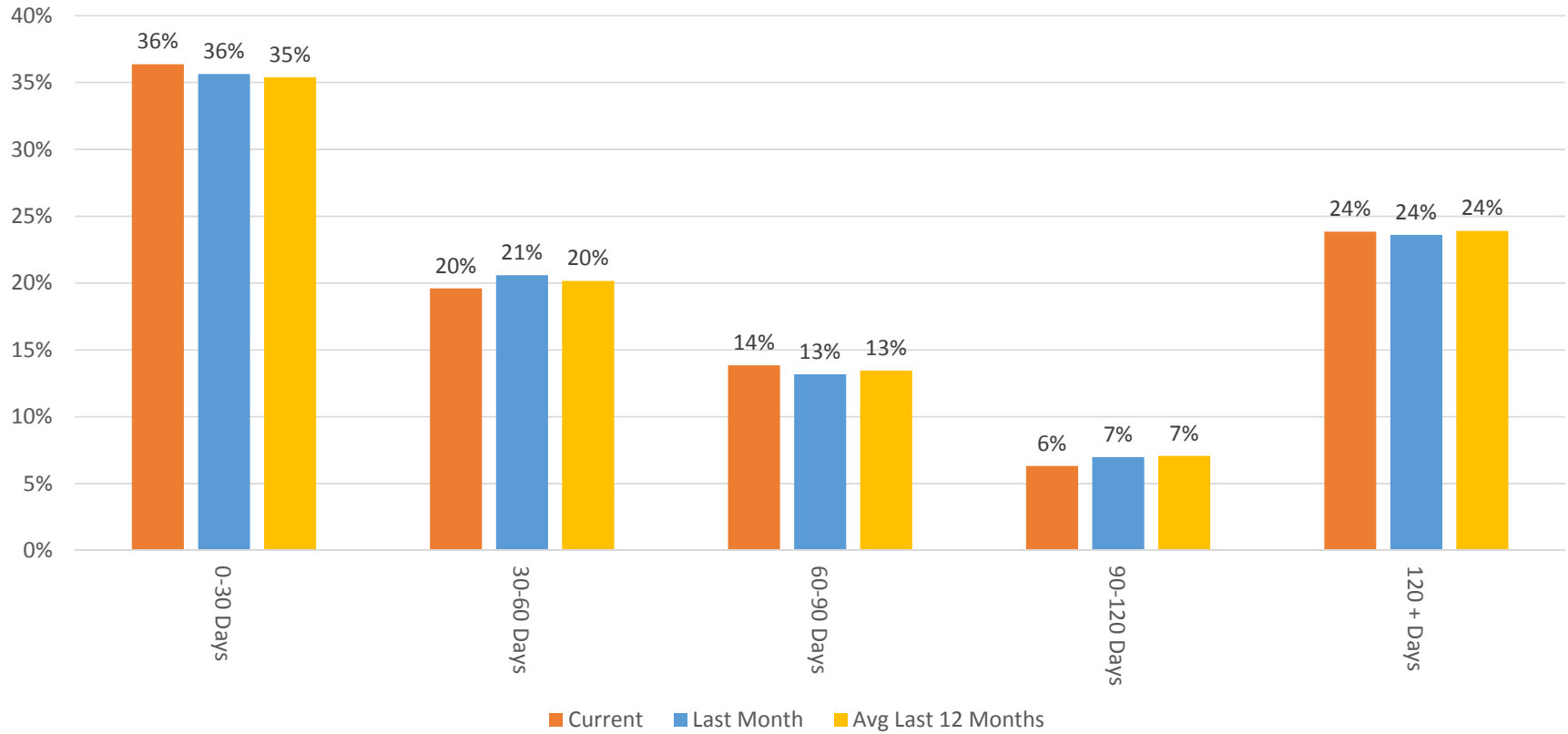
# Eastern Division-Aging



EMSA-East Aging by Payor Type

