EMERGENCY MEDICAL SERVICE AUTHORITY – A Public Trust Regular Board of Trustees Meeting Wednesday, May 25, 2016 at 1:00 p.m. via Video Conference EMSA Corporate Offices 1111 Classen Drive, Oklahoma City, OK 1417 North Lansing Avenue, Tulsa, OK

Minutes:

NOTICE AND AGENDA for the Regular Meeting of the Board of Trustees for the Emergency Medical Services Authority, a Public Trust, were posted May 24, 2016 at 8:04 a.m. in the offices of the City Clerk of Tulsa and with the City Clerk of Oklahoma on May 24, 2016 at 8:16 a.m., more than 24 hours prior to the time set for the meeting.

TRUSTEES PRESENT

Dr. Phillip Berry
Chief Bryan Wood
Mr. Phil Lakin
Ms. Jan Slater
Ms. Allison Petersen
Dr. Jim Rodgers
Mr. Larry Stevens
Dr. Jeffrey Goodloe (1:12pm)

TRUSTEES ABSENT

Mr. Joe Hodges (Excused)
Mr. Larry McAtee (Excused)

OTHERS PRESENT

Steve Williamson, EMSA Jim Winham, EMSA Frank Gresh, EMSA Tracy Johnson, EMSA Angie Lehman, EMSA Kent Torrence, EMSA Kelli Bruer, EMSA Julie Roberts, EMSA JoAnn McNeil, AMR Tina Wells, AMR Michael Murphy, AMR Lara O' Leary, AMR Rick Ornelas, AMR Doug Dowler, City of OKC Jim Orbison, Riggs Abney Hannah Jackson, Schnake Turnbo

A quorum was present and the meeting was called to order at 1:01 p.m. by Ms. Petersen.

EMERGENCY MEDICAL SERVICE AUTHORITY – A Public Trust Regular Board of Trustees Meeting Wednesday, May 25, 2016 at 1:00 p.m. via Video Conference EMSA Corporate Offices Page Two

CONSENT AGENDA

1. Approval of Board Minutes from EMSA's Regular Board of Trustees Meeting of April 27, 2016 at 1:00 p.m.

AYE: Mr. Lakin, Mr. McAtee, Ms. Petersen, Ms. Slater, Mr. Stevens, Chief Wood,

Dr. Berry

NAY: None

ABSENT: Dr. Goodloe, Mr. Hodges, Mr. McAtee

The Motion was passed.

REGULAR AGENDA

1. Chairman's Report

Ms. Petersen reminded the group to send her their CEO evaluations if they have not done so already as she would like for this process to be completed.

2. Chief Financial Officer's Report

CFO presentation and financial reporting for April 2016 as detailed in the financial records presented at the meeting. Ms. Slater inquired as to the whether or not the transports fluctuate seasonally. Mr. Williamson stated that the unprecedented increase in transports is currently being analyzed and to date there isn't any one type of illness or diagnosis identified so further analysis is being done.

EMERGENCY MEDICAL SERVICE AUTHORITY – A Public Trust Regular Board of Trustees Meeting Wednesday, May 25, 2016 at 1:00 p.m. via Video Conference EMSA Corporate Offices Page Three

3. President's Report

Mr. Williamson updated the Board on the Edmond hub that continues to make steady progress. Ms. Slater asked if the recent bad weather had affected EMSA and to date it has not. Mr. Williamson continued with his report explaining the two red categories on the Compass Point dashboard stating that the "past due receivables" is no longer accurate as we have started a new program and this will be corrected going forward. The other red item "overall quality of care survey score-West" is at 89.9% and is usually either equal or greater than the East--above 90%. He informed the Board that EMSA continually works at team meetings to ensure that everyone understands the importance of patient satisfaction.

Regarding board governance, Mr. Williamson wants to run some of the new information he has found through legal before distributing. Ms. Slater questioned the accounting of the board attendance and quorum. Ms. Petersen explained that as Trustees there are also individual requirements being met. There was discussion had on the attendance and quorum reporting and it was decided that the quorum number reported will be based on a rolling 12-month period and the attendance number reported will be based on the previous month.

Dr. Goodloe voiced concern over the wording of the patient satisfaction score and recommended it be changed as he never wants it to be confused with the clinical quality of care. Ms. Petersen suggested "patient's reported perception of quality of care." A discussion was had concerning Dr. Goodloe's concern and how the measurement is tied to what EMSA will be reimbursed for and Mr. Williamson believes changing a couple of words can resolve the proper description issue.

Mr. Williamson concluded his report by updating the Board on the Senate Committee hearings and Medicaid and there should be further updates at the next meeting. Ms. Slater asked if there had been any movement on the cigarette tax. Mr. Williamson responded that it wasn't even debated as it relates to Obamacare.

4. Medical Director's Report

Dr. Goodloe's report included several positive clinical updates including that for people living in metropolitan Oklahoma City and Tulsa, their survival rate when found in a shockable heart dysrhythmia is three-fold the national average; we will be incorporating new standards of care for shocking individuals; highlighting a few other areas of care, i.e., horrific burns, major orthopedic fractures, shootings, major impact vehicle collisions, etc., and having to balance these instances with acute pain and the opioid addiction crisis.

EMERGENCY MEDICAL SERVICE AUTHORITY – A Public Trust Regular Board of Trustees Meeting Wednesday, May 25, 2016 at 1:00 p.m. via Video Conference EMSA Corporate Offices

Page Four

Dr. Goodloe informed the Board that he had met personally with our Oklahoma representatives, senators, or their legislative aides and he feels as though they understand the critical nature of both the House and Senate versions of the bills that are directly impactful to EMS systems.

Dr. Goodloe suggested that the Board members write two or three paragraphs of what EMS means to them personally and these can be printed alongside their picture in the <u>bi-</u>weekly newsletter in order to familiarize EMT staff with our Board of Trustees.

Discussions were had regarding defibrillators, the number of apparatus, number of paramedics, and the FDA approval process.

5. New Business

There is no New Business at this time.

6. Trustees' Reports

There are no Trustees' Reports at this time.

7. Next Meeting is Wednesday, June 22, 2016 at 1:00 p.m.

8. Adjourn

Ms. Petersen adjourned the meeting at 2:04 p.m.	
Julie Roberts, Assistant Secretary	Date