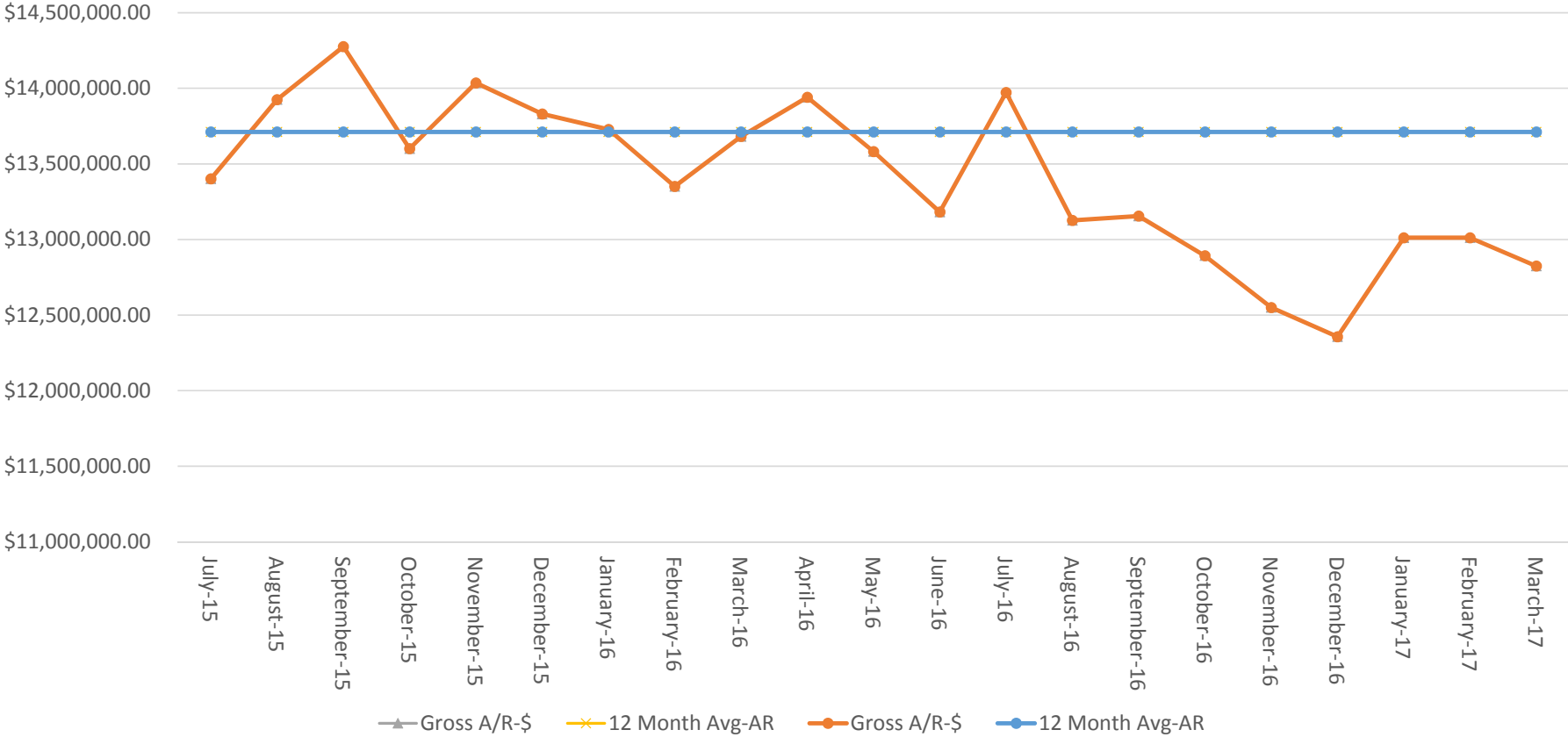


EMSA-East Aging by Date of Service



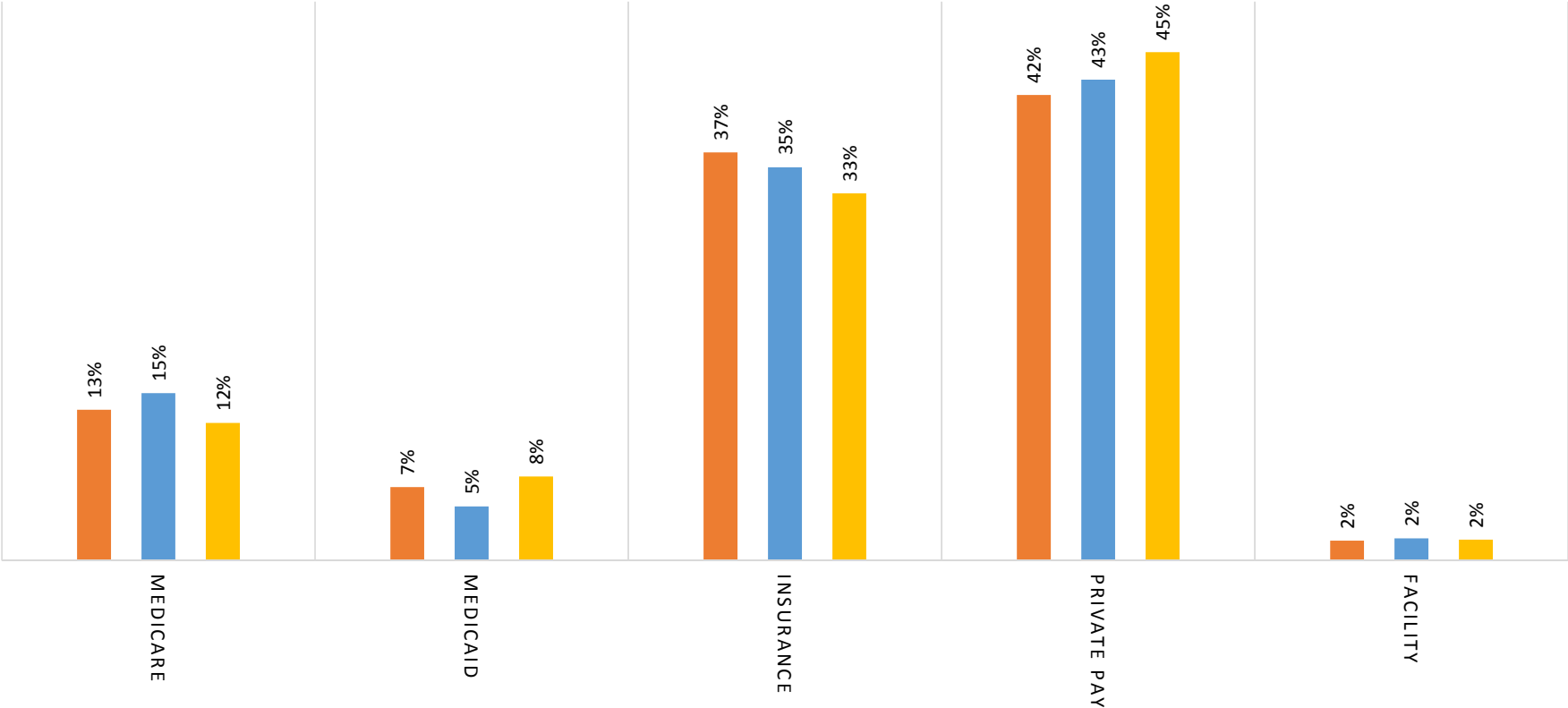
# Western Division-Aging

EMSA West Gross AR



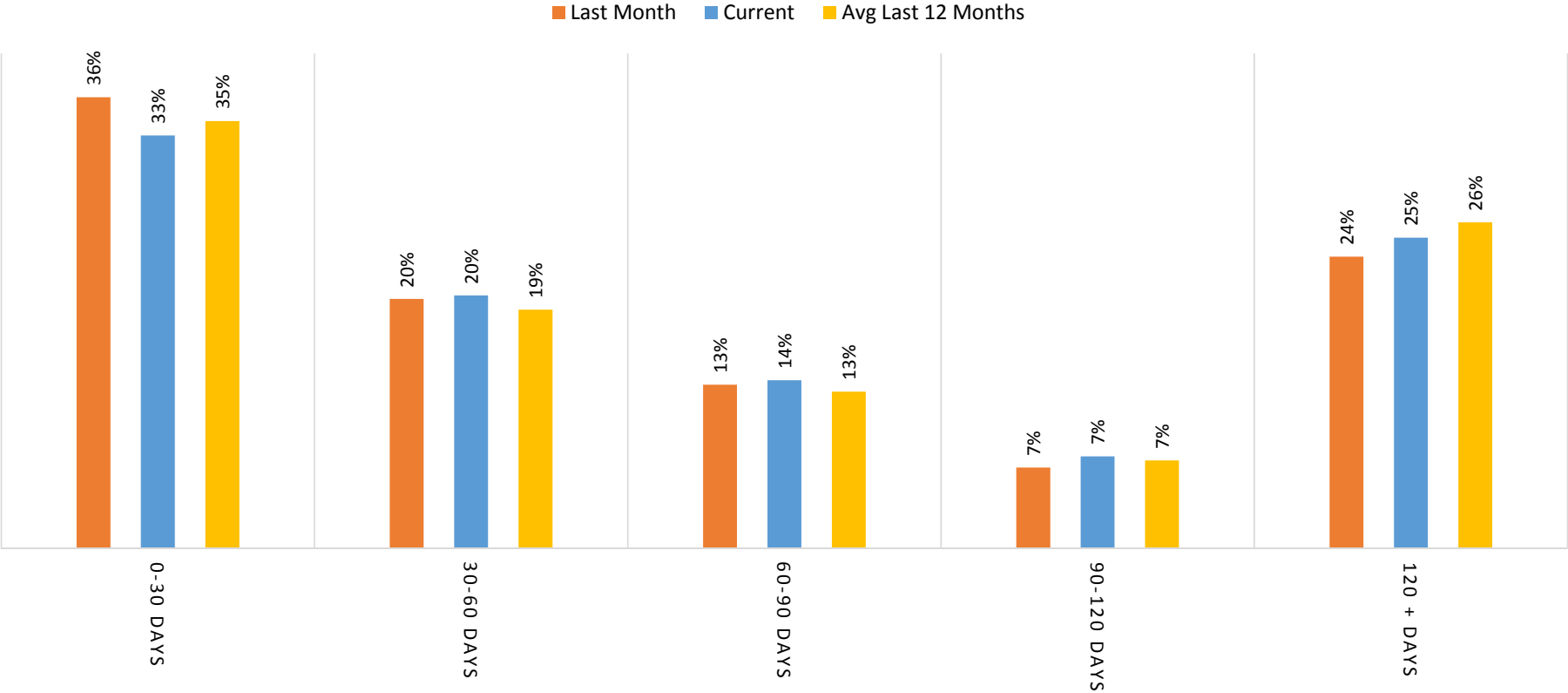
# EMSA-WEST AGING BY PAYOR TYPE

■ Last Month ■ Current ■ Avg Last 12 Months



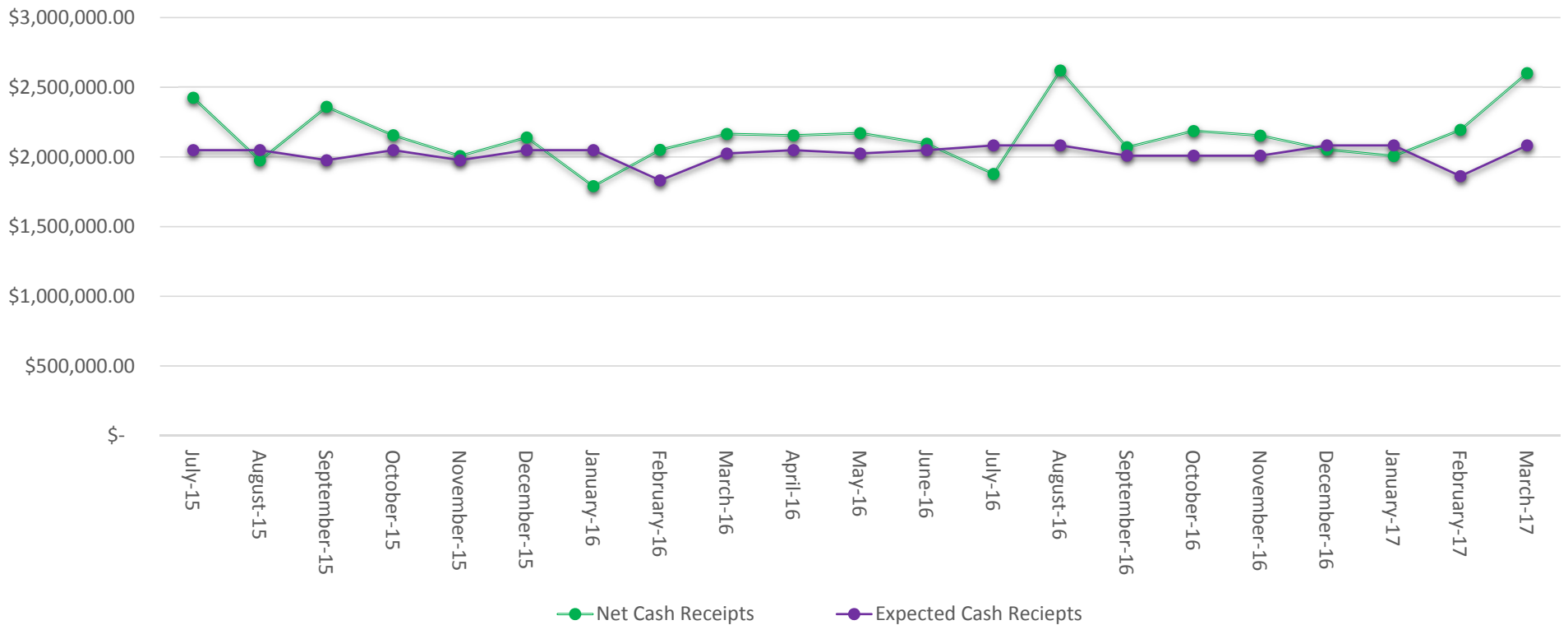


# EMSA-WEST AGING BY DATE OF SERVICE

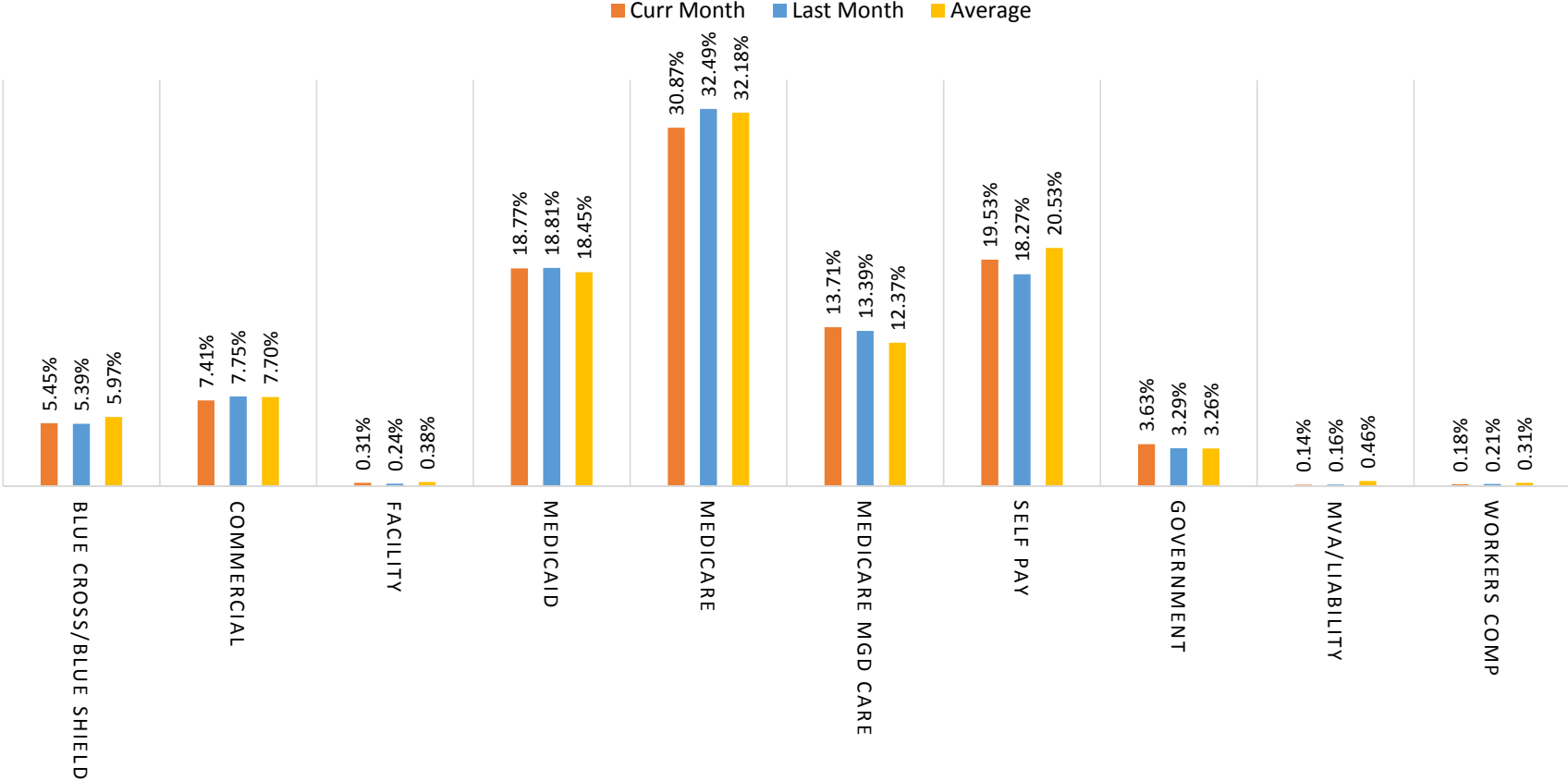


# Eastern Division-**Revenue** and **Receipts**

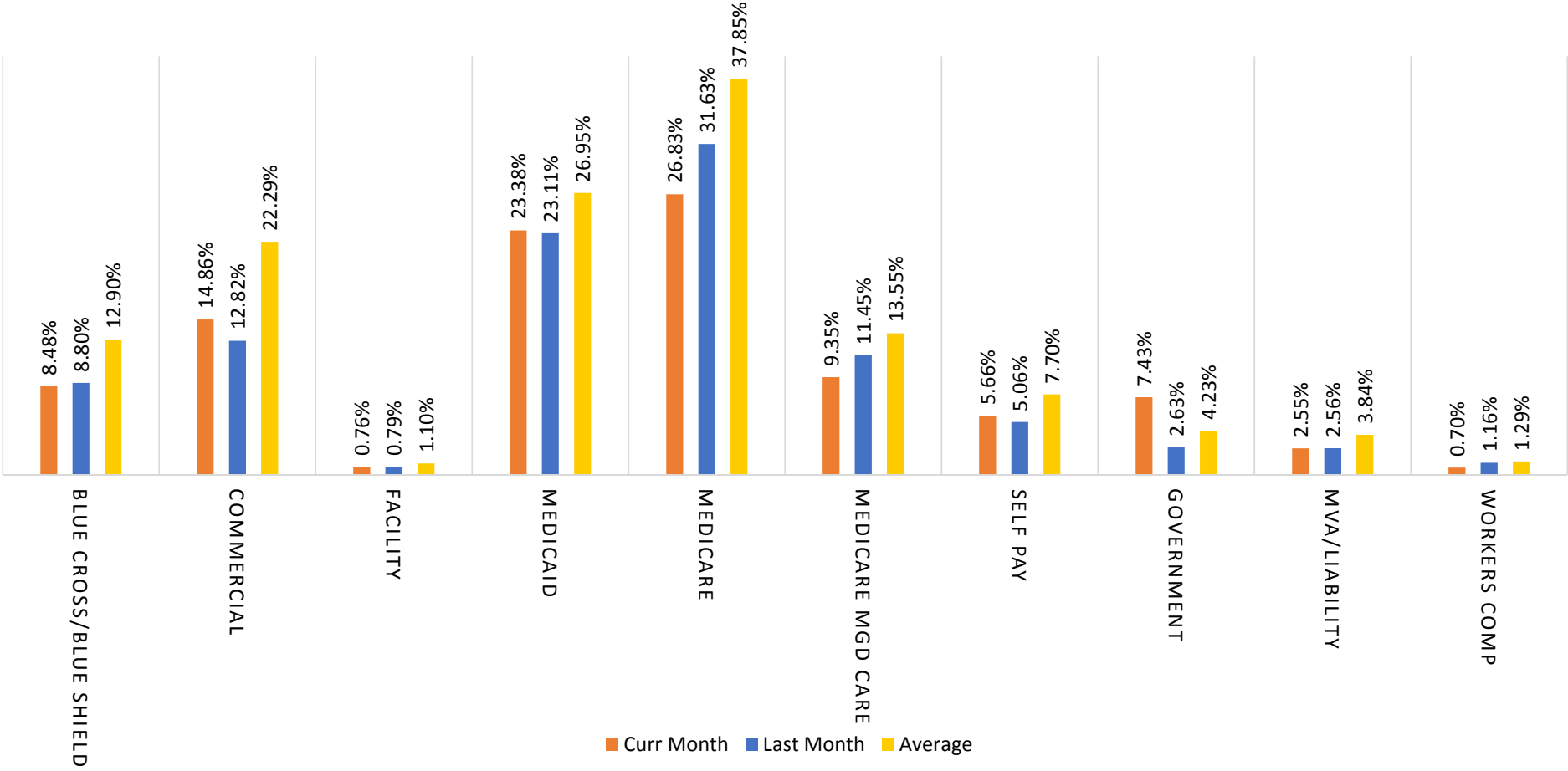
EMSA East  
Net Cash Receipts versus Expected Cash



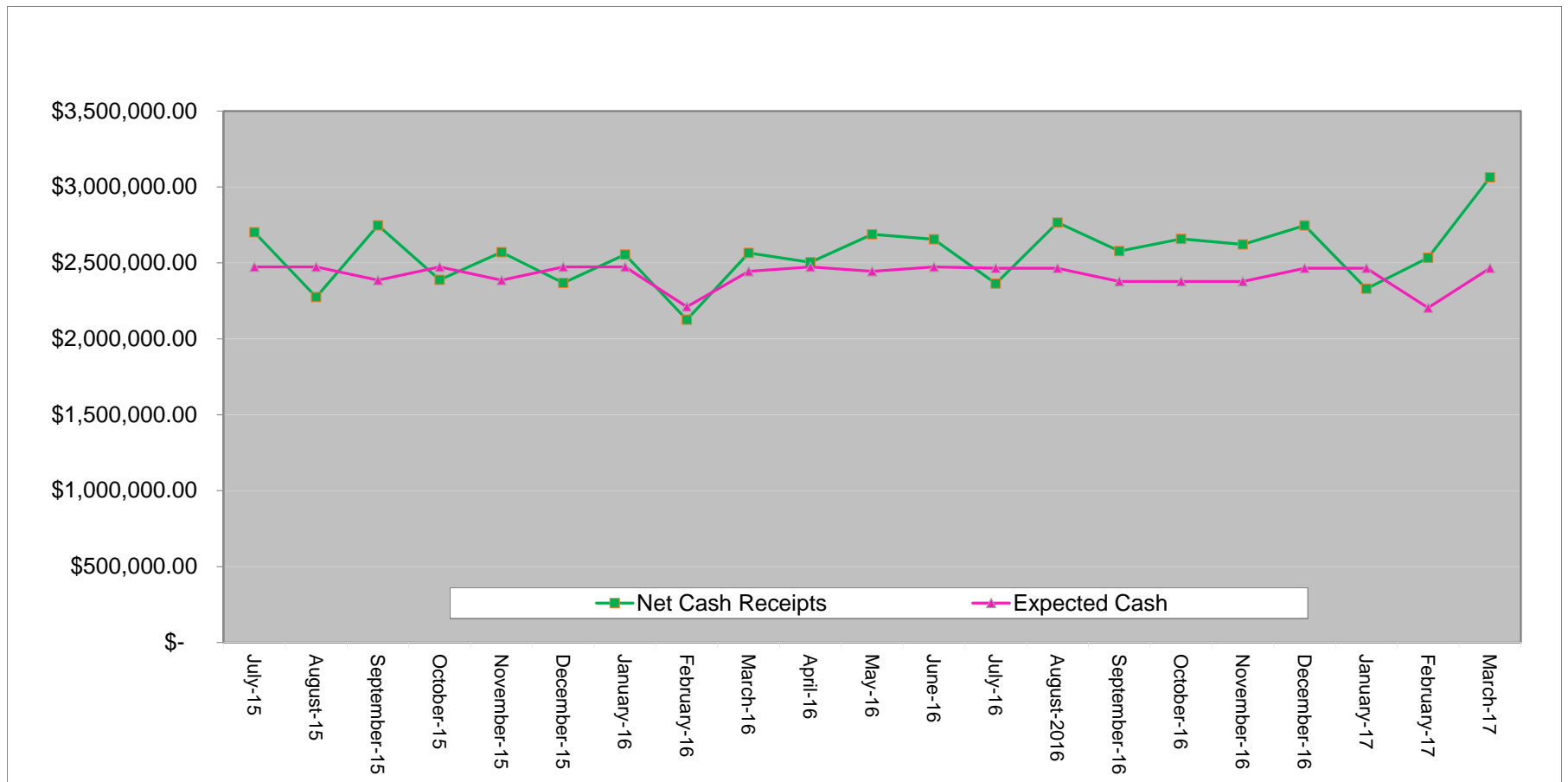
# EMSA EAST-OVERALL % OF CHARGES PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT



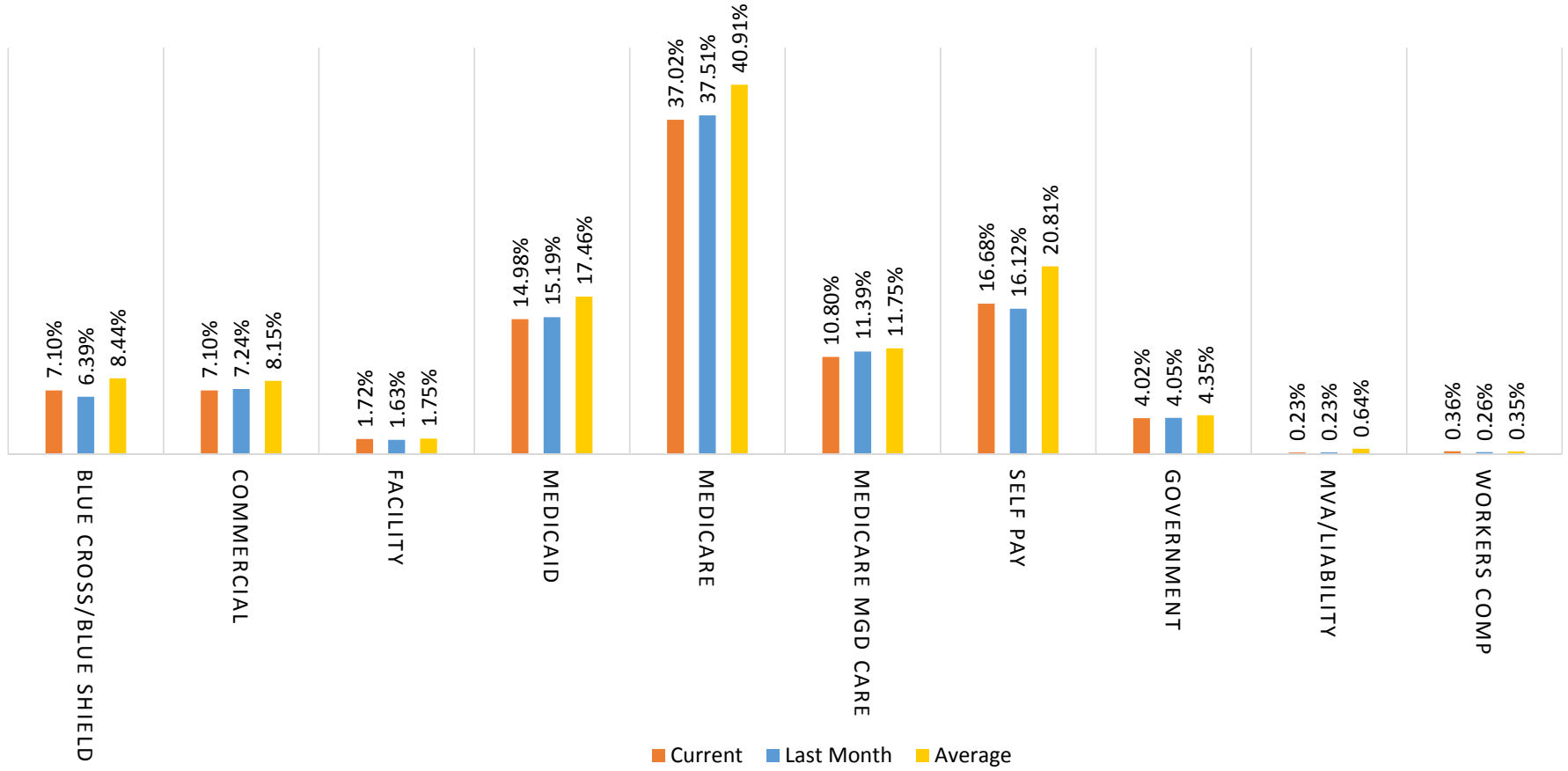
**EMSA EAST-OVERALL % OF CASH PER PAYOR CATEGORY  
AVERAGE COMPARED TO CURRENT**



# Western Division-**Revenue** and **Receipts**



**EMSA WEST-OVERALL % OF CHARGES PER PAYOR CATEGORY  
AVERAGE COMPARED TO CURRENT**



## EMSA WEST-AVERAGE CASH PER MONTH PER PAYOR CATEGORY AVERAGE COMPARED TO CURRENT

